

September 15, 2014

Bruce H. Wolfe, Executive Officer
California Regional Water Quality Control Board
San Francisco Bay Region
1515 Clay Street, Suite 1400
Oakland, CA 94612

Ms. Pamela Creedon, Executive Officer
California Regional Water Quality Control Board
Central Valley Region
11020 Sun Center Drive, #200
Rancho Cordova, CA 95670-6114

Dear Mr. Wolfe and Ms. Creedon:

Enclosed is the 2013 - 2014 Annual Report for the City of Walnut Creek, which is required by and in accordance with Provision C.16 in National Pollutant Discharge Elimination System (NPDES) Permit Number CAS612008 issued by the San Francisco Bay Regional Water Quality Control Board and/or by Provision C.13 in NPDES Permit Number CA0083313 issued by the Central Valley Regional Water Quality Control Board.

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations.

Very truly yours,



Ken Nordhoff
City Manager

Enclosure

ATTACHMENT B

Table of Contents

Section	Page
Section 1 – Permittee Information.....	1-1
Section 2 – Provision C.2 Municipal Operations	2-1
Section 3 – Provision C.3 New Development and Redevelopment.....	3-1
Section 4 – Provision C.4 Industrial and Commercial Site Controls.....	4-1
Section 5 – Provision C.5 Illicit Discharge Detection and Elimination	5-1
Section 6 – Provision C.6 Construction Site Controls.....	6-1
Section 7 – Provision C.7 Public Information and Outreach	7-1
Section 8 – Provision C.8 Water Quality Monitoring.....	8-1
Section 9 – Provision C.9 Pesticides Toxicity Controls	9-1
Section 10 – Provision C.10 Trash Load Reduction.....	10-1
Section 11 – Provision C.11 Mercury Controls	11-1
Section 12 – Provision C.12 PCBs Controls	12-1
Section 13 – Provision C.13 Copper Controls.....	13-1
Section 14 – Provision C.14 PBDE, Legacy Pesticides and Selenium Controls.....	14-1
Section 15 – Provision C.15 Exempted and Conditionally Exempted Discharges	15-1

Section 1 – Permittee Information

Background Information			
Permittee Name:	City of Walnut Creek		
Population:	64,173		
NPDES Permit No.:	CAS612008 (San Francisco Bay RWQCB Permit)		
Order Number:	R2-2009-0074 (San Francisco Bay RWQCB Permit)		
Reporting Time Period (month/year):	July 2013 through June 2014		
Name of the Responsible Authority:	Ken Nordhoff	Title:	City Manager
Mailing Address:	1666 North Main Street		
City:	Walnut Creek	Zip Code:	CA 94596
		County:	Contra Costa
Telephone Number:	925-943-5812	Fax Number:	925-256-3599
E-mail Address:	Nordhoff@walnut-creek.org		
Name of the Designated Stormwater Management Program Contact (if different from above):	Rinta Perkins	Title:	NPDES Program Manager
Department:	Public Works Department		
Mailing Address:	1666 North Main Street		
City:	Walnut Creek	Zip Code:	CA 94596
		County:	Contra Costa
Telephone Number:	925-256-3511	Fax Number:	925-256-3550
E-mail Address:	Perkins@walnut-creek.org		

Section 2 - Provision C.2 Reporting Municipal Operations

Program Highlights and Evaluation

Highlight/summarize activities for reporting year:

Summary:

- The City of Walnut Creek is a member of the Municipal Operations Committee (of the Contra Costa Clean Water Program/CCCWP). Refer to the C.2 Municipal Operations section of the CCCWP's FY 13-14 Annual Report for a description of activities implemented at the countywide and/or regional level.
- City staff represented CCCWP in the BASMAA Municipal Operations Committee, Trash Ad Hoc Committee and Trash Steering Committee with Water Board staff.
- In addition to attending the "Good Housekeeping" tailgates in November 2013, fifty-two maintenance staff attended the annual stormwater pollution prevention training in February 2014 at the Corporation Yard. They reviewed best management practices to prevent stormwater pollution during their daily activities. Some examples were provided during training. At the conclusion of the training, staff took a short quiz to reinforce what they had learned. A designated Safety Committee member verifies that spill kits are available in work areas and vehicles. Spill prevention and handling procedures were included in the annual staff training.
- Nineteen Engineering staff and inspectors attended a stormwater pollution prevention training in March, 2014. This training focused on new and redevelopment runoff controls as well as construction inspections. Participants reviewed the City's Enforcement Respond Plan (ERP) and documented an inspection as well as followed-up on a case.



- As part of its commitment to become a sustainable City, our Fleet Maintenance division is replacing City's vehicles with alternative-fueled types when they reach their replacement schedule.

The City rolled out its first all-electric vehicles, which were delivered to the Police Services program to be used for parking enforcement and other police service activities. The new additions brought the City's alternative-fueled (hybrid and electric) types of vehicles and equipment to seventy (70), which represents 20-percent of its total fleet.

- The City's Maintenance division increased the sweeping frequency of a few downtown streets (Locust Street, N. Main Street and North Broadway Boulevard) to four times a week. Crew with backpack blowers coordinated their sidewalk cleaning with the extra street sweeping. With the additional sweeping days, our crew swept a total of 13,784 curb miles, swept and removed about 2,720 cubic yard of debris and organic materials. We maintain our existing enhanced street sweeping program in other areas such as sweeping of residential areas once a month, parking lots once a week and arterial roads twice a month.

Permittee Name: City of Walnut Creek

- Our maintenance staff continues to maintain our drainage infrastructure through routine inspection, repair and cleaning, which were organized into 15 maintenance zones. In this permit year, our crew removed a total of 135 cubic feet of debris from storm drain inlets, culverts, roadside ditched and trash racks. Most debris entering our drainage system was organic matter.
- City crew maintained 149 small-size full trash capture devices, which were installed to meet the City's goal of 40-percent trash load reduction. Ten of those devices were moved to new locations of higher trash generation rates after determining they contained no trash or very little trash inside. Proper maintenance of full trash capture devices is important especially during the heavy leaf season where blockage by leaf materials can potentially cause risk of flooding. Cartridges inside these devices are replaced every 1 to 2 years, depending on the amount and type of debris they captured. About 547 cubic feet of debris were removed from these devices, of which 6.2 percent of it was trash.
- Corporation and maintenance yards were inspected on September 4, 2013 by a Central Contra Costa Sanitary District inspector, whom the City contracts to conduct perform stormwater inspections. Most deficiencies noted were minor and corrected in a timely manner. The Storm Water Pollution Prevention Plan (SWPPP) for the City's corporation and three maintenance yards was reviewed for compliance with the MRP. A binder of the SWPPP document is available at all four locations.
- As required under its Streambed Alteration Agreement with the California Department of Fish and Game, twenty-nine Parks Maintenance and Engineering staff attended "Assessing and monitoring wildlife habitat" training and in-field exercise on October 8, 2013 by a certified biologist (see **Attachment C.2.1** for a copy of the training flyer). The training covered topics on how to recognize protected species and their habitats, activities that can be damaging to their environments and protective measures for those species.



- Heather Farm Park visitors have noticed an increase number of otters this year. The otter population at the park has almost doubled in comparison to last year. We now have as many as eight otters living among the cement pond and the nature lake, which is an indicator of an improving ecosystem.

Over the past couple of years, City staff and visitors alike have noticed an improved clarity of the lake and pond water. Recent water quality testing showed a reduction in bacteria levels and no increase in nitrate levels. Experts believe the otter numbers are up due to many reasons such as cleaner local creeks and environmental restoration projects like the recently installed floating islands.

- Aside from maintaining the City's precious resources, the City's Open Space rangers and staff incorporated environmental-education into their special events (such as Ancient Ways, monthly bird walks, monthly ranger-led hikes and Full Moon hike at Shell Ridge) that brought attendees closer to the nature and taught them on how to protect our natural resources. They also led groups of volunteers to repair trails, plant vegetation and correct erosion problems to prevent sediment from washing into local creeks.

C.2.a. ► Street and Road Repair and Maintenance

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

Y	Control of debris and waste materials during road and parking lot installation, repaving or repair maintenance activities from polluting stormwater
Y	Control of concrete slurry and wastewater, asphalt, pavement cutting, and other street and road maintenance materials and wastewater from discharging to storm drains from work sites.
Y	Sweeping and/or vacuuming and other dry methods to remove debris, concrete, or sediment residues from work sites upon completion of work.

Comments:
 Most of the City's capital improvement projects were related to building, facility or ADA improvements. There were two street slurry (maintenance) projects completed in this permit year. A provision for stormwater pollution prevention was included in the project's contract and specification documents. Engineering inspectors and Project managers ensured these requirements were implemented and monitored throughout the project stages.

C.2.b. ► Sidewalk/Plaza Maintenance and Pavement Washing

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

Y	Control of wash water from pavement washing, mobile cleaning, pressure wash operations at parking lots, garages, trash areas, gas station fueling areas, and sidewalk and plaza cleaning activities from polluting stormwater
Y	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs

Comments:

- The City awarded the sidewalk cleaning (at certain downtown locations) to a BASMAA-certified surface cleaning contractor. Washing of sidewalk was restricted to areas where there were health and safety concerns (such as pet waste or spilled grease). Nearby storm drain inlets were protected prior to the start of the work. Wash water was contained and removed using a portable vacuum.
- Staff from the City's Parks Maintenance division is responsible for flat-surface cleaning activities of the Liberty Bell Plaza. He has attended the BASMAA's surface cleaning training and received a certification. His truck is equipped with a small tank of clean water, a separate wash water tank, a portable vacuum and inlet protection materials.

C.2.c. ► Bridge and Structure Maintenance and Graffiti Removal

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

Y	Control of discharges from bridge and structural maintenance activities directly over water or into storm drains
Y	Control of discharges from graffiti removal activities
Y	Proper disposal for wastes generated from bridge and structure maintenance and graffiti removal activities
Y	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs for graffiti removal
Y	Employee training on proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities.
Y	Contract specifications requiring proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities.

Comments:

- While there was no bridge maintenance work in FY 2013-14, our Building Maintenance completed several painting projects of City-owned facilities. None involved washing of the walls or structures to prepare the surface.
- The number of graffiti incidents throughout the City decreased significantly over the years. A few graffiti incidents occurred in the City-owned parking garages, which were removed promptly by painting over the affected surface of graffiti. There was little, if any, water used to wash the wall surface.
- The same Parks Maintenance staff member responsible for activities outlined in Section C.2.b was also responsible for graffiti removal. He is a BASMAA-certified surface cleaner.

C.2.d. ► Stormwater Pump Stations

Does your municipality own stormwater pump stations: Yes No

If your answer is **No** then skip to **C.2.e.**

Complete the following table for dry weather DO monitoring and inspection data for pump stations¹ (add more rows for additional pump stations). If a pump station is exempt from DO monitoring, explain why it is exempt.

Pump Station Name and Location	First inspection Dry Weather DO Data		Second inspection Dry Weather DO Data	
	Date	mg/L	Date	mg/L
Not applicable.				

¹ DO monitoring is exempted where all discharge from a pump station remains in a stormwater collection system or infiltrates into a dry creek immediately downstream.

Permittee Name: City of Walnut Creek

Summarize corrective actions as needed for DO monitoring at or below 3 mg/L. Attach inspection records of additional DO monitoring for corrective actions:

Summary:
Not applicable

Attachments:
Not applicable

Complete the following table for wet weather inspection data for pump stations (add more rows for additional pump stations):

Pump Station Name and Location	Date (2x/year required)	Presence of Trash (Cubic Yards)	Presence of Odor (Yes or No)	Presence of Color (Yes or No)	Presence of Turbidity (Yes or No)	Presence of Floating Hydrocarbons (Yes or No)
Not applicable						

C.2.e. ► Rural Public Works Construction and Maintenance			
Does your municipality own/maintain rural ² roads:		<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If your answer is No then skip to C.2.f.			
Place a Y in the boxes next to activities where applicable BMPs were implemented. If not applicable, type NA in the box and provide an explanation in the comments section below. Place an N in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.			
<input type="checkbox"/>	Control of road-related erosion and sediment transport from road design, construction, maintenance, and repairs in rural areas		
<input type="checkbox"/>	Identification and prioritization of rural road maintenance based on soil erosion potential, slope steepness, and stream habitat resources		
<input type="checkbox"/>	No impact to creek functions including migratory fish passage during construction of roads and culverts		
<input type="checkbox"/>	Inspection of rural roads for structural integrity and prevention of impact on water quality		
<input type="checkbox"/>	Maintenance of rural roads adjacent to streams and riparian habitat to reduce erosion, replace damaging shotgun culverts and excessive erosion		
<input type="checkbox"/>	Re-grading of unpaved rural roads to slope outward where consistent with road engineering safety standards, and installation of water bars as appropriate		
<input type="checkbox"/>	Inclusion of measures to reduce erosion, provide fish passage, and maintain natural stream geomorphology when replacing culverts or design of new culverts or bridge crossings		
Comments including listing increased maintenance in priority areas: Not applicable			

² Rural means any watershed or portion thereof that is developed with large lot home-sites, such as one acre or larger, or with primarily agricultural, grazing or open space uses.

C.2.f. ► Corporation Yard BMP Implementation			
Place an X in the boxes below that apply to your corporations yard(s):			
<input type="checkbox"/>	We do not have a corporation yard		
<input type="checkbox"/>	Our corporation yard is a filed NOI facility and regulated by the California State Industrial Stormwater NPDES General Permit		
<input checked="" type="checkbox"/>	We have a Stormwater Pollution Prevention Plan (SWPPP) for the Corporation Yard(s)		
Place an X in the boxes below next to implemented SWPPP BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type NA in the box. If one or more of the BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:			
<input checked="" type="checkbox"/>	Control of pollutant discharges to storm drains such as wash waters from cleaning vehicles and equipment		
<input checked="" type="checkbox"/>	Routine inspection prior to the rainy seasons of corporation yard(s) to ensure non-stormwater discharges have not entered the storm drain system		
<input checked="" type="checkbox"/>	Containment of all vehicle and equipment wash areas through plumbing to sanitary or another collection method		
<input checked="" type="checkbox"/>	Use of dry cleanup methods when cleaning debris and spills from corporation yard(s) or collection of all wash water and disposing of wash water to sanitary or other location where it does not impact surface or groundwater when wet cleanup methods are used		
<input checked="" type="checkbox"/>	Cover and/or berm outdoor storage areas containing waste pollutants		
Comments: The Storm Water Pollution Prevention (SWPPP) covers the City's main corporation and three smaller municipal yards (Traffic Operations Center, Heather Farm and Boundary Oak Golf Course maintenance). In this permit year, an inspector of the Central Contra Costa Sanitary District conducted stormwater inspections at these four locations. Corrective actions were performed promptly following the inspection. They included relocation of landscaping materials, removal of empty containers and consolidation of landscaping equipment to a centralized location.			
If you have a corporation yard(s) that is not an NOI facility, complete the following table for inspection results for your corporation yard(s) or attach a summary including the following information:			
Corporation Yard Name	Inspection Date (1x/year required)	Inspection Findings/Results	Follow-up Actions
Corporation Yard, 511 Lawrence Way	9/4/2013	<ul style="list-style-type: none"> In general, the facility was organized and clean. Verified wash pad was used to wash equipment and the oil separator was cleaned three times a year. Landscaping materials were delivered outside the storage bins. Lawnmowers and weed eaters were stored in different locations throughout the yard. Spill kits and SWPPP binder were available on site. 	<ul style="list-style-type: none"> A small loader was used to move landscaping materials to designated bins. Landscape materials were covered with tarp. Equipments were relocated inside the warehouse.

Corporation Yard Name	Inspection Date (1x/year required)	Inspection Findings/Results	Follow-up Actions
Traffic Operations Center, 508 Lawrence Way	9/4/2013	<ul style="list-style-type: none"> • In general, the facility was clean, organized and well-maintained. • Paints and solvents were stored indoors inside locked cabinets. • Spill kits and SWPPP binder were available on site. • No deficiencies noted. 	No follow-up action needed.
Heather Farm Park maintenance yard, 300 North San Carlos	9/4/2013	<ul style="list-style-type: none"> • In general, the facility was clean and organized. • A limited amount of fertilizers and pesticides were stored at this location inside locked cabinets. • Landscape materials were covered with tarps. • Wash pad was regularly used and maintained. • Spill kits and SWPPP binder were available on site. • Empty containers were found outside the maintenance shed. 	Empty containers were disposed of promptly.
Boundary Oak Golf Course maintenance yard, 3600 Valley Vista Road	9/4/2013	<ul style="list-style-type: none"> • The golf course was certified as an Audubon Cooperative Sanctuary. • The use of fertilizers and pesticides decreased due to its environmental stewardship status. • In general, the facility was clean and organized. • Small equipment (tractors, mowers and golf carts) was stored under a structure. • Wash pad was regularly used and maintained. • Spill kits and SWPPP binder were available on site. 	Recommended structural improvements to cover the fueling station and outdoor lift were included in the long-range financial planning for the golf course.

Section 3 - Provision C.3 Reporting New Development and Redevelopment

C.3.b.v.(2)(a) ► Green Streets Status Report

(All projects to be completed by December 1, 2014)

On an annual basis (if applicable), report on the status of any pilot green street projects within your jurisdiction. For each completed project, report the capital costs, operation and maintenance costs, legal and procedural arrangements in place to address operation and maintenance and its associated costs, and the sustainable landscape measures incorporated in the project including, if relevant, the score from the Bay-Friendly Landscape Scorecard.

Summary:

- The C.3 New Development and Redevelopment section of the CCCWP's FY 13-14 Annual Report includes a description of activities conducted at the countywide or regional level.
- The Green Street Pilot Project Summary Report submitted by BASMAA, on behalf of the MRP permittees, in BASMAA's MRP FY 12-13 Regional Supplement – New Development and Redevelopment includes information on the green street project constructed in our jurisdiction, including capital costs, O&M costs, legal and procedural arrangements to address O&M and its associated costs, and sustainable landscape measures.
- The City of Walnut Creek does not have green streets built within our jurisdiction.

C.3.b.v.(1) ► Regulated Projects Reporting

Description:

See attached **Table C.3.b.v.(1)** of this section.

C.3.e.v. ► Alternative or In-Lieu Compliance with Provision C.3.c.			
<i>(For FY 11-12 Annual Report and each Annual Report thereafter)</i>		Yes	
Is your agency choosing to require 100% LID treatment onsite for all Regulated Projects and not allow alternative compliance under Provision C.3.e.?			X No
<p>Comments (optional):</p> <ul style="list-style-type: none"> The City of Walnut Creek is allowing alternative compliance by allowing Non-LID on projects meeting the criteria for Special Project. Walnut Creek is one of the few communities in Contra Costa County that has the planning requirements, density of development and proximity to transit consistent with allowing special projects. All projects are required to provide LID treatment unless they can meet the strict requirements of a special project and then after demonstrating the inability to provide 100% LID treatment. The City of Walnut Creek stormwater ordinance requires every application for a development project to be accompanied by a stormwater control plan that meets the criteria in the most recent version of the Contra Costa Clean Water Program Stormwater C.3 Guidebook. Click here to see Municipal Code Section 9-16.105 for compliance with Provision C.3.c. The Guidebook has been updated to incorporate the requirements of Provision C.3.e. See the New Development and Redevelopment section of the CCCWP's FY 2012-2013 Annual Report for details. 			

C.3.e.vi ► Special Projects Reporting

1. Has your agency received, but not yet granted final discretionary approval of, a development permit application for a project that has been identified as a potential Special Project based on criteria listed in MRP Provision C.3.e.ii(2) for any of the three categories of Special Projects (Categories A, B or C)?	X	Yes		No
2. Has your agency granted final discretionary approval of a project identified as a Special Project in the March 15, 2014 report? If yes, include the project in both the C.3.b.v.(1) Table, and the C.3.e.vi. Table.	X	Yes		No
<p>If you answered "Yes" to either question,</p> <ol style="list-style-type: none"> 1) Complete Table C.3.e.vi . below. 2) Attach narrative discussion of 100% LID Feasibility or Infeasibility for each project. 3) See attached C.3.e.vi . below. 4) See attached narrative discussion of 100% LID Feasibility or Infeasibility for each project. 5) Provision C.3.e.ii (2) for potential special project designation supports the City of Walnut Creek's General Plan 2025 goals that encourage housing development that helps to reduce the increase in traffic congestion and that encourages housing and commercial mixed-use development in selected locations that enhance pedestrian access and reduce traffic (see Chapter 4, Built Environment of Walnut Creek General Plan 2025). Such denser developments concentrate growth in compact sites to avoid sprawl and ultimately preserve and enhance natural resources. 				

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

<p>(1) Fill in attached table C.3.h.iv.(1) or attach your own table including the same information.</p> <p>See attached table C.3.h.iv.(1).</p>
<p>(2) On an annual basis, provide a discussion of the inspection findings for the year and any common problems encountered with various types of treatment systems and/or HM controls. This discussion should include a general comparison to the inspection findings from the previous year.</p> <p>Summary:</p> <ul style="list-style-type: none"> • City Staff conducts all O&M inspections. It is anticipated that in a few years, the number of required inspections will challenge the program with current staff levels. Staff conducted initial inspections of newly installed stormwater treatment facilities as part of a punch list to finalize a development project. This inspection is typically conducted with the project owner, maintenance supervisor and City inspector.

During these inspections, we identify deficiencies for the project owner to correct before the project can be finalized. Any corrective actions noted during the inspection are re-inspected by City project and the construction inspector. In addition, staff informed the project owner and maintenance supervisor of their responsibilities to inspect and maintain these stormwater treatment facilities regularly and to submit an annual report of their performance to City staff. A common issue encountered during initial inspection was eroded slopes. Sprinkler irrigation had to be adjusted to prevent washing off materials and underflow of the bioretention areas.

- In November 2013, the NPDES Coordinator sent letters to owners of projects subject to Provision C.3 reminding them to submit an annual inspection report of their permanent stormwater treatment facilities by February 1, 2014. Out of 14 projects subject to Provision C.3, City staff conducted ten inspections (four initial and six annual maintenance verifications) between February and May to ensure effective performance of these facilities.
- In this permit year, we inspected more projects with stormwater treatment facilities in response to property owners' continued requests on maintenance guidance for these facilities. Most common inquiries dealt with plant and soil replacement. City staff recommended the Contra Costa Clean Water Program's Stormwater C.3 Guidebook (for soil, planting and irrigation) to them.

(3) On an annual basis, provide a discussion of the effectiveness of the O&M Program and any proposed changes to improve the O&M Program (e.g., changes in prioritization plan or frequency of O&M inspections, other changes to improve effectiveness program).

Summary:

- The annual O&M program is an effective method to ensure stormwater treatment facilities are maintained and inspected by property owners. Staff places higher priority on recently completed projects to take the opportunity to educate property owners and maintenance supervisors of their responsibilities. Initial inspections were performed as part of the final checklist to close development projects. With the number of installed facilities growing we are developing a prioritization plan that will ensure inspections are completed at a maximum interval of every three years.
- The NPDES Coordinator kept a copy of the stormwater control plan as well as operations and maintenance plan for each project. In addition, records of maintenance and inspection activities done by the property owners are kept with the project file. This information is helpful especially when working with a new landscape contractor hired by the property owner who is not familiar with stormwater treatment facilities or their maintenance requirements.
- Tracking ownership of a parcel proved to be a challenge. City staff is not always made aware if there is a change in the property ownership. A new property owner often is not aware where the stormwater treatment facilities are located on their site or of their responsibilities. The annual O&M program is the only way to capture this new information. During the O&M inspection we take the opportunity to work with the owners' maintenance team and walk through the site and to educate them on the intended function of each stormwater treatment facility.

Permittee Name: City of Walnut Creek

(4) During the reporting year, did your agency:						
• Inspect all newly installed stormwater treatment systems and HM controls within 45 days of installation?	X	Yes		No		Not applicable. No new facilities were installed.
• Inspect at least 20 percent of the total number of installed stormwater treatment systems or HM controls? ³	X	Yes		No		Not applicable. No treatment measures
• Inspect at least 20 percent of the total number of installed vault-based systems?	X	Yes		No		Not applicable. No vault systems.
If you answered "No" to any of the questions above, please explain: Not applicable.						

C.3.i. ► Required Site Design Measures for Small Projects and Detached Single Family Home Projects

On an annual basis, discuss the implementation of the requirements of Provision C.3.i, including ordinance revisions, permit conditions, development of standard specifications and/or guidance materials, and staff training.

Summary:

- The City of Walnut Creek prepared a guidance document "Small Projects and Single Family Homes, Implementation of Provision C.3.i" for the public and staff training. This document has an excerpt from the MRP, definitions and processing steps not found in the County Guidebook addendum. Clean Water Staff trained the building and engineering permit technicians and engineering staff on the requirements using the guidance document. The training was conducted in March 2014. The training materials and BASMAA fact sheets for small projects are linked on our Clean Water Webpage at <http://www.walnut-creek.org/citygov/depts/ps/cleanwater/permitreg.asp>.
- The Contra Costa Clean Water Program adopted a December 1, 2012 addendum to the Stormwater C.3 Guidebook, 6th Edition. The addendum, "Preparing a Stormwater Control Plan for a Small Land Development Project," includes step-by-step instructions, a project data form, and standard specifications for runoff reduction measures. The City of Walnut Creek's stormwater ordinance requires that applications for development approvals for projects subject to the permit's new development requirements include a Stormwater Control Plan meeting the criteria in the most recent version of the Stormwater C.3 Guidebook.

³ If there is only 1 treatment measure in the jurisdiction, the agency must inspect it every year.

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location ¹⁰ , Street Address	Name of Developer	Project Phase No. ¹¹	Project Type & Description ¹²	Project Watershed ¹³	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New Impervious Surface Area (ft ²) ¹⁴	Total Replaced Impervious Surface Area (ft ²) ¹⁵	Total Pre- Project Impervious Surface Area ¹⁶ (ft ²)	Total Post- Project Impervious Surface Area ¹⁷ (ft ²)
Private Projects											
Broadway Plaza Y11-053	1275 Broadway Plaza, Mt. Diablo between Broadway and Main Street, South Main Street between Mt. Diablo and Newell Ave, Newell Ave between South Main and Broadway, Broadway between Mt. Diablo and Newell Ave.	Macerich	N/A	Redevelopment of existing commercial - GPA for FAR increase to 1.0, P-D RZ, Design Guidelines, EIR and 2 DAs (10-yrs. w/2, 5-yr extensions) to allow 300,000 SF net new commercial floor area, a narrowed street (but no street abandonment and no residential). All new garages along S. Broadway, Macy's expansion, remodel of retail stores, a new bridge across San Ramon Creek, new creek walk and all new site/landscape work.	San Ramon	24.2	14.5	0	561924	1028016	997524

¹⁰ Include cross streets

¹¹ If a project is being constructed in phases, indicate the phase number and use a separate row entry for each phase. If not, enter "NA".

¹² Project Type is the type of development (i.e., new and/or redevelopment). Example descriptions of development are: 5-story office building, residential with 160 single-family homes with five 4-story buildings to contain 200 condominiums, 100 unit 2-story shopping mall, mixed use retail and residential development (apartments), industrial warehouse.

¹³ State the watershed(s) in which the Regulated Project is located. Downstream watershed(s) may be included, but this is optional.

¹⁴ All impervious surfaces added to any area of the site that was previously existing pervious surface.

¹⁵ All impervious surfaces added to any area of the site that was previously existing impervious surface.

¹⁶ For redevelopment projects, state the pre-project impervious surface area.

¹⁷ For redevelopment projects, state the post-project impervious surface area.

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location ¹⁰ , Street Address	Name of Developer	Project Phase No. ¹¹	Project Type & Description ¹²	Project Watershed ¹³	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New Impervious Surface Area (ff ²) ¹⁴	Total Replaced Impervious Surface Area (ff ²) ¹⁵	Total Pre- Project Impervious Surface Area ¹⁶ (ff ²)	Total Post- Project Impervious Surface Area ¹⁷ (ff ²)
Amberwood Y13-053	67 Amberwood Ln	Castle Company	N/A	New Development, 5- lot major subdivision on two acres zoned R-10. Project density is 3.17 DUA.	Pine Creek	2	2	43119	7396	7396	43119
WC Ford Remodel/Addition Y13-066	1800 Main Street	Walnut Creek Ford	N/A	Redevelopment, Remodel and expansion of the Ford dealership.	Grayson Creek	3.5	0.45	-6225	12995	150430	144205
The Greenery Expansion Y13-075	1551 Marchbanks Dr.	Diablo Hills Golf Associates	N/A	Redevelopment, 4,553 SF expansion of a restaurant to include new pro-shop, office space, banquet facilities. Further, 2,569 SF expansion of golf- and restaurant-related storage.	Pine Creek	2.9	1.07	2900	19638	67493	70393
1500 Mt. Diablo Y13-084	1500 Mt. Diablo	BH Development	N/A	Redevelopment, new, 2-story commercial building with rooftop, outdoor dining deck and green roof	Grayson Creek	0.15	0.22	356	5166	5166	5522
1850 San Luis Y12-034	1850 San Luis	Michael Mayes	N/A	Redevelopment, A three lot subdivision for a 30,750 SF lot and the site is zoned R-8.	Grayson Creek	0.67	0.67	3553			

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location ¹⁰ , Street Address	Name of Developer	Project Phase No. ¹¹	Project Type & Description ¹²	Project Watershed ¹³	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New Impervious Surface Area (ft ²) ¹⁴	Total Replaced Impervious Surface Area (ft ²) ¹⁵	Total Pre- Project Impervious Surface Area ¹⁶ (ft ²)	Total Post- Project Impervious Surface Area ¹⁷ (ft ²)
Church of Christ Parking and Landscape Y12-054	500 Minert Road, Minert and Chateau Ct.	Church of Christ	N/A	Redevelopment, Reconfigure and landscape an existing church parking lot. The existing parking lot provides 80 parking spaces and the new parking lot configuration provides 83 parking spaces	Pine Creek	4.1	0.57	9153	0	62990	59123
Cambridge Place Subdivision Y12-062	500 Minert Road, Minert and Chateau Ct.	Braddock and Logan	N/A	New Development, 7 Single Family Lots and Parking lot Improvements for adjoining Church	Pine Creek	4	2.11	39995	11195	11195	39995
Public Projects											
None.											
Comments: There was no Capital Improvement Project subject under Provision C.3 approved in FY 12-13.											

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (private projects)

Project Name Project No.	Application Deemed Complete Date ¹⁸	Application Final Approval Date ¹⁹	Source Control Measures ²⁰	Site Design Measures ²¹	Treatment Systems Approved ²²	Type of Operation & Maintenance Responsibility Mechanism ²³	Hydraulic Sizing Criteria ²⁴	Alternative Compliance Measures ^{25/26}	Alternative Certification ²⁷	HM Controls ^{28/29}
Private Projects										
Broadway Plaza Y11-053		1/15/14	Storm drain stencils, Efficient landscape irrigation, covered trash enclosure with connection to sanitary sewer and underground parking area to sanitary sewer	Direct runoff to landscaping areas	Bioretention, Kristar and Contech Vaults, Flow Through Planters	O&M with Private Land Owner	Combination Flow and Volume Hydraulic Design Basis – 3	No In-lieu fee collected. Treatment of Broadway Plaza Street would be treated as alternative compliance for areas on-site that cannot drain to bioretention	No third party certification	No HM, less than 1 acre of impervious
Amberwood Y13-053		5/14/14	Storm drain stencils, conserve natural areas	Direct runoff to landscaping areas	Bioretention	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious

¹⁸ For private projects, state project application deemed complete date. If the project did not go through discretionary review, report the building permit issuance date.

¹⁹ For private projects, state project application final discretionary approval date. If the project did not go through discretionary review, report the building permit issuance date.

²⁰ List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.

²¹ List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.

²² List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).

²³ List the legal mechanism(s) (e.g., O&M agreement with private landowner; O&M agreement with homeowners' association; O&M by public entity, etc...) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.

²⁴ See Provision C.3.d.i. "Numeric Sizing Criteria for Stormwater Treatment Systems" for list of hydraulic sizing design criteria. Enter the corresponding provision number of the appropriate criterion (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3).

²⁵ For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.

²⁶ For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.

²⁷ Note whether a third party was used to certify the project design complies with Provision C.3.d.

²⁸ If HM control is not required, state why not.

²⁹ If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), bioretention unit(s), regional detention basin, or in-stream control).

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (private projects)

Project Name Project No.	Application Deemed Complete Date ¹⁸	Application Final Approval Date ¹⁹	Source Control Measures ²⁰	Site Design Measures ²¹	Treatment Systems Approved ²²	Type of Operation & Maintenance Responsibility Mechanism ²³	Hydraulic Sizing Criteria ²⁴	Alternative Compliance Measures ^{25/26}	Alternative Certification ²⁷	HM Controls ^{28/29}
WC Ford Remodel/Addition Y13-066		2/18/14	Storm drain stencils, Efficient landscape irrigation, construct walkways with pervious pavers	Direct runoff to landscaping areas	Bioretention	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious
The Greenery Expansion Y13-075			Storm drain stencils, Efficient landscape irrigation, covered trash enclosure	Direct runoff to landscaping areas	Bioretention	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious
1500 Mt. Diablo Y13-084		12/16/13	Storm drain stencils, Efficient landscape irrigation, trash room inside building	Direct runoff to landscaping and Green Roof	Flow Through Planters and Green Roof	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious
1850 San Luis Y12-034			Storm drain stencils, Efficient landscape irrigation, trash room inside building	Direct runoff to landscaping	Bioretention	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (private projects)

Project Name Project No.	Application Deemed Complete Date ¹⁸	Application Final Approval Date ¹⁹	Source Control Measures ²⁰	Site Design Measures ²¹	Treatment Systems Approved ²²	Type of Operation & Maintenance Responsibility Mechanism ²³	Hydraulic Sizing Criteria ²⁴	Alternative Compliance Measures ^{25/26}	Alternative Certification ²⁷	HM Controls ^{28/29}
Church of Christ Parking and Landscape Y12-054		7/3/13	Storm drain stencils, Efficient landscape irrigation, trash room inside building	Direct runoff to landscaping	Bioretention	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious
Cambridge Place Subdivision Y12-062		7/13/13	Storm drain stencils, Efficient landscape irrigation, preserve natural features	Direct runoff to landscaping	Bioretention	O&M with Private Land Owner	Flow Hydraulic Design Basis – 2.c	No offsite treatment or In-lieu fee collected	No third party certification	No HM, less than 1 acre of impervious
Comments: None.										

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (public projects)

Project Name Project No.	Approval Date ³⁰	Date Construction Scheduled to Begin	Source Control Measures ³¹	Site Design Measures ³²	Treatment Systems Approved ³³	Operation & Maintenance Responsibility Mechanism ³⁴	Hydraulic Sizing Criteria ³⁵	Alternative Compliance Measures ^{36/37}	Alternative Certification ³⁸	HM Controls ^{39/40}
Public Projects										
None										
Comments: None.										

³⁰ For public projects, enter the plans and specifications approval date.

³¹ List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.

³² List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.

³³ List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).

³⁴ List the legal mechanism(s) (e.g., maintenance plan for O&M by public entity, etc...) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.

³⁵ See Provision C.3.d.i. "Numeric Sizing Criteria for Stormwater Treatment Systems" for list of hydraulic sizing design criteria. Enter the corresponding provision number of the appropriate criterion (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3).

³⁶ For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.

³⁷ For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.

³⁸ Note whether a third party was used to certify the project design complies with Provision C.3.d.

³⁹ If HM control is not required, state why not.

⁴⁰ If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), bioretention unit(s), regional detention basin, or in-stream control).

C.3.h.iv. ► Table of Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information.

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO) ⁴¹	Party Responsible ⁴² For Maintenance	Date of Inspection	Type of Inspection ⁴³	Type of Treatment/HM Control(s) Inspected ⁴⁴	Inspection Findings or Results ⁴⁵	Enforcement Action Taken ⁴⁶	Comments/Follow-up
NorthCreek Church	2303 Ygnacio Valley Road	No	NorthCreek Church/Evangelical Free Church	4/21/14	Routine - Annual	Bioretention basins, vegetated swales, flow-through planters and a sand filter	During inspection, City staff noted sand filter needed to be raked and have weeds removed. Bioretention basins look good.	None	Sand filter boxes cleaned and raked by Church staff.
Quick Mount PV (formerly Varian Inc. site)	2700 Mitchell Drive	No	Quick Mount PV	6/24/14	Routine - Annual	Bioretention basins and vegetated swales on parking lots	Facilities in good condition	None	Facility Manager is aware of on-site stormwater treatment facilities and their maintenance requirements.
24HR Fitness & Chick-Fil-A	2800 N. Main St. Walnut Creek	Yes	24 Hr. Fitness	4/11/14	Routine – Annual	Bioretention basins, vegetated swales on parking lots	Facilities in good condition. Some dead plants,	None	None
Almond Station	1600 Oakland Blvd	No	C&P Associates	4/11/14	Routine – Annual	Bioretention facilities	Facilities in good condition.	None	None
Neiman Marcus – Broadway Plaza	1275 Broadway Plaza	No	Macerich	3/7/2014	Routine - Annual	Storm Filter Units	Inspections were done by Pacific Stormwater with City Staff present.	None	Maintenance performed on 5/8/2014. City Staff present, 4 of 7 cartridges replaced.
Rossmoor Events Center	1015 Stanley Dollar Drive	Yes	Golden Rain Foundation	4/8/14	Routine – Annual	Bioretention facilities	Facilities in good condition.	None	None
Rossmoor Creekside Clubhouse	1010 Stanley Dollar Drive	No	Golden Rain Foundation	4/8/14	Routine – Annual	Bioretention facilities	Facilities in good condition.	None	None

⁴¹ Indicate "YES" if the facility was installed within the reporting period, or "NO" if installed during a previous fiscal year.

⁴² State the responsible operator for installed stormwater treatment systems and HM controls.

⁴³ State the type of inspection (e.g., 45-day, routine or scheduled, follow-up, etc.).

⁴⁴ State the type(s) of treatment systems inspected (e.g., bioretention facility, flow-through planter, infiltration basin, etc...) and the type(s) of HM controls inspected, and indicate whether the treatment system is an onsite, joint, or offsite system.

⁴⁵ State the inspection findings or results (e.g., proper installation, improper installation, proper O&M, immediate maintenance needed, etc.).

⁴⁶ State the enforcement action(s) taken, if any.

C.3.h.iv. ► Table of Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information.

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO) ⁴¹	Party Responsible ⁴² For Maintenance	Date of Inspection	Type of Inspection ⁴³	Type of Treatment/HM Control(s) Inspected ⁴⁴	Inspection Findings or Results ⁴⁵	Enforcement Action Taken ⁴⁶	Comments/Follow-up
Brian Ranch Subdivision	3085 Oak Grove Rd	No	Oak Grove Group LLC	4/21/14	Routine – Annual	Bioretention facilities	Subdivision was halted before building construction. Pads stable, street improvements installed. Basins were protected from weeds and Pads were mulched. Basins functional but need maintenance.	None	Owner was present for inspection and was asked to address maintenance on basins before Sept 14. He is planning on beginning construction of houses during the summer.
Geary Road Market Place	1510 Geary Rd	No	AAT Geary Marketplace LLC	4/11/14	Routine – Annual	Bioretention facilities and flow-through planters	Facilities in good condition.	None	None
Contra Costa Central Sanitary District Corp Yard	1250 Springbrook Rd	No	Contra Costa Central Sanitary District	5/6/14	Routine – Annual	Bioretention facilities and pervious concrete, green roof	Bioswales and porous concrete parking lot were in good condition. Basins need some plants replaced to due to frost kill. Owner added cobbles at outfalls to prevent eroded soil. Green roof needed weeds pulled and plants trimmed	None	Central San Staff performed maintenance on Green roof and basins.

C.3.e.vi.Special Projects Reporting Table												
Reporting Period – January 1 – June 30, 2013												
Project Name & No.	Permittee	Address	Application Submittal Date ⁴⁷	Status ⁴⁸	Description ⁴⁹	Site Total Acreage	Density DU/Acre	Density FAR	Special Project Category ⁵⁰	LID Treatment Reduction Credit Available ⁵¹	List of LID Stormwater Treatment Systems ⁵²	List of Non-LID Stormwater Treatment Systems ⁵³
1500 N. California Mixed-Use Y12-010	Walnut Creek	1500 North California	3/6/12	Entitled 6/13/13	1.22-AC site to build 141 apartment units and 18,280 square feet of retail space. *retail sf changed in latest permit set dated (3/4/2014)	1.22 AC	126	3:1	Category A: N/A Category B: density of mixed-use with FAR ≥ 3:1, zero surface parking, 85% lot coverage Category C: Location: within ½ mi of transit hub (BART) Density: FAR ≥2:1 Parking: zero surface parking	Category B: 75% Category C: 55% Location: 25% Density: 10% Parking: 20%	Flow-through planters See Narrative	Contech Stormfilter units treating 70 % of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative
1500 Mt. Diablo Y 12-025 & Y13-084	Walnut Creek	1500 Mt. Diablo	5/2/12	Y12-025 Withdrawn Y13-084 Revised plan, Entitled 12/4/13	Construction of a two-story mixed-use building with ground floor retail and outdoor and upper floor restaurant (possibly rooftop dining)	0.18 AC *0.15 AC after right-of-way dedication	N/A	1.5:1	Category A: located in downtown district, less than ½ acre, lot line to lot line zero surface parking Category B: N/A Category C: N/A	Category A: 100%	Green Roof *added with project revision under Y13-084 See Narrative	Contech Stormfilter units Treating 89 % of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative

⁴⁷ Date that a planning application for the Special Project was submitted.

⁴⁸ Indicate whether final discretionary approval is still pending or has been granted, and provide the date or version of the project plans upon which reporting is based.

⁴⁹ Type of project (commercial, mixed-use, residential), number of floors, number of units, type of parking, and other relevant information.

⁵⁰ For each applicable Special Project Category, list the specific criteria applied to determine applicability. For each non-applicable Special Project Category, indicate n/a.

⁵¹ For each applicable Special Project Category, state the maximum total LID Treatment Reduction Credit available. For Category C Special Projects also list the individual Location, Density, and Minimized Surface Parking Credits available.

⁵² List all LID stormwater treatment systems proposed. For each type, indicate the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area (assume % of total runoff = % of total equivalent impervious area).

⁵³ List all non-LID stormwater treatment systems proposed. For each type of non-LID treatment system, indicate: (1) the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area, and (2) whether the treatment system either meets minimum design criteria published by a government agency or received certification issued by a government agency, and reference the applicable criteria or certification. (Contra Costa's criteria were adopted March 20, 2013.)

Project Name & No.	Permittee	Address	Application Submittal Date ⁵⁴	Status ⁵⁵	Description ⁵⁶	Site Total Acreage	Density DU/Acre	Density FAR	Special Project Category ⁵⁷	LID Treatment Reduction Credit Available ⁵⁸	List of LID Stormwater Treatment Systems ⁵⁹	List of Non-LID Stormwater Treatment Systems ⁶⁰
Village Walk II Condominium Y12-064	Walnut Creek	1727 Lacassie Avenue	11/19/12	Entitled: 3/6/2013 Project was originally approved 8/23/2007	Construction of 12 residential condo units in a single building. *Tentative map approval from 8/23/2007 had 13 units, project was revised with 11/19/12 application to build 12 units.	0.3 AC	38	N/A	Category A: N/A, less than 85% lot coverage. Category B: N/A, does not meet density requirement Category C: Location: within 1/4 mi of transit hub (BART) Density: ≥30 DU/Acre Parking: zero surface parking	Category C: 80% Location: 50% Density: 10% Parking: 20%	Flow-through planters See Narrative	Contech Stormfilter units treating 75 % of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative
The Landing Y12-066	Walnut Creek	207 Ygnacio Valley Road	12/4/12	Approval pending	Construction of 178 apartment units over 2-story parking garage. *Project acquired additional lot unit count raised from previous report of 141 units	1.78 AC *Project acquired additional lot unit count raised from previous report of 1.20 acres	100	N/A	Category A: N/A, Category B: less than 85% lot coverage Category C for location within ¼ mi. of transit hub, residential density of 100 DU/AC and zero surface parking	Category C: 100% Location: 50% Density: 30% Parking: 20%	Bioretention facilities See Narrative	None proposed at this time See Narrative

⁵⁴ Date that a planning application for the Special Project was submitted.

