

CITY OF CONCORD
1950 Parkside Drive
Concord, California 94519-2578
FAX: (925) 798-0636

OFFICE OF THE CITY MANAGER
Telephone: (925) 671-3150



CITY COUNCIL
Laura M. Hoffmeister, Mayor
Ronald E. Leone, Vice Mayor
Timothy S. Grayson
Daniel C. Helix
William D. Shinn

Thomas J. Wentling, City Treasurer
Daniel E. Keen, City Manager

September 15, 2011

Bruce H. Wolfe, Executive Officer
California Regional Water Quality Control Board
San Francisco Bay Region
1515 Clay Street, Suite 1400
Oakland, CA 94612

Ms. Pamela Creedon, Executive Officer
California Regional Water Quality Control Board
Central Valley Region
11020 Sun Center Drive, #200
Rancho Cordova, CA 95670-6114

Dear Mr. Wolfe and Ms. Creedon:

Enclosed is the 2010 - 2011 Annual Report for the City of Concord, which is required by and in accordance with Provision C.16 in National Pollutant Discharge Elimination System (NPDES) Permit Number CAS612008 issued by the San Francisco Bay Regional Water Quality Control Board and/or by Provision C.13 in NPDES Permit Number CA0083313 issued by the Central Valley Regional Water Quality Control Board.

I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gathered and evaluated the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibly of fine and imprisonment for knowing violations.

Very truly yours,

Daniel E. Keen
City Manager

Enclosure

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Section 1 – Permittee Information

Background Information			
Permittee Name:	City of Concord		
Population:	129,700		
NPDES Permit No.:	CAS612008 (San Francisco Bay RWQCB Permit) and/or CA00883313 (Central Valley RWQCB Permit)		
Order Number:	R2-2009-0074 (San Francisco Bay RWQCB) and/or R5-2010-0102 (Central Valley RWQCB)		
Reporting Time Period (month/year):	July / 2010 through June / 2011		
Name of the Responsible Authority:	Daniel E. Keen	Title:	City Manager
Mailing Address:	1950 Parkside Drive		
City:	Concord	Zip Code:	94519-2526
		County:	Contra Costa
Telephone Number:	925-671-3150	Fax Number:	925-789-0636
E-mail Address:	Daniel.keen@ci.concord.ca.us		
Name of the Designated Stormwater Management Program Contact (if different from above):	Frank Kennedy	Title:	Interim Current Development Engineering Manager
Department:	Public Works and Engineering Services		
Mailing Address:	1950 Parkside Drive		
City:	Concord	Zip Code:	94519-2526
		County:	Contra Costa
Telephone Number:	925-671-3186	Fax Number:	925-680-4877
E-mail Address:	Frank.kennedy@ci.concord.ca.us		

Section 2 - Provision C.2 Reporting Municipal Operations

Program Highlights and Evaluation

Highlight/summarize activities for reporting year:

Summary:

The City of Concord continues to participate in the Municipal Operation Committee. Please refer to the C.2 Municipal Operations section of the countywide Program FY 10-11 Annual Report. The city has continuously implemented the municipal BMP's.

C.2.a. ► Street and Road Repair and Maintenance

Place an **X** in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of these BMPs were not adequately implemented during the reporting fiscal year then indicate so and provide explanation in the comments section below:

X	Control of debris and waste materials during road and parking lot installation, repaving or repair maintenance activities from polluting stormwater
X	Control of concrete slurry and wastewater, asphalt, pavement cutting, and other street and road maintenance materials and wastewater from discharging to storm drains from work sites.
X	Sweeping and/or vacuuming and other dry methods to remove debris, concrete, or sediment residues from work sites upon completion of work.

Comments: The City had two paving projects this fiscal year performed by contractors. BMP's to protect the storm drain system were included in the specifications and were enforced by the project inspector.

C.2.b. ► Sidewalk/Plaza Maintenance and Pavement Washing

Place an **X** in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of these BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:

X	Control of wash water from pavement washing, mobile cleaning, pressure wash operations at parking lots, garages, trash areas, gas station fueling areas, and sidewalk and plaza cleaning activities from polluting stormwater
X	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs

Comments:

C.2.c. ► Bridge and Structure Maintenance and Graffiti Removal

Place an **X** in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type **NA** in the box. If one or more of these BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:

X	Control of discharges from bridge and structural maintenance activities directly over water or into storm drains
X	Control of discharges from graffiti removal activities
X	Proper disposal for wastes generated from bridge and structure maintenance and graffiti removal activities
X	Implementation of the BASMAA Mobile Surface Cleaner Program BMPs for graffiti removal
X	Employee training on proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities.
NA	Contract specifications requiring proper capture and disposal methods for wastes generated from bridge and structural maintenance and graffiti removal activities.

