



Complaint No. \_\_\_\_\_

To be completed by Office of Enforcement

# Operator Certification Complaint Form

## Office of Enforcement (OE)

### COMPLAINANT

Complainant: \_\_\_\_\_ Title \_\_\_\_\_ Agency (if applicable): \_\_\_\_\_

Address: \_\_\_\_\_  
(Street address) (Suite/Room) (City) (State) (Zip) (Country)

Telephone: \_\_\_\_\_  
(Work) (Home) (Cell) (Email)

Does complainant wish to maintain confidentiality to extend of law?  Yes  No May we call?  Yes  No  
Confidential Disclaimer is listed on the second page.

### ALLEGED VIOLATOR

Alleged Violator: \_\_\_\_\_ Title: \_\_\_\_\_

Address (if known): \_\_\_\_\_

Facility Name: \_\_\_\_\_

Location/Address: \_\_\_\_\_

Certificates:  Drinking Water Distribution  Drinking Water Treatment  Wastewater  
Mark all that apply

### ALLEGATION

Date(s) of Alleged Violation(s): \_\_\_\_\_

Summary of Complaint: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Imminent Public Health or Safety Issue?  Yes  No If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

Alleged Violator(s):  Operator  Contract Operator  Operator-In-Training  Owner  Other

Potential Violation Types:  WDRs/Permit  Fraudulent Reporting  Uncertified Op.  Unregistered Contract Op.  
 Exam/Experience  Op./Plant Class  Lab Fraud  Other

Regional Board (RB) or Division of Drinking Water (DDW) Office: \_\_\_\_\_

RB or DDW Staff Contact: \_\_\_\_\_ Telephone: \_\_\_\_\_

Submit the form to any of the following: 1) OE (email [siu@waterboards.ca.gov](mailto:siu@waterboards.ca.gov) or fax 916-341-5284); 2) the Wastewater Operator Certification Program (email [wwopcertprogram@waterboards.ca.gov](mailto:wwopcertprogram@waterboards.ca.gov) or fax 916-341-5734); 3) the Drinking Water Operator Certification Program (email [dwopecertprogram@waterboards.ca.gov](mailto:dwopecertprogram@waterboards.ca.gov) or fax 916-449-5654).

Confidentiality Disclaimer:

Complainants wishing to keep identities confidential will be accommodated within the limits of the law. In order to follow up on your complaint, the State Water Board may need to share the information you give us with other regulators or government agencies. This may include sharing any personal information you include in your complaint. The information you provide may also be disclosed in the following circumstances:

- a.) In response to a Public Records Act request, as allowed by the California Public Records Act;
- b.) To another government agency as required by state or federal law;
- c.) In response to a court or administrative order, a subpoena, or a search warrant; or
- d.) In a final enforcement action, if we need your information to substantiate a violation.

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Date/Time Received: \_\_\_\_\_ / \_\_\_\_\_ Received by: \_\_\_\_\_

Complaint Method:  Telephone  Mail  E-Mail  Meeting  Field Trip  Other

Investigator assigned to case: \_\_\_\_\_

Name of person who filled out above complaint form: \_\_\_\_\_

Complainant  OOC  OE  Other \_\_\_\_\_