⁵⁵ Indicate whether final discretionary approval is still pending or has been granted, and provide the date or version of the project plans upon which reporting is based.

⁵⁶ Type of project (commercial, mixed-use, residential), number of floors, number of units, type of parking, and other relevant information.

⁵⁷ For each applicable Special Project Category, list the specific criteria applied to determine applicability. For each non-applicable Special Project Category, indicate n/a.

⁵⁸ For each applicable Special Project Category, state the maximum total LID Treatment Reduction Credit available. For Category C Special Projects also list the individual Location, Density, and Minimized Surface Parking Credits available.

⁵⁹: List all LID stormwater treatment systems proposed. For each type, indicate the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area (assume % of total runoff = % of total equivalent impervious area).

⁶⁰ List all non-LID stormwater treatment systems proposed. For each type of non-LID treatment system, indicate: (1) the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area, and (2) whether the treatment system either meets minimum design criteria published by a government agency or received certification issued by a government agency, and reference the applicable criteria or certification. (Contra Costa's criteria were adopted March 20, 2013.)

Project Name & No.	Permittee	Address	Application Submittal Date ⁶¹	Status ⁶²	Description ⁶³	Site Total Acreage	Density DU/Acre	Density FAR	Special Project Category ⁶⁴	LID Treatment Reduction Credit Available ⁶⁵	List of LID Stormwater Treatment Systems ⁶⁶	List of Non-LID Stormwater Treatment Systems ⁶⁷
The Newell Village Y09-026	Walnut Creek	1500 Newell	4/13/09	Entitled 2/17/10	Construction of 4-story building of mixed-use with retails on ground floor, 49 condo units on upper floors and 2-below grade parking levels	1.97 AC	49	2.3:1	Category B for density of mixed-use with FAR of at least 2:1	Category B: Density 50%	Flow-through planters See Narrative	Contech Stormfilter units treating 48 % of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative Filterra Tree Box filter that will treat frontage as well as some street run-off
Cole Terrace Y12-031	Walnut Creek	1756 Cole Ave	5/31/2012	Entitled 9/5/2012	Construction of 12-Unit multi-family condominium project with podium parking on vacant lot	0.35	38	N/A	Category C for location within ¼ mi. of transit hub and zero surface parking	Category C: 80% Location: 50% Density: 10% Parking: 20%	Flow-through planter See Narrative	Filterra Vault unit treating 75 % of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative
The Arroyo Y11-036	Walnut Creek	1250 Arroyo Way	05/26/2011	Entitled 4/9/13	Demolish an existing office building and surface parking lot to construct 107 apartment units with parking on ground floor	1.004	100	N/A	Category C for location within 1/2 mi. of transit hub and zero surface parking	Category C: Location: 25% Density: 20% Min. Parking: 20%	Flow-through planter, Pervious surfacing See Narrative	Filterra Vault unit treating 49.6 % of total runoff. Max. design surface loading rate of 50 inches per hour.

⁶¹ Date that a planning application for the Special Project was submitted.

⁶² Indicate whether final discretionary approval is still pending or has been granted, and provide the date or version of the project plans upon which reporting is based.

⁶³ Type of project (commercial, mixed-use, residential), number of floors, number of units, type of parking, and other relevant information.

⁶⁴ For each applicable Special Project Category, list the specific criteria applied to determine applicability. For each non-applicable Special Project Category, indicate n/a.

⁶⁵ For each applicable Special Project Category, state the maximum total LID Treatment Reduction Credit available. For Category C Special Projects also list the individual Location, Density, and Minimized Surface Parking Credits available.

⁶⁶: List all LID stormwater treatment systems proposed. For each type, indicate the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area (assume % of total runoff = % of total equivalent impervious area).

⁶⁷ List all non-LID stormwater treatment systems proposed. For each type of non-LID treatment system, indicate: (1) the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area, and (2) whether the treatment system either meets minimum design criteria published by a government agency or received certification issued by a government agency, and reference the applicable criteria or certification. (Contra Costa's criteria were adopted March 20, 2013.)

Project Name & No.	Permittee	Address	Application Submittal Date ⁶⁸	Status ⁶⁹	Description ⁷⁰	Site Total Acreage	Density DU/Acre	Density FAR	Special Project Category ⁷¹	LID Treatment Reduction Credit Available ⁷²	List of LID Stormwater Treatment Systems ⁷³	List of Non-LID Stormwater Treatment Systems ⁷⁴
BART Transit Village Phase I Y05-027 General Plan Amendment Y13-109	Walnut Creek	200 Ygnacio Valley Road	Y05-027 03/05/2005 Y13-109 11/19/2013	Y05-027 Approved Y13-109 Approval Pending	Demolish existing south surface parking lot to construct 299,731 SF parking garage with 2000 SF of office (BART PD) and 55,173 SF Bus Terminal	3.01	N/A	2.65	Category A: N/A Category B: N/A Category C: Location: within 1/4 mi of transit hub (BART) Density: FAR≥2:1 Parking: zero surface parking	Category C: 80% Location: 50% Density: 10% Parking: 20%	Bioretention, Pervious surfacing See Narrative	Vault unit treating 12 % of total runoff. Maximum design surface loading rate of 50 inches per hour. Garage run-off goes to LID See Narrative
BART Transit Village Phase II Y05-027 General Plan Amendment Y13-098	Walnut Creek	200 Ygnacio Valley Road	Y05-027 03/05/2005 Y13-098 10/16/2013	Y05-027 Approved Y13-098 Approval Pending	Demolish existing North Parking surface parking lot to construct 358 Studio, 1 & 2 bedroom apartment units with parking below grade	4.19	85	2.09	Category C: Location: within 1/4 mi of transit hub (BART) Density: ≥60 DU/Acre Parking: zero surface parking	Category C: 90% Location: 50% Density: 20% Parking: 20%	Flow-through planter, Pervious surfacing, Bioretention See Narrative	Vault unit treating 41 % of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative
Broadway Plaza Y11-053	Walnut Creek	1275 Broadway Plaza	12/05/2011	Approval Pending	The project adds 300,000 square feet of new commercial retail to the existing 800,000 square feet of retail space on the existing site	24.2	N/A	2.3	Category A: N/A Category B: N/A Category C: Location: Priority Development Area Density: FAR≥2:1 Parking: zero surface parking	Category C: 55% Location: 25% Density: 10% Parking: 20%	Flow-through planter, Bioretention See Narrative	Vault units treating less than 12% of the reconstructed area runoff and 52% of total runoff. Maximum design surface loading rate of 50 inches per hour. See Narrative

⁶⁸ Date that a planning application for the Special Project was submitted.

⁶⁹ Indicate whether final discretionary approval is still pending or has been granted, and provide the date or version of the project plans upon which reporting is based.

⁷⁰ Type of project (commercial, mixed-use, residential), number of floors, number of units, type of parking, and other relevant information.

⁷¹ For each applicable Special Project Category, list the specific criteria applied to determine applicability. For each non-applicable Special Project Category, indicate n/a.

⁷² For each applicable Special Project Category, state the maximum total LID Treatment Reduction Credit available. For Category C Special Projects also list the individual Location, Density, and Minimized Surface Parking Credits available.

⁷³: List all LID stormwater treatment systems proposed. For each type, indicate the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area (assume % of total runoff = % of total equivalent impervious area).

⁷⁴ List all non-LID stormwater treatment systems proposed. For each type of non-LID treatment system, indicate: (1) the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area, and (2) whether the treatment system either meets minimum design criteria published by a government agency or received certification issued by a government agency, and reference the applicable criteria or certification. (Contra Costa's criteria were adopted March 20, 2013.)

Permittee Name: City of Walnut Creek

Section 4 – Provision C.4 Industrial and Commercial Site Controls

Program Highlights
Provide background information, highlights, trends, etc.
<ul style="list-style-type: none"> The City of Walnut Creek participates in the Municipal Operations Committee and represents the Contra Costa Clean Water Program in the BASMAA Municipal Operations Committees. Refer to the C.4 Industrial and Commercial Site Controls section of the CCCWP's FY 13-14 Annual Report for a description of activities of the CCCWP's Municipal Operations Committee and/or the BASMAA Municipal Operations Committee. The City reviewed and revised its Enforcement Respond Plan (ERP) with updated information of personnel responsible for its inspection program and clarification of the City's enforcement responsibility over facilities and/or projects covered under State General permits. See Attachment C4.c for a revised copy of the ERP document (2014 revision). On behalf of the City of Walnut Creek, Central Contra Costa Sanitary District inspectors conducted stormwater inspections. Prior to the beginning of this permit year, NPDES Coordinator and CCCSD Source Control Superintendent reviewed inspection activities and determined which businesses would be added into the planned inspection list. The City's Business Inspection Plan (BIP) was reviewed and no changes were made to the document (refer to Attachment C.4.b.i of the prior FY 2012-13 Annual Report). District inspectors visited 154 commercial and industrial facilities. A total of 132 initial/re-inspections, 37 follow-up inspections and 22 closed (or moved) inspections were completed by District inspectors in FY 13-14. Where practical, they combined scheduled sanitary sewer pretreatment with stormwater inspections resulting in cost savings to the City. See Attachment C.4.c.iii.(1) for a report of all Facility Inspections conducted in FY 13-14. In addition, City staff and District inspectors responded to eight residential callouts; all of which were from non-stormwater runoff from home improvement projects. A total of five notices of violations and nine warning notices were issued by the District inspectors. City staff issued two warning notices. One of which was issued to Caltrans Corporation Yard after observing staff blowing organic matters (leaves) into the street. Upon receiving the notice, Caltrans crew removed the organic materials from the street and cleaned the inlet promptly. Another warning notice was issued to a business tenant occupying a City's leased property for litter issues around a dumpster. The business operator cleaned the dumpster area promptly.

C.4.b.i. ► Business Inspection Plan
Do you have a Business Inspection Plan? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
If No, explain: Not applicable

Permittee Name: City of Walnut Creek

C.4.b.iii.(1) ► Potential Facilities List

List below or attach your list of industrial and commercial facilities in your Inspection Plan to inspect that could reasonably be considered to cause or contribute to pollution of stormwater runoff.

Each year we evaluate results of our facility inspections from the prior year and make any necessary adjustments to our potential facilities list based on their likelihood to be a source of pollutants to stormwater and releasing non-stormwater discharges. The master list was updated to take into account closed (or relocated) businesses and new ones. Combining both the District and the City's Business License database, there are 555 potential facilities to inspect. Refer to **Attachment C.4.b.iii.(1)** for an updated (master) list of potential facilities to inspect.

- 15 Assisted living facilities
- 4 Bars only
- 9 Body shops
- 10 Car rentals, car washes and auto detailers
- 21 Catering, grocery stores and mini markets
- 9 Maintenance yards, contractors, landscapers and property managers
- 49 Commercial facilities, retailers and golf courses
- 9 Laboratories and hospitals
- 18 Dry cleaners
- 1 Museum, schools and collages
- 3 Hotels
- 26 Fleet operators, smog test and gas stations
- 252 Food service facilities
- 4 Machine shops and manufacturing facilities
- 2 Recycling facilities
- 2 Mobile service provider, paint shop and auto sales
- 1 Warehouse
- 4 Utility companies
- 105 Auto dealers and auto service facilities
- 11 Permitted facilities (including NOI permittees with RWQCB)

C.4.b.iii.(2) ► Facilities Scheduled for Inspection

List below or attach your list of facilities scheduled for inspection during the current fiscal year.

For FY 14-15, District inspectors plan to visit 165 commercial and industrial facilities, 33 more facilities than last year. In August 2014, we plan to inspect an auto service facility, who repeatedly denied entry to our inspector after obtaining the necessary warrant. The breakdown of facilities to be inspected in FY 14-15 is as follows:

- 12 Enforcement re-inspections

Permittee Name: City of Walnut Creek

- 8 Permitted facility inspections
- 145 Initial inspections

Refer to **Attachment C.4.b.iii.(2)** for the list of planned facilities to inspect in FY 14-15.

C.4.c.iii.(1) ► Facility Inspections

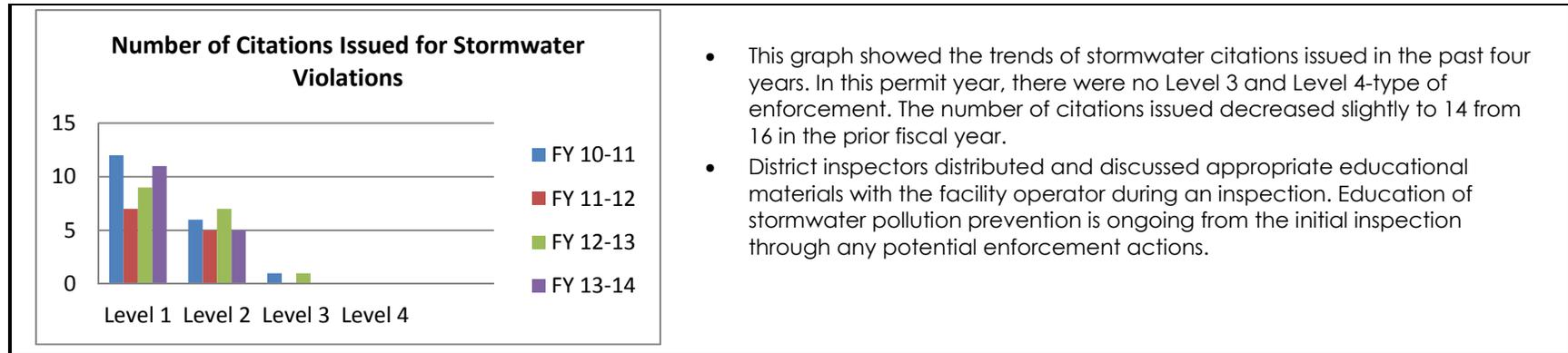
Fill out the following table or attach a summary of the following information. Indicate your violation reporting methodology below.

- | | |
|-------------------------------------|--|
| <input checked="" type="checkbox"/> | Permittee reports multiple discrete violations on a site as one violation. |
| <input type="checkbox"/> | Permittee reports the total number of discrete violations on each site. |

	Number	Percent
Number of businesses inspected	154	
Total number of inspections conducted	191	
Number of violations (excluding verbal warnings)	14	
Sites inspected in violation	14	9%
Violations resolved within 10 working days or otherwise deemed resolved in a longer but still timely manner	14	100%

Comments:

- District inspectors conducted a total of 191 inspections, which were slightly less than the prior fiscal year. There were 132 initial inspections and re-inspections and 37 follow-up, surveillance or partial inspections. In addition, they visited 42 inspections of facilities which were closed or have relocated. Refer to **Attachment C.4.c.iii.(1)** for a report of conducted facility inspections in FY 13-14.
- District inspectors issued a total of five (5) notices of violations and nine (9) warning notices during facility inspections. City issued a warning notice Caltrans' Maintenance Yard for blowing fallen leaves onto street curb and gutter with a potential of entering a nearby storm drain inlet. Caltrans crew immediately cleaned the area upon receiving the notice. Because Caltrans was a non-jurisdictional entity, this citation was not included in the Facility Inspection summary table above. The City issued another warning notice to a homeowner working on his home improvement project. This notice was not included in the table above as it was not tied to a commercial facility.
- Seventy-five percent of the violations issued were results of poor housekeeping practices which exposed pollutants to stormwater. Uncovered dumpsters or leaking tallow bins were among commonly noted problems at commercial facilities. All violations were resolved within the timeline established in the ERP.
- One auto service facilities had denied entry to our inspectors repeatedly despite several attempts. This forced the District to obtain an inspection warrant, which was the first case in Walnut Creek. A warrant is anticipated to be obtained sometimes in August 2014, which we intend to serve within 14 days with an inspection. NPDES Coordinator will work with the City Attorney's staff to recover cost associated with obtaining the inspection warrant. Result of this inspection will be in the FY 14-15 NPDES Annual Report.



C.4.c.iii.(2) ► Frequency and Types/Categories of Violations Observed

Fill out the following table or attach a summary of the following information.

Type/Category of Violations Observed	Number of Violations
Actual discharge (e.g. active non-stormwater discharge or clear evidence of a recent discharge)	5
Potential discharge and other	9

Comments:

District inspectors counted the number of violations as one discharge per source of discharge per inspection for each site. Of the fourteen citations issued during facility inspections, nine violations involved pollutant exposure from improperly-maintained tallow bins or dumpster areas. As corrective actions, the facility operators were required to either replace leaking containers or clean trash enclosure areas using best practices. Five violations involved non-stormwater discharges (wash waters, spilled coolant, and grease) into storm drain inlets.

C.4.c.iii.(2) ► Frequency and Type of Enforcement Conducted

Fill out the following table or attach a summary of the following information.

	Enforcement Action (as listed in ERP) ⁶⁹	Number of Enforcement Actions Taken	% of Enforcement Actions Taken⁷⁰
Level 1	Warning notice and education	5	36%
Level 2	Notice of violation, Stop Work Order	9	64%
Level 3	Formal enforcement (administrative penalties, cost recovery)	0	0
Level 4	Legal action and/or referral to State and Federal agencies	0	0
Total		14	100%

C.4.c.iii.(3) ► Types of Violations Noted by Business Category

Fill out the following table or attach a summary of the following information.

Business Category⁷¹	Number of Actual Discharge Violations	Number of Potential/Other Discharge Violations
Food service facilities (restaurants, assisted living facilities)	3	6
Retail stores	0	2
Auto service facilities	1	1
Contractor	1	0

C.4.c.iii.(4) ► Non-Filers

List below or attach a list of the facilities required to have coverage under the Industrial General Permit but have not filed for coverage:

Comments:

The NPDES Coordinator and District inspectors reviewed the operations of the businesses inspected to determine if they were subject to provisions of the State Industrial General Permit. If so, the District inspectors or City staff checked to determine if the business had obtained a permit or file a Notice of Intent (NOI) with the State Water Resources Control Board. There were no facilities identified as non-filers during scheduled inspections in this permit year.

⁶⁹ Agencies to list specific enforcement actions as defined in their ERPs.

⁷⁰ Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.

⁷¹ List your Program's standard business categories.

Permittee Name: City of Walnut Creek

C.4.d.iii ▶ Staff Training Summary				
Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Internal meeting (Clean Water and Engineering staff)	Aug. 5, 2013	<ul style="list-style-type: none"> Review of ERP Review of Conditionally Exempt Non-Stormwater Discharges Matrix (see Attachment C.4.d.iii) 	CW staff 1 Engineering staff 3	100%
Annual CASQA Conference	Sept. 9-11, 2013	<ul style="list-style-type: none"> Code enforcement, inspections and property access Outreach 	CW staff 1	100%
CWEA - NRTC	Sept. 9–12, 2013	<ul style="list-style-type: none"> Stormwater education and outreach Trash management 	CCCSD 1	11%
Regulatory Investigative Techniques	Jan 24-27, 2014	<ul style="list-style-type: none"> Interview skills Gathering and preserving evidence 	CCCSD 1	11%
CalEPA Basic Inspector Academy	March 11-14, 2014	<ul style="list-style-type: none"> Investigation Evidence Witness testimony Case development Interagency coordination 	CCCSD 1	11%
CWEA Annual Conference	April 29, 2014	<ul style="list-style-type: none"> Inspector training Stormwater BMPs Outreach 	CCCSD 1	11%
CCCSD Sampling Training	April 30, 2014	<ul style="list-style-type: none"> Proper sampling methods Sample preservation and holding times 	CCCSD 8	89%
Commercial/Industrial Stormwater Inspection Training Workshop – Brentwood Community Center	May 8, 2014	<ul style="list-style-type: none"> What Constitutes a Stormwater Violation? Overview of Site Visit and Mock Inspection Guided Tour and Mock Inspection of Streets of Brentwood Building a Strong Enforcement Case Mapping the Storm Sewer Systems: An Important Component to Your Municipality's Illicit Discharge Detection and Elimination System 	CCCSD 6	67%

Permittee Name: City of Walnut Creek

Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Environmental Enforcement Training	June 11, 2014	<ul style="list-style-type: none"> • Report writing • Evidence • Developing a case 	CCCSD 2	22%
CCCSD Customer Service Training	June 17, 2014	<ul style="list-style-type: none"> • Communication skills • Non-verbal queues 	CCCSD 1	11%

Section 5 – Provision C.5 Illicit Discharge Detection and Elimination

Program Highlights

Provide background information, highlights, trends, etc.

- The City of Walnut Creek is a member of the Municipal Operations Committee (of the Contra Costa Clean Water Program/CCCWP). In addition, the City is a member of the BASMAA Municipal Operations Committee, representing municipalities within the County of Contra Costa.
- We performed routine surveys for illicit discharges, illegal dumping and connection through inspection of randomly selected storm drain inlets within the City's low-, medium- and high-priority screening areas during dry weather. Each year, we target different areas to monitor. Maintenance staff is trained to trace the typical source of illegal dumping incident and to report the incident to the NPDES Coordinator for further enforcement action, if necessary. Most of the debris observed inside the storm drain inlets was of organic materials (leaves and a small amount of dirt). See section C.5.e.iii below for a detailed report of the inspections.
- Street sweeping operators carried "Draining Pools and Spas" brochures in their vehicles. In this permit year, they were able to educate a few homeowners who were about to discharge their pool waters. The same brochures were distributed to pool permit applicants.
- Our maintenance crews were trained to recognize illicit discharges coming from a mobile business source, to engage the responsible person and/or to refer the incident to the NPDES Coordinator. The number of such incidents has reduced over the years; we encountered no incident involving illegal discharge from a mobile source in this permit year.
- The NPDES Coordinator works with the City's Special Event Team to include stormwater pollution prevention and trash monitoring as contract provisions for large organized events. Vendors are prohibited from washing or allowing pollutants to enter the storm drain systems (i.e., trash, auto fluids, gasoline and other wastes) during their events. Refer to section C.10 for the trash-related provision of the contract.
- Refer to the C.5 Illicit Discharge Detection and Elimination section of the CCCWP's FY 13-14 Annual Report for description of activities at the countywide or regional level.

C.5.c.iii ► Complaint and Spill Response Phone Number and Spill Contact List

List below or attach your complaint and spill response phone number and spill contact list.

Contact	Description	Phone Number
John Johnston	Street and Drainage Maintenance Supervisor	(925) 943-5899 X2444
Rich Payne	Public Works Manager	(925) 943-5899 X2436
Rinta Perkins	Program Manager - NPDES	(925) 256-3511
Michael Hawthorne	Assistant Engineer	(925) 943-5899 X2245

All City vehicles and field crew carry an "Emergency and Environmental Phone Number" card containing pertinent contact information of various neighboring agencies, regulatory agencies and clean-up contractors. This reference card was updated in May 2014 to reflect changes of stormwater representatives of neighboring agencies.



C.5.d.iii ► Evaluation of Mobile Business Program

Describe implementation of minimum standards and BMPs for mobile businesses and your enforcement strategy. This may include participation in the BASMAA Mobile Surface Cleaners regional program or local activities.

Description:

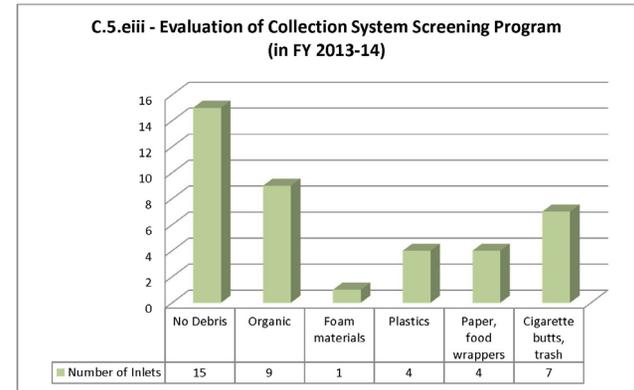
- Refer to the C.5 Illicit Discharge Detection and Elimination section of the CCCWP's FY 13-14 Annual Report for a description of efforts by the CCCWP's Municipal Operations Committee and the BASMAA Municipal Operations Committee to address mobile businesses.
- In this permit year, we did not encounter mobile surface cleaners, carpet cleaners or mobile auto detailers discharging wash waters to our storm drain system. Most local businesses directed their own employees to clean building exterior, patio and trash enclosure instead of hiring a surface cleaning contractor. Contract inspectors (from the Central Contra Costa Sanitary District) took the time to educate business owners and managers during commercial facility inspections.
- The City maintains a list of BASMAA-certified surface cleaning contractors as a resource to business owners or operators. The City's Business License staff provided "Wash Water Disposal Practices" brochures to mobile business operators applying for a license permit with the City. Unfortunately, only a few had a business license with the City, making it difficult to reach out to them.
- The City contracted a BASMAA-certified surface cleaner to wash the City Hall windows in this permit year. Guidelines of proper handling of wash water were followed.

C.5.e.iii ► Evaluation of Collection System Screening Program

Provide a summary or attach a summary of your collection screening program, a summary of problems found during collection system screening and any changes to the screening program this FY.

Description:

- Street and Drainage Maintenance crews inspected 40 randomly-selected storm drain inlets within the City's low-, medium- and high-priority screening areas for evidence of illicit discharges or illegal dumping. Maintenance staff inspected and cleaned the inlets as appropriate. If needed, they also installed a new decal if an inlet was found to be missing "No Dumping – Drains to Bay" stencil.
- Twenty-four inlets showed no evidence of illicit discharges or illegal dumping (nine of which contained a minimum amount of leaves dropped from nearby street trees). One inlet, located within the downtown area, was found to have a small amount of polystyrene pieces. Eight inlets, located adjacent to retail stores in downtown area, contained a small amount of plastic bags and food wrappers.
- Seven inlets were found to have cigarette butts. On October 2013, our City Council adopted a comprehensive Second Hand Smoke Protection ordinance, which prohibits smoking throughout the downtown Pedestrian Retail district, public places, outdoor dining areas and common areas within all multi-unit residences.
- The unintended consequence of the ordinance was to push smokers to areas just outside the downtown district boundaries, where outdoor smoking was still allowed. The seven inspected inlets were located adjacent to restaurants and bars within such areas. City staff worked with the affected businesses to prevent cigarette butts littering through requiring additional ash urns be installed and enforcement by restaurant/bar staff.



C.5.f.iii.(1), (2), (3) ► Spill and Discharge Complaint Tracking

Spill and Discharge Complaint Tracking (fill out the following table or include an attachment of the following information)

	Number	Percentage
Discharges reported (C.5.f.iii.(1))	6	
Discharges reaching storm drains and/or receiving waters (C.5.f.iii.(2))	0	0
Discharges resolved in a timely manner (C.5.f.iii.(3))	6	100%

Comments:

- In this permit year, Maintenance staff began using a module of Cartegraph to track spills and illegal dumping incidents. When an incident was reported, the system automatically created a work order to be assigned to the appropriate maintenance crews. Among other information, the system tracked the maintenance zone, description of respond activities and date of resolution.

Permittee Name: City of Walnut Creek

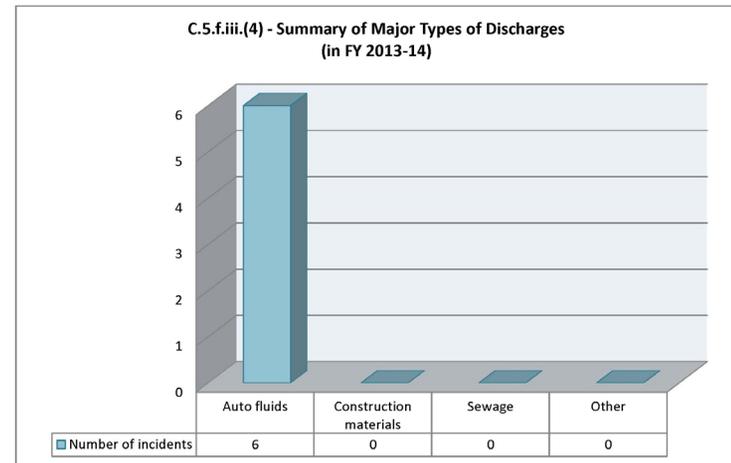
- In this permit year, maintenance crew responded to and cleaned up six spills incidents of auto fluids from auto accidents and leaking vehicles. The amount of spills ranged from 1 quart to 1 gallon of auto fluids; none of the materials entered into a nearby inlet. All incidents were cleaned promptly after being reported.
- There was an incident involving a few containers of used cooking oil abandoned behind a public parking garage. No oil had spilled from the containers. Our maintenance crew removed and disposed of the containers in a timely manner.
- The number of illegal dumping of large items (such as sofas, tables, tires and mattresses) increased slightly in a few areas near high-density residential (apartment complexes), freeway ramps and trails. Once reported to the Corporation Yard, we disposed of those items promptly. Illegal dumping incidents were difficult to trace their sources or responsible parties to take enforcement action.

C.5.f.iii.(4) Summary of major types of discharges and complaints

Provide a narrative or attach a table and/or graph.

Comments:

- Six incidents in this permit year occurred in the City's right-of-way, which our Maintenance staff promptly cleaned up. All incidents were results of auto accidents and leaking vehicles. The Police Department was the first responder on-site of the auto accidents who notified the City's Public Works Department to initiate cleanups. In cleaning spilled auto fluids, maintenance crew used absorbents.
- There were forty-one illegal dumping incidents reported to and responded by the City's maintenance division in this permit year, which increased slightly from the prior year. All cases involved dumping of large items such as tires, furniture and auto parts near apartment complexes, trails, freeway ramps and vacant buildings. Abandoned items were disposed of properly.



Section 6 – Provision C.6 Construction Site Controls

C.6.e.iii.1.a, b, c ▶ Site/Inspection Totals		
Number of High Priority Sites (sites disturbing < 1 acre of soil requiring storm water runoff quality inspection) (C.6.e.iii.1.a)	Number of sites disturbing ≥ 1 acre of soil (C.6.e.iii.1.b)	Total number of storm water runoff quality inspections conducted (include only High Priority Site and sites disturbing 1 acre or more) (C.6.e.iii.1.c)
# 8	# 14	# 157
<p>Comments:</p> <ul style="list-style-type: none"> • Construction inspectors continue to use the City's MS Access database to log in their inspection activities. The database incorporated several milestones (such as finalizing site improvement work, preliminary final punch list of stormwater treatment facilities), which would trigger a joint inspection with the NPDES Coordinator. • Using the guidelines established in the Contra Costa Clean Water Guide book and the MRP, the number of small High Priority Sites has dropped slightly to eight (8) in fiscal year 13-14. Fourteen (14) projects disturbed of over one acre requiring them to obtain coverage under the State General Construction permits from Water Resources Control Board, which is an increase from five in the prior fiscal year. Of the fourteen projects with SWPPP, two were in final inspection stage. One project had not begun construction and therefore did not require any inspections. Two other projects began construction during mid-year. • Inactive priority projects awaiting permit issuance and non-priority projects were required to have approved erosion control plans and necessary measures installed on-site. Engineering inspectors conducted 627 drive-by and miscellaneous inspections of inactive priority and non-priority projects (non-priority projects included utility works, retaining wall replacement, curb ramps, traffic signal replacement and re-striping). 		

C.6.e.iii.1.d ▶ Construction Activities Storm Water Violations		
BMP Category	Number of Violations⁷² excluding Verbal Warnings	% of Total Violations⁷³
Erosion Control	9	33.0%
Run-on and Run-off Control	5	18.5%
Sediment Control	8	30.0%
Active Treatment Systems	0	0.0%
Good Site Management	5	18.5%
Non Stormwater Management	0	0.0%
Total⁷⁴	27	100.0%

C.6.e.iii.1.e ▶ Construction Related Storm Water Enforcement Actions			
	Enforcement Action (as listed in ERP)⁷⁵	Number Enforcement Actions Issued	% Enforcement Actions Issued⁷⁶
Level 1 ⁷⁷	Warning Notice	9	75.0%
Level 2	Notice of Violation/Stop Work Order	3	25.0%
Level 3	Administrative Penalties	0	0.0%
Level 4	Legal Action/Referral	0	0.0%
Total		12	100.0%

⁷² Count one violation in a category for each site and inspection regardless of how many violations/problems occurred in the BMP category. For example, if during one inspection at a site, there are 2 erosion control violations, only 1 violation would be counted for this table.

⁷³ Percentage calculated as number of violations in each category divided by total number of violations in all six categories.

⁷⁴ The total number of violations may count more than one violation per inspection, since some inspections may result in violations in more than one category. For example, during one inspection of a site, there may have been both an erosion control violation and a sediment control violation. For this reason, the total number of violations in this table may not match the total number of enforcement actions reported in Table C6.e.iii.1.e.

⁷⁵ Agencies should list the specific enforcement actions as defined in their ERPs.

⁷⁶ Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.

⁷⁷ For example, Enforcement Level 1 may be Verbal Warning.

C.6.e.iii.1.f, g ► Illicit Discharges	
	Number
Number of illicit discharges, actual and those inferred through evidence at high priority sites and sites that disturb 1 acre or more of land (C.6.e.iii.1.f)	0
Number of sites with discharges, actual and those inferred through evidence at high priority sites and sites that disturb 1 acre or more of land (C.6.e.iii.1.g)	0

C.6.e.iii.1.h, i ► Violation Correction Times		
	Number	Percent
Violations (excluding verbal warnings) fully corrected within 10 business days after violations are discovered or otherwise considered corrected in a timely period (C.6.e.iii.1.h)	3	% ⁷⁸
Violations (excluding verbal warnings) not fully corrected within 30 days after violations are discovered (C.6.e.iii.1.i)	0	% ⁷⁹
Total number of violations (excluding verbal warnings) for the reporting year⁸⁰	3	100%
Comments: Two of the three violations were from the contractor having bad site management practices where the verbal warning was not enough to engage the contractor. The written violation was enough to gain compliance immediately. The third violation was related to a building demolition permit where the contractor who removed the buildings also cleared and grubbed the site. He did install silt fence, but did it improperly, resulting in a written notice of violation. All were fully corrected within the 10 business day standard.		

C.6.e.iii.(2) ► Evaluation of Inspection Data
Describe your evaluation of the tracking data and data summaries and provide information on the evaluation results (e.g., data trends, typical BMP performance issues, comparisons to previous years, etc.).
Description: <ul style="list-style-type: none"> When compared to the prior fiscal year, the number of violation notices was fewer in number. Verbal warnings were very effective in conjunction with inspection by a qualified QSP on staff.

⁷⁸ Calculated as number of violations fully corrected in a timely period after the violations are discovered divided by the total number of violations for the reporting year.

⁷⁹ Calculated as number of violations not fully corrected within 30 days after the violations are discovered divided by the total number of violations for the reporting year.

⁸⁰ The total number of violations reported in the table of Violation Correction Times equals the number of initial enforcement actions. I.e., This assumes one violation is issued for several problems during an inspection at a site. The total number of violations in the table of Violation Correction Times may not equal the total number of enforcement actions because one violation issued at a site may have a second enforcement action for the same violation at the next inspection if it is not corrected.

Permittee Name: City of Walnut Creek

- We had more small sites to evaluate this year and fewer larger projects putting additional burden on staff resources to perform inspections. This effort was aided by our inspection tracking database and the combined efforts of clean water staff, engineers and inspectors.
- We had no issues with BMP performance and the typical issues with contractor installation of BMPs. The combination of QSPs and experienced staff continues to ensure installed BMPs are effective.
- Construction projects with State General Construction permits requiring QSPs were better prepared to implement provisions of their permits – particularly dealing with periodic site monitoring and documentations. Having the QSP's involved allowed the developers to correct deficiencies on their own without significant intervention by the City Inspection staff. Based on our experiences last year we heavily emphasized the use of QSP's during the plan review process with the project owner and at the pre-construction meeting prior to issuing a Site Development Permit.

C.6.e.iii.(2) ► Evaluation of Inspection Program Effectiveness

Describe what appear to be your program's strengths and weaknesses, and identify needed improvements, including education and outreach.

Description:

- The City of Walnut Creek is a member of the New Development and Redevelopment Committee of the CCCWP and chaired the Management committee this past year.
- We continue to use the inspection tracking database developed last year and have found it to be successful. We have shared our database with other communities in Contra Costa County.
- The NPDES Coordinator met regularly with engineering staff and inspectors to discuss pertinent cases as a way to share information among City staff and to raise issues that may have come up. The addition of the Associate Engineer qualified as a QSD and QSP to oversee C.6 inspection last year has yielded the benefit of lower violations and extra assistance to contractors during difficult phases of construction.
- Refer to the C.6 Construction Site Control section of the CCCWP's FY 11-12 Annual Report for a description of activities at the countywide or regional level.
- We implemented a review of inactive building permits last year resulting in no clean water violations on inactive building permits.
- We had an increase in building demolition permits where only the building was approved for removal and the permits for new work were not issued. There were five sites where the contractor took the opportunity to remove the building and clear the site of all other landscaping and flatwork. We had the contractors come back and install site erosion and sediment control BMP's on those sites. We now are requiring on demolition permits a review by engineering for an erosion control plan and an inspection by the engineering inspector installation of the BMPs.

C.6.f ► Staff Training Summary				
Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Brownbag meeting with Engineering inspectors	August 12, 2013	<ul style="list-style-type: none"> Erosion control plan reminder Pre-rainy season inspection 	3	100%
Brownbag meeting with Engineering inspectors	October 21, 2013	<ul style="list-style-type: none"> SWPPP inspection, monitoring and reporting Review of Enforcement procedures 	3	100%
Construction Site Stormwater Controls Workshop – Walnut Creek Civic Arts Education Center	April 10, 2014	<ul style="list-style-type: none"> C.6 Requirements Overview Recognizing C.6 BMPs – Inspector's Eye Relating C.6 to the Construction General Permit Inspections, Documentation, and Reporting Enforcement – Using the ERP Using Inspection Tools Exercise and Discussion 	1	33%

Section 7 – Provision C.7. Public Information and Outreach

C.7.b.ii.1 ► Advertising Campaign

Summarize advertising efforts. Include details such as messages, creative developed, and outreach media used. The detailed advertising report may be included as an attachment. If advertising is being done by participation in a countywide or regional program, refer to the separate countywide or regional Annual Report.

Summary:

- The City of Walnut Creek is a member of Public Information & Participation Committee (of the Contra Costa Clean Water Program/CCCWP). Refer to Section 7 of the CCCWP's Annual Report for a complete review of advertising efforts conducted on behalf of all Permittees.
- On March 18, 2014 our Council adopted the Bag Ban which prohibits both retailers and public eating establishments from distributing carryout (plastic) bags. Pursuant to the Ordinance, the operative date for retailers was set as September 18, 2014 and for restaurants as December 18, 2014. Furthermore, our Council adopted an ordinance which prohibits food vendors from distributing polystyrene-based food service ware on April 20, 2014 to be operative on December 18, 2014. All City facilities, City-sponsored events, City-permitted events, City department, agencies, contractors and vendors doing business with the City will be covered under this ordinance.

Staff conducted extensive public outreach to educate consumers, retailers and restaurants ranging from holding meetings with stakeholders, tabling informational booth at community events, hosting "Green Bags and Containers" fair, distributing Retailer Toolkit and placing print ads at local newspapers (refer to section C.7.e below for detailed information on these outreach).

The advertisement features a central graphic with a white background and a green border. On the left, a white plastic bag is shown with the text "no MORE SINGLE-USE plastic BAGS" in red and green. A large green arrow points to the right, where a brown paper carryout bag is shown with the text "use GREENER carryout BAGS instead" in green. To the right of the paper bag are three stacked brown compostable food containers. The text on the left reads "Restaurants and Retailers are you ready for the Walnut Creek Plastic Bag Ban? Find the right option for your business to go green." The text on the right reads "Green Bags and Containers Fair Tuesday, April 29, 2:00-4:30 pm City Hall Parking Lot 1666 North Main Street, Walnut Creek Vendor representatives will answer questions regarding green-certified bags and food service ware for your business. www.walnut-creek.org/bringyourbag".

Print ads placed on Contra Costa Times newspapers to inform the public of the event (ran four times)

Starting Sept. 18, 2014
 Retailers & groceries are you ready for the Walnut Creek Plastic Bag Ban?

no MORE SINGLE-USE plastic BAGS

Free Retailer Tool Kit
 Available at City Hall
 2nd Floor Business License Counter
 1666 North Main Street
 Walnut Creek
walnut-creek.org/bringyourbag

or charge 10¢ FOR a paper BAG

Print ads for retailers and grocers placed on Contra Costa Times newspapers (ran twice)

Starting Sept. 18, 2014
 Shoppers are you ready for the Walnut Creek Plastic Bag Ban?

no MORE SINGLE-USE plastic BAGS

so bring YOUR OWN reusable BAG

Reusable Bag
 Available at City Hall
 2nd Floor Permit Counter
 1666 North Main Street
 Walnut Creek
 One per household while supplies last
walnut-creek.org/bringyourbag

or pay 10¢ FOR a paper BAG

Print ads for shoppers placed on Contra Costa Times newspapers (ran twice)

C.7.b.iii.1 ► Pre-Campaign Survey

(For the Annual Report following the pre-campaign survey) Summarize survey information such as sample size, type of survey (telephone survey, interviews etc.). Attach a survey report that includes the following information. If survey was done regionally, refer to a regional submittal that contains the following information:

- Refer to Section C.7 in the CCCWP's FY 13-14 Annual Report for complete details on the pre-campaign survey conducted for the CCCWP's Pesticide Campaign.
- As directed by City Council, NPDES Coordinator conducted an informal telephone survey to gauge how many restaurants had been using greener alternatives to plastic bags and polystyrene-based food service ware prior to the ordinance adoption. Out of 234 public eating establishments, 138 responded to the surveys conducted between April 27 and May 8, 2014. Staff grouped these restaurants based on the type of services provided and ownership. Refer to **Attachment C.7.b.iii.1** for results of the telephone survey. Additional pre-ordinance survey will be conducted in early September.

Place an **X** in the appropriate box below:

<input checked="" type="checkbox"/>	Survey report attached: Refer to Attachment C.7.b.iii.1
<input checked="" type="checkbox"/>	Reference to regional submittal: Refer to Section C.7 of the CCCWP's FY 13-14 Annual Report

C.7.b.iii.2 ► Post-Campaign Survey

(For the Annual Report following the post-campaign survey) Discuss the campaigns and the measureable changes in awareness and behavior achieved. Provide an update of outreach strategies based on the survey results. If survey was done regionally, refer to a regional submittal that contains the following information:

- Refer to Section C.7 in the CCCWP's FY 13-14 Annual Report for complete details on the post-campaign survey conducted for the CCCWP's Pesticide Campaign.
- Both bag and polystyrene bans will be operative on September 18, 2014 for retailers and December 18, 2014 for public eating facilities and food vendors. Post-ordinance survey will be conducted in FY 2014-15 to evaluate the effectiveness of ordinance implementation.

Place an **X** in the appropriate box below:

<input type="checkbox"/>	Survey report attached
<input checked="" type="checkbox"/>	Reference to regional submittal: Refer to Section C.7 of the CCCWP's FY 13-14 Annual Report

C.7.c ► Media Relations

Summarize the media relations effort. Include the following details for each media pitch in the space below, AND/OR refer to a regional report that includes these details:

- Topic and content of pitch
- Medium (TV, radio, print, online)
- Date of publication/broadcast

Summary:

- Refer to "BASMAA Media Relations Final Report FY 13-14" for a summary of media relation efforts conducted by BASMAA during FY 13-14. This report and any other media relation efforts conducted countywide or regionally are included within the C.7 Public Information and Outreach section of the Countywide Program's FY 13-14 Annual Report. BASMAA provided six press releases to local newspapers.
- Walnut Creek's TV played "Litter Travels" public service announcements (PSAs) weekly throughout the year. Walnut Creek TV is government-access television, which is produced in-house, available on Comcast Channel 28, Astound Channel 29, and AT&T U-verse Channel 99 under the menu option Walnut Creek TV.

C.7.d ► Stormwater Point of Contact

Summary of any changes made during FY 13-14:

- There was no change in the stormwater point of contact for the City of Walnut Creek.
- Refer to Section C.7 of the CCCWP's FY 13-14 Annual Report for efforts conducted by the countywide program to publicize stormwater points of contact (e.g. CCCWP website, hotline, outreach materials, etc.).