Comments:

The City of Concord implements a tiered program of chemical wiping, painting over, and blasting only as a last resort.

C.2.d. ► Stormwater Pump Stations

Does your municipality own stormwater pump stations: Yes No

If your answer is **No** then skip to **C.2.e.**

Complete the following table for dry weather DO monitoring and inspection data for pump stations¹ (add more rows for additional pump stations):

Pump Station Name and Location	First inspection Dry Weather DO Data		Second inspection Dry Weather DO Data	
	Date	mg/L	Date	mg/L

Summarize corrective actions as needed for DO monitoring at or below 3 mg/L. Attach inspection records of additional DO monitoring for corrective actions:

Summary:

Attachments:

Complete the following table for wet weather inspection data for pump stations (add more rows for additional pump stations):

Pump Station Name and Location	Date (2x/year required)	Presence of Trash (Cubic Yards)	Presence of Odor (Yes or No)	Presence of Color (Yes or No)	Presence of Turbidity (Yes or No)	Presence of Floating Hydrocarbons (Yes or No)

¹ Pump stations that pump stormwater into stormwater collection systems or infiltrate into a dry creek immediately downstream are exempt from DO monitoring.

C.2.e. ► Rural Public Works Construction and Maintenance			
Does your municipality own/maintain rural ² roads:		<input type="checkbox"/>	<input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> No
If your answer is No then skip to C.2.f.			
Place an X in the boxes next to implemented BMPs to indicate that these BMPs were implemented in applicable instances. If one or more of the BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:			
<input type="checkbox"/>	Control of road-related erosion and sediment transport from road design, construction, maintenance, and repairs in rural areas		
<input type="checkbox"/>	Identification and prioritization of rural road maintenance based on soil erosion potential, slope steepness, and stream habitat resources		
<input type="checkbox"/>	No impact to creek functions including migratory fish passage during construction of roads and culverts		
<input type="checkbox"/>	Inspection of rural roads for structural integrity and prevention of impact on water quality		
<input type="checkbox"/>	Maintenance of rural roads adjacent to streams and riparian habitat to reduce erosion, replace damaging shotgun culverts and excessive erosion		
<input type="checkbox"/>	Re-grading of unpaved rural roads to slope outward where consistent with road engineering safety standards, and installation of water bars as appropriate		
<input type="checkbox"/>	Inclusion of measures to reduce erosion, provide fish passage, and maintain natural stream geomorphology when replacing culverts or design of new culverts or bridge crossings		
Comments including listing increased maintenance in priority areas:			

² Rural means any watershed or portion thereof that is developed with large lot home-sites, such as one acre or larger, or with primarily agricultural, grazing or open space uses.

C.2.f. ► Corporation Yard BMP Implementation	
Place an X in the boxes below that apply to your corporations yard(s):	
<input type="checkbox"/> NA	We do not have a corporation yard
<input type="checkbox"/> NA	Our corporation yard is a filed NOI facility and regulated by the California State Industrial Stormwater NPDES General Permit
<input checked="" type="checkbox"/> X	We have a current Stormwater Pollution Prevention Plan (SWPPP) for the Corporation Yard(s)
Place an X in the boxes below next to implemented SWPPP BMPs to indicate that these BMPs were implemented in applicable instances. If not applicable, type NA in the box. If one or more of the BMPs were not adequately implemented during the reporting fiscal year then indicate so and explain in the comments section below:	
<input checked="" type="checkbox"/> X	Control of pollutant discharges to storm drains such as wash waters from cleaning vehicles and equipment
<input checked="" type="checkbox"/> X	Routine inspection prior to the rainy seasons of corporation yard(s) to ensure non-stormwater discharges have not entered the storm drain system
<input checked="" type="checkbox"/> X	Containment of all vehicle and equipment wash areas through plumbing to sanitary or another collection method
<input checked="" type="checkbox"/> X	Use of dry cleanup methods when cleaning debris and spills from corporation yard(s) or collection of all wash water and disposing of wash water to sanitary or other location where it does not impact surface or groundwater when wet cleanup methods are used
<input checked="" type="checkbox"/> X	Cover and/or berm outdoor storage areas containing waste pollutants
Comments: The Corporation Yard is given a comprehensive inspection annually each fall. Other routine inspections are conducted on a daily basis in the course of normal business to look for and correct spills, leakages and trash.	

