City of Palo Alto

Stormwater Management

Annual Report 2012 – 2013

Santa Clara Valley
Urban Runoff
Pollution Prevention Program

CITY OF
PALO
ALTO

Cover photos: (left to right) Younger volunteer in boat at creek cleanup event, boom to capture trash at Matadero Creek, students participating in storm drain stenciling program, two storm drain markers, City staff cleaning out trash capture device in storm drain

PUBLIC WORKS

CITY OF PALO ALTO

PO Box 10250
Palo Alto, CA 94303
650.329.2151

September 15, 2013

Mr. Bruce H. Wolfe
Executive Officer
San Francisco Bay Regional Water Quality Control Board
1515 Clay Street, Suite 1400
Oakland, CA 94612

Subject: City of Palo Alto FY 2012-2013 Annual Report

Dear Mr. Wolfe:

This letter and Annual Report with attachments is submitted by the City of Palo Alto pursuant to Permit Provision C.16.a of the Municipal Regional Stormwater NPDES Permit (MRP), Order R2-2009-0074, NPDES Permit No CAS612008 issued by the San Francisco Bay Regional Water Quality Control Board. The Annual Report provides documentation of activities conducted during FY 2012-2013 and consists of the following:

A. Certification Statement
B. Annual Report Form
   - Table of Contents
   - Completed Annual Report Form: Sections 1-15
C. Appendix
   - Table of Contents
   - Appendices

Please contact me at 650-329-2129 regarding any questions or concerns about the attached report.

Very truly yours,

Joe Teresi

Joe Teresi
Senior Engineer
SCVURPPP Management Committee Representative
Public Works Engineering Services

Attachments

cc: Mike Sartor
Phil Bobel
Brad Eggleston
Karen Bengard
Jon Hospitalier
Steve Banks
Javad Ghaffari
Ken Torke
Karin North
Kirsten Struve
Chris Fujimoto
Julie Weiss
John Reinert

CITY OF PALO ALTO
FY 2012-2013 ANNUAL REPORT

Certification Statement

"I certify, under penalty of law, that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to ensure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted, is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations."

Signature by Duly Authorized Representative:

Joe Teresi

_____

Joe Teresi September 15, 2013
Senior Engineer
Public Works Engineering Services Division

FY 2012-2013 Annual Report
Permittee Name: City of Palo Alto

ATTACHMENT B

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Section 1 – Permittee Information

Background Information					
Permittee Name:	City of Palo Alto				
Population:	66,363				
NPDES Permit No.:	CAS612008				
Order Number:	R2-2009-0074R				
Reporting Time Period (month/year):	July 2012 through June 2013				
Name of the Responsible Authority:	Joe Teresi			**Title:**	Senior Engineer
Mailing Address:	Public Works Engineering Services/ 250 Hamilton Avenue				
City:	Palo Alto	**Zip Code:**	94301	**County:**	Santa Clara
Telephone Number:	(650) 329-2129		**Fax Number:**	(650) 329-2299	
E-mail Address:	joe.teresi@cityofpaloalto.org				
Name of the Designated Stormwater Management Program Contact (if different from above):				**Title:**	
Department:					
Mailing Address:					
City:		**Zip Code:**		**County:**	
Telephone Number:			**Fax Number:**		
E-mail Address:					

Section 2 - Provision C.2 Reporting Municipal Operations

Program Highlights and Evaluation

Highlight/summarize activities for reporting year:

Summary:

During this reporting year, the Manager of Operations for our storm drain maintenance group as well as the Stormwater Investigator attended the Program's Municipal Operations Ad Hoc Task Group meetings. Two staff members attended the March 7, 2013 Municipal Maintenance Workshop.

During street and parking lot resurfacing projects, we have enforced strict use of Best Management Practices (BMPs) on our in-house and contract projects. We have primarily used a milling machine for pavement excavations, eliminating the threat of sawcut slurry discharging into the storm drain. Mechanical sweepers have been used to clean up dry debris. During Sidewalk, Plaza and Pavement cleaning operations, the use of filter fabric to protect storm drain inlets has been strictly enforced on all contract crews. Bridge, Structure and Graffiti maintenance projects have been rare this year. Graffiti has been the most prevalent of these three maintenance operations. Maintenance staff members have been trained in control of slurry using vacuuming and related BMP's. Contract specifications requiring proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities have been utilized in capital improvement and maintenance contracts. Please see the C.2 Municipal Operations section of the Program's FY 12-13 Annual Report for a description of program and regional activities.

C.2.a. ►Street and Road Repair and Maintenance

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

Y	Control of debris and waste materials during road and parking lot installation, repaving or repair maintenance activities from polluting stormwater
Y	Control of concrete slurry and wastewater, asphalt, pavement cutting, and other street and road maintenance materials and wastewater from discharging to storm drains from work sites.
Y	Sweeping and/or vacuuming and other dry methods to remove debris, concrete, or sediment residues from work sites upon completion of work.

Comments:

C.2.b. ►Sidewalk/Plaza Maintenance and Pavement Washing

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

Y	Control of wash water from pavement washing, mobile cleaning, pressure wash operations at parking lots, garages, trash areas, gas station fueling areas, and sidewalk and plaza cleaning activities from polluting stormwater
Y	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs

Comments:

C.2.c. ►Bridge and Structure Maintenance and Graffiti Removal

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

NA	Control of discharges from bridge and structural maintenance activities directly over water or into storm drains
Y	Control of discharges from graffiti removal activities
NA	Proper disposal for wastes generated from bridge and structure maintenance and graffiti removal activities
Y	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs for graffiti removal
NA	Employee training on proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities.
NA	Contract specifications requiring proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities.

Comments:
During this reporting period there have not been any new or replacement culvert/bridge projects, bridge maintenance, or graffiti removal on bridges. Graffiti removal is done by in-house staff who are trained on proper disposal of wastes; however, no graffiti removal occurred near waterbodies.

C.2.d. ►Stormwater Pump Stations

Does your municipality own stormwater pump stations:	Y	**Yes**		**No**

If your answer is **No** then skip to **C.2.e.**

Complete the following table for dry weather DO monitoring and inspection data for pump stations[1] (add more rows for additional pump stations). If a pump station is exempt from DO monitoring, explain why it is exempt.

Pump Station Name and Location	**First inspection Dry Weather DO Data**		**Second inspection Dry Weather DO Data**	
	Date	**mg/L**	**Date**	**mg/L**
Adobe Creek Pump Station – 1193 East Meadow Drive	7/25/2012	7.6	6/19/2013	8.0
Matadero Creek Pump Station – 1082 Colorado Avenue	7/25/2012	7.1	6/19/2013	7.6
Colorado Pump Station – 2999 West Bayshore Road	7/25/2012	7.5	6/19/2013	7.0
Palo Alto Airport Pump Station – 1902 Embarcadero Road	7/25/2012	5.8	6/19/2013	4.2
San Francisquito Creek Pump Station – 2027 East Bayshore Road	7/25/2012	7.9	6/19/2013	9.0
Alma / University Pump Station – Mitchell Lane / University Avenue	7/25/2012	5.0	6/19/2013	6.5

Summarize corrective actions as needed for DO monitoring at or below 3 mg/L. Attach inspection records of additional DO monitoring for corrective actions:

Summary:
All pump station inspections found DO levels above 3 mg/L for this reporting year.

Attachments: N/A

Complete the following table for wet weather inspection data for pump stations (add more rows for additional pump stations):

Pump Station Name and Location	**Date** (2x/year required)	**Presence of Trash** (Cubic Yards)	**Presence of Odor** (Yes or No)	**Presence of Color** (Yes or No)	**Presence of Turbidity** (Yes or No)	**Presence of Floating Hydrocarbons** (Yes or No)
Adobe Creek	12/3/2012	ND	No	Yes	No	No

[1] DO monitoring is exempted where all discharge from a pump station remains in a stormwater collection system or infiltrates into a dry creek immediately downstream.

Adobe Creek	2/20/2013	> 1 cu yard	No	Yes	Yes	No
Matadero Creek	12/3/2012	> 1 cu yard	No	Yes	No	No
Matadero Creek	2/20/2013	> 1 cu yard	No	Yes	Yes	No
Colorado Avenue	12/3/2012	ND	No	No	No	No
Colorado Avenue	2/202013	ND	No	Yes	No	No
Palo Alto Airport	12/3/2012	ND	No	Yes	No	No
Palo Alto Airport	2/20/2013	ND	No	Yes	No	No
San Francisquito Creek	12/3/2012	ND	Yes	No	No	No
San Francisquito Creek	2/20/2013	ND	No	Yes	Yes	No
Alma / University	12/3/2012	> 1cu yard	No	Yes	No	No
Alma / University	2/20/2013	ND	No	Yes	Yes	No

C.2.e. ►Rural Public Works Construction and Maintenance

Does your municipality own/maintain rural[2] roads:	Y	**Yes**	**No**

If your answer is **No** then skip to **C.2.f**.

Place a **Y** in the boxes next to activities where applicable BMPs were implemented. If not applicable, type **NA** in the box and provide an explanation in the comments section below. Place an **N** in the boxes next to activities where applicable BMPs were not implemented for one or more of these activities during the reporting fiscal year, then in the comments section below provide an explanation of when BMPs were not implemented and the corrective actions taken.

Y	Control of road-related erosion and sediment transport from road design, construction, maintenance, and repairs in rural areas
Y	Identification and prioritization of rural road maintenance based on soil erosion potential, slope steepness, and stream habitat resources
Y	No impact to creek functions including migratory fish passage during construction of roads and culverts
Y	Inspection of rural roads for structural integrity and prevention of impact on water quality
Y	Maintenance of rural roads adjacent to streams and riparian habitat to reduce erosion, replace damaging shotgun culverts and excessive erosion
Y	Re-grading of unpaved rural roads to slope outward where consistent with road engineering safety standards, and installation of water bars as appropriate
Y	Inclusion of measures to reduce erosion, provide fish passage, and maintain natural stream geomorphology when replacing culverts or design of new culverts or bridge crossings

Comments including listing increased maintenance in priority areas:
We have been implementing the Program's Rural Public Works Maintenance and Support Performance Standards and associated BMPs since 2003.

[2] Rural means any watershed or portion thereof that is developed with large lot home-sites, such as one acre or larger, or with primarily agricultural, grazing or open space uses.

C.2.f. ►Corporation Yard BMP Implementation

Place an **X** in the boxes below that apply to your corporations yard(s):

	We do not have a corporation yard
	Our corporation yard is a filed NOI facility and regulated by the California State Industrial Stormwater NPDES General Permit
x	We have a **Stormwater Pollution Prevention Plan (SWPPP)** for the Corporation Yard(s)

Place an **X** in the boxes below next to implemented SWPPP BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of the BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:

X	Control of pollutant discharges to storm drains such as wash waters from cleaning vehicles and equipment
X	Routine inspection prior to the rainy seasons of corporation yard(s) to ensure non-stormwater discharges have not entered the storm drain system
X	Containment of all vehicle and equipment wash areas through plumbing to sanitary or another collection method
X	Use of dry cleanup methods when cleaning debris and spills from corporation yard(s) or collection of all wash water and disposing of wash water to sanitary or other location where it does not impact surface or groundwater when wet cleanup methods are used
X	Cover and/or berm outdoor storage areas containing waste pollutants

Comments:
The City received a Notice of Deficiency relating to inspection of municipal corporation yards on January 8, 2013. The City responded on January 22, 2013 noting that for this reporting year, the Municipal Corporation Yard inspection did not occur until December, which is after the begin of the rainy season. Standard Operating Procedures have been modified to ensure that the inspection of the Municipal Corporation Yard will occur prior to October 1. It should be noted, that multiple inspections were conducted during the year.

If you have a corporation yard(s) that is not an NOI facility, complete the following table for inspection results for your corporation yard(s) or attach a summary including the following information:

Corporation Yard Name	**Inspection Date** (1x/year required)	**Inspection Findings/Results**	**Follow-up Actions**
Municipal Service Center	12/12/2012	One (1) 3 gallon fuel container improperly stored, two (2) storm drain catch basins inlets with dirt adjacent to openings, and one (1) chemical storage container required to be placed in approved covered location.	Verbal notice given to on-site staff to abate problems as soon as possible.
Municipal Service Center	1/2/2013	All previously concerned noted items compliant. No other violations observed at this time.	None
Municipal Service Center	12/11/2012	No issues observed	None

(automotive facility only)			
Municipal Service Center (automotive facility only)	6/26/2013	No issues observed	None

Section 3 - Provision C.3 Reporting New Development and Redevelopment

C.3.b.v.(2)(a) ►Green Streets Status Report

(All projects to be completed by December 1, 2014)

On an annual basis (if applicable), report on the status of any pilot green street projects within your jurisdiction. For each completed project, report the capital costs, operation and maintenance costs, legal and procedural arrangements in place to address operation and maintenance and its associated costs, and the sustainable landscape measures incorporated in the project including, if relevant, the score from the Bay-Friendly Landscape Scorecard.

Summary:

The C.3 New Development and Redevelopment section of the Program's FY 12-13 Annual Report includes a description of program and regional activities. The Green Street Pilot Project Summary Report submitted by BASMAA, on behalf of the MRP permittees, in BASMAA's MRP FY 12-13 Regional Supplement – New Development and Redevelopment includes information on the green street project planned in our jurisdiction.

Public Works Engineering Services staff are implementing a "Green Street" capital project in the Southgate residential neighborhood of Palo Alto. A project that reduces runoff and improves storm water quality through the use of bioretention areas at intersection corners, permeable pavement for crosswalks and walkways, and a bicycle boulevard is currently under design. A total of $1.1 million ($300,000 for design and $800,000 for construction) has been budgeted in the City's capital improvement program for this project. Staff submitted a conceptual application for a Proposition 84 Implementation Grant, but was not selected to submit a full application. The project design documents (plans, specifications, and estimate) are approximately 90% complete. Construction of the project is expected to commence during the fall of 2013 and will be completed by the summer of 2014.

C.3.b.v.(2)(c) ►Summary of Green Street Projects Completed by January 1, 2013

(For FY 12-13 Annual Report only) Provide a summary of all green street projects completed by January 1, 2013.

Summary:

BASMAA has prepared a regional summary of all green street pilot projects. The Green Street Pilot Project Summary Report is being submitted by BASMAA, on behalf of the MRP permittees, in BASMAA's MRP FY 12-13 Regional Supplement – New Development and Redevelopment. The Green Streets Pilot Project Summary Report contains all of the required elements listed in Provision C.3.b.v.(2)(c) for all green street projects completed by January 1, 2013, as well as information on projects not yet completed.

C.3.b.v.(1) ►Regulated Projects Reporting

Fill in attached table **C.3.b.v.(1)** or attach your own table including the same information.

C.3.e.v. ►Alternative or In-Lieu Compliance with Provision C.3.c.

(For FY 11-12 Annual Report and each Annual Report thereafter) Is your agency choosing to require 100% LID treatment onsite for all Regulated Projects and not allow alternative compliance under Provision C.3.e.?		**Yes**	X	**No**

Comments (optional): We have not allowed the alternative compliance option on any regulated projects to-date, but the option is available per the municipal code.

C.3.e.vi ► Special Projects Reporting

1. Has your agency received, but not yet granted final discretionary approval of, a development permit application for a project that has been identified as a potential Special Project based on criteria listed in MRP Provision C.3.e.ii(2) for any of the three categories of Special Projects (Categories A, B or C)?		**Yes**	x	**No**
2. Has your agency granted final discretionary approval of a project identified as a Special Project in the March 15, 2013 report? If yes, include the project in both the C.3.b.v.(1) Table, and the C.3.e.vi. Table.		**Yes**	x	**No**

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

(1) Fill in attached table **C.3.h.iv.(1)** or attach your own table including the same information.

(2) On an annual basis, provide a discussion of the inspection findings for the year and any common problems encountered with various types of treatment systems and/or HM controls. This discussion should include a general comparison to the inspection findings from the previous year.

Summary:

City staff inspected all stormwater treatment systems this year. Storm water treatment devices at inspected facilities are generally performing well and are being adequately maintained by the facility owners.

(3) On an annual basis, provide a discussion of the effectiveness of the O&M Program and any proposed changes to improve the O&M Program (e.g., changes in prioritization plan or frequency of O&M inspections, other changes to improve effectiveness program).

Summary:

The City of Palo Alto storm water treatment systems O&M verification inspection program continues to be effective in inspections and associated fees per signed individual maintenance agreements. Effective February 1, 2011, revisions to Palo Alto Municipal Code Section 16.11.030(f) (Storm Water Pollution Prevention) require permit applicants to retain an independent 3rd party to visit the project site within 45 days following installation of the storm water treatment controls to verify that the controls have been installed in accordance with the approved plans.
Public Works Engineering Services has contracted with Eisenberg, Olivieri, and Associates (EOA), Inc. in FY 2012-13 to conduct a review of Public Works land development review processes. One of the consultant's tasks will be the review of our inspection process to ensure that it accomplishes the inspection of required storm water treatment measures in a complete, efficient, and effective manner in conformance with the requirements of the MRP.

Palo Alto currently inspects stormwater treatment systems or HM controls more frequently than required to ensure property managers are aware of the requirements.

(4) During the reporting year, did your agency:

• Inspect all newly installed stormwater treatment systems and HM controls within 45 days of installation?	x	**Yes**		**No**		**Not applicable. No new facilities were installed.**
• Inspect at least 20 percent of the total number of installed stormwater treatment systems or HM controls?[3]	X	**Yes**		**No**		**Not applicable. No treatment measures**
• Inspect at least 20 percent of the total number of installed vault-based systems?	X	**Yes**		**No**		**Not applicable. No vault systems.**
If you answered "No" to any of the questions above, please explain:						

C.3.i. ►Required Site Design Measures for Small Projects and Detached Single Family Home Projects

On an annual basis, discuss the implementation of the requirements of Provision C.3.i, including ordinance revisions, permit conditions, development of standard specifications and/or guidance materials, and staff training.

Summary:

BASMAA prepared standard specifications in four fact sheets regarding the site design measures listed in Provision C.3.i, as a resource for Co-permittees. We have modified local ordinances/policies/procedures and forms/checklists to require all applicable projects approved after December 1, 2012 to implement at least one of the site design measures listed in Provision C.3.i. Additionally, we have incorporated this requirement into our Conditions of Approval issued to applicants during the discretionary review process as well as requiring implementation of these elements during building permit review.

[3] If there is only 1 treatment measure in the jurisdiction, the agency must inspect it every year.

C.3.b.v.(1) ►Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location[10], Street Address	Name of Developer	Project Phase No.[11]	Project Type & Description[12]	Project Watershed[13]	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New Impervious Surface Area (ft^2)[14]	Total Replaced Impervious Surface Area (ft^2)[15]	Total Pre-Project Impervious Surface Area[16] (ft^2)	Total Post-Project Impervious Surface Area[17] (ft^2)
Private Projects											
Bloomingdale's	180 El Camino Real	Stanford University Land Management	N/A	Construction of a new 120,000 sf, retail building at Stanford Shopping Center	San Francisquito Creek	53 AC	3.4 AC	0	136,109	142,043	136,109
C.J. Huang Bldg.	780 Welch Road	Leland Stanford Junior University	N/A	Construction of a new 49,425 sf, 3-story medical office building	San Francisquito Creek	2.9 AC	1.85 AC	0	58,944	95,237	58,944
Barnes & Noble "Nook"	3400 Hillview Avenue	Stanford University Land Management	N/A	Site improvements and landscape changes.	Matadero Creek	16 AC	0.8 AC	7,442	13,901	13,901	21,343
Gideon Hausner Jewish Day School	490 San Antonio Avenue	Gideon Hausner Jewish Day School	N/A	Construction of a new 17,602 sf, 1-story gymnasium and four classrooms.	Adobe Creek	3.1 AC	TBD	TBD	TBD	TBD	TBD
1701 Page Mill Road	1701 Page Mill Road	Leland Stanford Junior University Board of Trustees	N/A	Construction of a new 116,000 sf, 2-story R&D building	Matadero Creek	8.4 AC	6.7 AC	36,494	124,023	143,921	160,517
145 Hawthorne Avenue	145 Hawthorne Avenue	PAHH, LLC	N/A	Construction of (3) new detached residential units	San Francisquito Creek	.24 AC	TBD	TBD	TBD	TBD	TBD
CPI Parking Lot	811 Hansen Way	Leland Stanford Junior University Board of Trustees	N/A	Parking Lot Improvements	Matadero Creek	5.9 AC	TBD	TBD	TBD	TBD	TBD

[10] Include cross streets
[11] If a project is being constructed in phases, indicate the phase number and use a separate row entry for each phase. If not, enter "NA".
[12] Project Type is the type of development (i.e., new and/or redevelopment). Example descriptions of development are: 5-story office building, residential with 160 single-family homes with five 4-story buildings to contain 200 condominiums, 100 unit 2-story shopping mall, mixed use retail and residential development (apartments), industrial warehouse.
[13] State the watershed(s) in which the Regulated Project is located. Downstream watershed(s) may be included, but this is optional.
[14] All impervious surfaces added to any area of the site that was previously existing pervious surface.
[15] All impervious surfaces added to any area of the site that was previously existing impervious surface.
[16] For redevelopment projects, state the pre-project impervious surface area.
[17] For redevelopment projects, state the post-project impervious surface area.

C.3.b.v.(1) ►Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location[10], Street Address	Name of Developer	Project Phase No.[11]	Project Type & Description[12]	Project Watershed[13]	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New Impervious Surface Area (ft^2)[14]	Total Replaced Impervious Surface Area (ft^2)[15]	Total Pre-Project Impervious Surface Area[16] (ft^2)	Total Post-Project Impervious Surface Area[17] (ft^2)
Public Projects											
Palo Alto Main Library	1213 Newell Road	City of Palo Alto	N/A	4,100 sf addition to the Main Library and site improvements.	San Francisquito Creek	11.2 AC	3.31	14,800	86,400	90,500	107,760
Comments:											

C.3.b.v.(1) ►Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (private projects)										
Project Name Project No.	**Application Deemed Complete Date[18]**	**Application Final Approval Date[19]**	**Source Control Measures[20]**	**Site Design Measures[21]**	**Treatment Systems Approved[22]**	**Type of Operation & Maintenance Responsibility Mechanism[23]**	**Hydraulic Sizing Criteria[24]**	**Alternative Compliance Measures[25/26]**	**Alternative Certification[27]**	**HM Controls[28/29]**
Private Projects										
Bloomingdale's	09/25/12	02/12/13	Pavement sweeping, catch basin cleaning and good housekeeping	Microdetention in landscape	Bioretention	Recorded Storm water treatment maintenance agreement with owner/developer	2b	N/A	Third party certification by Stephanie Conran with Schaaf & Wheeler.	N/A
C.J. Huang Bldg.	10/23/12	4/7/13	Covered dumpster area drains to sanitary sewer, beneficial landscaping, pavement sweeping, catch basin cleaning & labeling	Minimized impervious surfaces, roof downspouts drain to landscaping	Bioretention, Bioswale (existing)	Recorded Storm water treatment maintenance agreement with owner/developer	1b	N/A	Third party certification by Giyan Senaratne with West Coast Code Consultants, Inc.	N/A
Barnes & Noble	06/21/12	08/21/12	Beneficial	Cluster	Bioretention,	Recorded Storm water treatment	1b	N/A	Third party	N/A

[18] For private projects, state project application deemed complete date. If the project did not go through discretionary review, report the building permit issuance date.
[19] For private projects, state project application final discretionary approval date. If the project did not go through discretionary review, report the building permit issuance date.
[20] List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.
[21] List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.
[22] List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).
[23] List the legal mechanism(s) (e.g., O&M agreement with private landowner; O&M agreement with homeowners' association; O&M by public entity, etc…) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.
[24] See Provision C.3.d.i. "Numeric Sizing Criteria for Stormwater Treatment Systems" for list of hydraulic sizing design criteria. Enter the corresponding provision number of the appropriate criterion (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3).
[25] For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.
[26] For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.
[27] Note whether a third party was used to certify the project design complies with Provision C.3.d.
[28] If HM control is not required, state why not.
[29] If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), biodetention unit(s), regional detention basin, or in-stream control).

C.3.b.v.(1) ►Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (private projects)										
Project Name Project No.	**Application Deemed Complete Date[18]**	**Application Final Approval Date[19]**	**Source Control Measures[20]**	**Site Design Measures[21]**	**Treatment Systems Approved[22]**	**Type of Operation & Maintenance Responsibility Mechanism[23]**	**Hydraulic Sizing Criteria[24]**	**Alternative Compliance Measures[25/26]**	**Alternative Certification[27]**	**HM Controls[28/29]**
"Nook"			landscaping, pavement sweeping, catch basin cleaning, good housekeeping	structures/pavement, microdetention in landscape	Underground detention and infiltration system	maintenance agreement with owner/developer			certification by Stephanie Conran with Schaaf & Wheeler.	
Gideon Hausner Jewish Day School	04/01/13	06/26/13	TBD	TBD	TBD	Recorded Storm water treatment maintenance agreement with owner/developer	TBD	TBD	TBD	N/A
1701 Page Mill Road	07/19/12	11/12/12	Pavement sweeping, catch basin cleaning, good housekeeping, and storm drain labeling	Minimum land disturbance, minimized impervious surfaces, minimum-impact parking lot design, cluster structures/pavement	Bioretention	Recorded Storm water treatment maintenance agreement with owner/developer	2c	N/A	Third party certification by Stephanie Conran with Schaaf & Wheeler.	N/A
145 Hawthorne Avenue	07/02/12	02/26/13	TBD	TBD	TBD	Recorded Storm water treatment maintenance agreement with owner/developer	TBD	TBD	TBD	N/A
CPI Parking Lot	05/12/12	09/05/12	TBD	TBD	TBD		TBD	TBD	TBD	TBD
Comments:										

C.3.b.v.(1) ►Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period (public projects)										
Project Name Project No.	**Approval Date[30]**	**Date Construction Scheduled to Begin**	**Source Control Measures[31]**	**Site Design Measures[32]**	**Treatment Systems Approved[33]**	**Operation & Maintenance Responsibility Mechanism[34]**	**Hydraulic Sizing Criteria[35]**	**Alternative Compliance Measures[36/37]**	**Alternative Certification[38]**	**HM Controls[39/40]**
Public Projects										
Palo Alto Main Library	09/26/11	08/11/12	Pavement sweeping, catch basin cleaning, storm drain labeling	Roof downspouts to landscaping, flush curbs for infiltration	Bioretention	Recorded Storm water treatment maintenance agreement with owner/developer	Combination flow and volume based design.	N/A	Third party certification by Stephanie Conran with Schaaf & Wheeler.	N/A
Comments:										

[30] For public projects, enter the plans and specifications approval date.
[31] List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.
[32] List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.
[33] List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).
[34] List the legal mechanism(s) (e.g., maintenance plan for O&M by public entity, etc…) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.
[35] See Provision C.3.d.i. "Numeric Sizing Criteria for Stormwater Treatment Systems" for list of hydraulic sizing design criteria. Enter the corresponding provision number of the appropriate criterion (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3).
[36] For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.
[37] For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.
[38] Note whether a third party was used to certify the project design complies with Provision C.3.d.
[39] If HM control is not required, state why not.
[40] If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), biodetention unit(s), regional detention basin, or in-stream control).

C.3.h.iv. ►Table of Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information.

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO)[41]	Party Responsible[42] For Maintenance	Date of Inspection	Type of Inspection[43]	Type of Treatment/HM Control(s) Inspected[44]	Inspection Findings or Results[45]	Enforcement Action Taken[46]	Comments/Follow -up
Stanford/Palo Alto Community Playing Fields	2700 El Camino Real, Palo Alto, 94306	No	City of Palo Alto	5/15/2013	Routine	Vegetated Swale, Porous Pavement, and Underground Detention System	No Visible / Apparent Problems	None	Re-inspect site as needed.
800 High Street Condominiums	800 High Street, Palo Alto, 94301	No	SWIMS, Inc	5/24/2013	Routine	Bioretention, Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
VTA Transit Center	95 University Avenue, Palo Alto, 94301	No	Santa Clara Valley Transit Authority Maintenance Division	5/20/2013	Routine	Vegetated Swale, Media Filter, and Infiltration Trench	No Visible / Apparent Problems	None	Re-inspect site as needed.
New Watson	2450 Watson Court, Palo Alto, 94303	No	New Watson Property Management	5/21/2013	Routine	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Arbor Real	4219 El Camino Real, Palo Alto, 94306	No	SWIMS, Inc.	5/24/2013	Routine	Vegetated Swale, Porous Pavement, and Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
Echelon	1101 East Meadow Drive, Palo Alto, 94303	No	Drainage Protection Systems	5/15/2013	Routine	Porous Pavement, Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
Keys Middle School	3981 El Camino Real, Palo Alto, 94306	No	Keys Middle School Maintenance	6/10/2013	Routine	Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
Campus for Jewish Life	899 Charleston Rd, Palo Alto, 94303	No	Campus for Jewish Life	5/21/2013	Routine	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Walgreen's	310 University Avenue, Palo Alto	No	SWIMS, Inc.	5/24/2013	Routine	Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.

[41] Indicate "YES" if the facility was installed within the reporting period, or "NO" if installed during a previous fiscal year.
[42] State the responsible operator for installed stormwater treatment systems and HM controls.
[43] State the type of inspection (e.g., 45-day, routine or scheduled, follow-up, etc.).
[44] State the type(s) of treatment systems inspected (e.g., bioretention facility, flow-through planter, infiltration basin, etc…) and the type(s) of HM controls inspected, and indicate whether the treatment system is an onsite, joint, or offsite system.
[45] State the inspection findings or results (e.g., proper installation, improper installation, proper O&M, immediate maintenance needed, etc.).
[46] State the enforcement action(s) taken, if any.

C.3.h.iv. ►Table of Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information.

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO)[41]	Party Responsible[42] For Maintenance	Date of Inspection	Type of Inspection[43]	Type of Treatment/HM Control(s) Inspected[44]	Inspection Findings or Results[45]	Enforcement Action Taken[46]	Comments/Follow -up
	94301								
SAP Building 2	3412 Hillview Avenue, Palo Alto, 94304	No	Eco-Systems	6/20/2013	Routine	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Altaire	901 San Antonio Rd, Palo Alto, 94303	No	JPA	5/24/2013	Routine	Vortex Separator, Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
AT&T Mobility Store	2805 El Camino Real, Palo Alto, 94306	No	Premier Properties Management	5/20/2013	Routine	Vegetated Swale, Planter Boxes, and Porous Pavement	No Visible / Apparent Problems	None	Re-inspect site as needed.
Pinewood School Gym	3750 Fabian Way, Palo Alto, 94303	No	SWIMS, Inc.	5/24/2013	Routine	Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
Palo Alto Medical Foundation	49 Wells Avenue, Palo Alto, 94301	No	Palo Alto Medical Foundation	5/20/2013	Routine	Planter Boxes	No Visible / Apparent Problems	None	Re-inspect site as needed.
Alta Torre	3895 Fabian Way, Palo Alto, 94303	No	Drainage Protection Systems	5/24/2013	Routine	Planter Boxes, Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
Redwood Gate	4249 El Camino Real, Palo Alto, 94306	No	Revel Environmental Manufacturing, Inc.	5/15/2013	Routine	Vegetated Swale, Porous Pavement, and Underground Detention System	No Visible / Apparent Problems	None	Re-inspect site as needed.
Palo Alto Golf Country Club	3000 Alexis Drive, Palo Alto, 94304	No	Palo Alto Gold Country Club	6/12/2013	Routine	Vegetated Swale, Vegetated Buffer Strip, and Wet Pond	No Visible / Apparent Problems	None	Re-inspect site as needed.
Elk's Lodge No. 1471	4249 El Camino Real, Palo Alto	No	Drainage Protection Systems	5/24/2013	Routine	Vegetated Swale, Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.
Tree House Apartments	488 West Charleston Road, Palo Alto. 94306	No	Pacific Stormwater BMP Solutions, LLC	6/18/2013	Routine	Water Quality Inlet, Drain Insert	No Visible / Apparent Problems	None	Re-inspect site as needed.
Old Trace Middlefield LLC	2995 Middlefield Road, Palo Alto, 94303	No	Orchard Commercial, inc.	5/24/2013	Routine	Vegetated Swale, Water Quality Inlet	No Visible / Apparent Problems	None	Re-inspect site as needed.
Webster Square	275 Lytton Avenue, Palo Alto, 94301	No	King Asset Management	6/17/2013	Routine	Vortex Separator	No Visible / Apparent Problems	None	Re-inspect site as needed.

C.3.h.iv. ►Table of Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information.

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO)[41]	Party Responsible[42] For Maintenance	Date of Inspection	Type of Inspection[43]	Type of Treatment/HM Control(s) Inspected[44]	Inspection Findings or Results[45]	Enforcement Action Taken[46]	Comments/Follow -up
Emma Court – Lot 4	3500 Emma Court, Palo Alto, CA 94306	Yes	Resident	6/11/2013	Initial	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Emma Court – Lot 1	3501 Emma Court, Palo Alto, CA 94306	Yes	Resident	6/11/2013	Initial	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Emma Court – Lot 3	3502 Emma Court, Palo Alto, CA 94306	Yes	Resident	6/11/2013	Initial	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Emma Court – Lot 2	3503 Emma Court, Palo Alto, CA 94306	Yes	Resident	6/11/2013	Initial	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.
Merck Remodel	975 S. California Ave, Palo Alto, CA 94304	Yes	SWIMS, Inc.	6/17/2013	Initial	Media Filter	No Visible / Apparent Problems	None	Re-inspect site as needed.
Freidenrich Center	800 Welch Road, Palo Alto, CA 94304	Yes	Stanford University	6/13/2013	Initial	Vegetated Swale, Bioretention	No Visible / Apparent Problems	None	Re-inspect site as needed.
Hewlett Packard Bldg 20 Annex	3000 Hanover St, Palo Alto, CA 94304	Yes	Hewlett Packard	6/12/2013	Initial	Vegetated Swale	No Visible / Apparent Problems	None	Re-inspect site as needed.

C.3.e.vi.Special Projects Reporting Table

Reporting Period – January 1 – June 30, 2013

Project Name & No.	Permittee	Address	Application Submittal Date[47]	Status[48]	Description[49]	Site Total Acreage	Density DU/Acre	Density FAR	Special Project Category[50]	LID Treatment Reduction Credit Available[51]	List of LID Stormwater Treatment Systems[52]	List of Non-LID Stormwater Treatment Systems[53]
No special projects approved												

[47] Date that a planning application for the Special Project was submitted.
[48] Indicate whether final discretionary approval is still pending or has been granted, and provide the date or version of the project plans upon which reporting is based.
[49] Type of project (commercial, mixed-use, residential), number of floors, number of units, type of parking, and other relevant information.
[50] For each applicable Special Project Category, list the specific criteria applied to determine applicability. For each non-applicable Special Project Category, indicate n/a.
[51] For each applicable Special Project Category, state the maximum total LID Treatment Reduction Credit available. For Category C Special Projects also list the individual Location, Density, and Minimized Surface Parking Credits available.
[52]: List all LID stormwater treatment systems proposed. For each type, indicate the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area.
[53] List all non-LID stormwater treatment systems proposed. For each type of non-LID treatment system, indicate: (1) the percentage of the total amount of runoff identified in Provision C.3.d. for the Special Project's drainage area, and (2) whether the treatment system either meets minimum design criteria published by a government agency or received certification issued by a government agency, and reference the applicable criteria or certification.

Section 4 – Provision C.4 Industrial and Commercial Site Controls

Program Highlights

Provide background information, highlights, trends, etc.

The City actively participated in the Program's Industrial and Commercial Ad Hoc Task Group (IND AHTG). The IND AHTG worked on developing methods for controlling mobile sources of stormwater pollution, handling fire sprinkler testing water, and discussed upcoming changes to the General Industrial Permit. The IND AHTG also planned and held a Countywide Inspector training workshop which included training on IND requirements and inspection techniques.

The City of Palo Alto continues to implement an aggressive industrial and commercial inspection program:
• All inspections of industrial and commercial facilities include both stormwater and wastewater components
• The City updated its C.4 inspection plan and facilities list
• Seven staff members (all field inspectors) attended the April 23, 2013 IND IDDE workshop and provided one of the case scenarios for the training
• City staff actively participate in the Program's Industrial and Commercial Ad Hoc Task Group (IND AHTG)

Palo Alto revised its Enforcement Response Plan (ERP) in response to a Notice of Deficiency from the Regional Board dated April 8, 2013. The revised ERP addressing the Regional Board comment received was submitted to the Regional Board on April 29, 2013.

C.4.b.i. ► Business Inspection Plan

Do you have a Business Inspection Plan?	X	**Yes**		**No**

If No, explain:

C.4.b.iii.(1) ► Potential Facilities List

List below or attach your list of industrial and commercial facilities in your Inspection Plan to inspect that could reasonably be considered to cause or contribute to pollution of stormwater runoff.

Commercial and industrial facilities in regulated categories are inspected for wastewater and storm water pollution prevention issues as documented in the City of Palo Alto's annual Pretreatment Report and Clean Bay Plan. Facility data, status, and inspection results are stored in a database. Based on the initial monitoring of additional sites that fall into categories of Potential Facilities identified in the Municipal Regional Permit (MRP) but not covered under our pre-MRP inspection programs, City staff prepared an inspection plan and frequency for these facilities. A list of the facilities subject to periodic inspection is attached as Appendix 4-1.

C.4.b.iii.(2) ►Facilities Scheduled for Inspection

List below or attach your list of facilities scheduled for inspection during the current fiscal year.

Please see Appendix 4-2.

C.4.c.iii.(1) ►Facility Inspections

Fill out the following table or attach a summary of the following information. Indicate your violation reporting methodology below.

	x	Permittee reports multiple discrete violations on a site as one violation.
		Permittee reports the total number of discrete violations on each site.

	Number	Percent
Number of businesses inspected	170	
Total number of inspections conducted	327	
Number of violations (excluding verbal warnings)	4	
Sites inspected in violation	4	2%
Violations resolved within 10 working days or otherwise deemed resolved in a longer but still timely manner	2	50%

Comments:

"Sites inspected in violation" reflects the number of sites that received a written warning (Level 2 or 3 enforcement) during a site inspection. Multiple discrete violations on a site during one inspection are counted as one violation.

All of the sites that had violations (excluding verbal warnings) were restaurants. The City inspects all facilities found with violations until violations are satisfactorily corrected, no matter how long it takes a facility to achieve compliance. Written notices include a due date for completing the corrections to violation found. The violations not corrected in a timely manner received escalated enforcement actions as well as education to encourage the facility to comply.

There were 2 sites that received Level 2 and Level 3 enforcement reported as "not resolved within 10 working days". Both sites were restaurants:
_ One restaurant received a warning letter for excessive garbage and trash on the ground.
- One restaurant received Level 3 enforcement for washing mats outside.

The next inspection conducted was after the 10 days or was not documented adequately.

C.4.c.iii.(2) ►Frequency and Types/Categories of Violations Observed

Fill out the following table or attach a summary of the following information.

Type/Category of Violations Observed	Number of Violations
Actual discharge (e.g. active non-stormwater discharge or clear evidence of a recent discharge)	1
Potential discharge and other	48
Comments: A discharge stream was counted as one discharge per inspection per site. Appendix 4-3 defines categories with actual or potential discharges. This table includes verbal warnings.	

C.4.c.iii.(2) ►Frequency and Type of Enforcement Conducted

Fill out the following table or attach a summary of the following information.

	Enforcement Action (as listed in ERP)[48]	Number of Enforcement Actions Taken	% of Enforcement Actions Taken[49]
Level 1	Verbal Warning	44	92%
Level 2	Warning Letter	2	4%
Level 3	Notice of Non Compliance	2	4%
Level 4	Administrative Action	0	0%
Total		48	100%

C.4.c.iii.(3) ►Types of Violations Noted by Business Category

Fill out the following table or attach a summary of the following information.

Business Category[50]	Number of Actual Discharge Violations	Number of Potential/Other Discharge Violations
A summary of these categories is attached as Appendix 4-3.		

[48] Agencies to list specific enforcement actions as defined in their ERPs.
[49] Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.
[50] List your Program's standard business categories.

C.4.c.iii.(4) ►Non-Filers

List below or attach a list of the facilities required to have coverage under the Industrial General Permit but have not filed for coverage:

There were no industries identified as non-filers.

C.4.d.iii ►Staff Training Summary

Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
IND IDDE Workshop	4-23-2013	Stormwater permit basics, an update on the State's Draft Industrial General Permit; importance of documentation and examples of common stormwater violations and field scenarios	7	100%
Enforcement Response Plan (internal training)	4-25-2013	MRP Provisions C.4, C5, C6 requirements, ERP revisions, scenarios	7	100%
CWEA P3S	2/26/2013	Stormwater Update, Audits	3	40%
LID training	10-2-2012	Sizing Calculations, C.3	14 staff from Public Works Engineering, Watershed Protection and , Planning Dept	
Municipal Maintenance	3-7-2013	Trash control BMPs, permit requirements for Municipal Maintenance	2 staff	
Sizing Workshop	12-18-2012	Stormwater treatment sizing	1 staff	
C.3 workshop	5-29-2013	C.3 requirements	8 staff	
CASQA Conference	11-5 to 11-7-2012	Stormwater Compliance	1	14%

Section 5 – Provision C.5 Illicit Discharge Detection and Elimination

Program Highlights

Provide background information, highlights, trends, etc.

The City actively participated in the Program's Illicit Discharge Detection and Elimination (IDDE) Ad Hoc Task Group (IDDE AHTG). The IDDE AHTG held a Countywide Inspector training roundtable on April 23, which covered various topics, including a stormwater regulatory review, inspecting for pollutants of concern, record keeping, and inspection scenarios. All Palo Alto inspection staff attended the training.