C.7.e ► Public Outreach Events

Describe general approach to event selection. Provide a list of outreach materials and giveaways distributed. Use the following table for reporting and evaluating public outreach events

Event Details	Description (messages, audience)	Evaluation of Effectiveness
<p>Hosted “Green Bags and Containers” Fair on April 29, 2014</p> 	<ul style="list-style-type: none"> The event was to provide information to retailers and restaurant operators on environmental-friendly alternative products to plastic bags and polystyrene-based food service ware.   <p>Retailer Toolkit – Window Decal</p>	<ul style="list-style-type: none"> Seven suppliers participated at the event, which was attended by thirty-five business operators. Staff distributed thirty Retailer Toolkits.   <p>Retailer Toolkit – Cash Register pop-up tent</p>

<p>Stakeholders and Community Outreach meetings on Plastic Bag and Polystyrene Ordinances on Jan 24, Feb 5, 9, 11, 13, 16 and April 2, 3, 9 and 10, 2014</p> 	<ul style="list-style-type: none"> • The City conducted extensive public engagement process starting with the development and introduction of the ordinances through their implementation with various stakeholders. • Created a website on the Bag ban , www.walnut-creek.org/bringyourbag • Created a website on the Polystyrene ban www.walnut-creek.org/greentogo • Conducted online <i>Open Town Hall</i> survey to solicit public feedback • Mailed informational flyers to all retailers and food vendors • Staffed informational table at community events and Farmers Markets 	<ul style="list-style-type: none"> • The Bag Ban website was viewed by over 400 visitors within the first two months. • 240 visitors completed the online <i>Open Town Hall</i> survey
<p>Co-sponsored the 10th Anniversary of Bringing Back the Natives Garden Tour, held throughout Alameda and Contra Costa Counties on May 4, 2014</p> 	<ul style="list-style-type: none"> • The tour was held to showcase pesticide-free, water-conserving gardens that reduce solid waste, provide habitat for wildlife and contain at least 60% native plants. • The Tour has expanded its offering to include Fall Native Plant Sale Extravaganza, series of Select Tours and Workshop. • Forty-one gardens and nurseries, located in 22 cities and unincorporated areas, participated in this event. 	<ul style="list-style-type: none"> • Over 6,000 people registered online to take the garden tours • 13,066 garden visits were made regionally on the day of the tour • 60 garden talks were given • 150 volunteers made the tour possible • 83% respondents wanted to learn how to select native plants • 58% wanted to learn how to conserve water <p>Refer to FY 13-14 CCCWP Annual Report, Section C.7 for further details regarding the effectiveness of this event.</p>

<p>Supported “Our Water, Our World” regional Campaign</p> 	<p>This program assisted homeowners in managing home and garden pests in an environmentally-friendly manner. Through a regional partnership, we conducted public outreach events in hardware stores throughout Contra Costa County.</p>	<ul style="list-style-type: none"> • 22 stores participated in this program. • 12 store training provided to 14 key stores • 22 store set-ups with shelf talkers and fact sheet racks • 97 staff trained at formal staff training • This program was part of the EPA “Greener Pesticides for Clean Waterways” grant • Launched Home Depot pilot project grant, which included identifying and training a Green Garden specialist at each store <p>Refer to FY 13-14 CCCWP Annual Report, Section C.7 for further details regarding the effectiveness of this event.</p>
<p>Co-sponsored “Discovering a Sense of Place” workshop series on Feb. 19 and 26, March 1, 12 and 15, April 30, June 4 and 7.</p>  <p style="text-align: center;"> Discovering A Sense of Place <i>Sponsored by</i> The Gardens at Heather Farm and City of Walnut Creek’s Clean Water Program </p>	<ul style="list-style-type: none"> • The goal of this program is to guide participants in discovering the history and learning the importance of protecting land, watershed and wildlife (4 presentations and 3 field trips) • Presentation 1: Thinking like a naturalist – reclaiming the art of natural history • Presentation 2: The cultural and natural history of Contra Costa County • Presentation 3: Living in California's greatest watershed - Its history, beauty and future • Presentation 4: Creating landscapes and gardens that sustain ourselves and the planet • Presentation 5: An introduction to citizen science • Field Trip 1: Morgan Territory • Field Trip 2: Big Break Regional Shoreline 	<ul style="list-style-type: none"> • The program received overwhelming responses. 442 people attended the presentations and participated in the two field trips. • Evaluations of the program were included in the final report. Refer to Attachment C.7.e.

C.7.f. ► Watershed Stewardship Collaborative Efforts

Summarize watershed stewardship collaborative efforts and/or refer to a regional report that provides details. Describe the level of effort and support given (e.g., funding only, active participation etc.). State efforts undertaken and the results of these efforts. If this activity is done regionally refer to a regional report.

Evaluate effectiveness by describing the following:

- Efforts undertaken
- Major accomplishments

Summary:

- Through CCCWP (www.cccleanwater.org) website, we provided information on watershed stewardship events happening in the City of Walnut Creek (such as the 2013 Community Service Day, Annual Creek Cleanup and litter pickup days).
- At the regional level, the City of Walnut Creek supported and participated in the **Contra Costa Watershed Forum**. The City hosted one Forum meeting at our facility.
- The City is an active member of the **Walnut Creek Watershed Council**, a forum that brought together all stakeholders within the largest watershed on the County to assess watershed needs and identify related projects, to reach consensus on management and planning efforts as well as to raise public awareness. Mayor Pro Tem Bob Simmons was the chair of the Council.
- The City of Walnut Creek was a partner of the **Contra Costa Green Business Program** and a member of its Steering Committee. In this permit year, seventy-one businesses in Walnut Creek were Green Business certified.

C.7.g. ► Citizen Involvement Events

List the types of events conducted (e.g., creek clean up, storm drain inlet marking, native gardening etc.). Use the following table for reporting and evaluating citizen involvement events.

Event Details	Description	Evaluation of effectiveness
Supported the Community Watershed Stewardship Grant program through the Contra Costa Clean Water Program.	The CCCWP contributed \$20,000 toward the Community Watershed grant bringing its total \$80,000 for non-profit groups.	The grant was awarded to non-profit groups working on watershed-related projects. Refer to FY 13-14 CCCWP Annual Report, Section C.7 for further details regarding the effectiveness of this event.
Supported a regional Integrated Pest Management (IPM) public outreach .	CCCWP launched a website (www.MyGreenGarden.org) to share environmentally-friendly gardening tips.	Refer to FY 13-14 CCCWP Annual Report, Section C.7 for further details regarding the effectiveness of this event.

<p>Hosted a citywide "Community Service" day on September 28, 2013.</p>  <p>Photo: Courtesy from Friends of the Creeks</p>	<p>The goal of this event was to bring community together by matching projects with people. Seven out of 69 scheduled projects involved creek cleanup, litter pickup, trails and habitat restoration activities.</p> <p>Volunteers removed invasive plants (ivy and arrundo bamboo) along the creek bank, picked up litter and planted native vegetation.</p>	<p>Close to 2,000 volunteers and City staff worked on sixty-nine projects citywide. The number of participating volunteers increased by 15-percent in comparison to the prior year.</p>
<p>Ongoing maintenance of Oak Woodland Demonstration garden at Civic Park East and City's Open Spaces by volunteers.</p>	<p>A group of volunteers come regularly (at least once a month) to remove weeds, prune trees and bushes, trash pickup and native plant propagation.</p> <p>Additionally, volunteers began to work at City's Open Space. During the month of March, a group of volunteers removed litter at Deer Lake in the Shell Ridge open space</p>	<p>In this permit year, volunteers dedicated over 370 hours to maintain these areas. Volunteers came across some maintenance issues as a result of homeless encampment that had returned to the area. Homeless encampment continues to become an issue for Civic Park East, which has been handled through collaboration with the Police Department, Maintenance Division and Fresh Start non-profit homeless advocacy group.</p>
<p>25th Annual Creek Cleanup event on May 10-2014.</p>  <p>Photo: Courtesy from Friends of the Creeks</p>	<p>Each year the City and Friends of the Creeks host an annual creek cleanup event in Civic Park. This year's event was a special one as we celebrated the 25th annual downtown creek cleanup and the City of Walnut Creek's 100th birthday.</p> <p>Tasks for volunteers included trash pickup from creek banks, invasive plant removal, weeding, planting and mulching. Volunteers were assigned to work on specific area based on interests.</p>	<p>190 volunteers participated in this year's event, which was an increase from 130 in the prior year. In addition to removing trash from the creek, volunteers made great progress in removing arrundo and weeding in the butterfly habitat in Civic Park.</p> <p>In total 20 cubic yards of debris (mostly arrundo and other organic materials) were removed.</p>

C.7.h. ► School-Age Children Outreach

Summarize school-age children outreach programs implemented. A detailed report may be included as an attachment. Use the following table for reporting school-age children outreach efforts.

Program Details	Focus & Short Description	Number of Students/Teachers reached	Evaluation of Effectiveness
<p>Watershed Education program at Creek Walk attended by local elementary schools on May 15, June 3, 5, 9 and 10.</p> 	<p>This is the third year we offered an outdoor watershed education program through partnership with Kids for the Bay. The program is designed to educate elementary students in Walnut Creek about local creek habitat, features of their local creek, creek-side plants and terrestrial invertebrates. The students began their field trip experience by observing Walnut Creek from the bridge and learning about where the creek begins and ends. The students' most favorite part of the trip was studying terrestrial invertebrates</p>	<p>156 students along with seven teachers from Buena Vista and Indian Valley Elementary Schools.</p>	<p>The program received positive feedback from students and teachers. They had a great time getting to know their local park and creek. See Attachment C.7.h for the final report of this program.</p> 
<p>Co-sponsored Mr. Funnelhead, a school education program that focused on recycling of used motor oil and filters.</p>	<p>In FY 13-14 the City contributed its share of \$76,000 Used Oil Block grant toward this program, which brings awareness of used motor oil and oil filter recycling through school education and certification of used oil collected centers. There are 16 certified used motor oil recycling centers in Walnut Creek.</p>	<p>Between the months of October and May, Mr. Funnelhead Show travels to 25 schools throughout the Contra Costa County.</p>	<p>Refer to the C.7 Section of the CCCWP's FY 13-14 Annual Report for a description of School-age Children outreach efforts conducted at the countywide level.</p>
<p>Supported "Be Classy – Not Trashy" youth outreach litter campaign</p>	<p>Through its participation at the CCCWP's Public Information and Participation Committee, staff helped to finalize and plan this outreach campaign implementation.</p>	<p>Refer to Group Program Annual Report.</p>	<p>Refer to the C.7 section of the CCCWP's FY 13-14 Annual Report for detailed information on this campaign.</p>

Section 8 - Provision C.8 Water Quality Monitoring

C.8 ► Water Quality Monitoring

State below if information is reported in a separate regional report. Municipalities can also describe below any Water Quality Monitoring activities in which they participate directly, e.g. participation in RMP workgroups, fieldwork within their jurisdictions, etc.

Summary:

During FY 13-14, we contributed through the CCCWP to the BASMAA Regional Monitoring Coalition (RMC). In addition, we contributed financially to the Regional Monitoring Program for Water Quality in the San Francisco Estuary (RMP) and were represented at RMP committees and work groups. Monitoring efforts and results are documented in a separate report submitted March 15 of each year, as required in Provision C.8. For additional information on monitoring activities conducted by the CCCWP, BASMAA RMC and the RMP, see the C.8 Water Quality Monitoring section of the Program's FY 13-14 Annual Report and the Integrated Monitoring Report."

Section 9 – Provision C.9 Pesticides Toxicity Controls

C.9.b ► Implement IPM Policy or Ordinance

Report implementation of IPM BMPs by showing trends in quantities and types of pesticides used, and suggest reasons for increases in use of pesticides that threaten water quality, specifically organophosphates, pyrethroids, carbaryl, and fipronil. A separate report can be attached as evidence of your implementation.

- Aquatic weeds were removed mechanically from the concrete pond in Heather Farm Park in October 2013. A mid-size vegetation harvester worked for several hours removing the Duckweed that was annually introduced into the pond from an onsite irrigation reservoir. Mechanical removal of aquatic weed has become an annual maintenance activity as part of the City's Integrated Pest Management (IPM) Policy of reducing the use of chemical treatments.



- An acre of hillside at Arbolado Park was hydro-seeded ahead of the winter rains. A blend of drought tolerant fine fescues and native wildflowers was chosen to help provide stabilization and seasonal color on the hillside. Once established, the low-maintenance turf will help suppress annual weed populations while reducing mechanical and chemical inputs.



- Parks Maintenance division continues to evaluate conditions of public parks while taking into account ways to promote water conservation and water quality measures. For the El Divisadero sports field, staff replaced cool-season turf with a warm-season species (bermudagrass). The transformation resulted in 25% reduction in irrigation water consumption, reduced pesticide usage due to bermudagrass' improved tolerance to pests, reduced fertilizer while provided players with safe playing surface field. Below showed different stages of transformation work that took place in El Divisadero sports field.



Trends in Quantities and Types of Pesticides Used ⁸¹	Amount ⁸²				
	FY 09-10	FY 10-11	FY 11-12	FY 12-13	FY 13-14
Organophosphates	None	None	None	None	None
Pyrethroids	None	None	None	None	None
Carbaryl	None	None	None	None	None
Fipronil	None	None	None	None	None

C.9.c ▶ Train Municipal Employees

Enter the number of employees that applied or used pesticides (including herbicides) within the scope of their duties this reporting year.	31
Enter the number of these employees who received training on your IPM policy and IPM standard operating procedures within the last 3 years.	31
Enter the percentage of municipal employees who apply pesticides who have received training in the IPM policy and IPM standard operating procedures within the last three years.	100%

C.9.d ▶ Require Contractors to Implement IPM

Did your municipality contract with any pesticide service provider in the reporting year?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
If yes, attach one of the following:				
<input type="checkbox"/>	Contract specifications that require adherence to your IPM policy and standard operating procedures, OR			
<input checked="" type="checkbox"/>	Copy(ies) of the contractors' IPM certification(s) or equivalent, OR			
<input type="checkbox"/>	Equivalent documentation.			
If Not attached , explain: The City's Integrated Pest Management (IPM) policies require that both structural and landscaping pest control applicators must be IPM-certified. See Attachment C.9.d.1 for a copy of the Western Exterminator's IPM certificates. See Attachment C.9.d.2 for a copy of the Landscape Maintenance Agreement with Terracare requiring implementation of IPM principles.				

⁸¹ Includes all municipal structural and landscape pesticide usage by employees and contractors.

⁸² Weight or volume of the product or preferably its active ingredient, using same units for the product each year. The active ingredients in any pesticide are listed on the label. The list of active ingredients that need to be reported in the pyrethroids class includes: allethrin, bifenthrin, beta-cyfluthrin, bioallethrin, cyfluthrin, cypermethrin, cyphenothrin, deltamethrin, esfenvalerate, etofenprox, fenpropathrin, gamma-cyhalothrin, imiprothrin, lambda-cyhalothrin, metofluthrin, permethrin, phenothrin, prallethrin, resmethrin, sumithrin (d-phenothrin), tau-fluvalinate, tefluthrin, tetramethrin, tralomethrin, cis-permethrin, and zeta-cypermethrin.

C.9.e ▶ Track and Participate in Relevant Regulatory Processes

Summarize participation efforts, information submitted, and how regulatory actions were affected **OR** reference a regional report that summarizes regional participation efforts, information submitted, and how regulatory actions were affected.

Summary:

During FY 13-14, we participated in regulatory process related to pesticides through contributions to the CCCWP, BASMAA and CASQA. For additional information, see the Regional Report submitted by BASMAA on behalf of all MRP Permittees.

C.9.f ▶ Interface with County Agricultural Commissioners

Did your municipal staff observe any improper pesticide usage or evidence of improper usage (e.g., pesticides in storm drain systems, along street curbs, or in receiving waters) during this fiscal year?

	Yes	X	No
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If yes, provide a summary of improper pesticide usage reported to the County Agricultural Commissioner and follow-up actions taken to correct any violations. A separate report can be attached as your summary.

Not applicable.

C.9.h.ii ▶ Public Outreach: Point of Purchase

Provide a summary of public outreach at point of purchase, and any measurable awareness and behavior changes resulting from outreach (here or in a separate report); **OR** reference a report of a regional effort for public outreach in which your agency participates.

Summary:

See the C.9 Pesticides Toxicity Control section of the CCCWP's FY 13-14 Annual Report for information on point of purchase public outreach conducted countywide and regionally.

C.9.h.vi ▶ Public Outreach: Pest Control Operators

Provide a summary of public outreach to pest control operators and landscapers and reduced pesticide use (here or in a separate report); **OR** reference a report of a regional effort for outreach to pest control operators and landscapers in which your agency participates.

Summary:

See the C.9 Pesticides Toxicity Control section of CCCWP's FY 13-14 Annual Report for a summary of our participation in and contributions towards countywide and regional public outreach to pest control operators and landscapers to reduce pesticide use.

Section 10 - Provision C.10 Trash Load Reduction

C.10.a.iii ► Minimum Full Trash Capture

Provide the following:

- 1) Descriptions of actions/tasks completed towards achieving the Minimum Full Trash Capture requirement in provision C.10.a.iii. Include the:
 - Total number and types of full capture devices (publicly and privately-owned) installed to-date;
 - Total land area (acres) and land areas within each trash generation category (i.e., very high, high, moderate and low) treated by full capture devices (or other types of devices for non-population based Permittees), in comparison to the MRP-required full capture requirements in Attachment J to the MRP; and,
 - Percentage of jurisdictional land areas with very high, high, moderate and low trash generation rates treated by full capture devices.
- 2) A narrative summary of maintenance activities implemented for each device, group of devices, or device type, including descriptions of typical maintenance frequencies and issues associated with maintaining these devices.

Descriptions of Actions/Tasks (Conducted or Planned):

- The City of Walnut Creek has five (5) primary trash management areas (TMAs), which were delineated based on our current understanding of trash problems within our jurisdiction, costs of implementation and experience in implementing trash control measures.
- The City has installed a total of 149 small full trash capture devices (connector pipe screens and top-hat filter types), of which 109 were purchased with a grant from ABAG. Eighty (80) devices were installed in Trash Management Area (TMA) 5, which is the residential and low trash generating area. Forty devices were installed in the downtown core area (TMA 1) while the remaining devices were installed near commercials, parks, schools and residential areas. The City participated in the BASMAA Trash Generation pilot project, which dictated the location of where some full trash capture devices were installed. See **Attachment C.10.a.iii** for locations of full trash capture devices and their associated treatment areas.
- To-date, eighteen (18) low-impact development projects were constructed in TMA 1, TMA 2 and TMA 5. The stormwater treatment facilities within these LID projects were found to be effective in removing litter and were considered to be equivalent to full trash capture devices.

Below is a summary of the treatment by full trash captures, LID and non-LID facilities by TMA:

- TMA 1 (downtown core areas) consisted of 2 acres of low, 91 acres of medium and 114 acres of high trash generating areas. Four Contect treatment devices were installed as part of the Neiman Marcus project. Full trash capture devices, LID facilities (bioswales and flow-through planters) and non-LID facilities (vault-based media filters) within this TMA treated 17% of low, 23% of medium and 21% of high trash generating areas.
- TMA 2 (commercial and shopping centers) consisted of 12 acres of low, 544 acres of medium and one acre of high trash generating areas. Full trash capture devices and LID facilities (bioswales, pervious pavement, and flow-through planters) within this TMA treated 1% of low and 11% of medium trash generating areas. Refer to TMA 2 for other specific control measures implemented to reduce litter.
- TMA 3 (public and private schools) consisted of 111 acres of medium trash generating areas. While the City has no jurisdiction of schools, we are responsible for maintaining adjacent public street and storm drainage system. Only four (4) full trash capture devices were installed in TMA 3 treating 18% of the City's jurisdiction area. Refer to TMA 3 below for a description of other control measures used to reduce litters in areas surrounding schools.
- TMA 4 (public parks) consisted of 12 acres of low and 156 acres of medium trash generating areas. Five (5) full trash capture devices were installed within this TMA and treated 4% of medium trash generating area.
- TMA 5 (residential areas and open spaces) consisted of 11,303 acres of low and 62 acres of medium trash generating areas. Eighty (80) full trash capture devices and 13 LID facilities were installed and constructed. Many of the devices were installed as part of the ABAG Trash Generation pilot study. The installed devices and facilities treated 6% of low and 27% of medium high trash generating areas.

Collectively, the combination of installed full trash capture devices and constructed LID and non-LID facilities treated 827 acres citywide. In comparison, the City is required to treat a minimum of 99 acres of retail/commercial areas under Attachment J of the Municipal Regional NPDES Permit.

Descriptions of Maintenance Activities:

- The City's Clean Water crews inspected all installed publicly-owned full trash capture devices and cleaned them as needed. Routine maintenance involved removal of trash and debris from the inlet, brushing silt off the device filters (if needed) and repair any damaged part of the trash capture device.

Picture of Vault-based media filter

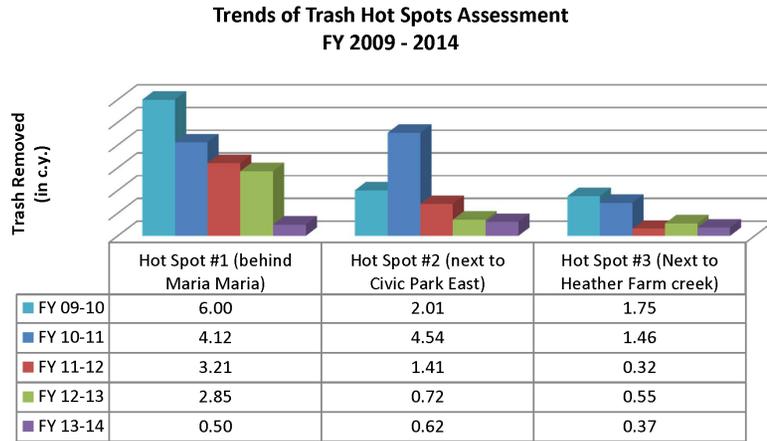


- On average, the connector pipe screens and top-hat trash capture devices were inspected and cleaned once every six months. In areas where the devices were located adjacent to street trees with broad leaves, they had to be cleaned more frequently. The predominant debris found in the trash capture devices were leaves and small amount of silt (organic matters).
- Eight of the connector pipe screens were damaged from when debris jammed the device. They were repaired and reinforced before being re-installed in the same locations.
- Stormwater treatment facilities and vault-based media filters within the low impact development (LID) projects were maintained by the owners. City staff verified inspection of selected LID facilities on annual basis. All facilities were found to be in compliance.

C.10.b.iii ► Trash Hot Spot Assessment

Provide the volume of material removed during each MRP-required Trash Hot Spot cleanup during each fiscal year, and the dominant types of trash (e.g., glass, plastics, and paper) removed and their sources in FY 2013-14 to the extent possible.

Trash Hot Spot	FY 13-14 Cleanup Date	Volume of Trash Removed (cubic yards)				Dominant Type(s) of Trash in FY 2013-14	Trash Sources in FY 2013-14 (where possible)
		FY 2010-11	FY 2011-12	FY 2012-13	FY 2013-14		
Walnut Creek site #1 Lat. 37.905586 Long. - 122.057447	5/7/2014	4.12 cy	3.21 cy	2.85 cy	0.5 cy	Plastic bags, other plastics, convenient (fast food) items, bottles, clothes and fabrics, Styrofoam materials, aluminum cans	Homeless encampment, illegal dumping, windblown from adjacent road, uncovered dumpster from adjacent business
Walnut Creek site #2 Lat. 37.905586 Long. - 122.057447	5/7/2014	4.54 cy	1.41 cy	0.72 cy	0.62 cy	Plastic bags and other plastics, bottles, Styrofoam materials, paper and cardboard, metal products	Homeless encampment, trail and park users, windblown from adjacent road, debris from upstream areas
Walnut Creek site #3 Lat. 37.909639 Long. - 122.038917	5/7/2014	1.46 cy	0.32 cy	0.55 cy	0.37 cy	Plastic bags and other plastics, bottles, aluminum cans, paper and cardboards, construction debris	Trash accumulation, illegal dumping from adjacent properties, trail and park users.



Civicorp was contracted to assess and clean designated trash hot spots on May 7, 2014. City staff was on-site with the crew to answer questions and provide quality control/quality assurance of the assessment.

The amount of trash (litter) found at three trash hot spots continued to decrease over the past five years. Trash hot spot #1 showed the most reduction in liter found in the area in this permit year.

C.10.c ► Long-Term Trash Load Reduction Plan

Provide descriptions of significant revisions made to your Long-term Trash Load Reduction Plan submitted to the Water Board in February 2014. Describe significant changes made to primary or secondary trash management areas (TMA), trash generation maps, control measures, or time schedules identified in your plan.

Description of Significant Revision	Associated TMA
No revision to the long-term trash load reduction plan	N/A

C.10.d ► PART A - Trash Control Measure Implementation and Assessment (Jurisdictional-wide Actions)				
Provide a description of each jurisdictional-wide trash control measure implemented to-date. Identify the dominant trash source(s) and dominant type(s) of trash addressed by each control measure. For each jurisdictional-wide measure, identify the trash assessment method(s) used to demonstrate on-going reductions, summarize the results of the assessment(s), and estimate the associated reduction of trash within your jurisdictional area.				
Control Measure	Summary Description of Control Measure & Dominant Trash Sources and Types	Assessment Method(s)	Summary of Assessment Results To-date	Estimated % Trash Reduced
Single-use Plastic Bag Ordinance or Policy	<p>On March 18, 2014 our City Council adopted an ordinance that prohibits <u>all retailers and restaurants</u> from distributing single-use carryout (plastic) bags at checkouts. The ordinance does not exempt low-income residents and non-profit thrift stores. Retailers may provide paper bags made of 40% post-consumer recycled materials for 10 cents per bags.</p> <p>Refer to Attachment C.10.d.1 for a copy of the adopted Bag Ban. The ordinance was effective on April 18, 2014 and becomes enforceable on September 18, 2014 for retailers and December 18, 2014 for food vendors. For additional information, please visit www.walnut-creek.org/bringyourbag</p>	<p>Pre-ordinance survey was conducted to support presentation to Council.</p> <p>No post-ordinance assessment was conducted in this permit year.</p>	<p>To support Council's desire to include public eating establishments in the Bag Ban, staff conducted a pre-ordinance telephone survey. 138 out of 234 restaurants responded to the survey (60% response rate). Most Express service and Full service restaurants are already using paper bags (ranging from 70% to 100% depending on the type of service and ownership).</p> <p>At least 67% of those still distributing single-use plastic bags indicated their willingness to switch to paper bags when the December 18th deadline arrives. Post-ordinance survey will be conducted in FY 2014-15. <u>No reduction credit</u> is taken in this permit year.</p>	0%
Expanded Polystyrene Food Service Ware Ordinance or Policy	<p>On May 20, 2014 our City Council adopted an ordinance that prohibits all public vendors from distributing polystyrene-based food service ware. All City facilities, City-sponsored events, City-permitted events, City departments, agencies, franchises, contractors and vendors doing business with the City will be prohibited from distributing such materials in Walnut Creek.</p> <p>Refer to Attachment C.10.d.2 for a copy of the adopted Polystyrene ordinance. The ordinance was effective on June 20, 2014 and becomes enforceable on December 18, 2014 for all food vendors. For additional information, please visit www.walnut-creek.org/greentogo</p>	<p>Pre-ordinance survey was conducted to support presentation to Council.</p> <p>No post-ordinance assessment was conducted in this permit year.</p>	<p>To support Council's desire to include public eating establishments in the Bag Ban, staff conducted a pre-ordinance telephone survey. 138 out of 234 restaurants responded to the survey (60% response rate). The majority of restaurants in Walnut Creek have been using strictly 'greener' food service ware ranging from 58% for limited service-type to 100% for Express and Full-service type restaurants.</p> <p>At least 40% of those still using polystyrene-based food service ware were willing to switch to greener alternatives. Post-ordinance survey will be conducted in FY 2014-15. <u>No reduction credit</u> is taken in this permit year.</p>	0%

C.10.d ► PART A - Trash Control Measure Implementation and Assessment (Jurisdictional-wide Actions)

Provide a description of each jurisdictional-wide trash control measure implemented to-date. Identify the dominant trash source(s) and dominant type(s) of trash addressed by each control measure. For each jurisdictional-wide measure, identify the trash assessment method(s) used to demonstrate on-going reductions, summarize the results of the assessment(s), and estimate the associated reduction of trash within your jurisdictional area.

<p>Public Education and Outreach Programs Targeted at Trash Reduction and Implemented post-MRP Adoption</p>	<p>Through the CCCWP, the Permittees conducted a "Litter Travels, But It Can Stop with You" multi-year campaign that started in FY 2009-10 and ran through FY 2011-12. The multi-media campaign was designed to educate citizens about the impacts of trash and litter in the County's waterways and how they can help address this problem.</p> <p>The campaign included TV spots, billboards, posters at BART stations, placards on transit buses, print ads, and updates to the CCCWP website. Other outreach included more than 10,000 letters to County residents, contact with youth sport leagues, outreach to 17 school districts in the County, and distribution of flyers to students in 5 of those districts. Pre- and post-campaign surveys were conducted.</p> <p>In addition, as per MRP requirement Provision C.3.a.i (7) and C.3.c.i (1) (f), municipalities stencil all new storm drains with the "No Dumping – Drains to Bay" decals and maintain stencils on all storm drains.</p> <p>Both Litter Travels and storm drain stenciling are aimed at reducing all trash types and sources.</p>	<p>Surveys results conducted from the multi-year "Litter Travels" advertising campaign.</p>	<p>Surveys were conducted to measure the effectiveness of the "Litter Travels" campaign that ran from 2009 to 2012. As stated in the May 2010 Topline Report, there was an 18% increase between 2009 and 2010 in the "very willing" response to the questions of "How willing are you to participate in a community event to help clean up trash?"</p> <p>As shown in the June 2011 Topline Report, there was a 21% increase from 2009 to 2011 in the "very high" response to the question of "How high would you rate your own concern about litter polluting water?"</p> <p>While metrics are not currently available to gauge the effectiveness of storm drain stenciling, both the US EPA and the State Water Board recognize the value of stenciling in raising awareness of the connection between storm drains stenciling as a BMP for NPDES permits under Public Outreach and Participation. The State Water Board in its release of Draft Amendments to the Statewide Water Quality Control Plans to Control Trash includes storm drain stenciling as one means of educating the public about the direct discharge of storm water to receiving waters and the effects of littering and dumping on receiving water quality.</p> <p>While both the "Litter Travels" campaign and storm drain stenciling cannot be assigned specific trash reduction percentages, a 2% reduction has been assigned based on best professional judgment.</p>	<p>2%</p>
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C.10.d ► PART A - Trash Control Measure Implementation and Assessment (Jurisdictional-wide Actions)

Provide a description of each jurisdictional-wide trash control measure implemented to-date. Identify the dominant trash source(s) and dominant type(s) of trash addressed by each control measure. For each jurisdictional-wide measure, identify the trash assessment method(s) used to demonstrate on-going reductions, summarize the results of the assessment(s), and estimate the associated reduction of trash within your jurisdictional area.

<p>Creek Cleanups</p>	<ul style="list-style-type: none"> • Friends of the Creeks actively organized special events to clean up segments of Pine Creek and Walnut Creek. • Maintenance crew organized cleanups in areas where homeless encampments occur (mostly near public parks and commercial areas). • Flood Control District crews cleanup segment of creek adjacent to their jurisdiction. 	<p>Quantities and types of trash removed from the creek banks were recorded by the Street & Drainage Maintenance supervisor.</p>	<p>Special events to clean up segments of our creeks have increased over the year as our community became aware of stormwater pollution. This activity instilled and enforced watershed stewardship among our community.</p> <p>In this permit year, the City has decided <u>not</u> to take reduction credit from creek cleanups as we have exceeded the trash reduction goal of 40%.</p>	<p>0%</p>
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C.10.d ► PART B - Trash Control Measure Implementation and Assessment (TMA Specific Actions)

Complete the following trash control measure implementation and assessment summary for each primary trash management area (TMA) identified in your Long-term Plan. Include the following information:

- Identify the total jurisdictional area and the % of that area that generates very high (VH), high (H), moderate (M), or low (L) levels of trash;
- Identify the dominant trash source(s) and dominant type(s) of trash addressed or to-be addressed in the TMA;
- Include the area currently treated by full capture devices, the quantity and type of devices installed to-date, and the % of jurisdictional area that generates very high (VH), high (H), moderate (M), and low (L) levels of trash after accounting for reductions via full capture devices;
- Summarize control measures other than full capture devices implemented to-date, distinguishing between implementation that began pre- and post-MRP effective date. If not implemented in the entire TMA, describe generation category targeted and % of TMA addressed;
- Provide the % of the jurisdictional area that generates very VH, H, M or L levels of trash after accounting for all control measures implemented to-date;
- Describe the methods used to evaluate the effectiveness of control measures other than full capture devices, and any assessment results to-date. If the method was not implemented in the entire TMA, describe generation category targeted and % of TMA addressed; and
- Provide an estimate of the % of trash reduced in the TMA and jurisdiction-wide.

C.10.d ► PART B - Trash Control Measure Implementation and Assessment (TMA Specific Actions)									
TMA ID	TMA Area (Acres)	Dominant Sources	Dominant Types		% TMA in Each Trash Generation Category				
					VH	H	M	L	
1	206	Pedestrian litter, windblown trash from uncovered dumpsters, illegal dumping, litter from special events.	General pedestrian litter (food wrappers and beverage containers), plastic bags, cigarette butts, and paper products.	Baseline Generation (Pre-MRP)	0%	55%	44%	1%	
Trash Full Capture Devices		Summary Descriptions of Full Trash Capture Devices (Quantity and Type)		After taking into account Full Capture Devices	0%	44%	34%	22%	
Total Area (Acres)	45	Forty (40) connector pipe screen units and top-hat type of trash capture devices were installed. One redevelopment project with four (4) Contact vault-based media filter units.							
% of TMA	22								
% of VH/H/M	22								
Summary Descriptions of Control Measures Implemented Since MRP Adoption, Other than Full Capture Devices					After taking into account all New or Enhanced (post-MRP) Control Measures	0%	0%	78%	22%
<ul style="list-style-type: none"> TMA 1 (downtown core area) has a designated private-public funding for Downtown Beautification program, which includes additional trash pickups, additional trash bins, additional sidewalk sweeping and street sweeping. Recent downtown redevelopment projects installed LID and non-LID facilities, which were equal to trash capture devices. Trash monitor requirements as part of the Special Event permitting process helped to reduce litter issues during and after large organized special event. The City adopted Second Hand Smoking ordinance which prohibits smoking in pedestrian retail districts, public parks and facilities and common areas of multi-unit housing. The City adopted the Plastic Bag and Polystyrene-based Food Service Ware ordinances, which we will take reduction credit in FY 2014-15 after fully implemented and enforced. Amended Stormwater Ordinance with expansive trash reduction provisions (i.e. dealing with trash enclosures maintenance, scavengers, trash bins and so forth) and Trash Monitoring in Special Event Permitting process. 									
Assessment Methods for Control Measures Other than Full Capture Devices									
Visual on-land trash assessments were conducted every six months at random locations within TMA 1 to gauge the effectiveness of the control measures. Data recorded by municipal staff included the number of complaints received, the number of work orders for illegal dumping or litter pickup. See Attachment C.10.d for a sample form of Visual On-land Trash Assessment completed for an area within TMA1.									
Summary of Assessment Results To-date									
Control measures implemented under Downtown Beautification program have been successful. TMA 1 was upgraded from red (for high trash generating) areas to yellow (for medium trash generating) areas.									
Estimated % Trash Reduction in TMA due to New or Enhanced Post-MRP actions					71%				
Estimated % Trash Reduction Jurisdiction-wide due to New or Enhanced Post-MRP actions					27%				

C.10.d ► PART B - Trash Control Measure Implementation and Assessment (TMA Specific Actions)									
TMA ID	TMA Area (Acres)	Dominant Sources	Dominant Types		% TMA in Each Trash Generation Category				
					VH	H	M	L	
2	557	This TMA comprises retail shopping centers (many with fast food restaurants). Litter from pedestrians, vehicles, uncovered dumpsters, and overblown litter during trash pickup days.	Food wrappers, beverage containers, food waste, paper products, plastic bags and Styrofoam materials		Baseline Generation (Pre-MRP)	0%	0%	98%	2%
Trash Full Capture Devices		Summary Descriptions of Full Trash Capture Devices (Quantity and Type)			After taking into account Full Capture Devices	0%	0%	87%	13%
Total Area (Acres)	59	Twenty (20) connector pipe screen units and top-hat type of trash capture devices were installed. Four (4) LID projects with on-site stormwater treatment facilities (bioretention facilities and flow-through planters).							
% of TMA	11								
% of VH/H/M	11								
Summary Descriptions of Control Measures Implemented Since MRP Adoption, Other than Full Capture Devices					After taking into account all New or Enhanced (post-MRP) Control Measures	0%	0%	56%	43%
<ul style="list-style-type: none"> During annual verification of Stormwater Treatment facilities, City staff informed property management of C.10 Trash Reduction provisions and amended City's Stormwater Ordinance for trash enclosures maintenance. The plastic bag and polystyrene ordinances are applicable to all retailers and restaurants within this TMA. 									
Assessment Methods for Control Measures Other than Full Capture Devices									
Visual on-land trash assessment protocol.									
Summary of Assessment Results To-date									
The evaluated areas determined to remain yellow (for medium trash generating areas).									
Estimated % Trash Reduction in TMA due to New or Enhanced Post-MRP actions						42%			
Estimated % Trash Reduction Jurisdiction-wide due to New or Enhanced Post-MRP actions						16%			

C.10.d ► PART B - Trash Control Measure Implementation and Assessment (TMA Specific Actions)									
TMA ID	TMA Area (Acres)	Dominant Sources	Dominant Types		% TMA in Each Trash Generation Category				
					VH	H	M	L	
3	111	Litter from pedestrians and vehicles in schools	Food wrappers, beverage containers, papers	Baseline Generation (Pre-MRP)	0%	0%	100%	0%	
Trash Full Capture Devices		Summary Descriptions of Full Trash Capture Devices (Quantity and Type)			After taking into account Full Capture Devices	0%	0%	82%	18%
Total Area (Acres)	20	Four (4) trash capture devices installed in public storm drain inlets downstream from the schools.							
% of TMA	18								
% of VH/H/M	18								
Summary Descriptions of Control Measures Implemented Since MRP Adoption, Other than Full Capture Devices					After taking into account all New or Enhanced (post-MRP) Control Measures	0%	0%	45%	55%
<ul style="list-style-type: none"> No other enhanced control measures have been implemented by the City within this TMA aside from the regularly-scheduled street sweeping program. Some schools (particularly private, elementary and middle schools) have strong parent volunteer program, which implement school site beautification activities including trash pickup by parents and students. Both Northgate and Las Lomas high schools have student volunteer trash pickup on their school properties once every six months (part of community service program). On behalf of the City, the Central Contra Costa Solid Waste Authority worked with six (6) local schools to launch recycling programs (for green and food waste) achieving a diversion rate of 53%. Parkmead Elementary achieved the highest diversion rate of 69%. 									
Assessment Methods for Control Measures Other than Full Capture Devices									
Visual on-land trash assessment protocol.									
Summary of Assessment Results To-date									
Evaluated areas for elementary schools have been upgraded from yellow (for medium trash generating) areas to green (for low trash generating) areas. High schools remain to be yellow for medium trash generating areas.									
Estimated % Trash Reduction <u>in TMA</u> due to New or Enhanced Post-MRP actions					55%				
Estimated % Trash Reduction <u>Jurisdiction-wide</u> due to New or Enhanced Post-MRP actions					4%				

C.10.d ► PART B - Trash Control Measure Implementation and Assessment (TMA Specific Actions)									
TMA ID	TMA Area (Acres)	Dominant Sources	Dominant Types		% TMA in Each Trash Generation Category				
					VH	H	M	L	
4	168	Litter from park and trail users and vehicles.	Food wrappers, beverage containers, sports-related items and papers.	Baseline Generation (Pre-MRP)	0%	0%	93%	7%	
Trash Full Capture Devices		Summary Descriptions of Full Trash Capture Devices (Quantity and Type)		After taking into account Full Capture Devices	0%	0%	89%	11%	
Total Area (Acres)	7	Five (5) full trash capture devices installed in public storm drain inlets downstream from parks.							
% of TMA	4								
% of VH/H/M	4								
Summary Descriptions of Control Measures Implemented Since MRP Adoption, Other than Full Capture Devices					After taking into account all New or Enhanced (post-MRP) Control Measures	0%	0%	0%	100%
<ul style="list-style-type: none"> Park Maintenance staff increased the frequency of trash pickups at public parks. Trash monitor requirements as part of the Special Event permitting process helped to reduce litter issues during and after large organized special event at public parks. Heather Farm Park, Larkey Park and Civic Park continued to be among the most visited parks in the City (with organized large special events, sport and recreation activities); they have designated park maintenance crews. 									
Assessment Methods for Control Measures Other than Full Capture Devices									
Visual on-land trash assessment protocol of neighborhood parks (San Miguel Parks, Rudgear Park, Diablo Shadow Park and Arbolado Park) showed no visual trash impacts. Visual assessment of the larger three parks (Heather Farm Park, Larkey Park and Civic Park) showed a Condition B per BASMAA's Visual on-land trash assessment protocol.									
Summary of Assessment Results To-date									
After evaluation, public parks (except Heather Farm Park, Larkey Park and Civic Park) had been upgraded to green (for low trash generating) areas. The three larger parks remained to be yellow (for medium trash generating areas).									
Estimated % Trash Reduction in TMA due to New or Enhanced Post-MRP actions					100%				
Estimated % Trash Reduction Jurisdiction-wide due to New or Enhanced Post-MRP actions					11%				

C.10.d ► PART B - Trash Control Measure Implementation and Assessment (TMA Specific Actions)								
TMA ID	TMA Area (Acres)	Dominant Sources	Dominant Types		% TMA in Each Trash Generation Category			
					VH	H	M	L
5	11,365	Common litter from pedestrians and vehicles.	Food wrappers, beverage containers, plastic bags, Styrofoam materials and papers.	Baseline Generation (Pre-MRP)	0%	0%	1%	99%
Trash Full Capture Devices		Summary Descriptions of Full Trash Capture Devices (Quantity and Type)		After taking into account Full Capture Devices	0%	0%	0%	100%
Total Area (Acres)	697	Eighty (80) connector pipe screen units and top-hat type of trash capture devices were installed. Thirteen (13) LID projects with on-site stormwater treatment facilities (bioretention facilities and flow-through planters).						
% of TMA	6							
% of VH/H/M	27							
Summary Descriptions of Control Measures Implemented Since MRP Adoption, Other than Full Capture Devices				After taking into account all New or Enhanced (post-MRP) Control Measures	0%	0%	0%	100%
None. This TMA is mostly comprises of residential areas and open spaces. No other enhanced control measures have been implemented within this TMA.								
Assessment Methods for Control Measures Other than Full Capture Devices								
Visual on-land trash assessment protocol.								
Summary of Assessment Results To-date				Estimated % Trash Reduction in TMA due to New or Enhanced Post-MRP actions	27%			
The evaluated areas continued to be predominantly green for low trash generating areas.					Estimated % Trash Reduction Jurisdiction-wide due to New or Enhanced Post-MRP actions	1%		

C.10.d ► PART C – Estimated Overall Trash Load Reduction

The City of Walnut Creek estimated that it has achieved an overall trash reduction of **61.68%** from all control measures taken. Of this percentage, 2% reduction came from jurisdiction-wide public outreach activities. About 15.31% reduction came from the installed trash capture devices and low impact development projects with stormwater treatment facilities. A larger reduction credit of 44.3% came from enhanced control measures that were implemented within TMA 1 (downtown core areas) through a successful public-private partnership of the Downtown Beautification program. The City is fortunate to have positive relationships with Walnut Creek Downtown and the Chambers of Commerce who assisted in reaching out to their members (business operators and owners) regarding plastic bag and polystyrene ordinances as well as litter reduction control measures.

All public parks had originally been identified as yellow (for medium trash generating areas). During our assessment, we found all neighborhood parks to have a Condition A (for low trash generating category, or "green") due to enhanced maintenance activities and usage limited to adjacent residents. Some neighborhood parks had been upgraded to low trash generating areas (green) while the three larger public parks remained to be medium trash generating areas (yellow). Public elementary schools and a few middle schools had been consistently found to be low trash generating areas (green) because of strong parent volunteers group actively working on the school site beautification activities (including trash pickups on areas surrounding these schools). Additionally, they were among the high performing schools for recycling programs (for both green and food waste) ranging from 51% to 69% diversion rate. On the other hand, high schools were found to generate higher number of litter on the school properties; consequently, high schools remained to be in the medium trash generating areas (yellow). Las Lomas and Northgate high schools were identified by the Central Contra Costa Solid Waste Authority to be diversion program potentials (as their diversion rates were less than 50%). On behalf of the City and its participating member, the Authority administered *Wastebusters Certification* program in our local schools.