If you have a corporation yard(s) that is not an NOI facility , complete the following table for inspection results for your corporation yard(s) or attach a summary including the following information:			
Corporation Yard Name	Inspection Date (1x/year required)	Inspection Findings/Results	Follow-up Actions
City of Concord	September 21, 2010	Paving equipment parked outside in the elements	The machine is covered, or parked under an awning as available.
		Wrecked vehicles being used for parts not properly covered	All vehicles used for parts that do not have a hood, trunk lid, or doors is covered with a waterproof tarp.
		Personnel not aware of the nearest location of absorbent material	Staff has bee trained in the location of spill kits.
		The "Do Not Top Off" sign was faded	A new sign has been installed
		One of the "No Dumping Drain To Bay" medallions was damaged	The damaged medallion has been replaced

Section 3 - Provision C.3 Reporting New Development and Redevelopment

C.3.a. ► New Development and Redevelopment Performance Standard Implementation Summary Report

(For FY 10-11 Annual Report only) Provide a brief summary of the methods of implementation of Provisions C.3.a.i.(1)-(8).

Summary:

- **The Concord Municipal Code at Chapter 86, Article II prohibits the discharge of non-stormwater to the storm drain system and requires compliance with the current NPDES Permit**
- **All project applications are routed to the various operating entities within the City including the Storm Water Program Coordinator. The projects are reviewed for applicability of C.3 and commented on accordingly**
- **The City uses the State of California, Office of Planning and Research, CEQA Guideline Appendix G for the environmental checklist. This includes the evaluation of the impacts of the project on water quality.**
- **City staff always participates in the countywide Program trainings. See the countywide Program Annual reports for details**
- **The City publicizes the countywide trainings and encourages developers and development engineers to participate. Staff also is always available to, and does, assist developers and their engineers in understanding and complying with the NPDES Permit**
- **Staff review non-regulated applications for compliance with the City Ordinance to minimize impacts to the maximum extent practicable by leaving as much site as possible undisturbed, using pervious materials where possible and discharging rain water leaders to landscape areas**
- **Staff reviews applications to ensure slopes are appropriate, potentially hazardous material are not exposed to weather and that trash is in an enclosed place**
- **The current General Plan through its programs and policies supports the NPDES Permit. The Current General Plan was last revised October 4, 2007**

C.3.b. ► Green Streets Status Report

(All projects to be completed by December 1, 2014)

On an annual basis (if applicable), report on the status of any pilot green street projects within your jurisdiction. For each completed project, report the capital costs, operation and maintenance costs, legal and procedural arrangements in place to address operation and maintenance and its associated costs, and the sustainable landscape measures incorporated in the project including, if relevant, the score from the Bay-Friendly Landscape Scorecard.

Summary:

Refer to the C.3 New Development and Redevelopment section of the countywide program's FY 10-11 Annual Report for a description of pilot green street project activities conducted at the countywide or regional level.

C.3.b.v.(1) ► Regulated Projects Reporting Table

Fill in attached table **C.3.b.v.(1)** or attach your own table including the same information.

See Table

C.3.c. Low Impact Development Reporting

In addition to supporting the countywide Program the City of Concord is a member of the Program Development Committee and the BASMAA Development Committee

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

(1) Fill in attached table **C.3.h.iv.(1)** or attach your own table including the same information.

(2) On an annual basis, provide a discussion of the inspection findings for the year and any common problems encountered with various types of treatment systems and/or HM controls. This discussion should include a general comparison to the inspection findings from the previous year.

Summary:
 Please see the table

(3) On an annual basis, provide a discussion of the effectiveness of the O&M Program and any proposed changes to improve the O&M Program (e.g., changes in prioritization plan or frequency of O&M inspections, other changes to improve effectiveness program).

Summary:
 Many devices are in the first or second year of operation. No trend is apparent except that one owner (Shepler-Borneman) has let the devices go to disrepair. The owner has been formally requested to restore the devices to operating condition and a follow-up will occur before the winter 11-12 rains.

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 1) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Project Location ³ , Street Address	Name of Developer	Project Phase No. ⁴	Project Type & Description ⁵	Project Watershed ⁶	Total Site Area (Acres)	Total Area of Land Disturbed (Acres)	Total New Impervious Surface Area (ft ²)	Total Replaced Impervious Surface Area (ft ²)	Total Pre- Project Impervious Surface Area ⁷ (ft ²)	Total Post- Project Impervious Surface Area ⁸ (ft ²)
Private Projects											
Ashby Lumber	2151 Arnold Industrial Way	Ashby Lumber	NA	Lumber yard storage shed and laydown area	Kirker Creek	2.13	2.13	0.00	50,039	57,676	50,039
Public Projects											
None											
Comments:											

³ Include cross streets

⁴ If a project is being constructed in phases, indicate the phase number and use a separate row entry for each phase. If not, enter "NA".

⁵ Project Type is the type of development (i.e., new and/or redevelopment). Example descriptions of development are: 5-story office building, residential with 160 single-family homes with five 4-story buildings to contain 200 condominiums, 100 unit 2-story shopping mall, mixed use retail and residential development (apartments), industrial warehouse.