City staff responds immediately to complaints of discharges. This year, the number of discharges reported was higher than last year, as was the number of discharges reaching storm drains. The discharges related to small construction sites, painting contractors, accidental spills, pools without proper BMPs and pool construction. Additional outreach is planned to pool owners in the coming year.

The City screens its storm sewer collection system for illicit discharges and connections in conjunction with its ongoing maintenance program. Utilities and Public Works field crews call inspection staff for any issues observed in the field.

C.5.c.iii ►Complaint and Spill Response Phone Number and Spill Contact List

List below or attach your complaint and spill response phone number and spill contact list.

Contact	Description	Phone Number
Please see Appendix 5-1 for the appropriate spill response numbers and contacts that are also available on the website at http://www.cityofpaloalto.org/news/displaynews.asp?NewsID=338&TargetID=150.		

C.5.d.iii ►Evaluation of Mobile Business Program

Describe implementation of minimum standards and BMPs for mobile businesses and your enforcement strategy. This may include participation in the BASMAA Mobile Surface Cleaners regional program or local activities.

Description:

City of Palo Alto staff currently address mobile businesses by responding to any complaints/observations of illicit discharges on an as needed basis. When violations are identified, staff uses outreach materials developed by the City, SCVURPP, the BASMAA Mobile Surface Cleaners Program to educate the businesses, and Bay Area Pollution Prevention Group (BAPPG),depending on the specific violation observed. The City's current surface cleaning contractor for sidewalks and parking garages is BASMAA certified, and the City requires BASMAA certifications for any surface cleaning contracts in its contract specifications.

The City participated in the IND/COM AHTG, which is working on developing a list of mobile cleaners. Palo Alto staff compiled a list of mobile

cleaners that may be operating within the City based on observations of mobile cleaners in the City, and on-line searches.

Please refer to the C.5 Illicit Discharge Detection and Elimination section of the Program's FY 12-13 Annual Report for a description of efforts by the Program's IND/IDDE AHTG and the BASMAA Municipal Operations Committee to address mobile businesses.

C.5.e.iii ►Evaluation of Collection System Screening Program

Provide a summary or attach a summary of your collection screening program, a summary of problems found during collection system screening and any changes to the screening program this FY.

Description:

Palo Alto has continued to implement a storm drain collection system screening process that relies on Public Works Public Services maintenance crews to report illicit discharges during their annual visits to clean each storm drain catch basin throughout the City each fall and monthly preventative maintenance visits to the storm water pump stations. Any unusual discharges are reported to the Public Works Environmental Services staff for follow-up investigation as to potential discharge sources. Although our existing screening program was not specifically designed to conform to the USEPA guidance document referenced in the MRP, we believe that its effectiveness exceeds the referenced standard.

C.5.f.iii.(1), (2), (3) ►Spill and Discharge Complaint Tracking

Spill and Discharge Complaint Tracking (fill out the following table or include an attachment of the following information)

	Number	Percentage
Discharges reported (C.5.f.iii.(1))	65	
Discharges reaching storm drains and/or receiving waters (C.5.f.iii.(2))	7	11%
Discharges resolved in a timely manner (C.5.f.iii.(3))	65	100%

Comments:

The City tracks all complaints as individual cases. If a discharge cannot be found in the field, the database entry will show "complaint not found." Of these 65 cases for FY12-13, 25 were not found upon field inspection. In addition, the City tracks inspections related to construction dewatering in this database. 18 of the 65 incidents are allowable dewatering inspections.

Most complaints or spill reports are responded to immediately upon receiving the relevant information. Quick response time reduces the number of discharges reaching storm drains and/or receiving water and increases the chance of locating the spill, the source, and the responsible parties. Quick response by storm drain crews and enforcement staff also leads to faster resolution of problems and continued compliance. Excellent communication between field crews and inspection staff resulted in reporting of many of the incidents.

C.5.f.iii.(4) ►Summary of major types of discharges and complaints

The majority of the calls tracked in the illicit discharge detection and elimination did not result in an actual discharge to the storm drain system. Many relate to dewatering inspections (18 of the 65) for allowable construction dewatering. The majority of sites were residential, followed by commercial, and small construction sites. 7 of the incidents reached storm drains/receiving waters, two from industrial sites, 3 from residential sites, and one each from commercial and a construction site. Incident types included:

Accidental Spills	2
Carpet Cleaning Discharge	1
Cooling Water Discharge	2
Dumping (non hazardous)	1
Landscaping Material Dumping	1
Paint Discharge	3
Pools/Spas/Fountains	1
Sanitary spill or Leak	2
Un-hardened cement discharge	2
Water Line Breaks	1
Other	6
Dewatering	18
Complaint not found	25

The following enforcement actions were taken for IDDE incidents:

Verbal Warning	6
Warning Letter	8
Notice of Non Compliance	3
Administrative Action	1

Section 6 – Provision C.6 Construction Site Controls

C.6.e.iii.1.a, b, c ►Site/Inspection Totals

Number of High Priority Sites (sites disturbing < 1 acre of soil requiring storm water runoff quality inspection) (C.6.e.iii.1.a)	Number of sites disturbing ≥ 1 acre of soil (C.6.e.iii.1.b)	Total number of storm water runoff quality inspections conducted (include only High Priority Site and sites disturbing 1 acre or more) (C.6.e.iii.1.c)
14	21	205
Comments:		

C.6.e.iii.1.d ►Construction Activities Storm Water Violations

BMP Category	Number of Violations[51] excluding Verbal Warnings	% of Total Violations[52]
Erosion Control	0	0
Run-on and Run-off Control	0	0
Sediment Control	0	0
Active Treatment Systems	0	0
Good Site Management	1	100%
Non Stormwater Management	0	0
Total[53]	**1**	**100%**

[51] Count one violation in a category for each site and inspection regardless of how many violations/problems occurred in the BMP category. For example, if during one inspection at a site, there are 2 erosion control violations, only 1 violation would be counted for this table.

[52] Percentage calculated as number of violations in each category divided by total number of violations in all six categories.

[53] The total number of violations may count more than one violation per inspection, since some inspections may result in violations in more than one category. For example, during one inspection of a site, there may have been both an erosion control violation and a sediment control violation. For this reason, the total number of violations in this table may not match the total number of enforcement actions reported in Table C6.e.iii.1.e.

C.6.e.iii.1.e ►Construction Related Storm Water Enforcement Actions

	Enforcement Action (as listed in ERP)[54]	Number Enforcement Actions Issued	% Enforcement Actions Issued[55]
Level 1[56]	Verbal Warning	4	80%
Level 2	Warning Letter	0	
Level 3	Notice of Non Compliance	1	20%
Level 4	Compliance Agreement / Administrative Citation	0	
Total		**5**	**100%**

C.6.e.iii.1.f, g ►Illicit Discharges

	Number
Number of illicit discharges, actual and those inferred through evidence at high priority sites and sites that disturb 1 acre or more of land (C.6.e.iii.1.f)	0
Number of sites with discharges, actual and those inferred through evidence at high priority sites and sites that disturb 1 acre or more of land (C.6.e.iii.1.g)	0

[54] Agencies should list the specific enforcement actions as defined in their ERPs.
[55] Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.
[56] For example, Enforcement Level 1 may be Verbal Warning.

C.6.e.iii.1.h, i ►Violation Correction Times

	Number	Percent
Violations (excluding verbal warnings) fully corrected within 10 business days after violations are discovered or otherwise considered corrected in a timely period (C.6.e.iii.1.h)	1	100%[57]
Violations (excluding verbal warnings) not fully corrected within 30 days after violations are discovered (C.6.e.iii.1.i)	0	0%[58]
Total number of violations (excluding verbal warnings) for the reporting year[59]	1	100%

Comments:
All violations were fully corrected within 10 business days or prior to the next rain event.

C.6.e.iii.(2) ►Evaluation of Inspection Data

Describe your evaluation of the tracking data and data summaries and provide information on the evaluation results (e.g., data trends, typical BMP performance issues, comparisons to previous years, etc.).

Description:
The City continues to use an electronic database to track construction inspections and associated data to meet the requirements of the Municipal Regional Permit and has implemented use of a field tablet for more efficient documentation of inspections. The number of sites and inspections has increased compared to last year. Most contractors are using the best available BMP materials and equipment to ensure compliant sites. The number of sites in violation has remained about the same since last year, and construction sites are very aware of stormwater requirements. Regular SWPPP inspections remind contractors that the City is serious about unlawful discharges into the MS4 system.

C.6.e.iii.(2) ►Evaluation of Inspection Program Effectiveness

Describe what appear to be your program's strengths and weaknesses, and identify needed improvements, including education and outreach.

Description:
The City has conducted an aggressive storm water program for construction activities for 20 years. Regulations and BMPs are stressed during all phases from planning through completion and for all sizes of projects. The number and severity of violations observed over the years has decreased due to this consistent message and improved awareness within the construction industry as well as staff throughout the City.

[57] Calculated as number of violations fully corrected in a timely period after the violations are discovered divided by the total number of violations for the reporting year.
[58] Calculated as number of violations not fully corrected within 30 days after the violations are discovered divided by the total number of violations for the reporting year.
[59] The total number of violations reported in the table of Violation Correction Times equals the number of initial enforcement actions. I.e., This assumes one violation is issued for several problems during an inspection at a site. The total number of violations in the table of Violation Correction Times may not equal the total number of enforcement actions because one violation issued at a site may have a second enforcement action for the same violation at the next inspection if it is not corrected.

The City continues to employ a dedicated storm water investigator and a significant fraction of the position's time is spent on construction site inspection at the known sites and field survey work. The investigator now uses a tablet for more efficient recordkeeping as the number of sites and inspections increases. Other members of the Watershed Protection Group (formerly Environmental Compliance Division) are cross-trained in these responsibilities and watch for issues throughout the City. Three inspectors attended regional training related to construction sites. Close cooperation with the Building, Planning, Utilities, and Public Works Engineering Services staff allows us to be aware of projects throughout the City and problems as they arise. The inspector uses regionally developed materials for inspection and education.

Please refer to the C.6 Construction Site Control section of the Program's FY 12-13 Annual Report for a description of activities at the countywide or regional level.

C.6.f ►Staff Training Summary

Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Construction Site Stormwater Compliance	3-5-2013	Construction BMPs, permit requirements, scenarios, violations, enforcement	3 and one manager	43%
QSP/QSD training and certification	04-22 to 04-24-2013	General Construction Permit requirements	1 manager	

Section 7 – Provision C.7. Public Information and Outreach

C.7.a ►Storm Drain Inlet Marking (existing storm drains)

(For FY 12-13 Annual Report only) Report prior years' estimated annual percentages of municipality maintained storm drain inlet markings inspected and maintained as legible with a no dumping message or equivalent. At least 80% of municipality-maintained storm drain inlet markings shall be inspected and maintained at least once per 5-year permit term.

Summary:

Estimated annual percentage of stenciled municipality storm drain inlets that were inspected and maintained as legible:

2009-10: ____67%
2010-11: ____67%_
2011-12: ___ 75%
2012-13: ____75%

In 2009, the City of Palo Alto awarded a contract to the California Conservation Corps to install storm drain stainless steel markers at all City storm drains, except those around schools, where a white background was painted on 862 storm drains. The white background is painted about every 4 years at a subset of storm drains to allow citizen volunteers, such as school groups, to stencil the drains. The City of Palo Alto has allowed citizen volunteers to stencil storm drains since 1992, when the San Francisco Estuary Project began its Paint the Drain Campaign. The storm drain stencil was redesigned in 2010. Over the past few years, the volunteer program has not attracted as many volunteers as previously, leading to a lower number of stenciled storm drains. This summer, the Youth Community Service (YCS) summer camps are stenciling storm drains as part of a freshman water-oriented camp to stencil drains that will lead to compliance with the 80% requirement. In addition, the City requires any new developments to stencil drains along their frontage.

Storm drains are inspected annually as part of the annual catch basin maintenance and crews will record on their daily reports whether catch basins were marked by stencil or medallion.

C.7.a ►Storm Drain Inlet Marking (newly-constructed, privately-maintained streets)

(For FY 12-13 Annual Report only) Report prior years' annual number of projects accepted after inlet markings were verified. For newly-approved, privately-maintained streets, permittees shall require inlet marking by the project developer upon construction and maintenance of markings through the development maintenance entity. Markings shall be verified prior to acceptance of the project.

Summary:

Annual number of newly-constructed, privately-maintained streets for which inlets were marked:

2009-10: ____2__ projects
2010-11: ____2__projects
2011-12: ____0__projects
2012-13: ____0__ projects

The City of Palo Alto requires the marking of storm drain inlets as a condition of approval for private developments (both public and private streets). Once construction is nearly complete and prior to the Public Works permit signoff, the Public Works Inspector reviews the conditions of approval and inspects the project site ensuring that the storm drain markings have been completed. This process has worked well for all parties and no modifications to the procedure are needed.

C.7.b.ii.1 ►Advertising Campaign

Summarize advertising efforts. Include details such as messages, creative developed, and outreach media used. The detailed advertising report may be included as an attachment. If advertising is being done by participation in a countywide or regional program, refer to the separate countywide or regional Annual Report.

Summary:

The following separate reports developed by SCVURPPP and BASMAA summarize advertising efforts conducted during FY 12-13:

- FY 12-13 Watershed Watch Campaign Annual Campaign Report
- FY 12-13 Watershed Watch Partner Report
- FY 12-13 Watershed Watch Web Statistics Report
- BASMAA Be the Street Campaign Report

These reports are included within the C.7 Public Information and Outreach section of Program's FY 12-13 Annual Report. In addition, the City performed the following advertising efforts:

Utility inserts:

2012

July- HHW Disposal

2013

January Storm/waste/recycled water general info
January-HHW
April 2013- IPM
June-Bag Ordinance Coming
August-IPM and IPM Workshop
November-FOG

FaceBook ads:

June and July-Bag Ordinance

November/December-FOG

Print and online ads:
June and July 2013-bag ordinance

In addition, Palo Alto staff assisted SCVURPP with two TV segments on IPM and Palo Alto's school program for KNTV for Class Action show on 11/13/12. The TV segments were to be used in Santa Clara county at targeted times of day and audience

C.7.b.iii.1 ►Pre-Campaign Survey

(For the Annual Report following the pre-campaign survey) Summarize survey information such as sample size, type of survey (telephone survey, interviews etc.). Attach a survey report that includes the following information. If survey was done regionally, refer to a regional submittal that contains the following information:

Place an **X** in the appropriate box below:

	Survey report attached
X	Reference to regional submittal: Information on the pre-campaign survey for the BASMAA Regional Youth Litter Campaign was provided in the FY 11-12 Annual Report."

C.7.c ►Media Relations

Summarize the media relations effort. Include the following details for each media pitch in the space below, AND/OR refer to a regional report that includes these details:

- Topic and content of pitch
- Medium (TV, radio, print, online)
- Date of publication/broadcast

Summary:

The following separate report developed by BASMAA summarizes media relations efforts conducted during FY 12-13:

• BASMAA Media Relations Final Report FY 12-13

This report and any other media relations efforts conducted by the Program are included within the C.7 Public Information and Outreach section of the Program's FY 12-13 Annual Report.

C.7.d ►Stormwater Point of Contact

Summary of any changes made during FY 12-13:

The City has updated its website. The spill reporting webpage is now found at:
http://www.cityofpaloalto.org/news/displaynews.asp?NewsID=338&TargetID=150

No other changes were made to the stormwater point of contact.

C.7.e ►Public Outreach Events

Program staff, the Watershed Watch consultant, and Co-permittees staffed eleven outreach events in FY 12-13. Events were selected based upon target audience and attendance. Materials distributed at the events included the following: Less Toxic Pest Management fact sheets, "10 Most Wanted Backyard Bugs" brochures, "Don't Plant a Pest" brochure, "You are the Solution to Water Pollution" brochures, "Clean Cars & Clean Creeks" brochure, "Mercury in Fish" brochure, and giveaways (e.g. flyswatters, OWOW magnets, notepads, and temporary tattoos). The flyswatters have the Watershed Watch website and hotline number and the words "The Original Earth-Friendly Pest Control" printed on them. The Campaign also continued using QR codes ("Quick Response" codes) in printed materials. These codes have URLs embedded in them and when scanned with smart phones direct users to specific webpages. This was targeted at people that are reluctant to collect paper materials and only want to look up information online. The beanbag game for children was used at most of the events. Event staff distributed approximately 4,000 outreach materials and giveaways.

Event Details	**Description** (messages, audience)	**Evaluation of Effectiveness**
Name: Pumpkins in the Park Date: October 13, 2012 Location: Guadalupe River Park/Discovery Meadow, San Jose Region: Countywide	Type of Event: Community fair Audience: Families with children Messages: Stormwater pollution prevention, less-toxic pest control, and proper disposal of HHW.	General Feedback: Good attendance with lots of children and families. This is a great event for educating families with small children. The Bean Bag game was very popular with the kids. Estimated Overall Event Attendance: 13,000-15,000 Number of Brochures/Flyers Distributed: 284 Number of Giveaways Distributed: 491 Number of Watershed Watch Discount Cards Distributed: 103 Number of kids that played the bean bag game: 360
Name: Haunt the Hollow Date: October 28, 2012 Location: Happy Hollow Park & Zoo at Kelley Park, San Jose Region: Countywide	Type of Event: Halloween Event Audience: Families with children Messages: Stormwater pollution prevention and proper disposal of HHW	General Feedback: The event is small but well attended. Event organizers encouraged attendees to participate in activities at each booth. As a result a lot of children stopped by the booth and played the beanbag game. Estimated Overall Event Attendance: 3,800 Number of Brochures/Flyers Distributed: 43 Number of Giveaways Distributed: 617 Number of Watershed Watch Discount Cards Distributed: 156 Number of kids that played the bean bag game: 524

Event Details	Focus & Short Description	Evaluation of Effectiveness
Name: Water Day at History San Jose Date: March 23, 2013 Location: History Park San Jose Region: Countywide	Type of Event: World Water Day Celebration Audience: Families with children Messages: Stormwater pollution prevention, less-toxic pest control, and proper disposal of HHW.	General Feedback: The event was held for the first time this year and attendance was low. The event was publicized as a park clean up event and did not include many outreach booths. The Program will probably not attend this event next year. Estimated Overall Event Attendance: 100 - 150 Number of Brochures/Flyers Distributed: 51 Number of Giveaways Distributed: 60 Number of Watershed Watch Discount Cards Distributed: 17 Number of kids that played the bean bag game: 43
Name: Mission College Eco Fair Date: April 18, 2013 Location: Mission College Campus, Santa Clara Region: Citywide	Type of Event: BE the Street College event Audience: Young adults, students Messages: Litter Prevention	General Feedback: The event was well organized and a good place to reach young adults. The BASMAA Be the Street photo booth was used at this event and approximately 68 attendees posed for pictures. Estimated Overall Event Attendance: 500-1,000
Name: NVIDIA Corp. Earth Day Event Date: April 19, 2013 Location: NVIDIA, 2701 San Tomas Expwy, Santa Clara Region: Countywide	Type of Event: Corporate event Audience: Information Technology Professionals Message: Stormwater pollution prevention, less-toxic pest control	General Feedback: The event was very well organized. A lot of employees stopped at the booth to ask questions. Estimated Overall Event Attendance: 500-1,000 Number of Brochures/Flyers Distributed: 198 Number of Giveaways Distributed: 118 Number of Watershed Watch Discount Cards Distributed: 64
Name: Spring in Guadalupe Gardens Date: April 20, 2013 Location: Guadalupe River Park and Gardens, San Jose Region: Countywide	Type of Event: Community fair, plant sale. Audience: Families with children, homeowners and gardeners Messages: Stormwater pollution prevention, less-toxic pest control and, proper disposal of HHW.	General Feedback: Good attendance. This is a good event for reaching home gardeners. Estimated Overall Event Attendance: 4,000 Number of Brochures/Flyers Distributed: 253 Number of Giveaways Distributed: 146 Number of Watershed Watch Discount Cards Distributed: 113 Number of kids that played bean bag game: 44

Event Details	Focus & Short Description	Evaluation of Effectiveness
Name: Watershed Watch "half-off" two hour Car Wash Event Date: May 29, 2013 Location: Capitol Premier Car Wash, 735 Capitol Expressway Auto Mall, San Jose Region: Countywide	Type of Event: Car Wash Audience: Car wash customers Messages: Stormwater pollution prevention and proper car washing.	General Feedback: The event was well attended. It is an annual Watershed Watch event and offers a good opportunity to reach car wash customers. Estimated Overall Event Attendance: 55 car washes Number of Brochures/Flyers Distributed: 68 Number of Watershed Watch Discount Cards Distributed: 85
Name: Watershed Watch "half-off" two hour Car Wash Event Date: June 5, 2013 Location: Delta Queen Classic Car Wash, 981 E Hamilton Avenue, Campbell Region: Countywide	Type of Event: Car Wash Audience: Car wash customers Messages: Stormwater pollution prevention, proper car washing.	General Feedback: The event was well attended. It is an annual Watershed Watch event and offers a good opportunity to reach car wash customers. Estimated Overall Event Attendance: 88 car washes Number of Brochures/Flyers Distributed: 50 Number of Watershed Watch Discount Cards Distributed: 97
Name: Watershed Watch "half-off" two hour Car Wash Event Date: June 12, 2013 Location: Robertsville Classic Car Wash, 5005 Almaden Exp., San Jose Region: Countywide	Type of Event: Car Wash Audience: Car wash customers Messages: Stormwater pollution prevention, proper car washing.	General Feedback: The event was well attended. It is an annual Watershed Watch event and offers a good opportunity to reach car wash customers. Estimated Overall Event Attendance: 104 car washes Number of Brochures/Flyers Distributed: 104 Number of Watershed Watch Discount Cards Distributed: 122
Name: Festival in the Park Date: June 22, 2013 Location: Hellyer County Park, San Jose Region: Countywide	Type of Event: Community Health Fair Audience: Families with children. Message: Stormwater pollution prevention, less-toxic pest control, and proper disposal of HHW.	General Feedback: Great attendance throughout the whole event. This event is great for reaching Spanish speaking segments of the population. Estimated Overall Event Attendance: 5,000+ Number of Brochures/Flyers Distributed: 318 Number of Giveaways Distributed: 506 Number of Watershed Watch Discount Cards

		Distributed: 18 Number of kids that played the bean bag game: 256

A selection of City of Palo Alto outreach efforts in 2012 – 2013 is listed below:

Event Details	Focus & Short Description	Evaluation of Effectiveness
Name: Avenidas IPM Gardening Talk Date: 7/10/12 Location: Avenidas senior center, Palo Alto facility	Type of Event: Master Gardener talk about using less-toxic pesticides and better gardening practices (IPM)	General Feedback: Small turnout but good questions were asked. Less-toxic pest product samples were given to participants.
Name: Kehillah Jewish High assembly Date: 9/15/12 Location: 3900 Fabian Way	Type of Event: Presentation on Palo Alto's environmental services, including wastewater , stormwater and solid waste	General Feedback: 100 students attended and participated in question/answer session. Career opportunities mentioned as well.
Name: National Coastal Cleanup Day Date: 9/15/12 Location: Matadero, Adobe & San Francisquito Creeks, PA	Type of Event: large volunteer trash cleanup event, Creek coordinators and support given by City staff	General Feedback: 126 total volunteers attended, 780 lbs. of trash collected and 470 lbs. of recyclables retrieved.
Name: "Be the Street" Litter Campaign launch event Date: 11/15/12 Location: Shoreline Century 16 Theater, Mountain View	Type of Event: Regional litter campaign kick-off with opening of Twilight movie.	General Feedback: Targeted audience participation for 2 movie screenings went well, social media focus included Twitter and Facebook postings. (too soon to see social media results)
Event Details	**Focus & Short Description**	**Evaluation of Effectiveness**
Name: "Bag It!" movie to plant staff Date: 11/15/12 Location: RWQCP	Type of Event: Educational movie preview given to staff on plastic bags in environment	General Feedback: Approx. 12 staff attended, lively discussion with questions followed viewing.
Name: FOG seasonal outreach Date: 12/1/12 Location: Citywide	Type of Event: Pre-holiday outreach with utility bill insert, providing disposal location and dates. Staff assistance at 2 HHW events promoting disposal of cooking oil.	General Feedback: Focused outreach on 2 geographic areas using historical sewage overflow data from Utilities data base. Insignificant change seen post outreach.

Name: Disposable Checkout Bag Ordinance public meeting Date: 12/6/12 Location: Cubberley Center	Type of Event: Public meeting regarding new ordinance change in food stores	General Feedback: Notification given to stores and residents regarding meeting, minimal attendance seen.
Name: Earth Day event at Wilson, Sonsini, Goodrich & Rosati firm Date: 4/18/13 Location: 650 Page Mill Road	Type of Event: Annual Earth Day event for employees with eco-themed vendors	General Feedback: Approx. 200 staff attended event, Wheel-o-Trash game played. Collected 28 lbs. of expired/unused medicine.
Name: Greenlight Film Festival Date: 4/18/13 Location: Cubberley Theater	Type of Event: Eco-inspired film contest and fashion show	General Feedback: Largest attendance yet with 323 people in audience, eco fashion show well received by audience and students families.
Name: Baylands Earth Day event Date: 4/20/13 Location: PA Baylands	Type of Event: First time event hosted by the Junior Museum and the Eco Center. RWQCP provided table and 2 games	General Feedback: Over 250 people attended with great participation at all stations. Good attendance from non-locals. High amount participation/interaction at both games!
Name: Orchard Supply "No Tax" day event Date: 4/21/13 Location: 2555 Charleston Rd, Mt. View	Type of Event: IPM tabling event at request from store	General Feedback: Provided fact sheets and information on Our Water, Our World IPM program. Minimal interaction at table.
Name: "Bag It!" movie at Escondido Elementary School Date: 4/22/13 Location: PA	Type of Event: Film viewing and reusable bag give-away	General Feedback: Over 200 people attended. Reusable bags given with pledge to use the bag.

Event Details	Focus & Short Description	Evaluation of Effectiveness
Name: PARC Earth Day event Date: 5/8/13 Location: 3333 Coyote Hill Rd	Type of Event: Annual Earth Day event for employees with eco-themed vendors	General Feedback: Well-attended lunchtime event, Wheel-O-Trash game played. Collected 13lbs. of expired/unused medicines.
Name: National River Cleanup Date: 5/18/13 Location: Adobe & Matadero Creeks, E. Bayshore	Type of Event: Volunteer trash cleanup, Creek coordinators and support given by City staff	General Feedback: 25 volunteers, 215 lbs. of recyclables and 460 lbs. of trash collected

Name: The Great American Litter Pickup Date: 5/31/13 Location: Embarcadero and El Camino Real locations	Type of Event: Inlands trash pickup event	General Feedback: City staff only participated, 400 cigarette butts collected. Locations in high traffic areas near High School and McDonald's food restaurant.
Name: Palo Alto High School litter outreach meeting Date: 6/10/13 Location: Palo Alto High School, Embarcadero Road/El Camino Real	Type of Event: Joint litter brainstorm meeting with Principal	General Feedback: City staff meeting to coordinate litter behavior change with students, 2 litter banners to be provided by PA to school.
Name: Midtown Neighborhood Newsletter on "Flushable Wipes" Date: 6/30/13 Location: Midtown residential area, PA	Type of Event: Email blast re: What should be flushed down toilets and problems resulting from backups	General Feedback: Information requested by block leader per feedback from residents, very proactive neighborhood!
Comments: In addition to local outreach efforts, please see additional events detailed in the Program's Annual Report.		

C.7.f. ►Watershed Stewardship Collaborative Efforts

Summarize watershed stewardship collaborative efforts and/or refer to a regional report that provides details. Describe the level of effort and support given (e.g., funding only, active participation etc.). State efforts undertaken and the results of these efforts. If this activity is done regionally refer to a regional report.

Evaluate effectiveness by describing the following:

- Efforts undertaken
- Major accomplishments

Summary:

During FY 12-13, the Program actively supported the Santa Clara Basin Watershed Initiative, including the Steering Committee, the Land Use Subgroup, and the Santa Clara Valley Zero Litter Initiative. A description of these efforts is included within the C.7 Public Information and Outreach section of the Program's FY 12-13 Annual Report. The Program also participated in the Bay Area Macroinvertebrate Bioassessment Information Network (BAMBI). A description of BAMBI efforts are included in the C.8 Water Quality Monitoring section of the Program's FY 12-13 Annual Report.

In FY 12-13, Acterra received funding from the Santa Clara Valley Water District to initiate a pilot signage project to increase public awareness of local creeks and watersheds. Working jointly with Acterra and SCVURPPP, newly designed creek signs were created for nine Palo Alto creek locations where identification was needed. The signs identified the individual creek names and stated "Learn about Creeks and Watersheds

www.cleanbay.org". In FY 12-13 all signs except 1 were installed at the locations. A ceremony will be held on August 23rd at Bol Park for unveiling a Matadero Creek sign and to introduce residents to the County's new creek signs.

City of Palo Alto staff actively participated as speakers and sponsors in the Silicon Valley Watershed Summit held on September 22, 2012.

For more information on Palo Alto's participation and leadership of the Zero Litter Initiative (ZLI), please see section C.10.

C.7.g. ►Citizen Involvement Events

List the types of events conducted (e.g., creek clean up, storm drain inlet marking, native gardening etc.). Use the following table for reporting and evaluating citizen involvement events.

The Program provided funding for the following citizen involvement events:

1) National River Clean-up Day – The Program supports the involvement of Santa Clara County citizens by providing advertising support for the National River Clean-up Day.
2) Citizen involvement events at the Don Edwards San Francisco Bay Wildlife Refuge (Refuge) – A number of citizen involvement and stewardship programs are conducted as part of the Program funded Watershed Watchers Program at the Refuge. Participants usually work in the Refuge gardens planting native plants, pulling non-native plants, and mulching. More details are included in the Watershed Watchers Report in the Program Annual Report Appendix 7-5.

Event Details	Description	Evaluation of effectiveness
Name: Summer of Service Program Date: 7/12/12, 7/26/12, 8/1/12, 6/27/13 Location: Don Edwards Wildlife Refuge, Alviso Focus: Countywide	Partnership program between Santa Clara Valley youth groups and the Watershed Watchers program. Youth spend a day at the Refuge and they work in the gardens in the morning and explore the Refuge in the afternoon.	Number of attendees on 7/12/12: 4 elementary school students, 6 middle school students, 2 high school students, and 2 adults. Number of attendees on 7/26/12: 3 elementary school students, 7 middle school students, 3 high school students and 2 adults. Number of attendees on 8/1/12: 4 elementary school students, 6 middle school students, 2 high school students and 2 adults. Number of attendees on 6/27/13: 12 elementary school students, 2 middle school students, 4 high school students and 3 adults.
Name: Community Service Days Date: 9/25/12, 10/6/12, 11/1/12, 1/12/13, 2/9/13, 2/16/13 Location: Don Edwards Wildlife Refuge, Alviso Focus: Countywide	This is an open day for the general public. Participants work in the gardens planning native plants, pulling non-native plants, and mulching.	Number of attendees on 9/25/12: 2 pre-K students, 1 elementary student and 1 adult. Number of attendees on 10/6/12: 2 elementary school students and 3 adults. Number of attendees on 11/1/12: 14

		elementary school students and 10 adults. Number of attendees on 1/12/13: 7 elementary school students and 4 adults. Number of attendees on 2/9/13: 2 pre-K students, 6 elementary school students and 6 adults. Number of attendees on 2/16/13: 13 middle school students and 12 adults.
Event Details	**Description**	**Evaluation of effectiveness**
Name: National River Cleanup Day Date: 5/18/13 Location: Various locations throughout the County Focus: Countywide	In FY 12-13, the Creek Connections Action Group sponsored two creek clean-up events: California Coastal Clean-up Day on September 15, 2012 and National Rivers Clean-up Day on May 18, 2013. The Program provided funding for the National Rivers Clean-up Day advertising.	On National River Cleanup Day, a total of 834 volunteers participated in cleaning 38 sites and removed approximately 15,798 pounds of trash and 2,556 pounds of recyclables from creeks.
Comments: The following separate reports developed by SCVURPPP and other organizations also include information about citizen involvement events conducted during FY 12-13: • Watershed Watchers: Keeping Our Waterways Clean: FY 12-13 Fourth Quarter Report (includes end-of-year Summary from Alviso Education Center) • Going Native Garden Tour 2013- Summary Report These reports are included within the C.7 Public Information and Outreach section of Program's FY 12-13 Annual Report."		
Additional Palo Alto Citizen Involvement Events for FY 2012 -13:		
Name: National Coastal Cleanup Day Date: 9/15/12 Location: Matadero, Adobe & San Francisquito Creeks, PA	Type of Event: large volunteer trash cleanup event, Creek coordinators and support given by City staff	General Feedback: 126 total volunteers attended, 780 lbs. of trash collected and 470 lbs. of recyclables retrieved.
Name: National River Cleanup Date: 5/18/13 Location: Adobe & Matadero Creeks, E. Bayshore	Type of Event: Volunteer trash cleanup, Creek coordinators and support given by City staff	General Feedback: 25 volunteers, 215 lbs. of recyclables and 460 lbs. of trash collected
Name: The Great American Litter Pickup Date: 5/31/13 Location: Embarcadero and El Camino Real	Type of Event: Inlands trash pickup event	General Feedback: City staff only participated, 400 cigarette butts collected. Locations in high traffic areas near High

locations		School and McDonald's food restaurant.
Comments: In addition to local outreach efforts, please see additional events detailed in the Program's Annual Report.		

C.7.h. ►School-Age Children Outreach

Summarize school-age children outreach programs implemented. A detailed report may be included as an attachment.
Use the following table for reporting school-age children outreach efforts.

Outreach to school-age children is implemented through ZunZun assemblies at local elementary schools and the "Watershed Watchers" program at the Environmental Education Center at the Don Edwards San Francisco Bay Wildlife Refuge (Refuge) in Alviso. The Program sponsors up to 50 ZunZun assemblies at elementary schools in Santa Clara Valley and funds an Interpretive Specialist position at the Refuge for conducting activities and programs about watershed and urban runoff pollution prevention. The Fourth Quarter "Watershed Watchers" Report including the End-of-Year summary is included in the Program Annual Report Appendix 7-5. The ZunZun Final Report is included in the Program Annual Report Appendix 7-7.

Program Details	Focus & Short Description	Number of Students/Teachers reached	Evaluation of Effectiveness
Name : ZunZun Musical Assembly Grade or level: elementary	Interactive, musical school assemblies educating K-6 children about watersheds and pollution prevention.	15,632 students	ZunZun assemblies were evaluated using postage-paid evaluation cards that were distributed to all teachers present at the performances. The Program received 206 completed evaluation cards from teachers. Overall, the feedback was positive and indicates an increase in the students' knowledge about watersheds and pollution prevention. A few highlights of the evaluations are: • Thirty-four teachers indicated that after the performance, 25% of their students knew what a watershed was; 33 teachers indicated that 50% of their students knew what a watershed was and 86 teachers indicated that 75% of their students knew what a watershed was. • Fourteen teachers indicated that after the performance, 50% of their students could name a way to prevent pollution in

			the watershed; 64 teachers indicated that 75% of their students could name a way to prevent pollution in the watershed; and 118 teachers indicated that 100% of their students could name a way to prevent pollution in the watershed. The Final Teacher Evaluation Report is included in the Program Annual Report Appendix 7-7.
Name: Watershed Watchers Program at Don Edwards Wildlife Refuge in Alviso Grade or level: pre-school, elementary, middle, high school.	The Refuge offers a number of interpretive programs to educate children and youth about preventing urban runoff pollution. These include: Monster Bacteria; Bird Drawing; All About Owls; Explore the Weep; Wildflower Drawing; Why Tides Matter; and Water Water Everywhere.	103 pre-kindergarteners, 1,192 elementary school students, 39 middle school students, and 112 high school students.	Visitor Surveys are used to determine visitor demographics, effectiveness of publicity, and the effectiveness or the Watershed Watchers Program. In addition, an "Urban Runoff Bead Drop" display is used to record actions (e.g., pick up litter, spread the word, take car to car wash) that children promise to do the help keep storm drains clean. Results of both these evaluation mechanisms are summarized in the Watershed Watchers Fourth Quarter Report included in the Program Annual Report Appendix 7-5.
Additional Palo Alto School Outreach Events for FY 2012-13:			
What's Up with the Bags?	In this program students practice their reading and comprehension skills by reading a story out loud as they learn about the impact of plastic bags when they enter the watershed through human use and misuse. Plastic bag alternatives are discussed. Students are given a re-usable bag, encouraged to decorate it with a message about water pollution or something else they learned from the lesson, and then take the bag home to be reused. Students also learn: the difference between waste water and	5 classes, 120 students	See above

	storm water (where it comes from, where it goes); the water cycle; the definition and function of a watershed; and" reduce/reuse/recycle /rot/respect."		
Watershed Warriors!	In this program students utilize a hands-on, simulated model called The Enviroscape. This model represents various environments such as a farm and a neighborhood. Students learn the sources of pollution & solutions to reduce or eliminate pollution. Students also learn: the difference between waste water and storm water (where it comes from, where it goes); the water cycle; the definition and function of a watershed; and "reduce/reuse/recycle/rot/respect."	8 classes, 200 students	See above
Who Dirtied the Bay?	Moving through time from past to present the focus of this program is on storm water and how pollutants impact the Baylands and H2O environment. Pollution prevention solutions are discussed with an emphasis on what the students can do right now, at their age, to impact water pollution Students also learn: the difference between waste water and storm water (where it comes from, where it goes); the water cycle; the definition and function of a watershed; and "reduce/reuse/recycle/rot/respect."	15 classes, 360 students	See Above
Mercury	In this program students learn how mercury from the past (California Gold Rush) and the present, accumulates and impacts the waters of San Francisco Bay. Bio-accumulation of mercury is also		Mercury

	demonstrated with a participatory activity Pollution prevention strategies are discussed. Students also learn: the difference between waste water and storm water (where it comes from, where it goes); the water cycle; the definition and function of a watershed; and "reduce/reuse/recycle/rot/respect"		
Microbes in Sewage	In a laboratory setting, students practice their microscope skills as they observe, document and identify microbes from water samples drawn from the aeration basin as part of the wastewater treatment process. This program directly relates since students study protist in the 7th grade as part of the science biology curriculum, Students also learn to understand the sense of place and the role of a wastewater treatment plant in their community. Impact of pollution on the Baylands and water environment, as well as prevention solutions that the students can currently engage in are discussed	35 classes, 945 students	See Above
Storm Drain Stenciling Ohlone Elementary School in November 2011	Five students participated in stenciling 73 catch basins which were all the catch basins surrounding Ohlone School with the new storm drain stencil.	Ohlone School -	Every storm drain was captured and re-labeled with new storm drain stencil. First year of a three year program.
ZunZun Musical Assembly K- 6th Grade	Interactive, musical school assemblies educating K-6 children about watersheds and pollution prevention.	2 schools, 970 students	Evaluations distributed and collected by ZunZun. See Watershed Watch Campaign- FY 10-11 Academic Year Final Report

C.7.i. ►Outreach to Municipal Officials

(For FY 12-13 Annual Report only) Summarize outreach conducted to increase the overall awareness of stormwater and/or watershed messages among municipal officials.

Summary:

Please refer to the Program's FY12-13 Annual Report.

An informational report was prepared for the Palo Alto City Council on July 23, 2012 on the installation of full trash capture devices in Palo Alto, as well as the trash management requirements of the Municipal Regional Permit.

Public Works staff meets twice per year with a five-member Storm Drain Oversight Committee (Committee), a group of residents appointed by the City Council to oversee the City's storm drainage program. During the past fiscal year, staff briefed the Committee on the installation of the trash capture devices in the City's storm drainage system and gave them an overview of the trash management requirements of the Municipal Regional Permit. The Committee has also received information on the Southgate Neighborhood Green Street Project and has been a strong advocate for the project. The Committee also strongly supports the City's storm drain rebate program, which offers financial incentives to residents and businesses for the installation of permeable pavement, rain barrels, cisterns, and green roofs.

Section 8 - Provision C.8 Water Quality Monitoring

C.8 ►Water Quality Monitoring

State below if information is reported in a separate regional report. Municipalities can also describe below any Water Quality Monitoring activities in which they participate directly, e.g. participation in RMP workgroups, fieldwork within their jurisdictions, etc.

Summary

During FY 12-13, City of Palo Alto staff contributed through the Program to the BASMAA Regional Monitoring Coalition (RMC). In addition, Palo Alto contributed financially to the Regional Monitoring Program for Water Quality in the San Francisco Estuary (RMP) and was represented at RMP committees and work groups. Monitoring efforts and results are documented in a separate report submitted March 15 of each year, as required in Provision C.8. For additional information on monitoring activities conducted by the Program, BASMAA RMC and the RMP, see the C.8 Water Quality Monitoring section of the Program's FY 12-13 Annual Report.

The City of Palo Alto exceeds the minimum MRP requirements with respect to sampling our local creeks, water bodies, and waterways. Listed below are the locations, sampling periods, and test groups collected and analyzed.

Renzel Marsh Pond (Weekly / Monthly Sampling) – Enterococcus, Dissolved Oxygen, Dissolved Sulfides, pH, Temperature, Total Ammonia Nitrogen, Specific Conductivity, Salinity, Hardness, Turbidity, and Metals.