Staff conducted visual on-land trash assessments twice in this permit years of selected areas within all TMAs. In areas where staff proposed to upgrade the trash generation category (from red to yellow or from yellow to green), we collected maintenance data and photographs (before and after) to demonstrate the effectiveness of the implemented enhanced control measures (such as the number of gallons collected by each on-land trash pickups at public parks and downtown core areas). Staff used Cartegraph Work Order to track the number of complaints generated for litter issues and how quickly they were responded. Given the above, we are confident that the assessment methods used to estimate the 61.68% reduction are reflective of actual trash load reduction activities implemented within the City of Walnut Creek. The City was fortunate to have several larger new and redevelopment projects that would construct additional stormwater treatment facilities on-site as well as install additional trash capture devices as part of their conditions of approvals. In this permit year, the City will not take reduction credits from the various creek cleanup activities organized by the City and Friends of the Creeks as well as those from the plastic bag and polystyrene ordinances. Council adopted these ordinances last April and they were yet to be fully implemented and enforced.

Discussion of Trash Reduction Estimate:

Estimated % Trash Reduction due to Jurisdictional-wide Actions	2.00%
Estimated % Trash Reduction due to Trash Full Capture Devices (All TMAs)	15.31%
Estimated % Trash Reduction due to Other Control Measures (All TMAs)	44.37%
SubTotal for Above Actions	61.68%
Estimated % Trash Reduction due to Creek/Shoreline Cleanups (All TMAs)	0.00%
Total Estimated % Trash Reduction in FY 13-14	61.68%

Section 11 - Provision C.11 Mercury Controls

C.11.a.i ► Mercury Recycling Efforts

List below or attach lists of efforts to promote, facilitate, and/or participate in collection and recycling of mercury containing devices and equipment at the consumer level (e.g., thermometers, thermostats, switches, bulbs).

- The City of Walnut Creek is a partner of the Household Hazardous Waste (HHW) program coordinated by the Central Contra Costa Sanitary District. We encourage our residents and small businesses to drop-off of mercury-containing devices and equipment (e.g., bulbs, thermostats, thermometers and/or switches) at the District’s household hazardous waste facility in Martinez. The facility is open for residents on Mondays through Saturdays from 9 am until 4 pm. Small business owners need to make an appointment to drop off these materials.
- Information on the collection and recycling of thermometers, thermostats, switches and bulbs at the Martinez facility is made available on the City’s website and the City Hall’s public counters. Internally, the City collects its own materials and disposes of it through an authorized contractor every three weeks.
- Recycling of mercury-containing devices and equipment is on the checklist for our facility inspections. During a facility inspection, our inspectors verify if the facility has any mercury-containing devices and inform the facility representative the proper disposal methods available. City staff attended a countywide training, coordinated by the CCCWP, to identify which types of facility, device and equipment containing mercury and other pollutants of concern.
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C.11.a.ii ► Mercury Collection

Provide an estimate of the mass of mercury collected through these efforts, or provide a reference to a report containing this estimate.

Please refer to the FY 13-14 CCCWP Annual Report for an estimate of the mass of mercury collected through collection and recycling efforts in the Countywide Program area.

Mercury Containing Device/Equipment	Total Amount of Devices Collected	Estimated Mass of Mercury Collected
Fluorescent Lamps ⁸³ (linear feet)	Not applicable	Not applicable
CFLs ⁸⁴ (each)	Not applicable	Not applicable
Thermostats ⁸⁵ (each)	Not applicable	Not applicable

⁸³ Only linear fluorescent lamps should be included

⁸⁴ Only compact fluorescent lamps should be included

⁸⁵ Thermostats can be reported by quantity or by pounds. Whichever unit is used, please avoid double-counting.

Thermostats (lbs)	Not applicable	Not applicable
Thermometers (each)	Not applicable	Not applicable
Switches (lbs)	Not applicable	Not applicable
Total Mass of Mercury Collected During FY 2013-2014:		Not applicable

- C.11.b ▶ Monitor Methylmercury**
- C.11.c ▶ Pilot Projects to Investigate and Abate Mercury Sources in Drainages**
- C.11.d ▶ Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices**
- C.11.e ▶ Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit**
- C.11.f ▶ Diversion of Dry Weather and First Flush Flows to POTWs**
- C.11.g ▶ Monitor Stormwater Mercury Pollutant Loads and Loads Reduced**
- C.11.h ▶ Fate and Transport Study of Mercury In Urban Runoff**
- C.11.i ▶ Development of a Risk Reduction Program Implemented Throughout the Region**
- C.11.j ▶ Develop Allocation Sharing Scheme with Caltrans**

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Summary

A summary of CCCWP and regional accomplishments for these sub-provisions are included within the C.11 Mercury Controls section of Program's FY 13-14 Annual Report, Integrated Monitoring Report"

Section 12 - Provision C.12 PCBs Controls

C.12.a.ii,iii ▶ Ongoing Training

(For FY 10-11 Annual Report and Each Annual Report Thereafter) List below or attach description of ongoing training development and inspections for PCB identification, including documentation and referral to appropriate regulatory agencies (e.g. county health departments, Department of Toxic Substances Control, California Department of Public Health, and the Water Board) as necessary.

Description:

See the FY 12-13 CCCWP Annual Report for a description of training provided countywide and/or regionally.

- C.12.b ▶ Conduct Pilot Projects to Evaluate Managing PCB-Containing Materials and Wastes during Building Demolition and Renovation Activities**
- C.12.c ▶ Pilot Projects to Investigate and Abate On-land Locations with Elevated PCB Concentrations**
- C.12.d ▶ Conduct Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices**
- C.12.e ▶ Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit**
- C.12.f ▶ Diversion of Dry Weather and First Flush Flows to POTWs**
- C.12.g ▶ Monitor Stormwater PCB Pollutant Loads and Loads Reduced**
- C.12.h ▶ Fate and Transport Study of PCBs In Urban Runoff**
- C.12.i ▶ Development of a Risk Reduction Program Implemented Throughout the Region**

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Description:

A summary of CCCWP and regional accomplishments for these sub-provisions are included within the C.12 PCB Controls section of Program's FY 13-14 Annual Report, Integrated Monitoring Report."

Section 13 - Provision C.13 Copper Controls

C.13.a.iii.(2) ▶ Training, Permitting and Enforcement Activities

(FY 11-12 Annual Report and each Annual Report thereafter) Provide summaries of activities implemented to manage waste generated from cleaning and treating of copper architectural features, including copper roofs, during construction and post-construction including. :

- Development of BMPs on how to manage the water during and post construction
- Requiring the use of appropriate BMPs when issuing building permits
- Educating installers and operators on appropriate BMPs
- Enforcement actions taken against noncompliance

Description:

To date, the City of Walnut Creek has not processed any building application with proposed architectural copper elements as part of a building design. If a project applicant proposes to use architectural copper, the application will be routed to the NPDES Coordinator for feedback. The City will require the applicant to institute appropriate control measures to install and maintain architectural copper.

C.13.d.iii ▶ Industrial Sources Copper Reduction Results

Based upon inspection activities conducted under Provision C.4, highlight copper reduction results achieved among the facilities identified as potential users or sources of copper, facilities inspected, and BMPs addressed.

Description:

There was no facility within the City's jurisdiction that had been identified as potential users or sources of copper that resulted in the use of copper reduction BMPs.

Section 14 - Provision C.14 PBDE, Legacy Pesticides and Selenium Controls

Note: There are no reporting requirements in the FY 13-14 Annual Report for Section C.14.

Section 15 - Provision C.15 Exempted and Conditionally Exempted Discharges

C.15.b.iii.(1), C.15.b.iii.(2) ► Planned and Unplanned Discharges of Potable Water

Is your agency a water purveyor?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
If No , skip to C.15.b.vi.(2):				
If Yes , Complete the attached reporting tables or attach your own table with the same information. Provide any clarifying comments below.				
Comments: Not applicable.				

C.15.b.vi.(2) ► Irrigation Water, Landscape Irrigation, and Lawn or Garden Watering

<p>Provide implementation summaries of the required BMPs to promote measures that minimize runoff and pollutant loading from excess irrigation. Generally the categories are:</p> <ul style="list-style-type: none"> • Promote conservation programs • Promote outreach for less toxic pest control and landscape management • Promote use of drought tolerant and native vegetation • Promote outreach messages to encourage appropriate watering/irrigation practices • Implement Illicit Discharge Enforcement Response Plan for ongoing, large volume landscape irrigation runoff.
<p>Summary:</p> <ul style="list-style-type: none"> • The City of Walnut Creek has adopted Water Efficient Landscape policy for new development and applicable redevelopment projects that promotes water conservation in landscaping areas. • Refer to Section C.7 of this Report for public workshops that the City of Walnut Creek sponsored to educate residents of sustainable gardening principals including water conservation. • Our Parks Division continued to implement water conservation measures on public parks, median landscapes and open spaces. Maintenance staff worked with an irrigation manufacturer on beta testing of a new smart clock that would likely be on the market in the next year. This equipment takes into account weather and soil conditions as well as plant types to determine watering schedules and amount.

Permittee Name: City of Walnut Creek

- A few of our public parks underwent turf conversion projects that would help the City to achieve a 20% water reduction goal over the next five years.

The transition from turf grass to bark was completed at the Heather Farm Dog Park. Contractors removed soil around the perimeter of the large dog area prior to the installation of 200 cubic yards of bark. The 4" layer of bark will help provide a safe and durable surface that will require lower maintenance and water inputs.



- The City's Stormwater Ordinance refers to the Contra Costa Clean Water Program (CCCWP) C.3 Guidebook, which promotes to land development professionals landscaping designed to: 1) minimize irrigation and runoff; 2) promote infiltration of runoff where appropriate; and, 3) minimize use of fertilizers and pesticides using pest-resistant plants that are suited to site conditions (e.g., soil and climate).
- The City is a steering member of the Contra Costa Green Business Program, which promotes to businesses a variety of measures such as using drought tolerant plantings, mulching, carefully monitoring irrigation schedules and needs, and implementing Integrated Pest Management.
- Additionally, we support "Our Water Our World (OWOW)" Program, which promotes to consumers and the point of purchase less toxic alternatives to combating lawn and garden pests and the Bay Friendly Landscaping and Gardening Training and Certification Program, which promotes to landscapers a variety of measures designed to reduce waste and prevent stormwater pollution.

C.15.b.iii.(1) ► Planned Discharges of the Potable Water System

Site/ Location	Discharge Type	Receiving Waterbody(ies)	Date of Discharge	Duration of Discharge (military time)	Estimated Volume (gallons)	Estimated Flow Rate (gallons/day)	Chlorine Residual (mg/L)	pH (standard units)	Discharge Turbidity ⁸⁶ (NTU)	Implemented BMPs & Corrective Actions
Not applicable										

⁸⁶ Monitor the receiving water for turbidity if necessary and feasible. Include data in this column if available.

City of Walnut Creek
FY 2013-2014 Annual Report

List of Attachments

C.2.1	Assessing and monitoring wildlife habitat training and in-field exercise
C.4.b.iii.(1)	Potential Facilities List (Master List)
C.4.b.iii.(2)	Planned Facilities to Inspect in FY 14-15
C.4.c	Enforcement Response Plan (2014 revision)
C.4.c.iii.(1)	Report of Conducted Facility Inspections in FY 13-14
C.4.d.iii	Conditionally Exempted Non-Stormwater Discharges Matrix
C.7.b.iii.1	Pre-Ordinance Telephone Surveys
C.7.e	"Discovering a Sense of Place" Workshop Final Report
C.7.h	Kids for the Bay Youth Education Final Report
C.9.d.1	IPM certificates for Western Exterminator
C.9.d.2	Landscaping service agreement with Terracare
C.10.a.iii	City of Walnut Creek Full Trash Capture Devices Map
C.10.d	Visual on-land trash assessment form (sample)
C.10.d.1	Single-Use Carryout Bag Ordinance (adopted)
C.10.d.2	Polystyrene-based Food Service Ware Ordinance (adopted)

**ENVIRONMENTAL AWARENESS
FOR ROUTINE MAINTENANCE**

Portions of the Cities of Walnut Creek and Danville are in areas of potential habitats for protected wildlife, including California Red-Legged Frog and the Alameda Whipsnake.

If you see a frog or snake, do not touch the animal. Notify your Monitor or Supervisor.

PROTECTED WILDLIFE

POTENTIALLY IN THE AREA –

DO NOT DISTURB

**CALIFORNIA RED-LEGGED FROG
(*Rana Draytonii*)**

Federally Threatened

California Red-Legged Frogs can be over 5 inches in length. Their color varies but they usually have red under their legs and black spots on their backs. They can be identified by the folds of skin on their sides. The similar looking bullfrog lacks skin folds as does the Pacific chorus frog.

The western toad has dry, rougher skin.



PROTECTED WILDLIFE

POTENTIALLY IN THE AREA –

DO NOT DISTURB

**ALAMEDA WHIPSNAKE
(*Masticophis lateralis euryxanthus*)**

Federally Threatened

The Alameda Whipsnake is a slender, fast-moving snake. They are sooty black and have yellow-orange stripes running down their sides. Adults can reach up to five feet in length. They are usually found in chaparral where they actively hunt lizards and other prey.



NESTING BIRDS

(Federally and State Protected)



To avoid impacts to nesting birds, notify the monitor if you see a nest within the project area during the nesting and breeding season. This season extends from February 15th to September 1st each year. If an active nest is found, an appropriate work zone will be created around the nest until it is determined that all young have fledged.

NOTES:

ENVIRONMENTAL AWARENESS TRAINING

Cities of
Walnut Creek & Danville

Routine Maintenance
Streambed Alteration
Agreements

Watch out for Sensitive Species!

If you find one, stop work, and call your
Monitor or Supervisor

Name	Address	City	Program Category
Atria Montego Heights	1400 MONTEGO Drive	Walnut Creek	Assisted Living
Atria Valley View	1228 ROSSMOOR Parkway	Walnut Creek	Assisted Living
Byron Park Retirement	1700 TICE VALLEY Blvd	Walnut Creek	Assisted Living
Care Center of Roosmoor	1224 ROSSMOOR Parkway	Walnut Creek	Assisted Living
Carnelian Retirement	2380 WARREN Road	Walnut Creek	Assisted Living
Harmony Home Care	1621 THIRD Ave	Walnut Creek	Assisted Living
Heatherwood	1315 MT PISGAH Road	Walnut Creek	Assisted Living
Heritage Pointe Senior Apartment Homes	1785 SHUEY Ave	Walnut Creek	Assisted Living
Kensington Place	1580 GEARY Road	Walnut Creek	Assisted Living
Kindred Nursing and Rehabilitation	1449 YGNACIO Road	Walnut Creek	Assisted Living
Manor Care	1975 TICE VALLEY Blvd	Walnut Creek	Assisted Living
Manor Care Cafeteria	1226 ROSSMOOR	Walnut Creek	Assisted Living
Sunrise Assisted Living	2175 YGNACIO VALLEY Road	Walnut Creek	Assisted Living
Tiffany Court	1866 SAN MIGUEL Drive	Walnut Creek	Assisted Living
Walnut Creek Willows Assisted Living	2015 MT DIABLO Blvd	Walnut Creek	Assisted Living
Arties Countrywood Lounge	2068 TREAT Blvd B	Walnut Creek	Bar Only
Club 1220	1220 PINE Street	Walnut Creek	Bar Only
OI Beercafe and Bottleshop	1541 GIAMMONA Drive	Walnut Creek	Bar Only
Spoontonic Lounge	2580 N MAIN Street	Walnut Creek	Bar Only
Cooks Collision	1414 PINE Street	Walnut Creek	Body Shop
Cooks Collision	2659 N MAIN Street	Walnut Creek	Body Shop
E-Tech Collision	2141 N BROADWAY	Walnut Creek	Body Shop
Jim's California Auto Body, Inc.	2645 N MAIN Street	Walnut Creek	Body Shop
Mike Rose's Auto Body, Inc.	2140 N BROADWAY Blvd	Walnut Creek	Body Shop
Mike Rose's Auto Body, Inc.	2288 N MAIN Street	Walnut Creek	Body Shop
Miracle Auto Painting	1075 BOULEVARD Way	Walnut Creek	Body Shop
New Colors Automotive	1435 PINE Street	Walnut Creek	Body Shop
Parker Robb Collision Center Body Shop	1750 LOCUST Street	Walnut Creek	Body Shop
Enterprise Rent - A - Car	2679 N MAIN Street	Walnut Creek	Car Rental
Hertz Local Edition	2266 N MAIN Street	Walnut Creek	Car Rental
Autopia Car Wash	2172 N MAIN Street	Walnut Creek	Car Wash/Det.
Cooks Collision	1367 PINE Street	Walnut Creek	Car Wash/Det.
Elegant Auto Detailing	1507 THIRD Ave	Walnut Creek	Car Wash/Det.
Lil Bear Car Wash	604 YGNACIO VALLEY Road	Walnut Creek	Car Wash/Det.
Main Street Wash & Detailing	2042 N MAIN Street	Walnut Creek	Car Wash/Det.
ProntoWash Autospa	1270 BROADWAY PLAZA	Walnut Creek	Car Wash/Det.
Walnut Creek Car Wash	2965 N MAIN Street	Walnut Creek	Car Wash/Det.
Walnut Creek Honda Detail Center	1410 ARROYO Way	Walnut Creek	Car Wash/Det.
Meribeth's	1606 LOCUST	Walnut Creek	Catering-Bus.
CCCSD - CSO	1250 SPRINGBROOK Road	Walnut Creek	CCCSD
CCCSD - Vehicle Shop	1266 SPRINGBROOK Road	Walnut Creek	CCCSD
Accent European Kitchen & Bath	1571 BOTELHO Drive	Walnut Creek	Commercial
Animal Rescue Foundation	2890 MITCHELL Drive	Walnut Creek	Commercial
Art Form Custom Framing	1563 BOTELHO Drive	Walnut Creek	Commercial
Artistic Stone Kitchen & Bath	1310 S CALIFORNIA Blvd	Walnut Creek	Commercial
Barbeque Galore	1539 BOTELHO Drive	Walnut Creek	Commercial
Beauty Source	1545 BOTELHO Drive	Walnut Creek	Commercial
Build-Tek	1528 SECOND Ave	Walnut Creek	Commercial
C & L Lawnmower	2327 BOULEVARD Circle	Walnut Creek	Commercial
C&M Party Props	1942 MT DIABLO Blvd	Walnut Creek	Commercial
Century 14	1201 LOCUST Street	Walnut Creek	Commercial
City of Walnut Creek Warehouse	511 LAWRENCE Way	Walnut Creek	Commercial
Club Sport Valley Vista	3737 VALLEY VISTA Road	Walnut Creek	Commercial
Kaiser Data Center	25 N VIA MONTE Blvd	Walnut Creek	Commercial
North Main Pet Lodge	2818 N MAIN Street	Walnut Creek	Commercial
Pacific Medical	190 N WIGET Lane	Walnut Creek	Commercial
SAN MIGUEL CENTER	1250 NEWELL Ave	Walnut Creek	Commercial
Signworks	1539 THIRD Ave #A	Walnut Creek	Commercial
Site for Sore Eyes	1599 BOTELHO Drive	Walnut Creek	Commercial
Valley Cab Company	1339 PINE Street F	Walnut Creek	Commercial
Valley Glass Company	1177 BOULEVARD Way	Walnut Creek	Commercial
Walgreens	2900 N MAIN Street	Walnut Creek	Commercial
Walnut Creek Customs	2016 N MAIN Street	Walnut Creek	Commercial
Walnut Creek Sports And Fitness Club	1908 OLYMPIC Blvd	Walnut Creek	Commercial
Bohannan Concrete	1561 THIRD Ave	Walnut Creek	Contractor
Engineered Soil Repairs, Inc.	1267 SPRINGBROOK Road	Walnut Creek	Contractor
Cardinal Dental Laboratory	1844 SAN MIGUEL Drive 315	Walnut Creek	Dental Lab

Hockel Dental Laboratory	2651 OAK GROVE Road	Walnut Creek	Dental Lab
Kainos Dental Laboratory	1844 San Miguel Drive 308B	Walnut Creek	Dental Lab
Millennium Dental Laboratory	2021 YGNACIO VALLEY Road A1	Walnut Creek	Dental Lab
American Dry Cleaning	2400 OLYMPIC Blvd 8	Walnut Creek	Dry Cleaner
AmeriClean Cleaners	1545 PALOS VERDES MALL	Walnut Creek	Dry Cleaner
Classic Cleaning	1350 MT DIABLO Blvd	Walnut Creek	Dry Cleaner
Dutch Girl Cleaners	2094 MT DIABLO Blvd	Walnut Creek	Dry Cleaner
Herald Cleaners	1525 CYPRESS Street	Walnut Creek	Dry Cleaner
Hosanna 1 Hour Cleaners	1280 NEWELL Ave C	Walnut Creek	Dry Cleaner
Major Town Cleaners	2918 N MAIN Street	Walnut Creek	Dry Cleaner
Marshall Steel Cleaners	1297 PARKSIDE Drive	Walnut Creek	Dry Cleaner
Min's Cleaners	1661 BOTELHO Drive 160	Walnut Creek	Dry Cleaner
My Buddy Cleaners	1950 MT DIABLO Blvd 2	Walnut Creek	Dry Cleaner
New Fashion Cleaners	581 YGNACIO VALLEY Road	Walnut Creek	Dry Cleaner
Norge Valley Cleaners	1557 PALOS VERDES MALL	Walnut Creek	Dry Cleaner
Premium Cleaners	1865 YGNACIO VALLEY Blvd	Walnut Creek	Dry Cleaner
Sparklizing Cleaners	1958 TICE VALLEY Blvd	Walnut Creek	Dry Cleaner
St Paul Cleaners	1381 E NEWELL Ave	Walnut Creek	Dry Cleaner
Varella Cleaners	2857 YGNACIO VALLEY Road	Walnut Creek	Dry Cleaner
Vogue Cleaners	1256 CIVIC Drive	Walnut Creek	Dry Cleaner
Vogue Cleaners	1552 NEWELL Ave	Walnut Creek	Dry Cleaner
Lindsay Wildlife Museum	1931 FIRST Ave	Walnut Creek	Education
All Area Towing	1520 THIRD Ave D	Walnut Creek	Fleet Operations
Budget Car and Truck Rental	2654 N MAIN Street	Walnut Creek	Fleet Operations
California Army National Guard	1800 CARMEL Drive	Walnut Creek	Fleet Operations
Caltrans Walnut Creek East	2616 N MAIN Street	Walnut Creek	Fleet Operations
Caltrans Walnut Creek West	2581 N MAIN Street	Walnut Creek	Fleet Operations
City of Walnut Creek Corporation Yard	511 LAWRENCE way	Walnut Creek	Fleet Operations
PG&E Walnut Creek General Construction Yard	1232 BOULEVARD Way	Walnut Creek	Fleet Operations
United States Postal Service Vehicle Maintenance Facility	2070 N BROADWAY	Walnut Creek	Fleet Operations
1515 Restaurant Lounge	1515 N MAIN Street	Walnut Creek	Food Service
1990 Cafeteria	1990 N CALIFORNIA Blvd #140	Walnut Creek	Food Service
360 Gourmet World Grill	1558 NEWELL Ave	Walnut Creek	Food Service
54 Mint - IL Forno	1686 LOCUST Street	Walnut Creek	Food Service
A Sweet Affair Bakery	1815 YGNACIO VALLEY Road #F	Walnut Creek	Food Service
A Sweet Affair Bakery	2001 N MAIN Street 150	Walnut Creek	Food Service
Ajisai Japanese Grill	2300 N MAIN Street	Walnut Creek	Food Service
Ajsai Japanese Grill	2300 N MAIN	Walnut Creek	Food Service
Alborz Persian Cuisine	1829 MT DIABLO Blvd	Walnut Creek	Food Service
All Star Donuts	2054 TREAT Blvd #A	Walnut Creek	Food Service
Applebee's	2819 YGNACIO VALLEY Road	Walnut Creek	Food Service
Auntie Ann's Pretzels	627 CAPWELL Lane	Walnut Creek	Food Service
Babalou's Mediterranean	1645 BONANZA Street	Walnut Creek	Food Service
Babushka European Restaurant & Deli	1475 NEWELL Ave	Walnut Creek	Food Service
Bagel Street Café	2975 YGNACIO VALLEY Road	Walnut Creek	Food Service
Baja Fresh	1251 S CALIFORNIA	Walnut Creek	Food Service
Black Bear Diner	700 BANCROFT Road	Walnut Creek	Food Service
Blush Organic Yogurt	1345 NEWELL Ave B	Walnut Creek	Food Service
Bombay Indian Restaurant	1512 N MAIN Street	Walnut Creek	Food Service
Boudin Sourdough Bakery and Café	67 BROADWAY Plaza	Walnut Creek	Food Service
Breads of India	1358 N MAIN Street	Walnut Creek	Food Service
Buckhorn Grill	1171 LOCUST Street	Walnut Creek	Food Service
Burger King #4516	1799 N BROADWAY	Walnut Creek	Food Service
Burger King #6579	2855 N MAIN Street	Walnut Creek	Food Service
Buttercup Grill	660 YGNACIO VALLEY Road	Walnut Creek	Food Service
C U Sushi	1690 LOCUST Street	Walnut Creek	Food Service
Cactus Café Towers	1277 TREAT Blvd	Walnut Creek	Food Service
Café Duzni	1981 N BROADWAY Road	Walnut Creek	Food Service
Café La Scala	1655 N MAIN Street	Walnut Creek	Food Service
Café Pica deli	1644 N BROADWAY	Walnut Creek	Food Service
Caffe California	100 PRINGLE Ave	Walnut Creek	Food Service
California Pizza Kitchen	1120 BROADWAY Plaza	Walnut Creek	Food Service
Caspers Hot Dogs	1280 NEWELL Ave A	Walnut Creek	Food Service
Cheese Steak Shop, Inc.	1626 CYPRESS Street	Walnut Creek	Food Service
Chef Jon Lee	1250 NEWELL Ave J	Walnut Creek	Food Service
Chick-fil-a	2750 N MAIN Street	Walnut Creek	Food Service
China Village Restaurant	1841 YGNACIO VALLEY Road	Walnut Creek	Food Service
Chinatown Café	2064 TREAT Blvd H	Walnut Creek	Food Service

Chipotle Mexican Grill	1158 LOCUST Street	Walnut Creek	Food Service
Chopin Café & Restaurant	1574 PALOS VERDES MALL	Walnut Creek	Food Service
Cinco De Mayo	1372 LOCUST Street	Walnut Creek	Food Service
Citra Grill	1550 OLYMPIC Blvd	Walnut Creek	Food Service
Coco Swirl	1273 LOCUST Street	Walnut Creek	Food Service
Corners Tavern	1342 BROADWAY Plaza	Walnut Creek	Food Service
Cornology	1288 BROADWAY Plaza	Walnut Creek	Food Service
Cream	1372 N MAIN Street 101	Walnut Creek	Food Service
Creekside Events Center	1001 GOLDEN RAIN Road	Walnut Creek	Food Service
Creekside Patio	1010 STANLEY DOLLAR Blvd	Walnut Creek	Food Service
Crepes Ooh La La	1548 LOCUST Street	Walnut Creek	Food Service
Crogan's Bar & Grill Inc	1387 LOCUST Street	Walnut Creek	Food Service
Dan's Bar	1524 CIVIC Drive	Walnut Creek	Food Service
Daphne's Greek Café	1813 YGNACIO VALLEY Blvd A	Walnut Creek	Food Service
Deli Delight	325 N WIGET Lane 100	Walnut Creek	Food Service
Denica's Café	2280 OAK GROVE Road B	Walnut Creek	Food Service
Do Sit Thai Cuisine	1520 PALOS VERDES MALL	Walnut Creek	Food Service
Domino's Pizza	2521 N MAIN Street	Walnut Creek	Food Service
Dragon 2000	1651 BOTELHO Drive	Walnut Creek	Food Service
Dragon's Pond	1353 LOCUST Street	Walnut Creek	Food Service
Edible Arrangements	1544 NEWELL Ave	Walnut Creek	Food Service
Eleve Restaurant	1677 N MAIN Street	Walnut Creek	Food Service
Elks Lodge #1811	1475 CREEKSIDE Drive	Walnut Creek	Food Service
Evie's Hamburgers	2861 YGNACIO VALLEY Road	Walnut Creek	Food Service
Extreme Pizza	1630 CYPRESS Street	Walnut Creek	Food Service
Finish Line Café	1600 S MAIN Street 102	Walnut Creek	Food Service
Fleming's Prime Steakhouse and Wine Bar	1685 MT DIABLO Blvd	Walnut Creek	Food Service
Fraedo's Café	1646 N CALIFORNIA Blvd 110	Walnut Creek	Food Service
Freebirds World Burrito	1512 GEARY Road	Walnut Creek	Food Service
Fresh Choice, Inc.	1275 S MAIN Street	Walnut Creek	Food Service
Frosting Bake Shop	1288 BROADWAY Plaza	Walnut Creek	Food Service
Fuddruckers	1940 N MAIN Street	Walnut Creek	Food Service
Gelateria Naia	1245 N BROADWAY	Walnut Creek	Food Service
Genova Delicatessen	1105 S CALIFORNIA Blvd	Walnut Creek	Food Service
Genova Delicatessen	2064 TREAT Blvd C&D	Walnut Creek	Food Service
GENOVA RAVIOLI MANUFACTURING	2730 CAMINO DIABLO	Walnut Creek	Food Service
George's Giant Hamburger	1491 NEWELL Ave	Walnut Creek	Food Service
Green Garden	1562 PALOS VERDES MALL	Walnut Creek	Food Service
Guanatos Ice Cream	704 BANCROFT Road C	Walnut Creek	Food Service
Haagen-Dazs	625 CAPWELL Lane	Walnut Creek	Food Service
Habit Burger Grill	1504 GEARY Road	Walnut Creek	Food Service
Hamachi Restaurant & Lounge	1523 GIAMMONA Drive	Walnut Creek	Food Service
Havana	1516 BONANZA Street	Walnut Creek	Food Service
Havana Café & Catering	2172 N MAIN Street	Walnut Creek	Food Service
High Tech Burrito	1815 YGNACIO VALLEY Road B	Walnut Creek	Food Service
Home of Chicken and Waffles	1653 MT DIABLO Blvd	Walnut Creek	Food Service
House of Bagels	1331 LOCUST Street	Walnut Creek	Food Service
House of Sake Restaurant	313 N CIVIC Drive	Walnut Creek	Food Service
Hubcaps Diner Inc.	1548 BONANZA Street	Walnut Creek	Food Service
IHOP	2910 N MAIN Street	Walnut Creek	Food Service
Ike's Lair	1159 LOCUST Street	Walnut Creek	Food Service
Il Fornaio (Cucina Italian)	1430 MT DIABLO Blvd	Walnut Creek	Food Service
Jack in the Box #417	2295 N MAIN Street	Walnut Creek	Food Service
Jade Garden Restaurant	2979 YGNACIO VALLEY Road	Walnut Creek	Food Service
Jamba Juice	1425 DUNCAN Ave	Walnut Creek	Food Service
Jamba Juice Co.	704 BANCROFT Road B	Walnut Creek	Food Service
Kabob House	1250 NEWELL Ave G	Walnut Creek	Food Service
Kacha Thai Bistro	1665 MT DIABLO Blvd	Walnut Creek	Food Service
Kaiwa Sushi	1534 LOCUST Street	Walnut Creek	Food Service
Kanishka Café	1518 BONANZA Street	Walnut Creek	Food Service
Kara's Cupcakes	1388 N MAIN Street	Walnut Creek	Food Service
Katy's Kreek	1680 LOCUST Street	Walnut Creek	Food Service
Kentucky Fried Chicken	1275 S CALIFORNIA Blvd	Walnut Creek	Food Service
Kevin's Noodle House	2034 N MAIN Street	Walnut Creek	Food Service
Kinder's	1831 YGNACIO VALLEY Road	Walnut Creek	Food Service
Kinder's Meats	1293 PARKSIDE Drive	Walnut Creek	Food Service
La Boulange de Walnut Creek	1348 BROADWAY Plaza	Walnut Creek	Food Service
La Fogata Mexican Bar & Grill	1315 N MAIN Street	Walnut Creek	Food Service

City of Walnut Creek
Potential Facilities List

Lark Creek Café	1360 LOCUST Street	Walnut Creek	Food Service
Le Bistro	1606 N MAIN Street	Walnut Creek	Food Service
Le Cheval Restaurant	1375 N BROADWAY	Walnut Creek	Food Service
LeGateau Elegant	1479 NEWELL Ave	Walnut Creek	Food Service
Lettuce	1632 LOCUST Street	Walnut Creek	Food Service
Lift	1321 LOCUST Street	Walnut Creek	Food Service
Locust Street Deli	1552 LOCUST Street	Walnut Creek	Food Service
Lottie's Creamery	1414 N MAIN Street	Walnut Creek	Food Service
Maria Maria	1470 N BROADWAY	Walnut Creek	Food Service
Mary's Pizza Shack	2246 OAK GROVE Road	Walnut Creek	Food Service
Masses Bar & Grille	2721 N MAIN Street	Walnut Creek	Food Service
Massimo's Ristorante	1604 LOCUST Street	Walnut Creek	Food Service
McCovey's Restaurant	1444 N CALIFORNIA Blvd	Walnut Creek	Food Service
McDonald's	1380 N CALIFORNIA	Walnut Creek	Food Service
Mel's Diner	1394 N MAIN Street	Walnut Creek	Food Service
Mi Casa	2195 N BROADWAY	Walnut Creek	Food Service
Miraku Japanese Cuisine & Sushi Bar.	2131 N BROADWAY	Walnut Creek	Food Service
Mixed Grain Korean Cuisine	1546 BONANZA Street	Walnut Creek	Food Service
Modern China Café	1525 N MAIN Street	Walnut Creek	Food Service
Montecatini Ristorante	1528 CIVIC Drive	Walnut Creek	Food Service
Mooyah	1815 YGNACIO VALLEY Road D	Walnut Creek	Food Service
Morucci's Deli	1218 BOULEVARD Way	Walnut Creek	Food Service
Mountain Mike's Pizza	1817 YGNACIO VALLEY Road	Walnut Creek	Food Service
Mr. Luckys Bar & Grill	1527 LOCUST Street	Walnut Creek	Food Service
Mr. Pickles Sandwich Shop	1991 N BROADWAY	Walnut Creek	Food Service
Murphy's Deli	2121 N CALIFORNIA 200	Walnut Creek	Food Service
Nama Sushi	1502 SUNNYVALE Ave	Walnut Creek	Food Service
Neiman Marcus Café	1000 S MAIN Street	Walnut Creek	Food Service
New Deli Café	1600 RIVIERA Ave	Walnut Creek	Food Service
Noah's Bagels	1936 MT DIABLO Blvd	Walnut Creek	Food Service
Noah's New York Bagels Inc.	730 BANCROFT Road C	Walnut Creek	Food Service
Nordstrom's Café	1200 BROADWAY PLAZA	Walnut Creek	Food Service
Nordstrom's Espresso Bar	1200 BROADWAY PLAZA	Walnut Creek	Food Service
Norma's Place	2820 SHADELANDS Drive 100	Walnut Creek	Food Service
Nothing Bundt Cakes	1551 BOTELHO Drive	Walnut Creek	Food Service
Oi - C Bowl	1616 N MAIN Street	Walnut Creek	Food Service
Oishi Sushi & Grill	1542 NEWELL Ave	Walnut Creek	Food Service
Olde San Francisco Creamery Co.	1370 LOCUST Street	Walnut Creek	Food Service
Opa Authentic Greek Cuisine	1532 N MAIN Street	Walnut Creek	Food Service
Original Hick'ry Pit	1495 S MAIN Street	Walnut Creek	Food Service
Ottavio	1606 N MAIN Street	Walnut Creek	Food Service
Oyama Sushi	1519 N MAIN Street	Walnut Creek	Food Service
Pacific Bay Coffee Company	1495 NEWELL Ave	Walnut Creek	Food Service
Pancoast Pizza	1516 S MAIN Street	Walnut Creek	Food Service
Panda Express	2280 OAK GROVE Road A	Walnut Creek	Food Service
Panera Bread	1140 LOCUST Street	Walnut Creek	Food Service
Panera Bread	744 BANCROFT Road	Walnut Creek	Food Service
Papa John's Pizza	1280 NEWELL Ave B	Walnut Creek	Food Service
Papa Murphy's Pizza	1557 PALOS VERDES MALL #A	Walnut Creek	Food Service
Papa Murphy's Pizza	2991 YGNACIO VALLEY Road	Walnut Creek	Food Service
Parada Restaurant	7001 SUNNE Lane 116	Walnut Creek	Food Service
Pasta Primavera Too	2997 N MAIN Street	Walnut Creek	Food Service
Peet's Coffee & Tea	1343 LOCUST Street	Walnut Creek	Food Service
Peet's Coffee & Tea, Inc.	1835 YGNACIO VALLEY Road	Walnut Creek	Food Service
PF Changs China Bistro	1205 BROADWAY PLAZA	Walnut Creek	Food Service
Pinkberry	1179 LOCUST Street A	Walnut Creek	Food Service
Pinky's Pizza	2085 N BROADWAY 100	Walnut Creek	Food Service
Pizza Guys	1548 NEWELL Ave	Walnut Creek	Food Service
Pizza Hut Express (Inside Target)	1871 N MAIN Street	Walnut Creek	Food Service
Plaza Deli	2175 N CALIFORNIA Blvd 204	Walnut Creek	Food Service
Plearn Thai Palace	1510 N MAIN Street	Walnut Creek	Food Service
Pomegranate Restaurant / Catering	1389 N MAIN Street B	Walnut Creek	Food Service
Prima Ristorante	1522 N MAIN Street	Walnut Creek	Food Service
Project Pie	1500 BOTELHO Drive b120	Walnut Creek	Food Service
Pyramid Brewery & Alehouse	1410 LOCUST Street	Walnut Creek	Food Service
Quiznos	2236 OAK GROVE Road A	Walnut Creek	Food Service
Quiznos Sub	2914 N MAIN Street	Walnut Creek	Food Service
Redux Lounge	1411 LOCUST Street	Walnut Creek	Food Service

Residual Sugar	1684 LOCUST Street	Walnut Creek	Food Service
Rocco's Ristorante & Pizzeria	2909 YGNACIO VALLEY Road	Walnut Creek	Food Service
Rossmoor Diner	1908 TICE VALLEY Blvd A	Walnut Creek	Food Service
Round Table Pizza	1776 N BROADWAY	Walnut Creek	Food Service
Ruth's Chris Steak House	1553 OLYMPIC Blvd	Walnut Creek	Food Service
Saigon Vietnamese Bistro	1560 NEWELL Ave	Walnut Creek	Food Service
Sakana Sushi	1280 NEWELL Ave E	Walnut Creek	Food Service
Salvatore Ristorante	1627 N BROADWAY	Walnut Creek	Food Service
Sargam Indian Cuisine	140 N CIVIC Drive	Walnut Creek	Food Service
Saroor Indian Cuisine	2580 N MAIN Street	Walnut Creek	Food Service
Sasa	1432 N MAIN Street	Walnut Creek	Food Service
Saxbys Coffee	1632 N MAIN Street	Walnut Creek	Food Service
Scott's Seafood Grill & Bar	1333 N CALIFORNIA Blvd	Walnut Creek	Food Service
See's Candies	1275 BROADWAY PLAZA E2	Walnut Creek	Food Service
See's Candies Inc.	1155 BROADWAY Plaza	Walnut Creek	Food Service
Shanghai Restaurant	1291 PARKSIDE Drive	Walnut Creek	Food Service
Silk Road	1440 N MAIN Street	Walnut Creek	Food Service
Skipolini's Pizza	1535 GIAMMONA Drive	Walnut Creek	Food Service
Small Talk Family Café	1536 NEWELL Ave	Walnut Creek	Food Service
Sodexo at Byron Park	1700 TICE VALLEY Blvd	Walnut Creek	Food Service
Sodexo at Kaiser Permanente	1425 S MAIN Street	Walnut Creek	Food Service
Sorrento's	2064 TREAT Blvd B	Walnut Creek	Food Service
Stadium Pub	1420 LINCOLN Ave	Walnut Creek	Food Service
Stanford's Restaurant & Bar	1300 S MAIN Street	Walnut Creek	Food Service
Starbucks	710 BANCROFT Road	Walnut Creek	Food Service
Starbucks	1663 N CALIFORNIA Blvd	Walnut Creek	Food Service
Starbuck's	1320 BROADWAY Plaza	Walnut Creek	Food Service
Starbucks #5259	716 BANCROFT Road	Walnut Creek	Food Service
Starbucks #5624	1340 N MAIN Street	Walnut Creek	Food Service
Starbucks #5768	2922 N MAIN Street	Walnut Creek	Food Service
Starbucks (Inside Target)	1871 N MAIN Street	Walnut Creek	Food Service
Starbucks Coffee	1152 LOCUST Street	Walnut Creek	Food Service
Starbuck's Coffee	1544 PALOS VERDES MALL	Walnut Creek	Food Service
Starbucks Coffee #581	1146 BROADWAY Plaza	Walnut Creek	Food Service
Starbucks Coffee @ Safeway	2941 YGNACIO VALLEY Road	Walnut Creek	Food Service
Subway	1514 GEARY Road	Walnut Creek	Food Service
Subway	1572 PALOS VERDES MALL	Walnut Creek	Food Service
Subway #49195	1441 LOCUST Street	Walnut Creek	Food Service
Subway Sandwiches #13750	1815 YGNACIO VALLEY Road E	Walnut Creek	Food Service
Subway Sandwiches #39581	1556 NEWELL Ave	Walnut Creek	Food Service
Sun Mei	2932 N MAIN Street	Walnut Creek	Food Service
Sunol Ridge	1388 LOCUST Street	Walnut Creek	Food Service
Sunrise Bistro and Catering	1559 BOTELHO Drive	Walnut Creek	Food Service
Taco Bell	1250 NEWELL Ave K	Walnut Creek	Food Service
Taco Bell #22330	2400 N MAIN Street	Walnut Creek	Food Service
Taco Bell #5725	2849 YGNACIO VALLEY Road	Walnut Creek	Food Service
Taqueria Mexican Grill	1359 LOCUST Street	Walnut Creek	Food Service
Tatsu Sushi	1837 YGNACIO VALLEY Road	Walnut Creek	Food Service
Taylor Made Cakes	1510 PALOS VERDES MALL C	Walnut Creek	Food Service
Tender Greens	1352 LOCUST Street	Walnut Creek	Food Service
The Brass Bear Delicatessen	1506 N MAIN Street	Walnut Creek	Food Service
The Cheesecake Factory	1181 LOCUST Street E	Walnut Creek	Food Service
The Civic Garden Deli	201 N CIVIC Drive 117	Walnut Creek	Food Service
The Coffee Bean and Tea Leaf	1522 GEARY Road	Walnut Creek	Food Service
The Counter Custom Built Burgers	1699 N CALIFORNIA Blvd	Walnut Creek	Food Service
The Door Restaurant	1448 S MAIN Street	Walnut Creek	Food Service
The Habit Burger & Grill	1255 S CALIFORNIA Blvd	Walnut Creek	Food Service
Tiki Tom's	1535 OLYMPIC Blvd	Walnut Creek	Food Service
Tomatina	1325 N MAIN Street	Walnut Creek	Food Service
Toyo Sushi Japanese Cuisine	2865 YGNACIO VALLEY Road	Walnut Creek	Food Service
Tullio's Family Style Italian Restaurant	2065 N BROADWAY	Walnut Creek	Food Service
Tutti Frutti Frozen Yogurt	2238 OAK GROVE Road	Walnut Creek	Food Service
Una Mas Mexican Grill	2054 TREAT Blvd B	Walnut Creek	Food Service
Va de Vi	1511 MT DIABLO Blvd	Walnut Creek	Food Service
Vanessa's Bistro	1512 LOCUST Street	Walnut Creek	Food Service
Veggie Grill	1320 LOCUST Street	Walnut Creek	Food Service
Vic Stewart's Restaurant	850 S BROADWAY	Walnut Creek	Food Service
Village Cupboard Delicatessen	1842 TICE VALLEY Blvd	Walnut Creek	Food Service