⁶ State the watershed(s) in which the Regulated Project is located. Optional but recommended: Also state the downstream watershed(s)

⁷ For redevelopment projects, state the pre-project impervious surface area.

⁸ For redevelopment projects, state the post-project impervious surface area.

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Application Deemed Complete Date ⁹	Application Final Approval Date ⁹	Source Control Measures ¹⁰	Site Design Measures ¹¹	Treatment Systems Approved ¹²	Operation & Maintenance Responsibility Mechanism ¹³	Hydraulic Sizing Criteria ¹⁴	Alternative Compliance Measures ^{15/16}	Alternative Certification ¹⁷	HM Controls ^{18/19}
Private Projects										
Ashby Lumber	12/17/10	6/24/11	Covered storage	Minimized paved surfaces	Bio-retention	O&M Plan and recorded O&M Agreement	C.3.d.i(1)(b)	NA	NA	NA
Comments: HM controls do not apply because the post construction condition is a reduction of impervious surfaces										

⁹ For private projects, state project application deemed complete date and final discretionary approval date.

¹⁰ List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.

¹¹ List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.

¹² List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).

¹³ List the legal mechanism(s) (e.g., O&M agreement with private landowner; O&M agreement with homeowners' association; O&M by public entity, etc...) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.

¹⁴ See Provision C.3.d.i. "Numeric Sizing Criteria for Stormwater Treatment Systems" for list of hydraulic sizing design criteria. Enter the corresponding provision number of the appropriate criterion (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3).

¹⁵ For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.

¹⁶ For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.

¹⁷ Note whether a third party was used to certify the project design complies with Provision C.3.d.

¹⁸ If HM control is not required, state why not.

¹⁹ If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), bioretention unit(s), regional detention basin, or in-stream control).

C.3.b.v.(1) ► Regulated Projects Reporting Table (part 2) – Projects Approved During the Fiscal Year Reporting Period

Project Name Project No.	Is Funding Committed? ²⁰	Date Construction Scheduled to Begin ²⁰	Source Control Measures ²¹	Site Design Measures ²²	Treatment Systems Approved ²³	Operation & Maintenance Responsibility Mechanism ²⁴	Hydraulic Sizing Criteria ²⁵	Alternative Compliance Measures ^{26/27}	Alternative Certification ²⁸	HM Controls ^{29/30}
Public Projects										
None										
Comments:										

²⁰ For public projects, enter “Yes” or “No” under “Is Funding Committed?” and enter a date under “Date Construction Scheduled to Begin”.

²¹ List source control measures approved for the project. Examples include: properly designed trash storage areas; storm drain stenciling or signage; efficient landscape irrigation systems; etc.

²² List site design measures approved for the project. Examples include: minimize impervious surfaces; conserve natural areas, including existing trees or other vegetation, and soils; construct sidewalks, walkways, and/or patios with permeable surfaces, etc.

²³ List all approved stormwater treatment system(s) to be installed onsite or at a joint stormwater treatment facility (e.g., flow through planter, bioretention facility, infiltration basin, etc.).

²⁴ List the legal mechanism(s) (e.g., O&M agreement with private landowner; O&M agreement with homeowners’ association; O&M by public entity, etc...) that have been or will be used to assign responsibility for the maintenance of the post-construction stormwater treatment systems.

²⁵ See Provision C.3.d.i. “Numeric Sizing Criteria for Stormwater Treatment Systems” for list of hydraulic sizing design criteria. Enter the corresponding provision number of the appropriate criterion (i.e., 1.a., 1.b., 2.a., 2.b., 2.c., or 3).

²⁶ For Alternative Compliance at an offsite location in accordance with Provision C.3.e.i.(1), on a separate page, give a discussion of the alternative compliance site including the information specified in Provision C.3.b.v.(1)(m)(i) for the offsite project.

²⁷ For Alternative Compliance by paying in-lieu fees in accordance with Provision C.3.e.i.(2), on a separate page, provide the information specified in Provision C.3.b.v.(1)(m)(ii) for the Regional Project.

²⁸ Note whether a third party was used to certify the project design complies with Provision C.3.d.

²⁹ If HM control is not required, state why not.

³⁰ If HM control is required, state control method used (e.g., method to design and size device(s) or method(s) used to meet the HM Standard, and description of device(s) or method(s) used, such as detention basin(s), bioretention unit(s), regional detention basin, or in-stream control).