Matadero Creek (Weekly / Monthly Sampling) –Dissolved Oxygen, Dissolved Sulfides, pH, Temperature, Total Ammonia Nitrogen, Specific Conductivity, Salinity, Hardness, and Metals.

In addition, the City supports Acterra's citizen volunteer monitoring activities.

Section 9 – Provision C.9 Pesticides Toxicity Controls

C.9.b ►Implement IPM Policy or Ordinance

Report implementation of IPM BMPs by showing trends in quantities and types of pesticides used, and suggest reasons for increases in use of pesticides that threaten water quality, specifically organophosphates, pyrethroids, carbaryl, and fipronil. A separate report can be attached as evidence of your implementation.

Trends in Quantities and Types of Pesticides Used[60]

Pesticide Category and Specific Pesticide Used	Amount[61]				
	FY 09-10	FY 10-11	FY 11-12	FY 12-13	FY 13-14
Organophosphates	0	0	0	0	
Product or Pesticide Type A					
Product or Pesticide Type B					
Pyrethroids	0	0	0	0	
Product or Pesticide Type X					
Product or Pesticide Type Y					
Carbaryl	0	0	0	0	
Fipronil	0	0	0	0	

C.9.c ►Train Municipal Employees

Enter the number of employees that applied or used pesticides (including herbicides) within the scope of their duties this reporting year.	10
Enter the number of these employees who received training on your IPM policy and IPM standard operating procedures within the last 3 years.	10
Enter the percentage of municipal employees who apply pesticides who have received training in the IPM policy and IPM standard operating procedures within the last three years.	100%

[60] Includes all municipal structural and landscape pesticide usage by employees and contractors.
[61] Weight or volume of the product or preferably its active ingredient, using same units for the product each year. The active ingredients in any pesticide are listed on the label. The list of active ingredients that need to be reported in the pyrethroids class includes: allethrin (D-allethrin), bioallethrin, bifenthrin, beta-cyfluthrin, cyfluthrin, cypermethrin, cyphenothrin, deltamethrin, esfenvalerate, etofenprox, gamma-cyhalothrin, imiprothrin, lambda-cyhalothrin, metofluthrin, permethrin, phenothrin, prallethrin, resmethrin, sumithrin (D-phenothrin), tau fluvalinate, tefluthrin, tetramethrin, tralomethrin, and zeta-cypermethrin (S-cypermethrin).

C.9.d ►Require Contractors to Implement IPM

Did your municipality contract with any pesticide service provider in the reporting year?	x	**Yes**		**No**

If yes, attach one of the following:

x	Contract specifications that require adherence to your IPM policy and standard operating procedures, OR
	Copy(ies) of the contractors' IPM certification(s) or equivalent, OR
	Equivalent documentation.

IPM contract specifications are in the structural pest control contract (see Appendix 9-1), golf service contract, and parks contract. Because of the size of these contracts, the structural contract has been provided as it most directly relates to pesticides of current permit concern.

C.9.e ►Track and Participate in Relevant Regulatory Processes

Summarize participation efforts, information submitted, and how regulatory actions were affected **OR** reference a regional report that summarizes regional participation efforts, information submitted, and how regulatory actions were affected.

Summary:

During FY 12-13, we participated in regulatory processes related to pesticides through contributions to the Program, BASMAA and CASQA. For additional information, see the Regional Pollutants of Concern Report submitted by BASMAA on behalf of all MRP Permittees.

C.9.f ►Interface with County Agricultural Commissioners

Did your municipal staff observe any improper pesticide usage or evidence of improper usage (e.g., pesticides in storm drain systems, along street curbs, or in receiving waters) during this fiscal year?		**Yes**	x	**No**

If yes, provide a summary of improper pesticide usage reported to the County Agricultural Commissioner and follow-up actions taken to correct any violations. A separate report can be attached as your summary.

C.9.g. ►Evaluate Implementation of Source Control Actions Relating to pesticides

(For FY 12-13 Annual Report only) Submit a report that evaluates; 1) the effectiveness of control measures implemented, and 2) attainment of pesticide concentration and toxicity targets for water and sediment from monitoring data (Provision C.8.). If needed, the report should include the following:

- Improvements to existing control measures and/or additional control measures required.
- A plan to implement improved and/or new control measures.

Summary:

The Effectiveness Evaluation Report is included in Section C.9 Pesticides Toxicity Control of the Program's FY 12-13 Annual Report.

Additionally, the City of Palo Alto has an award winning IPM policy and program. The City operates with an IPM policy, provides staff training and technical assistance for pests of concern. The City's structural pest control company is EcoWise Certified and landscaping services must adhere to IPM and certain BayFriendly Landscaping requirements. Specific accomplishments based on the most recent City IPM report include:

1. **The City of Palo Alto received the 2011 Department of Pesticide Regulation IPM Innovator Award** for its successful and long-standing program to reduce pesticide use and toxicity. More information can be found at http://www.cdpr.ca.gov/docs/pressrls/2012/120125.htm. **The City of Palo Alto also received this award in 2003.**

2. **The Parks Department expanded its pesticide-free park program to include nine pesticide-free parks.** In addition, three facilities and several substations are pesticide free.

3. **Ecotoxic pesticide use is at a historic low. The total amount of ecotoxic pesticide decreased by 49% from the previous year primarily due to a decrease in the amount of herbicides used to control weeds.**

4. **The golf course expanded its trapping program to include ground squirrels.** This has been very successful and is further reducing pesticide use as trapping becomes the predominant means of control.

C.9.h.ii ►Public Outreach: Point of Purchase

Provide a summary of public outreach at point of purchase, and any measurable awareness and behavior changes resulting from outreach (here or in a separate report); **OR** reference a report of a regional effort for public outreach in which your agency participates.

Summary:

The following separate reports developed by SCVURPPP and BASMAA summarize point of purchase outreach efforts conducted during FY 12-13:

• FY 12-13 Store Employee Training Report (SCVURPPP)

- FY 12-13 Store Employee Training Evaluation Summary (SCVURPPP)
- FY 12-13 Store Employee Training Status Table (SCVURPPP)
- FY 12-13 List of Stores in the IPM Store Partnership Program (SCVURPPP)
- FY 12-13 BASMAA "Our Water, Our World" (OWOW) Report (BASMAA)

These reports are included within the C.9 Pesticides Toxicity Control section of Program's FY 12-13 Annual Report.

C.9.h.iv ►Pest Control Contracting Outreach

(*For FY 12-13 Annual Report only)* Document effectiveness of outreach to residents who use or contract for structural or landscape pest control **OR** reference a regional that summarizes these actions.

Summary:
See the C.9 Pesticides Toxicity Control section of the Program's FY 12-13 Annual Report for a report that evaluates outreach to residents.

C.9.h.vi ►Public Outreach: Pest Control Operators

Provide a summary of public outreach to pest control operators and landscapers and reduced pesticide use (here or in a separate report); OR reference a report of a regional effort for outreach to pest control operators and landscapers in which your agency participates.

Summary:
The following separate reports developed by SCVURPPP summarize Public Outreach: Pest Control Operators efforts conducted during FY 12-13:
- FY 12-13 Watershed Watch Campaign Final Report
- FY 12-13 Green Gardener Training Report

These reports are included within the C.7 Public Information and Outreach and C.9 Pesticides Toxicity Control sections of Program's FY 12-13 Annual Report.

Response to Water Board Staff Comments on Section 9, Provision C.9, of FY 11-12 Annual Report

Use this area to respond to any Water Board staff comments on Section 9 of your FY 11-12 Annual Report, and refer to any required submittals that are attached.
NA

Section 10 - Provision C.10 Trash Load Reduction

C.10.a.iii ►Minimum Full Trash Capture (Summary of Actions)

Provide the following:

1) Descriptions of actions/tasks initiated, conducted or completed in implementing Minimum Full Trash Capture Devices (due July 1, 2014), including numbers of devices, device types and total land area treated to-date by full capture devices;
2) Descriptions of planned actions/tasks and time schedules for completion;
3) A map that includes locations of all full capture devices installed (private and public) to-date and associated treatment areas, trash generation rates/areas, creek/shoreline trash hot spots, and trash management areas defined to-date.
4) A summary of maintenance activities implemented for each device or groups of devices, including descriptions of typical maintenance frequencies and issues associated with maintaining these devices.

Descriptions of Actions/Tasks (Conducted or Planned):

City of Palo Alto staff selected the Continuous Deflective Separator (CDS) unit manufactured by Contech Construction Products, Inc. In order to determine the optimum locations for trash capture devices in Palo Alto, staff reviewed the layout of the City's storm drain system in search of locations with the following characteristics:

- Not connected to a storm water pump station (pump stations have trash racks that currently capture a significant portion of incoming trash and debris).
- Tributary to commercially-zoned land use areas (where there is a higher likelihood of trash, as compared to residential areas).
- Easily accessible for maintenance using simple traffic control measures.
- Junction points where multiple storm drain pipelines converge.

Using these criteria, staff decided to install trash capture devices at the two locations listed below (see Maps in Appendix 10-1 that show trash management areas and full trash capture areas):

<u>Park Boulevard at Ventura Avenue</u>
- Tributary area of 40 acres
- Includes runoff from El Camino Real between Wilton Avenue and Los Robles Avenue,
- Flows to Barron Creek

<u>4040 Park Boulevard (east of Maclane Avenue)</u>
- Tributary area of 127 acres, which includes medium trash generating areas along El Camino and multi-family residential
- Includes runoff from El Camino Real between Los Robles Avenue and Dinah's Court, which includes high and medium trash generating land uses as well as Robles Park and residential areas
- Flows to Barron Creek

The devices were installed in July 2012 using grant funding from the Association of Bay Area Governments (ABAG) and matching funds from the City. The two devices cover an area that is 200% of the 84 acres of trash capture specified in the MRP for Palo Alto. No additional installation of

full trash capture devices is planned by the City. Several private developments have used devices as part of the C.3 requirements that may meet full trash capture requirements. City staff will verify whether these devices meet full trash capture requirements and add those that do to the map for the long-term trash load reduction plan.

Descriptions of Maintenance Activities:

Since the two CDS units were installed in the summer of 2012, this is the first year of maintaining the devices. Both devices were inspected on December 3, 2012, following large storms, to ensure that they were working as designed. Both devices were cleaned on June 11, 2013 from 8 to noon, by two City staff, using a Vactor truck. The devices appear to be functioning correctly. 90% of the material captured was leaves and debris. Staff sorted the trash and found that consistent with other findings, plastic was about 70% of the trash found (plastic bottles, wrappers, straws, Styrofoam pieces), with the remainder being balls, aluminum cans and other miscellaneous items. The devices will be inspected after large storms and maintained annually or as needed. Maintenance records are maintained in an Excel spreadsheet as well as the stormwater database.

C.10.a.iii ►Minimum Full Trash Capture (List of Devices)

Provide a list of trash full capture devices installed to-date or planned for installation by July 1, 2014 and the land area treated by each device or group of devices.

Applicable Trash Management Area (Preliminary Map ID)	Device Type	Planned or Installed	Maintenance Frequency	Total Number Installed	Total Area Treated (acres)
4	Hydrodynamic Separator	Installed	Annually or as needed	2	167.97
			Totals	**2**	**167**

C.10.b.iii ►Trash Hot Spot Assessment

Provide the volume of material removed from each Trash Hot Spot cleanup, and the dominant types of trash (e.g., glass, plastics, paper) removed and their sources to the extent possible. Additionally, include a map that identifies the location(s) of trash hot spots.

City staff have observed that trash collected at trash hot spots is highly variable and that no trends can be observed. The two trash hot spots may have been influenced this year by a Caltrans highway widening project ongoing in the immediate vicinity.

Trash Hot Spot	Cleanup Dates	FY 2012-13 Volume of Trash Removed (cubic yards)	FY 2011-12 Volume of Trash Removed (cubic yards)	FY 2010-11 Volume of Trash Removed (cubic yards)	Dominant Type(s) of Trash	Trash Sources (where possible)
PAO01	9/15/2012 5/18/2013	2.040	0.679	1.687	Convenience/Fast Food items, Sports balls, Paper and cardboard, Bottles (plastic or glass), Aluminum cans	Trash accumulation, Litter
PAO02	9/15/2012 5/18/2013	1.196	2.988	2.452	Cigarette butts, Convenience/Fast Food items, Aluminum cans, Other plastic products, Bottles (plastic or glass)	Trash accumulation, Litter, Illegal dumping, Homeless encampments
Total		**3.235**	**3.666**	**4.139**		

C.10.c ►Long-Term Trash Load Reduction Plan

Provide descriptions of the progress made to-date on the development of Long-term Trash Load Reduction Plans due to the Water Board by February 1, 2014.

Long-Term Plan Task	Summary of Progress
1. Identifying and mapping trash generating areas	Using a trash generation map based on the BASMAA trash generation model output as a starting point, City staff developed a litter assessment plan, based on input from staff with knowledge related to where litter tends to accumulate in the City. Staff included: Watershed Protection, Storm Drain Operations, Street Sweeping, and Zero Waste staff. In May 2013, City staff assessed 35 locations in Palo Alto, several of them twice within a two-week period, using the on-land visual on-land trash assessment protocol developed by EOA. In addition, two sites were verified using Google Earth. Modeled trash generation rates were refined based on the assessment. The assessment plan also considered the implementation of a street sweeping pilot to reduce street sweeping frequency to every other week in residential areas during the non-leaf season to assess whether litter accumulates as a result of the pilot. No significant differences were found pre and post pilot implementation. Further refinement may occur in the fall of 2013 related to assessing areas around churches, which are currently identified as medium trash generating land uses. Please refer to the map in Appendix 10-1 for the trash generation areas in Palo Alto.
2. Identifying trash sources (as necessary or feasible) to assist in selecting trash management actions	During the May 2013 visual on-land trash assessment, sources were identified when possible. For example, one of the high generation areas found was at Embarcadero Road and El Camino Real (Town and Country Shopping Center across from Palo Alto High School). City staff interviewed facility staff at the shopping center and received their input related to litter sources. City staff also met with the principal of the high school to discuss ways to reduce litter and conducted two clean-ups in front of the school. Further monitoring of this site is planned to determine the most appropriate trash management actions. Any time the source was determined to be overflowing trash cans, the City's Zero Waste group followed up with corrective action.
3. Prioritizing trash generating areas and associated types of trash problems	Trash generation areas are prioritized based on the results of trash generation map verification. The commercial districts (Downtown, California Avenue, Town &Country area, and portions of El Camino, including the area already covered by full trash capture) are the highest priority areas. Input on the trash generating areas and actions was obtained from Departments playing a role in managing trash and litter in Palo Alto, including Watershed Protection, Storm Drain Operations, Street Sweeping, Zero Waste and Parks Division staff.
4. Identifying and selecting trash management actions for specific management areas	Input on the trash generating areas and actions was obtained from Departments playing a role in managing trash and litter in Palo Alto, including Watershed Protection, Storm Drain Operations, Street Sweeping, Zero Waste and Parks Division staff. Palo Alto currently performs daily, weekly, and monthly clean up of litter at all identified trash generating locations, depending on the amount of potential litter present, using the Downtown Streets Team, City staff, and contractors, as well as street sweeping weekly in most areas of the City and three times per week in two of the priority areas. New actions currently planned include:

	Town and Country Area: As described under (2) above, based on the on-land trash assessment, the area between the high school and the Town and Country shopping center was found to require additional management actions, despite weekly sweeping and weekly clean up by Parks Division staff. City staff is monitoring the area and working with the school on additional outreach to students. El Camino near Page Mill: A second identified high-litter area was cleaned as part of the Great American Litter Pick-up effort and will be monitored for sources. The apparent sources were homeless encampments and fast-food establishments. Downtown: Several actions are ongoing in downtown. The Downtown area is being cleaned by the Downtown Streets Team and Public Works and Parks department staff and contractors. The Streets Team is a model developed in Palo Alto by the Downtown Business Improvement District to reduce panhandling and trash accumulation. In exchange for housing and meal vouchers, homeless people clean sidewalks, empty overflowing public trash receptacles in downtown on Sundays (when not emptied by the City's waste hauler), and clean parks and garages in downtown. In addition, a contractor steam cleans sidewalks monthly (BASMAA certified) and a City Street Maintenance. Assistant is responsible for cleaning the streets in the downtown area, as well as the parking lots and the parking garages weekly. Parks Division contractors monitor parks daily for litter pick up and clean downtown parking lot landscaped areas twice per week. A condition of approval for encroachment permits (Municipal Code section 12.12.020) for outdoor seating is to sweep sidewalks daily. On-land visual assessment and clean ups have shown that cigarette butts are a major component of litter in Palo Alto. The Palo Alto City Council is planning to ban smoking in public parks. Staff is exploring additional outreach that could be conducted to reduce the amount of discarded cigarette butts. Palo Alto's single-use bag ordinance was expanded to include all retailers (see below) effective July 1, 2013 for all retail services and will go into effect for food service establishments in November 2013.
5. Defining the type of assessment(s) that will be used to demonstrate progress towards goals	The City of Palo Alto is currently exploring a number of assessment methods that will assist the City in demonstrating progress towards solving municipal stormwater-related trash problems within our jurisdictional area. Through our participation in SCVURPPP, we are currently developing a countywide pilot trash assessment strategy and work plan. The pilot strategy will address the need to demonstrate progress in the near-term, while recognizing the fact that method development and testing is needed to achieve confidence in conclusions about trash reduction. The pilot strategy may include the testing of a number of trash assessment methods, including • Visual assessments of trash conditions on-land; • Trash full capture device operation/maintenance verification; • Condition assessments in receiving waters; and,

	• Documenting and assessing control measure implementation. The pilot strategy will be included as a supplement to our Long-Term Trash Load Reduction Plan, which will be submitted to the Water Board by February 1, 2014. The City may also choose to supplement the pilot strategy with City specific assessment strategies. The pilot strategy will be implemented in coordination with the three-year *Tracking California's Trash* grant-funded project, which was awarded to BASMAA by the State Board. A number of trash monitoring and assessment methods will be tested through the project and assist the City in developing a robust set of indicators for demonstrating progress toward trash reduction goals.

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
Trash Management Area Specific Actions				
Full-Capture Treatment Devices	Continued Pre-MRP Actions:		pedestrian litter, vehicles,	Plastic bottles, wrappers, balls, cans
	New/Enhanced Post-MRP Actions Initiated/Planned: See description in section C.10.a.iii"	4 a and b		
Street Sweeping	Continued Pre-MRP Actions: The City of Palo Alto sweeps its streets at three times per week in retail (business district) areas and one time per week in all other areas. The City of Palo Alto also has a street sweeping district in the Downtown North residential neighborhood and in a residential area near the California Avenue business district where a "No Parking on Sweeping Day" program has been implemented due to an historical problem with a chronically high volume of parked cars. Streets in this neighborhood have been posted with permanent "No Parking on Sweeping Day" signs in order to improve street sweepers' access to the curb.	All areas, 3X per week in 1 and 2	Pedestrian litter, vehicles	All trash types
	New/Enhanced Post-MRP Actions Initiated/Planned: The City is conducting a pilot project in primarily residential areas to test every-other-week street sweeping service during the non-leaf season months of March through September. The pilot will evaluate whether the City can save costs by reducing sweeping frequency without significantly impacting residents or the environment. Weekly street sweeping service will continue during the leaf season months (October through February).			

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
On-land Trash Cleanups	Continued Pre-MRP Actions: Downtown Streets Team has been cleaning downtown since 2005. A model developed in Palo Alto by the Downtown Business Improvement District to reduce panhandling and trash accumulation. In exchange for housing and meal vouchers, homeless people hand sweep sidewalks, empty overflowing public trash receptacles in downtown on Sundays (when not emptied by the City's waste hauler), and clean parks and garages in downtown. Funded by the Downtown Business Association, grants, family foundation and city contracts. In a typical week, about 400 person hours are spent (every day including weekends), cleaning up debris in the business improvement district. City of Palo Alto staff members use blowers to push trash and debris from the downtown business improvement district sidewalks and from behind parking stops and tree wells into the street on street sweeping days in order to allow the sweepers to pick up sidewalk-based debris as well as street-based debris. Landscaping areas are cleaned twice per week, and parks every weekday. Lastly, the District sidewalks are mechanically swept and vacuumed by City staff on a daily basis using a small-scale sweeper known as the Green Machine.	1and 1a	Pedestrian litter, vehicles, container management	Plastic debris, beverage containers, cigarette butts
	New/Enhanced Post-MRP Actions Initiated/Planned: City of Palo Alto staff participated in the Great American Litter Pick-up for the last two years. In 2013 two sites were identified as having higher amounts of litter during trash generation verification field visits. The two sites were near a high school and shopping mall, and in an area near fast food restaurants on El Camino. In addition, the school site was cleaned again one month later to track the response to litter reduction activities at that site and is cleaned weekly by Parks Division contractors. Parks Division picks up litter (and maintains landscaping) at parking lots twice per week, California Avenue medians daily, tree wells weekly, and Caltrain round-about at California Avenue weekly. Parks are checked daily for litter, parking lots are swept weekly.	2, 3 and 5		

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
Partial-Capture Treatment Devices	Continued Pre-MRP Actions: Palo Alto entered into an agreement with the Santa Clara Valley Water District in April 2009 to install a trash boom across Matadero Creek during the dry season. The trash boom prevents any floating trash from entering the Palo Alto Flood Basin and natural areas of the creek. Four of the eight pump stations have trash racks. Matadero Pump Station was retrofitted with additional trash racks. Pump Stations are cleaned of debris annually each September. Debris is collected, dried and then weighed. Weights are recorded on an excel spread sheet. Emergency cleanings may be required due to increased storm influx and maintenance requirements.	All areas draining to Matadero Creek and pump stations	pedestrian litter, vehicles, illegal dumping	Plastic debris, bottles, cans, balls
	New/Enhanced Post-MRP Actions Initiated/Planned: Based on the successful pilot at Matadero Creek, the City and Water District developed a new agreement to deploy trash booms at both Matadero and Adobe Creeks. The new agreement was approved by the City Council on December 10, 2012. The Water District completed permitting in July 2013. The City of Palo Alto purchased a second boom in April 2013 and will install the Adobe boom in late July/early August 2013 and the Matadero boom as soon as a Water District sediment removal project is complete. In accordance with the permit, the boom must be removed each year prior to the start of the rainy season so as not to cause potential flow blockages during storm events. The boom floats on the surface of the water and has a suspended curtain that captures near-surface debris. The amount of debris trapped by the boom will be monitored periodically by City staff, and the debris is photographed, removed and measured on an as-needed basis, at least twice per year The boom did not deploy in 2012-13 due to the permitting process. The inspection and clean up records for the boom are kept in the ICID database.	All areas draining to Matadero and Adobe Creeks and pump stations		

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
Enhanced Storm Drain Inlet Maintenance	Continued Pre-MRP Actions: Storm inlets are cleaned annually in October and during pipeline cleaning year round. All work is recorded daily and marked on a map. Data is collected monthly and recorded on an Excel spreadsheet. Debris collected is weighed, dried and recorded.	All city maintained inlets	pedestrian litter, vehicles, illegal dumping	Plastic debris, bottles, cans, balls
	New/Enhanced Post-MRP Actions Initiated/Planned: N/A			
Activities to Reduce Trash from Uncovered Loads	Continued Pre-MRP Actions: Since 1997, the City of Palo Alto has implemented the following control measures to reduce trash from vehicles with uncovered loads: **1)** The City's contract with its municipal trash hauler (Green Waste) contains language requiring covered loads when transporting trash and debris to the transfer station. **2)** Palo Alto Municipal Code Section 5.20.160 requires that all solid waste and recyclable materials hauled by any person over public streets in the city shall be securely tied and covered during hauling thereof so as to prevent leakage, spillage, or blowing and prohibits any person from allowing any solid waste or recyclable materials of any kind whatsoever to leak, spill, blow or drop from any vehicle on any public street within the city. This Code section is enforced by the Palo Alto Police Department. Violators are subject to an administrative penalty of $250. **3)** The City of Palo Alto is a partner agency in the Sunnyvale Materials Recovery and Transfer (SMaRT) Station. The SMaRT Station has a tarp distribution program which requires vehicles that arrive with uncovered loads to purchase a tarp at a cost of $15.00. Each subsequent visit to the transfer station with an uncovered load will result in an additional fee for a tarp, prompting haulers to change their behavior by covering their loads in order to avoid additional tarp fees.	Jurisdiction-wide	vehicles	All trash types

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
	New/Enhanced Post-MRP Actions Initiated/Planned: With the closure of the City of Palo Alto landfill, the tarp distribution program is implemented by the SMaRT station in Sunnyvale. Between July 1, 2012 and June 30, 2013, the SMaRT station sold 163 tarps. The average compliance rate between July 2012 and June 2013 was 99.4% based on 26,955 transactions.			
Anti-littering and Illegal Dumping Enforcement Activities	Continued Pre-MRP Actions:		Pedestrian, vehicles, container management	All trash types
	New/Enhanced Post-MRP Actions Initiated/Planned: Watershed Protection staff are working closely with solid waste staff on addressing overflowing bins and littered trash enclosures. The City's active inspection program for commercial and industrial facilities includes inspecting trash areas and enforcement documented in the enforcement database when applicable. The City of Palo Alto has implemented PaloAlto311, a multi-platform solution to report issues, including illegal dumping. With this new Smartphone app, service requests are easily submitted by completing a short description of the request. A picture of the issue can be included in order to provide additional details. The app will automatically know the issue location* and the chosen request type will ensure that the issue is sent to the appropriate department at the City. The submitter and subsequent "followers" will be able to track the request all the way through its resolution right from the phone. In addition to the 311 tracking, illegal dumping service requests are also tracked in a database and hardcopy format.	1, 2, 3, 5, 6, 7, 10		

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
Improved Trash Bins/Container Management	Continued Pre-MRP Actions: The City of Palo Alto has implemented the following improved trash bin/container management practices. The City of Palo Alto has a number of municipal ordinances regulating the maintenance of trash/recyclables containers by private residents and businesses. Palo Alto Municipal Code Sections 5.20.040, 5.20.080, 5.20.130, and 5.20.180 require residents and businesses to 1) utilize the trash/recyclables collection services of the City's contracted hauler; 2) procure a sufficient number of containers to hold all solid waste created, produced or accumulated on the premises during a one-week period, unless a more frequent collection schedule has been arranged; 3) maintain the trash/recyclables bins, boxes, and containers on their premises, and the area in which they are located, in a good, usable, clean and sanitary condition, and ensure that the lid or cover on the bin, box, or container is kept fully closed in a manner that prevents leakage, spillage and the escape of odors, and that no solid waste or recyclable materials are placed outside of the bin, box, or container; and 4) keep their premises in a clean and sanitary condition and not cause, suffer or permit any solid waste to accumulate in, on or about such premises for a period in excess of one calendar week, respectively. In order to ensure that trash/recyclables containers for residents and businesses are properly sized, the City's trash hauler (Green Waste) works with customers during the establishment of new refuse collection services to recommend a suitably-sized container based on the occupant load and use of the premises. Language in the City's municipal trash hauling contract requires Green Waste staff to monitor and take corrective actions in response to missing/overflowing trash & recyclables bins. Problem locations identified by collection vehicle drivers in the field are conveyed to Green Waste office staff for investigation and resolution. Green Waste staff work with customers to ensure that missing containers are replaced and/or that undersized containers are replaced with larger units in order to prevent future overflow conditions. Public Litter Cans are placed throughout the City's main commercial areas at University Ave, California Ave, Midtown, and El Camino Real to reduce littering. All cans are serviced Monday through Saturday by GreenWaste of Palo Alto. In addition, cans on University Ave are emptied by the Downtown Streets Team on Sundays. Public Litter Cans are placed in all parks, both landfill and recycling receptacles can be found at some of the parks. All cans are serviced at least once a week to avoid overflowing and littering. (The recycling receptacles the parks are serviced less often during the winter months due to less usage.)	Jurisdiction-wide 1, 2, 5, 7, 8	Container management	All trash types

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
	New/Enhanced Post-MRP Actions Initiated/Planned: The updated Sewer Use Ordinance of 2010, Palo Alto Municipal Code 16.09.180 requires new buildings and residential developments providing centralized solid waste collection, except for single-family and duplex residences, to provide a covered area for a dumpster. The area shall be adequately sized for all waste streams and designed with grading or a berm system to prevent water runon and runoff from the area. In addition, Palo Alto Municipal Code 16.09.075 requires food service establishments to include a covered area for all dumpsters, bins, carts or container used for the collection of trash, recycling, food scraps and waste cooking fats, oils and grease (FOG) or tallow, with the area designed prevent water run-on to the area and runoff from the area. Drains that are installed within the enclosure for recycle and waste bins, dumpsters and tallow bins serving FSEs are optional. Any such drain installed shall be connected to a grease control device. If tallow is to be stored outside then an adequately sized, segregated space for a tallow bin shall be included in the covered area. The City's Hauler has included "right-sizing" and litter messages in outreach pieces to multi-family dwellings, residents, and businesses. Citations have not been issued for incidents of overflowing containers or litter incidents. Resolutions to incidents are resolved through education and communication with customers. Information collected by the City is kept on a database and GreenWaste tracks the # of tags they leave with customers for bins that overflowing. This year 84 tags were left for overfilled garbage cans and 17 tags were left for overfilled yard trimmings cans.	Jurisdiction-wide		
Creek, Channel, Shoreline	Continued Pre-MRP Actions: City of Palo Alto staff hosted annual creek clean up events prior to the MRP.		Pedestrian, vehicles,	Plastics, cigarette

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
Cleanups	New/Enhanced Post-MRP Actions Initiated/Planned: The City of Palo Alto is an active member of the Creeks Connections Action Group (CCAG), a consortium of public agencies and non-profit organizations that organize the two largest annual volunteer creek/shoreline cleanups: California Coastal Cleanup Day and National River Cleanup day. Staff participates in the CCAG planning committee and supports the group with labor, promotion of events, and participation as site coordinators for clean up events. City of Palo Alto staff and volunteers have cleaned Matadero and Adobe Creek areas East of Highway 101 twice per year, on American Rivers Clean up day in May and Coastal Clean up day in September. The Matadero site has been coordinated by City staff, and the Adobe site by a volunteer. Staff conducted outreach to attract volunteers, provided the bags/equipment needed for all clean-ups, supervised the volunteers during the clean-ups, and measured and documented the amount of trash collected during each clean-up event. The clean ups include the hot spot areas reported in section C.10.b.iii, however they extend further upstream and downstream, as well as along the wetland areas of the creeks.		illegal dumping	butts, ball
Area/Jurisdictional-wide Actions				
Single-Use Carryout Bag Policies	Continued Pre-MRP Actions: The City of Palo Alto banned single-use plastic bags at grocery stores prior to the MRP, with the ordinance going into effect September 2009. 100% of grocery stores were compliant with the ordinance.	Jurisdiction-wide	pedestrian litter, vehicles	Plastic bags

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
	New/Enhanced Post-MRP Actions Initiated/Planned: The City of Palo Alto expanded its bag ordinance to include all retail services, including food service establishments, and to implement a mandatory charge for purchasing paper and reusable bags. The expanded ordinance was approved in May 2013 and will go into effect for all retail on July 1 and Food Service Establishments on November 1 of this year. An EIR was prepared that shows that the ordinance will prevent 20 million single-use bags from being used in Palo Alto each year. Extensive outreach is being conducted to both stores and residents, and compliance verification is planned for September 2013. For more information, see http://www.cityofpaloalto.org/bags Ordinance enforcement records will be kept in the stormwater database.			
Polystyrene Foam Food Service Ware Policies	Continued Pre-MRP Actions: The Palo Alto City Council approved an Expanded Polystyrene Restriction Ordinance in May 2009, prior to the MRP, however, the ordinance became effective in April 2010 (see description below).	Jurisdiction-wide	pedestrian litter, vehicles	Expanded polystyrene

C.10.d ►Summary of Trash Reduction Actions

For each trash reduction action (i.e., control measures and best management practices) implemented by your municipality during the reporting period include a full description of the action. Describe actions initiated prior to and continued after the MRP effective date (December 2009), actions initiated after the MRP effective date, and actions planned for future implementation. If a planned action, also include the planned date of implementation. Add rows for actions not listed below as needed. Also identify the dominant source of trash and dominant types of trash removed for each action. To the extent possible, identify the applicable management areas identified on the map created under reporting section C.10.a.iii.

Action	Description	Trash Management Area(s) (Preliminary Map ID)	Dominant Sources	Dominant Types
	New/Enhanced Post-MRP Actions Initiated/Planned: The City of Palo Alto has adopted an ordinance (Palo Alto Municipal Code Chapter 5.30) banning food vendors from providing prepared food in disposable food service containers made from expanded polystyrene or non-recyclable plastic. The ordinance also prohibits all city facilities, city-managed concessions, city-sponsored events, and city-permitted events from using disposable food service containers made from expanded polystyrene or non-recyclable plastic. The ordinance became effective on April 22, 2010. Through follow-up site visits, food service facility source control inspections, and customer referrals, City of Palo Alto staff members have verified that approximately 95% of regulated food vendors are in full compliance with the provisions of the ordinance. Routine restaurant inspections include checking for compliance and any enforcement is documented in the stormwater database. No enforcement actions were needed in FY 12-13. In an effort to reduce pollution associated with plastic packaging materials, the Cities of Palo Alto, Sunnyvale, and San Jose are collaborating on an effort to disallow goods to be shipped to them in expanded foam packaging. The main goals of the Supply Chain Plastics Reduction Project are to ensure that public agencies minimize the amount of expanded foam packaging they receive with their shipments of goods and to send a market signal to vendors that packaging of all types is be minimized (while ensuring products are safely shipped) and that plastics packaging is unwanted because of associated water pollution and Zero Waste impacts.			

Public Education and Outreach Programs	Continued Pre-MRP Actions: The City of Palo Alto implemented the following public education and outreach control measures prior to the effective date of the MRP and has continued to implement these measures since MRP adoption. ***Watershed Watch Campaign (Countywide)*** In addition to the BASMAA Campaign, the City of Palo Alto continues to implement the countywide **Watershed Watch Campaign** through active participation and funding of the Santa Clara Valley Urban Runoff Pollution Prevention Program (SCVURPPP). This Campaign conducts media advertising that includes anti-litter messages. Anti-litter advertisements for television, print, transit and radio have been developed and are used each year and will continue in the future. A telephone survey is conducted every five years to measure the effectiveness of outreach and increase in awareness about liter and stormwater related messaging. The FY 12-13 Watershed Watch media advertising included 312 anti-littering advertisements on TV, radio and online media. The Campaign also conducted outreach at a community event to promote the BASMAA "Be the Street" anti-littering campaign. **Outreach to School-age Children or Youth** ***ZunZun (Countywide)*** Through participation and funding of the SCVURPPP countywide ZunZun Program, the City of Palo Alto is continuing to implement litter reduction outreach to elementary school-age children. Up to 50 ZunZun assemblies at elementary schools are conducted in the Santa Clara Valley each year. These bilingual musical assemblies educate elementary school students and their teachers on watersheds and urban runoff pollution prevention, including litter. ZunZun performances use physical comedy, audience participation and musical instruments to educate teachers and children. Handouts, including teacher and student activity sheets, are distributed following the assembly. The SCVURPPP Schools and Youth Education and Outreach Work Group provides a list of schools for ZunZun to contact. In addition to schools with high Hispanic populations, the list includes schools with high Asian/Pacific Islander populations. ZunZun assemblies are evaluated using postage-paid evaluation cards that are distributed to all teachers present at the performances. Teachers mail the completed evaluation cards to SCVURPPP, and results are compiled by SCVURPPP staff. Based on the teacher feedback, changes are made to future assemblies and/or handouts. During FY 12-13, ZunZun conducted 49 assemblies at 27 elementary schools in ten cities. In addition, two assemblies were conducted at the Pumpkins in the Park event, and one at the Water Wizards event for the general public. The assemblies reached approximately 15,632 students and their teachers in grades K-6. **Media Relations** ***BASMAA Regional Media Relations Project (Regional)***	Jurisdiction-wide	All sources	All trash types

	Through participation and funding of the **BASMAA Regional Media Relations Project**, the City of Palo Alto is continuing to implement a media relations project partially designed to reduce littering from target audiences in the Bay Area. The goal of the BASMAA Media Relations Project is to generate media coverage that encourages individuals to adopt behavior changes to prevent water pollution, including littering. At least two press releases or PSAs focus on litter issues each year (e.g., creek clean-up activities, preventing litter by using reusable containers, etc.). In FY 12-13, the Media Relations project developed a press release new and recent bag bans in cities around the region. The pitch included information on the litter caused by plastic bags. Information ran on KBAY, KCBS and on eight Bay Area Patch.com sites. Also, see the City's volunteer stenciling program described in section C.7.a			

	New/Enhanced Post-MRP Actions Initiated/Planned: In addition to the control measures continued port-MRP adoption, the City of Palo Alto is currently implementing or planning to implement the following public education and outreach control measures that were initiated after the MRP was adopted. **Litter Reduction Advertising Campaign(s)** ***BASMAA Youth Outreach Campaign (Regional)*** Through participation and funding of the regional **BASMAA Youth Outreach Campaign,** the City of Palo Alto is implementing an outreach campaign designed to reduce littering from the target audience in the Bay Area. The Youth Outreach Campaign was launched in September 2011 and aims to increase the awareness of Bay Area Youth (ages 16-24) on litter and stormwater pollution issues, and eventually change their littering behaviors. Combining the ideas of Community Based Social Marketing with traditional advertising, the Youth Campaign aims to engage youth to enable the peer-to-peer distribution of Campaign messages. The Campaign will at least run through FY 13-14. A brief description of the Campaign activities is provided below: o Raising Awareness: The Campaign is raising awareness of the target audience on litter and stormwater pollution issues. Partnerships with youth commissions, high schools, and other youth focused organizations have been developed to reach the target audience. Messages targeted to youth have been created and distributed via paid advertising, email marketing, Campaign website and social networking sites (e.g., Facebook and Twitter). o Engage the Youth - The advertisements encourage the audience to participate in the Youth Campaign by joining a Facebook page, entering a contest, taking an online quiz, etc., and providing their contact information. At the beginning of FY 12-13, a video contest was launched to get Bay Area youth further involved in the Campaign. An online voting system was used to select the winning entry. Media advertising was conducted to promote the winning entry. o Change Behaviors: To move the audience along the behavior change continuum, the Campaign is using electronic platforms such as email marketing and social networking sites to encourage participants to engage in increasingly more difficult behavior changes, such as participating in a clean-up, organizing a clean-up, etc. o Maintain Engagement: The Campaign continues to interact with the target audience through email marketing and social media websites. The Youth Campaign includes a pre and post campaign survey to evaluate the effectiveness of outreach. The pre-campaign survey was conducted in FY 11-12 and the post campaign survey will begin in FY 13-14. Other evaluation mechanisms, such as website hits, number of youth engaged in the Campaign's social networking website, etc. are also being used to evaluate its effectiveness in increasing awareness and changing behavior. Activities in FY 12-13 included maintaining the website www.BetheStreet.org, Facebook page, and			

	Instagram account. A video contest asking participants to submit their best anti-litter video was also conducted. The Be the Street campaign received 52 entries in response to the contest. The winning video was promoted on television, Pandora (online music site), YouTube, Google, and Facebook. The Watershed Watch Campaign promoted the winning video on KNTV. Highlights of FY 12-13 Be the Street activities are below:
	
	• The website received 15,431 total visits and 10,040 unique visitors.
	• The Facebook page received 1,062 new fans, resulting in a total of 1,468 fans. There were a total of 2,048 total interactions (includes likes, comments, shares and responses to poll questions).
	• The contest resulted in 52 video entries. The online voting resulted in a total of 4,844 votes being cast.
	• Media advertising results - Using the winning video, Be the Street launched a regional ad buy on Pandora, Facebook, and KTVU, resulting in approximately 6.5 million impressions from target demographic of 14-24 year olds in the Bay Area. Media advertising results are summarized below:
	  o Television advertising - The winning video ran 12 times in June and July 2013 on KTV Fox. The video also ran on KTVU online 273 times.
	  o Facebook advertising - Advertisements promoting the Be the Street Facebook page were placed in August 2012, September 2012, March 2013, May 2013, and June 2013. Overall, the advertisements received 5,733,573 impressions and 2,173 "click-throughs". The advertisements also resulted in 917 additional likes on the Be the Street Facebook page.
	  o Pandora - The placement of the winning video on Pandora resulted in 371,919 impressions and 13,143 "click-throughs". The 3.82% click through rate on the Pandora advertisement is significantly above the industry standard of 1.2%.
	
	Palo Alto purchased a "Be the Street" banner and hosted one event using the banner.
	
	Palo Alto staff provide leadership to the Zero Litter Initiative (ZLI) as part of the Santa Clara Basin Watershed Management Initiative (SCBWMI). ZLI brings together multiple cities and agencies with a common interest in preventing litter and its impacts on our local streets and transportation corridors, creeks, and neighborhoods. Key players include staff from the cities of Palo Alto, San Jose, and Campbell; the Santa Clara Valley Water District, Caltrans, the Santa Clara Valley Transportation Authority (VTA), and SCVURPP. ZLI is in the process of finalizing and beginning implementation of its strategic plan for eliminating trash throughout Santa Clara County. The initiatives identified in the strategic plan include engagement with the business community, legislative advocacy, managing the impacts of trash from homeless encampments, and actions to reduce highway litter. In 2012, a workshop was held to focus on litter reduction from activities related to solid waste activities related to customer bins, collection, transfer, and disposal. A follow up workshop in early 2013 began development of workplans to reduce litter from these activities			

	Palo Alto continues its School Program to educate 124 classrooms throughout Plant service area. The program is for classes in 2nd, 3rd, 4th and 7th graders. All classroom visits include messages on wastewater and stormwater. One of the second grade programs is about plastic bags and promoting reusable bags. One of the 3rd grade programs is "who dirtied the Bay", where litter is collected from the school grounds and discussed during the lesson. The school program includes evaluation forms submitted by teachers. Awareness through Art: Joined with Bay Area artist Judith Selby Lang to raise awareness about plastics pollution through two outdoor art installations: Lawn Bowls (created out of 10,000 plastic bags) and Water Lilies (created out of empty single use plastic bottles). Wheel of Trash is used at outreach events; staff educated residents about trash by playing a game where they must answer questions about litter. Some of the categories in the game are "creek geek" and "how did it get there". (see list of outreach events in section C.7).			