Vitality Bowl	1528 LOCUST Street	Walnut Creek	Food Service
Walnut Creek Yacht Club	1555 BONANZA Street	Walnut Creek	Food Service
Wendy's	2955 N MAIN Street	Walnut Creek	Food Service
Yan's China Bistro and Bar	2929 N MAIN Street	Walnut Creek	Food Service
Ygnacio Café	2033 N MAIN Street 160	Walnut Creek	Food Service
Yogurt Castle	1499 N CALIFORNIA	Walnut Creek	Food Service
Yogurt Park of Broadway Plaza	80 BROADWAY Lane	Walnut Creek	Food Service
Yogurt Station	2913 YGNACIO VALLEY Road	Walnut Creek	Food Service
Yogurtland	1247 S CALIFORNIA Blvd	Walnut Creek	Food Service
Yoppi Frozen Yogurt	1815 YGNACIO VALLEY Road #G	Walnut Creek	Food Service
76 Service Station	690 YGNACIO VALLEY Road	Walnut Creek	Gas Station
Chevron	1980 N MAIN Street	Walnut Creek	Gas Station
Chevron Service Station #95595	1700 MT DIABLO Blvd	Walnut Creek	Gas Station
Coast Gasoline & Service	1387 S CALIFORNIA Blvd	Walnut Creek	Gas Station
Heather Farm Shell	1790 YGNACIO VALLEY Road A	Walnut Creek	Gas Station
Ideal Miles Plus Gasoline	699 YGNACIO VALLEY Road	Walnut Creek	Gas Station
Main & Geary Chevron Service	2895 N MAIN Blvd	Walnut Creek	Gas Station
North Main Chevron	2329 N MAIN Street	Walnut Creek	Gas Station
North Main Shell	2900 N MAIN Street	Walnut Creek	Gas Station
Oak Grove Valero Station	2411 OAK GROVE Road	Walnut Creek	Gas Station
Texx Oil	1599 NEWELL Ave	Walnut Creek	Gas Station
USA Gas	265 YGNACIO VALLEY Road	Walnut Creek	Gas Station
USA Mini Mart & Gas Station	2098 MT DIABLO Blvd	Walnut Creek	Gas Station
Valero (former Exxon)	605 YGNACIO VALLEY Road	Walnut Creek	Gas Station
Walnut Creek 76	2501 N MAIN Street	Walnut Creek	Gas Station
Walnut Creek Chevron Service Center	1805 YGNACIO VALLEY Road	Walnut Creek	Gas Station
Walnut Creek Gasoline	1611 NEWELL Ave	Walnut Creek	Gas Station
Boundary Oaks Golf Course	3800 VALLEY VISTA	Walnut Creek	Golf Course
Diablo Hills Golf Association/ Greenerly Restaurant	1551 MARCHBANKS Drive	Walnut Creek	Golf Course
Rossmoor Golf Course	1010 STANLEY DOLLAR Drive	Walnut Creek	Golf Course
BevMo	2940 N MAIN Street	Walnut Creek	Grocery Store
Diablo Oriental Foods	2590 N MAIN Street	Walnut Creek	Grocery Store
Fresh & Easy Neighborhood Market	1821 YGNACIO VALLEY Road	Walnut Creek	Grocery Store
Harvest Market	1633 BONANZA Street	Walnut Creek	Grocery Store
India Bazaar	1250 NEWELL Ave A	Walnut Creek	Grocery Store
Kasra Market	1270 NEWELL Ave C	Walnut Creek	Grocery Store
Lunardi's Market	1600 PALOS VERDES MALL	Walnut Creek	Grocery Store
Nob Hill Foods	2270 OAK GROVE Road	Walnut Creek	Grocery Store
Safeway	2941 YGNACIO VALLEY Road	Walnut Creek	Grocery Store
Safeway	710 BANCROFT Road B	Walnut Creek	Grocery Store
Safeway #917	600 S BROADWAY	Walnut Creek	Grocery Store
Safeway Stores	1972 TICE VALLEY Blvd	Walnut Creek	Grocery Store
Sprouts Market	1510 GEARY Road	Walnut Creek	Grocery Store
Trader Joe's	1372 S CALIFORNIA Street	Walnut Creek	Grocery Store
Whole Foods Market	1333 E NEWELL Ave	Walnut Creek	Grocery Store
Kaiser Permanente Park Shadelands Medical Offices	320 LENNON Lane	Walnut Creek	Healthcare
Tampico Terrace	130 TAMPICO Way	Walnut Creek	Hospital
Diablo Mountain Inn	2079 MT DIABLO Blvd	Walnut Creek	Hotel
Holiday Inn Express	2730 N MAIN Street	Walnut Creek	Hotel
Marriott Hotel	2355 N MAIN Street	Walnut Creek	Hotel
Safeway Headquarters Laboratory	2800 YGNACIO VALLEY Road	Walnut Creek	Laboratory
Silcon Valley College	2800 MITCHELL Drive	Walnut Creek	Laboratory
Tax & Trade Bureau Laboratory	490 N WIGET Lane	Walnut Creek	Laboratory
City of Walnut Creek Parks Department	511 LAWRENCE Way	Walnut Creek	Landscape
Morgan's Machine & Marine	1285 PARKSIDE Drive	Walnut Creek	Machine Shop
Detector Engineering and Technology	486 N WIGET Lane	Walnut Creek	Manufacturing
Quick Mount PV	2700 MITCHELL Drive 2	Walnut Creek	Manufacturing
Summit Technology	2717 N MAIN Street 10	Walnut Creek	Manufacturing
7-Eleven	2525 N MAIN Street	Walnut Creek	Mini-Market
7-Eleven	301 N CIVIC Drive	Walnut Creek	Mini-Market
Larkey Mini Market & Deli	2800 LARKEY Lane	Walnut Creek	Mini-Market
Newell Liquor & Grocery	1270 NEWELL Ave D	Walnut Creek	Mini-Market
Sunnyvale Market & Deli	1512 SUNNYVALE Ave	Walnut Creek	Mini-Market
The Kitchen Butler	1553 THIRD Ave	Walnut Creek	Mobile Service
Canvas & Cabernet	1421 LOCUST Street	Walnut Creek	Paint Shop
Aquarius Pool & Spa Service	1822 MT DIABLO Blvd	Walnut Creek	Permitted IU
Bureau of Alcohol, Tobacco, & Firearms	355 N WIGET Lane	Walnut Creek	Permitted IU
Del Monte Foods - Research Center	205 N WIGET Lane	Walnut Creek	Permitted IU

Geronimo's Professional Auto Detailing	1275 PINE Street	Walnut Creek	Permitted IU
John Muir Medical Center-Walnut Creek Campus	1601 YGNACIO VALLEY Road	Walnut Creek	Permitted IU
Joint Genome Institute	2800 MITCHELL Drive 100	Walnut Creek	Permitted IU
Kaiser Permanente	1425 S MAIN Street	Walnut Creek	Permitted IU
Mercedes-Benz of Walnut Creek	1301 PARKSIDE Drive	Walnut Creek	Permitted IU
Mercer Owners Associations	1655 N CALIFORNIA Blvd	Walnut Creek	Permitted IU
Valley Waste Management	2658 N MAIN Street	Walnut Creek	Permitted IU
Walnut Creek Ford	1800 N MAIN Street	Walnut Creek	Permitted IU
Broadway Plaza Shopping Center	1275 BROADWAY Plaza	Walnut Creek	Property Mngt
Geary Marketplace	1504 GEARY Road	Walnut Creek	Property Mngt
Lamorinda Development & Investment	2900 N MAIN Street	Walnut Creek	Property Mngt
Cortese Investment Company	1539 BOTELHO Drive	Walnut Creek	Property Owner
Nextcycle Recycling	790 BANCROFT Road	Walnut Creek	Recycling
VWM Recycling Drop Off Center	480 LAWRENCE Way	Walnut Creek	Recycling
Ace Hardware	2967 YGNACIO VALLEY Road	Walnut Creek	Retail
Barnes & Noble #2569	1149 S MAIN Street	Walnut Creek	Retail
Benjamin Moore Paints	2724 N MAIN Street	Walnut Creek	Retail
BevMo	2220 OAK GROVE Road	Walnut Creek	Retail
Café Leonidas	1397 N MAIN Street	Walnut Creek	Retail
Car Quest	1295 PARKSIDE Drive	Walnut Creek	Retail
Contra Costa Auto	2560 N MAIN Street	Walnut Creek	Retail
CVS Pharmacy	1123 S CALIFORNIA Blvd	Walnut Creek	Retail
CVS Pharmacy	1914 TICE VALLEY Blvd	Walnut Creek	Retail
CVS Pharmacy	738 BANCROFT Road	Walnut Creek	Retail
Diablo Medical Supply	1147 ALPINE Street	Walnut Creek	Retail
Kelly Moore Paint Co	2700 N MAIN Street	Walnut Creek	Retail
Macy's	1320 BROADWAY Plaza	Walnut Creek	Retail
Petco	1301 S CALIFORNIA Blvd	Walnut Creek	Retail
Rite Aid	1526 PALOS VERDES MALL	Walnut Creek	Retail
Rite Aid	1997 TICE VALLEY Blvd	Walnut Creek	Retail
Ross (Store #137)	1295 S MAIN Street	Walnut Creek	Retail
Sur La Table	1211 BROADWAY PLAZA	Walnut Creek	Retail
Target #T-1208	1871 N MAIN Street	Walnut Creek	Retail
The Candy Counter	1385 N MAIN Street C	Walnut Creek	Retail
Tuesday Morning	1330 S CALIFORNIA Blvd	Walnut Creek	Retail
Walgreens	2923 YGNACIO VALLEY Road	Walnut Creek	Retail
Williams Sonoma	1470 MT DIABLO Blvd	Walnut Creek	Retail
A-1 Smog Test Only	1790 YGNACIO VALLEY Road B	Walnut Creek	Smog Test Center
AT&T	1755 LOCUST Street	Walnut Creek	Utility
EBMUD East Area Service Center	2551 N MAIN Street	Walnut Creek	Utility
EBMUD Walnut Creek Pumping Plant	1841 GEARY Road	Walnut Creek	Utility
EBMUD Walnut Creek Water Treatment Plant	2201 LARKEY Lane	Walnut Creek	Utility
Auto Exchange	2008 MT DIABLO Blvd	Walnut Creek	Vehicle Sales
B & X Motors	1481 S O S Drive	Walnut Creek	Vehicle Sales
Bailey's Auto Sales	1303 PINE Street	Walnut Creek	Vehicle Sales
Bentley Walnut Creek	1425 PARKSIDE	Walnut Creek	Vehicle Sales
Best Prices	2726 N MAIN Street B	Walnut Creek	Vehicle Sales
Cole European	2103 N MAIN Street	Walnut Creek	Vehicle Sales
East Bay Auto Brokers, Inc.	1280 PINE Street #A	Walnut Creek	Vehicle Sales
KP Enterprises	1266 PINE Street	Walnut Creek	Vehicle Sales
M Sport Motors	2599 N MAIN Street	Walnut Creek	Vehicle Sales
M Sport Motors	2605 N MAIN Street	Walnut Creek	Vehicle Sales
Maserati of Walnut Creek	2330 N MAIN Street	Walnut Creek	Vehicle Sales
Nohr's Auto Sales	1425 PINE Street	Walnut Creek	Vehicle Sales
SS Motorsports	2040 N MAIN Street #25	Walnut Creek	Vehicle Sales
A-1 Brake & Tire	2008 MT DIABLO Blvd	Walnut Creek	Vehicle Service
Aamco Transmission	1410 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Alignment Services	1400 CENTRAL Road 3C	Walnut Creek	Vehicle Service
All Service Automotive	1448 MAZDA Drive	Walnut Creek	Vehicle Service
America's Tire Company	1350 PINE Street	Walnut Creek	Vehicle Service
Big O Tire Store #60	2155 N BROADWAY	Walnut Creek	Vehicle Service
Broadway Mufflers	2596 N MAIN Street	Walnut Creek	Vehicle Service
Central Automotive Service Center	1425 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Certified Tire & Service Centers	1400 NEWELL Ave	Walnut Creek	Vehicle Service
City of Walnut Creek Street Maintenance Department (Heather Farms Location)	600 SAN CARLOS Drive	Walnut Creek	Vehicle Service
Cole European	1421 LESNICK Lane	Walnut Creek	Vehicle Service
Contra Costa Smog Test Only Lanes	1411 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Dave's Cave Auto Repair	1520 THIRD Ave #C	Walnut Creek	Vehicle Service

Desi Auto Repair	1403 AUTOCENTER Drive B	Walnut Creek	Vehicle Service
Diablo Auto Specialists	1413 CARLBACK Ave	Walnut Creek	Vehicle Service
Diablo Kawasaki - BMW	1255 PARKSIDE Drive	Walnut Creek	Vehicle Service
Diablo Mazda Subaru (Diablo Auto, Inc.)	2646 N MAIN Street	Walnut Creek	Vehicle Service
Diablo Mountain Valley Smog	699 YGNACIO VALLEY Road	Walnut Creek	Vehicle Service
Diablo Offroad and Performance	1275 PINE Street	Walnut Creek	Vehicle Service
Dirito Brothers Nissan of Walnut Creek	1890 N MAIN Street	Walnut Creek	Vehicle Service
Dirito Brothers Walnut Creek Saab	1400 CENTRAL Road	Walnut Creek	Vehicle Service
Dirito Brothers Walnut Creek V.W.	1840 N MAIN Street	Walnut Creek	Vehicle Service
Discount Mufflers & Brakes	2040 N MAIN Street #21	Walnut Creek	Vehicle Service
Dorito Brothers	2020 N MAIN Street	Walnut Creek	Vehicle Service
East Bay AutoSpa	1361 PINE Street	Walnut Creek	Vehicle Service
European Auto Repair	1573 THIRD Ave	Walnut Creek	Vehicle Service
European Autoworks	1437 MAZDA Drive	Walnut Creek	Vehicle Service
European Werkstatt	1520 THIRD Ave #B	Walnut Creek	Vehicle Service
Fire Station #3	1520 ROSSMOOR Parkway	Walnut Creek	Vehicle Service
Gem Motors/Yellow Cab of WC	1517 SECOND Ave	Walnut Creek	Vehicle Service
Genesis Auto Upholstery	2040 N MAIN Street #7	Walnut Creek	Vehicle Service
German Auto Clinic	2040 N MAIN Street #11	Walnut Creek	Vehicle Service
German Autotech	1415 PINE Street #A	Walnut Creek	Vehicle Service
German Sport	1400 AUTOCENTER Drive	Walnut Creek	Vehicle Service
GIC Smog Station	690 YGNACIO VALLEY Road	Walnut Creek	Vehicle Service
Gilmore's Auto Service	2151 N BROADWAY	Walnut Creek	Vehicle Service
GORDON SMOG TEST CENTER	1506 THIRD Ave	Walnut Creek	Vehicle Service
Import Specialties	1531 SECOND Ave #B	Walnut Creek	Vehicle Service
Independent Mercedes	1849 MT DIABLO Blvd	Walnut Creek	Vehicle Service
Independent Volvo Service	1403 AUTOCENTER Drive	Walnut Creek	Vehicle Service
J.A. Auto Services	1353 PINE Street A	Walnut Creek	Vehicle Service
Jiffy Lube #2335	2190 N BROADWAY	Walnut Creek	Vehicle Service
Joe's Foreign Automotive	2830 N MAIN Street	Walnut Creek	Vehicle Service
Justin's Auto Care (JAC)	2411 OAK GROVE Road	Walnut Creek	Vehicle Service
Kaiser Auto Care	1599 NEWELL Ave	Walnut Creek	Vehicle Service
Kaiser Auto Care	1790 YGNACIO VALLEY Road B	Walnut Creek	Vehicle Service
Karden Automotive	1400 CENTRAL Road #6	Walnut Creek	Vehicle Service
Lawrence Volvo	2791 N MAIN Street	Walnut Creek	Vehicle Service
M & N Automotive	1235 PARKSIDE Drive	Walnut Creek	Vehicle Service
M Service	2008 MT DIABLO Blvd	Walnut Creek	Vehicle Service
Maserrati of Walnut Creek	1430 CENTRAL Road	Walnut Creek	Vehicle Service
Michael Stead Chevrolet Cadillac	2390 N MAIN Street	Walnut Creek	Vehicle Service
Michael Stead Chrysler Jeep Dodge	2404 N MAIN Street	Walnut Creek	Vehicle Service
Michael Stead Porsche	2555 N MAIN Street	Walnut Creek	Vehicle Service
N Service, LLC	1145 BONT Lane	Walnut Creek	Vehicle Service
Nick's Exclusive Service	2702 N MAIN Street	Walnut Creek	Vehicle Service
Norh's Auto Brokers, Inc.	1332 PINE Street	Walnut Creek	Vehicle Service
North State Auto	2244 N MAIN Street	Walnut Creek	Vehicle Service
Performance Automotive Service	1415 PINE Street C	Walnut Creek	Vehicle Service
Prestige Autohaus	2259 N MAIN Street	Walnut Creek	Vehicle Service
Progressive Casualty Insurance	2860 N MAIN Street	Walnut Creek	Vehicle Service
Promotive Performance & Repair	1410 LESNICK Ave E	Walnut Creek	Vehicle Service
Quality Tune-up #61	1813 MT DIABLO Blvd	Walnut Creek	Vehicle Service
Rich's Auto Service	839 YGNACIO VALLEY Road	Walnut Creek	Vehicle Service
Rite Way Wire & Wheel Spec	1119 ALPINE Road	Walnut Creek	Vehicle Service
ROESBERY CAR CARE	3099 N MAIN Street	Walnut Creek	Vehicle Service
Rossmoor Chevron Autocare	1998 TICE VALLEY Blvd	Walnut Creek	Vehicle Service
Scania Auto Service	1439 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Smog & Go	2040 N MAIN Street #26	Walnut Creek	Vehicle Service
Speedy Auto Glass Inc.	2012 N MAIN Street	Walnut Creek	Vehicle Service
Tesla Motors	2198 N MAIN Street	Walnut Creek	Vehicle Service
The Car Doctor	1353 PINE Street B	Walnut Creek	Vehicle Service
Transmission Professionals	1504 THIRD Ave	Walnut Creek	Vehicle Service
Walnut Creek Auto Pros	1520 THIRD Ave #A	Walnut Creek	Vehicle Service
Walnut Creek Automotive Services	1532 MT DIABLO Blvd	Walnut Creek	Vehicle Service
Walnut Creek Honda	1707 N MAIN	Walnut Creek	Vehicle Service
Walnut Creek Import Auto Care	690 YGNACIO VALLEY Road	Walnut Creek	Vehicle Service
Walnut Creek Import Service	1343 PINE Street	Walnut Creek	Vehicle Service
Walnut Creek Midas	2710 N MAIN Street	Walnut Creek	Vehicle Service
Walnut Creek Service Center	1145 BONT Lane	Walnut Creek	Vehicle Service
Walnut Creek SMOG	1433 MAZDA Drive	Walnut Creek	Vehicle Service

City of Walnut Creek
Potential Facilities List

Walnut Creek Test Only Smog	1387 S CALIFORNIA Blvd	Walnut Creek	Vehicle Service
Walnut Creek Toyota	1435 PINE Street	Walnut Creek	Vehicle Service
Walnut Creek Toyota	2087 N BROADWAY	Walnut Creek	Vehicle Service
Walnut Creek Toyota	2100 N BROADWAY	Walnut Creek	Vehicle Service
Walnut Creek Toyota	2100 N MAIN Street	Walnut Creek	Vehicle Service
Walnut Creek Toyota	2105 N BROADWAY	Walnut Creek	Vehicle Service
Walnut Creek Transmission	2040 N MAIN Street #1	Walnut Creek	Vehicle Service
Walt's Automotive Service	2574 N MAIN Street	Walnut Creek	Vehicle Service
Wheel Works #8205	1205 PARKSIDE Drive	Walnut Creek	Vehicle Service
Wolfgang's Foreign Car Service	1275 PARKSIDE Drive	Walnut Creek	Vehicle Service
York's Motorwerke	1531 SECOND Ave #A	Walnut Creek	Vehicle Service
City of Walnut Creek Traffic Operations Center	508 LAWRENCE Way	Walnut Creek	Warehouse

Name	Address	City	Facility Type
Enforcement Reinspections			
Kensington Place	1580 GEARY Road	Walnut Creek	Assisted Living
CVS Pharmacy	1123 S CALIFORNIA Blvd	Walnut Creek	Retail
Modern China Café	1525 N MAIN Street	Walnut Creek	Food Service
Rite Aid	1997 TICE VALLEY Blvd	Walnut Creek	Retail
Saigon Vietnamese Bistro	1560 NEWELL Ave	Walnut Creek	Food Service
The Cheesecake Factory	1181 LOCUST Street E	Walnut Creek	Food Service
Genova Delicatessen	1105 S CALIFORNIA Blvd	Walnut Creek	Food Service
Chick-fil-a	2750 N MAIN Street	Walnut Creek	Food Service
IHOP	2910 N MAIN Street	Walnut Creek	Food Service
Sunrise Bistro and Catering	1559 BOTELHO Drive	Walnut Creek	Food Service
J.A. Auto Services	1353 PINE Street A	Walnut Creek	Vehicle Service
Shanghai Restaurant	1291 PARKSIDE Drive	Walnut Creek	Food Service
Subtotal: 12			
Permitted IUs			
Valley Waste Management (NOI)	2658 N MAIN Street	Walnut Creek	Permitted IU
Walnut Creek Ford	1800 N MAIN Street	Walnut Creek	Permitted IU
Mercer Owners Associations	1655 N CALIFORNIA Blvd	Walnut Creek	Permitted IU
Kaiser Permanente	1425 S MAIN Street	Walnut Creek	Permitted IU
John Muir Medical Center-Walnut Creek Campus	1601 YGNACIO VALLEY Road	Walnut Creek	Permitted IU
Geronimo's Professional Auto Detailing	1275 PINE Street	Walnut Creek	Permitted IU
Del Monte Foods - Research Center	205 N WIGET Lane	Walnut Creek	Permitted IU
Mercedes-Benz of Walnut Creek	1301 PARKSIDE Drive	Walnut Creek	Permitted IU
Subtotal: 8			
Inspection Cycle			
54 Mint - IL Forno	1686 LOCUST Street	Walnut Creek	Food Service
All Area Towing	1520 THIRD Ave D	Walnut Creek	Fleet Operations
AT&T	1755 LOCUST Street	Walnut Creek	Utility
Bentley Walnut Creek	1425 PARKSIDE	Walnut Creek	Vehicle Sales
Caltrans Walnut Creek East	2616 N MAIN Street	Walnut Creek	Fleet Operations
Caltrans Walnut Creek West	2581 N MAIN Street	Walnut Creek	Fleet Operations
Cardinal Dental Laboratory	1844 SAN MIGUEL Drive 315	Walnut Creek	Dental Lab
CCCSD - Vehicle Shop	1266 SPRINGBROOK Road	Walnut Creek	CCCSD
Certified Tire & Service Centers	1400 NEWELL Ave	Walnut Creek	Vehicle Service
Club Sport Valley Vista	3737 VALLEY VISTA Road	Walnut Creek	Commercial
Cornology	1288 BROADWAY Plaza	Walnut Creek	Food Service
Creekside Events Center	1001 GOLDEN RAIN Road	Walnut Creek	Food Service
Denica's Café	2280 OAK GROVE Road B	Walnut Creek	Food Service
Desi Auto Repair	1403 AUTOCENTER Drive B	Walnut Creek	Vehicle Service
Diablo Auto Specialists	1413 CARLBACK Ave	Walnut Creek	Vehicle Service
Dirito Brothers Walnut Creek Saab	1400 CENTRAL Road a	Walnut Creek	Vehicle Service
Dutch Girl Cleaners	2094 MT DIABLO Blvd	Walnut Creek	Dry Cleaner
Fire Station #3	1520 ROSSMOOR Parkway	Walnut Creek	Vehicle Service
Hertz Local Edition	2266 N MAIN Street	Walnut Creek	Car Rental
Kainos Dental Laboratory	1844 SAN MIGUEL Drive 308B	Walnut Creek	Dental Lab
Kaiser Auto Care	1599 NEWELL Ave	Walnut Creek	Vehicle Service
Kanishka Café	1518 BONANZA Street	Walnut Creek	Food Service
M Sport Motors	2599 N MAIN Street	Walnut Creek	Vehicle Sales
Main Street Wash & Detailing	2042 N MAIN Street	Walnut Creek	Car Wash/Det.
Maserati of Walnut Creek	2330 N MAIN Street	Walnut Creek	Vehicle Sales
Maserrati of Walnut Creek	1430 CENTRAL Road	Walnut Creek	Vehicle Service
Mixed Grain Korean Cuisine	1546 BONANZA Street	Walnut Creek	Food Service
Newell Liquor & Grocery	1270 NEWELL Ave D	Walnut Creek	Mini-Market
Noah's Bagels	1936 MT DIABLO Blvd	Walnut Creek	Food Service
Norma's Place	2820 SHADELANDS Drive 100	Walnut Creek	Food Service
Oyama Sushi	1519 N MAIN Street	Walnut Creek	Food Service
Pacific Medical	190 N WIGET Lane	Walnut Creek	Commercial
Papa John's Pizza	1280 NEWELL Ave B	Walnut Creek	Food Service
Parada Restaurant	7001 SUNNE Lane 116	Walnut Creek	Food Service
Pinkberry	1179 LOCUST Street A	Walnut Creek	Food Service
Progressive Casualty Insurance	2860 N MAIN Street	Walnut Creek	Vehicle Service
Project Pie	1500 BOTELHO Drive b120	Walnut Creek	Food Service
Promotive Performance & Repair	1410 LESNICK Ave E	Walnut Creek	Vehicle Service
Quick Mount PV	2700 MITCHELL Drive 2	Walnut Creek	Manufacturing

City of Walnut Creek
Planned Facilities to Inspect in FY 14-15

Attachment C.4.b.iii.(2)

Name	Address	City	Facility Type
Redux Lounge	1411 LOCUST Street	Walnut Creek	Food Service
Rite Aid	1526 PALOS VERDES MALL	Walnut Creek	Retail
See's Candies	1275 BROADWAY PLAZA E2	Walnut Creek	Food Service
Silicon Valley College	2800 MITCHELL Drive	Walnut Creek	Laboratory
Small Talk Family Café	1536 NEWELL Ave	Walnut Creek	Food Service
Sodexo at Byron Park	1700 TICE VALLEY Blvd	Walnut Creek	Food Service
Sodexo at Kaiser Permanente	1425 S MAIN Street	Walnut Creek	Food Service
Starbucks	1663 N CALIFORNIA Blvd	Walnut Creek	Food Service
Summit Technology	2717 N MAIN Street 10	Walnut Creek	Manufacturing
Sunol Ridge	1388 LOCUST Street	Walnut Creek	Food Service
Tampico Terrace	130 TAMPICO Way	Walnut Creek	Hospital
Tesla Motors	2198 N MAIN Street	Walnut Creek	Vehicle Service
The Candy Counter	1385 N MAIN Street C	Walnut Creek	Retail
The Coffee Bean and Tea Leaf	1522 GEARY Road	Walnut Creek	Food Service
Valley Glass Company	1177 BOULEVARD Way	Walnut Creek	Commercial
Vanessa's Bistro	1512 LOCUST Street	Walnut Creek	Food Service
Veggie Grill	1320 LOCUST Street	Walnut Creek	Food Service
Vogue Cleaners	1552 NEWELL Ave	Walnut Creek	Dry Cleaner
VWM Recycling Drop Off Center	480 LAWRENCE Way	Walnut Creek	Recycling
Walnut Creek SMOG	1433 MAZDA Drive	Walnut Creek	Vehicle Service
Walnut Creek Test Only Smog	1387 S CALIFORNIA Blvd	Walnut Creek	Vehicle Service
Walnut Creek Toyota	2087 N BROADWAY	Walnut Creek	Vehicle Service
Diablo Mountain Inn	2079 MT DIABLO Blvd	Walnut Creek	Hotel
Kaiser Permanente Park Shadelands Medical Offices	320 LENNON Lane	Walnut Creek	Healthcare
Detector Engineering and Technology	486 N WIGET Lane	Walnut Creek	Manufacturing
Classic Cleaning	1350 MT DIABLO Blvd	Walnut Creek	Dry Cleaner
St Paul Cleaners	1381 E NEWELL Ave	Walnut Creek	Dry Cleaner
Premium Cleaners	1865 YGNACIO VALLEY Blvd	Walnut Creek	Dry Cleaner
Major Town Cleaners	2918 N MAIN Street	Walnut Creek	Dry Cleaner
CCCSO - CSO (NOI)	1250 SPRINGBROOK Road	Walnut Creek	CCCSO
Spoontonic Lounge	2580 N MAIN Street	Walnut Creek	Bar Only
Barnes & Noble #2569	1149 S MAIN Street	Walnut Creek	Retail
Contra Costa Smog Test Only Lanes	1411 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Va de Vi	1511 MT DIABLO Blvd	Walnut Creek	Food Service
Michael Stead Porsche	2555 N MAIN Street	Walnut Creek	Vehicle Service
Valley Cab Company	1339 PINE Street F	Walnut Creek	Commercial
Rich's Auto Service	839 YGNACIO VALLEY Road	Walnut Creek	Vehicle Service
American Dry Cleaning	2400 OLYMPIC Blvd 8	Walnut Creek	Dry Cleaner
Club 1220	1220 PINE Street	Walnut Creek	Bar Only
Sparklizing Cleaners	1958 TICE VALLEY Blvd	Walnut Creek	Dry Cleaner
Min's Cleaners	1661 BOTELHO Drive 160	Walnut Creek	Dry Cleaner
Diablo Hills Golf Association/ Greenery Restaurant	1551 MARCHBANKS Drive	Walnut Creek	Golf Course
Dirito Brothers Nissan of Walnut Creek	1890 N MAIN Street	Walnut Creek	Vehicle Service
7-Eleven	2525 N MAIN Street	Walnut Creek	Mini-Market
Salvatore Ristorante	1627 N BROADWAY	Walnut Creek	Food Service
Cole European	2103 N MAIN Street	Walnut Creek	Vehicle Sales
Dan's Bar	1524 CIVIC Drive	Walnut Creek	Food Service
Build-Tek	1528 SECOND Ave	Walnut Creek	Commercial
Walnut Creek 76	2501 N MAIN Street	Walnut Creek	Gas Station
Cole European	1421 LESNICK Lane	Walnut Creek	Vehicle Service
Rossmoor Chevron Autocare	1998 TICE VALLEY Blvd	Walnut Creek	Vehicle Service
Village Cupboard Delicatessen	1842 TICE VALLEY Blvd	Walnut Creek	Food Service
Michael Stead Chevrolet Cadillac	2390 N MAIN Street	Walnut Creek	Vehicle Service
Walnut Creek Customs	2016 N MAIN Street	Walnut Creek	Commercial
ProntoWash Autospa	1270 BROADWAY PLAZA	Walnut Creek	Car Wash/Det.
Ace Hardware	2967 YGNACIO VALLEY Road	Walnut Creek	Retail
Byron Park Retirement	1700 TICE VALLEY Blvd	Walnut Creek	Assisted Living
N Service, LLC	1145 BONT Lane	Walnut Creek	Vehicle Service
M Service	2008 MT DIABLO Blvd	Walnut Creek	Vehicle Service
German Sport	1400 AUTOCENTER Drive	Walnut Creek	Vehicle Service
A-1 Brake & Tire	2008 MT DIABLO Blvd	Walnut Creek	Vehicle Service
Kaiser Data Center	25 N VIA MONTE Blvd	Walnut Creek	Commercial
Nextcycle Recycling	790 BANCROFT Road	Walnut Creek	Recycling
Sorrento's	2064 TREAT Blvd B	Walnut Creek	Food Service
Saroor Indian Cuisine	2580 N MAIN Street	Walnut Creek	Food Service
Century 14	1201 LOCUST Street	Walnut Creek	Commercial

Name	Address	City	Facility Type
Marriott Hotel	2355 N MAIN Street	Walnut Creek	Hotel
Ajsai Japanese Grill	2300 N MAIN	Walnut Creek	Food Service
Walnut Creek Sports And Fitness Club	1908 OLYMPIC Blvd	Walnut Creek	Commercial
Miraku Japanese Cuisine & Sushi Bar.	2131 N BROADWAY	Walnut Creek	Food Service
East Bay AutoSpa	1361 PINE Street	Walnut Creek	Vehicle Service
Larkey Mini Market & Deli	2800 LARKEY Lane	Walnut Creek	Mini-Market
Plaza Deli	2175 N CALIFORNIA Blvd 204	Walnut Creek	Food Service
Fleming's Prime Steakhouse and Wine Bar	1685 MT DIABLO Blvd	Walnut Creek	Food Service
Car Quest	1295 PARKSIDE Drive	Walnut Creek	Retail
Dirito Brothers Walnut Creek V.W.	1840 N MAIN Street	Walnut Creek	Vehicle Service
Ruth's Chris Steak House	1553 OLYMPIC Blvd	Walnut Creek	Food Service
Walnut Creek Car Wash	2965 N MAIN Street	Walnut Creek	Car Wash/Det.
North Main Shell	2900 N MAIN Street	Walnut Creek	Gas Station
Oi - C Bowl	1616 N MAIN Street	Walnut Creek	Food Service
Yogurt Castle	1499 N CALIFORNIA	Walnut Creek	Food Service
Aamco Transmission	1410 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Contra Costa Auto	2560 N MAIN Street	Walnut Creek	Retail
C&M Party Props	1942 MT DIABLO Blvd	Walnut Creek	Commercial
United States Postal Service Vehicle Maintenance Facility (NOI)	2070 N BROADWAY	Walnut Creek	Fleet Operations
Morucci's Deli	1218 BOULEVARD Way	Walnut Creek	Food Service
Animal Rescue Foundation	2890 MITCHELL Drive	Walnut Creek	Commercial
Sunrise Assisted Living	2175 YGNACIO VALLEY Road	Walnut Creek	Assisted Living
EBMUD Walnut Creek Water Treatment Plant	2201 LARKEY Lane	Walnut Creek	Utility
Texx Oil	1599 NEWELL Ave	Walnut Creek	Gas Station
SAN MIGUEL CENTER	1250 NEWELL Ave	Walnut Creek	Commercial
Signworks	1539 THIRD Ave #A	Walnut Creek	Commercial
North Main Pet Lodge	2818 N MAIN Street	Walnut Creek	Commercial
Stanford's Restaurant & Bar	1300 S MAIN Street	Walnut Creek	Food Service
GENOVA RAVIOLI MANUFACTURING	2730 CAMINO DIABLO	Walnut Creek	Food Service
Jim's California Auto Body, Inc.	2645 N MAIN Street	Walnut Creek	Body Shop
Walnut Creek Toyota	2100 N BROADWAY	Walnut Creek	Vehicle Service
Independent Volvo Service	1403 AUTOCENTER Drive	Walnut Creek	Vehicle Service
Performance Automotive Service	1415 PINE Street C	Walnut Creek	Vehicle Service
Peet's Coffee & Tea	1343 LOCUST Street	Walnut Creek	Food Service
City of Walnut Creek Corporation Yard	511 LAWRENCE way	Walnut Creek	Permitted IU
City of Walnut Creek Parks Department	511 LAWRENCE Way	Walnut Creek	Landscape
City of Walnut Creek Street Maintenance Department (Heather Farms Location)	600 SAN CARLOS Drive	Walnut Creek	Vehicle Service
City of Walnut Creek Traffic Operations Center	508 LAWRENCE Way	Walnut Creek	Warehouse
City of Walnut Creek Warehouse	511 LAWRENCE Way	Walnut Creek	Commercial
Taylor Made Cakes	1510 PALOS VERDES MALL C	Walnut Creek	Food Service
Subtotal: 145			

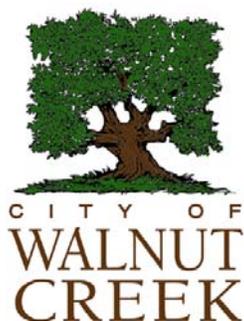
TOTAL INSPECTION GOAL (110%)=165

165

Annual Goal = 150

Document No. CW 01
Originally developed: March 2010
Amended: June 26, 2013
Amended: April 7, 2014

ENFORCEMENT RESPONSE PLAN



APRIL 2014

Prepared by:

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Table of Contents

SECTION 1. INTRODUCTION.....	7
1.1. Municipal Code	7
1.2. Compliance with Best Management Practices	7
1.3. Legal Authority	2
SECTION 2. RESPONSE AND ENFORCEMENT ACTIONS.....	4
2.1. Levels of Enforcement.....	4
2.2. Penalties	6
2.3. Recordkeeping	7
Table 1:	8
Flowchart of Tiered Enforcement ReSponse.....	8
Appendix A:.....	9
database of enforcement actions and incidents.....	9
Appendix B:.....	10
Municipal Regional Permit (MRP) Provisions C.4, C.5 and C.6.....	10

List of Tables

Table 1 Flowchart of Tiered Enforcement Response

List of Appendixes

Appendix A Database of Enforcement Actions and Incidents

Appendix B Municipal Regional Permit (MRP) Provisions C.4, C.5, and C.6

Acronyms and Abbreviations

BMP	Best Management Practice
CCCSD	Central Contra Costa Sanitary District
CCCWP	Contra Costa Clean Water Program
CCWD	Contra Costa Water District
CWA	Clean Water Act
DDSD	Delta Diablo Sanitary District
EBMUD	East Bay Municipal Utility District
EPA	Environmental Protection Agency
ERP	Enforcement Response Plan
MRP	Municipal Regional Permit
MS4	Municipal Separate Storm Sewer
NOI	Notice of Intent
NOV	Notice of Violation
NPDES	National Pollutant Discharge Elimination System
RWQCB	Regional Water Quality Control Board
SWPPP	Stormwater Pollution Prevention Plan
WN	Warning Notice

Definitions

Cease and Desist

Order A cease and desist (also called C & D) is an order or request to halt an activity, or else face legal action. The recipient of the cease-and-desist may be an individual or an organization

Construction Site Any project, including projects requiring coverage under the General Construction Permit, that involves soil disturbing activities including, but not limited to, clearing, grading, paving, disturbances to ground such as stockpiling, and excavation. Construction sites are all sites with disturbed or graded land area not protected by vegetation, or pavement, that are subject to a building or grading permit

Erosion The diminishing or wearing away of land due to wind, or water. Often the eroded debris (silt or sediment) becomes a pollutant via stormwater runoff. Erosion occurs naturally, but can be intensified by land disturbing and grading activities such as farming, development, road building, and timber harvesting

General Permits Waste Discharge Requirements or NPDES Permits containing requirements that is applicable to a class or category of dischargers. The State of California has general stormwater permits for construction sites that disturb soil of 1 acre or more; industrial facilities; `Phase II smaller municipalities (including nontraditional Small MS4s, which are governmental facilities, such as military bases, public campuses, and prison and hospital complexes); and small linear underground/overhead projects disturbing at least 1 acre, but less than 5 acres (including trenching and staging areas)

Grading The cutting and/or filling of the land surface to a slope or elevation

Illicit Discharge Any discharge to a municipal separate storm sewer (storm drain) system (MS4) that is prohibited under local, state, or federal statutes, ordinances, codes, or regulations. The term *illicit discharge* includes all non-stormwater discharges not composed entirely of stormwater and discharges that are identified under Section A. (Discharge Prohibitions) of the MRP (please refer to Provision C.5.a.ii of the MRP for a list of discharges). The term illicit discharge does not include discharges that are regulated by an NPDES permit (other than the NPDES permit for discharges from the MS4) or authorized by the Regional Water Board Executive Officer

MS4 A system of conveyances that include catch basins, curbs, gutters, ditches, man-made channels, pipes, tunnels, or storm drains that discharge into waters of the United States.

National Pollutant Discharge Elimination

System (NPDES)	A national program for issuing, modifying, revoking and reissuing, terminating, monitoring and enforcing permits, and imposing and enforcing pretreatment requirements, under sections 307, 402, 318, and 405 of the Clean Water Act (CWA), 33 U.S.C. § 1251 <i>et seq.</i>
Notice of Intent (NOI)	The application form by which dischargers seek coverage under General Permits, unless the General Permit requires otherwise
Stop Work Order	Used for construction site control; an inspector issues a Stop Work Order when construction work creates an active non-point source or non-stormwater pollutant discharge that violates the local stormwater ordinance, and is identified during an inspection and is not abated. The contractor will be in violation of the building permit if work is continued before the stormwater issue is addressed.
SWPPP	Stormwater Pollution Prevention Plan used for facilities or sites documenting their site-specific stormwater pollution prevention BMPs and any other stormwater regulation requirements issued by State General Permits if said permit is required.

Section 1. Introduction

The purpose of this Enforcement Response Plan (ERP) is to provide standard enforcement response protocol for illicit discharges and potential illicit discharges into the storm drain system. This ERP is a guidance document to outline consistent enforcement actions by the City of Walnut Creek that will reactively control illicit discharges and proactively eliminate potential illicit discharges to help ensure compliance with all state and local stormwater related pollution prevention laws. This ERP applies to private businesses, property owners or tenants, construction sites, and contracted mobile companies providing services to public and privately owned businesses and land. This ERP also satisfies the Municipal Regional Permit (MRP) for an ERP document in Provision C.4 Industrial and Commercial Site Controls, Provision C.5 Illicit Discharge Detection and Elimination, and Provision C.6 Construction Site Control.

1.1. MUNICIPAL CODE

This ERP document utilizes the City of Walnut Creek municipal code (Chapter 16 of Title 9) for stormwater regulation. In the event that stormwater regulatory law (NPDES permits or other) are more stringent regarding enforcement action against illicit discharges or potential illicit discharges, the more stringent enforcement law will be abided by City of Walnut Creek. Any discharge that would result in or contribute to a violation of the City's NPDES permit or municipal code separately considered or when combined with other discharges, is prohibited. Liability for any such discharge shall be the responsibility of the person causing or responsible for the discharge, and such person shall defend, indemnify and hold harmless the City of Walnut Creek in any administrative or judicial enforcement action relating to such discharge.

1.2. COMPLIANCE WITH BEST MANAGEMENT PRACTICES

Where best management practice (BMP) guidelines or requirements have been adopted by the Federal Government, California State, MRP or NPDES permits, or the City of Walnut Creek, for any activity, operation or facility which may cause or contribute to unlawful discharges, every person undertaking such activity or operation or owning or operating such facility shall comply with such guideline or requirement. Such guidelines include the California State General Industrial permit and the California State General Construction permit.

1.3. LEGAL AUTHORITY

The City of Walnut Creek's Clean Water Program or authorized representative (such as Central Contra Costa Sanitary District) is responsible for conducting stormwater inspections for the City. The primarily person for overseeing the inspection program for the City of Walnut Creek is Rinta Perkins (NPDES Program Manager). Telephone number: (925) 256-3511. Email: Perkins@walnut-creek.org.

The City of Walnut Creek has the legal authority to prohibit and control illicit discharges and escalate stricter enforcement to achieve expedient compliance with stormwater law and regulation. The City of Walnut Creek has the legal authority to inspect and eliminate illicit discharges to the storm drain system and illicit connections to the waters of the state including:

- Illicit connections to the waters of the state;
- Privately owned septic systems;
- Spills;
- Illegal dumping and disposal of materials other than stormwater to the storm drain;
- Discharges of wash water from exterior surfaces and pavement, equipment and facilities;
- Discharges of runoff from material storage areas, including containing chemicals, fuels, vehicle related fluids, and other potentially polluting or hazardous materials;
- Discharges of pool, spa or fountain water (including backwash water) containing chlorine, biocides, or other chemicals;
- Ongoing, large-volume landscape irrigation runoff to the storm drain system;
- Discharges of sediment, pet waste, vegetation clippings, or other landscape or construction-related wastes; and
- Discharges of food-related wastes (e.g., grease, fish processing, and restaurant kitchen mat and trash bin wash water, etc.).