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO) ³¹	Party Responsible ³² For Maintenance	Date of Inspection	Type of Inspection ³³	Type of Treatment/HM Control(s) Inspected ³⁴	Inspection Findings or Results ³⁵	Enforcement Action Taken ³⁶	Comments
John Muir Medical Center	Almond and East Streets	No	Property Owner	Inspected in 09-10, inspection not due	Annual	Bio-retention	Devices well maintained	NA	Devices are in the median between parking aisles and are subject to pedestrian going through them. No solution is apparent
Chuck E. Cheese	1611 Willow Pass Road	Yes	Sutter Poulsen (Property Manager)	2/11/2011	Final Acceptance	Bio-retention	Devices new and well maintained	NA	NA
Silverleaf	Silverleaf Ln	No	Home Owner Association	Inspected in 09-10, inspection not due	NA	Continuous deflection separator	NA	NA	Inspection not due
Cherry Tree Business Center (Shepler Borneman)	1059 Detroit Ave	No	BMB Development LLC	2/11/2011	Annual	Bio-retention	The devices are generally not maintained with root ball expansion reducing treatment area and volume. Turf has grown and filled the reveal blocking entry of runoff. Original landscape plan is deteriorated and need renovation.	Letter sent to property manager directing original condition be restored	Follow-up on implementation before next rainy season.
Muir Core Labs	5003 Commercial	No	Concord Industrial Park	2/11/2011	Annual	Bio-retention	Devices are generally in good condition. There are some	Letter sent to the property manager	Corrections have been made by the property

³¹ Indicate "YES" if the facility was installed within the reporting period, or "NO" if installed during a previous fiscal year.

³² State the responsible operator for installed stormwater treatment systems and HM controls.

³³ State the type of inspection (e.g., 45-day, routine, follow-up, etc.).

³⁴ State the type(s) of treatment systems inspected (e.g., bioretention facility, flow-through planter, infiltration basin, etc...) and the type(s) of HM controls inspected, and indicate whether the treatment system is an onsite, joint, or offsite system.

³⁵ State the inspection findings or results (e.g., proper installation, improper installation, proper O&M, immediate maintenance needed, etc.).

³⁶ State the enforcement action(s) taken, if any, as appropriate and consistent with your municipality's Enforcement Response Plan.

C.3.h.iv. ► Installed Stormwater Treatment Systems Operation and Maintenance Verification Inspection Program Reporting

Fill in table below or attach your own table including the same information

Name of Facility/Site Inspected	Address of Facility/Site Inspected	Newly Installed? (YES/NO) ³¹	Party Responsible ³² For Maintenance	Date of Inspection	Type of Inspection ³³	Type of Treatment/HM Control(s) Inspected ³⁴	Inspection Findings or Results ³⁵	Enforcement Action Taken ³⁶	Comments
	Circle		Muir LP				splash blocks that are moved from proper locations and there is some small amount of trash in the devices. Some of the overflow grates have filter fabric still in place for construction.	detailing maintenance actions to be taken	manager
Lowes	1935 Arnold Industrial Way	Yes	Lowes HIW, Inc	2/23/2011	Annual	Bio-retention	Devices are new and well maintained and have performed well over a rainy season	NA	NA
Burger King	3399 Pt Chicago Hwy	Yes	Scarborough Management	October 21, 2010	Final Acceptance	Bio-retention	Devices are properly installed	NA	NA
Sendera Hill	End of Systron Drive	Yes	Sendera Hill Owners Association	November 19, 2010	Final Acceptance	Bio-retention and Continuous Deflection Separator	Devices are properly installed	NA	NA

Section 4 – Provision C.4 Industrial and Commercial Site Controls

Program Highlights

Provide background information, highlights, trends, etc.

The Contra Costa Green Business Program has certified the Concord Civic Center since 2008, the Fleet Maintenance Division since 2006 and the Parks Department since 2007. To achieve these certifications the City was in compliance with all the regulations and program standards for conserving resources, preventing pollution and minimizing waste. The City participates in the countywide Program Municipal Operations Committee. The Commercial-Industrial Inspections are performed by Central Contra Costa Sanitary District. Refer to the C.4. Industrial and Commercial Site Controls section of the Program's FY 10-11 Annual Report for a description of activities of the countywide program and/or the BASMAA Municipal Operations Committee.

C.4.b.i. ► Business Inspection Plan

Do you have a Business Inspection Plan?

<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/>	No
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If No, explain:

C.4.b.iii.(1) ► Potential Facilities List

List below or attach your list of industrial and commercial facilities in your Inspection Plan to inspect that could reasonably be considered to cause or contribute to pollution of stormwater runoff.

There are 912 industrial and commercial facilities in the City of Concord that could be considered to cause or contribute to pollution of storm water runoff. The largest category is "Food services". There are 278 food service facilities in Concord to be inspected. The next largest category is "Vehicle Services" of which there are 164. In all there are 41 categories shown in the attached list.