Section 11 - Provision C.11 Mercury Controls

C.11.a.i ►Mercury Recycling Efforts

List below or attach lists of efforts to promote, facilitate, and/or participate in collection and recycling of mercury containing devices and equipment at the consumer level (e.g., thermometers, thermostats, switches, bulbs).

• The City 's HHW program collected mercury containing devices from Palo Alto residents at monthly HHW events and at weekly appointment-based events.

The HHW Program pays for fluorescent light recycling services at local hardware stores

• The Regional Water Quality Control Plant accepts mercury containing products during business hours

• The RWQCP continued to educate the public about mercury and the need to properly manage mercury containing devices through its Cleanbay.org website, outreach events, and School Outreach program.

• RWQCP industrial waste inspectors continued to identify mercury thermometers during inspections and to require businesses to comply with ordinance provisions that require most mercury thermometers to be replaced with safer alternatives.

• A new demolition outreach brochure that focused on mercury, PCBs, asbestos and lead was created for distribution to contractors at the City's development center.

• Staff visited local HVAC wholesalers and large contractors to promote the Thermostat Recycling Corporation Program. Typically contractors are paid for mercury disposal and so were not interested in the program.

C.11.a.ii ►Mercury Collection

Provide an estimate of the mass of mercury collected through these efforts, or provide a reference to a report containing this estimate.

Palo Alto conducts its own Household Hazardous Waste Collection Program, including mercury collection and recycling, separate from other co-permittees. Palo Alto contracts with Clean Harbors for recycling of mercury containing waste.

Mercury Containing Device/Equipment	Total Amount of Devices Collected	Estimated Mass of Mercury Collected
Fluorescent Lamps[62] (linear feet)	5770 lbs	Because these items are sorted together

[62] Only linear fluorescent lamps should be included

CFLs[63] (each)		by weight, total estimated mercury reduction is not available. Pounds collected are based on the FY 2012-2013 calendar year reporting requirements of the HHW Program. These amounts are preliminary, as the HHW program does not finalize their reports until after the stormwater annual report due date.
Thermostats (lbs)	0	
Thermometers (each)	40 lbs (measured together))	
Switches (lbs)		
Total Mass of Mercury Collected During FY 2012-2013:		

[63] Only compact fluorescent lamps should be included

C.11.b ►Monitor Methylmercury
C.11.c ►Pilot Projects to Investigate and Abate Mercury Sources in Drainages
C.11.d ►Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices
C.11.e ►Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit
C.11.f ►Diversion of Dry Weather and First Flush Flows to POTWs
C.11.g ►Monitor Stormwater Mercury Pollutant Loads and Loads Reduced
C.11.h ►Fate and Transport Study of Mercury In Urban Runoff
C.11.i ►Development of a Risk Reduction Program Implemented Throughout the Region
C.11.j ►Develop Allocation Sharing Scheme with Caltrans

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Summary

A summary of program and regional accomplishments for these sub-provisions are included within the C.11 Mercury Controls section of Program's FY 12-13 Annual Report and/or the BASMAA Regional POC Report. The report includes a description of the C.11/12.f project in Palo Alto.

Section 12 - Provision C.12 PCBs Controls

C.12.a.ii,iii ►Ongoing Training
(For FY 10-11 Annual Report and Each Annual Report Thereafter) List below or attach description of ongoing training development and inspections for PCB identification, including documentation and referral to appropriate regulatory agencies (e.g. county health departments, Department of Toxic Substances Control, California Department of Public Health, and the Water Board) as necessary.
Description: See the Program's FY 12-13 Annual Report for a description of training provided at the program and/or regional level. In addition, the City of Palo Alto published a new demolition outreach brochure that focuses on mercury, PCBs, asbestos and lead for distribution to contractors at the City's development center.

C.12.b ►Conduct Pilot Projects to Evaluate Managing PCB-Containing Materials and Wastes during Building Demolition and Renovation Activities **C.12.c ►Pilot Projects to Investigate and Abate On-land Locations with Elevated PCB Concentrations** **C.12.d ►Conduct Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices** **C.12.e ►Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit** **C.12.f ►Diversion of Dry Weather and First Flush Flows to POTWs** **C.12.g ►Monitor Stormwater PCB Pollutant Loads and Loads Reduced** **C.12.h ►Fate and Transport Study of PCBs In Urban Runoff** **C.12.i ►Development of a Risk Reduction Program Implemented Throughout the Region**
State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.
Summary A summary of program and regional accomplishments for these sub-provisions are included within the C.12 PCB Controls section of Program's FY 12-13 Annual Report and/or the BASMAA Regional POC Report. The report includes a description of the C.11/12.f project in Palo Alto. On behalf of the Bay Area Pollution Prevention Group (BAPPG), the City of Palo Alto funded the development of a new outreach flyer and website related to demolition. Please see http://baywise.org/demolition

Section 13 - Provision C.13 Copper Controls

C.13.a.iii.(2) ►Training, Permitting and Enforcement Activities

(FY 11-12 Annual Report and each Annual Report thereafter) Provide summaries of activities implemented to manage waste generated from cleaning and treating of copper architectural features, including copper roofs, during construction and post-construction including. :

- Development of BMPs on how to manage the water during and post construction
- Requiring the use of appropriate BMPs when issuing building permits
- Educating installers and operators on appropriate BMPs
- Enforcement actions taken again noncompliance

Since January 1st, 2003, copper metal roofing, copper granule containing asphalt shingles and copper gutters shall not be permitted for use on any residential, commercial or industrial building for which a building permit is required per Palo Alto Municipal Code 16.09 (Sewer Use Ordinance). A factsheet is provided at the Development Center, and all plan-check staff are aware of the ordinance.

C.13.a.iii.(3) ►Evaluation of Effectiveness

(FY 12-13 Annual Report) Evaluate the effectiveness of measures the agency has undertaken to prevent discharge of wastewater to storm drains during the installation, cleaning, treating, and washing of the surface of copper architectural features. The discussion of the effectiveness of these measures should include BMP implementation and may propose additional measures to address this source of pollutants.

As stated in C.13.a.iii.(2) above, the Palo Alto Municipal Code does not allow installation of copper architectural features. Permit applicants are informed of these requirements early in the permitting process. The program is effective.

C.13.c ►Vehicle Brake Pads

Reported in a separate regional report.

A summary of the Program's participation with the Brake Pad Partnership (BPP) is included within the C.13 Copper Controls section of Program's FY 12-13 Annual Report and/or the BASMAA Regional POC Report. The City of Palo Alto, in partnership with Stanford University, initiated the successful Brake Pad Partnership initiative.

C.13.c.iii ►Water Quality Issues Associated with Automobile Brake Pads

(FY 12-13 Annual Report Only) – Assess status of copper water quality issues associated with automobile brake pads and recommend brake-pad related actions for inclusion in subsequent permits if needed.
An assessment of copper water quality issues associated with automobile brake pads and recommend brake-pad related actions for inclusion in subsequent permits is included within the C.13 Copper Controls section of Program's FY 12-13 Annual Report and/or the BASMAA Regional POC Report.

C.13.d.iii ►Industrial Sources Copper Reduction Results

Based upon inspection activities conducted under Provision C.4, highlight copper reduction results achieved among the facilities identified as potential users or sources of copper, facilities inspected, and BMPs addressed.
Summary Industrial facilities are inspected at minimum annually with particular attention paid to outdoor storage and other potential exposure of copper to storm water. All Palo Alto inspectors attended the SCVURPPP IND/IDDE Training "Update on Stormwater Inspections of Industrial and Commercial Facilities" on April 23, 2013. This workshop featured a review of the SCVURPPP "Requirements for Copper Roofs and Other Architectural Copper" which includes BMPs for preventing prohibited discharges to storm drains.

C.13.e ►Studies to Reduce Copper Pollutant Impact Uncertainties

Report on progress of studies being conducted countywide or regionally to reduce copper pollutant impact uncertainties. State below if information is reported in a separate regional report.
Summary A summary of program and/or regional efforts to develop regional studies to reduce copper pollutant impact uncertainties is included within the C.13 Copper Controls section of Program's FY 12-13 Annual Report and/or BASMAA Regional POC Report.

Section 14 - Provision C.14 PBDE, Legacy Pesticides and Selenium Controls

C.14.a ►Control Programs for PBDEs, Legacy Pesticides and Selenium Controls

Report on progress of studies being conducted countywide or regionally to characterize the distribution and pathways of PBDEs, legacy pesticides, and selenium. State below if information is reported in a separate regional report.

Summary

A summary of program and regional efforts related to the Control Program for PBDEs, Legacy Pesticides and Selenium is included within the C.14 PBDE, Legacy Pesticides and Selenium section of Program's FY 12-13 Annual Report and/or BASMAA Regional POC Report.

C.14.a.v. ►Control Programs for PBDEs, Legacy Pesticides and Selenium Controls – Load Computation

(For FY 12-13 Annual Report only) Submit a report with information required to compute loading estimates of PBDEs, legacy pesticides and selenium from urban runoff to the Bay.

Summary

Information required to compute loading estimates of PBDEs, legacy pesticides and selenium from urban runoff to the Bay is included within the C.14 PBDE, Legacy Pesticides and Selenium section of Program's FY 12-13 Annual Report and/or BASMAA Regional POC Report.

C.14.a.vi. ►Control Programs for PBDEs, Legacy Pesticides and Selenium Controls – Control Measures

(For FY 12-13 Annual Report only) Submit a report identifying control measures and/or management practices to reduce impacts from discharges of PBDEs, legacy pesticides or selenium in urban runoff.

Summary

A report identifying control measures and/or management practices to reduce impacts from discharges of PBDEs, legacy pesticides or selenium in urban runoff is included within the C.14 PBDE, Legacy Pesticides and Selenium section of Program's FY 12-13 Annual Report and/or BASMAA Regional POC Report.

Section 15 - Provision C.15 Exempted and Conditionally Exempted Discharges

C.15.b.iii.(1), C.15.b.iii.(2) ► Planned and Unplanned Discharges of Potable Water

Is your agency a water purveyor?	x	**Yes**		**No**

If **No**, skip to C.15.b.vi.(2):

If **Yes**, Complete the attached reporting tables or attach your own table with the same information. Provide any clarifying comments below.

Comments:
The reported planned potable water discharges are for those discharges >15,000 gallons. While Discharges ≤15,000 gallons are in the "Low Impact Potable Water Releases" conditionally exempt category proposed in the Program's FY11-12 Annual Report, they are also included in the table. For the "Low Impact Potable Water Releases" category, we implemented appropriate BMPs, collected discharge data and performed verification monitoring of 5 % of discharges, as described in the Program's FY 11-12 Annual Report.

C.15.b.vi.(2) ► Irrigation Water, Landscape Irrigation, and Lawn or Garden Watering

Provide implementation summaries of the required BMPs to promote measures that minimize runoff and pollutant loading from excess irrigation. Generally the categories are:

- Promote conservation programs
- Promote outreach for less toxic pest control and landscape management
- Promote use of drought tolerant and native vegetation
- Promote outreach messages to encourage appropriate watering/irrigation practices
- Implement Illicit Discharge Enforcement Response Plan for ongoing, large volume landscape irrigation runoff.

Summary:
The City of Palo Alto Utilities Department offers several rebate and technical assistance programs to residents and businesses that promote water conservation, drought –tolerant landscaping, and less toxic pest management. Further details are available online at:
http://www.cityofpaloalto.org/gov/depts/utl/residents/resrebate/resiwater.asp
http://www.cityofpaloalto.org/gov/depts/utl/business/rebates/water.asp

To encourage Palo Altans to consider conserving water, the City of Palo Alto Utilities department sponsored the 5K Great Race for Saving Water on Saturday, April 27. More than 230 participants of all ages participated.

Water conservation for outdoor landscaping is required for new development and redevelopment projects through the City's Green Building

Ordinance. The City has adopted the CalGreen Building Code, which integrates green building practices with water conservation requirements.

The Public Works Environmental Services Division actively promotes the Bay-Friendly Landscaping Program and the Our Water, Our World campaign to promote the use of less-toxic pest management techniques and native, drought-tolerant landscaping. In addition, the Environmental Services Division responds to illicit discharges by providing Utilities outreach materials to reduce discharges from overwatering.

Please also refer to the C.3 New Development and Redevelopment, C.7. Public Information and Outreach and C.9. Pesticide Toxicity Control sections of Program's FY 12-13 Annual Report as needed.

C.15.b.iii.(1) ►Planned Discharges of the Potable Water System

Site/ Location	Discharge Type	Receiving Waterbody(ies)	Date of Discharge	Duration of Discharge (military time)	Estimated Volume (gallons)	Estimated Flow Rate (gallons/day)	Chlorine Residual (mg/L)	pH (standard units)	Discharge Turbidity[64] (NTU)	Implemented BMPs & Corrective Actions
Please see the attached table for a complete list of planned discharges of hydrants and blow-offs during FY 12-13										

[64] Monitor the receiving water for turbidity if necessary and feasible. Include data in this column if available.

C.15.b.iii.(2) ►Unplanned Discharges of the Potable Water System[65]

Site/ Location	Discharge Type	Receiving Waterbody(ies)	Date of Discharge	Discharge Duration (military time)	Estimated Volume (gallons)	Estimated Flow Rate (gallons/day)	Chlorine Residual (mg/L)[66]	pH (standard units) [52]	Discharge Turbidity (Visual) [52],	Implemented BMPs & Corrective Actions	Time of discharge discovery	Regulatory Agency Notification Time[67]	Inspector arrival time	Responding crew arrival time
1120 Newell Rd	Unplanned	Matadero Creek	11/10/2012	0245-0645	150,000		Unknown	Unknown	Unknown	Yes	0151	11/15/2012 Time: 1035	0549	0549
3618 Laguna	Unplanned		12/10/2012	????-0900	600		1.33	8.0	Low	Yes		NA		
50 El Camino Rl @ Sandhill	Unplanned		12/18/2012	00:52-0615	1.44 MG		2.55	9.3	Low	No: Unable to shutdown due to single feed to Stanford Hospital	0049	12/18/2012 Time: 1130	0052	0052
3445 Alma	Unplanned		3/22/2013	0213-0325	202,500		Unknown	Unknown	Unknown	No: FSR responded and focused on stopping the discharge	0213	3/22/2013 Time: 0800	0238	0238
1732 Middlefield Rd	Unplanned		4/29/2013	0900-1030	20,000		0	7.30	High	Yes	Unknown	NA	0900	0900
2901 Alma	Unplanned		5/16/2013	1916-2050	Unknown		Unknown	Unknown	Unknown	Yes	1916	NA	2010	2010
855 El Camino Real (Town & Country)	Unplanned		6/26/2013-6/27/2013	1620-1100	1,000		0	9.18	High	Yes	6/26: 1620	NA	6/26: 1620	6/27: 0800

[65] This table contains all of the unplanned discharges that occurred in this FY.
[66] Monitoring data is only required for 10% of the unplanned discharges. If you monitored more than 10% of your unplanned discharges, report all of the data collected.
[67]. Notification to Water Board staff is required for unplanned discharges where the chlorine residual is >0.05 mg/L and total volume is ≥ 50,000 gallons. Notification to State Office of Emergency Services is required after becoming aware of aquatic impacts as a result of unplanned discharge or when the discharge might endanger or compromise public health and safety.

BLOW-OFF FLUSHING LIST- (DEAD ENDS)

Abbreviations: B=Brown Water, Y=Yellow Water, C=Clear Water

Location	Water Shed CreekID	Length of Main	Size	Date	Chlorine Residual	Flush Time Start	Flush Time End	PH	NTU	After De-Chlor	Flow read.	Ttl. Flow	Quality
931 Clara Dr.	mc	150'	4"	7/11/12	2.26	8:40	9:30	8.3	7	0.00	200	10000	o-c
Lawrence Ct.	mc	350'	4"	7/11/12	2.2	9:40	9:55	8.5	5	0.00	200	3000	y-c
921 Moraga Ct.	mc	130'	6"	7/11/12	2.16	10:05	10:27	8.3	4	0.01	450	9900	o-c
915 Bautista Ct.	mc	315'	6"	7/11/12	2.19	10:32	10:45	8.5	5	0.00	450	5850	o-c
3248 Clifton Ct.	mc	345'	6"	7/11/12	2.25	10:50	11:06	8.3	3	0.01	450	7200	y-c
864 Fielding Ct.	mc	190'	6"	7/11/12	2.27	11:19	11:36	8.3	6	0.01	450	7650	o-c
2908 Sevyson Ct.	mc	225'	4"	7/11/12	2.33	12:35	13:00	8.5	6	0.00	200	5000	b-c
846 Sutter Ave.	mc	450'	4"	7/11/12	2.26	1:08	1:35	8.3	2	0.00	200	5400	o-c
873 Clara Dr.	mc	114'	4"	7/11/12	2.25	1:40	2:02	8.3	4	0.00	200	4400	o-c
3105 David Ave.	mc	290'	4"	7/11/12	2.3	2:30	3:12	8.2	5	0.01	200	8400	o-c
3139 David Ct.	mc	145'	4"	7/12/12	2.29	2:41	3:08	8.2	5	0.00	200	5400	o-c
3101 Stelling Ct.	mc	117'	4"	7/13/12	2.27	12:19	12:40	8.2	4	0.00	200	4200	o-c
886 Richardson Ct.	mc	230'	4"	7/13/12	2.25	12:48	13:11	8.3	6	0.00	200	4600	o-c
874 Ames Ct.	mc	195'	4"	7/13/12	2.2	1:38	2:17	8.5	9	0.01	200	7800	b-c
726 Rosewood Dr.	mc	529'	6"	7/16/12	2.32	12:46	13:32	9.1	4	0.04	450	20700	o-c
780 Rosewood Dr.	mc	139'	6"	7/16/12		13:40	13:55				450	6750	o-c
2755 Randers Ct.	mc	290'	4"	7/19/12	2.22	13:30	13:40	8.2	3	0.00	200	2000	b-c
3048 Price Ct.	mc	325'	4'	7/19/12	2.14	13:45	14:05	8.1	5	0.01	200	4000	b-c
3019 Price Ct.	mc	435'	4"	7/19/12	2.12	14:08	14:12	8.1	5	0.00	200	800	b-c
761 Allen Ct.	mc	458'	4"	7/19/12	2.16	14:25	14:35	8.2	8	0.00	200	2000	y-c
740 Allen Ct.	mc	454'	4"	7/19/12	2.17	14:15	14:23	8.1	5	0.00	200	1600	b-c
3355 Cork Oak Wy.	mc	198'	4"	7/19/12	2.07	15:00	15:19	8.4	7	0.00	200	3800	b-c
3451 Cork Oak Wy.	mc	520'	4"	7/24/12	2.09	12:35	12:49	8.2	5	0.01	200	2800	y-c
762 Stone Lane	mc	460'	6"	7/24/12	2	12:56	13:16	8.1	5	0.00	450	9000	b-c
2551 Webster St.	mc	218'	6"	7/24/12	2.07	13:34	13:55	8.1	7	0.00	450	9450	b-c
2745 Byron St.	mc	302'	6"	7/24/12	2.39	12:50	13:15	8.8	5	0.01	450	11250	b-c
646 Towle Pl.	mc	200'	4"	7/24/12	2.05	14:56	15:17	8.1	5	0.01	200	4200	b-c
4360 Silva Ct.	ac	504'	4"	7/24/12	2.04	11:52	12:09	8.3	7	0.03	200	3400	o-c
4392 Silva Ave. (MV / Inter-connect)	ac	591'	8"	7/24/12	2.11	10:50	11:25	8.1	3	0.00	800	28000	y-c
605 Towle Wy.	mc	162'	4"	7/26/12	2.16	13:30	13:58	8.3	1	0.04	200	5600	b-c
606 Wellsbury Ct.	mc	160'	4"	7/26/12	2.18	11:04	11:15	8.2	8	0.00	200	2200	b-c
3103 Flowers Ln.	mc	431'	4"	7/26/12	2.21	12:19	12:35	8.5	0	0.03	200	3200	b-c
3101 Avalon Ct.	mc	461'	6"	7/26/12	2.19	12:42	12:59	8.1	3	0.01	450	7650	b-c
3190 Mackall Wy.	mc	275'	4"	7/26/12	2.21	13:05	13:19	8.2	5	0.00	200	2800	y-c
467 Gary Ct.	mc	170'	4"	7/26/12	2.15	13:40	13:53	8.1	5	0.00	200	2600	b-c
469 Martinsen Ct.	mc	175'	4"	7/26/12	2.17	13:59	14:16	8.2	2	0.00	200	3400	b-c
2930 Kipling St.	mc	618'	6"	7/26/12	2.19	10:40	11:00	8.7	0	0.05	450	9000	b-c
3346 Kipling St.	mc	160'	4"	7/26/12	2.36	12:20	12:36	8.3	4	0.02	200	3200	y-c

3351 St. Michael Dr.	mc	355'	4"	7/26/12	2.39	12:50	13:15	8.8	5	0.01	200	5000	b-c
3462 Murdoch Ct.	ac	160'	4"	7/26/12	2.16	13:30	13:58	8.3	1	0.04	200	5600	b-c
3463 Ashton Ct.	ac	250'	4"	7/26/12	2.32	14:17	14:29	8.7	0	0.08	200	2400	b-c
728 Layne Ct.	mc	350'	6"	7/26/12	2.34	14:40	14:57	8.5	0	0.03	450	7650	b-c
3187 Loma Verde Place	mc	200'	6"	7/26/12	2.15	14:22	14:37	8.1	3	0.01	450	6750	b-c
852 Ross Ct.	mc	415'	4"	7/27/12	2.16	13:20	13:39	8.4	4	0.01	200	3800	b-c
3700 Nathan Way	ac	150'	4"	7/27/12	2.04	13:50	14:07	8.7	4	0.02	200	3400	b-c
3738 Ortega Ct.	ac	600'	8"	7/27/12	2.22	14:14	14:30	8.7	7	0.03	800	12800	b-c
3868 Corina Ct.	ac	185'	6"	7/31/12	2.06	8:10	8:34	8.2	4	0.00	450	10800	b-c
4125 Sutherland Dr.	ac	303'	6"	7/31/12	1.98	14:50	15:30	8.2	1	0.01	450	18000	o-c
455 El Capitan Pl.	ac	420'	4"	7/31/12	2.12	8:45	9:00	8.1	5	0.00	200	3000	b-c
3956 Nelson Ct.	ac	230'	4"	7/31/12	2.12	9:05	9:23	8.3	6	0.01	200	3600	b-c
410 Adobe Pl.	ac	240'	4"	7/31/12	2.15	9:27	9:40	8.3	2	0.00	200	2600	b-c
3945 Duncan Pl.	ac	143'	4"	7/31/12	2.17	10:13	10:33	8.1	2	0.00	200	4000	b-c
3893 Mumford	ac	510'	4"	7/31/12	2.2	10:38	11:00	8.3	5	0.04	200	4400	o-c
115 Lundy Ln.	ac	340'	4"	7/31/12	2.15	11:08	11:30	8.3	3	0.00	200	4400	b-c
244 Greenmeadow Wy.	ac	270'	4"	7/31/12	2.1	11:54	12:23	8.1	4	0.02	200	5800	b-c
369 Calcaterra Ct.	ac	305'	4"	7/31/12	2.07	13:12	13:24	8.4	4	0.02	200	2400	b-c
4140 Mackay Ct.	ac	212'	4"	7/31/12	2.03	13:34	13:48	8.1	6	0.00	200	2800	b-c
458 Ferne Ct.	ac	160'	4"	7/31/12	2.31	8:27	8:46	8.7	2	0.02	200	3800	y-c
482 Ferne Ct.	ac	180'	4"	7/31/12	2.32	8:55	9:10	8.6	1	0.03	200	3000	y-c
176 Ferne Ave.	ac	164'	6"	7/31/12	2.11	7:55	8:17	8.7	9	0.05	450	9900	o-c
271 Fairfield Ct.	ac	175'	4"	7/31/12	2.4	9:25	10:00	8.5	10	0.06	200	7000	o-c
355 Christopher Ct.	ac	323'	4"	7/31/12	2.39	10:28	10:44	8.5	1	0.08	200	3200	o-c
100 Sheridan Ct.	ac	226'	6"	7/31/12	2.27	12:35	12:45	8.3	0	0.08	450	4500	y-c
3951 Ventura Ct. (blow off at school)	bc	289'	6"	7/31/12	2.23	11:15	11:40	8.3	0	0.00	450	11250	b-c
301 Victoria Pl.	bc	179'	4"	7/31/12	2.29	1:15	1:30	8.7	2	0.03	200	3000	b-c
301 Barclay Ct.	bc	173'	4"	7/31/12	2.27	1:43	2:00	8.7	1	0.00	200	3400	b-c
4125 Wilkie Ct.	bc	190'	4"	7/31/12	2.34	2:10	2:25	8.8	0	0.05	200	3000	b-c
4129 El Camino Way	bc	201'	6"	7/31/12	2.34	2:38	2:50	8.7	0	0.11	450	5400	b-c
464 Tennessee Ln.	bc	366'	6"	7/31/12	2.1	14:20	14:42	8.1	4	0.00	450	9900	b-c
245 Whitclem Ct.	ac	85'	4"	8/1/12	2.17	8:59	9:25	8.3	2	0.01	200	5200	b-c
281 Whitclem Way	ac	150'	4"	8/1/12	2.15	9:37	9:50	8.3	6	0.01	200	2600	b-c
4224 Darlington Ct.	ac	183'	4"	8/1/12	2.07	10:00	10:15	8.3	6	0.00	200	3000	b-c
4254 Newberry Ct.	ac	227'	4"	8/1/12	2.05	10:22	10:40	8.1	3	0.00	200	3600	b-c
4394 Miller Ave.	ac	728'	6"	8/1/12	2.13	11:01	11:22	8.4	6	0.00	450	9450	b-c
4374 Miller Ct.	ac	525'	4"	8/1/12	2.1	11:30	11:41	8.1	2	0.00	200	2200	b-c
201` Monroe Dr. (MV / Inter-connect)	ac	3'	10"	8/1/12	2.1	11:35	11:54	8.1	4	0.00	1250	23750	y-c
4275 McKellar Ln.	bc	815'	6"	8/1/12	2.05	14:12	14:30	8.2	4	0.02	450	8100	b-c
4244 Lorabelle Ct.	bc	131'	4"	8/1/12	2.03	13:44	14:05	8.1	5	0.01	200	4200	y-c
3740 Carlitos Ct.	mc	180'	4'	8/1/12	2.07	15:00	15:15	8.2	7	0.00	200	3000	y-c
361 Whitclem Pl.	ac	183'	4"	8/3/12	2.6	13:18	14:00	8.2	9	0.03	200	8400	b-c

3650 La Calle Ct.	ss*	190'	4"	8/9/12	2.35	7:55	8:07	8.2	7	0.00	200	2400	b-c
3747 La Calle Ct.	mc	260'	4"	8/9/12	2.33	8:13	8:30	8.3	4	0.01	200	3400	b-c
825 Ilima Ct.	mc	409'	4"	8/9/12	2.36	8:41	8:53	8.1	4	0.00	200	2400	o-c
3744 Laguna Oaks Pl.	mc	225'	4"	8/9/12	2.34	9:11	9:26	8.1	3	0.00	200	3000	b-c
1014 Paradise Way	mc	137'	6"	8/9/12	2.37	9:34	9:48	8.3	6	0.00	450	6300	o-c
1017 Paradise Way	mc	88'	6"	8/9/12	2.38	10:15	10:22	8.1	3	0.02	450	3150	b-c
1096 McGregor Way	mc	144'	6"	8/9/12	2.43	9:55	10:10	8.2	2	0.01	450	6750	b-c
4095 El Cerrito Rd.	bc	229'	8"	8/9/12	2.39	11:00	11:10	8.1	3	0.00	800	8000	b-c
3925 El Cerrito Rd.	bc	626'	8"	8/9/12	2.41	10:39	10:53	8.1	2	0.03	800	11200	b-c
627 Georgia Ave.	bc	300'	4"	8/9/12	2.45	11:20	12:10	8.1	4	0.00	200	10000	b-c
4139 Frandon Ct.	mc	270'	6"	8/9/12	2.37	1:20	1:30	8.2	6	0.01	450	4500	y-c
4135 Maybell Way	bc	355'	4"	8/9/12	2.36	1:39	1:55	8.3	7	0.00	200	3200	b-c
556 Pena Ct.	bc	197'	4"	8/9/12	2.36	2:07	2:19	8.5	7	0.05	200	2400	b-c
305 Tioga Ct.	ac	380'	4"	8/9/12	2.42	2:34	2:48	8.5	7	0.06	200	2800	b-c
321 Diablo Ct.	ac	380'	4"	8/9/12	2.54	2:54	3:10	8.4	4	0.05	200	3200	b-c
980 Shauna Ln.	ss*	357'	6"	9/11/12	2.7						450	0	
4138 Amaranta Ct.	bc	177'	4'	9/11/12	2.6	9:15	9:25	8.8	3	0.00	200	2000	b-c
3537 Julie Ct.	ss*	136'	6"	9/25/12	2.51	13:10	13:20	8.7	4	0.00	450	4500	b-c
222 Scripps Ct.	ac	320'	4"	9/25/12	2.55	13:55	14:15	8.5	2	0.03	200	4000	b-c
3861 Grove Ct.	ac	85'	4'	9/25/12	2.5	14:35	15:00	8.6	9	0.00	200	5000	b-c
3878 Grove Ave.	ac	525'	6"	9/26/12	2.49	8:10	8:18	8.3	3	0.00	450	3600	b-c
3888 Grove Ave.	ac	57'	6"	9/26/12	2.66	8:30	8:43	8.3	4	0.01	450	5850	b-c
3923 Grove Ct.	ac	197'	4'	9/26/12	2.59	8:51	9:00	8.5	7	0.04	200	1800	b-c
638 Keats Ct.	ac	280'	4"	9/26/12	2.61	10:32	10:48	8.2	4	0.01	200	3200	y-c
713 Charleston Ct.	ac	230'	4"	9/26/12	2.63	9:41	9:55	8.4	5	0.00	200	2800	o-c
741 Ensign Way.	ac	345'	6"	9/26/12	2.66	10:09	10:21	8.4	6	0.00	450	5400	y-c
4147 Byron St.	ac		6"	9/26/12	2.55	10:58	11:10	8.2	3	0.00	450	5400	b-c
670 San Antonio Ave. / Building 25	ac	288'	4'	9/26/12	2.46	11:18	11:35	8.2	3	0.01	200	3400	b-c
749 Maple Wood Pl.	ac	233'	4"	9/26/12	2.48	13:00	13:42	8.3	9	0.01	200	8400	b-c
3750 Wrights Pl.	ac	274'	4"	9/26/12	2.51	12:30	12:45	8.1	3	0.00	200	3000	b-c
4185 Cherry Oaks Pl. - hydrant	bc	330'	6"	9/26/12	2.49	14:01	14:18	8.3	6	0.00	450	7650	b-c
770 Gailen Ct.	ac	140'	4'	9/27/12	2.49	13:45	14:00	8.5	3	0.00	200	3000	b-c
723 Gailen Ct.	ac	200'	4"	9/27/12	2.5	14:05	14:15	8.4	2	0.00	200	2000	b-c
4161 King Arthurs Ct.	bc	465'	6"	9/27/12	2.58	9:15	9:30	8.6	1	0.00	450	6750	y-c
4252 Los Palos Pl.	ac	250'	4"	9/27/12	2:49	9:40	10:10	8.1	4	0.00	200	6000	y-c
4280 Los Palos Cir.	ac	136'	4"	9/27/12	2.52	10:20	10:30	8.2	3	0.00	200	2000	y-c
663 Glenbrook Dr.	ac	197'	6"	9/27/12	2.85	10:45	10:55	8.3	0	0.03	450	4500	b-c
566 Glenbrook Dr.	ac	490'	6"	9/27/12	2.83	10:20	10:35	8.4	5	0.00	450	6750	b-c
3802 Magnolia Ct.	ss*	207'	6"	9/27/12	2.94	9:20	10:00	8.5	2	0.00	450	18000	y-c
810 Mesa Ct.	bc	487'	6"	9/27/12	2.58	10:50	11:20	8.4	3	0.00	450	13500	y-c
4196 Mesa Ave.	bc	150'	4"	9/27/12	2.94	11:20	11:35	8.5	6	0.00	200	3000	y-c
830 Arroyo Ct.	ac	225'	6"	9/27/12	2.81	14:00	14:45	8.5	6	0.11	450	20250	y-c

854 Miranda Green Ct.	ac	600'	6"	10/1/12	2.62	12:35	13:10	8.8	5	0.05	450	15750	y-c
840 Moana Ct.	ac	450'	6"	10/1/12		14:06	14:16				450	4500	b-c
4339 Miranda Ct.	ac	125'	4"	10/1/12	2.61	12:44	13:25	8.3	2	0.00	200	8200	b-c
4369 Miranda Ave.	ab	3700'	8"	10/1/12	2.66	14:00	14:20	8.4	1	0.01	800	16000	y-c
550 Chimalus Dr.	mc	425'	6"	10/1/12	2.51	14:45	15:10	8.4	3	0.01	450	11250	y-c
2250 St. Francis Dr.	mc	400'	6"	10/1/12	2.24	15:00	15:27	8.8	3	0.00	450	12150	b-c
4290 Manuela Way	mc	570'	6"	10/3/12	2.5	12:05	13:10	8.4	5	0.00	450	29250	b-c
719 West Place (Garland Dr.)	mc	157'	6"	10/3/12	2.37	13:40	13:48	8.6	0	0.03	450	3600	y-c
4158 Crosby Pl.	bc	123'	4"	10/3/12	2.58	14:35	14:50	8.5	3	0.03	200	3000	b-c
4172 Wallis Ct.	bc	155'	4"	10/3/12	2.6	14:15	14:30	8.4	7	0.00	200	3000	b-c
890 Robb Rd.	bc	845'	6"	10/3/12	2.45	13:15	13:22	8.5	4	0.01	0	0	y-c
4160 Rincon Circle	bc	275'	4"	10/3/12	2.5	15:02	15:12	8.6	5	0.00	200	2000	b-c
Palo Alto Airport (wash rack area)	mc	2600'	10"	10/4/12	2.44	10:05	11:08	8.7	3	0.00	1250	78750	b-c
1370 Lincoln Ave.	sfc	360'	4"	10/4/12	2.46	11:24	11:50	8.6	5	0.05	200	5200	b-c
3202 Maddux Dr.	mc	227'	4"	10/4/12	2.57	13:00	13:29	8.6	2	0.00	200	5800	y-c
100 Middlefield & 600 blk of Palo Alto	sfc	170'	6"	10/4/12	2.5	13:45	15:18	8.6	15	0.01	450	41850	b-c
1850 Oak Creek Apts. (Sandhill Rd.)	sfc		10"	10/9/12	2.66	8:37	9:40	8.7	10	0.00	1250	78750	b-c
3879 May Ct. (Notify prior to flushing)	ac	390'	6"	10/12/12	2.62	11:05	11:15	8.5	2	0.00	450	4500	b-c
1791 Caballo Lane (Arastradero Rd.)	sfc	10'	10"	10/12/12	2.48	9:30	9:50	8.5	6	0.00	1250	25000	b-c
3872 Dixon Pl.	ac	347'	4"	10/15/12	2.59	14:35	15:12	8.5	6	0.00	200	7400	o-c
137 Hemlock Ct.	ac	160'	4"	10/15/12	2.68	14:00	14:27	8.4	2	0.05	200	5400	o-c
3998 Bibbits Ct.	ac	360'	4"	10/15/12	2.58	11:29	11:35	8.5	0	0.02	200	1200	y-c
Cypress Lane	ss*	760'	6"	10/15/12	2.65	11:42	12:05	8.6	8	0.00	450	10350	b-c
748 San Jude Ave.	ss*	354'	6"	10/15/12	2.8	10:25	10:43	8.5	4	0.08	450		b-c
Clark Wy. (2" blowoff Stanford	sfc	32'	8"	10/15/12	2.65	8:45	9:20	8.7	3	0.01	800	28000	b-c
2522 Webster St.	mc	299'	6"	10/16/12	2.64	12:00	12:28	8.4	5	0.00	450	12600	b-c
3472 Cowper Ct	ac	415'	4"	10/16/12	2.65	10:50	11:30	8.6	4	0.04	200	8000	b-c
3361 Emerson Ct.	bc	330'	6"	10/16/12	2.67	13:35	13:42	8.7	2	0.00	450	3150	b-c
25955 Estacada Way	mc	220'	8"	10/16/12	2.82	10:10	10:35	8.5	8	0.00	800	20000	b-c
754 San Carlos Ct.(550' /11pcs-50'	mc	540'	6"	10/18/12	2.7	8:37	9:35	8.5	4	0.05	450	26100	b-c
												1183450	

HYDRANT

Abbreviations: B=Brown Water, Y=Yellow Water, C=Clear Water

Location	Water Shed CreekID	Length of Main	Size	Date	Chlorine Residual	Flush Time Start	Flush Time End	PH	NTU	After De-Chlor	Flow read.	Ttl. Flow	Quality
151 Laura Lane (PA Post Office)	SFC	300'	12"	1/3/13	2.11	14:40	15:20	8.8	1	0	1750	70000	c-c
4100 Transport St.& 980 Industrial Ave.	AC	800'	8"	1/3/13	2.45	13:15	14:25	8.9	4	0.01	800	56000	o-c
1900 Geng Road	SFC	1375'	6"	1/7/13	1:19	13:59	14:22	9	7	0.1	450	10350	c-c
MSC hydrant by WGW trucks	MC	525'	8"	1/10/13	2.35	13:47	14:50	8.1	3	0.03	800	50400	o-c
1052 Elwell Court	AC	575'	8"	1/10/13	2.3	15:05	15:18	8.7	6	0.05	800	10400	b-c
1010 Corporation Way	AC	450'	8"	1/14/13	2.4	11:44	12:00	8.4	4	0.03	800	12800	o-c
Foothill Park Maintenance Yard	MC	1900'	8"	1/14/13	2.27	10:23	10:45	8.8	31	0.05	800	17600	c-c
Baylands parking lot hydrant	SFC	725'	6"	1/15/13	2.25	8:05	9:03	7.4	4	0	450	26100	c-c
Landfill hydrant (next to recycle yard)	MC	980'	8"	1/15/13	2.27	9:35	9:50	8.6	20	0.05	800	12000	c-c
Baylands Interpretive Center hydrant	MC	310'	6"	1/15/13	2.22	9:13	9:26	9	7	0.05	450	5850	y-c
East Bayshore Rd. (North Deadend	SFC	335'	12"	1/16/13	2.7	9:55	11:10	8.6	8	0.01	1750	131250	o-c
Golf Course Maint.Yard (inside/blind	BC	50'	8"	1/16/13	22:48	9:00	9:28	9	7	0.03	800	22400	o-c
1372 Lincoln Ave.	MC	270'	6"	1/16/13	1.96	11:55	12:15	8	5	0.05	450	9000	o-c
419 Palm St	MC	250'	6"	1/17/13	1.76	8:15	9:50	9	5	0.00	450	42750	o-c
419 Maple St	MC	210'	6"	1/17/13	1.96	10:30	11:10	9	5	0.00	450	18000	b-c
475 Newell Rd.	MC	220'	6"	1/17/13	1.69	12:55	15:20	9	8	0.04	450	65250	o-c
2903 Simpkins Ct	MC	375'	6"	1/25/13	1.45	11:46	12:20	8	3	0.00	450	15300	
751 Talisman Court	AC	650'	6"	1/25/13	2.04	12:30	13:12	7.5	7	0.03	450	18900	b-c
370 George Hood Lane	BC	130'	4"	2/12/13	2.23	13:10	13:23	8.8	3	0.03	200	2600	y-c
920 Peirs Court	MC	200'	6"	2/12/13	2.09	14:30	15:05	8.7	4	0.05	450	15750	b-c
3164 Manchester Ct	MC	375'	6"	3/28/13	2.04	13:00	13:37	8.3	7	0.02	450	16650	b-c
650 Toyon Pl	MC	230'	6"	3/28/13	2.14	13:48	14:00	9.26	0	0.09	450	5400	b-c
4179 Old Adobe Rd.	BC	1100'	8"	4/18/13	1.71	9:25	9:40	8.8	6	0.02	800	12000	o-c
890 Mockingbird Ln.	BC	430'	6"	4/18/13	1.74	9:00	9:10	8.9	5	0	450	4500	o-c
4110 Old Trace Rd.	BC	265'	8"	4/18/13	1.67	8:32	8:55	8.9	10	0	800	18400	o-c
4210 Ynigo Way	BC	220'	6"	5/1/13	1.99	14:10	14:27	8.46	2	0.00	450	7650	b-c
2420 Tasso St. (by Marion)	MC	385	6"	5/1/13	2.18	15:00	15:20	8.86	9	0.05	450	9000	b-c
531 Stanford Ave. (Terrace Inn / Notify	MC	650'	8"	5/9/13	1.95	14:00	15:15	8.7	8	0.05	800	60000	b-c
2927 Alexis Dr.	MC	2150'	8"	5/16/13	1.97	11:00	11:17	8.6	6	0.03	800	13600	o-c
3010 Country Club Ct.	MC	775'	6"	5/16/13	2	10:35	10:50	8.5	4	0.06	450	6750	b-c
3106 Bandera Ct.	MC	975'	6"	5/16/13	2.01	10:20	10:30	8.5	8	0.03	450	4500	b-c
925 Laurel Glen Dr.	MC	2830'	8"	5/16/13	1.99	9:40	10:00	8.4	3	0	800	16000	y-c
Hydrant 3 Los Trancos Rd.	MC	125'	6"	5/16/13	1.9	12:30	12:40	8.6	3	0.02	450	4500	c-c
Hydrant 7 Los Trancos Rd.	MC	350'	6"	5/16/13	1.89	12:45	12:52	8.6	2	0.02	450	3150	c-c
Hydrant 16 Los Trancos Rd.	MC	2000'	6"	5/16/13	1.92	13:00	13:23	8.7	5	0.00	450	10350	y-c
Hydrant 17 Los Trancos Rd.	MC	725'	6"	5/16/13	1.91	13:40	13:50	8.7	3	0.05	450	4500	b-c
398 Witclem Dr	BC	2120'	6"	5/16/13	2.21	14:30	14:55	8.5	1	0.04	450	11250	b-c
516 Georgia Ave.	BC	1070'	6"	5/17/13	2.28	8:05	8:15	8.7	16	0.05	450	4500	o-c
4022 Villa Vera Private	BC	225'	6"	5/17/13	2.46	8:35	8:55	8.4	0	0.05	450	9000	o-c
2904 Emerson St.	MC	515'	6"	5/17/13	2.26	10:15	10:27	8	0	0.05	450	5400	b-c
3375 Alma St. (lot 179, back of Apts)	BC	300'	6"	5/17/13	2.23	10:40	11:08	8.3	6	0.05	450	12600	o-c

