To: Jessica Bean, State Water Resources Control Board

From: Colleen Platt, residential water customer of Calaveras County Water District

Re: Draft Emergency Drought Regulations Posted Saturday April 18, 2015

Sent via email to: Jessica.Bean@waterboards.ca.gov

Dear California State Water Resources Control Board,

Due to **inaccurate methodology** and reporting data for July 2014 water usage, I am protesting the draft emergency drought regulations released Saturday April 18, 2015. Specifically I **question the proposed Tier 8, 32% Conservation Standard for the Calaveras County Water District (CCWD)** in "Urban Water Suppliers and Proposed Regulatory Framework Tiers to Achieve 25% Use Reduction (Provisonal)."

CCWD customers have done a better job conserving water than the "July-September 2014 R-GPCD" column figure of 181.4 gallons represents. <u>July 2014 water usage should not have been counted, for two reasons</u>:

- 1) **CCWD customers are on a <u>two-month billing cycle.</u>** For many customers July and June water usage was combined in the reporting data. Customers were not conserving water seriously in June (which figures are averaged into July water data).
- 2) **CCWD** customers <u>learned gradually about mandatory water conservation</u> <u>measures</u>. Many did not start conserving seriously until later in July. The CCWD board of directors adopted a mandatory 35% conservation plan in mid-June, but many customers were unaware of the new rules. It took weeks for the media, word-of-mouth, neighborhood signs, and written notices to circulate. Some customers didn't receive word until the end of July. As a result, <u>serious water conservation efforts weren't fully realized until August.</u>

CCWD's September R-GPCD usage was 161, down significantly from the July-September average of 181, and is a more accurate representation of the August-September water conservation efforts of its customers. Please omit the inaccurate July water usage from data used to determine CCWD's R-GPCD, and base our conservation standard on the more accurate September 2014 usage of 161 gallons. This usage would put CCWD in Tier 7, 28% Conservation Standard.

Thank you.

Respectfully,

Colleen Platt, CCWD residential customer 4924 Treosti Place Valley Springs, CA 95252