C.4.b.iii.(2) ► Facilities Scheduled for Inspection

List below or attach your list of facilities scheduled for inspection during the current fiscal year.

A total of 214 industrial and commercial businesses are scheduled for inspection in 2011-12. This is broken into 160 regular inspections, 25 enforcement re-inspections, and 28 permitted industrial user inspections (NIO's).

C.4.c.iii.(1) ► Facility Inspections

Fill out the following table or attach a summary of the following information. Indicate your violation reporting methodology below.

<input type="checkbox"/>	Permittee reports multiple violations on a site as one violation.
<input checked="" type="checkbox"/>	Permittee reports the total number of discrete violations on each site.

	Number	Percent
Number of businesses inspected (if known)	312	
Total number of inspections conducted	312	
Number of violations (excluding verbal warnings)	27	
Sites inspected in violation	27	
Violations ³⁷ resolved within 10 working days or otherwise deemed resolved in a longer but still timely manner	26	

Comments:
 1) In the statistics provided above, any violation is counted as an individual event. A site can have multiple events on a single inspections
 2) The one violation not resolved in the specified time is the continued failure of the violator to provide secondary containment around diesel fuel barrels stored out of doors.

C.4.c.iii.(2) ► Frequency and Types/Categories of Violations Observed

Fill out the following table or attach a summary of the following information.

Type/Category of Violations Observed	Number of Violations
Actual discharge (e.g. active non-stormwater discharge or clear evidence of a recent discharge)	21
Potential discharge and other	9

Comments:
Discharges are counted as one per site per inspection. Similarly potential/exposure is counted as one per site per inspection. A site can have an actual and a potential on the same inspection.

³⁷ Total number of violations equals the number of initial enforcement actions (i.e. one violation issued for several problems during an inspection at a site). It does not equal the total number of enforcement actions because one violation issued at a site may have a second enforcement action for the same violation at the next inspection if it is not corrected.

C.4.c.iii.(2) ► Frequency and Type of Enforcement Conducted

Fill out the following table or attach a summary of the following information.

	Enforcement Action (as listed in ERP) ³⁸	Number of Enforcement Actions Taken	% of Enforcement Actions Taken³⁹
Level 1	Warning Notice	13	48
Level 2	Notice of Violation	14	52
Level 3	Administrative Fine		
Level 4	Referral to another agency/Legal Action		
Total		27	100

C.4.c.iii.(3) ► Types of Violations Noted by Business Category

Fill out the following table or attach a summary of the following information.

Business Category⁴⁰	Number of Actual Discharge Violations	Number of Potential Discharge Violations
Assisted Living	0	0
Bank	0	0
Bar Only	0	0
Body Shop	3	0
Car Rental	0	0
Car Wash/Def.	0	0
Carpet Cleaner	0	0
Catering-Bus.	0	0
Commercial	2	0
Contractor	0	0
Dry Cleaner	0	0
Education	0	0
Fleet Operations	0	0
Food Service	6	7

³⁸ Agencies to list specific enforcement actions as defined in their ERPs.

³⁹ Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.

⁴⁰ List your Program's standard business categories.

Gas Station	0	0
Golf Course	0	0
Grocery Store	2	1
Hospital	0	0
Hotel	0	0
Janitorial Srvc	0	0
Laboratory	0	0
Landscape	0	0
Laundry-Com.	0	0
Machine Shop	0	0
Manufacturing	0	0
Mini-Market	0	0
Mobile Service	0	0
Nursery	0	0
Paint Shop	0	0
Permitted IU	3	1
Pest Control	0	0
Pool	0	0
Property Management	0	0
Property Owner	0	0
Recycling	0	0
0	0	0
0	0	0
Smog Test Center	0	0
Vehicle Sales	0	0
Vehicle Service	3	2
Warehouse	0	0

C.4.c.iii.(4) ► Non-Filers

List below or attach a list of the facilities required to have coverage under the Industrial General Permit but have not filed for coverage:

PH Recycling

C.4.d.iii ► Staff Training Summary

Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Commercial/Industrial Stormwater Inspection Training Workshop	February 24, 2011	<ul style="list-style-type: none"> • Overview of Model Business Inspection Plan and Model Enforcement Response Plan. • Contra Costa Green Business Program • Sampling and Assessing NOI Facilities • Identifying Mercury, PCBs, and Copper in the Field • Stormwater Compliance and Case Studies • Sewer Overflows • Stormwater Compliance and Enforcement 	7	88
CWEA Pretreatment Pollution Prevention and Stormwater Annual Conference	2/28-3/2/11	<ul style="list-style-type: none"> • Stormwater BMP's • Inspector training sessions • Outreach 	5	63
CWE Annual Conference	4/13-15/11	<ul style="list-style-type: none"> • Stormwater BMP's • Outreach 	1	13

Section 5 – Provision C.5 Illicit Discharge Detection and Elimination

Program Highlights

Provide background information, highlights, trends, etc.