4200 Terman Dr. (Notify Complex Mgr.)	AC	820'	8"	5/17/13	2.26	12:50	13:15	8.7	10	0.04	800	20000	y-c
3580 La Mata Way (2 man job) * SS	MC	410'	6"	5/17/13	2.19	13:30	13:40				450	4500	o-c
8289 La Jennifer Wy * SS	MC	300'	6"	5/17/13	2.24	13:50	14:10				450	9000	b-c
840 Timlott Ln.	MC	350'	6"	5/21/13	2.29	8:10	8:35	8.7	6	0.07	450	11250	b-c
3758 Cass Way	MC	345'	4"	5/21/13	2.25	8:40	9:05	8.7	4	0.05	200	5000	b-c
2241 Wellesley St (x College Ave)	MC	300'	6"	5/21/13	2.24	9:20	9:45	8.8	0	0.00	450	11250	b-c
925 Robles Ridge Private	MC	300'	8"	5/21/13	1.9	10:15	10:35	8.7	3	0.02	800	16000	b-c
975 Robles Ridge Private	MC	1450'	8"	5/21/13	2.01	10:45	10:53	8.8	4	0.03	800	6400	b-c
914 Matadero Ct	MC	325"	4"	5/21/13	2.01	11:25	11:32	8.7	4	0.04	200	1400	b-c
991 Matadero Ave	MC	1120'	6"	5/21/13	2.11	11:00	11:15	8.7	5	0.06	450	6750	b-c
4080 Manzana Lane	BC	675'	6"	5/21/13	2.1	12:35	12:45	8.5	5	0.00	450	4500	b-c
4099 Laguana Ave	MC	885'	6"	5/21/13	2.13	12:50	13:05	8.6	4	0.03	450	6750	b-c
3858 Timlott Ln.	MC	365'	6"	5/21/13	2.25	14:13	14:20	8.7	4	0.03	450	3150	b-c
102 Middlefield Rd. (North)	MC	170'	6"	5/22/13	2.15	13:30	14:45	9	2	0.06	450	33750	b-c
273 Ventura Ave. (in the apartment compl	BC	400'	6"	5/22/13	2.19	12:30	12:42	8.8	6	0.12	450	5400	b-c
Hydrant E.C.R. across Red Cross Office	SFC	500'	6"	6/7/13	2.35	13:55	14:15	8.7	4	0.00	450	9000	b-c
Hydrant at LyttonTrain Station entrance	SFC	425'	6"	6/13/13	2.2	13:25	13:35	8.5	0	0.05	450	4500	b-c
2098 Oxford Ave. (x ECR)	MC	500'	6"	6/13/13	10:48	12:00	12:25	8.3	23	0.00	450	11250	b-c
2180 College Ave. (x ECR)	MC	450'	8"	6/13/13	2.4	12:30	12:40	8.3	4	0.03	800	8000	b-c
												1030250	

SPECIAL FLUSHING

Abbreviations: b=brown water; y = yellow water; c = clear water

Location	Water Shed CreekID	Length of Main	Size	Date	Chlorine Residual	Flush Time Start	Flush Time End	PH	NTU	After De-Chlor	Flow read.	Ttl. Flow	Quality
Baylands	MC		6"	7/17/12	2.16	7:40	8:17	9	0	0.05		0	clear
Golf Maintenance Yard	SFC		10"	7/17/12	2.22	14:50	15:40	9.3	0	0.05		0	o-c
528 Bryson				7/24/12	2.04	14:15	14:25	8.1	5	0		0	y-c
Colorado / West Bayshore			8"	1/24/13	2.67	11:45	14:37	14:24	0	0	450	77400	
Edgewood Ct./ Channing			8"	1/28/13	1.84	8:38	12:03	0:00	4	0	800	164000	b-c
Encina			10"	1/28/13	2.18	8:25	8:50	8.9	5	0	1200	30000	b-c
Mariposa			8"	1/28/13	2.31	9:55	10:45	8.7	4	0.04	800	40000	b-c
Potola			6"	1/28/13	2.19	10:55	11:30	8.7	3	0.07	450	15750	b-c
Park			8"	1/28/13	2.28	11:45	12:35	8.9	4	0	800	40000	b-c
Wells			6"	1/28/13	2.2	12:50	13:05	8.8	2	0.02	450	6750	b-c
Park @ California			12"	1/28/13	2.3	13:30	15:00	8.9	14	0	1750	157500	b-c
Park @Maclane			12"	1/29/13	2.23	12:40	13:35	9	4	0.06	1750	96250	b-c
Grant			8"	1/29/13	2.21	13:45	14:01	8.9	2	0.05	800	12800	b-c
College @ El Camino			10"	1/29/13	2.28	14:10	15:10	8.9	5	0	1200	72000	b-c
Lanmbert			6"	1/29/13		9:00	9:45				450	20250	
Wilkie @ Whitclem			8"	1/30/13	2.1	9:30	9:55	8.8	1	0	800	20000	y-c
Carolina			6"	1/30/13	2.21	10:05	10:40	8.7	4	0	450	15750	y-c
Barclay			6"	1/30/13	2.23	10:47	11:10	8.8	5	0.03	450	10350	b-c
Second			6"	1/30/13	2.22	11:20	11:24	8.9	2	0.01	450	1800	b-c
Higgins place			6"	2/7/13	1.17	9:45	9:55	8.4	7	0	450	4500	b-c
Otterson			6"	2/7/13	1.38	10:00	10:05	8.4	6	0.02	450	2250	b-c
Greer			8"	2/7/13	1.36	10:10	10:20	8.6	5	0.02	800	8000	b-c
Clara dr			6"	2/7/13	1.41	10:25	10:40	8.5	6	0.04	450	6750	b-c
Moffit Circle			6"	2/7/13	1.62	11:05	11:20	8.5	6	0.03	450	6750	b-c
Metro Circle			6"	2/7/13	1.83	11:35	11:44	8.6	4	0.01	450	4050	b-c
Van Auken Circle			6"	2/7/13	1.76	11:52	12:05	8.6	2	0	450	5850	b-c
Macarthur Park			6"	2/7/13	2.16	13:40	14:05	8.7	4	0.05	450	11250	b-c
Star King			6"	2/4/13	2.2	8:00	8:20	8.5	4	0.05	450	9000	b-c
Bryant @ Redwood Circle			6"	2/4/13	2.19	8:27	8:55	8.6	6	0	450	12600	b-c
Romona @ Rosevelt Circle			6"	2/4/13	2.15	9:30	10:00	8.7	4	0.07	450	13500	b-c
El Carmelo @ Waverley			6"	2/4/13	2.19	10:13	11:25	8.6	6	0.03	450	32400	b-c
El Verono @ Romona			8"	2/4/13	2.2	11:50	12:55	8.5	5	0.1	800	52000	b-c
Alma @ Fern Ave			6"	2/4/13	2.1	13:37	13:43	8.7	0	0.05	450	2700	b-c
Scripps @ Fern & Benlomond			4"	2/4/13	2.15	13:58	15:09	8.6	10	0.06	200	14200	b-c
San Antonio Crt			8"	2/5/13	2.1	13:30	13:45	8.7	4	0.03	800	12000	b-c
Transport @ Commercial			8"	2/5/13	2.15	13:57	14:25	8.6	5	0.01	800	22400	b-c
Corporation Way			8"	2/5/13	2.1	14:25	14:30	8.7	0	0.01	800	4000	b-c
Ashton @ Murdoch			6"	2/6/13	2.13	12:45	13:05	8.6	4	0.05	450	9000	b-c
St. Clare @ St. Michael			6"	2/6/13	2.18	13:12	13:30	8.7	5	0.07	450	8100	b-c
Wellsbury Ln			6"	2/6/13	1.91	13:50	14:05	8.8	3	0	450	6750	b-c

Colorado Place			6"	2/6/13	1.19	15:00	15:20	8.3	5	0	450	9000	b-c
St. Francis @ Oregon			8"	1/28/13	2.03	13:15	13:50	8.3	6	0.05	800	28000	b-c
Newell @ Alester			8"	1/28/13	1.9	13:58	14:13	8.2	6	0.05	800	12000	y-c
Dana @ Newell			8"	1/28/13	1.98	14:28	14:42	8.3	3	0.01	800	11200	y-c
Colorado @ W. Bayshore			8"	1/30/13	1.5	10:00	12:00	8.2	4	0	800	96000	b-c
Amarillo @ Tanland			8"	1/30/13	1.57	13:35	14:34	8.3	4	0	800	47200	o-c
Maddux @ Loma Verde			8"	1/31/13	1.59	9:00	12:24	8.5	4	0.05	800	163200	o-c
Fabian @ E. Meadow			6"	1/31/13	1.75	13:01	13:15	8.4	6	0.04	450	6300	y-c
1123 E. Meadow			8"	1/31/13	1.76	13:25	14:30	8.5	5	0.02	800	52000	o-c
Middlefield @ Charleston			8"	2/4/13	2.05	12:42	13:08	8.5	2	0.05	800	20800	o-c
Charleston @ Montrose			8"	2/4/13	2.1	13:15	14:00	8.8	1	0.04	800	36000	b-c
Charleston @ Nelson			6"	2/4/13	2.05	14:25	15:00	8.8	2	0	450	15750	b-c
N. California @ Greer			8"	2/6/13	2.09	13:07	13:45	8.7	9	0.05	800	30400	b-c
Santa Ana @ Oregon			8"	2/6/13	1.78	14:20	14:50	8.6	8	0.05	800	24000	b-c
Nelson @ Diablo			8"	2/6/13	2.12	13:33	14:41	8.8	5	0.05	800	54400	b-c
Embarcadero			8"	2/7/13	2.12	14:38	15:03	8.3	4	0	800	20000	b-c
Ames @ Holly Oak			6"	2/8/13	2.22	8:40	10:30	8.3	5	0.05	450	49500	o-c
Ames @ Rorke			6"	2/8/13	2.19	10:29	10:45	8.4	4	0.04	450	7200	o-c
Newell @ Seale			6"	2/8/13	1.85	10:55	11:35	8.5	4	0.02	450	18000	o-c
Ross @ Nathan			6"	2/8/13	1.91	13:25	13:50	8.6	6	0.05	450	11250	o-c
Hawthorne @ Waverley			6"	2/13/13	2.26	13:45	14:45	8.6	10	0.05	450	27000	o-c
Byron @ Palo Alto Ave			6"	2/14/13	2.06	8:38	11:40	9.1	7	0.05	450	81900	o-c
everett @ middlefield			6"	2/19/13	2.15	12:45	13:15	9.1	1	0.03	450	13500	b-c
palo alto @ chaucer			6"	2/19/13	1.95	13:30	14:34	9.1	1	0.05	450	28800	o-c
everett @ waverley			6"	2/20/13	2.08	12:50	13:25	8.9	1	0	450	15750	o-c
homer @ webster			8"	2/20/13	1.9	13:49	14:10	8.9	1	0	800	16800	o-c
lytton @ waverley			12"	2/25/13	2.19	7:20	7:48	8.7	1	0.01	1750	49000	b-c
addison @ waverley			6"	2/25/13	2.19	9:05	9:49	8.7	8	0.05	450	19800	o-c
transcipt @ commercial			8"	2/25/13	2.02	12:40	13:01	8.7	4	0.05	800	16800	b-c
miller @ miller ct			6"	2/25/13	2.2	13:24	13:41	8.7	5	0	450	7650	b-c
Baylands			8"	2/25/13	1.9	14:45	15:16	8.6	0	0	800	24800	o-c
kingsley @ webster			10"	2/26/13	2.27	13:42	14:15	8.5	2	0.05	1200	39600	o-c
melville @ webster			6"	2/27/13	2.29	13:15	13:45	8.7	3	0.03	450	13500	b-c
kellog @ waverley			6"	2/27/13	2.13	13:55	14:55	8.7	3	0.03	450	27000	b-c
coleridge @ webster			6"	3/5/13	2.24	8:30	9:20	8.1	10	0.05	450	22500	b-c
churchill @ cowper			6"	3/5/13	2.2	10:00	10:25	8.2	5	0.03	450	11250	b-c
tennyson @ fulton			6"	3/5/13	2.09	10:45	11:10	7.9	4	0.04	450	11250	b-c
												2167750	

FY 2012-2013 City of Palo Alto Annual Report

Glossary

ABAG – Association of Bay Area Governments

BAPPG – Bay Area Pollution Prevention Group

BASMAA – Bay Area Stormwater Management Agencies Association

BMP – Best Management Practice

CASQA – California Stormwater Quality Association

CCAG – Creek Connections Action Group

CDS – Continuous Deflective Separator

CFL – Compact Fluorescent Light

CWEA – California Water Environment Association

DO – Dissolved Oxygen

DPR – Department of Pesticide Regulation

EPA – Environmental Protection Agency

ERP – Enforcement Response Plan

FOG – Fats, Oil, and Grease

FY – Fiscal Year

GPM – Gallons per Minute

HHW – Household Hazardous Waste

HM – Hydromodification Management

ICID – Illicit Connection/Illegal Discharge

IDDE – Illicit Discharge Detection and Elimination

IND AHTG - Industrial and Commercial Ad Hoc Task Group

IPM – Integrated Pest Management

LID – Low Impact Development

MRP – Municipal Regional Permit

MS4 – Municipal Separate Storm Sewer System

N/A – Not Applicable

NOI – Notice of Intent

NPDES – National Pollution Discharge Elimination System

NPS – Nonpoint Source

O & M – Operation and Maintenance

PSA – Public Service Announcement

RWQCB – Regional Water Quality Control Board

RWQCP – Palo Alto Regional Water Quality Control Plant

SCVURPPP – Santa Clara Valley Urban Runoff Pollution Prevention Program

SCVWD – Santa Clara Valley Water District

sf – square feet

SIC – Standard Industrial Code

SMaRT – Sunnyvale Materials Recovery and Transfer Station

SOP – Standard Operating Procedure

SWIDS – Storm Water Infiltration Device System

SWPPP – Storm Water Pollution Prevention Program

TBD – To Be Determined

URMP – Urban Runoff Management Plan

VTA – Santa Clara Valley Transportation Authority

WMI – Watershed Management Initiative

WUPPP – Water Utility Pollution Prevention Plan

YCS – Youth Community Service

ZLI – Zero Litter Initiative

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Appendix 4-1
C.4.b.iii.(1) Potential Facilities List

VEHICLE SERVICE FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
ADVANTAGE AVIATION	1903	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
AKINS BODY SHOP	3045	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
AKINS BODY SHOP #2	2905	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
ANDERSON HONDA	1766	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
ARCO-PSI5479	699	SAN ANTONIO ROAD		PALO ALTO	CA	94306-	VEHICLE
ART'S BODYCRAFT	280	LAMBERT AVENUE		PALO ALTO	CA	94306-	VEHICLE
AUTO PRIDE CAR WASH	841	EL CAMINO REAL		PALO ALTO	CA	94301-	VEHICLE
AVIS RENT-A-CAR	4216	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
BARRON PARK SHELL SERVICE	3601	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
BRAD LOZARES GOLF PRO SHOP	1875	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
BUDGET RENT-A-CAR-PA	4230	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
CARLSEN AUDI, INC.	1730	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
CARLSEN VOLVO	4190	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
CHEVRON USA	3897	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
CMK AUTOMOTIVE, INC.	904	INDUSTRIAL AVENUE		PALO ALTO	CA	94303-	VEHICLE
D & M MOTORS	190	CHANNING AVENUE		PALO ALTO	CA	94301-	VEHICLE
DAVE'S AUTO REPAIR	830	EAST CHARLESTON ROAD		PALO ALTO	CA	94303-	VEHICLE
ELITE AUTO PERFORMANCE	1963	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
EMBARCADERO SHELL	1161	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
ENTERPRISE RENT-A-CAR, PA	814	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
ENTERPRISE RENT-A-CAR, PA2	4193	EL CAMINO REAL,		PALO ALTO	CA	94306-	VEHICLE
EUROPEAN/ASIAN AUTO SHOP	111	HOMER AVENUE		PALO ALTO	CA	94301-	VEHICLE
FIMBRES' BROTHERS	906	INDUSTRIAL AVENUE		PALO ALTO	CA	94303-	VEHICLE
HANS CAR SERVICE	904	HIGH STREET		PALO ALTO	CA	94301-	VEHICLE
HEINICHEN'S GARAGE	960	HIGH STREET		PALO ALTO	CA	94301-	VEHICLE
HENGEHOLD TRUCK RENTAL	762	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
HERTZ LOCAL EDITION	4220	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
HIGH STREET AUTO	904	HIGH STREET		PALO ALTO	CA	94301-	VEHICLE
JIFFY LUBE#1283	4201	MIDDLEFIELD ROAD		PALO ALTO	CA	94303-	VEHICLE
JIFFY LUPE #1297	4195	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
JIM DAVIS AUTOMOTIVE/VALERO	3972	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
KMAS, INC.	1001	EAST CHARLESTON ROAD		PALO ALTO	CA	94303-	VEHICLE
KURT'S & DORN'S SERVICE	930	EMERSON STREET		PALO ALTO	CA	94301-	VEHICLE
MAACO PAINTING & BODYWORKS	816	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
MATHEWS-CARLSEN BODY WORKS	2480	FABER PLACE		PALO ALTO	CA	94303-	VEHICLE
MCLAREN/FISKER	4192	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
MECHANICA AUTOMOTIVE	788	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
MEISSNER AUTOMOTIVE	811	EAST CHARLESTON ROAD		PALO ALTO	CA	94303-	VEHICLE
MIDAS MUFFLER	4200	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
MSC GARAGE	3201	EAST BAYSHORE ROAD		PALO ALTO	CA	94303-	VEHICLE
MUNICIPAL GOLF COURSE MAINTENANCE	1875	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
NATIONAL CAR RENTAL	4218	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
NINE MINUTE OIL & LUBE	3839	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
OIL CHANGERS	780	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO AIRPORT	1925	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO AUTO REPAIR	3508	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO BMW	799	ALMA STREET		PALO ALTO	CA	94301-	VEHICLE

VEHICLE SERVICE FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
PALO ALTO FIRE STATION #1	301	ALMA STREET		PALO ALTO	CA	94301-	VEHICLE
PALO ALTO FIRE STATION #2	2675	HANOVER STREET		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FIRE STATION #3	799	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO FIRE STATION #4	3600	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO FIRE STATION #5	600	ARASTRADERO ROAD		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FIRE STATION #7	2575	SAND HILL ROAD		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FIRE STATION #8	3300	PAGE MILL ROAD		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FUEL SERVICE	1901	EMBARCADERO ROAD, SUITE 101		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO GERMAN CAR CORP	3939	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO HILLS GOLF & COUNTRY CLUB	3000	ALEXIS DRIVE		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO MAIN POST OFFICE	2085	EAST BAYSHORE		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO SHELL	2200	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO SMOG	4200	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO SPEEDOMETER	718	EMERSON STREET		PALO ALTO	CA	94301-	VEHICLE
PALO ALTO UNIF SCH'L DIST: PA HS	25	CHURCHILL AVENUE		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO UNOCAL SERVICE	835	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
PARK AUTOMOTIVE SERVICE	3040	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
PARK AVE MOTORS #2	3241	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
PARK AVENUE MOTORS	3241	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
PRECISION AUTOMOTIVE	439	LAMBERT AVENUE		PALO ALTO	CA	94306-	VEHICLE
ROSSI AIRCRAFT, INC.	1903	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
SAY RAY AUTO SERVICE	3251	ASH STREET		PALO ALTO	CA	94306-	VEHICLE
SHERMAN'S AUTO SERVICE	710	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
SMOG PROS/ARCO	840	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
STANFORD AUTO CARE	290	LAMBERT AVENUE		PALO ALTO	CA	94306-	VEHICLE
STREETFX CUSTOMS	748	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
TOYOTA OF PALO ALTO	690	SAN ANTONIO ROAD		PALO ALTO	CA	94306-	VEHICLE
US POSTAL SERVICE, CAMBRIDGE	265	CAMBRIDGE AVENUE		PALO ALTO	CA	94306-	VEHICLE
US POSTAL SERVICE, HAMILTON	380	HAMILTON AVENUE		PALO ALTO	CA	94301-	VEHICLE
VALERO USA, PA	705	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
VALERO USA-PA2	1963	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
VIKING MOTOR BODY CO. INC.	2904	ASH STREET		PALO ALTO	CA	94306-	VEHICLE
WEST VALLEY AIRCRAFT SERVICES	1901	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
WEST VALLEY FLYING CLUB	1901	EMBARCADERO ROAD, SUITE 100		PALO ALTO	CA	94303-	VEHICLE
YEAMAN AUTO BODY	2025	EAST BAYSHORE ROAD		PALO ALTO	CA	94303-	VEHICLE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
7-ELEVEN FOOD STORE #18584	401	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
7-ELEVEN STORE #2234-14315G	708	COLORADO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
A G FERRARI FOODS	200	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
A1 LIQUORS	3866	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ABUNDANT AIR CAFE	1901	EMBARCADERO ROAD	103	PALO ALTO	CA	94303	FOOD SERVICE
ACE OF SANDWICHES, THE	3866	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ADDISON	650	ADDISON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
ADLAI E STEVENSON HOUSE	455	CHARLESTON ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ALL SAINT EPISCOPAL CHURCH	555	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
AMARIN THAI CUISINE	407	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
AMERICAN GIRL	180	EL CAMINO REAL ROAD	820	PALO ALTO	CA		FOOD SERVICE
ANATOLIAN KITCHEN	2323	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
ANTONIO'S NUT HOUSE	321	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
AQUARIUS THEATER	430	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
ASAP CALIFORNIA PIZZA KITCHEN	180	EL CAMINO REAL ROAD	136	PALO ALTO	CA	94301	FOOD SERVICE
AVENUE, THE	403	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
BABBO'S	180	EL CAMINO REAL ROAD	717	PALO ALTO	CA	94304	FOOD SERVICE
BAJA FRESH MEXICAN GRILL	3990	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BARBEQUES GALORE	2080	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BARGAINS UNLIMITED	2129	SAINT FRANCIS DRIVE		PALO ALTO	CA	94303	FOOD SERVICE
BARRON PARK ELEMENTARY SCHOOL	800	BARRON AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
BARRON PARK SHELL	3601	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BASKIN ROBBINS ICE CREAM	2615	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
BAUME FRENCH CUISINE MODERNE	201	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
BAY CAFE & GOURMET DELI	1875	EMBARCADERO ROAD		PALO ALTO	CA	94303	FOOD SERVICE
BECKMAN INSTRUMENTS CAFETERIA	1050	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
BEE CAFE	2479	BAYSHORE ROAD	708	PALO ALTO	CA	94303	FOOD SERVICE
BELLA LUNA	233	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
BISTRO ELAN	448	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
BISTRO ELAN	2363	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
BISTRO MAXINE	548	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
BLOCKBUSTER #06287	102	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
BLOOMINGDALE'S #31	180	EL CAMINO REAL ROAD	1	PALO ALTO	CA	94304	FOOD SERVICE
BLUE SKY 4AW3655	3000	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BON APPETIT @ AFFYMAX	4001	MIRANDA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
BON APPETIT @ WM WARE	3405	HILLVIEW AVENUE	BLDG C	PALO ALTO	CA		FOOD SERVICE
BON VIVANT CAFÉ	535	BRYANT COURT		PALO ALTO	CA		FOOD SERVICE
BOSTON MARKET #2418	3375	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BOWNE OF PALO ALTO	2455	FABER PLACE		PALO ALTO	CA	94303	FOOD SERVICE
BRAVO FONO	180	EL CAMINO REAL ROAD	99	PALO ALTO	CA	94304	FOOD SERVICE
BUCA DI BEPPO	643	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
CABANA-CROWN PLAZA	4290	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CAFA A LA CARTE	730	WELCH ROAD		PALO ALTO	CA	94304	FOOD SERVICE
CAFE 220	220	UNIVERSITY AVENUE	B	PALO ALTO	CA	94301	FOOD SERVICE
CAFE BRIOCHE	445	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
CAFÉ DEL DOGE	419	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
CAFÉ EPI	405	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CAFE PIAZZA	3000	EL CAMINO REAL ROAD	BLDG 1	PALO ALTO	CA	94306	FOOD SERVICE
CAFE PRO BONO	2437	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
CAFE SOPHIA	2706	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CAFÉ VENETIA	419	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CAFFE RIACE	200	SHERIDAN AVENUE	102	PALO ALTO	CA	94306	FOOD SERVICE
CALAFIA	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
CALIFORNIA CAFE BAR & GRILL	700	WELCH ROAD		PALO ALTO	CA	94304	FOOD SERVICE
CALIFORNIA PIZZA KITCHEN	531	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
CALIFORNIA PIZZA KITCHEN @SSC	180	EL CAMINO REAL ROAD	136	PALO ALTO	CA		FOOD SERVICE
CAMPO PIZZERIA	185	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CARDINAL SUSHI	2051	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CASA ISABEL	2434	PARK BOLEVARD		PALO ALTO	CA	94306	FOOD SERVICE
CASA OLGA	180	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
CASTILLEJA SCHOOL	1310	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
CELIA'S MEXICAN RESTAURANT	3740	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CENTURY LIQUOR	2121	SAINT FRANCIS DRIVE		PALO ALTO	CA	94303	FOOD SERVICE
CHANNING HOUSE	850	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
CHEESECAKE FACTORY	375	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CHEESESTEAK SHOP	2305B	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CHINA DELIGHT	461	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
CHINA MEI	3781	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CHIPOTLE	2675	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CHIPOTLE @ SSC	180	EL CAMINO REAL ROAD	15A	PALO ALTO	CA	94301	FOOD SERVICE
CHO'S RESTAURANT	213	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
CIBO RESTAURANT & BAR	3398	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CINE ARTS AT PALO ALTO SQUARE	3000	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94306	FOOD SERVICE
CLASSIC RESIDENCE BY HYATT	620	SAND HILL		PALO ALTO	CA	94304	FOOD SERVICE
COCONUTS	642	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
COLD STONE CREAMERY	855	EL CAMINO REAL ROAD	9	PALO ALTO	CA	94301	FOOD SERVICE
COMO ESTA TAQUERIA	2605	MIDDLEFIELD ROAD	A	PALO ALTO	CA	94303	FOOD SERVICE
COUNTER, THE	369	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
COUNTRY SUN	440	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
COUPA CAFE	538	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
COWPER INN	705	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
CRABTREE & EVELYN	180	EL CAMINO REAL ROAD	48	PALO ALTO	CA	94304	FOOD SERVICE
CRATE & BARREL	180	EL CAMINO REAL ROAD	530	PALO ALTO	CA	94304	FOOD SERVICE
CREPEVINE	367	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CROSSROADS WORLD MARKET	720	SAN ANTONIO AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
CRUSTACEAN	564	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CURRY UP NOW	321	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
DA SICHUAN BISTRO	3781	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DANNY BROWNS	4141	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DARBAR INDIAN CUISINE	129	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
DIAZ MARKET STOP	3487	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DIDDAMS PARTY & TOY STORES	215	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
DINAH'S POOLSIDE COFFEE SHOP	4261	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DOMINO'S PIZZA	240	CALIFORNIA AVENUE	B	PALO ALTO	CA	94306	FOOD SERVICE
DOUCE D'FRANCE	855	EL CAMINO REAL ROAD	104	PALO ALTO	CA	94301	FOOD SERVICE
DRIFTWOOD MARKET	3450	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DUVENECK SCHOOL	705	ALESTER AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
EDGEWOOD PLAZA	2080	CHANNING AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
EL CARMELO SCHOOL	3024	BRYANT STREET		PALO ALTO	CA	94306	FOOD SERVICE
ELBE RESTAURANT & RUDY'S PUB	117	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
EMPIRE TAP ROOM	651	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
EQUINOX FITNESS CLUB	435	ACACIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
ERNIE'S LIQUORS	3870	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ESPRESSO BAR #5802	795	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94301	FOOD SERVICE
EUROMART	3707	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
EVVIA	420	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
FACEBOOK	1601	CALIFORNIA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
FAIRMEADOW SCHOOL	500	MEADOW ROAD		PALO ALTO	CA	94306	FOOD SERVICE
FAMBRINI'S TERRACE BISTRO	2600	EL CAMINO REAL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
FIRST PRESBYTERIAN CHURCH	1140	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
FISH MARKET THE	3150	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
FLEMING'S STEAKHOUSE	180	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
FOOTHILL SWIM & TENNIS CLUB	3351	MIRANDA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
FRAN'S MARKET	499	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
FREEBIRD'S	2305A	EL CAMINO WAY		PALO ALTO	CA		FOOD SERVICE
FRESH MARKET GROCERY	2080	CHANNING AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
FRESH TASTE CHINESE GARDEN	2111	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
FRY'S ELECTRONICS #1	340	PORTAGE AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
FUKI SUSHI	4119	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
G & J ACQUISTIONS	1161	EMBARCADERO ROAD		PALO ALTO	CA	94303	FOOD SERVICE
GARDEN COURT HOTEL	520	COWPER STREET	2	PALO ALTO	CA	94301	FOOD SERVICE
GARDEN FRESH	460	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
GATEAU ET GANACHE	3261	ASH STREET	B2	PALO ALTO	CA	94306	FOOD SERVICE
GELATO CLASSICO #2	435	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
GODIVA CHOCOLATIER	180	EL CAMINO REAL ROAD	301	PALO ALTO	CA	94304	FOOD SERVICE
GOOD EARTH CAFE & BAKERY	1520	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GOOD EARTH PATIO CAFE	1899	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GOOGLE - GOLDEN CASTLE ADULT DAY CARE	3803	BAYSHORE ROAD		PALO ALTO	CA	94303	FOOD SERVICE
GORDON BIERSCH BREWERY RESTAURANT	640	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
GOTT'S ROADSIDE	855	EL CAMINO REAL ROAD	67	PALO ALTO	CA	94301	FOOD SERVICE
GOURMET FRANKS	180	EL CAMINO REAL ROAD	199	PALO ALTO	CA	94304	FOOD SERVICE
GREEN ELEPHANT GOURMET	3950	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
GUCKENHEIMER @ COOLEY GODWARD KRONISH	3175	HANOVER STREET		PALO ALTO	CA	94306	FOOD SERVICE
GUCKENHEIMER @ PARC	3333	COYOTE HILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GUCKENHEIMER @ STIEFEL/CONNETICS	3160	PORTER DRIVE		PALO ALTO	CA	94304	FOOD SERVICE
GUCKENHEIMER @ WILSON SONSINI GOODRICH	601	CALIFORNIA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
GUCKENHEIMER @ WILSON SONSINI GOODRICH	950	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GUNN HIGH SCHOOL	780	ARASTRADERO ROAD		PALO ALTO	CA	94306	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
GYROS GYROS	498	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
HAAGEN DAZS	180	EL CAMINO REAL ROAD	230	PALO ALTO	CA	94304	FOOD SERVICE
HAAGEN-DAZS	203	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
HAMBOU CAFÉ	4329	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94306	FOOD SERVICE
HAMILTON THE	555	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
HAPPY DONUTS	3916	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HEWLETT PACKARD	3000	HANOVER STREET		PALO ALTO	CA	94304	FOOD SERVICE
HOBEE'S RESTAURANT	4224	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOLLYWOOD VIDEO #005-592	3903	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOMMA'S BROWN RICE SUSHI	2363	BIRCH STREET	B	PALO ALTO	CA	94306	FOOD SERVICE
HONEY BAKED HAM	4113	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HONG KONG RESTAURANT	3691	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOOVER SCHOOL	445	CHARLESTON ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOUSE OF BAGELS	526	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
HOWIE'S ARTISAN PIZZA	855	EL CAMINO REAL ROAD	60	PALO ALTO	CA	94301	FOOD SERVICE
HUNAN GARDEN RESTAURANT	3345	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HYDERABAD HOUSE	448	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
IL FORNAIO	520	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
ILLUSIONS DINING& REATAURANT	260	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
INDO	3295	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
INDOCHINE	2710	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
IZZY'S BROOKLYN BAGELS	477	CALIFORNIA AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
J J & F FOOD STORE	520	COLLEGE AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JACK IN THE BOX	2280	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
JADE PALACE	151	CALIFORNIA AVENUE	E101	PALO ALTO	CA	94306	FOOD SERVICE
JAMBA JUICE #3	855	EL CAMINO REAL ROAD	69	PALO ALTO	CA	94301	FOOD SERVICE
JAMBA JUICE #325	3990	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94306	FOOD SERVICE
JANE LATHROP STANFORD MIDDLE SCHOOL	480	MEADOW ROAD		PALO ALTO	CA	94306	FOOD SERVICE
JANTA INDIAN CUISINE	369	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
JAPANESE TAPAS AND RAMEN	799	SAN ANTONIO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
JIN SHO	454	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JING JING RESTAURANT	443	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
JOANIE'S CAFÉ	405	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JORDAN MIDDLE SCHOOL	750	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JOYA	339	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
JUANA BRIONES SCHOOL	4100	ORME ST STREET		PALO ALTO	CA	94306	FOOD SERVICE
KANPAI	330	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
KEHILLAH JEWISH HIGH SCHOOL	3900	FABIAN WAY		PALO ALTO	CA	94303	FOOD SERVICE
KIRK'S STEAKBURGERS	855	EL CAMINO REAL ROAD	75	PALO ALTO	CA	94301	FOOD SERVICE
KOREAN BBQ	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
KRUNG SIAM THAI CUISINE	423	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
L&L HAWAIIAN BBQ	3890	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
LA BAGUETTE	180	EL CAMINO REAL ROAD	170	PALO ALTO	CA	94304	FOOD SERVICE
LA BODEGUITA	463	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
LA COMIDA	450	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
LA MORENITA RESTAURANT	800	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
LA STRADA	355	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LLUSIONS DINING & ENTERTAINMENT	260	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
LONG LIFE NOODLE CO	180	EL CAMINO REAL ROAD	393	PALO ALTO	CA	94304	FOOD SERVICE
LONG'S DRUG STORE #292	352	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LONG'S DRUG STORE #575	855	EL CAMINO REAL ROAD	116	PALO ALTO	CA	94301	FOOD SERVICE
LONG'S DRUG STORES #429	2701	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
LOTUS THAI BISTRO	425	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
LOVING HUT	165	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LUCILE S PACKARD CHILDREN'S HOSP	725	WELCH ROAD		PALO ALTO	CA	94304	FOOD SERVICE
LULU'S	855	EL CAMINO REAL ROAD	49	PALO ALTO	CA	94301	FOOD SERVICE
LUNCHSTOP @ LOCKHEED MARTIN #206	3251	HANOVER STREET	206	PALO ALTO	CA	94304	FOOD SERVICE
LYFE	167	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LYTTON AVE COFFEE ROASTING CO	401	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MACARTHUR PARK	27	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MAC'S SMOKE SHOP	534	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
MACY'S DEPT STORES INC	180	EL CAMINO REAL ROAD	300	PALO ALTO	CA	94304	FOOD SERVICE
MADAME TAM	322	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MANDARIN GOURMET	420	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
MANGO CARIBBEAN RESTAURANT	435	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MAX'S OPERA CAFE	180	EL CAMINO REAL ROAD	711	PALO ALTO	CA	94304	FOOD SERVICE
MAYFIELD BAKERY & CAFÉ	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
MCDONALD'S	180	EL CAMINO REAL ROAD	190	PALO ALTO	CA	94304	FOOD SERVICE
MCDONALD'S RESTAURANT #3094	3128	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
MEDITERRANEAN WRAPS	209	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MEDITERRANEAN WRAPS	433	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
MELT, THE	180	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
MICHAEL'S GELATO CAFE	440	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MIKE'S CAFE ETC	2680	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
MIKI'S FARM FRESH MARKET	1375	LOCUST STREET		PALO ALTO	CA		FOOD SERVICE
MING'S VILLA	1700	EMBARCADERO ROAD		PALO ALTO	CA	94303	FOOD SERVICE
MOLLIE STONES MARKET	164	CALIFORNIA AVENUE		PALO ALTO	CA	94300	FOOD SERVICE
MONIQUE'S CHOCOLATES				PALO ALTO	CA		FOOD SERVICE
MOUNTAIN MIKE'S PIZZA	3918	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
NEIMAN-MARCUS RESTAURANT	180	EL CAMINO REAL ROAD	400	PALO ALTO	CA	94304	FOOD SERVICE
NEW YORK PIZZA	325	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
NOLA'S	535	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
NORDSTROM #422	180	EL CAMINO REAL ROAD	550	PALO ALTO	CA	94304	FOOD SERVICE
O SUSHI HOUSE	403	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
OHLONE SCHOOL	950	AMARILLO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
OLD PRO	545	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
OLIVE GARDEN RESTAURANT	2515	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
OREN'S HUMMUS SHOP	261	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
OSTERIA	247	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PALANTIR TECHNOLOGIES		UNIVERSITY AVENUE		PALO ALTO	CA		FOOD SERVICE
PALO ALTO BAKING COMPANY	381	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO CAFE	2675	MIDDLEFIELD ROAD	A	PALO ALTO	CA	94303	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
PALO ALTO CHEVRON	3897	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO CITY HALL CAFE	250	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO COMMONS - NORTH	4041	EL CAMINO WAY		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO CREAMERY AT STANFORD	180	EL CAMINO REAL ROAD	2A	PALO ALTO	CA	94304	FOOD SERVICE
PALO ALTO ELKS LODGE	4249	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO GRILL	140	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO HILLS GOLF & COUNTRY CLUB	3000	ALEXIS DRIVE		PALO ALTO	CA	94304	FOOD SERVICE
PALO ALTO NURSING CENTER	911	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO PIZZA CO.	2434	PARK BOLEVARD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO SENIOR HIGH SCHOOL	50	EMBARCADERO ROAD		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO SHELL	2200	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO SOL	408	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO UNOCAL	835	SAN ANTONIO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
PALO VERDE SCHOOL	3450	LOUIS ROAD		PALO ALTO	CA	94303	FOOD SERVICE
PAMF GUCKENHEIMER	795	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
PAMPAS	529	ALMA STREET		PALO ALTO	CA	94301	FOOD SERVICE
PANACHE CATERING	3261	ASH STREET	B	PALO ALTO	CA	94306	FOOD SERVICE
PANDA EXPRESS	2310	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PAPA JOHN'S PIZZA	3898	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PAPA MURPHYS	2730	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PAPASITO'S SPORTS BAR & GRILL	2115	SAINT FRANCIS DRIVE		PALO ALTO	CA	94303	FOOD SERVICE
PASTA D'ANGELO	326	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PASTIS BISTRO	447	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PATIO @ RUDY'S, THE	412	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
PATXI'S CHICAGO PIZZA	441	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
PEET'S COFFEE & TEA	855	EL CAMINO REAL ROAD	77	PALO ALTO	CA	94301	FOOD SERVICE
PEET'S COFFEE & TEA	153	HOMER AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PEET'S COFFEE & TEA #111	3904	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PENINSULA CREAMERY DAIRY FOUNTAIN	900	HIGH STREET		PALO ALTO	CA	94301	FOOD SERVICE
PENINSULA FOUNTAIN & GRILL	566	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
PF CHANG'S CHINA BISTRO	180	EL CAMINO REAL ROAD	900	PALO ALTO	CA	94304	FOOD SERVICE
PIAZZA'S FINE FOODS GROCERY	3922	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PIZZA CHICAGO	4115	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PIZZA MY HEART	220	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PLUTO'S	482	UNIVERSITY AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
POMMAND CAFE	3163	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
PRINTERS CAFE	320	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PROLIFIC OVEN THE	550	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
R&B SEAFOOD RESTAURANT	2209	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
RAMONA'S PIZZA	2313	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
RANGOON RESTAURANT	565	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
RANGOON RUBY'S	445	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
REPASADO	236	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
RICK'S ICE CREAM	3950	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ROJOZ WRAPS	3906	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ROSE & CROWN	547	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
ROUND TABLE PIZZA	702	COLORADO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
ROUND TABLE PIZZA #15	263	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
S O S FINE FOODS	949	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
SAFEWAY #1682	2811	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
SAN ANTONIO AUTO SERVICES INC	699	SAN ANTONIO AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SANCHO'S TAQUERIA	491	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SANCHO'S TAQUERIA	2727	MIDDLEFIELD ROAD		PALO ALTO	CA		FOOD SERVICE
SAP CAFÉ D-BON APPETIT	3410	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SAP CAFETERIA @ 3420 HILLVIEW AVE	3420	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SAP CAFETERIA @ 3450 HILLVIEW AVE	3450	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SAP CAFETERIA-BON APPETIT	3475	DEER CREEK ROAD		PALO ALTO	CA	94304	FOOD SERVICE
SAP-BON APPETIT	3412	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SATURA CAKES	320	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SCHAUB'S MEAT FISH & POULTRY	180	EL CAMINO REAL ROAD	395	PALO ALTO	CA	94304	FOOD SERVICE
SCOTT'S SEAFOOD GRILL & BAR	855	EL CAMINO REAL ROAD	1	PALO ALTO	CA	94301	FOOD SERVICE
SCOTTY'S BAR	548	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
SEE'S CANDIES #45	180	EL CAMINO REAL ROAD	680	PALO ALTO	CA	94304	FOOD SERVICE
SHERATON PALO ALTO	625	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
SHOKOOLAT	516	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SIAM ORCHID	496	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SIAM ROYAL AUTHENTIC THAI CUISINE	338	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SIGONA FARMERS MKT	180	EL CAMINO REAL ROAD	399	PALO ALTO	CA	94304	FOOD SERVICE
SIMPLY SANDWICHES	2431	ASH STREET		PALO ALTO	CA	94306	FOOD SERVICE
SLIDERBAR CAFÉ	324	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SMOG PROS ARCO #1326	840	SAN ANTONIO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
SO GONG DONG TOFU HOUSE	4127	EL CAMINO REAL ROAD	A	PALO ALTO	CA	94306	FOOD SERVICE
SODEXHO @ SCHERING PLOUGH BIOPHARMA	901	CALIFORNIA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SODEXHO MGNT INC@ HP3000 HANOVER BLD	3000	HANOVER STREET	20C	PALO ALTO	CA	94304	FOOD SERVICE
SODEXHO MNGT INC-HP STANFORD SITE	1501	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
SOME KIND OF PLACE- A KOREAN BBQ	855	EL CAMINO REAL ROAD	85	PALO ALTO	CA	94301	FOOD SERVICE
SPACE SYSTEMS LORAL	3825	FABIAN WAY		PALO ALTO	CA	94303	FOOD SERVICE
SPAGO	265	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SPALTI RISTORANTE	417	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SPICE KIT	340	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SPOT-A-PIZZA PLACE	115	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SPROUTS	168	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
ST ELIZABETH SETON SCHOOL	1095	CHANNING AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
ST MICHAEL'S ALLEY	806	EMERSON STREET		PALO ALTO	CA	94303	FOOD SERVICE
TRASH/RECYCLING	180	EL CAMINO REAL ROAD		PALO ALTO	CA		FOOD SERVICE
STANFORD TERRACE INN	531	STANFORD AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
STANFORD THEATRE FOUNDATION	221	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
STANFORD UNIVERSITY	3160	PORTER DRIVE		PALO ALTO	CA	94304	FOOD SERVICE
STARBUCKS #5555	2775	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
STARBUCKS #9870	361	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
STARBUCK'S COFFEE #17011	3885	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
STARBUCKS COFFEE #2822	180	EL CAMINO REAL ROAD	79	PALO ALTO	CA	94304	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
STARBUCKS COFFEE #2886	4131	EL CAMINO REAL ROAD	101	PALO ALTO	CA	94306	FOOD SERVICE
STARBUCKS COFFEE #5541	2000	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
STARBUCKS COFFEE #565	276	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
STEAM	209	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SU HONG	4256	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
SU HONG RESTAURANT PALO ALTO	4111	EL CAMINO WAY		PALO ALTO	CA	94306	FOOD SERVICE
SUBWAY #27048	421	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SUBWAY #30816	4131	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
SUBWAY #32950	2717	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
SUNDANCE MINE COMPANY	1921	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
SUSHI HOUSE	855	EL CAMINO REAL ROAD	158	PALO ALTO	CA	94301	FOOD SERVICE
SUSHI TOMO	4131	EL CAMINO WAY		PALO ALTO	CA	94306	FOOD SERVICE
SUSHI TOMO	201	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SZECHWAN CAFE	406	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
TACO BELL #2297	910	CHARLESTON ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TACOLICIOUS	636	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
TAIPAN PALO ALTO	560	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
TAMARINE RESTAURANT	546	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
TANDOORI OVEN	365	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
TAQUERIA AZTECA	321	CALIFORNIA AVENUE	2	PALO ALTO	CA	94306	FOOD SERVICE
TAQUERIA EL GRULLENSE	3636	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TEA TIME-TEA LOVERS SHOP	542	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
TEAVANA # 26	180	EL CAMINO REAL ROAD	3	PALO ALTO	CA	94304	FOOD SERVICE
TERMAN MIDDLE SCHOOL	655	ARASTRADERO ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TERRONE PIZZERIA	448	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
TEUSCHER CHOCOLATE OF SWITZERLAND	180	EL CAMINO REAL ROAD	151	PALO ALTO	CA	94304	FOOD SERVICE
THAI CITY RESTAURANT	3691	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
THAIPHOON RESTAURANT	543	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
THE SEA BY ALEXANDER	4269	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
THREE SEASONS RESTAURANT	518	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
TIBCO-BON APPETIT	3307	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
TOFU HOUSE	4217	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TRADER JOES	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
UMAMI BURGER	452	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
UNIVERSITY CAFÉ	271	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
UNIVERSITY CLUB OF PALO ALTO	3277	MIRANDA AVENUE		PALO ALTO	CA	94300	FOOD SERVICE
UZUMAKI SUSHI	451	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
VA HOSPITAL	3801	MIRANDA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
VALERO OF PALO ALTO	1963	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
VARIAN CAFETERIA	3130	HANSEN WAY	4B	PALO ALTO	CA	94304	FOOD SERVICE
VERO	530	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
VILLAGE CHEESE HOUSE INC	855	EL CAMINO REAL ROAD	157	PALO ALTO	CA	94301	FOOD SERVICE
VIN VINO WINE	437	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
VINO LOCALE	431	KIPLING STREET		PALO ALTO	CA	94301	FOOD SERVICE
VM WARE	902	ARASTRADERO ROAD		PALO ALTO	CA	94304	FOOD SERVICE
VMWARE BUILDING HTC	3431	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
WALGREENS #06869	2605	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
WALGREENS #0781	300	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
WALGREENS #3344	4170	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
WALTER HAYS SCHOOL	1525	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
WEBSTER HOUSE	401	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
WEIGHT WATCHERS #3069	855	EL CAMINO REAL ROAD	88	PALO ALTO	CA	94301	FOOD SERVICE
WEST FRESH	2237	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
WESTERN DINING @ CPI	811	HANSEN WAY		PALO ALTO	CA	94304	FOOD SERVICE
WESTIN PALO ALTO	675	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
WHOLE FOODS MARKET	774	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
WILSON SONSINI GOODRICH - GUCKENHEIMER	650	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
WINE ROOM, THE	520	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
YUCCA DE LAC	180	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
ZIBIBBO'S	430	KIPLING STREET		PALO ALTO	CA	94301	FOOD SERVICE
ZYME & DINE CAFE	925	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE

MACHINE SHOP FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
ALZA CORPORATION	2575	HANOVER STREET	BLDG. D	PALO ALTO	CA	94304-	MACHINE SHOP
ALZA CORPORATION	1450	PAGE MILL ROAD	BLDG. N	PALO ALTO	CA	94303-	MACHINE SHOP
BARON WELDING & IRON WORKS, INC.	255	DEMETER		PALO ALTO	CA	94303-	MACHINE SHOP
BECKMAN INSTRUMENTS	1050	PAGE MILL ROAD	BLDG-2B/3	PALO ALTO	CA	94304-	MACHINE SHOP
COMMUNICATION & POWER INDUSTRY	811	HANSEN WAY	BLDG-1/2	PALO ALTO	CA	94303-0750	MACHINE SHOP
GEMFIRE CORPORATION	2440	EMBARCADERO WAY		PALO ALTO	CA	94303-	MACHINE SHOP
HAMMON PLATING CORPORATION	890	COMMERCIAL STREET		PALO ALTO	CA	94303-	MACHINE SHOP
HEWLETT PACKARD	1601	CALIFORNIA AVENUE	BLDG. 17	PALO ALTO	CA	94304-	MACHINE SHOP
HEWLETT PACKARD LABORATORIES	1501	PAGE MILL ROAD	BLDG. 1-6	PALO ALTO	CA	94303-	MACHINE SHOP
NOVACEPT	1047	ELWELL COURT		PALO ALTO	CA	94303-	MACHINE SHOP
QUALITY METAL SPIN/MACHIN.	4047	TRANSPORT STREET		PALO ALTO	CA	94303-	MACHINE SHOP
SAS TAP & STUD EXTRACTION	3516	EL CAMINO REAL		PALO ALTO	CA	94306-	MACHINE SHOP
SPACE SYSTEMS/LORAL	3825	FABIAN WAY	M/S D-07	PALO ALTO	CA	94303-4697	MACHINE SHOP
SPECIFIC PLATING	930	INDUSTRIAL AVENUE		PALO ALTO	CA	94303-	MACHINE SHOP
SYNTEX CORPORATION	3401	HILLVIEW AVENUE	BLDG. 1, 2	PALO ALTO	CA	94304-	MACHINE SHOP
VA PALO ALTO HEALTH CARE SYS	3801	MIRANDA ROAD		PALO ALTO	CA	94304-	MACHINE SHOP
VARIAN ASSOCIATES, INC	3075	HANSEN WAY	BLDG. 7	PALO ALTO	CA	94304-	MACHINE SHOP

OTHER FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
CITY OF PALO ALTO ANIMAL SERVICES	3281	BAYSHORE ROAD		PALO ALTO	CA	94303	ANIMAL SERVICES
EL CAMINO ANIMAL HOSPITAL	2951	EL CAMINO REAL		PALO ALTO	CA	94306	ANIMAL SERVICES
THE ANIMAL DOCTORS	461	PAGE MILL ROAD		PALO ALTO	CA	94306	ANIMAL SERVICES
VCA STANFORD ANIMAL HOSPITAL	4111	EL CAMINO REAL		PALO ALTO	CA	94306	ANIMAL SERVICES
PALO ALTO HARDWARE	875	ALMA STREET		PALO ALTO	CA	94301	BUILDING MATERIAL CENTERS
PENINSULA HARDWARE	2676	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	BUILDING MATERIAL CENTERS
VA PALO ALTO HEALTH CARE SYSTEM	3801	MIRANDA AVENUE		PALO ALTO	CA	94304	CLEANING SERVICES
PALO ALTO LANDFILL	2380	EMBARCADERO WAY		PALO ALTO	CA	94303	LANDFILLS
BARRON PARK NURSERY AND FLORIST	3876	EL CAMINO REAL		PALO ALTO	CA	94306	NURSURIES / GREENHOUSES
CIARDELLA'S GARDEN SUPPLY INC.	1001	SAN ANTONIO ROAD		PALO ALTO	CA	94303	NURSURIES / GREENHOUSES
COMMON GROUND ORGANIC GARDEN SUPPLY	559	COLLEGE AVENUE		PALO ALTO	CA	94306	NURSURIES / GREENHOUSES
SUMMER WINDS NURSERY	725	SAN ANTONIO ROAD		PALO ALTO	CA	94303	NURSURIES / GREENHOUSES
CITY OF PALO ALTO RECYCLING CENTER	2380	EMBARCADERO ROAD		PALO ALTO	CA	94303	RECYCLING CENTERS

PERMITTED ACTIVE FACILITIES

Business Name	Street No	Street Name	Unit	City	Zip Code	State	Business Type
ACME BIOSCIENCES	3941	EAST BAYSHORE ROAD		PALO ALTO	94303	CA	BIOTECH LAB
ANACOR PHARMACEUTICALS, INC.	1060	EAST MEADOW CIRCLE		PALO ALTO	94303	CA	PHARM/RESEARCH
ANACOR PHARMACEUTICALS, INC.	1020	EAST MEADOW CIRCLE		PALO ALTO	94303	CA	DEVELOPMENT
COMMUNICATIONS & POWER INDUSTRIES, LLC	811	HANSEN WAY	BLDG. 2	PALO ALTO	94304	CA	METAL FINISHING
CRYSTAL TECHNOLOGY, LLC	1040	EAST MEADOW CIRCLE		PALO ALTO	94303	CA	SEMI-CONDUCTOR
DIFFRACTION OPTICS	4035	TRANSPORT STREET		PALO ALTO	94303	CA	OPTICAL POLISHING AND GRINDING
GENENCOR (A DANISCO DIVISION)	925	PAGE MILL ROAD		PALO ALTO	94304-1013	CA	BIOTECHNOLOGY R&D
HAMMON PLATING CORPORATION	890	COMMERCIAL STREET		PALO ALTO	94303	CA	PRECIOUS METAL PLATING
HEWLETT PACKARD 1-6	1501	PAGE MILL ROAD	BLDG. 1-6	PALO ALTO	94304	CA	NON-CATEGORICAL SIU
HILLVIEW CLINICAL LAB	3375	HILLVIEW AVENUE		PALO ALTO	94304	CA	CLINICAL LAB OF STANFORD HOSPITAL
L.S.P. CHILDREN'S HOSPITAL	725	WELCH ROAD		PALO ALTO	94304	CA	HOSPITAL AND MEDICAL SERVICES
LOCKHEED MARTIN SPACE SYSTEMS COMPANY	3251	HANOVER STREET		PALO ALTO	94304-1187	CA	GUIDED MISSLES AND SPACE VEHICLES
MERCK SHARP & DOHME CORPORATION	855	SOUTH CALIFORNIA AVENUE		PALO ALTO	94304	CA	PHARMACEUTICAL RESEARCH
MERCK SHARP & DOHME CORPORATION	901	SOUTH CALIFORNIA AVE		PALO ALTO	94304	CA	PHARMACEUTICAL RESEARCH
NANOSYS, INC.	2625	HANOVER STREET		PALO ALTO	94304	CA	RESEARCH LABORATORIES
PALO ALTO LANDFILL	2380	EMBARCADERO ROAD		PALO ALTO	94303	CA	NON-EPA
PALO ALTO MEDICAL FOUNDATION	795	EL CAMINO REAL	BLDG. B & C	PALO ALTO	94301	CA	MEDICAL CLINIC
PALO ALTO RESEARCH CENTER, INC.	3333	COYOTE HILL ROAD		PALO ALTO	94304-1314	CA	ELECTRONIC
PALO ALTO RESEARCH CENTER, INC.	3406	HILLVIEW AVENUE	BLDG. 34	PALO ALTO	94304	CA	ELECTRONIC
SPACE SYSTEMS/LORAL, LLC	3825	FABIAN WAY		PALO ALTO	94303	CA	SATELLITE SYSTEM MFG.
SPACE SYSTEMS/LORAL, LLC	1034/1036	E. MEADOW CIRCLE		PALO ALTO	94303	CA	ETCHING, GRINDING, POLISHING
SPECIFIC PLATING COMPANY	936	INDUSTRIAL AVE		PALO ALTO	94303	CA	PLATING SHOP
STANFORD SCHOOL OF MEDICINE	855	CALIFORNIA AVENUE		PALO ALTO	94304	CA	TEACHING AND RESEARCH
STANFORD SCHOOL OF MEDICINE	1651	PAGE MILL ROAD		PALO ALTO	94304-1209	CA	UNIVERSITY BIOMEDICAL RESEARCH
STANFORD SCHOOL OF MEDICINE	1501	CALIFORNIA AVENUE		PALO ALTO	94304	CA	BIOMEDICAL RESEARCH
STANFORD SCHOOL OF MEDICINE	1050	ARASTRADERO ROAD		PALO ALTO	94304	CA	BIOMEDICAL RESEARCH
STANFORD SCHOOL OF MEDICINE	3373	HILLVIEW AVENUE		PALO ALTO	94304	CA	RESEARCH
TARGET DISCOVERY, INC.	4030	FABIAN WAY		PALO ALTO	94303	CA	BIOTECH
TESLA MOTORS INC.	3500	DEER CREEK ROAD		PALO ALTO	94304-	CA	VEHICLE BATTERY MANUFACTURING
TRANSLUCENT PHOTONICS	952	COMMERICAL STREET		PALO ALTO	94303	CA	SEMICONDUCTOR RESEARCH LAB
VA PALO ALTO HEALTH CARE SYSTEM	3801	MIRANDA AVENUE		PALO ALTO	94304-1207	CA	EPA NON-CATEGORICAL SIGNIFICANT
VARIAN MEDICAL SYSTEMS	3120	HANSEN WAY		PALO ALTO	94304-	CA	MEDICAL EQUIPMENT R & D

DRY CLEANER FACILITIES

Name	No	Street Name	Unit	City	State	Zip	Business Type
AJ'S GREEN CLEANERS	395	S. CALIFORNIA AVENUE		PALO ALTO	CA	94306-	DRY CLEANERS
AJ'S QUICK CLEAN CENTER	3175	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-3044	DRY CLEANERS
ALPHA CLEANERS	4214	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
BLU-WHITE CLEANERS	2740	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-	DRY CLEANERS
BLU-WHITE CLEANERS II	440	HIGH STREET		PALO ALTO	CA	94301-	DRY CLEANERS
BRITE 'N CLEAN CLEANERS	433	CAMBRIDGE AVENUE		PALO ALTO	CA	94306-1614	DRY CLEANERS
CALIFORNIA AVENUE NORGE	240	CALIFORNIA AVENUE, SOUTH		PALO ALTO	CA	94306-1618	DRY CLEANERS
CALIFORNIA CLEANERS	395	CALIFORNIA STREET		PALO ALTO	CA	94306-	DRY CLEANERS
CARDINAL DRIVE-IN CLEANERS	203	FOREST AVENUE		PALO ALTO	CA	94301-2511	DRY CLEANERS
CASA OLGA CLEANERS	4224	EL CAMINO REAL		PALO ALTO	CA	94306-4404	DRY CLEANERS
CHARLESTON CLEANERS	3900	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-	DRY CLEANERS
ECONOMY CLEANERS	486	HAMILTON AVENUE		PALO ALTO	CA	94301-	DRY CLEANERS
ELITE CLEANERS & TAILORS	464	UNIVERSITY AVENUE		PALO ALTO	CA	94301-1812	DRY CLEANERS
EMERSON LAUNDRY CENTER	926	EMERSON STREET		PALO ALTO	CA	94301-2414	DRY CLEANERS
EXQUISITE CLEANERS	706	COLORADO AVENUE		PALO ALTO	CA	94306-	DRY CLEANERS
FINE CLEANERS	2103	EL CAMINO REAL		PALO ALTO	CA	94306-1540	DRY CLEANERS
GATE CLEANERS	439	HAMILTON AVENUE		PALO ALTO	CA	94301-1810	DRY CLEANERS
HOLIDAY CLEANERS	595	BRYANT STREET		PALO ALTO	CA	94301-1704	DRY CLEANERS
LYTTON CLEANERS	489	LYTTON AVENUE		PALO ALTO	CA	94301-1535	DRY CLEANERS
MIKE'S ONE HOUR CLEANER	3886	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
NEW HOLIDAY CLEANERS	2685	MIDDLEFIELD ROAD		PALO ALTO	CA	94301-	DRY CLEANERS
NOUVELLE BRIDAL BOUTIQUE	3705	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
PALO ALTO CLEANERS	3666	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
PALO ALTO DELIVERY CLEANERS	275	HAWTHORNE AVENUE	#240	PALO ALTO	CA	94301-	DRY CLEANERS
PARKS DRY CLEANERS	385	STANFORD SHOPPING CTR		PALO ALTO	CA	94304-1425	DRY CLEANERS
PRIMO CLEANERS	2363	BIRCH STREET		PALO ALTO	CA	94306-1602	DRY CLEANERS
PURE PLUS CLEANERS	2790	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-2519	DRY CLEANERS
ROY'S CLEANERS	2029	EL CAMINO REAL		PALO ALTO	CA	94306-1124	DRY CLEANERS
STANFORD BARN CLEANERS	700	WELCH ROAD		PALO ALTO	CA	94304-1502	DRY CLEANERS
STANFORD CLEANERS	2875	EL CAMINO REAL		PALO ALTO	CA	94306-2205	DRY CLEANERS
TIDY TOWN CLEANERS	163	EVERETT AVENUE		PALO ALTO	CA	94301-1033	DRY CLEANERS
TOWN & COUNTRY CLEANERS	42	TOWN COUNTRY VILLAGE		PALO ALTO	CA	94301-2326	DRY CLEANERS

Appendix 4-2
C.4.b.iii.(2) Facilities Scheduled for Inspection

VEHICLE SERVICE FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
ADVANTAGE AVIATION	1903	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
AKINS BODY SHOP	3045	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
AKINS BODY SHOP #2	2905	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
ANDERSON HONDA	1766	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
ARCO-PSI5479	699	SAN ANTONIO ROAD		PALO ALTO	CA	94306-	VEHICLE
ART'S BODYCRAFT	280	LAMBERT AVENUE		PALO ALTO	CA	94306-	VEHICLE
AUTO PRIDE CAR WASH	841	EL CAMINO REAL		PALO ALTO	CA	94301-	VEHICLE
AVIS RENT-A-CAR	4216	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
BARRON PARK SHELL SERVICE	3601	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
BRAD LOZARES GOLF PRO SHOP	1875	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
BUDGET RENT-A-CAR-PA	4230	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
CARLSEN AUDI, INC.	1730	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
CARLSEN VOLVO	4190	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
CHEVRON USA	3897	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
CMK AUTOMOTIVE, INC.	904	INDUSTRIAL AVENUE		PALO ALTO	CA	94303-	VEHICLE
D & M MOTORS	190	CHANNING AVENUE		PALO ALTO	CA	94301-	VEHICLE
DAVE'S AUTO REPAIR	830	EAST CHARLESTON ROAD		PALO ALTO	CA	94303-	VEHICLE
ELITE AUTO PERFORMANCE	1963	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
EMBARCADERO SHELL	1161	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
ENTERPRISE RENT-A-CAR, PA	814	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
ENTERPRISE RENT-A-CAR, PA2	4193	EL CAMINO REAL,		PALO ALTO	CA	94306-	VEHICLE
EUROPEAN/ASIAN AUTO SHOP	111	HOMER AVENUE		PALO ALTO	CA	94301-	VEHICLE
FIMBRES' BROTHERS	906	INDUSTRIAL AVENUE		PALO ALTO	CA	94303-	VEHICLE
HANS CAR SERVICE	904	HIGH STREET		PALO ALTO	CA	94301-	VEHICLE
HEINICHEN'S GARAGE	960	HIGH STREET		PALO ALTO	CA	94301-	VEHICLE
HENGEHOLD TRUCK RENTAL	762	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
HERTZ LOCAL EDITION	4220	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
HIGH STREET AUTO	904	HIGH STREET		PALO ALTO	CA	94301-	VEHICLE
JIFFY LUBE#1283	4201	MIDDLEFIELD ROAD		PALO ALTO	CA	94303-	VEHICLE
JIFFY LUPE #1297	4195	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
JIM DAVIS AUTOMOTIVE/VALERO	3972	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
KMAS, INC.	1001	EAST CHARLESTON ROAD		PALO ALTO	CA	94303-	VEHICLE
KURT'S & DORN'S SERVICE	930	EMERSON STREET		PALO ALTO	CA	94301-	VEHICLE
MAACO PAINTING & BODYWORKS	816	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
MATHEWS-CARLSEN BODY WORKS	2480	FABER PLACE		PALO ALTO	CA	94303-	VEHICLE
MCLAREN/FISKER	4192	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
MECHANICA AUTOMOTIVE	788	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
MEISSNER AUTOMOTIVE	811	EAST CHARLESTON ROAD		PALO ALTO	CA	94303-	VEHICLE
MIDAS MUFFLER	4200	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
MSC GARAGE	3201	EAST BAYSHORE ROAD		PALO ALTO	CA	94303-	VEHICLE
MUNICIPAL GOLF COURSE MAINTENANCE	1875	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
NATIONAL CAR RENTAL	4218	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
NINE MINUTE OIL & LUBE	3839	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
OIL CHANGERS	780	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO AIRPORT	1925	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO AUTO REPAIR	3508	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO BMW	799	ALMA STREET		PALO ALTO	CA	94301-	VEHICLE

VEHICLE SERVICE FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
PALO ALTO FIRE STATION #1	301	ALMA STREET		PALO ALTO	CA	94301-	VEHICLE
PALO ALTO FIRE STATION #2	2675	HANOVER STREET		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FIRE STATION #3	799	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO FIRE STATION #4	3600	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO FIRE STATION #5	600	ARASTRADERO ROAD		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FIRE STATION #7	2575	SAND HILL ROAD		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FIRE STATION #8	3300	PAGE MILL ROAD		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO FUEL SERVICE	1901	EMBARCADERO ROAD, SUITE 101		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO GERMAN CAR CORP	3939	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO HILLS GOLF & COUNTRY CLUB	3000	ALEXIS DRIVE		PALO ALTO	CA	94304-	VEHICLE
PALO ALTO MAIN POST OFFICE	2085	EAST BAYSHORE		PALO ALTO	CA	94303-	VEHICLE
PALO ALTO SHELL	2200	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO SMOG	4200	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO SPEEDOMETER	718	EMERSON STREET		PALO ALTO	CA	94301-	VEHICLE
PALO ALTO UNIF SCH'L DIST: PA HS	25	CHURCHILL AVENUE		PALO ALTO	CA	94306-	VEHICLE
PALO ALTO UNOCAL SERVICE	835	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
PARK AUTOMOTIVE SERVICE	3040	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
PARK AVE MOTORS #2	3241	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
PARK AVENUE MOTORS	3241	PARK BOULEVARD		PALO ALTO	CA	94306-	VEHICLE
PRECISION AUTOMOTIVE	439	LAMBERT AVENUE		PALO ALTO	CA	94306-	VEHICLE
ROSSI AIRCRAFT, INC.	1903	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
SAY RAY AUTO SERVICE	3251	ASH STREET		PALO ALTO	CA	94306-	VEHICLE
SHERMAN'S AUTO SERVICE	710	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
SMOG PROS/ARCO	840	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
STANFORD AUTO CARE	290	LAMBERT AVENUE		PALO ALTO	CA	94306-	VEHICLE
STREETFX CUSTOMS	748	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
TOYOTA OF PALO ALTO	690	SAN ANTONIO ROAD		PALO ALTO	CA	94306-	VEHICLE
US POSTAL SERVICE, CAMBRIDGE	265	CAMBRIDGE AVENUE		PALO ALTO	CA	94306-	VEHICLE
US POSTAL SERVICE, HAMILTON	380	HAMILTON AVENUE		PALO ALTO	CA	94301-	VEHICLE
VALERO USA, PA	705	SAN ANTONIO ROAD		PALO ALTO	CA	94303-	VEHICLE
VALERO USA-PA2	1963	EL CAMINO REAL		PALO ALTO	CA	94306-	VEHICLE
VIKING MOTOR BODY CO. INC.	2904	ASH STREET		PALO ALTO	CA	94306-	VEHICLE
WEST VALLEY AIRCRAFT SERVICES	1901	EMBARCADERO ROAD		PALO ALTO	CA	94303-	VEHICLE
WEST VALLEY FLYING CLUB	1901	EMBARCADERO ROAD, SUITE 100		PALO ALTO	CA	94303-	VEHICLE
YEAMAN AUTO BODY	2025	EAST BAYSHORE ROAD		PALO ALTO	CA	94303-	VEHICLE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
7-ELEVEN FOOD STORE #18584	401	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
7-ELEVEN STORE #2234-14315G	708	COLORADO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
A G FERRARI FOODS	200	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
A1 LIQUORS	3866	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ABUNDANT AIR CAFE	1901	EMBARCADERO ROAD	103	PALO ALTO	CA	94303	FOOD SERVICE
ACE OF SANDWICHES, THE	3866	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ADDISON	650	ADDISON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
ADLAI E STEVENSON HOUSE	455	CHARLESTON ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ALL SAINT EPISCOPAL CHURCH	555	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
AMARIN THAI CUISINE	407	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
AMERICAN GIRL	180	EL CAMINO REAL ROAD	820	PALO ALTO	CA		FOOD SERVICE
ANATOLIAN KITCHEN	2323	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
ANTONIO'S NUT HOUSE	321	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
AQUARIUS THEATER	430	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
ASAP CALIFORNIA PIZZA KITCHEN	180	EL CAMINO REAL ROAD	136	PALO ALTO	CA	94301	FOOD SERVICE
AVENUE, THE	403	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
BABBO'S	180	EL CAMINO REAL ROAD	717	PALO ALTO	CA	94304	FOOD SERVICE
BAJA FRESH MEXICAN GRILL	3990	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BARBEQUES GALORE	2080	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BARGAINS UNLIMITED	2129	SAINT FRANCIS DRIVE		PALO ALTO	CA	94303	FOOD SERVICE
BARRON PARK ELEMENTARY SCHOOL	800	BARRON AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
BARRON PARK SHELL	3601	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BASKIN ROBBINS ICE CREAM	2615	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
BAUME FRENCH CUISINE MODERNE	201	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
BAY CAFE & GOURMET DELI	1875	EMBARCADERO ROAD		PALO ALTO	CA	94303	FOOD SERVICE
BECKMAN INSTRUMENTS CAFETERIA	1050	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
BEE CAFE	2479	BAYSHORE ROAD	708	PALO ALTO	CA	94303	FOOD SERVICE
BELLA LUNA	233	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
BISTRO ELAN	448	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
BISTRO ELAN	2363	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
BISTRO MAXINE	548	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
BLOCKBUSTER #06287	102	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
BLOOMINGDALE'S #31	180	EL CAMINO REAL ROAD	1	PALO ALTO	CA	94304	FOOD SERVICE
BLUE SKY 4AW3655	3000	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BON APPETIT @ AFFYMAX	4001	MIRANDA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
BON APPETIT @ WM WARE	3405	HILLVIEW AVENUE	BLDG C	PALO ALTO	CA		FOOD SERVICE
BON VIVANT CAFÉ	535	BRYANT COURT		PALO ALTO	CA		FOOD SERVICE
BOSTON MARKET #2418	3375	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
BOWNE OF PALO ALTO	2455	FABER PLACE		PALO ALTO	CA	94303	FOOD SERVICE
BRAVO FONO	180	EL CAMINO REAL ROAD	99	PALO ALTO	CA	94304	FOOD SERVICE
BUCA DI BEPPO	643	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
CABANA-CROWN PLAZA	4290	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CAFA A LA CARTE	730	WELCH ROAD		PALO ALTO	CA	94304	FOOD SERVICE
CAFE 220	220	UNIVERSITY AVENUE	B	PALO ALTO	CA	94301	FOOD SERVICE
CAFE BRIOCHE	445	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
CAFÉ DEL DOGE	419	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
CAFÉ EPI	405	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CAFE PIAZZA	3000	EL CAMINO REAL ROAD	BLDG 1	PALO ALTO	CA	94306	FOOD SERVICE
CAFE PRO BONO	2437	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
CAFE SOPHIA	2706	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CAFÉ VENETIA	419	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CAFFE RIACE	200	SHERIDAN AVENUE	102	PALO ALTO	CA	94306	FOOD SERVICE
CALAFIA	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
CALIFORNIA CAFE BAR & GRILL	700	WELCH ROAD		PALO ALTO	CA	94304	FOOD SERVICE
CALIFORNIA PIZZA KITCHEN	531	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
CALIFORNIA PIZZA KITCHEN @SSC	180	EL CAMINO REAL ROAD	136	PALO ALTO	CA		FOOD SERVICE
CAMPO PIZZERIA	185	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CARDINAL SUSHI	2051	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CASA ISABEL	2434	PARK BOLEVARD		PALO ALTO	CA	94306	FOOD SERVICE
CASA OLGA	180	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
CASTILLEJA SCHOOL	1310	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
CELIA'S MEXICAN RESTAURANT	3740	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CENTURY LIQUOR	2121	SAINT FRANCIS DRIVE		PALO ALTO	CA	94303	FOOD SERVICE
CHANNING HOUSE	850	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
CHEESECAKE FACTORY	375	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CHEESESTEAK SHOP	2305B	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CHINA DELIGHT	461	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
CHINA MEI	3781	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CHIPOTLE	2675	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CHIPOTLE @ SSC	180	EL CAMINO REAL ROAD	15A	PALO ALTO	CA	94301	FOOD SERVICE
CHO'S RESTAURANT	213	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
CIBO RESTAURANT & BAR	3398	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
CINE ARTS AT PALO ALTO SQUARE	3000	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94306	FOOD SERVICE
CLASSIC RESIDENCE BY HYATT	620	SAND HILL		PALO ALTO	CA	94304	FOOD SERVICE
COCONUTS	642	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
COLD STONE CREAMERY	855	EL CAMINO REAL ROAD	9	PALO ALTO	CA	94301	FOOD SERVICE
COMO ESTA TAQUERIA	2605	MIDDLEFIELD ROAD	A	PALO ALTO	CA	94303	FOOD SERVICE
COUNTER, THE	369	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
COUNTRY SUN	440	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
COUPA CAFE	538	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
COWPER INN	705	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
CRABTREE & EVELYN	180	EL CAMINO REAL ROAD	48	PALO ALTO	CA	94304	FOOD SERVICE
CRATE & BARREL	180	EL CAMINO REAL ROAD	530	PALO ALTO	CA	94304	FOOD SERVICE
CREPEVINE	367	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CROSSROADS WORLD MARKET	720	SAN ANTONIO AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
CRUSTACEAN	564	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
CURRY UP NOW	321	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
DA SICHUAN BISTRO	3781	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DANNY BROWNS	4141	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DARBAR INDIAN CUISINE	129	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
DIAZ MARKET STOP	3487	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DIDDAMS PARTY & TOY STORES	215	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
DINAH'S POOLSIDE COFFEE SHOP	4261	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DOMINO'S PIZZA	240	CALIFORNIA AVENUE	B	PALO ALTO	CA	94306	FOOD SERVICE
DOUCE D'FRANCE	855	EL CAMINO REAL ROAD	104	PALO ALTO	CA	94301	FOOD SERVICE
DRIFTWOOD MARKET	3450	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
DUVENECK SCHOOL	705	ALESTER AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
EDGEWOOD PLAZA	2080	CHANNING AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
EL CARMELO SCHOOL	3024	BRYANT STREET		PALO ALTO	CA	94306	FOOD SERVICE
ELBE RESTAURANT & RUDY'S PUB	117	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
EMPIRE TAP ROOM	651	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
EQUINOX FITNESS CLUB	435	ACACIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
ERNIE'S LIQUORS	3870	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ESPRESSO BAR #5802	795	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94301	FOOD SERVICE
EUROMART	3707	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
EVVIA	420	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
FACEBOOK	1601	CALIFORNIA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
FAIRMEADOW SCHOOL	500	MEADOW ROAD		PALO ALTO	CA	94306	FOOD SERVICE
FAMBRINI'S TERRACE BISTRO	2600	EL CAMINO REAL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
FIRST PRESBYTERIAN CHURCH	1140	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
FISH MARKET THE	3150	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
FLEMING'S STEAKHOUSE	180	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
FOOTHILL SWIM & TENNIS CLUB	3351	MIRANDA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
FRAN'S MARKET	499	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
FREEBIRD'S	2305A	EL CAMINO WAY		PALO ALTO	CA		FOOD SERVICE
FRESH MARKET GROCERY	2080	CHANNING AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
FRESH TASTE CHINESE GARDEN	2111	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
FRY'S ELECTRONICS #1	340	PORTAGE AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
FUKI SUSHI	4119	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
G & J ACQUISTIONS	1161	EMBARCADERO ROAD		PALO ALTO	CA	94303	FOOD SERVICE
GARDEN COURT HOTEL	520	COWPER STREET	2	PALO ALTO	CA	94301	FOOD SERVICE
GARDEN FRESH	460	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
GATEAU ET GANACHE	3261	ASH STREET	B2	PALO ALTO	CA	94306	FOOD SERVICE
GELATO CLASSICO #2	435	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
GODIVA CHOCOLATIER	180	EL CAMINO REAL ROAD	301	PALO ALTO	CA	94304	FOOD SERVICE
GOOD EARTH CAFE & BAKERY	1520	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GOOD EARTH PATIO CAFE	1899	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GOOGLE - GOLDEN CASTLE ADULT DAY CARE	3803	BAYSHORE ROAD		PALO ALTO	CA	94303	FOOD SERVICE
GORDON BIERSCH BREWERY RESTAURANT	640	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
GOTT'S ROADSIDE	855	EL CAMINO REAL ROAD	67	PALO ALTO	CA	94301	FOOD SERVICE
GOURMET FRANKS	180	EL CAMINO REAL ROAD	199	PALO ALTO	CA	94304	FOOD SERVICE
GREEN ELEPHANT GOURMET	3950	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
GUCKENHEIMER @ COOLEY GODWARD KRONISH	3175	HANOVER STREET		PALO ALTO	CA	94306	FOOD SERVICE
GUCKENHEIMER @ PARC	3333	COYOTE HILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GUCKENHEIMER @ STIEFEL/CONNETICS	3160	PORTER DRIVE		PALO ALTO	CA	94304	FOOD SERVICE
GUCKENHEIMER @ WILSON SONSINI GOODRICH	601	CALIFORNIA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
GUCKENHEIMER @ WILSON SONSINI GOODRICH	950	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
GUNN HIGH SCHOOL	780	ARASTRADERO ROAD		PALO ALTO	CA	94306	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
GYROS GYROS	498	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
HAAGEN DAZS	180	EL CAMINO REAL ROAD	230	PALO ALTO	CA	94304	FOOD SERVICE
HAAGEN-DAZS	203	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
HAMBOU CAFÉ	4329	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94306	FOOD SERVICE
HAMILTON THE	555	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
HAPPY DONUTS	3916	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HEWLETT PACKARD	3000	HANOVER STREET		PALO ALTO	CA	94304	FOOD SERVICE
HOBEE'S RESTAURANT	4224	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOLLYWOOD VIDEO #005-592	3903	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOMMA'S BROWN RICE SUSHI	2363	BIRCH STREET	B	PALO ALTO	CA	94306	FOOD SERVICE
HONEY BAKED HAM	4113	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HONG KONG RESTAURANT	3691	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOOVER SCHOOL	445	CHARLESTON ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HOUSE OF BAGELS	526	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
HOWIE'S ARTISAN PIZZA	855	EL CAMINO REAL ROAD	60	PALO ALTO	CA	94301	FOOD SERVICE
HUNAN GARDEN RESTAURANT	3345	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
HYDERABAD HOUSE	448	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
IL FORNAIO	520	COWPER STREET		PALO ALTO	CA	94301	FOOD SERVICE
ILLUSIONS DINING& REATAURANT	260	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
INDO	3295	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
INDOCHINE	2710	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
IZZY'S BROOKLYN BAGELS	477	CALIFORNIA AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
J J & F FOOD STORE	520	COLLEGE AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JACK IN THE BOX	2280	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
JADE PALACE	151	CALIFORNIA AVENUE	E101	PALO ALTO	CA	94306	FOOD SERVICE
JAMBA JUICE #3	855	EL CAMINO REAL ROAD	69	PALO ALTO	CA	94301	FOOD SERVICE
JAMBA JUICE #325	3990	EL CAMINO REAL ROAD	2	PALO ALTO	CA	94306	FOOD SERVICE
JANE LATHROP STANFORD MIDDLE SCHOOL	480	MEADOW ROAD		PALO ALTO	CA	94306	FOOD SERVICE
JANTA INDIAN CUISINE	369	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
JAPANESE TAPAS AND RAMEN	799	SAN ANTONIO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
JIN SHO	454	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JING JING RESTAURANT	443	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
JOANIE'S CAFÉ	405	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JORDAN MIDDLE SCHOOL	750	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
JOYA	339	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
JUANA BRIONES SCHOOL	4100	ORME ST STREET		PALO ALTO	CA	94306	FOOD SERVICE
KANPAI	330	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
KEHILLAH JEWISH HIGH SCHOOL	3900	FABIAN WAY		PALO ALTO	CA	94303	FOOD SERVICE
KIRK'S STEAKBURGERS	855	EL CAMINO REAL ROAD	75	PALO ALTO	CA	94301	FOOD SERVICE
KOREAN BBQ	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
KRUNG SIAM THAI CUISINE	423	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
L&L HAWAIIAN BBQ	3890	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
LA BAGUETTE	180	EL CAMINO REAL ROAD	170	PALO ALTO	CA	94304	FOOD SERVICE
LA BODEGUITA	463	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
LA COMIDA	450	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
LA MORENITA RESTAURANT	800	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
LA STRADA	355	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LLUSIONS DINING & ENTERTAINMENT	260	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
LONG LIFE NOODLE CO	180	EL CAMINO REAL ROAD	393	PALO ALTO	CA	94304	FOOD SERVICE
LONG'S DRUG STORE #292	352	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LONG'S DRUG STORE #575	855	EL CAMINO REAL ROAD	116	PALO ALTO	CA	94301	FOOD SERVICE
LONG'S DRUG STORES #429	2701	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
LOTUS THAI BISTRO	425	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
LOVING HUT	165	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LUCILE S PACKARD CHILDREN'S HOSP	725	WELCH ROAD		PALO ALTO	CA	94304	FOOD SERVICE
LULU'S	855	EL CAMINO REAL ROAD	49	PALO ALTO	CA	94301	FOOD SERVICE
LUNCHSTOP @ LOCKHEED MARTIN #206	3251	HANOVER STREET	206	PALO ALTO	CA	94304	FOOD SERVICE
LYFE	167	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
LYTTON AVE COFFEE ROASTING CO	401	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MACARTHUR PARK	27	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MAC'S SMOKE SHOP	534	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
MACY'S DEPT STORES INC	180	EL CAMINO REAL ROAD	300	PALO ALTO	CA	94304	FOOD SERVICE
MADAME TAM	322	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MANDARIN GOURMET	420	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
MANGO CARIBBEAN RESTAURANT	435	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MAX'S OPERA CAFE	180	EL CAMINO REAL ROAD	711	PALO ALTO	CA	94304	FOOD SERVICE
MAYFIELD BAKERY & CAFÉ	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
MCDONALD'S	180	EL CAMINO REAL ROAD	190	PALO ALTO	CA	94304	FOOD SERVICE
MCDONALD'S RESTAURANT #3094	3128	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
MEDITERRANEAN WRAPS	209	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MEDITERRANEAN WRAPS	433	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
MELT, THE	180	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
MICHAEL'S GELATO CAFE	440	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
MIKE'S CAFE ETC	2680	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
MIKI'S FARM FRESH MARKET	1375	LOCUST STREET		PALO ALTO	CA		FOOD SERVICE
MING'S VILLA	1700	EMBARCADERO ROAD		PALO ALTO	CA	94303	FOOD SERVICE
MOLLIE STONES MARKET	164	CALIFORNIA AVENUE		PALO ALTO	CA	94300	FOOD SERVICE
MONIQUE'S CHOCOLATES				PALO ALTO	CA		FOOD SERVICE
MOUNTAIN MIKE'S PIZZA	3918	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
NEIMAN-MARCUS RESTAURANT	180	EL CAMINO REAL ROAD	400	PALO ALTO	CA	94304	FOOD SERVICE
NEW YORK PIZZA	325	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
NOLA'S	535	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
NORDSTROM #422	180	EL CAMINO REAL ROAD	550	PALO ALTO	CA	94304	FOOD SERVICE
O SUSHI HOUSE	403	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
OHLONE SCHOOL	950	AMARILLO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
OLD PRO	545	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
OLIVE GARDEN RESTAURANT	2515	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
OREN'S HUMMUS SHOP	261	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
OSTERIA	247	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PALANTIR TECHNOLOGIES		UNIVERSITY AVENUE		PALO ALTO	CA		FOOD SERVICE
PALO ALTO BAKING COMPANY	381	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO CAFE	2675	MIDDLEFIELD ROAD	A	PALO ALTO	CA	94303	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
PALO ALTO CHEVRON	3897	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO CITY HALL CAFE	250	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO COMMONS - NORTH	4041	EL CAMINO WAY		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO CREAMERY AT STANFORD	180	EL CAMINO REAL ROAD	2A	PALO ALTO	CA	94304	FOOD SERVICE
PALO ALTO ELKS LODGE	4249	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO GRILL	140	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO HILLS GOLF & COUNTRY CLUB	3000	ALEXIS DRIVE		PALO ALTO	CA	94304	FOOD SERVICE
PALO ALTO NURSING CENTER	911	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO PIZZA CO.	2434	PARK BOLEVARD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO SENIOR HIGH SCHOOL	50	EMBARCADERO ROAD		PALO ALTO	CA	94301	FOOD SERVICE
PALO ALTO SHELL	2200	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO SOL	408	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PALO ALTO UNOCAL	835	SAN ANTONIO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
PALO VERDE SCHOOL	3450	LOUIS ROAD		PALO ALTO	CA	94303	FOOD SERVICE
PAMF GUCKENHEIMER	795	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
PAMPAS	529	ALMA STREET		PALO ALTO	CA	94301	FOOD SERVICE
PANACHE CATERING	3261	ASH STREET	B	PALO ALTO	CA	94306	FOOD SERVICE
PANDA EXPRESS	2310	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PAPA JOHN'S PIZZA	3898	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PAPA MURPHYS	2730	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PAPASITO'S SPORTS BAR & GRILL	2115	SAINT FRANCIS DRIVE		PALO ALTO	CA	94303	FOOD SERVICE
PASTA D'ANGELO	326	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PASTIS BISTRO	447	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PATIO @ RUDY'S, THE	412	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
PATXI'S CHICAGO PIZZA	441	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
PEET'S COFFEE & TEA	855	EL CAMINO REAL ROAD	77	PALO ALTO	CA	94301	FOOD SERVICE
PEET'S COFFEE & TEA	153	HOMER AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PEET'S COFFEE & TEA #111	3904	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PENINSULA CREAMERY DAIRY FOUNTAIN	900	HIGH STREET		PALO ALTO	CA	94301	FOOD SERVICE
PENINSULA FOUNTAIN & GRILL	566	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
PF CHANG'S CHINA BISTRO	180	EL CAMINO REAL ROAD	900	PALO ALTO	CA	94304	FOOD SERVICE
PIAZZA'S FINE FOODS GROCERY	3922	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PIZZA CHICAGO	4115	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
PIZZA MY HEART	220	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
PLUTO'S	482	UNIVERSITY AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
POMMAND CAFE	3163	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
PRINTERS CAFE	320	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
PROLIFIC OVEN THE	550	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
R&B SEAFOOD RESTAURANT	2209	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
RAMONA'S PIZZA	2313	BIRCH STREET		PALO ALTO	CA	94306	FOOD SERVICE
RANGOON RESTAURANT	565	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
RANGOON RUBY'S	445	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
REPASADO	236	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
RICK'S ICE CREAM	3950	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ROJOZ WRAPS	3906	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	FOOD SERVICE
ROSE & CROWN	547	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
ROUND TABLE PIZZA	702	COLORADO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
ROUND TABLE PIZZA #15	263	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
S O S FINE FOODS	949	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
SAFEWAY #1682	2811	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
SAN ANTONIO AUTO SERVICES INC	699	SAN ANTONIO AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SANCHO'S TAQUERIA	491	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SANCHO'S TAQUERIA	2727	MIDDLEFIELD ROAD		PALO ALTO	CA		FOOD SERVICE
SAP CAFÉ D-BON APPETIT	3410	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SAP CAFETERIA @ 3420 HILLVIEW AVE	3420	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SAP CAFETERIA @ 3450 HILLVIEW AVE	3450	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SAP CAFETERIA-BON APPETIT	3475	DEER CREEK ROAD		PALO ALTO	CA	94304	FOOD SERVICE
SAP-BON APPETIT	3412	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SATURA CAKES	320	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SCHAUB'S MEAT FISH & POULTRY	180	EL CAMINO REAL ROAD	395	PALO ALTO	CA	94304	FOOD SERVICE
SCOTT'S SEAFOOD GRILL & BAR	855	EL CAMINO REAL ROAD	1	PALO ALTO	CA	94301	FOOD SERVICE
SCOTTY'S BAR	548	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
SEE'S CANDIES #45	180	EL CAMINO REAL ROAD	680	PALO ALTO	CA	94304	FOOD SERVICE
SHERATON PALO ALTO	625	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
SHOKOOLAT	516	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SIAM ORCHID	496	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SIAM ROYAL AUTHENTIC THAI CUISINE	338	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SIGONA FARMERS MKT	180	EL CAMINO REAL ROAD	399	PALO ALTO	CA	94304	FOOD SERVICE
SIMPLY SANDWICHES	2431	ASH STREET		PALO ALTO	CA	94306	FOOD SERVICE
SLIDERBAR CAFÉ	324	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SMOG PROS ARCO #1326	840	SAN ANTONIO AVENUE		PALO ALTO	CA	94303	FOOD SERVICE
SO GONG DONG TOFU HOUSE	4127	EL CAMINO REAL ROAD	A	PALO ALTO	CA	94306	FOOD SERVICE
SODEXHO @ SCHERING PLOUGH BIOPHARMA	901	CALIFORNIA AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
SODEXHO MGNT INC@ HP3000 HANOVER BLD	3000	HANOVER STREET	20C	PALO ALTO	CA	94304	FOOD SERVICE
SODEXHO MNGT INC-HP STANFORD SITE	1501	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
SOME KIND OF PLACE- A KOREAN BBQ	855	EL CAMINO REAL ROAD	85	PALO ALTO	CA	94301	FOOD SERVICE
SPACE SYSTEMS LORAL	3825	FABIAN WAY		PALO ALTO	CA	94303	FOOD SERVICE
SPAGO	265	LYTTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SPALTI RISTORANTE	417	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SPICE KIT	340	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SPOT-A-PIZZA PLACE	115	HAMILTON AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SPROUTS	168	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
ST ELIZABETH SETON SCHOOL	1095	CHANNING AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
ST MICHAEL'S ALLEY	806	EMERSON STREET		PALO ALTO	CA	94303	FOOD SERVICE
TRASH/RECYCLING	180	EL CAMINO REAL ROAD		PALO ALTO	CA		FOOD SERVICE
STANFORD TERRACE INN	531	STANFORD AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
STANFORD THEATRE FOUNDATION	221	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
STANFORD UNIVERSITY	3160	PORTER DRIVE		PALO ALTO	CA	94304	FOOD SERVICE
STARBUCKS #5555	2775	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
STARBUCKS #9870	361	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
STARBUCK'S COFFEE #17011	3885	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
STARBUCKS COFFEE #2822	180	EL CAMINO REAL ROAD	79	PALO ALTO	CA	94304	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
STARBUCKS COFFEE #2886	4131	EL CAMINO REAL ROAD	101	PALO ALTO	CA	94306	FOOD SERVICE
STARBUCKS COFFEE #5541	2000	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
STARBUCKS COFFEE #565	276	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
STEAM	209	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SU HONG	4256	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
SU HONG RESTAURANT PALO ALTO	4111	EL CAMINO WAY		PALO ALTO	CA	94306	FOOD SERVICE
SUBWAY #27048	421	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
SUBWAY #30816	4131	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
SUBWAY #32950	2717	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
SUNDANCE MINE COMPANY	1921	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
SUSHI HOUSE	855	EL CAMINO REAL ROAD	158	PALO ALTO	CA	94301	FOOD SERVICE
SUSHI TOMO	4131	EL CAMINO WAY		PALO ALTO	CA	94306	FOOD SERVICE
SUSHI TOMO	201	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
SZECHWAN CAFE	406	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
TACO BELL #2297	910	CHARLESTON ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TACOLICIOUS	636	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
TAIPAN PALO ALTO	560	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
TAMARINE RESTAURANT	546	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
TANDOORI OVEN	365	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
TAQUERIA AZTECA	321	CALIFORNIA AVENUE	2	PALO ALTO	CA	94306	FOOD SERVICE
TAQUERIA EL GRULLENSE	3636	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TEA TIME-TEA LOVERS SHOP	542	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
TEAVANA # 26	180	EL CAMINO REAL ROAD	3	PALO ALTO	CA	94304	FOOD SERVICE
TERMAN MIDDLE SCHOOL	655	ARASTRADERO ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TERRONE PIZZERIA	448	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
TEUSCHER CHOCOLATE OF SWITZERLAND	180	EL CAMINO REAL ROAD	151	PALO ALTO	CA	94304	FOOD SERVICE
THAI CITY RESTAURANT	3691	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
THAIPHOON RESTAURANT	543	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
THE SEA BY ALEXANDER	4269	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
THREE SEASONS RESTAURANT	518	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
TIBCO-BON APPETIT	3307	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE
TOFU HOUSE	4217	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
TRADER JOES	855	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
UMAMI BURGER	452	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
UNIVERSITY CAFÉ	271	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
UNIVERSITY CLUB OF PALO ALTO	3277	MIRANDA AVENUE		PALO ALTO	CA	94300	FOOD SERVICE
UZUMAKI SUSHI	451	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
VA HOSPITAL	3801	MIRANDA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
VALERO OF PALO ALTO	1963	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
VARIAN CAFETERIA	3130	HANSEN WAY	4B	PALO ALTO	CA	94304	FOOD SERVICE
VERO	530	BRYANT STREET		PALO ALTO	CA	94301	FOOD SERVICE
VILLAGE CHEESE HOUSE INC	855	EL CAMINO REAL ROAD	157	PALO ALTO	CA	94301	FOOD SERVICE
VIN VINO WINE	437	CALIFORNIA AVENUE		PALO ALTO	CA	94306	FOOD SERVICE
VINO LOCALE	431	KIPLING STREET		PALO ALTO	CA	94301	FOOD SERVICE
VM WARE	902	ARASTRADERO ROAD		PALO ALTO	CA	94304	FOOD SERVICE
VMWARE BUILDING HTC	3431	HILLVIEW AVENUE		PALO ALTO	CA	94304	FOOD SERVICE