The City of Walnut Creek is not required to inspect or take enforcement action against local entities with their own NPDES permit and subject to existing federal and state regulatory compliance programs including publicly owned systems. In addition, the City of Walnut Creek is not required to enforce

compliance requirements of the Industrial General NPDES Permit on industrial facilities that are required to file a Notice of Intent (NOI) for coverage under the Industrial General Permit; nor is the City of Walnut Creek required to enforce compliance requirements of the Construction General NPDES Permit on construction or linear projects that are required to file a NOI for coverage under the Construction General Permit.

All conditions of these State General Permits are regulated by the appropriate Water Board region and are not the responsibility of the City. The City of Walnut Creek is responsible for enforcing their own municipal code on NOI facilities, inspecting and checking construction and industrial NOIs for the presence of a SWPPP, ensuring that BMPs are properly implemented and maintained to prevent discharges in violation of the City's municipal code, checking for monitoring data to insure no polluted discharges have left the site/facility that would impact the City's stormwater system, and notifying the appropriate Water Board region if a site/facility has not filed for coverage under a General Permit for which it is required to file for coverage.

Section 2. Response and Enforcement Actions

Section 2 includes response, enforcement actions, and timeframes for correction of potential and actual non-stormwater discharges. This ERP provides guidelines on when to employ the range of regulatory responses from verbal warnings, written notices, citations, clean-up and cost recovery, to administrative or criminal penalties. For further information on the City of Walnut Creek's individual program, BMPs, and compliance with specific requirements in the MRP provisions for illicit discharges, commercial/industrial inspections, and construction inspection programs, please refer to the City's individual plans/documents/records for each program.

2.1. LEVELS OF ENFORCEMENT

There are a variety of enforcement tools available to address potential and actual non-stormwater discharges observed during inspections and surveillance of illicit discharges within the jurisdiction of the City of Walnut Creek. The City can use but is not limited to the enforcement options listed in this ERP. The enforcement options listed in this ERP include verbal warnings, a written Warning Notice (WN), Notice of Violation (NOV), Administration Citation, Stop Work Orders, Cease and Desist Orders, and referrals to other agencies. This ERP provides guidance for the minimum procedures of compliance and enforcement. Generally, these enforcement procedures are applied in escalating steps or a tiered response, although the City may skip steps, as appropriate in egregious cases. **Table 1** provides a flowchart of the tiered response of enforcement actions.

The minimum tiered response levels of enforcement are as follows:

Level I: Verbal Warning/Warning Notice/Education

First time observance of a potential non-stormwater discharge (e.g., pollutant exposure, evidence of a historical pollutant discharge, or a stated business practice that has a potential to pollute the storm drain system) will result in issuance of a verbal warning or written notice (WN) with education in the form of verbal and material outreach. A verbal warning and WN is a proactive enforcement action design to prevent a potential non-stormwater discharge from occurring, and does not constitute a violation. However, the inspector will document in the site inspection report all verbal warnings and WNs, and communicate the issue to the discharger or representative of the facility/site. The inspector and the facility/site representative will discuss the verbal warning or WN, appropriate BMPs, and establish a

schedule to eliminate the potential problem. Education will be used to communicate a general understanding by the discharger or representative of the facility/site of the stormwater program, its regulations, and its purpose. The inspector will conduct a follow-up inspection and/or require a response from the discharger to confirm correction of the potential discharge during a thirty (30) day period after the potential non-stormwater discharge was observed. If corrective action has not been achieved by the next inspection, then enforcement will escalate to Level II. In the case of a facility denying entry to the City stormwater inspector, the City will procure an inspection warrant to enact their legal authority to enforce City's stormwater inspection program.

Level II: Notice of Violation

An active non-stormwater pollutant discharge that violates the local stormwater ordinance, and is identified during an inspection is considered a violation and will result in issuance of a Notice of Violation (NOV). The inspector and facility/site representative will discuss the violation and potential solutions to correct the violation. A written NOV will be issued and a remediation schedule will be approved by the inspector who will follow-up to ensure that the discharge has been eliminated. The inspector may also recommend implementation of appropriate BMPs. Businesses/sites that fail to comply with Level I enforcement procedures will also receive an NOV and be subject to timely corrective action and follow-up inspection (refer to the remediation or re-inspection schedule from the City of Walnut Creek's **Business Inspection Plan**, Document No. CW02). At this stage the City of Walnut Creek or authorized representative may also employ Cease and Desist Orders, Stop Work Orders, Orders to Clean and Abate, Notices to Clean or any other similar notification outlined in the stormwater ordinance that identifies an illicit discharge and requires correction or abatement but does not assess fines.

All violations will be corrected before the next rain event but no longer than ten (10) business days after the violations are discovered. If more than ten (10) business days are required for compliance, a rationale shall be recorded in the electronic database or equivalent system. Immediate correction can be temporary and short-term if a long-term, permanent correction will involve significant resources and construction time.

Level III: Formal Enforcement (Administrative Penalties, Cost Recovery)

A gross violation of the local stormwater ordinance that cannot be resolved through the WN or NOV enforcement actions is considered a major violation and will trigger a formal enforcement action. Formal enforcement actions will result in penalties being assessed in the form of citations, agency cost-recovery,

and/or formal negotiated settlement. Such actions will be coordinated by the City of Walnut Creek's Stormwater Representative.

Gross violations include a pattern of non-compliance after issuance of a NOV, with repeat violations, failure to adequately address previous violations or notices, and/or directly discharging hazardous materials into the storm drain system. The City Stormwater Representative has the discretion to determine that any serious violation(s) warrants this level of enforcement so long as there is documentation and/or evidence available to support this action.

All violations will be corrected before the next rain event, but no longer than ten (10) business days after the violations are discovered. If more than ten (10) business days are required for compliance, a rationale shall be recorded in the electronic database or equivalent system. Immediate correction can be temporary and short-term if a long-term, permanent correction will involve significant resources and construction time.

Level IV: Legal Action and/or Referral to State and Federal Agencies

Inadequate measures taken by facility manager(s) to satisfy Level III enforcement violations will result in the Stormwater Representative referring the case to the City Attorney or Contra Costa County District Attorney. If a stormwater violation posing an imminent threat to human health and/or the environment is identified during an inspection, the City of Walnut Creek may refer the violation to qualified emergency response personnel, the District Attorney, the Regional Water Quality Control Board (RWQCB), the California Department of Fish and Game, and/or the U.S. Environmental Protection Agency. The City will follow up with the referral to resolve the case to the extent practicable when working with the State and Federal agencies with the ability to enforce the appropriate fines and penalties to achieve compliance with stormwater regulation.

2.2. PENALTIES

The violation of the City of Walnut Creek Stormwater Ordinance or failure to comply with any of its mandatory requirements may constitute a misdemeanor or infraction. The violator may be charged and prosecuted for an infraction or a misdemeanor or be issued an Administrative Citation per Chapter 7 of Title 1 (commencing with section 1-7.101).

A conviction of an infraction of this Code shall be punishable by:

\$100.00 for the first violation

\$200.00 for a second violation of the same ordinance within one year

\$500.00 for each additional violation of the same ordinance within one year

Every day any violation of this Code or any ordinance of the City shall constitute a separate offense.

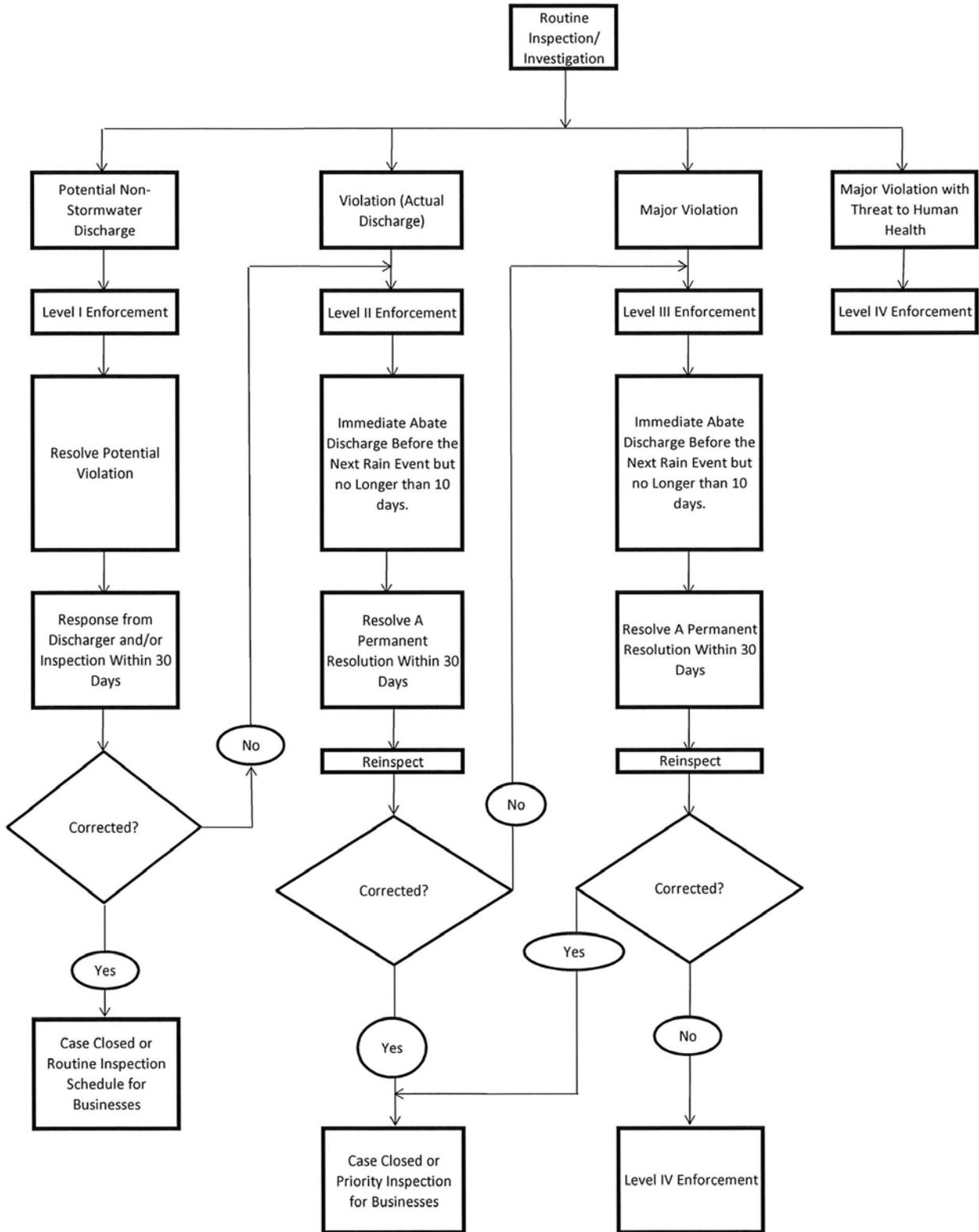
Any person convicted of a misdemeanor under the City of Walnut Creek is punishable by a fine of not more than that allowed for an infraction pursuant to Government Code Section 36900. Pursuant to Government Code Sections 36901 and 36903, the penalty for any person found guilty of a misdemeanor shall be a fine not to exceed one thousand (\$1,000.00) dollars and/or imprisonment in the County Jail not to exceed six (6) months.

2.3. RECORDKEEPING

The City of Walnut Creek will maintain a record/database of all enforcement actions, follow-up actions, and facilities/sites inspected for illicit discharges related to business inspection, construction inspection, and illicit discharge programs.

The City of Walnut Creek will include all tracking and case follow-up information in the database listed in Provisions C.4, C.5, and C.6 of the MRP. The database of enforcement actions and incidents will be included as an appendix to this ERP document.

TABLE 1: FLOWCHART OF TIERED ENFORCEMENT RESPONSE



APPENDIX A:

DATABASE OF ENFORCEMENT ACTIONS AND INCIDENTS

REFER TO INDIVIDUAL PLAN FOR PROVISIONS C.4, C.5 AND C.6

APPENDIX B:

MUNICIPAL REGIONAL PERMIT (MRP) PROVISIONS C.4, C.5 AND C.6

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
Assisted Living	Camelian Retirement	2380 WARREN Road	Walnut Creek	D. Petagara	9/3/2013	Initial	Add-on	None
Assisted Living	Harmony Home Care	1621 THIRD Ave	Walnut Creek	J. Folks	5/16/2014	Initial	Add-on	None
Assisted Living	Heatherwood	1315 MT PISGAH Road	Walnut Creek	J. Folks	6/9/2014	Initial	Add-on	None
Assisted Living	Kensington Place	1580 GEARY Road	Walnut Creek	D. Petagara	7/8/2013	Reinspected	Add-on	None
Assisted Living	Kensington Place	1580 GEARY Road	Walnut Creek	D. Petagara	7/9/2013	Follow-up	Targeted	WN
Assisted Living	Kensington Place	1580 GEARY Road	Walnut Creek	D. Petagara	7/23/2013	Enforcement F/	Targeted	None
Assisted Living	Kindred Nursing and Rehabilitation	1449 YGNACIO Road	Walnut Creek	J. Folks	6/17/2014	Initial	Call-out	None
Assisted Living	Tiffany Court	1866 SAN MIGUEL Drive	Walnut Creek	D. Petagara	10/1/2013	Reinspected	Call-out	None
Bar Only	O! Beercafe and Bottleshop	1541 GIAMMONA Drive	Walnut Creek	D. Petagara	7/15/2013	Initial	Add-on	None
Body Shop	New Colors Automotive	1435 PINE Street	Walnut Creek	J. Folks	6/9/2014	Initial	Add-on	None
Car Rental	Enterprise Rent - A - Car	2679 N MAIN Street	Walnut Creek	J. Folks	5/15/2014	Reinspected	Add-on	None
Car Rental	Hertz	2042 N MAIN Street	Walnut Creek	E. Rodriguez	7/5/2013	Closed	Add-on	None
Car Wash/Det.	Elegant Auto Detailing	1507 THIRD Ave	Walnut Creek	D. Petagara	4/29/2014	Reinspected	Add-on	None
Car Wash/Det.	Walnut Creek Honda Detail Center	1410 ARROYO Way	Walnut Creek	J. Ortega	9/5/2013	Reinspected	Add-on	None
Catering-Bus.	Meribeth's	1606 LOCUST	Walnut Creek	J. Folks	2/27/2014	Partial	Add-on	None
Catering-Bus.	Meribeth's	1606 LOCUST	Walnut Creek	J. Folks	2/28/2014	Reinspected	Add-on	None
Commercial	City of Walnut Creek Warehouse	511 LAWRENCE Way	Walnut Creek	J. Ortega	9/4/2013	Reinspected	Add-on	None
Commercial	Escuela Plaza	LOCUST Street	Walnut Creek	D. Petagara	7/25/2013	Reinspected	Add-on	None
Commercial	Kinko's	1909 MT DIABLO Blvd	Walnut Creek	E. Rodriguez	12/4/2013	Closed	Add-on	None
Commercial	Walgreens	2900 N MAIN Street	Walnut Creek	D. Petagara	10/7/2013	Reinspected	Add-on	None
Contractor	Engineered Soil Repairs, Inc.	1267 SPRINGBROOK Road	Walnut Creek	J. Skinner	2/27/2014	Reinspected	Add-on	None
Contractor	ZL Construction working at 300 York Ct., 300 YORK Court	300 YORK Ct., 300 YORK Court	Walnut Creek	D. Petagara	5/5/2014	Initial	Call-out	None
Contractor	ZL Construction working at 300 York Ct., 300 YORK Court	300 YORK Ct., 300 YORK Court	Walnut Creek	D. Petagara	5/5/2014	Follow-up	Add-on	None
Contractor	ZL Construction working at 300 York Ct., 300 YORK Court	300 YORK Ct., 300 YORK Court	Walnut Creek	D. Petagara	5/6/2014	Follow-up	Add-on	NOV
Contractor	ZL Construction working at 300 York Ct., 300 YORK Court	300 YORK Ct., 300 YORK Court	Walnut Creek	D. Petagara	5/6/2014	Enforcement F/	Targeted	None
Dental Lab	Millennium Dental Laboratory	2021 YGNACIO VALLEY Road	Walnut Creek	C. Henry	8/13/2013	Initial	Add-on	None
Dry Cleaner	Five Star Cleaners	1950 MT DIABLO Blvd 2	Walnut Creek	E. Rodriguez	12/16/2013	Closed	Add-on	None
Dry Cleaner	My Buddy Cleaners	1950 MT DIABLO Blvd 2	Walnut Creek	E. Rodriguez	12/16/2013	Initial	Add-on	None
Food Service	A Sweet Affair Bakery	2001 N MAIN Street 150	Walnut Creek	J. Folks	2/24/2014	Partial	Add-on	None
Food Service	Alborz Persian Cuisine	1829 MT DIABLO Blvd	Walnut Creek	D. Petagara	9/3/2013	Reinspected	Add-on	None
Food Service	Black Bear Diner	700 BANCROFT Road	Walnut Creek	J. Skinner	7/25/2013	Follow-up	Add-on	None
Food Service	Cactus Café Towers	1277 TREAT Blvd	Walnut Creek	D. Petagara	7/22/2013	Initial	Add-on	None

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
Food Service	Café Montego	1350 MONTEGO Drive	Walnurt Creek J. Folks		3/3/2014	Closed	Add-on	None
Food Service	Chef Jon Lee	1250 NEWELL Ave J	Walnurt Creek C. Wheable		8/23/2013	Reinspected	Add-on	None
Food Service	Chick-fil-a	2750 N MAIN Street	Walnurt Creek D. Petagara		1/13/2014	Reinspected	Call-out	WN
Food Service	Chick-fil-a	2750 N MAIN Street	Walnurt Creek D. Petagara		1/21/2014	Enforcement F/	Targeted	None
Food Service	Cinco De Mayo	1372 LOCUST Street	Walnurt Creek D. Petagara		5/2/2014	Reinspected	Add-on	None
Food Service	Corners Tavern	1342 BROADWAY Plaza	Walnurt Creek J. Folks		6/10/2014	Initial	Add-on	None
Food Service	Cream	1372 N MAIN Street 101	Walnurt Creek D. Petagara		2/25/2014	Initial	Add-on	None
Food Service	Cypress	1388 LOCUST Street	Walnurt Creek J. Folks		3/20/2014	Closed	Add-on	None
Food Service	Da Lat Vietnamese Cuisine	1353 LOCUST Street	Walnurt Creek J. Folks		6/17/2014	Closed	Add-on	None
Food Service	Do Sit Thai Cuisine	1520 PALOS VERDES MALL	Walnurt Creek C. Wheable		3/27/2014	Reinspected	Add-on	None
Food Service	Dragon 2000	1651 BOTELHO Drive	Walnurt Creek E. Rodriguez		12/5/2013	Reinspected	Add-on	None
Food Service	Fraedo's Café	1646 N CALIFORNIA Blvd 110	Walnurt Creek D. Petagara		8/12/2013	Initial	Add-on	None
Food Service	Fujian Japanese Restaurant	1518 BONANZA Street	Walnurt Creek C. Henry		11/22/2013	Closed	Add-on	None
Food Service	Genova Delicatessen	1105 S CALIFORNIA Blvd	Walnurt Creek J. Folks		1/7/2014	Partial	Call-out	None
Food Service	Genova Delicatessen	1105 S CALIFORNIA Blvd	Walnurt Creek J. Folks		1/10/2014	Reinspected	Add-on	NOV
Food Service	Genova Delicatessen	1105 S CALIFORNIA Blvd	Walnurt Creek J. Folks		1/23/2014	Enforcement F/	Add-on	None
Food Service	Gourmet Burritos (jalisco)	2228 OAK GROVE Road	Walnurt Creek E. Rodriguez		12/4/2013	Closed	Add-on	None
Food Service	Green Garden	1562 PALOS VERDES MALL	Walnurt Creek J. Folks		2/25/2014	Partial	Add-on	None
Food Service	Green Garden	1562 PALOS VERDES MALL	Walnurt Creek J. Folks		2/27/2014	Reinspected	Add-on	None
Food Service	Hamachi Restaurant & Lounge	1523 GIAMMONA Drive	Walnurt Creek D. Petagara		7/23/2013	Initial	Add-on	None
Food Service	IHOP	2910 N MAIN Street	Walnurt Creek J. Folks		2/13/2014	Reinspected	Call-out	None
Food Service	IHOP	2910 N MAIN Street	Walnurt Creek J. Folks		2/14/2014	Follow-up	Targeted	WN
Food Service	IHOP	2910 N MAIN Street	Walnurt Creek J. Folks		2/21/2014	Enforcement F/	Targeted	None
Food Service	Ike's Lair	1159 LOCUST Street	Walnurt Creek D. Petagara		7/25/2013	Initial	Add-on	None
Food Service	Kelly's Kafé	1981 N BROADWAY 110	Walnurt Creek D. Petagara		8/8/2013	Closed	Add-on	None
Food Service	Kinder's Meats	1293 PARKSIDE Drive	Walnurt Creek J. Folks		6/5/2014	Reinspected	Add-on	None
Food Service	La Boulange de Walnurt Creek	1348 BROADWAY Plaza	Walnurt Creek J. Folks		2/27/2014	Reinspected	Add-on	None
Food Service	Lark Creek Café	1360 LOCUST Street	Walnurt Creek D. Petagara		1/10/2014	Reinspected	Call-out	None
Food Service	Le Bistro	1606 N MAIN Street	Walnurt Creek D. Petagara		7/22/2013	Closed	Add-on	None
Food Service	LeGateau Elegant	1479 NEWELL Ave	Walnurt Creek J. Folks		1/9/2014	Initial	Add-on	None
Food Service	Lift	1321 LOCUST Street	Walnurt Creek J. Folks		6/20/2014	Initial	Add-on	None
Food Service	Modern China Café	1525 N MAIN Street	Walnurt Creek D. Petagara		9/5/2013	Reinspected	Add-on	NOV

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
Food Service	Modern China Café	1525 N MAIN Street	Walnut Creek	D. Petagara	9/16/2013	Enforcement F/	Targeted	None
Food Service	Murphy's Deli	2121 N CALIFORNIA 200	Walnut Creek	C. Wheable	11/5/2013	Reinspected	Add-on	None
Food Service	Neiman Marcus Café	1000 S MAIN Street	Walnut Creek	D. Petagara	7/23/2013	Initial	Add-on	None
Food Service	Nordstrom's Café	1200 BROADWAY PLAZA	Walnut Creek	J. Ortega	8/23/2013	Reinspected	Add-on	None
Food Service	Nordstrom's Espresso Bar	1200 BROADWAY PLAZA	Walnut Creek	J. Ortega	8/23/2013	Reinspected	Add-on	None
Food Service	Oishi Sushi & Grill	1542 NEWELL Ave	Walnut Creek	C. Wheable	11/7/2013	Reinspected	Call-out	None
Food Service	Opa Authentic Greek Cuisine	1532 N MAIN Street	Walnut Creek	J. Folks	5/15/2014	Reinspected	Add-on	None
Food Service	Pancoat Pizza	1516 S MAIN Street	Walnut Creek	J. Folks	2/24/2014	Reinspected	Add-on	None
Food Service	Panera Bread	744 BANCROFT Road	Walnut Creek	D. Petagara	4/17/2014	Reinspected	Add-on	None
Food Service	Pho Saigon	1560 NEWELL Ave	Walnut Creek	C. Wheable	11/7/2013	Closed	Add-on	None
Food Service	Pizza Hut Express (Inside Target)	1871 N MAIN Street	Walnut Creek	D. Petagara	10/7/2013	Reinspected	Add-on	None
Food Service	Prima Ristorante	1522 N MAIN Street	Walnut Creek	J. Ortega	8/6/2013	Follow-up	Add-on	None
Food Service	Quiznos	2236 OAK GROVE Road A	Walnut Creek	E. Rodriguez	12/4/2013	Reinspected	Add-on	None
Food Service	Quiznos Sub	2914 N MAIN Street	Walnut Creek	D. Petagara	7/22/2013	Reinspected	Add-on	None
Food Service	Residual Sugar	1684 LOCUST Street	Walnut Creek	J. Folks	6/20/2014	Initial	Add-on	None
Food Service	Saigon Vietnamese Bistro	1560 NEWELL Ave	Walnut Creek	C. Wheable	11/7/2013	Initial	Call-out	WN
Food Service	Saigon Vietnamese Bistro	1560 NEWELL Ave	Walnut Creek	C. Wheable	11/12/2013	Enforcement F/	Targeted	None
Food Service	Sargam Indian Cuisine	140 N CIVIC Drive	Walnut Creek	J. Folks	2/28/2014	Reinspected	Add-on	None
Food Service	See's Candies Inc.	1155 BROADWAY Plaza	Walnut Creek	D. Petagara	3/4/2014	Initial	Add-on	None
Food Service	Shanghai Restaurant	1291 PARKSIDE Drive	Walnut Creek	J. Folks	5/23/2014	Reinspected	Add-on	NOV
Food Service	Shanghai Restaurant	1291 PARKSIDE Drive	Walnut Creek	J. Folks	6/5/2014	Enforcement F/	Targeted	None
Food Service	Starbucks (Inside Target)	1871 N MAIN Street	Walnut Creek	D. Petagara	10/7/2013	Reinspected	Add-on	None
Food Service	Sunrise Bistro and Catering	1559 BOTELHO Drive	Walnut Creek	D. Petagara	4/18/2014	Reinspected	Call-out	WN
Food Service	Sunrise Bistro and Catering	1559 BOTELHO Drive	Walnut Creek	D. Petagara	4/21/2014	Follow-up	Targeted	None
Food Service	Sunrise Bistro and Catering	1559 BOTELHO Drive	Walnut Creek	D. Petagara	4/28/2014	Enforcement F/	Targeted	None
Food Service	Tender Greens	1352 LOCUST Street	Walnut Creek	D. Petagara	1/10/2014	Reinspected	Call-out	None
Food Service	The Cheesecake Factory	1181 LOCUST Street E	Walnut Creek	D. Petagara	12/19/2013	Enforcement F/	Targeted	None
Food Service	The Cheesecake Factory	1181 LOCUST Street E	Walnut Creek	D. Petagara	12/19/2013	Reinspected	Add-on	WN
Food Service	The Cheesecake Factory	1181 LOCUST Street E	Walnut Creek	D. Petagara	1/7/2014	Enforcement F/	Targeted	None
Food Service	Tutti Frutti Frozen Yogurt	1510 PALOS VERDES MALL C	Walnut Creek	C. Wheable	3/27/2014	Closed	Add-on	None
Food Service	Vitality Bowl	1528 LOCUST Street	Walnut Creek	D. Petagara	2/25/2014	Initial	Add-on	None
Food Service	Viva Espresso	2001 N MAIN Street 150	Walnut Creek	J. Folks	2/24/2014	Closed	Add-on	None

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
Food Service	Yum on the Run	2879 YGNACIO VALLEY Road	Walnut Creek	C. Wheable	11/1/2013	Closed	Add-on	None
Gas Station	Chevron Service Station #95595	1700 MT DIABLO Blvd	Walnut Creek	J. Folks	3/4/2014	Reinspected	Add-on	None
Gas Station	Ideal Miles Plus Gasoline	699 YGNACIO VALLEY Road	Walnut Creek	C. Wheable	1/13/2014	Reinspected	Add-on	None
Golf Course	Boundary Oaks Golf Course	3800 VALLEY VISTA	Walnut Creek	J. Ortega	9/10/2013	Reinspected	Add-on	None
Grocery Store	Safeway #917	600 S BROADWAY	Walnut Creek	J. Folks	5/16/2014	Reinspected	Add-on	None
Landscape	City of Walnut Creek Parks Department	511 LAWRENCE Way	Walnut Creek	J. Ortega	9/4/2013	Reinspected	Add-on	None
Paint Shop	Canvas & Cabernet	1421 LOCUST Street	Walnut Creek	E. Rodriguez	3/14/2014	Initial	Add-on	None
Permitted IU	Aquarius Pool & Spa Service	1822 MT DIABLO Blvd	Walnut Creek	D. Petagara	12/18/2013	Reinspected	Add-on	None
Permitted IU	Bureau of Alcohol, Tobacco, & Firearm	355 N WIGET Lane	Walnut Creek	C. Wheable	7/31/2013	Reinspected	Add-on	None
Permitted IU	Bureau of Alcohol, Tobacco, & Firearm	355 N WIGET Lane	Walnut Creek	C. Wheable	6/12/2014	Reinspected	Add-on	None
Permitted IU	City of Walnut Creek Corporation Yard	511 LAWRENCE way	Walnut Creek	J. Ortega	9/4/2013	Reinspected	Add-on	None
Permitted IU	Contra Costa Newspapers, Inc.	2640 SHADELANDS Drive	Walnut Creek	C. Wheable	7/11/2013	Reinspected	Add-on	None
Permitted IU	Del Monte Foods - Research Center	205 N WIGET Lane	Walnut Creek	J. Talarico	11/5/2013	Follow-up	Targeted	None
Permitted IU	Del Monte Foods - Research Center	205 N WIGET Lane	Walnut Creek	J. Talarico	5/20/2014	Reinspected	Add-on	None
Permitted IU	Fresenius Medical Care	2637 SHADELANDS Drive	Walnut Creek	J. Skinner	8/9/2013	Follow-up	Add-on	None
Permitted IU	Fresenius Medical Care	2637 SHADELANDS Drive	Walnut Creek	J. Skinner	11/25/2013	Closed	Add-on	None
Permitted IU	Geronimo's Professional Auto Detailing	1275 PINE Street	Walnut Creek	J. Talarico	5/7/2014	Reinspected	Add-on	None
Permitted IU	John Muir Medical Center-Walnut Cree	1601 YGNACIO VALLEY Road	Walnut Creek	C. Wheable	4/15/2014	Reinspected	Add-on	None
Permitted IU	Joint Genome Institute	2800 MITCHELL Drive 100	Walnut Creek	D. Petagara	11/12/2013	Reinspected	Add-on	None
Permitted IU	Kaiser Permanente	1425 S MAIN Street	Walnut Creek	J. Olympia	1/29/2014	Reinspected	Add-on	None
Permitted IU	Mercedes-Benz of Walnut Creek	1301 PARKSIDE Drive	Walnut Creek	J. Talarico	6/4/2014	Partial	Add-on	None
Permitted IU	Mercedes-Benz of Walnut Creek	1301 PARKSIDE Drive	Walnut Creek	J. Talarico	6/5/2014	Reinspected	Add-on	None
Permitted IU	Mercer Owners Associations	1655 N CALIFORNIA Blvd	Walnut Creek	D. Petagara	12/9/2013	Reinspected	Add-on	None
Permitted IU	Valley Waste Management	2658 N MAIN Street	Walnut Creek	C. Wheable	10/24/2013	Reinspected	Add-on	None
Permitted IU	Walnut Creek Ford	1800 N MAIN Street	Walnut Creek	C. Henry	11/19/2013	Reinspected	Add-on	WN
Permitted IU	Walnut Creek Ford	1800 N MAIN Street	Walnut Creek	C. Henry	12/2/2013	Enforcement F/	Add-on	None
Permitted IU	Walnut Creek Ford	1800 N MAIN Street	Walnut Creek	C. Henry	1/3/2014	Enforcement F/	Targeted	None
Property Mngt	Broadway Plaza Shopping Center	1275 BROADWAY Plaza	Walnut Creek	C. Henry	11/22/2013	Reinspected	Add-on	None
Property Mngt	Lamorinda Development & Investment	2900 N MAIN Street	Walnut Creek	D. Petagara	10/7/2013	Reinspected	Targeted	None
Property Mngt	Stephens Property Management (SPM)	1330 N BROADWAY C	Walnut Creek	C. Wheable	11/7/2013	Initial	Call-out	None
Property Owner	Cortese Investment Company	1539 BOTELHO Drive	Walnut Creek	D. Petagara	4/18/2014	Reinspected	Targeted	None
Property Owner	Cortese Investment Company	1539 BOTELHO Drive	Walnut Creek	D. Petagara	4/21/2014	Follow-up	Targeted	None

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
Residential	Residential Call Out - 430 La Vista Roa	430 LA VISTA Road	Walnut Creek	D. Petagara	9/26/2013	Initial	Call-out	None
Residential	Residential Call-out	2631 BISCAY Way	Walnut Creek	C. Wheable	1/7/2014	Initial	Call-out	None
Residential	Residential Call-Out	2198 SAN LUIS Road	Walnut Creek	D. Petagara	3/18/2014	Initial	Call-out	None
Residential	Residential Call-Out 1721 2nd Ave	1721 SECOND Ave	Walnut Creek	C. Wheable	5/20/2014	Initial	Call-out	None
Retail	Barnes & Noble #2569	1149 S MAIN Street	Walnut Creek	J. Skinner	9/13/2013	Partial	Add-on	None
Retail	BevMo	2220 OAK GROVE Road	Walnut Creek	J. Olympia	4/28/2014	Initial	Add-on	None
Retail	Café Leonidas	1397 N MAIN Street	Walnut Creek	J. Folks	1/7/2014	Reinspected	Add-on	None
Retail	CVS Pharmacy	1123 S CALIFORNIA Blvd	Walnut Creek	D. Petagara	8/8/2013	Reinspected	Add-on	WN
Retail	CVS Pharmacy	1123 S CALIFORNIA Blvd	Walnut Creek	D. Petagara	8/21/2013	Enforcement F/	Targeted	None
Retail	CVS Pharmacy	1914 TICE VALLEY Blvd	Walnut Creek	D. Petagara	9/26/2013	Reinspected	Add-on	None
Retail	CVS Pharmacy	738 BANCROFT Road	Walnut Creek	D. Petagara	4/17/2014	Reinspected	Add-on	None
Retail	Macy's	1320 BROADWAY Plaza	Walnut Creek	D. Petagara	5/2/2014	Reinspected	Targeted	None
Retail	Rite Aid	1997 TICE VALLEY Blvd	Walnut Creek	D. Petagara	9/26/2013	Reinspected	Add-on	WN
Retail	Rite Aid	1997 TICE VALLEY Blvd	Walnut Creek	D. Petagara	10/14/2013	Partial	Targeted	None
Retail	Rite Aid	1997 TICE VALLEY Blvd	Walnut Creek	D. Petagara	10/28/2013	Enforcement F/	Targeted	None
Retail	Walgreens	2923 YGNACIO VALLEY Road	Walnut Creek	D. Petagara	8/12/2013	Initial	Add-on	None
SDP	EBMUD Walnut Creek Pumping Plant	1841 GEARY Road	Walnut Creek	C. Henry	1/29/2014	Reinspected	Add-on	None
SDP	Mountain Cascade working at EMBUD	2690 LARKEY Lane	Walnut Creek	J. Talarico	4/21/2014	Initial	Add-on	None
SDP	Valero (former Exxon)	605 YGNACIO VALLEY Road	Walnut Creek	E. Rodriguez	12/5/2013	Reinspected	Add-on	None
Spill Inv.	Odor Complaint behind 600 S Broadwa	600 S BROADWAY	Walnut Creek	D. Petagara	9/4/2013	Initial	Call-out	None
Vehicle Sales	Best Prices	2726 N MAIN Street B	Walnut Creek	J. Folks	2/21/2014	Reinspected	Add-on	None
Vehicle Sales	Golden Bear Auto Leasing	1250 PINE Street 101	Walnut Creek	C. Wheable	7/29/2013	Closed	Add-on	None
Vehicle Sales	M Sport Motors	2605 N MAIN Street	Walnut Creek	D. Petagara	3/4/2014	Reinspected	Add-on	None
Vehicle Sales	SS Motorsports	2040 N MAIN Street #25	Walnut Creek	D. Petagara	7/31/2013	Initial	Add-on	None
Vehicle Service	All Service Automotive	1448 MAZDA Drive	Walnut Creek	J. Folks	2/28/2014	Reinspected	Add-on	None
Vehicle Service	America's Tire Company	1350 PINE Street	Walnut Creek	D. Petagara	5/1/2014	Reinspected	Add-on	None
Vehicle Service	Broadway Mufflers	2596 N MAIN Street	Walnut Creek	J. Folks	2/24/2014	Reinspected	Add-on	None
Vehicle Service	City of Walnut Creek Street Maintenanc	600 SAN CARLOS Drive	Walnut Creek	J. Ortega	9/4/2013	Reinspected	Add-on	None
Vehicle Service	Contra Costa Smog Test Only Lanes	1411 AUTOCENTER Drive	Walnut Creek	J. Folks	2/25/2014	Partial	Add-on	None
Vehicle Service	Contra Costa Smog Test Only Lanes	1411 AUTOCENTER Drive	Walnut Creek	J. Folks	2/27/2014	Partial	Add-on	None
Vehicle Service	Contra Costa Smog Test Only Lanes	1411 AUTOCENTER Drive	Walnut Creek	J. Folks	4/14/2014	Follow-up	Add-on	None
Vehicle Service	Contra Costa Smog Test Only Lanes	1411 AUTOCENTER Drive	Walnut Creek	J. Folks	4/29/2014	Partial	Add-on	None

7/15/2014

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
Vehicle Service	Dave's Cave Auto Repair	1520 THIRD Ave #C	Walnut Creek	J. Folks	2/24/2014	Reinspected	Add-on	None
Vehicle Service	Diablo Mazda Subaru (Diablo Auto, Inc.	2646 N MAIN Street	Walnut Creek	C. Henry	11/14/2013	Reinspected	Add-on	None
Vehicle Service	Diablo Mountain Valley Smog	699 YGNACIO VALLEY Road	Walnut Creek	C. Wheable	1/13/2014	Reinspected	Add-on	None
Vehicle Service	Diablo Offroad and Performance	1275 PINE Street	Walnut Creek	J. Folks	5/1/2014	Initial	Add-on	None
Vehicle Service	Discount Mufflers & Brakes	2040 N MAIN Street #21	Walnut Creek	D. Petagara	7/31/2013	Reinspected	Add-on	None
Vehicle Service	European Werkstatt	1520 THIRD Ave #B	Walnut Creek	C. Wheable	1/13/2014	Reinspected	Add-on	None
Vehicle Service	Genesis Auto Upholstery	2040 N MAIN Street #7	Walnut Creek	D. Petagara	7/31/2013	Reinspected	Add-on	None
Vehicle Service	GORDON SMOG TEST CENTER	1506 THIRD Ave	Walnut Creek	J. Folks	3/3/2014	Reinspected	Add-on	None
Vehicle Service	Import Specialties	1531 SECOND Ave #B	Walnut Creek	J. Folks	12/30/2013	Reinspected	Add-on	None
Vehicle Service	J.A. Auto Services	1353 PINE Street A	Walnut Creek	J. Folks	5/1/2014	Reinspected	Add-on	NOV
Vehicle Service	J.A. Auto Services	1353 PINE Street A	Walnut Creek	J. Folks	5/7/2014	Enforcement F/	Targeted	None
Vehicle Service	Justin's Auto Care (JAC)	2411 OAK GROVE Road	Walnut Creek	J. Folks	2/27/2014	Reinspected	Add-on	None
Vehicle Service	Karden Automotive	1400 CENTRAL Road #6	Walnut Creek	D. Petagara	8/13/2013	Reinspected	Add-on	None
Vehicle Service	Maserati of Walnut Creek	2033 N BROADWAY	Walnut Creek	J. Folks	3/3/2014	Initial	Add-on	None
Vehicle Service	Maserati of Walnut Creek	2033 N BROADWAY	Walnut Creek	J. Folks	4/14/2014	Closed	Add-on	None
Vehicle Service	McGuire Harley Davidson	1425 PARKSIDE Drive	Walnut Creek	J. Folks	4/14/2014	Closed	Add-on	None
Vehicle Service	Motoring Performance (ASA Car Land)	1433 MAZDA Drive	Walnut Creek	C. Wheable	10/9/2013	Closed	Add-on	None
Vehicle Service	Nick's Exclusive Service	2702 N MAIN Street	Walnut Creek	J. Folks	2/24/2014	Reinspected	Add-on	None
Vehicle Service	North State Auto	2244 N MAIN Street	Walnut Creek	D. Petagara	8/13/2013	Initial	Add-on	None
Vehicle Service	Oscar Auto Performance	1433 MAZDA Drive #B	Walnut Creek	C. Wheable	10/9/2013	Closed	Add-on	None
Vehicle Service	Quality Tune-up #61	1813 MT DIABLO Blvd	Walnut Creek	J. Folks	17/2014	Reinspected	Add-on	None
Vehicle Service	Rite Way Wire & Wheel Spec	1119 ALPINE Road	Walnut Creek	E. Rodriguez	12/9/2013	Reinspected	Add-on	None
Vehicle Service	Scania Auto Service	1439 AUTOCENTER Drive	Walnut Creek	J. Folks	2/25/2014	Reinspected	Add-on	None
Vehicle Service	Smog Discounts	1813 MT DIABLO Blvd C	Walnut Creek	E. Rodriguez	12/4/2013	Closed	Add-on	None
Vehicle Service	Smog & Go	2040 N MAIN Street #26	Walnut Creek	D. Petagara	7/31/2013	Initial	Add-on	None
Vehicle Service	The Car Doctor	1353 PINE Street B	Walnut Creek	J. Folks	5/1/2014	Initial	Add-on	None
Vehicle Service	Walnut Creek Automotive Services	1532 MT DIABLO Blvd	Walnut Creek	J. Folks	2/28/2014	Reinspected	Add-on	None
Vehicle Service	Walnut Creek Autoworks	2040 N MAIN Street 25	Walnut Creek	D. Petagara	7/31/2013	Closed	Add-on	None
Vehicle Service	Walnut Creek Honda	1707 N MAIN	Walnut Creek	J. Ortega	9/5/2013	Reinspected	Add-on	None
Vehicle Service	Walnut Creek Midas	2710 N MAIN Street	Walnut Creek	J. Folks	1/3/2014	Initial	Add-on	None
Warehouse	City of Walnut Creek Traffic Operations	508 LAWRENCE Way	Walnut Creek	J. Ortega	9/4/2013	Initial	Add-on	None

**Clean Water Inspections
Fiscal Year 2013-14**

**Annual Report
7/1/2013-6/30/2014**

Type	Facility Name	Address	STW City	Inspector	Date	Inspection Type	Billing Type	Enforcement?
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Total number of Initial Inspections and Reinspections: 132
 Total number of Follow-up, Enforcement Follow-up, Surveillance, Consultation and Partial inspections: 36
 Total number of closed or moved Inspections: 22
 Total number of NOV's issued: 5
 Total number of WN's issued: 9

Conditionally Exempt Non-Stormwater Discharges Matrix

Conditionally Exempt Non-Stormwater Discharges	Potential Sources	Potential Pollutants of Concern	BMPs	Regulatory Programs	Potential Issues/Conflicts
uncontaminated pumped groundwater	water supply wells; construction site dewatering, utility vaults and underground structures	flow impacts, sediment, Ph, TPH, Oil & Grease, toxic substances	flow control for erosion, infiltrate in landscape, detention for solids, public education, discharge to POTW, coverage under State General Permit	Municipal NPDES Permit, State General Permit for Discharges from Utility Vaults and Underground Structures to Surface Waters	State PUC codes provides authority to maintain infrastructure superceding local controls and permits
foundation drains	subdrains around outside of structures	toxic substances, sediment	IPM, discharge to landscape, filtration, public education, discharge to POTW	Municipal NPDES Permit	Geotechnical reports require conveying water away from foundation
water from crawl space pumps	structure crawl spaces	toxic substances (pesticides), sediment,	Perimeter flow control, IPM, discharge to landscape, filtration, public education, discharge to POTW	Municipal NPDES Permit	Geotechnical reports require conveying water away from foundation
footing drains (retaining walls)	retaining walls	sediment, nutrients	Perimeter flow control, IPM, discharge to landscape, fertilizer management, filtration, public education, discharge to POTW	Municipal NPDES Permit	Geotechnical reports require conveying water away from foundation
air conditioning condensate	air conditioners	trace metals	infiltrate into landscape, public education, non-corrosive coil material, discharge to POTW	Municipal NPDES Permit	Establish threshold of significance
irrigation water	farm land, nurseries, golf courses	pesticides , herbicides, nutrients, sediment, heavy metals , nitrates, bacteria, salinity	Water conservation, IPM, fertilizer management, detention, public education	Municipal NPDES Permit	Statewide drought policy for overwatering
lawn or garden watering	residential, commercial and municipal	pesticides , nutrients, sediment, bacteria	Water conservation, IPM, mulching, lawn care practices, fertilizer management, public education	Municipal NPDES Permit	Statewide drought policy for overwatering
planned and unplanned discharges from potable water sources	water storage tanks, reservoirs, pipe breaks, dam breaks	chlorine or chloramines, trace metals	flow control for erosion, detention, dechlorination, infiltration to landscaped areas, public education, discharge to POTW	Municipal NPDES Permit, WDR (case by case), Central Valley General Permit	State PUC codes provides authority to maintain infrastructure superceding local controls and permits
water line and hydrant flushing	water supply utilities, fire departments, new development	chlorine or chloramines, trace metals , sediment	dechlorination, infiltration in landscape, public education, flow controls, discharge to POTW	Municipal NPDES Permit	Coordination with POTWs
individual residential car washing	Homeowners	oxygen demanding substances, toxic materials, grease & oil, trace metals , sediment	public education, use public car wash, infiltrate washwater in landscape, public education, vehicle maintenance, community car wash connected to POTW, discharge to POTW, less toxic detergents	Municipal NPDES Permit	
discharges or flows from emergency fire fighting activities	fire fighting wastewater	toxic materials, trace metals , bacteria, pH, flow impacts	fire prevention, public education, drain inlet protection	Municipal NPDES Permit	Public safety versus water quality protection
dechlorinated swimming pool discharges	public municipal, non-municipal public pools, and private pools	chlorine, copper , bacteria, flow impacts	public education, dechlorination, infiltrate in landscape, flow controls, discharge to POTW (see Program's Pool Discharge Study)	Municipal NPDES Permit	Coordination with POTWs



TELEPHONE SURVEY SUMMARY

Background

At its second reading on March 18, 2014, the City Council of Walnut Creek adopted the Bag Ban which prohibits both restaurants and other retailers from distributing plastic bags. Pursuant to the Ordinance, the operative date for retailers was set as September 18, 2014, and the operative date for restaurants was set for December 18, 2014.