The City responds to illicit discharges that are called in to the City. Calls also come in to Central Contra Costa Sanitary District , Contra Costa County and Contra Costa Health Services. Refer to the C.5 Illicit Discharge Detection and Elimination section of countywide program's FY 10-11 Annual Report for description of activities at the countywide or regional level.

C.5.c.iii ► Complaint and Spill Response Phone Number and Spill Contact List

List below or attach your complaint and spill response phone number and spill contact list.

Contact	Description	Phone Number
Frank Kennedy	Clean Water Program Manager	(925) 671-3186
City of Concord Public Works	Mon-Fri 8:00 AM to 5:00 PM	(925) 671-6448
Concord Police Department	After Hours and Weekends	(925) 671-3220

C.5.d.iii ► Evaluation of Mobile Business Program

Describe implementation of minimum standards and BMPs for mobile businesses and your enforcement strategy. This may include participation in the BASMAA Mobile Surface Cleaners regional program or local activities.

Description:
The City refers mobile cleaners to the BASMAA Mobile Cleaner certification website. The City attempts to enforce pro-actively, but most mobile cleaners work in off hours. Refer to the C.5 Illicit Discharge Detection and Elimination section of countywide program's FY 10-11 Annual Report for a description of efforts by countywide committees/work group and the BASMAA Municipal Operations Committee to address mobile businesses.

C.5.e.iii ► Evaluation of Collection System Screening Program

Provide a summary or attach a summary of your collection screening program, a summary of problems found during collection system screening and any changes to the screening program this FY.

Description:

Concord staff, in their daily activities of maintaining the stormwater system, looks for sources or evidence of illicit discharge. These are identified by unusual color, cloudiness, or odor or telltale marks, or discoloration on pavement or storm drain facilities. Illicit discharge is also identified as discharge during dry weather when there should be no discharge to the drainage system. 8,000 storm drain inlets were inspected and cleaned if needed, in addition to two miles of V-ditches and open channels, and six miles of roadside ditches and watercourses including: inlets, culverts, and a trash rack. Any problems were corrected immediately. City staff also investigates complaints/observations called in by residents.

C.5.f.iii.(1), (2), (3) ► Spill and Discharge Complaint Tracking

Spill and Discharge Complaint Tracking (fill out the following table or include an attachment of the following information)

	Number	Percentage
Discharges reported (C.5.f.iii.(1))	159	
Discharges reaching storm drains and/or receiving waters (C.5.f.iii.(2))	0	0%
Discharges resolved in a timely manner (C.5.f.iii.(3))	159	100%

Comments:

City Public works staff and contractors respond to illicit dumping and discharges. Staff also investigates resident calls and prepares a report to document what was found or not found

C.5.f.iii.(4) ► Summary of major types of discharges and complaints

Provide a narrative or attach a table and/or graph.

The attached table shows the illicit discharges/dumping that was responded to by the City in FY 10-11

Section 6 – Provision C.6 Construction Site Controls

C.6.e.iii.1.a, b, c ▶ Site/Inspection Totals		
Number of sites disturbing < 1 acre of soil requiring storm water runoff quality inspection (i.e. High Priority) (C.6.e.iii.1.a)	Number of sites disturbing ≥ 1 acre of soil (C.6.e.iii.1.b)	Total number of storm water runoff quality inspections conducted (C.6.e.iii.1.c)
1	8	9
Comments: 1) The high priority site is in settlement of litigation. The property owner has been declared not competent and the City is looking for recourse to restore damaged facilities and does not have court authority to enter the property, resulting in the inability to remedy the problem. This site accounts for 22 of the violations. 2) A second site is almost complete with on-site treatment in place and functioning but the frontage improvements are not complete and the project is in receivership resulting in our inability to remedy the problem.		

C.6.e.iii.1.d ▶ Construction Activities Storm Water Violations		
BMP Category	Number of Violations⁴¹	% of Total Violations⁴²
Erosion Control	1	1.9
Run-on and Run-off Control	11	21.2
Sediment Control	26	50
Active Treatment Systems		
Good Site Management	14	29.9
Non Stormwater Management		
Total		100%

⁴¹ Count one violation in a category for each site and inspection regardless of how many violations/problems occurred in the BMP category.

⁴² Percentage calculated as number of violations in each category divided by total number of violations in all six categories.

