

SWAMP Help Desk

What is it?

The SWAMP Help Desk phone lines act as an information resource and assists participants and projects that are interested in achieving SWAMP comparability. It is the intention of SWAMP to encourage comparability by providing participants with program-compatible database formats, management guidelines, and quality assurance systems. The phone lines are staffed by the SWAMP Data Management and Quality Assurance Team members.

Why is it important to the State?

SWAMP develops guidance for monitoring design, environmental indicators, assessment methods, quality assurance, and data management so that data from many sources can be shared, compared, and used effectively in integrated assessments that get the most out of the data collected. The assistance of the highly knowledgeable staff that work the Help Desk provide for monitoring documents to be prepared in a timely manner.

Why is it important to me?

Many grants now require that monitoring data be SWAMP comparable. The SWAMP help line exists to assist monitors when the process gets confusing. The Help Desk can assist with directing callers to available resources, addressing questions regarding SWAMP database comparability and SWAMP quality assurance and quality control requirements, and providing advice on how to address elements of a quality assurance project plan.

How will it be used?

The purpose of the SWAMP Help desk is to assist those interested in becoming SWAMP comparable.

To learn more about the SWAMP Help Desk click here.