Council directed staff to initiate outreach efforts with restaurants:

1. On the Plastic Bag Ordinance, to determine whether to affirm or repeal the application of the Bag Ordinance to restaurants.
2. On the Polystyrene-based food service ware, to pass an ordinance that would prohibits distribution of such materials by food vendors, City facilities and departments, vendors and contractors dealing business with the City.

Procedures

Surveys were conducted via phone by an intern between April 27 and May 8, 2014. Phone numbers were gathered from the City of Walnut Creek's Business License database. The phone survey interviewer introduced the survey as "the City of Walnut Creek Product Bans Survey," which she explained was designed to gather information that would aid in the decision making for the City Council regarding both the Plastic Bag and Polystyrene-based Food Service Ware ordinances.

If respondents refused to complete the full survey, they were asked if interested in rescheduling the survey to a different date and time. Interviewer would make two additional attempts with the respondent to complete the survey. After two additional failed attempts, the respondent would be marked "No Answer." To be eligible to participate, respondents had to be those who can make purchasing decisions for the business establishments (i.e. restaurant owners, operators or managers).

Restaurants Characteristics

There are 234 public eating establishments registered in the City's Business License database. They were grouped based on the type of services provided and type of ownership.

Under the services provided category, there are three (3) groups:

1. Express Service restaurants: fast food, café shops, bakeries, delicatessens and specialty stores (such as ice cream and candy stores);
2. Limited Service restaurants: restaurants where customers may choose to dine-in or take-out ordered food. Restaurant staff functions as both waitress and cashier (such as Tender Greens and California Pizza Kitchen); and
3. Full Service restaurants: fine dining establishments where only a few customers choose to take-out ordered food (such as Prima and Scott's Seafood).

Under the ownership category, we grouped restaurants into two:

1. Locally or regionally-owned restaurants that are often family-owned (a few of these restaurants may have locations in other cities in the Bay area);
2. National or franchised restaurants that use standard goods and received corporate support services.

Table 1. Total Numbers of Public Eating Establishments in Walnut Creek

Type of Restaurants	Phone Surveys	Locally- or Regionally-Owned Restaurants	National or Franchised Restaurants
Express Service Restaurant (Express)	Total number	60	64
	# Surveyed	26	48
	% Surveyed	43%	76%
Limited Service Restaurants (Limited)	Total number	58	18
	# Surveyed	31	12
	% Surveyed	53%	67%
Full Service Restaurants/Fine Dining (Full)	Total number	25	8
	# Surveyed	13	8
	% Surveyed	64%	100%

Survey Results

Table 2. Results on Plastic Bag Ban Surveys.

Type of Service	Locally or Regionally-Owned			National or Franchised		
	Express	Limited	Full	Express	Limited	Full
R1. Have heard or are aware about plastic bag ban	68%	74%	52%	79%	58%	100%
R2. Currently using paper bags only	70%	26%	100%	75%	50%	75%
R3. Currently using both plastic and paper bags	15%	32%	0	4%	8%	0
R4. Currently using plastic bags only	15%	42%	0	21%	42%	25%
R5. Willingness to switch to paper bags (for R3 and R4 respondents)	87%	83%	0	92%	67%	100%

Table 2 illustrates that most Express Service and Full Service restaurants are already using paper bags (ranging from 70% - 100% depending on the type of service and ownership). The majority of Limited Service restaurants are currently using a combination of plastic and paper bags or strictly plastic bags. At least 67% of restaurants indicated their willingness to switch to paper bags when the December 18 deadline arrives.

Staff found National, Franchised and locally-owned restaurants with multiple locations to likely make the switch. Many are operating businesses in cities with similar plastic bag ordinances already in place. Lack of knowledge to find suitable alternatives to plastic bags was cited as a common barrier for owners for switching.

Table 3. Results on Polystyrene-based Food Service Ware Surveys.

Type of Service	Locally or Regionally-Owned			National or Franchised		
	Express	Limited	Full	Express	Limited	Full
Number of restaurants surveyed	17	24	13	48	12	8
R6. Currently using "green" containers only	98%	75%	100%	83%	58%	100%
R7. Currently using a combination of "green" and polystyrene-based containers	2%	25%	0	6%	25%	0
R8. Currently using polystyrene-based containers only	0	0	0	11%	17%	0
R9. Willingness to switch to "green" containers (for R7 and R8 respondents)	100%	92%	0	75%	40%	0

The second part of the telephone survey asked questions concerning the proposed Polystyrene Ordinance, to-go containers currently distributed and willingness to phase out polystyrene-based containers by restaurants. The majority of restaurants in Walnut Creek have been using strictly "greener" food service ware ranging from 58% for Limited Service-type national or franchised restaurants to 100% for Express and Full Service-type restaurants. At least 40% of them are willing to switch from polystyrene-based food service ware to greener alternatives



**Report to the City of Walnut Creek
Discovering a Sense of Place
Clean Water Program
July 8, 2014**

The Gardens at Heather Farm provided a series of four evening talks and two field trips as part of a series called “*Discovering a Sense of Place*” from February through June 2014 in conjunction with the City of Walnut Creek’s Clean Water Program. These were provided free to the public and were primarily about water quality issues and our role in keeping our larger ecosystem healthy by creating and managing healthy gardens where they live.

Our goals for the program included:

- Community engagement through a series of talks pertaining to ecology and what it means to live in the broader ecological community.
- Education about how the choices we make in and around our home impacts the larger community.
- Introduce the concept of a bioregion and thinking about our sense of place, in the Diablo region.
- To deepen the sense of kinship with the natural world.
- Facilitate relationships between local partner organizations with a similar mission.
- Bring speakers with their expertise in these areas to share with our participants how they can take responsible actions to ensure not just the health of their gardens, but ultimately the watersheds into which everything drains.

The series included the following presenters and field trips:*

- **2/19/14 Thinking Like a Naturalist: Reclaiming the Art of Natural History**, John Muir Laws, 120 in attendance
 - John Muir (Jack) Laws is a naturalist educator and a wildlife biologist. He has written and illustrated several books about birds and nature.
 - Jack’s program focused on recent developments in neuropsychology, and new research that has opened doors in our understanding of the brain and hand-on exploration. He emphasized the importance of observation from a naturalist and scientist point of view. His focus was on insects and other wildlife found in the garden with careful observation. This led to the discussion of using Integrated Pest Management through proper identification of insects and plant diseases.
- **2/26/14 The Cultural and Natural History of Contra Costa County**, James (Doc) Hale, 100 in attendance
 - Jim “Doc” Hale is a professor, an ethnobotanist, an expert on Native American culture and artifacts, as well as an expert on native plants, geology, local animals and birds, and amphibians.
 - Jim’s program focused on the history of Contra Costa County including the Mt. Diablo range. He highlighted Native American history, geology, botany, wildlife and edible and medicinal plants, and ethnobotany. His interactive display included

many artifacts found in Contra Costa County that were made and used by Native Americans in this region. His information included a look at the present day Mt. Diablo range and the problems that come with wildlife interfacing with humans; in particular the raptures in this area who are greatly affected by the use of rodenticides and the wild cat populations who are losing habitat. A field trip to Mount Diablo was offered as part of this talk.

- **3/26/14** Living in California's Greatest Watershed-The Delta: Its History, Beauty and Future, Mike Moran, 90 in attendance
 - Mike Moran is the supervising naturalist at Big Break Regional Shoreline. He has been with the East Bay Regional Park District for the past 19 years.
 - Mike's lecture featured the historical perspective of the Delta Region including Native American culture and a look at the influences the area has on our economy through farming. He focused on chemical use in the garden, in particular water-soluble fertilizers and other pesticides that are impacting the water quality of the region.

- **4/30/14** Healing Places/Restorative Spaces: Creating Landscapes and Gardens that Sustain Ourselves and the Planet, Sarah Sutton, 60 in attendance
 - Sarah Sutton is a landscape architect with over 30 years of experience in sustainable landscape design and construction.
 - Sarah introduced the audience to a holistic approach to landscape design, encompassing eco-friendly, water conserving and healing garden principles. These showed how our outdoor spaces can improve our health, and contribute to the vitality of the bioregion such as capturing stormwater runoff that can filtrate back into the landscape, non-toxic, food gardens (front yards), and creating wildlife habitat gardens.

- **5/3/14** Field Trip to Morgan Territory with Doc Hale, 15 in attendance
- **5/10/14** Field Trip to Big Break Regional Shoreline with Mike Moran, 57 in attendance

*Note: A workshop and field trip planned for June were canceled the day before by the former garden manager due to illness. Our new Garden Manager was prepared to create a replacement event but we were informed by the City that our grant requirements had been met. The current Garden Manager looks forward to continuing to offer adult education programs as part of our partnership with the City.

The Gardens staff contacted people who had signed up for this lecture and field trip as soon as they heard they were cancelled.

The Gardens at Heather Farm has a history of utilizing all of the sustainable gardening practices that were first presented at workshops sponsored by the City beginning in 2009. In addition, The Gardens at Heather Farm was certified as a green business by Contra Costa County for our sustainable gardening practices as well as our management of our indoor facility. We were also one of the five recognized finalists for an award by Sustainable Contra Costa for the management of our facility and gardens for the third year in a row.

We addressed the issues of non-point source pollution and how the homeowner can reduce the amount of pesticides, fertilizers and other chemicals from reaching our waterways. Included in the class were resources from many local agencies about how to eliminate, or dispose of materials that may end up in the waste stream.

Each speaker enthusiastically wove the message that incorporates Bay-Friendly practices of:

- Contributing to a healthy environment
- Reducing Waste in the Garden
- Creating wildlife habitats
- Conserving water
- Building healthy soils
- Protecting local watersheds and the bay by reducing chemicals in the garden
- Saving energy by applying these principles

Program Logistics

Each workshop took place from 7 to 8:30 pm. Light refreshments were served. Field trips were held on Saturday mornings.

Funding for the workshop was underwritten by the City of Walnut Creek. This allowed us to offer the workshop free of charge to the public. The Gardens staff managed all reservations and sent reminder emails a week before the workshop. The field trips both were rescheduled due to rain and all participants were contacted several times with information about the changes.

Other outside groups were invited to have information tables at the talks. These included Friends of Walnut Creek, Save Mt. Diablo, Mt. Diablo Interpretive Association, CNPS- East Bay Chapter, and Contra Costa Resource Conservation District.

There were 370 participants for the total of the 4 lectures. GHF staff sent reminder emails four days before the workshop.

Handouts Provided

- Bay-Friendly Gardening Guide and the sheet mulching brochure.
- The Soil Matters, EBMUD
- Living Among the Oaks (now only available online)
<http://anrcatalog.ucdavis.edu/items/21538.aspx>
- Native Bee Basics (located on The Gardens website for downloading)
- Information packet about pesticides, water wise gardening, native bees from Our Water Our World
- Plant list from Aquatic Outreach Institute and Regional Parks Botanic Garden (approved for GHF use at workshops)

Publicity

- A color brochure was produced and printed by The Gardens (attached to this report).
- The brochure and information was posted prominently on The Gardens website.

- Several local newspaper articles highlighted the workshop.
- Ads appeared in “Your Town.”
- Various radio stations as public service announcements.
- Announcements and brochures were available to garden clubs and other groups. (Beekeepers, Mt. Diablo Audubon Society and Contra Costa Rose Society) who meet at The Gardens.
- Information about the workshop was in our email newsletter.
- All members on our email list (now over 1600 names) were sent bi-monthly notices about the workshop beginning in November.
- Past workshop participants were sent a personal email inviting them to the new series of talks.

Summary of Evaluations

The evaluations for these events were unavailable to The Gardens staff for reporting purposes. The first efforts at this series in 2012 and 2013 were very successful and met the criteria set forth by the outreach component of the Clean Water Program. Based on the attendance and interest in these workshops and field trips, it appears 2014 was equally successful. The evening lecture format with related field trips were a good format we will continue to offer for the 2014-15 series. The attendance was close to 442 for the series plus two field trips.

We have attached the evaluation document so you can see the types of questions that were asked and will continue to be asked next year. Here are some personal quotes we were able to gather from attendees:

“My husband and I attended the John Muir Laws evening...He was spectacular. Wish he were available for teachers! He was humorous, informative and easy to listen to, along with his excellent slides.”

“The lectures that my husband and I attended were full and all attendees seemed interested and asked pertinent questions (attended Mike Moran and Sarah Sutton evenings).”

“I think this type of lecture/ field trip series is worth doing again!”

“Jim Hale is a walking encyclopedia of knowledge about native and introduced plants and animals and even more knowledge about ancient and recent Indian cultures.”

Attachments to Report

Advertisement in “Your Town” Magazine
 PDF of 2014 brochure
 Letter to participants
 Evaluation questionnaire
 List of participants who signed up

Total Due to The Gardens at Heather Farms for services: \$5,000



Discovering A Sense of Place

Sponsored by
**The Gardens at Heather Farm and
 City of Walnut Creek's Clean Water Program**

The intention of this series of talks and field trips called "Discovering a Sense of Place" is to guide participants in a discovery of the larger geographical area we live in, known as the Diablo Range. By strengthening our connection to the natural world around us, participants will gain a true appreciation of the importance of protecting the land, watersheds and wildlife that reside in our "backyard home".

The Gardens at Heather Farm is a nonprofit garden and for 40 years has been carrying out its mission to educate and inspire our community about sustainable gardening and environmental stewardship practices.

The Gardens at Heather Farm has been collaborating with the City of Walnut Creek on various projects since The Gardens' inception in 1972. In 2007 Walnut Creek's Clean Water Program and The Gardens introduced the successful "Healthy Gardens Workshop", which was about ways to reduce urban run-off caused by chemical use in home gardens. The purpose of these programs was to introduce participants to easy ways to change common gardening practices that contribute to water pollution. The workshops have evolved over time and today topics extend beyond the home garden to include the larger ecological community that we reside in.

The Gardens at Heather Farm and the City of Walnut Creek are proud to co-sponsor community programs that aim to educate, engage and inspire participants.



February 19th, 7 - 8:30pm
**Thinking like a Naturalist:
 Reclaiming the Art of Natural History**
John Muir Laws



Learn how to get more out of every nature ramble. Developments in neuropsychology have opened doors in our understanding of the brain and cognition and how you can train yourself to actually see more and to inspire more curiosity about what you discover. Naturalist and illustrator John Muir Laws will demonstrate simple and fun techniques you can incorporate into your own recreational nature study. "Thinking Like a Naturalist" will be a transformational experience for anyone interested in taking their birding and nature study to the next level.



JOHN MUIR LAWS: Naturalist, educator and artist John (Jack) Muir Laws is in love with the natural world and has lived his life sharing this passion with others. Trained as a wildlife biologist, Laws has taught nature education since 1984 in California, Wyoming, and Alaska. His unique approach connects people with nature through art and he has received numerous awards for his work as an educator and artist. John Muir Laws has written and illustrated several acclaimed books including: *The Laws Guide to Drawing Birds* (2012); *Sierra Birds: a Hiker's Guide* (2004); *The Laws Guide to the Sierra Nevada* (2007); and *The Laws Pocket Guide Set to the San Francisco Bay Area* (2009). He is a regular contributor to Bay Nature magazine with his "Naturalists Notebook" column and is the founder and host of the Bay Area Nature Journal Club.

GENERAL PROGRAM INFORMATION:

- All lectures are free to attend but please register by going to www.gardenshf.org or by calling our Main Office at (925)947-1678
- Lectures will take place in the Howard Building at The Gardens at Heather Farm, 1540 Marchbanks Drive, Walnut Creek. All lectures will start at 7pm (doors open at 6:30pm)

February 26th, 7 - 8:30pm
**The Cultural and Natural History of
 Contra Costa County**
James (Doc) Hale

Longtime wildlife biologist, naturalist, and ethnobiologist, James 'Doc' Hale is known for his profound understanding and appreciation of Contra Costa County and the Mt. Diablo region – its natural beauty, wildlife inhabitants, and the history of the Native Americans who once built villages along its creek and tributaries. In his talk, Doc Hale will feature the Native American history, geology, and wildlife of our area, as well as edible and medicinal plants found locally.



JAMES (DOC) M. HALE has been a wildlife biologist, naturalist and ethnobiologist for more than 40 years. As an ecological consultant, he has prepared numerous Environmental Impact Reports and Statements throughout the Western U.S. He is an expert on the natural and cultural history of the San Francisco Bay Area and the Sacramento-San Joaquin Delta, rescues orphaned and injured wildlife, leads interpretive natural and cultural history walks, and lectures throughout the East Bay. James is renowned for his expertise on wild, edible plants and the medicinal and cultural use of herbs and plants.

Saturday, March 1st, 9am - 3pm
**Field Trip to Morgan Territory
 with Doc Hale**

**(Directions and map available upon reservation.
 Field trip will be rescheduled if there is rain)**

We will meet at 8:45am sharp for a 9am departure from the crest of Morgan Territory Road. We will saunter on a moderate level loop hike with only a few hundred feet in elevation change as Doc Hale interprets the Bay Miwok tribelets home territory. We will visit village sites, bedrock milling stations, ceremonial cupule rocks (used for hunting, rain and fertility magic), tseksels (prayer circles), hunting blinds, and more, as Doc discusses the edible and medicinal plants, ethnobotany and materials culture of the Native Americans. We will track and observe wildlife as he discusses the geology and natural history of the region. Bring liquids and a lunch and expect to return around 3pm. Wear appropriate hiking footwear and clothing.

March 12th, 7 - 8:30pm
**Living In California's Greatest Watershed -
 The Delta: Its History, Beauty
 and Its Future**
Mike Moran



Surveys show that 80 percent of California's residents are unfamiliar with the Delta and its importance to the state's water supply. Big Break Regional Shoreline is part of the great 1,680-square-mile (San Francisco/San Joaquin) Delta estuary in Northern California. The water flowing past Big Break through the Sacramento and San Joaquin Rivers drains half of California's watershed, and creates the largest estuarine environment on Pacific shores – home to 70 species of birds, and provides valuable habitat for beavers, muskrats, and river otters. Mike will tell us the fascinating history of this beautiful area that is rich in wildlife and is critical to the entire state's water resources. He will also share his insights about the future of the Delta.

MIKE MORAN is the Supervising Naturalist at Big Break Regional Shoreline, part of Delta East Bay Regional Park District. He has been a Bay Area Naturalist for over 25 years, the past 19 with the East Bay Regional Park District. His areas of interest are California's water issues, birds and local history. Mike has worked with the National Park Service, California State Parks, National Marine Sanctuary System, Yosemite Institute (now Nature Bridge), and has led natural history and whale watch programs in Alaska, Canada, New England, Washington, and California. Mike has a Master's degree in Wildland Resource Science from the UC Berkeley and has won several awards for his inspiring work in environmental education.

Saturday, March 15, 9:30am - 11:30am
**Field Trip to Big Break Regional Shoreline
 with Mike Moran**
**(Directions and map available upon reservation.
 Field trip will be rescheduled if there is rain)**

Join Mike Moran on a walk that will introduce us to Big Break Regional Shoreline Park and the Delta Visitor Center. The visitor center operates as a natural history museum, science laboratory and staging area for paddling and hiking trips along the Sacramento River Delta. The walk will showcase the area's rich wildlife habitat with Mike as our guide.

April 30th, 7 - 8:30pm

**Healing Places/Restorative Spaces:
Creating Landscapes and Gardens that
Sustain Ourselves and the Planet**

Sarah Sutton



How do we build resilient urban environments that support local ecosystems and biodiversity? Now more than ever, it is critical that our home gardens and landscapes become more than window dressing and address this question. On a more personal level, our gardens can sustain us by providing food and enhancing our sense of well-being. This presentation will provide an integrated and holistic view of the cultivated landscape, from private gardens to civic landscapes, with examples and case studies illustrating their healing and regenerative potential – for ourselves and our bioregion.

Ms. Sutton will draw from her experience as a Landscape Architect, practicing in the public and private sector, and her recently published book, *The New American Front Yard: Kiss Your Grass Goodbye* to inspire each of us to redefine our front yards and neighborhoods. Entertaining and informative topics will include front yard foraging, regenerative landscape design and using the principles of Feng Shui in your garden.



SARAH SUTTON is a Landscape Architect with over 30 years experience in sustainable landscape design and construction and receives frequent invitations to present various topics concerning sustainable landscape planning and design at local, state and national conferences. Ms. Sutton has also pursued an education in the field of natural health and healing gardens. She incorporates her understanding of the health benefits of herbs and healing garden principles into all of her design projects. Ms. Sutton is a Principal with The Planning Center | DC&E – an ecologically-minded planning and design firm with offices throughout California and is the author of *The New American Front Yard: Kiss Your Grass Goodbye*, a richly illustrated guidebook for water conserving, eco-friendly landscapes.

June 4th, 7 - 8:30pm

**Tick Tock: Is our Planet Out of Sync? An
Introduction to Citizen Science**

*Maria Velken, Executive Director and
Patrice Hanlon, Garden Director
The Gardens at Heather Farm*



Whether it's strawberry season, allergy season or the rainy season, everyone can connect with nature through the seasons. The study of when recurring, seasonal life stages of plants and animals occur is called phenology. For centuries, people have tracked phenology for the most fundamental of reasons – knowing when to hunt and fish, when to plant and when to harvest crops was essential for survival.

Today, gardeners, birders, hikers, and all-around nature enthusiasts simply enjoy taking note of the recurring events they see in the lives of the plants and animals around them, such as when cherry trees blossom, when birds build their nests, or when leaves turn color in the fall.

These observations serve an entirely different purpose when they are systematically collected and reported by everyday people (called citizen scientists). This data makes it possible for researchers to better understand how species are responding to climate change and to develop more informed tools for responding to climate change. In this talk, you'll find out how you and your family can get involved as citizen scientists!

**Saturday, June 7th, 9am - 11am
Field Trip to City Creek Walk
with Maria and Patrice
(Directions and map available upon reservation)**

We will meet at Civic Park and tour the Creek Walk where you will learn easy techniques for observing and tracking native plant species. Become a citizen scientist and help the City of Walnut Creek and The Gardens at Heather Farm participant in Nature's Notebook, a nationwide data base for tracking seasonal changes.

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at Heather Farm
A nonprofit
1540 Marchbanks Drive
Walnut Creek, CA 94598
www.gardenshf.org



**Discovering
a Sense
of Place**

A Free Lecture Series

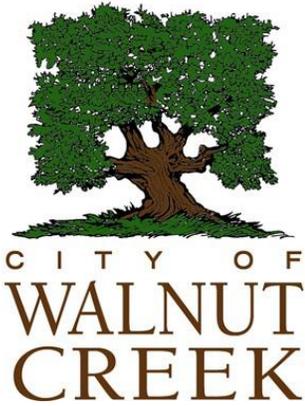
JOHN MUIR LAWS
Thinking like a Naturalist: Reclaiming
the Art of Natural History

JAMES (DOC) HALE
The Cultural and Natural History of
Contra Costa County
Field Trip to Morgan Territory

MIKE MORAN
Living In California's Greatest
Watershed - The Delta: Its History,
Beauty and its Future
Field Trip to Big Break Regional
Shoreline

SARAH SUTTON
Healing Places/Restorative Spaces:
Creating Landscapes and Gardens that
Sustain Ourselves and the Planet

MARIA VELKEN/PATRICE HANLON
Tick Tock: Is our Planet Out of Sync?
An Introduction to
Citizen Science
Field Trip to City Creek Walk



The Gardens at Heather Farm is looking to provide an education program that fits your needs! We are constantly striving to improve our class structure and offerings. We'd appreciate your input.

DATE: _____ April 30, 2014 _____

Discovering a Sense of Place: Sarah Sutton, *Healing Places/Restorative Spaces: Creating Landscapes and Gardens that Sustain Ourselves and the Planet*

Did the presenter meet your expectations? _____ yes _____ no

Comments:

OTHER TOPICS you'd like to see offered:

Would you like to receive information about our upcoming classes and events at GHF?

Yes _____ Name and email address _____

(We do not share our email list.)

No _____

What is your preference for CLASS TIME (please order - #1 is best time; leave blank if you could/would not attend at that time):

_____ weekday mornings _____ weekday evenings _____ Saturday mornings

I prefer the LENGTH OF CLASS to be: _____ 1 session _____ 2 or 3 sessions

_____ in depth coverage over several weeks

My GARDENING "LEVEL" is: _____ beginner _____ intermediate _____ advanced

How did you find this class? _____ GHF website _____ GHF email blast _____ newspaper ad

_____ newspaper article _____ Nutshell Mailing _____ social media or other posting on web

THANK YOU!

Dear

This is a reminder that you have registered for the following presentation:

Discovering a Sense of Place

A Series of Evening Talks on Environmental Issues

*Sponsored by The City of Walnut Creeks Clean Water Program and
The Gardens at Heather Farm*

Date: Wednesday, February 26, 2014

Time: 7:00 PM – 8:30PM

(doors open at 6:30)

**Location: The Gardens at Heather Farm, 1540 Marchbanks Dr., Walnut
Creek, 94598**

**The Cultural and Natural History of Contra Costa
County**

James (Doc) Hale

Renowned wildlife biologist, naturalist, and ethnobiologist James 'Doc' Hale is known for his profound understanding and appreciation of Contra Costa County and the Mt. Diablo region- its natural beauty, the wildlife inhabitants, and the history of the Native Americans who once built villages along its creek and tributaries. He will discuss Native American prehistory, geology, and the edible and medicinal plants growing in this region.

**Field Trip to Morgan Territory with Doc Hale ,
Saturday March 1, 2014, 9 :00 am-3:00 pm**

**Directions for Field Trip will be available Wednesday at
the Presentation and also sent to your email address.**

The Gardens at Heather Farm
1540 Marchbanks Dr.
Walnut Creek, CA 94598
925-947-1678
925-947-1726 (fax)

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THE GARDENS AT HEATHER FARM & CITY OF WALNUT CREEK'S CLEAN WATER PROGRAM PRESENTS

DISCOVERING A SENSE OF PLACE

Come listen to the expertise of local naturalists and biologists, and gain a true appreciation of the importance of protecting the Diablo Range's land, watersheds and wildlife that reside right in your own backyard.

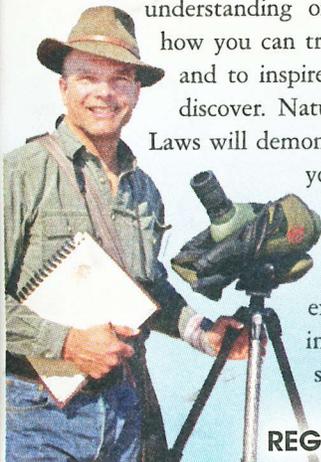
THINKING LIKE A NATURALIST:

RECLAIMING THE ART OF NATURAL HISTORY

With Naturalist John Muir Laws

Wednesday, February 19 • 7pm

Learn how to get more out of every nature ramble. Developments in neuropsychology have opened doors in our understanding of the brain and cognition and how you can train yourself to actually see more and to inspire more curiosity about what you discover. Naturalist and illustrator John Muir Laws will demonstrate simple and fun techniques you can incorporate into your own recreational nature study. "Thinking Like a Naturalist" will be a transformational experience for anyone interested in taking their birding and nature study to the next level.



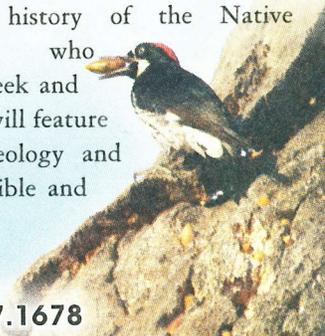
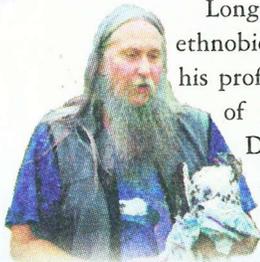
THE CULTURAL & NATURAL HISTORY

OF CONTRA COSTA COUNTY

With Biologist James (Doc) Hale

Wednesday, February 26 • 7pm

Longtime wildlife biologist, naturalist and ethnobiologist, James 'Doc' Hale is known for his profound understanding and appreciation of Contra Costa County and the Mt. Diablo region. Participants will discover its natural beauty, wildlife inhabitants and the history of the Native Americans who once built villages along its creek and tributaries. In his talk, Doc Hale will feature the Native American history, geology and wildlife of our area, as well as edible and medicinal plants found locally.



FREE ADMISSION
REGISTRATION REQUIRED: Rentals@GardensHF.org or 925.947.1678



A Project of **Earth Island Institute**

1771 Alcatraz Avenue, Berkeley, CA 94703

Tel: (510) 985-1602 ♦ Fax: (510) 547-4259

info@kidsforthebay.org ♦ www.kidsforthebay.org

Mandi Billinge, Executive Director/Founder

July 1, 2014

Rinta Perkins
NPDES Program Manager
City of Walnut Creek
P.O. Box 8039
Walnut Creek, CA 94596

Dear Rinta,

The 2014 KIDS for the BAY Walnut Creek Civic Park Field Trips were a great success! This spring, 156 students and seven teachers from two Walnut Creek elementary schools participated in the field trips program. Students from both Buena Vista Elementary School and Indian Valley Elementary School were very excited to help clean their local park, learn about terrestrial invertebrates, identify creek side plants, and play nature games.

Enclosed you will find the following:

- ♦ Invoice for programs completed
- ♦ Report for the field trips
- ♦ Photo documentation of the field trips. (Please note that these pictures are for internal use only.)

Please feel free to contact me if you have any questions about this report.

Sincerely,

Mandi Billinge
Executive Director/ Founder

City of Walnut Creek Civic Park Field Trips Report

A) PROGRAM INFORMATION

Organization Name: KIDS for the BAY

Mailing Address: 1771 Alcatraz Ave Berkeley CA 94703
Street City State Zip Code

Executive Director: Mandi Billinge

Phone: 510-985-1602 **E-mail:** mandi@kidsforthebay.org

Name of Person Completing the Report: Kimberly Aguilar

Phone: 510-985-1602 **E-mail:** kimberly@kidsforthebay.org

Date of Report: July 1, 2014

FIELD TRIP PROGRAMS COMPLETED THIS SCHOOL YEAR:

Name	Grade	School	# Students	Email	Date
Judy Mazur	5th	Buena Vista	28	jmazur@wcsd.k12.ca.us	15-May
Evangeline Santos-Ong	2nd	Buena Vista	20	esantos-ong@wcsd.k12.ca.us	5-Jun
Leslie Hamilton	2nd	Buena Vista	20	lhamilton@wcsd.k12.ca.us	9-Jun
Lisa Santos	4th	Indian Valley	28	lsantos@wcsd.k12.ca.us	3-Jun
Whitney Moore	2nd	Buena Vista	20	wmoore@wcsd.k12.ca.us	10-Jun
Maria Thompson	2nd	Buena Vista	20	mthompson@wcsd.k12.ca.us	9-Jun
Jen Hurd	2nd	Buena Vista	20	jhurd@wcsd.k12.ca.us	10-Jun

PROGRAM HIGHLIGHTS

Students from Walnut Creek elementary schools visited Walnut Creek's Civic Park to participate in a KIDS for the BAY field trip about the environment.

Students began the field trip on the bridge overlooking the creek. Immediately students were fascinated by the water. One student shared, "Look! I think I see tadpoles down there!" Another student was delighted to see a mallard duck. Students learned the creek's name, the importance of fresh water, and how the creek is connected to the bay and ocean.

Students began the field trip with an exciting game called "Zoo Keeper" on the spacious field. Students chose an animal to be for the entire game. The zoo keeper called out animal adaptations and/or characteristics and students would get to pass the zoo keeper or have to stay where they were. For example, the zoo keeper would say, "All animals that live in a creek get a free pass," and all creek animals would get to pass to the other side without being tagged by the zoo keeper. The zoo keeper would blow the whistle and all other animals would try to run to the other side without being tagged by the zoo keeper. All animals that were caught would become zoo keepers and help tag the other animals. It was a fun and exciting way to start the day and get the students moving and thinking about animals that live in nature.

Classes then gathered to discuss the importance of trees. Students were eager to share what they knew about trees. One student raised her hand and shared, "Trees are important because they provide us with wood to build our homes and shelter for the squirrels, birds, and other animals." Another student raised his hand to share that he was currently being provided shade by a tree. The entire second grade class looked up at the tree and said, "Thank you tree!" Students also shared that trees help them learn because they use paper and pencils everyday. Another student took a deep breath and shared, "They give us air to breathe!" KIDS for the BAY Instructor Kimberly Aguilar also shared that trees help prevent erosion. Ms. Kimberly asked students to pretend their fingers were roots holding onto soil. Ms. Kimberly shared that without trees soil from creek banks would erode and could fill in creeks.

Students in Ms. Judy Mazur's fifth grade class were very excited to learn interesting facts about trees. They eagerly took notes in their journals so they would remember the facts. Students were pointing to several plants and asking, "Do you know anything interesting about this plant?" Second graders in Jennifer Hurd's class were amazed to hear that there used to be many fish in the creek years before buildings and cities showed up in the bay area. Students were excited to hear that the seed of a buckeye tree used to be used for fishing. One parent found it very interesting that during the early days of exploration Fremont cottonwoods were indicators of fresh water since they only grow on wet soil. Students made leaf rubbings in their KIDS for the BAY journals to take home memories about the trees they had spotted on their field trip.

Students gathered around a lone tree and quietly listened to the birds. They used their fingers to count how many birds they heard. Several students shared that they had heard many different types of birds. Students speculated about what the birds were saying. One student shared, "Maybe the baby birds are telling their mom that they are hungry." Another student shared, "Or maybe the birds are trying to find their mates." Students then played the bird call game which involves dark containers that make a unique noise or "bird call." Students searched for their matching bird call by using only their sense of hearing. Second graders in Whitney Moore's class loved that game so much they played three times!

Students were excited to learn they would be searching for terrestrial invertebrates. Ms. Kimberly asked students what an invertebrate is. She asked students to touch their back to feel their own backbone vertebrae. Students shared, "That is my backbone!" Students then learned that insects are invertebrates; they do not have a backbone and instead have a hard exoskeleton. Students found many invertebrates; spiders, pill bugs, worms, and centipedes, among other animals. Ms. Lisa Santo's fourth graders were very excited to have found a salamander. At first student's thought it was a snake, but upon closer inspection using the handheld magnifiers they saw that it had tiny legs. Students also noticed the salamander's backbone and realized that it was a vertebrate. Needless to say, the discovery of the salamander was a highlight for many of the students on the field trip.

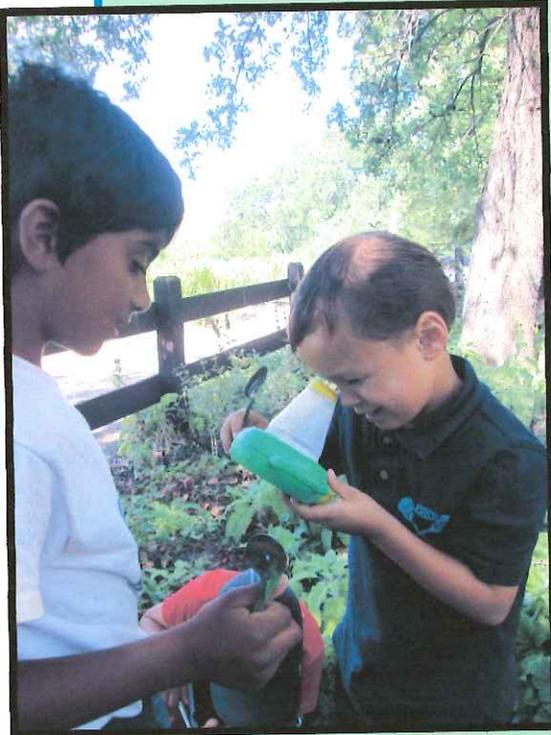
After lunch students sat in a circle to discuss how littering can hurt animals. First students learned from their KIDS for the BAY Instructor how water in a watershed flows. They learned that it rains high up on a hill or mountain and the water flows down through creeks and rivers. The creeks and rivers eventually meet the bay which then meets the ocean. KIDS for the BAY Instructor Kimberly Aguilar pointed to the storm drain near where they were sitting. She explained that storm drains are connected to the nearest waterways, in this case the creek. One student shared, "If someone litters then the garbage could go down the storm drain and into our creek where it will eventually get to the ocean and hurt an animal like a turtle." Another student shared, "Or the litter could just blow into the creek since it's so close." Students were sad when they saw the pictures of animals hurt by marine debris. A second grader shared, "I don't like that this is happening. It's so awful. I'm going to tell everyone I know to stop littering." Students, teachers, and parents alike were surprised at how much litter they found when they worked on cleaning up around the creek. Second grade teacher Ms. Maria Thompson shared, "I didn't realize there was so much trash until we started looking." A parent chaperone also shared, "It was great not to just be lectured about litter but to actually do something hands on about it."

Students, teachers, and parents all had a great time getting to know their local park. One student shared, "I'm going to come back here with my sister and show her what I know now." Another student shared, "This was so fun!" Fourth grade teacher Lisa Santos shared that she thought the focus on the environment was a very valuable aspect to the field trip because it created so much concern and discussion among her students. Ms. Santos was very excited about the field trip she said she would tell all her partner teachers about KIDS for the BAY field trips. Second grade teacher Jennifer Hurd shared, "You all are great at what you do! The field trip was wonderful." Students were thrilled to have learned so much about their local park and teachers shared that the field trip was a fun and educational way to end the school year.

Civic Park Field Trips Program

KIDS for the BAY/ City of Walnut Creek

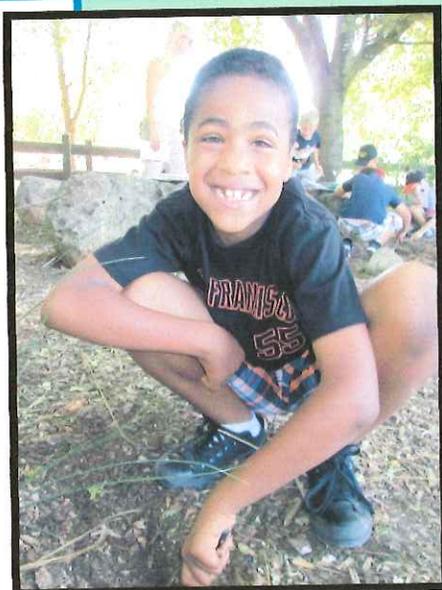
Spring 2014



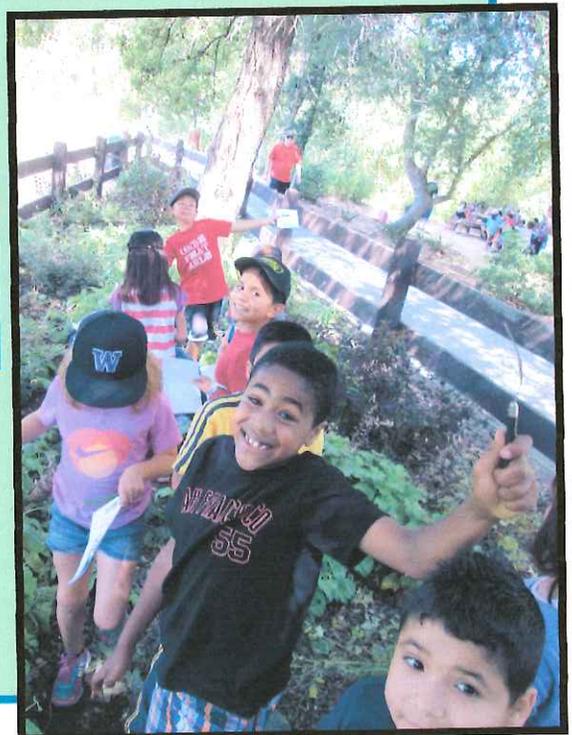
Students were looking closely at a spider and pill bug they had found.



Students from Buena Vista Elementary School were digging for terrestrial invertebrates.



A second grader from Buena Vista Elementary was excited to have found a centipede after digging in one spot.

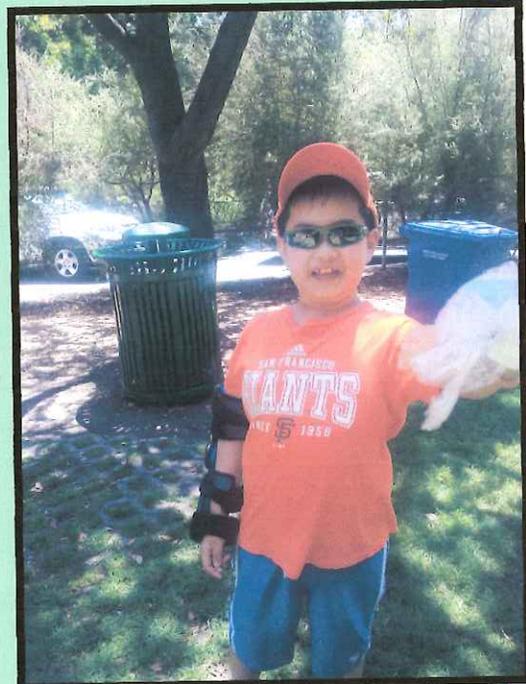


Students were excited to have found many insects in this small area among the plants.



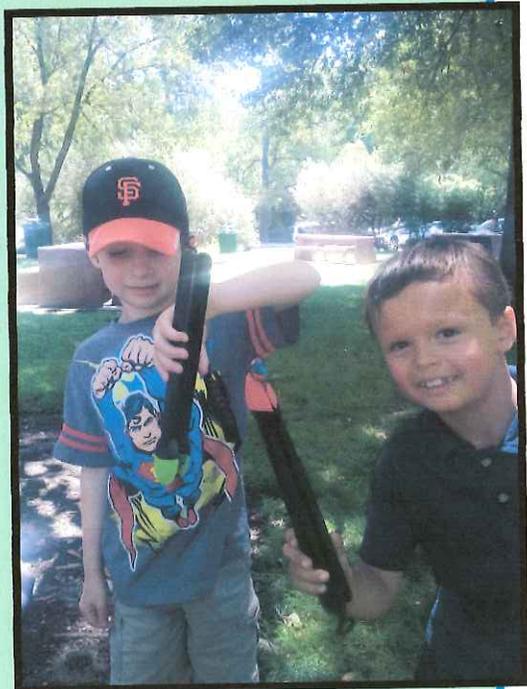
Students learned about the dangers of marine debris.

The second grader below was glad he found this plastic bag before it reached the ocean to harm a turtle.



This student found many plastic balloons on the ground.

These students were excited to help their local park and creek. The student on the left had shared, "Cleaning up the park is so much fun!"





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A handwritten signature in black ink, appearing to read "Ed Lee", written over a horizontal green line.

official signature



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www.west-ext.com

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Integrated Pest Management
as verified by an independent,
third-party evaluation.