FOOD SERVICE ESTABLISHMENTS

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
WALGREENS #06869	2605	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
WALGREENS #0781	300	UNIVERSITY AVENUE		PALO ALTO	CA	94301	FOOD SERVICE
WALGREENS #3344	4170	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
WALTER HAYS SCHOOL	1525	MIDDLEFIELD ROAD		PALO ALTO	CA	94303	FOOD SERVICE
WEBSTER HOUSE	401	WAVERLEY STREET		PALO ALTO	CA	94301	FOOD SERVICE
WEIGHT WATCHERS #3069	855	EL CAMINO REAL ROAD	88	PALO ALTO	CA	94301	FOOD SERVICE
WEST FRESH	2237	EL CAMINO REAL ROAD		PALO ALTO	CA	94306	FOOD SERVICE
WESTERN DINING @ CPI	811	HANSEN WAY		PALO ALTO	CA	94304	FOOD SERVICE
WESTIN PALO ALTO	675	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
WHOLE FOODS MARKET	774	EMERSON STREET		PALO ALTO	CA	94301	FOOD SERVICE
WILSON SONSINI GOODRICH - GUCKENHEIMER	650	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE
WINE ROOM, THE	520	RAMONA STREET		PALO ALTO	CA	94301	FOOD SERVICE
YUCCA DE LAC	180	EL CAMINO REAL ROAD		PALO ALTO	CA	94301	FOOD SERVICE
ZIBIBBO'S	430	KIPLING STREET		PALO ALTO	CA	94301	FOOD SERVICE
ZYME & DINE CAFE	925	PAGE MILL ROAD		PALO ALTO	CA	94304	FOOD SERVICE

MACHINE SHOP FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
ALZA CORPORATION	2575	HANOVER STREET	BLDG. D	PALO ALTO	CA	94304-	MACHINE SHOP
ALZA CORPORATION	1450	PAGE MILL ROAD	BLDG. N	PALO ALTO	CA	94303-	MACHINE SHOP
BARON WELDING & IRON WORKS, INC.	255	DEMETER		PALO ALTO	CA	94303-	MACHINE SHOP
BECKMAN INSTRUMENTS	1050	PAGE MILL ROAD	BLDG-2B/3	PALO ALTO	CA	94304-	MACHINE SHOP
COMMUNICATION & POWER INDUSTRY	811	HANSEN WAY	BLDG-1/2	PALO ALTO	CA	94303-0750	MACHINE SHOP
GEMFIRE CORPORATION	2440	EMBARCADERO WAY		PALO ALTO	CA	94303-	MACHINE SHOP
HAMMON PLATING CORPORATION	890	COMMERCIAL STREET		PALO ALTO	CA	94303-	MACHINE SHOP
HEWLETT PACKARD	1601	CALIFORNIA AVENUE	BLDG. 17	PALO ALTO	CA	94304-	MACHINE SHOP
HEWLETT PACKARD LABORATORIES	1501	PAGE MILL ROAD	BLDG. 1-6	PALO ALTO	CA	94303-	MACHINE SHOP
NOVACEPT	1047	ELWELL COURT		PALO ALTO	CA	94303-	MACHINE SHOP
QUALITY METAL SPIN/MACHIN.	4047	TRANSPORT STREET		PALO ALTO	CA	94303-	MACHINE SHOP
SAS TAP & STUD EXTRACTION	3516	EL CAMINO REAL		PALO ALTO	CA	94306-	MACHINE SHOP
SPACE SYSTEMS/LORAL	3825	FABIAN WAY	M/S D-07	PALO ALTO	CA	94303-4697	MACHINE SHOP
SPECIFIC PLATING	930	INDUSTRIAL AVENUE		PALO ALTO	CA	94303-	MACHINE SHOP
SYNTEX CORPORATION	3401	HILLVIEW AVENUE	BLDG. 1, 2	PALO ALTO	CA	94304-	MACHINE SHOP
VA PALO ALTO HEALTH CARE SYS	3801	MIRANDA ROAD		PALO ALTO	CA	94304-	MACHINE SHOP
VARIAN ASSOCIATES, INC	3075	HANSEN WAY	BLDG. 7	PALO ALTO	CA	94304-	MACHINE SHOP

OTHER FACILITIES

Business Name	Street No	Street Name	Unit	City	State	Zip Code	Business Type
CITY OF PALO ALTO ANIMAL SERVICES	3281	BAYSHORE ROAD		PALO ALTO	CA	94303	ANIMAL SERVICES
EL CAMINO ANIMAL HOSPITAL	2951	EL CAMINO REAL		PALO ALTO	CA	94306	ANIMAL SERVICES
THE ANIMAL DOCTORS	461	PAGE MILL ROAD		PALO ALTO	CA	94306	ANIMAL SERVICES
VCA STANFORD ANIMAL HOSPITAL	4111	EL CAMINO REAL		PALO ALTO	CA	94306	ANIMAL SERVICES
PALO ALTO HARDWARE	875	ALMA STREET		PALO ALTO	CA	94301	BUILDING MATERIAL CENTERS
PENINSULA HARDWARE	2676	MIDDLEFIELD ROAD		PALO ALTO	CA	94306	BUILDING MATERIAL CENTERS
VA PALO ALTO HEALTH CARE SYSTEM	3801	MIRANDA AVENUE		PALO ALTO	CA	94304	CLEANING SERVICES
PALO ALTO LANDFILL	2380	EMBARCADERO WAY		PALO ALTO	CA	94303	LANDFILLS
BARRON PARK NURSERY AND FLORIST	3876	EL CAMINO REAL		PALO ALTO	CA	94306	NURSURIES / GREENHOUSES
CIARDELLA'S GARDEN SUPPLY INC.	1001	SAN ANTONIO ROAD		PALO ALTO	CA	94303	NURSURIES / GREENHOUSES
COMMON GROUND ORGANIC GARDEN SUPPLY	559	COLLEGE AVENUE		PALO ALTO	CA	94306	NURSURIES / GREENHOUSES
SUMMER WINDS NURSERY	725	SAN ANTONIO ROAD		PALO ALTO	CA	94303	NURSURIES / GREENHOUSES
CITY OF PALO ALTO RECYCLING CENTER	2380	EMBARCADERO ROAD		PALO ALTO	CA	94303	RECYCLING CENTERS

PERMITTED ACTIVE FACILITIES

Business Name	Street No	Street Name	Unit	City	Zip Code	State	Business Type
ACME BIOSCIENCES	3941	EAST BAYSHORE ROAD		PALO ALTO	94303	CA	BIOTECH LAB
ANACOR PHARMACEUTICALS, INC.	1060	EAST MEADOW CIRCLE		PALO ALTO	94303	CA	PHARM/RESEARCH
ANACOR PHARMACEUTICALS, INC.	1020	EAST MEADOW CIRCLE		PALO ALTO	94303	CA	DEVELOPMENT
COMMUNICATIONS & POWER INDUSTRIES, LLC	811	HANSEN WAY	BLDG. 2	PALO ALTO	94304	CA	METAL FINISHING
CRYSTAL TECHNOLOGY, LLC	1040	EAST MEADOW CIRCLE		PALO ALTO	94303	CA	SEMI-CONDUCTOR
DIFFRACTION OPTICS	4035	TRANSPORT STREET		PALO ALTO	94303	CA	OPTICAL POLISHING AND GRINDING
GENENCOR (A DANISCO DIVISION)	925	PAGE MILL ROAD		PALO ALTO	94304-1013	CA	BIOTECHNOLOGY R&D
HAMMON PLATING CORPORATION	890	COMMERCIAL STREET		PALO ALTO	94303	CA	PRECIOUS METAL PLATING
HEWLETT PACKARD 1-6	1501	PAGE MILL ROAD	BLDG. 1-6	PALO ALTO	94304	CA	NON-CATEGORICAL SIU
HILLVIEW CLINICAL LAB	3375	HILLVIEW AVENUE		PALO ALTO	94304	CA	CLINICAL LAB OF STANFORD HOSPITAL
L.S.P. CHILDREN'S HOSPITAL	725	WELCH ROAD		PALO ALTO	94304	CA	HOSPITAL AND MEDICAL SERVICES
LOCKHEED MARTIN SPACE SYSTEMS COMPANY	3251	HANOVER STREET		PALO ALTO	94304-1187	CA	GUIDED MISSLES AND SPACE VEHICLES
MERCK SHARP & DOHME CORPORATION	855	SOUTH CALIFORNIA AVENUE		PALO ALTO	94304	CA	PHARMACEUTICAL RESEARCH
MERCK SHARP & DOHME CORPORATION	901	SOUTH CALIFORNIA AVE		PALO ALTO	94304	CA	PHARMACEUTICAL RESEARCH
NANOSYS, INC.	2625	HANOVER STREET		PALO ALTO	94304	CA	RESEARCH LABORATORIES
PALO ALTO LANDFILL	2380	EMBARCADERO ROAD		PALO ALTO	94303	CA	NON-EPA
PALO ALTO MEDICAL FOUNDATION	795	EL CAMINO REAL	BLDG. B & C	PALO ALTO	94301	CA	MEDICAL CLINIC
PALO ALTO RESEARCH CENTER, INC.	3333	COYOTE HILL ROAD		PALO ALTO	94304-1314	CA	ELECTRONIC
PALO ALTO RESEARCH CENTER, INC.	3406	HILLVIEW AVENUE	BLDG. 34	PALO ALTO	94304	CA	ELECTRONIC
SPACE SYSTEMS/LORAL, LLC	3825	FABIAN WAY		PALO ALTO	94303	CA	SATELLITE SYSTEM MFG.
SPACE SYSTEMS/LORAL, LLC	1034/1036	E. MEADOW CIRCLE		PALO ALTO	94303	CA	ETCHING, GRINDING, POLISHING
SPECIFIC PLATING COMPANY	936	INDUSTRIAL AVE		PALO ALTO	94303	CA	PLATING SHOP
STANFORD SCHOOL OF MEDICINE	855	CALIFORNIA AVENUE		PALO ALTO	94304	CA	TEACHING AND RESEARCH
STANFORD SCHOOL OF MEDICINE	1651	PAGE MILL ROAD		PALO ALTO	94304-1209	CA	UNIVERSITY BIOMEDICAL RESEARCH
STANFORD SCHOOL OF MEDICINE	1501	CALIFORNIA AVENUE		PALO ALTO	94304	CA	BIOMEDICAL RESEARCH
STANFORD SCHOOL OF MEDICINE	1050	ARASTRADERO ROAD		PALO ALTO	94304	CA	BIOMEDICAL RESEARCH
STANFORD SCHOOL OF MEDICINE	3373	HILLVIEW AVENUE		PALO ALTO	94304	CA	RESEARCH
TARGET DISCOVERY, INC.	4030	FABIAN WAY		PALO ALTO	94303	CA	BIOTECH
TESLA MOTORS INC.	3500	DEER CREEK ROAD		PALO ALTO	94304-	CA	VEHICLE BATTERY MANUFACTURING
TRANSLUCENT PHOTONICS	952	COMMERICAL STREET		PALO ALTO	94303	CA	SEMICONDUCTOR RESEARCH LAB
VA PALO ALTO HEALTH CARE SYSTEM	3801	MIRANDA AVENUE		PALO ALTO	94304-1207	CA	EPA NON-CATEGORICAL SIGNIFICANT
VARIAN MEDICAL SYSTEMS	3120	HANSEN WAY		PALO ALTO	94304-	CA	MEDICAL EQUIPMENT R & D

DRY CLEANER FACILITIES

Name	No	Street Name	Unit	City	State	Zip	Business Type
AJ'S GREEN CLEANERS	395	S. CALIFORNIA AVENUE		PALO ALTO	CA	94306-	DRY CLEANERS
AJ'S QUICK CLEAN CENTER	3175	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-3044	DRY CLEANERS
ALPHA CLEANERS	4214	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
BLU-WHITE CLEANERS	2740	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-	DRY CLEANERS
BLU-WHITE CLEANERS II	440	HIGH STREET		PALO ALTO	CA	94301-	DRY CLEANERS
BRITE 'N CLEAN CLEANERS	433	CAMBRIDGE AVENUE		PALO ALTO	CA	94306-1614	DRY CLEANERS
CALIFORNIA AVENUE NORGE	240	CALIFORNIA AVENUE, SOUTH		PALO ALTO	CA	94306-1618	DRY CLEANERS
CALIFORNIA CLEANERS	395	CALIFORNIA STREET		PALO ALTO	CA	94306-	DRY CLEANERS
CARDINAL DRIVE-IN CLEANERS	203	FOREST AVENUE		PALO ALTO	CA	94301-2511	DRY CLEANERS
CASA OLGA CLEANERS	4224	EL CAMINO REAL		PALO ALTO	CA	94306-4404	DRY CLEANERS
CHARLESTON CLEANERS	3900	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-	DRY CLEANERS
ECONOMY CLEANERS	486	HAMILTON AVENUE		PALO ALTO	CA	94301-	DRY CLEANERS
ELITE CLEANERS & TAILORS	464	UNIVERSITY AVENUE		PALO ALTO	CA	94301-1812	DRY CLEANERS
EMERSON LAUNDRY CENTER	926	EMERSON STREET		PALO ALTO	CA	94301-2414	DRY CLEANERS
EXQUISITE CLEANERS	706	COLORADO AVENUE		PALO ALTO	CA	94306-	DRY CLEANERS
FINE CLEANERS	2103	EL CAMINO REAL		PALO ALTO	CA	94306-1540	DRY CLEANERS
GATE CLEANERS	439	HAMILTON AVENUE		PALO ALTO	CA	94301-1810	DRY CLEANERS
HOLIDAY CLEANERS	595	BRYANT STREET		PALO ALTO	CA	94301-1704	DRY CLEANERS
LYTTON CLEANERS	489	LYTTON AVENUE		PALO ALTO	CA	94301-1535	DRY CLEANERS
MIKE'S ONE HOUR CLEANER	3886	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
NEW HOLIDAY CLEANERS	2685	MIDDLEFIELD ROAD		PALO ALTO	CA	94301-	DRY CLEANERS
NOUVELLE BRIDAL BOUTIQUE	3705	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
PALO ALTO CLEANERS	3666	EL CAMINO REAL		PALO ALTO	CA	94306-	DRY CLEANERS
PALO ALTO DELIVERY CLEANERS	275	HAWTHORNE AVENUE	#240	PALO ALTO	CA	94301-	DRY CLEANERS
PARKS DRY CLEANERS	385	STANFORD SHOPPING CTR		PALO ALTO	CA	94304-1425	DRY CLEANERS
PRIMO CLEANERS	2363	BIRCH STREET		PALO ALTO	CA	94306-1602	DRY CLEANERS
PURE PLUS CLEANERS	2790	MIDDLEFIELD ROAD		PALO ALTO	CA	94306-2519	DRY CLEANERS
ROY'S CLEANERS	2029	EL CAMINO REAL		PALO ALTO	CA	94306-1124	DRY CLEANERS
STANFORD BARN CLEANERS	700	WELCH ROAD		PALO ALTO	CA	94304-1502	DRY CLEANERS
STANFORD CLEANERS	2875	EL CAMINO REAL		PALO ALTO	CA	94306-2205	DRY CLEANERS
TIDY TOWN CLEANERS	163	EVERETT AVENUE		PALO ALTO	CA	94301-1033	DRY CLEANERS
TOWN & COUNTRY CLEANERS	42	TOWN COUNTRY VILLAGE		PALO ALTO	CA	94301-2326	DRY CLEANERS

Appendix 4-3

C.4.c.iii.(3) Types of Violations Noted by Business Category

Industrial Business Categories Fiscal Year

City: Palo Alto

Business Categories	Num Inspection	Actual Discharge	Potential or Other
Automotive	31	0	3
Electric/Electrical Components	1	0	0
Food Service	247	1	45
Metal Manufacturing	1	0	0
Other - Aerospace Research	2	0	0
Other - Biomedical Research	10	0	0
Other - Children's Hospital	1	0	0
Other - Clinical Labs	1	0	0
Other - Computer Design and Semiconductor Research	2	0	0
Other - electric vehicle battery manufacturing and research	1	0	0
Other - Federal Hospital	1	0	0
Other - Health Care Facility	1	0	0
Other - Industrial Enzyme R&D	2	0	0
Other - Medical Facility with Clinical Laboratory	1	0	0
Other - Metal Finisher 433.15	6	0	0
Other - Metal Finisher 433.17	1	0	0
Other - Metal Finisher, Zero Discharge 433.17	2	0	0
Other - Nano Technology R&D	1	0	0
Other - Nano Technology Research	1	0	0
Other - Optics Manufacturer/glass polishing, NON-EPA	1	0	0
Other - Pharmaceutical Research	5	0	0
Other - Pharmaceutical Research and Development	3	0	0
Other - R&D semiconductors, electronics, computers	1	0	0
Other - Satellite Manufacturing	1	0	0
Other - Semiconductor Manufacturer 469	1	0	0
Other - Semiconductor Research	1	0	0
Other - Zero discharge metal finisher	1	0	0
Totals For City : Palo Alto	**327**	**1**	**48**

Appendix 5-1
C.5.c.iii Complaint and Spill Response Phone Numberand Spill Contact List

From Palo Alto Website:
http://www.cityofpaloalto.org/news/displaynews.asp?NewsID=338&TargetID=285

Reporting Spills, Dumping, and Back-Ups

The Regional Water Quality Control Plant (RWQCP) treats wastewater for the East Palo Alto Sanitary District, Los Altos, Los Altos Hills, Mountain View, Palo Alto, and Stanford. However, **different agencies handle stormwater, collection system, and spill response issues** in these cities. Below is a list of City agencies in our service area that can be contacted.

Reporting Spills, Dumping, and Back-Ups In Palo Alto

The following information is for Palo Alto residents only!

Call to Report Hazardous Spills:
If you notice any unusual substance in or around a storm drain, or if you see someone dumping anything into a storm drain, don't wait! Call the City of Palo Alto 24-hour communications line at 650-329-2413 immediately.

Call the City at 650-329-2413 if you see any spill of a potentially hazardous material in or around a street, or gutter, in or around local creeks or the Bay, or elsewhere in the outdoor environment.
If you find out that hazardous materials have been dumped in the sewer system, call the Regional Water Quality Control Plant at 650-329-2598.

Call if a Sewer Line is Blocked:
Call the Utilities Emergency Line: 650-329-2579
Note: If your drains back up because roots are clogging the sewer line, use mechanical root removal, not crystal-form root killers you flush down the toilet. Mechanical root removal is the most environmentally sound method of controlling roots in sewer pipes. Use of crystal-form, copper-based root killers have been banned in the Bay Area. They are also not as effective as mechanical removal, and they contribute significant amounts of copper (which is toxic to marine life) to the Bay's sensitive ecosystem.

Call for a Clogged Storm Drain:
In an emergency (flooding imminent), call the Utilities Emergency Line at 650-329-2579

If it's not an emergency, call Storm Drain Maintenance at 650-496-6974

Reporting Spills, Dumping, and Back-Ups in Cities Other Than Palo Alto

- East Palo Alto Sanitary District
  Back-Ups 650-325-9021
  Storm Drains 650-853-3189
  Spills and Dumping 650-325-9021
  RWQCP(Sewer) 650-329-2598
- Los Altos
  Back-Ups 650-947-2785 / 650-947-2770
  Storm Drains 650-948-0482 / 650-948-8223
  Spills and Dumping 911
  RWQCP(Sewer) 650-329-2598
- Los Altos Hills
  Back-Ups 650-941-7222 / 408-299-3233
  Storm Drains 650-941-7222 / 408-299-3233
  Spills and Dumping 911
  RWQCP(Sewer) 650-329-2598
- Mountain View
  Back-Ups 650-903-6329
  Storm Drains 650-903-6329

Spills and Dumping 650-903-6329
RWQCP(Sewer) 650-329-2598

- Stanford
  Back-Ups 650-723-2281 (Work Control)
  Storm Drains 650-723-2281 (Work Control)
  Spills and Dumping 650-723-2281 (Work Control)
  RWQCP(Sewer) 650-329-2598

Posted May 15, 2012

Appendix 9-1
C.9.d City of Palo Alto IPM Contract Language

CITY OF PALO ALTO CONTRACT NO.: S10134890

AGREEMENT BETWEEN THE CITY OF PALO ALTO AND AGURTO CORPORATION DBA PESTEC FOR PROFESSIONAL SERVICES IPM STRUCTURAL PEST CONTROL

This AGREEMENT is entered into on this 15th day of March, 2010, by and between the CITY OF PALO ALTO, a California chartered municipal corporation ("CITY"), and Agurto Corporation dba Pestec, a Californian corporation, located at 1555 Yosemite Avenue, Suite 46, San Francisco, CA 94124 ("CONSULTANT").

RECITALS

The following recitals are a substantive portion of this Agreement.

A. CITY intends to design a citywide Integrated Pest Management (IPM) pest control services ("Project") and desires to engage a consultant to coordinate the IPM program in connection with the Project ("Services").

B. CONSULTANT has represented that it has the necessary professional expertise, qualifications, and capability, and all required licenses and/or certifications to provide the Services.

C. CITY in reliance on these representations desires to engage CONSULTANT to provide the Services as more fully described in Exhibit "A", attached to and made a part of this Agreement.

NOW, THEREFORE, in consideration of the recitals, covenants, terms, and conditions, this Agreement, the parties agree:

AGREEMENT

SECTION 1. SCOPE OF SERVICES. CONSULTANT shall perform the Services described in Exhibit "A" in accordance with the terms and conditions contained in this Agreement. The performance of all Services shall be to the reasonable satisfaction of CITY.

SECTION 2. TERM.
The term of this Agreement shall be from the date of its full execution through March 14, 2013 unless terminated earlier pursuant to Section 19 of this Agreement.

SECTION 3. SCHEDULE OF PERFORMANCE. Time is of the essence in the performance of Services under this Agreement. CONSULTANT shall complete the Services within the term of this Agreement and in accordance with the schedule set forth in Exhibit "B", attached to and made a part of this Agreement. Any Services for which times for performance are not specified in this Agreement shall be commenced and completed by CONSULTANT in a reasonably prompt and timely manner based upon the circumstances and direction communicated to the CONSULTANT. CITY's agreement to extend the term or the schedule for performance shall not preclude recovery of damages for delay if the extension is required due to the fault of CONSULTANT.

SECTION 4. NOT TO EXCEED COMPENSATION. The compensation to be paid to CONSULTANT for performance of the Services described in Exhibit "A", including both payment for professional services and reimbursable expenses, shall not exceed Thirty Five Thousand Dollars per year ($35,000 / year). In the event Additional Services are authorized, the total compensation for services and reimbursable expenses shall not exceed Three Thousand Five Hundred Dollars ($3,500). The applicable rates and schedule of payment are set out in Exhibit "C-1", entitled "HOURLY RATE SCHEDULE," which is attached to and made a part of this Agreement.

Additional Services, if any, shall be authorized in accordance with and subject to the provisions of Exhibit "C". CONSULTANT shall not receive any compensation for Additional Services performed without the prior written authorization of CITY. Additional Services shall mean any work that is determined by CITY to be necessary for the proper completion of the Project, but which is not included within the Scope of Services described in Exhibit "A".

SECTION 5. INVOICES. In order to request payment, CONSULTANT shall submit monthly invoices to the CITY describing the services performed and the applicable charges (including an identification of personnel who performed the services, hours worked, hourly rates, and reimbursable expenses), based upon the CONSULTANT's billing rates (set forth in Exhibit "C-1"). If applicable, the invoice shall also describe the percentage of completion of each task. The information in CONSULTANT's payment requests shall be subject to verification by CITY. CONSULTANT shall send all invoices to the City's project manager at the address specified in Section 13 below. The City will generally process and pay invoices within thirty (30) days of receipt.

SECTION 6. QUALIFICATIONS/STANDARD OF CARE. All of the Services shall be performed by CONSULTANT or under CONSULTANT's supervision. CONSULTANT represents that it possesses the professional and technical personnel necessary to perform the Services required by this Agreement and that the personnel have sufficient skill and experience to perform the Services assigned to them. CONSULTANT represents that it, its employees and subconsultants, if permitted, have and shall maintain during the term of this Agreement all licenses, permits, qualifications, insurance and approvals of whatever nature that are legally required to perform the Services.

All of the services to be furnished by CONSULTANT under this agreement shall meet the professional standard and quality that prevail among professionals in the same discipline and of similar knowledge and skill engaged in related work throughout California under the same or similar circumstances.

SECTION 7. COMPLIANCE WITH LAWS. CONSULTANT shall keep itself informed of and in compliance with all federal, state and local laws, ordinances, regulations, and orders that may affect in any manner the Project or the performance of the Services or those engaged to perform Services under this Agreement. CONSULTANT shall procure all permits and licenses, pay all charges and fees, and give all notices required by law in the performance of the Services.

SECTION 8. ERRORS/OMISSIONS. CONSULTANT shall correct, at no cost to CITY, any and all errors, omissions, or ambiguities in the work product submitted to CITY, provided CITY gives notice to CONSULTANT. If CONSULTANT has prepared plans and specifications or other design documents to construct the Project, CONSULTANT shall be obligated to correct any and all errors, omissions or ambiguities discovered prior to and during the course of construction of the Project. This obligation shall survive termination of the Agreement.

SECTION 9. COST ESTIMATES. If this Agreement pertains to the design of a public works project, CONSULTANT shall submit estimates of probable construction costs at each phase of design submittal. If the total estimated construction cost at any submittal exceeds ten percent (10%) of the CITY's stated construction budget, CONSULTANT shall make recommendations to the CITY for aligning the PROJECT design with the budget, incorporate CITY approved recommendations, and revise the design to meet the Project budget, at no additional cost to CITY.

SECTION 10. INDEPENDENT CONTRACTOR. It is understood and agreed that in performing the Services under this Agreement CONSULTANT, and any person employed by or contracted with CONSULTANT to furnish labor and/or materials under this Agreement, shall act as and be an independent contractor and not an agent or employee of the CITY.

SECTION 11. ASSIGNMENT. The parties agree that the expertise and experience of CONSULTANT are material considerations for this Agreement. CONSULTANT shall not assign or transfer any interest in this Agreement nor the performance of any of CONSULTANT's obligations hereunder without the prior written consent of the city manager. Consent to one assignment will not be deemed to be consent to any subsequent assignment. Any assignment made without the approval of the city manager will be void.

SECTION 12. SUBCONTRACTING.

CONSULTANT shall not subcontract any portion of the work to be performed under this Agreement without the prior written authorization of the city manager or designee.

CONSULTANT shall be responsible for directing the work of any subconsultants and for any compensation due to subconsultants. CITY assumes no responsibility whatsoever concerning compensation. CONSULTANT shall be fully responsible to CITY for all acts and omissions of a subconsultant. CONSULTANT shall change or add subconsultants only with the prior approval of the city manager or his designee.

SECTION 13. PROJECT MANAGEMENT. CONSULTANT will assign Luis Agurto as the

project director to have supervisory responsibility for the performance, progress, and execution of the Services to represent CONSULTANT during the day-to-day work on the Project. If circumstances cause the substitution of the project director, project coordinator, or any other key personnel for any reason, the appointment of a substitute project director and the assignment of any key new or replacement personnel will be subject to the prior written approval of the CITY's project manager. CONSULTANT, at CITY's request, shall promptly remove personnel who CITY finds do not perform the Services in an acceptable manner, are uncooperative, or present a threat to the adequate or timely completion of the Project or a threat to the safety of persons or property.

The City's project manager is Mike Wong, Public Works Department, Facilities Division, 3251 East Bayshore Road, Palo Alto, CA 94303, Telephone: (650) 496-6989. The project manager will be CONSULTANT's point of contact with respect to performance, progress and execution of the Services. The CITY may designate an alternate project manager from time to time.

SECTION 14. OWNERSHIP OF MATERIALS. Upon delivery, all work product, including without limitation, all writings, drawings, plans, reports, specifications, calculations, documents, other materials and copyright interests developed under this Agreement shall be and remain the exclusive property of CITY without restriction or limitation upon their use. CONSULTANT agrees that all copyrights which arise from creation of the work pursuant to this Agreement shall be vested in CITY, and CONSULTANT waives and relinquishes all claims to copyright or other intellectual property rights in favor of the CITY. Neither CONSULTANT nor its contractors, if any, shall make any of such materials available to any individual or organization without the prior written approval of the City Manager or designee. CONSULTANT makes no representation of the suitability of the work product for use in or application to circumstances not contemplated by the scope of work.

