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To: [Yang, Mary@Waterboards](mailto:Yang.Mary@Waterboards)
Subject: LIRA questions
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We are a non-profit mutual water company.

1. I keep hearing folks talking about people not being able to afford their water bills and wanting shut offs to be stopped. If you take away the shut off capability, how are water companies supposed to recoup their money? We have to pay our bills regardless of income received or not.

We offer affordable payment plans to our customers that request them but if you take away our ability to shut off the water due to non-payment how are we supposed to collect the monies due us for water THE CUSTOMER USED.

2. If we are not receiving federal \$ to supplement this then why are we using a FPL?

3. Chromium 6 level requirement is no longer an issue.

4. It sounds like "average" people think all water companies are created equal and have big pockets" like the electric and gas companies or even the big city water companies. NOT ALL WATER COMPANIES ARE AT THE SAME LEVEL FINANCIALLY. Perhaps part of this bill needs to account for the size of the water company as well.

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