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Thomas A. Green, Ph.D.
President
IPM Institute of North America, Inc.

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organization.

Contact us at:
1020 Regent St.
Madison, WI 53715
Tel: 888 476-7453
Fax: 608 232-1440
www.greenshieldcertified.org





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A handwritten signature in black ink, appearing to read "Ed Loden", written over a horizontal green line.

official signature



PUBLIC SERVICES AGREEMENT
Project: Landscape Services for Medians and Greenways

THIS AGREEMENT is entered into on between the City of Walnut Creek, a California Municipal Corporation ("City"), and Terracare Associates, L.P., a California Corporation ("Contractor").

RECITALS

A. The City wishes to contract for i.e. Miscellaneous Landscape Services, located at i.e. Medians and Greenways throughout the City (the "Services").

B. In accordance with the City's Purchasing Policy and Procedures (Administrative Policy No. 73-6), as well as the terms of the City's Purchasing Manual, the City sought and received proposals for the completion of the Services.

C. Upon review of the proposals, City has selected Contractor to fulfill the Services, having determined that Contractor's qualifications are acceptable to the City. Contractor wishes to perform such Services.

NOW, THEREFORE, in consideration of the terms and conditions contained herein, the City and Contractor agree as follows:

AGREEMENT

1. Services. Contractor shall provide all the parts, labor and materials for the work contained in the Landscape Services Request for Proposal and as noted in Contractor's Proposal dated September 20, 2012 ("Proposal"), subject to the terms of this Agreement.
2. Payment.
 - a) Payment for Services. City agrees to pay Contractor, and Contractor agrees to accept from City as full compensation for its Services, the amounts shown in the Proposal. Contractor shall submit invoices addressed to the City as shown in paragraph 10. Each bill should include the date of and a summation of work performed. It is intended that payment to Contractor will be made by City within 30 days of each invoice received as to all non-disputed fees.
 - b) Additional Services. Contractor shall perform any additional services required beyond those set forth in this Agreement only if mutually agreed to in writing by the parties.
3. Term.
 - a) Initial Term and Two Two-Year Extensions. The initial term of this Agreement shall commence upon the date first written above and shall be for two (2) years from that date. The term of this Agreement may be extended for two (2) additional periods of two (2) years each commencing on the expiration of the initial or extended term upon the mutual agreement of the parties. The foregoing extension may be initiated by the Contractor delivering to the City, at least ninety (90) days prior to the expiration of the initial or extended term, written notice of request for such extension. If such notice is not so given, the foregoing extension provision shall terminate and no longer be of any force or effect. The extension of th term of this Agreement pursuant to the foregoing shall be subject to a review of the method and manner by which the Contractor has met the terms and conditions of this Agreement. Contractor and City may agree to adjust those terms and conditions, which, from experience, indicate a need for revision in order to facilitate and enhance Contractor's service. All terms and conditions that are not revised shall remain in full force and effect upon an agreement to extend this Agreement. The Public Services Department Director may approve extensions as provided in this paragraph on behalf of the City.

- b) Month-to-Month Extension. Should the term of this Agreement or any extension of this Agreement expire without extension as provided in subparagraph (a), this Agreement shall continue on a month-to-month basis until either party give the other party written ten (10) days prior written notice of termination.
4. Parts, Labor and Materials. Contractor shall, at its sole cost and expense, furnish all parts, labor, materials and equipment, disposal, and incidentals, complete and in place, as required for furnishing the Services under this Agreement. If required by Labor Code sections 1770 through 1781, all persons employed to provide the Services shall be paid prevailing wages.
5. Independent Contractor. Contractor is and at shall remain as to the City a wholly independent contractor. Neither the City nor any of its officers or employees shall have any control over the manner by which the Contractor performs the Services and shall only dictate the results of the performance. Contractor shall not represent that Contractor or its employees are agents or employees of the City. Except as the City may specify in writing, Contractor has no authority, express or implied, to act on behalf of the City as an agent, or to bind the City to any obligation.
6. Inspection. The City may review and inspect the Contractor's activities during the performance of the Services.
7. Termination. City may terminate this Agreement at any time, and for any reason, whatsoever, by giving 30 days prior written notice to the Contractor. Upon receipt of such notice, Contractor shall stop work at the time directed by City. City shall pay for parts, labor and materials up to the effective date of termination stated in the notice, and Contractor agrees to accept this as full payment.
8. Indemnification. Contractor shall, to the fullest extent permitted by law, indemnify, defend (with independent counsel approved by the City), and hold harmless the City, its officers, agents, employees and volunteers from and against any and all claims, demands, actions, losses, damages, injuries, and liability, direct or indirect (including any and all related costs and expenses in connection therewith), arising out of, pertaining to, or relating to performance of work by the Contractor and its employees, agents and subconsultants, except to the extent caused by the active negligence, sole negligence or willful misconduct of the City, its officers, agents, employees or volunteers. The provisions of this section survive completion of the services or the termination of this contract, and are not limited by the provisions of Section 8 relating to insurance.
9. Insurance. Contractor shall procure and maintain at its sole cost for the duration of this Agreement the following insurance:
- a) Minimum Scope of Insurance. Coverage shall be at least as broad as:
- 1) Insurance Services Office Commercial General Liability coverage ("occurrence" form CG 0001).
 - 2) Insurance Services Office form number CA 0001 covering Automobile Liability, code 1 (any auto).
 - 3) Workers' Compensation insurance as required by the Labor Code of the State of California and Employers Liability insurance.
- b) Minimum Limits of Insurance. Contractor shall maintain policy limits of no less than:
- 1) General Liability: \$2,000,000 combined single limit per occurrence for bodily injury, personal injury and property damage. If Commercial General Liability Insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit.

- 2) Automobile Liability: \$1,000,000 combined single limit per accident for bodily injury and property damage.
- 3) Worker's Compensation and Employers Liability: Worker's Compensation limits as required by the Labor Code and Employers Liability limits of \$1,000,000 per accident.
- c) Deductibles and Self-Insured Retention. Any deductibles or self-insured retention must be declared to and approved by the City. At the option of the City, either: the insurer shall reduce or eliminate such deductibles or self-insured retention as respects the City, its officers, officials, employees and volunteers; or Contractor shall procure a bond guaranteeing payment of losses and related investigations, claim administration and defense expenses.
- d) Other Insurance Provisions. The policies shall contain, or be endorsed to contain, the following provisions:
 - 1) General Liability and Automobile Liability Coverage.
 - a. The City and its officers, officials, employees, agents or volunteers are to be covered as additional insured as respects the ongoing operations of the Contractor. The coverage shall contain no special limitations on the scope of protection afforded to the City, its officers, officials, employees, agents or volunteers.
 - b. Contractor's insurance coverage shall be primary insurance as respects the City, its officers, officials, employees and volunteers. Any insurance or self-insurance maintained by the City, its officers, officials, employees, agents or volunteers shall be excess of Contractor's insurance and shall not contribute with it.
 - c. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to the City, its officers, officials, employees, agents or volunteers.
 - d. Contractor's insurance shall apply separately to each insured against whom claim is made or suit is brought, except with respect to the limits of the insurer's liability.
 - 2) Worker's Compensation and Employers Liability Coverage. The insurer shall agree to waive all rights of subrogation against the City, its officers, officials, employees and volunteers for losses arising from work performed by Contractor for the City.
 - 3) All Coverages. Each insurance policy required by this clause shall be endorsed to state that coverage shall not be canceled by either party except after thirty (30) days' prior written notice by mail has been given to the City.
- e) Acceptability of Insurers. Insurance is to be placed with insurers with a Best's rating of no less than A: VII.
- f) Verification of Coverage. Contractor shall furnish the City with certificates of insurance and with original endorsements effecting coverage required by this clause. The certificates and endorsements for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. All certificates and endorsements are to be received and approved by the City before work commences. The City reserves the right to require complete certified copies of all required insurance policies, at any time.

10. Safety and Accidents. Contractor shall comply with all laws and industrial safety standards. If a death, serious personal injury or substantial property damage occurs in connection with the

performance of this Agreement, Contractor shall immediately notify the City's Risk Manager by telephone.

11. Notice. Any notice to be given under this Agreement shall be given by enclosing it in a sealed envelope, first-class postage prepaid and depositing it in the United States mail, addressed to the party at the following address:

CITY:
Mike Vickers
Public Services Manager
City of Walnut Creek
511 Lawrence Way
Walnut Creek, CA 94596

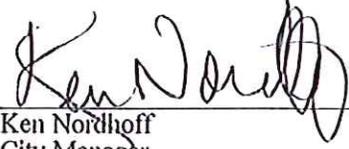
CONTRACTOR:
Bill Horn
Vice President
Terracare Associates, L.P.
921 Arnold Drive
Martinez, CA 94553

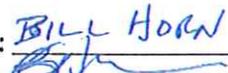
12. Assignment. A substantial inducement to City for entering into this Agreement was, and is, the reputation and competence of Contractor. Contractor shall not assign, subcontract, or otherwise transfer this Agreement or the rights or obligations under this Agreement without the prior written consent of the City.
13. Qualifications. Contractor represents that it and its employees are fully qualified to perform the Services under this Agreement. Contractor represents and warrants to the City that Contractor has, and at all times during the performance of this Agreement shall maintain, all licenses, permits, qualifications and approvals of any nature which are required for Contractor to practice Contractor's business.
14. Time of Performance. The Proposal includes a project schedule setting for the time of performance. The time of performance of the Services under this Agreement is important to the City, and all time deadlines identified in the project schedule shall be strictly construed.
15. Prohibited Interests. No officer or employee of the City shall have any direct financial interest in this Agreement. This Agreement shall be voidable at the option of the City if this provision is violated.
16. Governing Law. California law shall govern this Agreement. Any action to enforce or interpret this Agreement shall be brought in a court of competent jurisdiction in Contra Costa County, California.
17. Entire Agreement. This Agreement is the entire Agreement between the parties and supersedes all prior negotiations, representations, or agreements, whether written or oral. This Agreement may be amended only by written agreement signed by both parties.
18. Severability. The invalidity, in whole or in part, of any provision of this Agreement will not void or affect the validity of any other provision of this Agreement.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement effective on _____, 2012.

CITY OF WALNUT CREEK

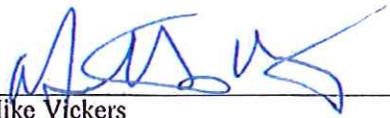
CONTRACTOR

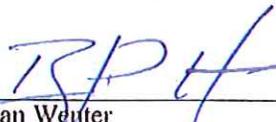
By: 
Ken Nordhoff
City Manager

By: 
Bill Horn
V.P.

Recommended by:

Approved as to form by:


Mike Vickers
Public Services Manager


For Bryan Weuter
City Attorney

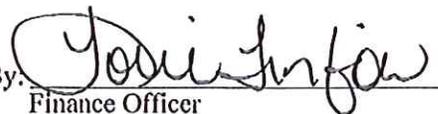
Approved by:


Public Services Director

I certify that adequate funds exist or will be received during the current fiscal year to pay the anticipated expenses incurred under this Agreement.

Bid Item	Description	Length of Service	Lump Sum
A	Landscape Services: Two -Year Contract	24 months	\$197,184
B	Bid Alternate: Irrigation Maintenance and Repair	24 months	\$ 14,400
A+B		TOTAL BID	\$211,584

Account code: 322-6415

By: 
Finance Officer

6 INSECT AND DISEASE CONTROL

6-1 PEST AND DISEASE CONTROL-GENERAL

The Contractor shall provide all pest and disease controls required, including rodent control. The Contractor must file a yearly schedule with the City for anticipated pest control work. This shall include herbicides, fungicides, plant growth regulators, insecticides, as well as fertilization schedules.

Contractor shall apply the principles of Bay Friendly Landscaping as part of a broader Integrated Pest Management strategy that gives an emphasis to cultural practices as a means to pest and disease control. Prior to any chemical application by Contractor, the Contractor must submit to the City a completed form detailing the chemicals to be used, the means of application (high pressure spray rig, back pack sprayer, etc.), quantities, area to be treated, and desired time of application. The City will respond to this submittal, if approved, with instructions as to the timing, and precautions for the requested application. Contractor must provide Material Safety Data sheets (MSDS) for all chemicals proposed to be used, and must receive approval prior to their use. MSDS sheets plus data are to be updated annually. During the use or application of any chemical, special care must be exercised during such use in the vicinity of homes, near lakes, etc., during windy conditions. In some cases, it may be necessary to apply chemicals during off hours or weekends. Particular care should be exercised to avoid applications at time or under conditions that would annoy or alarm homeowners. Pesticide Advisor's recommendation must be available on site during application of pesticides.

The Contractor must file with the City, their plan for disposal of hazardous materials, waste oil, pesticides, etc., and how they will handle a chemical spill.

The Contractor is responsible for identification of all plant problems, for selection of method of treatment, and for application of control measures. Consult agricultural extension agents, testing laboratory, and other authorities as necessary for identification of problems and determination of appropriate measures to be taken.

All materials shall be applied under the supervision of a licensed Agricultural Pest Control Operator. Apply all methods of pest and disease control in accordance with all governing regulations and with the requirements specified on the product label.

When insect damage or any disease is suspected, an accurate identification of the pest or disease involved must be made prior to application of control measures. Submit appropriate samples of the plant material, soil and/or roots as necessary to a testing laboratory for verification. Obtain a recommendation for method of control from a County extension agent and/or the testing lab.

The Contractor shall use the pesticide which uses the least residual that is effective for controlling a particular problem. Routine "preventive" use of pesticides is discouraged, as it destroys natural predator-prey relationships that are beneficial to the balance of the landscape ecosystem.

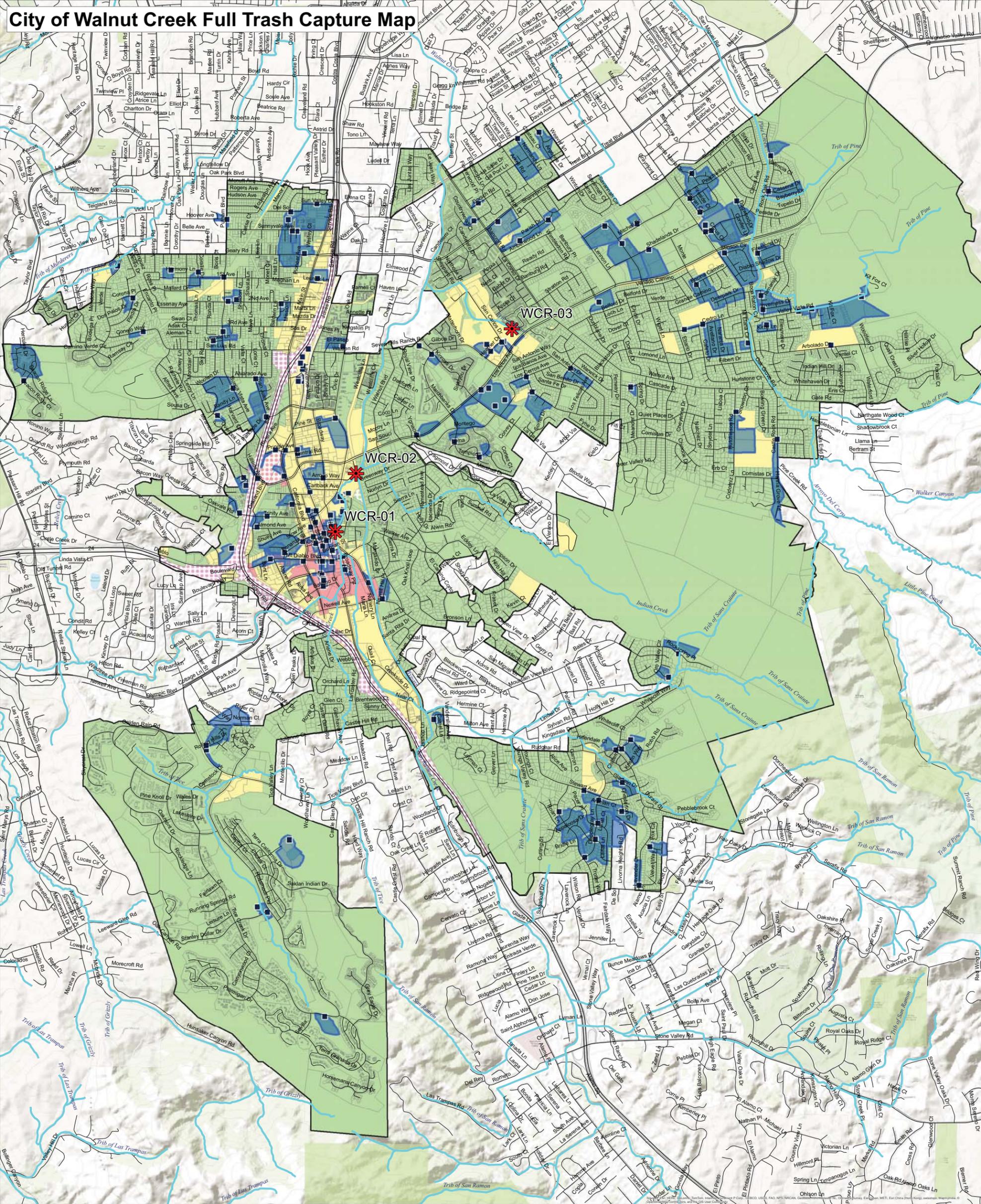
Inform the City at least five (5) working days in advance of the Contractor's applying chemicals. Inspection of the application of the chemicals may be required by the City.

Obtain a written permit from County for all such measures registered as RESTRICTED. Submit all information required to obtain permits; annual permits for regular use of control measures may be obtained as allowed by the County.

Submit a Notice of Intent to County at least 24 hours prior to proposed time of application of all RESTRICTED materials.

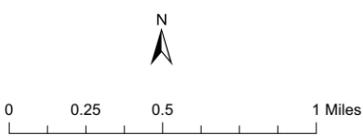
At the end of each month, submit a record of all control measures used to the County. This includes biological control measures as well as chemical; only pure fertilizers not containing any pesticides or other non-fertilize chemicals are exempt from this requirement. Consult a representative for the County Department of Agriculture for more information. Use standard County forms for this submittal. Report must designate the chemical use, date, location and rate for the City of Walnut Creek contract sites.

City of Walnut Creek Full Trash Capture Map



Legend

 Low	 Medium	 High	 Very High	 Full-Capture Location	 Full Trash Capture	 Non-Jurisdictional (Dot color = Generation Category)	 Streets	 Agency Boundary	 Creeks	 Parcel Boundary
---	--	--	--	---	--	--	---	--	---	--



Data Sources:
 Roads: Tele Atlas
 City Boundaries: Contra Costa County
 Background: ESRI World Topographic Map

Map Created By:
 EOA, Inc.

Date:
 August 7th, 2014

On-land Visual Assessment Data Collection Form – Version 1.0

Agency: City of Walnut Creek **Date:** 5/12/2014

Team Members: Reza Mohammady **Contact E-mail:** Mohammady@walnut-creek.org

Note: Fill out a separate Data Collection Form for each assessment area

I. Assessment Area

MAP ID	<p>Assessment Area: Delineate the assessment area on the associated map, create a map ID, and mark the ID on the map and place in the box provided to the left. Below, describe the location and boundaries of the assessment area. Include the street segment name, length of the street based on cross streets, and land area description (if applicable).</p> <p style="margin-left: 40px;">TMA 1 (Locust Street, between Civic Drive and Mt. Diablo)</p> <hr/> <hr/>
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II. Condition Category Assignment

Trash Condition Category

Conduct the assessment in accordance with the Visual On-land Assessment Protocol for Stormwater (Refer to Definitions on Back). Check one of the below categories based on the assessment.

Low (A)
 Medium (B)
 High (C)
 Very High (D)

Low/Medium (A/B)
 Medium/High (B/C)
 High/Very High (C/D)

Photograph Documentation

Check the box below to indicate that photographs were taken and are maintained by your agency.

Photographs: Number of photographs taken: 15 (pic # 55 - 69)

Trash Condition Category	Definition
A	Effectively no trash is observed in the assessment area. There may be some small pieces in the area, but they are not obvious at first glance and one individual could easily clean up all trash observed in a very short timeframe.
B	Predominantly free of trash except for a few pieces that are easily observed in the assessment area. The trash could be collected by one or two individuals in a short period of time.
C	Trash is widely/evenly distributed and/or small accumulations are visible on the street, sidewalks, or inlets. It would take a more organized effort to remove all trash from the area.
D	Trash is continuously seen throughout the assessment area, with large piles and a strong impression of lack of concern for litter in the area. There is often significant litter along gutters. It would take a large number of people during an organized effort to remove all trash from the area.

III. Preliminary Source Identification (Optional)

Stormwater trash sources identified within the assessment area during assessments (CHECK ALL SOURCES THAT APPLY).

Vehicles

- Moving Vehicles
- Parked Cars
- Uncovered Loads
- Other _____

Inadequate Waste Container Management

- Overflowing or uncovered receptacles/dumpsters
- Dispersal of household trash and recyclables before, during and after collection
- Other _____

Pedestrian Litter

- Restaurants
- Convenience Stores
- Liquor Stores
- Bus Stops
- Special Events
- Other Smokers _____

Illegal Dumping

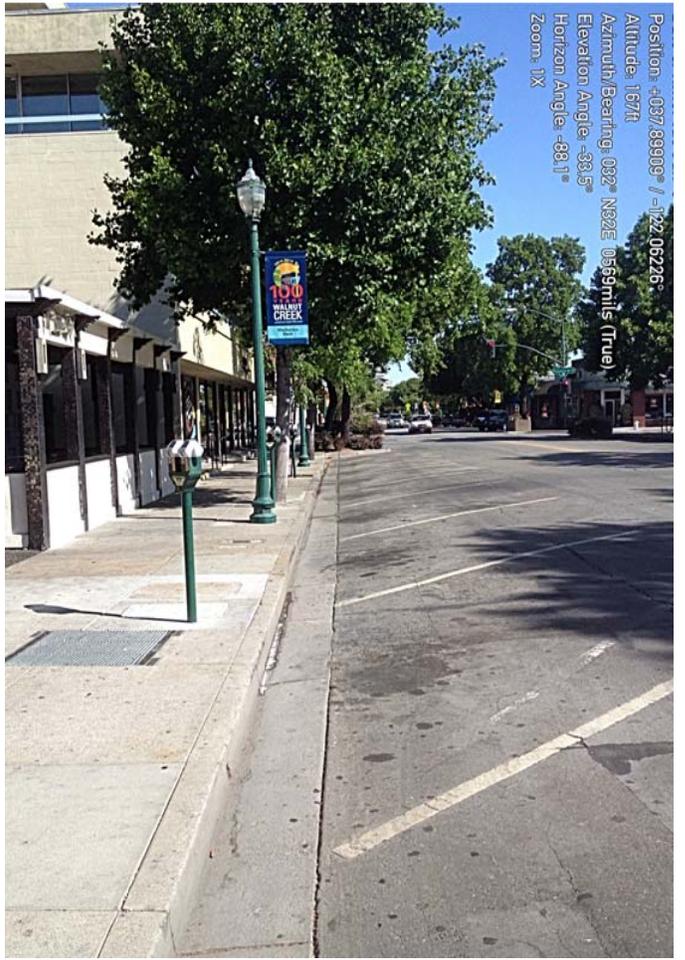
- Illegal dumping on-land
- Homeless encampments
- Other _____

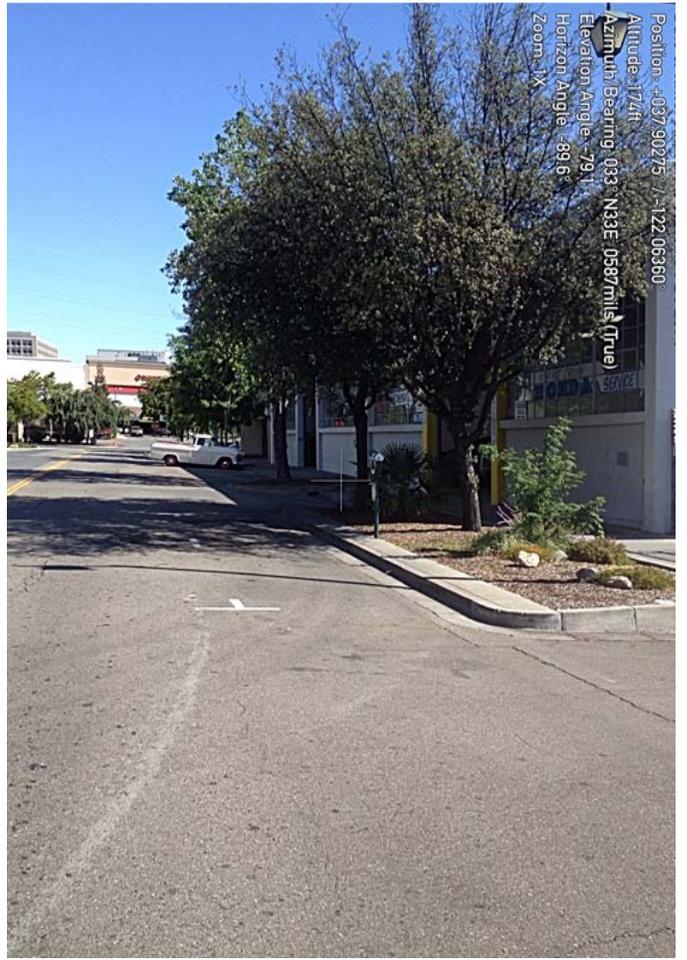
IV. Comments and Additional Information about the Assessment Area and Sources

Both sides of Locust street looked clean at the time of assessment. Few cigarette butts were visible inside tree grates fronting bars. Overall there was very little trash visible during the assessment. Locust Street was swept four times a week, in addition to manual on-land litter pickup by downtown crew.

Photos were taken during assessment (see attached)







**CITY OF WALNUT CREEK
ORDINANCE NO. 2127**

**AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF WALNUT CREEK
ADDING CHAPTER 6 OF TITLE 5 OF THE WALNUT CREEK MUNICIPAL CODE
PROHIBITING RETAILERS AND PUBLIC EATING ESTABLISHMENTS FROM
PROVIDING SINGLE USE CARRYOUT BAGS TO CUSTOMERS, REQUIRING RETAILERS
TO IMPOSE MINIMUM CHARGES FOR RECYCLED PAPER CARRYOUT BAGS, AND
PROMOTING THE USE OF REUSABLE BAGS BY RETAIL AND PUBLIC EATING
ESTABLISHMENT CUSTOMERS**

The City Council of the City of Walnut Creek does ordain as follows:

Section 1.

Chapter 6 of Title 5 of the Walnut Creek Municipal Code is hereby added to read as follows:

**Chapter 6
CARRYOUT BAGS**

Section 5-6.101 Definitions

Section 5-6.102 Plastic Carryout Bags Prohibited

Section 5-6.103 Permitted Bags

Section 5-6.104 Regulation of Recycled Paper Carryout Bags for Retail Establishments

Section 5-6.105 Use of Reusable Bags

Section 5-6.106 Enforcement

5-6.101. Definitions.

For the purposes of this chapter only, the following words and phrases shall have the meanings defined in this section unless the context clearly requires otherwise:

- a) *Carryout Bag* means any bag, including a Plastic Bag, provided at the check stand, cash register, point of sale or other point of departure for the purpose of transporting food, merchandise, or other goods out of a Retail Establishment or a Public Eating Establishment. Carryout Bags do not include Produce Bags or Product Bags.
- b) *Customer* means any person purchasing goods from a Retail Establishment or a Public Eating Establishment.
- c) *Inspector* means an individual designated by the City Manager to conduct any inspections required or permitted under this Chapter.
- d) *Operator* means the person in control of, or having the responsibility for, the operation of a Retail Establishment or Public Eating Establishment, which may include, but is not limited to, the owner of a Retail Establishment or a Public Eating Establishment.
- e) *Person* means any natural person, firm, corporation, partnership, or other organization or group however organized.

- f) *Plastic Bag* means any bag made predominantly of plastic derived from either petroleum, ethylene derived from natural gas, or a biologically-based source, such as corn or other plant sources. The term “Plastic Bag” includes compostable and biodegradable bags but does not include Reusable Bags, Recycled Paper Carryout Bags, Produce Bags, or Product Bags.
- g) *Postconsumer Recycled Material* means a material that would otherwise be destined for solid waste disposal, having completed its intended end use and product life cycle. Postconsumer Recycled Material does not include materials and by-products generated from, and commonly reused within, an original manufacturing and fabrication process.
- h) *Prepared Food* means foods or beverages which are prepared on premises by cooking, chopping, slicing, mixing, freezing, or squeezing, and which require no further preparation to be consumed, other than heating. Prepared food does not include any raw, uncooked meat product or fruits or vegetables which are chopped, squeezed or mixed.
- i) *Produce Bag* means any bag without handles used exclusively to carry produce, meats, or other food items to the point of sale inside a Retail Establishment or to prevent such food items from coming into direct contact with other purchased items.
- j) *Product Bag* means a bag integrated into the packaging of the product or a bag used (1) to hold prescription medication dispensed from a pharmacy; or (2) to segregate food or merchandise that could damage or contaminate other food or merchandise when placed together in a Reusable Bag or Recycled Paper Carryout Bag (examples include small paper bag for greeting cards, paper bags to protect glass bottles, plastic bags around ice cream or other wet items, paper bags used to weigh candy, etc.).
- k) *Public Eating Establishment* means a restaurant, take-out food establishment, or any other business that receives 90% or more of its revenue from the sale of Prepared Food to be eaten on or off its premises.
- l) *Recyclable* means material that can be sorted, cleansed, and reconstituted using available recycling collection programs for the purposes of using the altered form in the manufacture of a new product. Recycling does not include burning, incinerating, converting, or otherwise thermally destroying solid waste.
- m) *Recycled Paper Carryout Bag* means a paper bag that meets all of the following requirements: (1) contains no old growth fiber, (2) is one hundred percent (100%) recyclable overall and contains a minimum of forty percent (40%) Postconsumer Recycled Material; (3) displays the word “Recyclable: in a highly visible manner on the outside of the bag; and (4) and displays the percentage of Postconsumer Recycled Material used. Recycled Paper Carryout Bags do not include Produce Bags or Product Bags.
- n) *Retail Establishment* means any commercial establishment that sells perishable or nonperishable goods including, but not limited to, clothing, food, and personal items directly to a Customer; and is located within or doing business within the geographical limits of the City of Walnut Creek.
- o) *Reusable Bag* means a bag with handles that is specifically designed and manufactured for multiple reuse and meets all the following requirements: (1) has a minimum lifetime of 125 uses,

which for purposes of this subsection, means the capability of carrying a minimum of 22 pounds 125 times over a distance of at least 175 feet; (2) is machine washable or capable of being cleaned and disinfected; (3) does not contain lead, cadmium, or any other heavy metal in toxic amounts as defined by applicable State and Federal standards and regulations for packaging or reusable bags; and (4) if made of plastic, a minimum of 2.25 mils thick.

5-6.102. Plastic Carryout Bags Prohibited.

No Retail Establishment or Public Eating Establishment shall provide any Carryout Bag to a Customer except as provided in this Chapter.

5-6.103. Permitted Bags.

All Retail Establishments or Public Eating Establishments shall provide or make available to a Customer only Recycled Paper Carryout Bags or Reusable Bags for the purpose of carrying away goods or other materials from the point of sale, subject to the terms of this ordinance. Nothing in this Chapter prohibits Customers from using bags of any type that they bring to the Retail Establishment or Public Eating Establishment themselves or from carrying away goods that are not placed in a bag.

5-6.104. Regulation of Recycled Paper Carryout Bags for Retail Establishments.

1. Any Retail Establishment that provides a Recycled Paper Carryout Bag to a Customer must charge the Customer for each bag provided, except as otherwise provided in this Chapter.
2. The minimum charge per Recycled Paper Carryout Bag will initially be ten cents (\$0.10). The City Manager may increase the minimum charge up to no more than twenty-five cents (\$0.25) if he or she finds the amount should be increased to appropriately disincentivize consumers from electing to use Recycled Paper Carryout Bags. All collected monies will be retained by the Retail Establishment.
3. All Retail Establishments must indicate on the Customer receipt the number of Recycled Paper Carryout Bags provided and the total amount charged for the bags.

5-6.105. Use of Reusable Bags.

1. All Retail Establishments must make Reusable Bags available to Customers for purchase. Exemptions will be made for sanctioned reusable bag giveaway events that are intended to promote the use of Reusable Bags not exceeding a total of 90 days in any consecutive 12-month period.
2. Each Retail Establishment is strongly encouraged to educate its staff to promote Reusable Bags and to post signs encouraging Customers to use Reusable Bags.

5-6.106. Inspection.

An Inspector shall have the right to enter any Retail Establishment or Public Eating Establishment during regular business hours, without a search or inspection warrant, to make reasonable inspection to ascertain whether there is compliance with the provisions of this Chapter.

5-6.107. Enforcement.

1. Those individuals specified in Title 1, Chapter 7 of this Code are authorized to promulgate regulations and to take any and all other actions reasonable and necessary to enforce this Chapter, including, but not limited to, investigating violations, issuing citations, and entering the premises of any Retail Establishment or Public Eating Establishment during business hours. Other City staff may assist with this enforcement responsibility by entering the premises of a Retail Establishment or Public Eating Establishment as part of their regular inspection functions and reporting any alleged violations to the City Manager or his/her designee.
2. If any of those individuals specified above determine that a violation of this Chapter has occurred, he/she will issue a written warning notice to the Operator of the Retail Establishment or Public Eating Establishment that a violation has occurred and the potential penalties that will apply for future violations.
3. Any Retail Establishment or Public Eating Establishment that violates or fails to comply with any of the requirements of this Chapter after a written notice has been issued for a previous violation shall be guilty of an infraction punishable as specified in Title 1 of this Code.

Section 3. Statutory Construction & Severability.

It is the intent of the City Council of the City of Walnut Creek to supplement applicable state and federal law and not to contradict such law and this ordinance shall be construed consistently with that intention. If any section, subsection, subdivision, paragraph, sentence, clause or phrase of this ordinance, or its application to any person or circumstance, is for any reason held to be invalid or unenforceable, such invalidity or unenforceability shall not affect the validity or enforceability of the remaining sections, subsections, subdivisions, paragraphs, sentences, clauses or phrases of this ordinance, or its application to any other person or circumstance. The City Council of the City of Walnut Creek hereby declares that it would have adopted each section, subsection, subdivision, paragraph, sentence, clause or phrase hereof independently, irrespective of the fact that any one or more other sections, subsections, subdivisions, paragraphs, sentences, clauses or phrases hereof be declared invalid or unenforceable.

Section 4. Publication and Effective Date; Operative Date.

Pursuant to the provisions of Government Code Section 36933, a summary of this Ordinance shall be prepared by the City Attorney. At least five (5) days prior to the Council meeting at which this Ordinance is scheduled to be adopted, the City Clerk shall (1) publish the summary, and (2) post in the City Clerk's Office a certified copy of this Ordinance. Within fifteen (15) days after the adoption of this Ordinance, the City Clerk shall (1) publish the summary, and (2) post in the City Clerk's Office a certified copy of the full text of this Ordinance along with the names of those City Council members voting for and against this Ordinance or otherwise voting. This ordinance shall become effective thirty (30) days from the date it is adopted and shall become operative six (6) months for Retail Establishments from the date it is adopted and for Public Eating Establishments nine (9) months from the date it was adopted.

PASSED AND ADOPTED by the City Council of the City of Walnut Creek at a regular meeting thereof held on the 18th day of March, 2014, by the following called vote:

AYES: Councilmembers: Haskew, Silva, Mayor Pro Tem Simmons Mayor Lawson

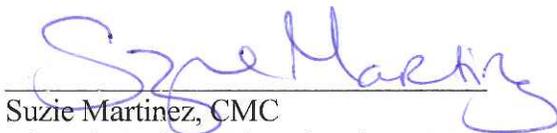
NOES: Councilmembers: Wedel

ABSENT: Councilmembers: None



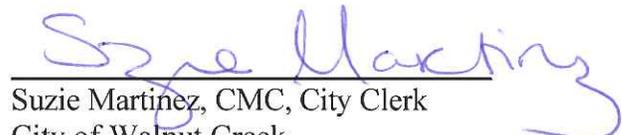
Kristina Lawson
Mayor of the City of Walnut Creek

Attest:



Suzie Martinez, CMC
City Clerk of the City of Walnut Creek

I HEREBY CERTIFY the foregoing to be a true and correct copy of Ordinance No. 2127, duly passed and adopted by the City Council of Walnut Creek, County of Contra Costa, State of California, at a regular meeting of said Council held on the 18th day of March 2014.



Suzie Martinez, CMC, City Clerk
City of Walnut Creek

**CITY OF WALNUT CREEK
ORDINANCE NO. 2130**

**AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF WALNUT CREEK
ADDING CHAPTER 7 TO TITLE 5 OF THE WALNUT CREEK MUNICIPAL CODE
PROHIBITING FOOD VENDORS FROM USING POLYSTYRENE BASED DISPOSABLE
FOOD SERVICE WARE**

The City Council of the City of Walnut Creek does ordain as follows:

Section 1. Chapter 7 of Title 5 of the Walnut Creek Municipal Code is hereby adopted as follows:

**Chapter 7
POLYSTYRENE-BASED DISPOSABLE FOOD SERVICE WARE**

Section 5-7.101 Definitions

Section 5-7.102 Prohibited Use of Polystyrene-based Disposable Food Service Ware

Section 5-7.103 Exemptions

Section 5-7.104 Enforcement

5-7.101. Definitions.

For the purposes of this Chapter only, the following words and phrases shall have the meanings defined in this section unless the context clearly requires otherwise:

- a) *City Facilities* mean any building, structure or vehicle owned or operated by the City of Walnut Creek.
- b) *Disposable Food Service Ware* means single use disposable products used in the restaurant and food service industry for serving or transporting prepared, ready to consume food or beverages. This includes but is not limited to plates, cups, bowls, trays and hinged or lidded containers, also known as clamshells. This does not include straws, utensils, or cup lids nor does it include disposable packaging for unprepared foods.
- c) *Food Vendor* means any establishment located in the City of Walnut Creek that sells or otherwise provides Prepared Food for consumption on or off its premises, and includes, but is not limited to, any shop, sales outlet, restaurant, bar, pub, coffee shop, cafeteria, caterer, convenience store, liquor store, grocery store, supermarket, delicatessen, mobile food truck, vehicle or cart, or roadside stand.
- d) *Polystyrene-based* means and includes expanded polystyrene, which is a thermoplastic petrochemical material utilizing a styrene monomer and process by any number of techniques including, but not limited to fusion of polymer spheres (expandable bead polystyrene), injection molding, form molding, and extrusion blow molding (extruded foam polystyrene), often marked with the symbol #6. The term "polystyrene" also includes polystyrene that has been expanded or blown using a gaseous blowing agent into a solid foam (expanded polystyrene (EPS)), and clear or solid polystyrene known as oriented polystyrene.

- e) *Prepared Food* means foods or beverages whether hot or cold which are prepared on premises by cooking, chopping, slicing, mixing, freezing, or squeezing, and which require no further preparation to be consumed. Prepared Food includes uncooked fruits or vegetables and any “take out” food, or food consumed off the Food Vendor’s premises. Prepared Food does not include any uncooked meat, fish, poultry, or eggs.

5-7.102. Prohibited Use of Polystyrene-Based Disposable Food Service Ware.

- a) No Food Vendor shall sell or otherwise provide Prepared Food in Polystyrene-based Disposable Food Service Ware.
- b) All City Facilities, City-sponsored events, and City permitted events are prohibited from using Polystyrene-based Disposable Food Service Ware. All City departments, agencies, franchises, contractors and vendors doing business with the City shall not purchase or acquire Disposable Food Service Ware made from polystyrene.

5-7.103. Exemptions.

- a) Prepared Foods prepared or packaged outside the City are exempt from the provisions of this Chapter. Purveyors of food prepared or packaged outside the City are encouraged to follow the provisions of this Chapter.
- b) Coolers or Ice Chests. Coolers or ice chests that are intended for reuse are exempt from the provisions of this Chapter.
- c) City Facilities, Food Vendors, City franchises, contractors and their vendors doing business with the City shall be exempt from the provisions of this Chapter, in situations deemed by the City Manager to be an emergency or for the immediate preservation of the public peace, health or safety.

5-7.104. Enforcement.

- a) The City Manager or his/her agent has primary responsibility for the enforcement of this Chapter. The City Manager or his/her agent is authorized to promulgate regulations and to take any and all other actions reasonable and necessary to enforce this Chapter, including, but not limited to, investigating violations, issuing fines, and entering the premises of any Food Vendor during business hours. Other City staff may assist with this enforcement responsibility by entering the premises of a Food Vendor as part of their regular inspection functions and reporting any alleged violations to the City Manager or his/her agent.
- b) If the City Manager or his/her designee determines that a violation of the Chapter has occurred, he/she will issue a written warning notice to the Food Vendor that a violation has occurred and the potential penalties that will apply for future violations.
- c) Any Food Vendor that violates or fails to comply with any of the requirements of this Chapter after written notice has been issued for a previous violation shall be guilty of an infraction punishable as specified in Title 1 of this Code.

Section 3. Statutory Construction & Severability. It is the intent of the City Council of the City of Walnut Creek to supplement applicable state and federal law and not to contradict such law and

this ordinance shall be construed consistently with that intention. If any section, subsection, subdivision, paragraph, sentence, clause or phrase of this ordinance, or its application to any person or circumstance, is for any reason held to be invalid or unenforceable, such invalidity or unenforceability shall not affect the validity or enforceability of the remaining sections, subsections, subdivisions, paragraphs, sentences, clauses or phrases of this ordinance, or its application to any other person or circumstance. The City Council of the City of Walnut Creek hereby declares that it would have adopted each section, subsection, subdivision, paragraph, sentence, clause or phrase hereof independently, irrespective of the fact that any one or more other sections, subsections, subdivisions, paragraphs, sentences, clauses or phrases hereof be declared invalid or unenforceable.

Section 4. Publication and Effective Date. Pursuant to the provisions of Government Code Section 36933, a summary of this Ordinance shall be prepared by the City Attorney. At least five (5) days prior to the Council meeting at which this Ordinance is scheduled to be adopted, the City Clerk shall (1) publish the summary, and (2) post in the City Clerk's Office a certified copy of this Ordinance. Within fifteen (15) days after the adoption of this Ordinance, the City Clerk shall (1) publish the summary, and (2) post in the City Clerk's Office a certified copy of the full text of this Ordinance along with the names of those City Council members voting for and against this Ordinance or otherwise voting. This ordinance shall become effective thirty (30) days from the date it is adopted and shall be become operative on December 18, 2014.

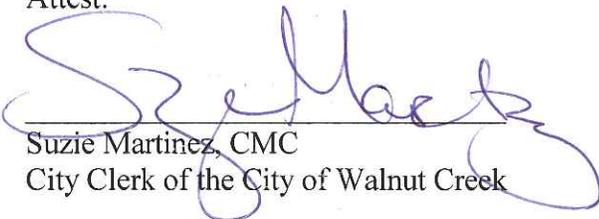
PASSED AND ADOPTED by the City Council of the City of Walnut Creek at a regular meeting thereof held on the 3rd day of June, 2014, by the following called vote:

- AYES: Councilmembers: Haskew, Silva, Simmons, Mayor Lawson
- NOES: Councilmembers: Wedel
- ABSENT: Councilmembers: None



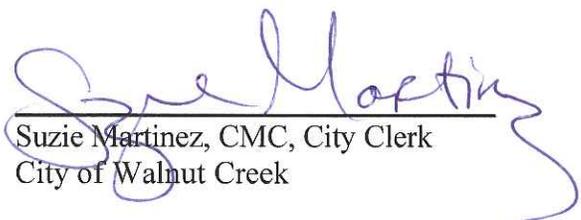
 Kristina Lawson
 Mayor of the City of Walnut Creek

Attest:



 Suzie Martinez, CMC
 City Clerk of the City of Walnut Creek

I HEREBY CERTIFY the foregoing to be a true and correct copy of Ordinance No. 2130, duly passed and adopted by the City Council of Walnut Creek, County of Contra Costa, State of California, at a regular meeting of said Council held on the 3rd day of June 2014.



 Suzie Martinez, CMC, City Clerk
 City of Walnut Creek