SECTION 15. AUDITS. CONSULTANT will permit CITY to audit, at any reasonable time during the term of this Agreement and for three (3) years thereafter, CONSULTANT's records pertaining to matters covered by this Agreement. CONSULTANT further agrees to maintain and retain such records for at least three (3) years after the expiration or earlier termination of this Agreement.

SECTION 16. INDEMNITY.

16.1. To the fullest extent permitted by law, CONSULTANT shall protect, indemnify, defend and hold harmless CITY, its Council members, officers, employees and agents (each an "Indemnified Party") from and against any and all demands, claims, or liability of any nature, including death or injury to any person, property damage or any other loss, including all costs and expenses of whatever nature including attorneys fees, experts fees, court costs and disbursements ("Claims") resulting from, arising out of or in any manner related to performance or nonperformance by CONSULTANT, its officers, employees, agents or contractors under this Agreement, regardless of whether or not it is caused in part by an Indemnified Party.

16.2. Notwithstanding the above, nothing in this Section 16 shall be construed to require CONSULTANT to indemnify an Indemnified Party from Claims arising from the active negligence, sole negligence or willful misconduct of an Indemnified Party.

16.3. The acceptance of CONSULTANT's services and duties by CITY shall not operate as a waiver of the right of indemnification. The provisions of this Section 16 shall survive the expiration or early termination of this Agreement.

SECTION 17. WAIVERS. The waiver by either party of any breach or violation of any covenant, term, condition or provision of this Agreement, or of the provisions of any ordinance or law, will not be deemed to be a waiver of any other term, covenant, condition, provisions, ordinance or law, or of any subsequent breach or violation of the same or of any other term, covenant, condition, provision, ordinance or law.

SECTION 18. INSURANCE.

18.1. CONSULTANT, at its sole cost and expense, shall obtain and maintain, in full force and effect during the term of this Agreement, the insurance coverage described in Exhibit "D". CONSULTANT and its contractors, if any, shall obtain a policy endorsement naming CITY as an additional insured under any general liability or automobile policy or policies.

18.2. All insurance coverage required hereunder shall be provided through carriers with AM Best's Key Rating Guide ratings of A-:VII or higher which are licensed or authorized to transact insurance business in the State of California. Any and all contractors of CONSULTANT retained to perform Services under this Agreement will obtain and maintain, in full force and effect during the term of this Agreement, identical insurance coverage, naming CITY as an additional insured under such policies as required above.

18.3. Certificates evidencing such insurance shall be filed with CITY concurrently with the execution of this Agreement. The certificates will be subject to the approval of CITY's Risk Manager and will contain an endorsement stating that the insurance is primary coverage and will not be canceled, or materially reduced in coverage or limits, by the insurer except after filing with the Purchasing Manager thirty (30) days' prior written notice of the cancellation or modification, CONSULTANT shall be responsible for ensuring that current certificates evidencing the insurance are provided to CITY's Purchasing Manager during the entire term of this Agreement.

18.4. The procuring of such required policy or policies of insurance will not be construed to limit CONSULTANT's liability hereunder nor to fulfill the indemnification provisions of this Agreement. Notwithstanding the policy or policies of insurance, CONSULTANT will be obligated for the full and total amount of any damage, injury, or loss caused by or directly arising as a result of the Services performed under this Agreement, including such damage, injury, or loss arising after the Agreement is terminated or the term has expired.

SECTION 19. TERMINATION OR SUSPENSION OF AGREEMENT OR SERVICES.

19.1. The city manager may suspend the performance of the Services, in whole or in part, or terminate this Agreement, with or without cause, by giving ten (10) days prior written notice thereof to CONSULTANT. Upon receipt of such notice, CONSULTANT will immediately discontinue its performance of the Services.

19.2. CONSULTANT may terminate this Agreement or suspend its performance of the Services by giving thirty (30) days prior written notice thereof to CITY, but only in the event of a substantial failure of performance by CITY.

19.3. Upon such suspension or termination, CONSULTANT shall deliver to the City Manager immediately any and all copies of studies, sketches, drawings, computations, and other data, whether or not completed, prepared by CONSULTANT or its contractors, if any, or given to CONSULTANT or its contractors, if any, in connection with this Agreement. Such materials will become the property of CITY.

19.4. Upon such suspension or termination by CITY, CONSULTANT will be paid for the Services rendered or materials delivered to CITY in accordance with the scope of services on or before the effective date (i.e., 10 days after giving notice) of suspension or termination; provided, however, if this Agreement is suspended or terminated on account of a default by CONSULTANT, CITY will be obligated to compensate CONSULTANT only for that portion of CONSULTANT's services which are of direct and immediate benefit to CITY as such determination may be made by the City Manager acting in the reasonable exercise of his/her discretion

19.5. No payment, partial payment, acceptance, or partial acceptance by CITY will operate as a waiver on the part of CITY of any of its rights under this Agreement.

SECTION 20. NOTICES.

All notices hereunder will be given in writing and mailed, postage prepaid, by certified mail, addressed as follows:

To CITY: Office of the City Clerk
City of Palo Alto
Post Office Box 10250
Palo Alto, CA 94303

With a copy to the Purchasing Manager

To CONSULTANT: Attention of the project director
at the address of CONSULTANT recited above

SECTION 21. CONFLICT OF INTEREST.

21.1. In accepting this Agreement, CONSULTANT covenants that it presently has no interest, and will not acquire any interest, direct or indirect, financial or otherwise, which would conflict in any manner or degree with the performance of the Services.

21.2. CONSULTANT further covenants that, in the performance of this Agreement, it will not employ subconsultants, contractors or persons having such an interest. CONSULTANT certifies that no person who has or will have any financial interest under this Agreement is an officer

or employee of CITY; this provision will be interpreted in accordance with the applicable provisions of the Palo Alto Municipal Code and the Government Code of the State of California.

21.3. If the Project Manager determines that CONSULTANT is a "Consultant" as that term is defined by the Regulations of the Fair Political Practices Commission, CONSULTANT shall be required and agrees to file the appropriate financial disclosure documents required by the Palo Alto Municipal Code and the Political Reform Act.

SECTION 22. NONDISCRIMINATION. As set forth in Palo Alto Municipal Code section 2.30.510, CONSULTANT certifies that in the performance of this Agreement, it shall not discriminate in the employment of any person because of the race, skin color, gender, age, religion, disability, national origin, ancestry, sexual orientation, housing status, marital status, familial status, weight or height of such person. CONSULTANT acknowledges that it has read and understands the provisions of Section 2.30.510 of the Palo Alto Municipal Code relating to Nondiscrimination Requirements and the penalties for violation thereof, and agrees to meet all requirements of Section 2.30.510 pertaining to nondiscrimination in employment.

SECTION 23. ENVIRONMENTALLY PREFERRED PURCHASING. CONSULTANT shall comply with the City's Environmentally Preferred Purchasing policies which are available at the city's Purchasing Department which are incorporated by reference and may be amended from time to time.

SECTION 24. NON-APPROPRIATION

24.1. This Agreement is subject to the fiscal provisions of the Charter of the City of Palo Alto and the Palo Alto Municipal Code. This Agreement will terminate without any penalty (a) at the end of any fiscal year in the event that funds are not appropriated for the following fiscal year, or (b) at any time within a fiscal year in the event that funds are only appropriated for a portion of the fiscal year and funds for this Agreement are no longer available. This Section 24.8 shall take precedence in the event of a conflict with any other covenant, term, condition, or provision of this Agreement.

24.2. The individuals executing this Agreement represent and warrant that they have the legal capacity and authority to do so on behalf of their respective legal entities.

SECTION 25. MISCELLANEOUS PROVISIONS.

25.1. This Agreement will be governed by the laws of the State of California.

25.2. In the event that an action is brought, the parties agree that trial of such action will be vested exclusively in the state courts of California in the County of Santa Clara, State of California.

25.3. The prevailing party in any action brought to enforce the provisions of this Agreement may recover its reasonable costs and attorneys' fees expended in connection with that action. The prevailing party shall be entitled to recover an amount equal to the fair market value of legal services provided by attorneys employed by it as well as any attorneys' fees paid to third

parties.

25.4. This document represents the entire and integrated agreement between the parties and supersedes all prior negotiations, representations, and contracts, either written or oral. This document may be amended only by a written instrument, which is signed by the parties.

25.5. The covenants, terms, conditions and provisions of this Agreement will apply to, and will bind, the heirs, successors, executors, administrators, assignees, and consultants of the parties.

25.6. If a court of competent jurisdiction finds or rules that any provision of this Agreement or any amendment thereto is void or unenforceable, the unaffected provisions of this Agreement and any amendments thereto will remain in full force and effect.

25.7. All exhibits referred to in this Agreement and any addenda, appendices, attachments, and schedules to this Agreement which, from time to time, may be referred to in any duly executed amendment hereto are by such reference incorporated in this Agreement and will be deemed to be a part of this Agreement.

24.10 If, pursuant to this contract with CONSULTANT, City shares with CONSULTANT personal information as defined in California Civil Code section 1798.81.5(d) about a California resident ("Personal Information"), CONSULTANT shall maintain reasonable and appropriate security procedures to protect that Personal Information, and shall inform City immediately upon learning that there has been a breach in the security of the system or in the security of the Personal Information. CONSULTANT shall not use Personal Information for direct marketing purposes without City's express written consent.

IN WITNESS WHEREOF, the parties hereto have by their duly authorized representatives executed this Agreement on the date first above written.

CITY OF PALO ALTO

_____
Purchasing Manager

_____
Director of Public Works

APPROVED AS TO FORM:

_____
Senior Asst. City Attorney

Attachments:
EXHIBIT "A": SCOPE OF WORK
EXHIBIT "B": SCHEDULE OF PERFORMANCE
EXHIBIT "C": COMPENSATION
EXHIBIT "C-1":SCHEDULE OF RATES
EXHIBIT "D": INSURANCE REQUIREMENTS

AGURTO CORPORATION DBA PESTEC

By:_____

Name:_____

Title:_____

EXHIBIT "A"
SCOPE OF SERVICES

Project Description
The Contractor shall furnish all supervision, labor, materials, and equipment necessary to evaluate, monitor, and provide pest management services for City of Palo Alto buildings. Pest control methods shall first strive to use non-chemical controls such as trapping and pest proofing, followed by chemical controls only if non-chemical methods fail.

1. **Using IPM strategies, the contractor shall control structural pests to include:**
   a) **Insects and other arthropods:** These include ants, cockroaches, yellow jackets and other wasps and bees, and any other arthropod pest not specifically excluded from the contract.

   b) **Mice and rats:** The contractor shall adequately suppress rats and mice found inside and outside buildings. Pick-up and proper disposal of dead vertebrates is also included in this scope of work, unless other arrangements for collection and disposal are agreed upon by Facility and Site Supervisors

   c) **Pests excluded from contract:**
   - Termites and other wood destroying organisms
   - Mosquitoes (mosquito abatement)
   - Pests that primarily feed on outdoor vegetation unless they are invading a structure
   - Birds, bats, snakes and all other vertebrates not listed above

   d) **Removal of stinging insects**- the contractor shall remove nests of yellow jackets when they pose a human safety threat and are located on City property. The contractor shall work with Environmental Compliance and other City departments as needed to identify how bee hive access can be altered to avoid hive removal or destruction. Africanized bee nests shall be destroyed. Bee removal must be supervised by a CONTRACTOR employee, and performed on behalf of CONTRACTOR, if the service is not performed by a CONTRACTOR employee directly.

   e) **Reduce pest problem hotspots** with the goal of solving structural and hygiene challenges so that facilities currently requiring a monthly service can reduce their need for chemical pest control and regular service.

2. **The contractor must provide regular pesticide reporting information in electronic format outlined in Section C7.**

Specific Work Tasks

The contractor shall:

1. **Control pests while minimizing human exposure to pesticides, secondary poisoning to non-target animals and pesticide-related water pollution** by adhering to the following conditions:

    a. The following products shall **not** be used for insect control:
        i. Products labeled with the signal word "danger"
        ii. Organophosphate products (e.g., diazinon or chlopyrifos)
        iii. Carbamate products (e.g., carbaryl)
        iv. Pyrethroid products (see expanded list, Attachment AA). Containerized pyrethroid products, or pyrethroid products whose application method prevents pyrethroid release to the environment may be authorized by the IPM coordinator.

    b. Containerized baits are preferred for ant control

    c. No **spray insecticides** may be used **except** insecticidal soaps and plant-based products (e.g., pyrethrins, mint oil, rosemary oil, etc.). **Emergency use of other pesticides may be authorized by the City's IPM coordinator.**

    d. Trapping and exclusion shall be the primary rodent control methods. To prevent bait resistance and secondary poisoning, rodent baits shall only be used when trapping and exclusion are unsuccessful and **in consultation with the IPM Coordinator.**

    e. No outdoor applications of pesticides of any kind shall be applied on impervious surfaces when a 40% or greater chance of rain is forecast within three days unless the pesticides are containerized baits that will not contribute to runoff pollution.

    f. Prior to application, contractor must notify manager or supervisors overseeing the employees in the working areas that are to be treated with any pest control product other than containerized baits.

    g. Submit all MSDSs for products that shall be used and receive authorization for their use from the City of Palo Alto IPM Coordinator and Facilities Supervisor prior to commencement of work. No additional products may be introduced for use without prior authorization from the City IPM coordinator.

    h. Contractor and the Facilities Supervisor shall agree upon the extent and scope of minor repairs and pest proofing needed at facilities that are that are to be performed by contractor: e.g., crack and crevice sealing for ant and cockroach exclusion. Contractor will provide recommendations and corresponding proposals for major repairs such as rodent proofing to assist facilities maintenance staff in their decision making process. If the city does not provide the repairs or hygiene needed that are designated as their responsibility, the contractor is not responsible for the continuation of pest problems.

2. **Respond to new or emergency pest management requests within 24 hours** of service call. If the CONTRACTOR technician is not available at a time of emergency, the service request shall be routed to other available technicians based on proximity and experience with the pest(s).

3. **Reduce pest populations** at sites designated by the Facilities Supervisor that have historically had regular pest problems requiring monthly service with the goals of:
   - reducing the frequency and severity of pest problems using IPM strategies
   - reducing access and favorable conditions that support pests, and
   - reducing the need for chemical pest control

4. **Pest Monitoring**
   a. Services shall be provided monthly to all sites except as listed Exhbit "B" and shall be divided into four groups so that a CONTRACTOR technician shall be in a City of Palo Alto building every week. Requests for services that fall between the scheduled monthly visits shall be handled during the technician's weekly visit to City of Palo Alto locations, unless otherwise directed.
   b. Upon request, during the CONTRACTOR technician's visit to the service site they shall refer to the pest sighting log book for reports of pest activity. If there is a report in the log book, the technician shall contact the reporting person for more information if necessary and then proceed to identify:
      1. The extent of the infestation
      2. The control options that are most appropriate to the specific location of pest(s) occurring
      3. The conditions conducive to the pest(s)
      4. If the technician can treat the pest using a non-chemical method they shall carry out the treatment or make arrangements with the necessary building staff to do so. If necessary, the technician shall make a follow-up visit prior to the next monthly service to evaluate the effectiveness of the treatment.

      If there is not a report in the log book, the technician will inspect the premises and identify:
      1. If there is evidence of pest activity
      2. If present pest(s) necessitate a treatment
      3. The conditions conducive to the pest(s)
      4. The control options available to this specific site and pest(s)

   c. All service records will be signed and dated by the site contact and kept on site and/or in the Pest Sighting Log Book so they may be reviewed.

5. **Track pest management and pesticide use.** The following records must be kept and procedures followed while servicing these sites:

a. EcoWise Certified Inspection Report and Needed Repairs (Attachment BB) Copies of inspection records and repair recommendations must be provided to site manager and Facility Supervisor after each site visit. With the approval of the IPM Coordinator, the contractor's own reporting forms may be used if the same criteria as the City's are used.
b. ***Contractor Pesticide Application Form*** (see Section C7 "Requirements" for instructions). This information is critical as the City tracks information about non-chemical control methods and many aspects of pesticide use in order to reduce the most toxic pesticides and volume of pesticides used. The contractor must also have Internet access and the ability to enter pesticide use information on-line if the City provides that reporting mechanism.

6. Uniforms and Equipment

All personnel, while working in or on government-owned or leased premises, shall have at a minimum the Contractor's company name easily identifiable, affixed thereon in a permanent or semi-permanent manner on vehicles and uniforms. Additional personal protective equipment, required by State Law for the safe performance of work, must be determined and provided by the Contractor. Vehicles used by the Contractor must be clearly marked and identified in accordance with State and local regulations.

7. Requirements

a. The contractor: must currently be certified by *EcoWise Certified* as an IPM Service Provider OR meet program's current requirements. EcoWise is a project of the Association of Bay Area Governments (see www.ecowisecertified.org). **An equivalent certification may be negotiated** by the contractor and IPM Coordinator if the City or contractor wish to use a different certification program.

b. The contractor must provide regular pesticide reporting information in electronic format using the City's *Contractor Pesticide Application Form* (**Microsoft Excel**) to be provided after the proposal is awarded. The Excel file must be **emailed** to the City's IPM Coordinator: julie.weiss@cityofpaloalto.org by the 15th of each month for the previous month's work or as otherwise approved by the IPM Coordinator. The contractor must also have Internet access and the ability to enter pesticide use information on-line if the City provides that reporting mechanism.

c. The contractor must be in compliance with all federal, state, and local pest control operator requirements and regulations and maintain current licenses.

i. Firm must be a registered structural pest control company in the State of California.
ii. At least one supervisor of onsite operations must possess a valid Structural Pest Control Operators license for Branch 2 (General Structural Pests).

iii. All onsite staff must possess, at least, valid Structural Pest Control Applicator certification and/or Qualified Applicator Certificates.
iv. Firm must demonstrate five (5) years minimum experience with industrial, commercial, and institutional accounts immediately preceding a submission of RFP.
v. Four (4) verifiable references must be provided.
vi. All onsite supervisors must possess, at least, valid Structural Pest Control Field Representative Licenses for Branch 2.

Attachment AA

Pyrethroid Active Ingredients

Allethrin
Beta-Cyfluthrin
Bifenthrin
Cyfluthrin
Cypermethrin
Deltamethrin
d-trans allethrin
Esbiothrin
Esfenvalerate
Lambda-Cyhalothrin
Permethrin
Phenothrin
Prallethrin
Resmethrin
s-Bioallethrin
Sumithrin
Tau-Fluvalinate
Tetramethrin
Tralomethrin

Attachment BB

(1 of 2 pages)

EcoWise Certified Inspection Report and Needed Repairs

Date: _____EcoWise Certified IPM Practitioner: _____

Customer Contact: _____

☐ Facilities Supervisor ☐ Site Contact ☐ Site Manager ☐ Other

(If not already on record) Work Ph: _____ Cell: _____
Pager: _____

Building Name/Address: _____

Pest(s), or pest evidence observed: ☐ Ants ☐ Bedbugs ☐ Bees ☐ Birds ☐ Cockroaches ☐ Fleas ☐ Flies ☐ Mice ☐ Rats ☐ Spiders ☐ Stored Product Pests ☐ Other

Number of pests/extent of damage:

PCO	Facilities	Site Manager.	**Pest exclusion work needed** (note location in or around the building in space after item and suggested point person):	
☐	☐	☐	1. Seal holes in wall around pipes, cables, and wires	☐Inside ☐Outdoors
☐	☐	☐	2. Seal cracks and crevice with caulk or paint	☐Inside ☐Outdoors
☐	☐	☐	3. Seal other holes 1/4" or larger	☐Inside ☐Outdoors
☐	☐	☐	4. Screen drains	☐Inside ☐Outdoors
☐	☐	☐	5. Cap drains	
☐	☐	☐	6. Inside doors: ☐Repair ☐Replace ☐Weather-strip ☐Add kickplate ☐Add door sweep ☐Other _____	
☐	☐	☐	7.Outside doors: ☐Repair ☐Replace ☐Weather-strip ☐Add kickplate ☐Add door sweep ☐Other_____	
☐	☐	☐	8. Windows: ☐Repair ☐Replace ☐Weatherstrip ☐Screen ☐Other	
☐	☐	☐	9. Cover air vents with ¼" hardware cloth	
☐	☐	☐	10. Seal/repair air conditioning units	
☐	☐	☐	11. Repair roof	

☐ ☐ ☐ 12. Move compost into rodent proof container

☐ ☐ ☐ 13. Keep tight-fitting lids on garbage cans and dumpsters

☐ ☐ ☐ 14. Store grass seed and birdseed in rodent-proof containers

☐ ☐ ☐ 15. Store human and pet food in pest-proof containers/perishables in refrigerator

☐ ☐ ☐ 16. Store rodent nesting material (fabric, paper, rug scraps, insulation) in rodent-proof containers

Notes:

General conducive conditions to be corrected (Note location in space after item):

☐ ☐ ☐ 17. Fix leaky plumbing ☐Inside ☐Outdoors

☐ ☐ ☐ 18. Correct excessive moisture problems, specifically

☐ ☐ ☐ 19. Eliminate standing water

☐ ☐ ☐ 20. Improve drainage

☐ ☐ ☐ 21. Remove clutter, esp. near sinks, stoves, & refrigerators

Notes:

☐PCO	☐Facilities	☐Site Manager.	**Pest exclusion work needed** (note location in or around the building in space after item):
☐	☐	☐	22. Bring order to storage rooms/closets/garage/storage shed
☐	☐	☐	23. Store items off the ground and 18" away from wall
☐	☐	☐	24. Dispose of insect- or rodent-infested goods
☐	☐	☐	25. Remove debris, lumber or rock piles
☐	☐	☐	26. Remove debris from roof/gutters
☐	☐	☐	27. Move firewood as far as possible from structure
☐	☐	☐	28. Cut grass or weeds
☐	☐	☐	29. Remove fallen fruit or nuts
☐	☐	☐	30. Remove pet food after pets have finished
☐	☐	☐	31. Remove pet waste
☐	☐	☐	32. Remove spilled birdseed
☐	☐	☐	33. Cut vegetation back from building walls at least 18"; leave a clear border around foundation
☐	☐	☐	34. Remove ivy or other vines from sides of buildings or nearby trees
☐	☐	☐	35. Trim back tree branches 3' to 6' from building

☐ ☐ ☐ 36. Trim, treat, or remove vegetation harboring honeydew-producing insects (aphids, scales, mealy bugs)

Notes:

Sanitation

☐ ☐ ☐ 37. Improve cleanliness of __break room(s) __equipment __appliance drip pans __garbage cans __floors __floor drains __sink drains __counters __dumpsters __area around dumpster __elevator pit __recycling area __other/notes:

☐ ☐ ☐ 38. Empty indoor trash cans at end of every day; if trash cannot be emptied, tie knot in liner at end of day

☐ ☐ ☐ 39. Store mops and brooms off floor on racks

☐ ☐ ☐ 40. Remove food from employee desks/store in pest proof containers

☐ ☐ ☐ 41. Other/Notes:

Communication with Customer

☐ Discussed inspection findings with site manager

☐ Discussed customer's pest tolerance level that triggers treatment

☐ Discussed treatment options with site manager

☐ Discussed responsibilities of technician and site manager

☐ Referred repairs to Facilities Supervisor

☐ Gave customer fact sheets or other educational materials (list):

☐ Discussed possible outcomes of treatment methods, how long they will take, what to expect

Notes:

Signed_____, EcoWise Certified IPM Practitioner

☐ Copy sent/given to Facilities Supervisor Date_____

☐ Copy sent/given to Site Manager Date_____

Attachment CC

City of Palo Alto IPM Policy

The City of Palo Alto will carry out its pest management operations using reduced-risk IPM techniques to reduce or eliminate chemicals to the maximum extent. Chemicals will be used only as a last resort for pest management problems. Each division that applies pesticides will maintain an active IPM plan to ensure the long-term prevention or suppression of the pest problems with minimum negative impact on human healthy, non-target organisms, and the environment.

The City will actively pilot non-toxic alternatives for structural and landscape pest control, seeking to use the most recent technology, best management practices and least toxic methods for all pest control measures.

EXHIBIT "B"
SCHEDULE OF PERFORMANCE

CONSULTANT shall perform the Services so as to complete each milestone within the number of days/weeks specified below. The time to complete each milestone may be increased or decreased by mutual written agreement of the project managers for CONSULTANT and CITY so long as all work is completed within the term of the Agreement. CONSULTANT shall provide a detailed schedule of work consistent with the schedule below within 2 weeks of receipt of the notice to proceed.

Milestones	Level of Service No. of Visits per Year
1. Fire Station #2	Monthly
2. Fire Station #3	Monthly
3. Fire Station #4	Monthly
4. Animal Services	Monthly
5. Children's Theater	Monthly
6. Cubberley Center	Monthly
7. Art Center	Monthly
8. MSC-B	Monthly
9. Golf Course Maintenance	Monthly
10. Main Library	Monthly
11. Mitchell Park Library	Monthly
12. Utility Control Center	Quarterly
13. Elwell Court	Monthly
14. Lucie Stern Center	Monthly
15. Regional Water Quality Control Plant	Monthly

EXHIBIT "C"
COMPENSATION

The CITY agrees to compensate the CONSULTANT for professional services performed in accordance with the terms and conditions of this Agreement based on the hourly rate schedule attached as Exhibit C-1.

The compensation to be paid to CONSULTANT under this Agreement for all services described in Exhibit "A" ("Services") shall not exceed $35,000 per year for a potential of three years. In the event CITY authorizes any Additional Services, the maximum compensation shall not exceed $3,500 per year for work performed or expenses incurred for which payment would result in a total exceeding the maximum amount of compensation set forth herein shall be at no cost to the CITY.

ADDITIONAL SERVICES

The CONSULTANT shall provide additional services only by advanced, written authorization from the CITY. The CONSULTANT, at the CITY's project manager's request, shall submit a detailed written proposal including a description of the scope of services, schedule, level of effort, and CONSULTANT's proposed maximum compensation, including reimbursable expenses, for such services based on the rates set forth in Exhibit C-1. The additional services scope, schedule and maximum compensation shall be negotiated and agreed to in writing by the CITY's Project Manager and CONSULTANT prior to commencement of the services. Payment for additional services is subject to all requirements and restrictions in this Agreement.

EXHIBIT "C-1"
HOURLY RATE SCHEDULE

1. Fire Station #2	$115 / Month
2. Fire Station #3	$115 / Month
3. Fire Station #4	$115 / Month
4. Animal Services	$115 / Month
5. Children's Theater	$115 / Month
6. Cubberley Center	$250 / Month
7. Art Center	$115 / Month
8. MSC-B	$50 / Month
9. Golf Course Maintenance	$115 / Month
10. Main Library	$115 / Month
11. Mitchell Park Library	$115 / Month
12. Utility Control Center	$125 / Quarter
13. Elwell Court	$115 / Quarter
14. Lucie Stern Center	$115 / Month
15. Regional Water Quality Control Plant	$250 / Month
16. On-Call Service (within 5 business days)	$125 / Hour
17. Emergency Services (within 24 hours)	$125 / Hour
18. Training and Consultation Services	$0 / Hour

EXHIBIT "D"
INSURANCE REQUIREMENTS

CONTRACTORS TO THE CITY OF PALO ALTO (CITY), AT THEIR SOLE EXPENSE, SHALL FOR THE TERM OF THE CONTRACT OBTAIN AND MAINTAIN INSURANCE IN THE AMOUNTS FOR THE COVERAGE SPECIFIED BELOW, **AFFORDED BY COMPANIES WITH AM BEST'S KEY RATING OF A-:VII, OR HIGHER, LICENSED OR AUTHORIZED TO TRANSACT INSURANCE BUSINESS IN THE STATE OF CALIFORNIA.**

AWARD IS CONTINGENT ON COMPLIANCE WITH CITY'S INSURANCE REQUIREMENTS, AS SPECIFIED, BELOW:

REQUIRED	TYPE OF COVERAGE	REQUIREMENT	MINIMUM LIMITS	
			EACH OCCURRENCE	AGGREGATE
YES YES	WORKER'S COMPENSATION EMPLOYER'S LIABILITY	STATUTORY STATUTORY		
YES	GENERAL LIABILITY, INCLUDING PERSONAL INJURY, BROAD FORM PROPERTY DAMAGE BLANKET CONTRACTUAL, AND FIRE LEGAL LIABILITY	BODILY INJURY PROPERTY DAMAGE BODILY INJURY & PROPERTY DAMAGE COMBINED.	$1,000,000 $1,000,000 $1,000,000	$1,000,000 $1,000,000 $1,000,000
YES	AUTOMOBILE LIABILITY, INCLUDING ALL OWNED, HIRED, NON-OWNED	BODILY INJURY - EACH PERSON - EACH OCCURRENCE PROPERTY DAMAGE BODILY INJURY AND PROPERTY DAMAGE, COMBINED	$1,000,000 $1,000,000 $1,000,000 $1,000,000 $1,000,000	$1,000,000 $1,000,000 $1,000,000 $1,000,000 $1,000,000
	PROFESSIONAL LIABILITY, INCLUDING, ERRORS AND OMISSIONS, MALPRACTICE (WHEN APPLICABLE), AND NEGLIGENT PERFORMANCE	ALL DAMAGES	$1,000,000	
YES	**THE CITY OF PALO ALTO IS TO BE NAMED AS AN ADDITIONAL INSURED**: CONTRACTOR, AT ITS SOLE COST AND EXPENSE, SHALL OBTAIN AND MAINTAIN, IN FULL FORCE AND EFFECT THROUGHOUT THE ENTIRE TERM OF ANY RESULTANT AGREEMENT, THE INSURANCE COVERAGE HEREIN DESCRIBED, INSURING NOT ONLY CONTRACTOR AND ITS SUBCONSULTANTS, IF ANY, BUT ALSO, WITH THE EXCEPTION OF WORKERS' COMPENSATION, EMPLOYER'S LIABILITY AND PROFESSIONAL INSURANCE, **NAMING AS ADDITIONAL INSUREDS CITY, ITS COUNCIL MEMBERS, OFFICERS, AGENTS, AND EMPLOYEES.**			

I. INSURANCE COVERAGE MUST INCLUDE:

A. A PROVISION FOR A WRITTEN THIRTY DAY ADVANCE NOTICE TO CITY OF CHANGE IN COVERAGE OR OF COVERAGE CANCELLATION; AND

B. A CONTRACTUAL LIABILITY ENDORSEMENT PROVIDING INSURANCE COVERAGE FOR CONTRACTOR'S AGREEMENT TO INDEMNIFY CITY.

C. DEDUCTIBLE AMOUNTS IN EXCESS OF $5,000 REQUIRE CITY'S PRIOR APPROVAL.

II. CONTACTOR MUST SUBMIT CERTIFICATES(S) OF INSURANCE EVIDENCING REQUIRED COVERAGE.

III. ENDORSEMENT PROVISIONS, WITH RESPECT TO THE INSURANCE AFFORDED TO "ADDITIONAL INSUREDS"

A. <u>PRIMARY COVERAGE</u>

WITH RESPECT TO CLAIMS ARISING OUT OF THE OPERATIONS OF THE NAMED INSURED, INSURANCE AS AFFORDED BY THIS POLICY IS PRIMARY AND IS NOT ADDITIONAL TO OR CONTRIBUTING WITH ANY OTHER INSURANCE CARRIED BY OR FOR THE BENEFIT OF THE ADDITIONAL INSUREDS.

B. <u>CROSS LIABILITY</u>

THE NAMING OF MORE THAN ONE PERSON, FIRM, OR CORPORATION AS INSUREDS UNDER THE POLICY SHALL NOT, FOR THAT REASON ALONE, EXTINGUISH ANY RIGHTS OF THE INSURED AGAINST ANOTHER, BUT THIS ENDORSEMENT, AND THE NAMING OF MULTIPLE INSUREDS, SHALL NOT INCREASE THE TOTAL LIABILITY OF THE COMPANY UNDER THIS POLICY.

C. NOTICE OF CANCELLATION

1. IF THE POLICY IS CANCELED BEFORE ITS EXPIRATION DATE FOR ANY REASON OTHER THAN THE NON-PAYMENT OF PREMIUM, THE ISSUING COMPANY SHALL PROVIDE CITY AT LEAST A THIRTY (30) DAY WRITTEN NOTICE BEFORE THE EFFECTIVE DATE OF CANCELLATION.

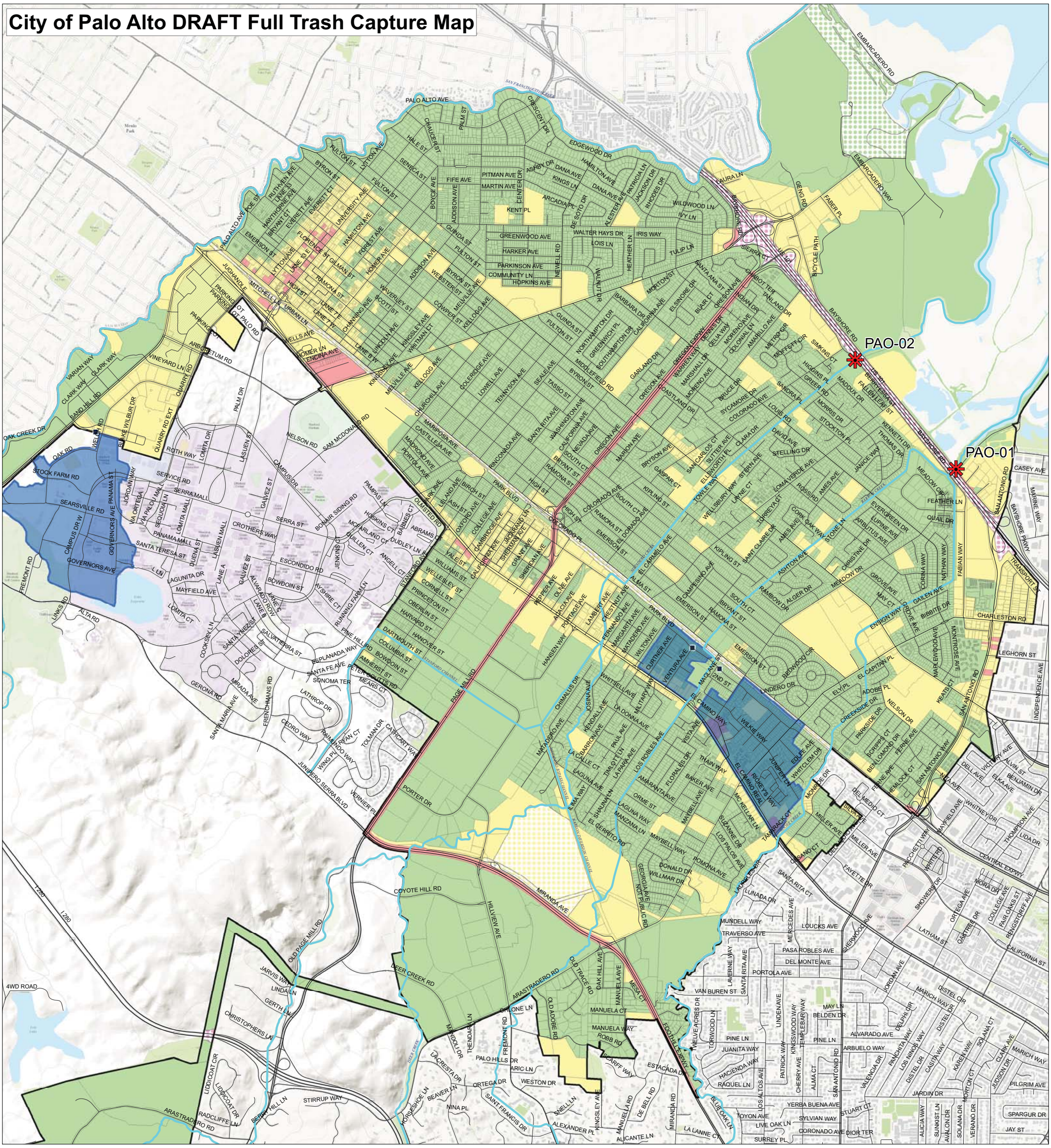
2. IF THE POLICY IS CANCELED BEFORE ITS EXPIRATION DATE FOR THE NON-PAYMENT OF PREMIUM, THE ISSUING COMPANY SHALL PROVIDE CITY AT LEAST A TEN (10) DAY WRITTEN NOTICE BEFORE THE EFFECTIVE DATE OF CANCELLATION.

NOTICES SHALL BE MAILED TO:

PURCHASING AND CONTRACT ADMINISTRATION
CITY OF PALO ALTO
P.O. BOX 10250
PALO ALTO, CA 94303

Appendix 10-1: Delineation of Trash Generation and Trash Management Areas, Hot Spots, and Location of Full Trash Capture Devices

City of Palo Alto DRAFT Full Trash Capture Map



Legend

Trash Generation Category

- Low
- Low/Medium
- Medium
- Medium/High
- High
- High/Very High
- Very High

- Creek/Shoreline Hotspot
- Full-Capture Location
- Full Trash Capture
- Non-Jurisdictional (Dot color = Generation Category)

- Streets
- Agency Boundary
- Creeks
- Parcel Boundary

N

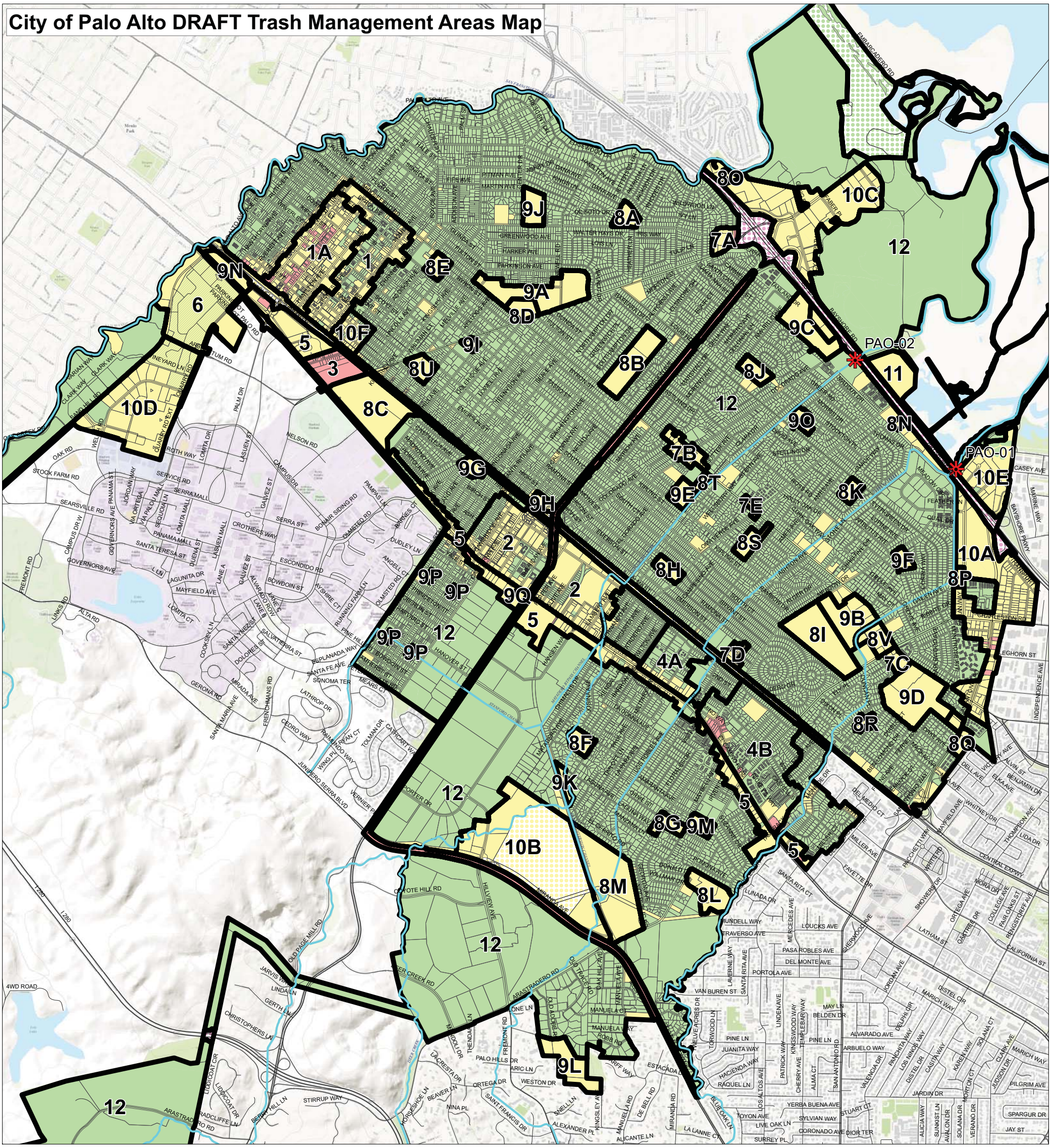
0 0.225 0.45 0.9 Miles

Data Sources:
Roads: Santa Clara County
City Boundaries: Santa Clara County
Background: ESRI World Topographic Map

Map Created By:
EOA, Inc.

Date:
August 26th, 2013

City of Palo Alto DRAFT Trash Management Areas Map



Legend

Trash Generation Category

- Low
- Low/Medium
- Medium
- Medium/High
- High
- High/Very High
- Very High

- Creek/Shoreline Hotspot
- Trash Management Area
- Non-Jurisdictional (Dot color = Generation Category)

- Streets
- Agency Boundary
- Creeks
- Parcel Boundary

N

0 0.25 0.5 1 Miles

Data Sources:
Roads: Santa Clara County
City Boundaries: Santa Clara County
Background: ESRI World Topographic Map

Map Created By:
EOA, Inc.

Date:
August 26th, 2013