C.6.e.iii.1.e ► Construction Related Storm Water Enforcement Actions

	Enforcement Action (as listed in ERP) ⁴³	Number Enforcement Actions Taken	% Enforcement Actions Taken ⁴⁴
Level 1	Warning Notice	6	33.3
Level 2	Notice of Violation		
Level 3	Administrative Fine		
Level 4	Legal Action, Sued in "Court by City of Concord"	12	66.7
Total			100%

C.6.e.iii.1.f, g ► Illicit Discharges

	Number
Number of illicit discharges, actual and those inferred through evidence (C.6.e.iii.1.f)	12
Number of sites with discharges, actual and those inferred through evidence (C.6.e.iii.1.g)	1

C.6.e.iii.1.h, i ► Violation Correction Times

	Number	Percent
Violations fully corrected within 10 business days after violations are discovered or otherwise considered corrected in a timely period (C.6.e.iii.1.h)	6	11.5% ⁴⁵
Violations not fully corrected within 30 days after violations are discovered (C.6.e.iii.1.i)	46	88.5%
Total number of violations for the reporting year⁴⁶	52	100%

Comments:

The Kerr site with 22 violations is under the control of the court. Until a settlement is directed by the court the City cannot take control of the property to correct the violation and lien whatever assets the property owner has. The second property DLR Industrial is in receivership and the City has been unable to ascertain who the owner to remedy the run-on and siltation issues. Inlet protection remains in place.

⁴³ Agencies should list the specific enforcement actions as defined in their ERPs.

⁴⁴ Percentage calculated as number of each type of enforcement action divided by the total number of enforcement actions.

⁴⁵ Calculated as number of violations fully corrected in a timely period after the violations are discovered divided by the total number of violations for the reporting year.

⁴⁶ Total number of violations equals the number of initial enforcement actions (i.e. one violation issued for several problems during an inspection at a site). It does not equal the total number of enforcement actions because one violation issued at a site may have a second enforcement action for the same violation at the next inspection if it is not corrected.

C.6.e.iii.(2) ► Evaluation of Inspection Data

Describe your evaluation of the tracking data and data summaries and provide information on the evaluation results (e.g., data trends, typical BMP performance issues, comparisons to previous years, etc.).

Description:
With the exception of the two sites mentioned above, the other 7 sites are being maintained and are performing acceptably. Many of the sites are in a caretaker status as little construction is ongoing.

C.6.e.iii.(2) ► Evaluation of Inspection Program Effectiveness

Describe what appear to be your program's strengths and weaknesses, and identify needed improvements, including education and outreach.

Description:
During the last fiscal year we believe the City construction inspection program has been effective. Except for two sites from which we are restrained by legal barriers all other sites are in compliance. Other efforts of this program conducted by your municipality in FY 10-11 to implement MRP requirements, are as follows: 1) revised stormwater construction inspection forms and inspection data tracking tools; 2) revised operating procedures and provided training to inspectors; 3) conducted inspections with the new forms; 4) participated in the countywide program's committees/work groups; and 5) participated in the BASMAA Development Committee. Also, refer to the C.6 Construction Site Control section of countywide program's FY 10-11 Annual Report for a description of activities at the countywide or regional level.

C.6.f ▶ Staff Training Summary				
Training Name	Training Dates	Topics Covered	No. of Inspectors in Attendance	Percent of Inspectors in Attendance
Training to Become a Qualified SWPPP Developer (QSD)	October 5- October 10, 2010 February 21- February 23, 2011	<ul style="list-style-type: none"> • Training Overview and Regulations • Erosion Processes and Sediment Control • SWPPP Implementation • Monitoring • Reporting • Project Planning and Site Assessment • SWPPP Development and PRDs • Project Closeout • 	2	40%
Training to Become a Qualified SWPPP Practitioner (QSP)	October 5- October 10, 2010 February 21- February 23, 2011	<ul style="list-style-type: none"> • Training Overview and Regulations • Erosion Processes and Sediment Control • SWPPP Implementation • Monitoring • Reporting 	2	40%

Section 7 – Provision C.7. Public Information and Outreach

C.7.b.ii.1 ▶ Advertising Campaign

Summarize advertising efforts. Include details such as messages, creative developed, and outreach media used. The detailed advertising report may be included as an attachment. If advertising is being done by participation in a countywide or regional program, refer to the separate countywide or regional Annual Report.

Summary:

See the Fiscal Year 2010/11 Group Program Annual Report, Section C.7, for a summary of the Trash Campaign conducted by the Program on our behalf.

C.7.b.iii.1 ▶ Pre-Campaign Survey

(For the Annual Report following the precampaign survey) Summarize survey information such as sample size, type of survey (telephone survey, interviews etc.). Attach a survey report that includes the following information. If survey was done regionally, refer to a regional submittal that contains the following information:

- Summary of how the survey was implemented.
- Analysis of the survey results.
- Discussion of the outreach strategies based on the survey results.
- Discussion of planned or future advertising campaigns to influence awareness and behavior changes regarding trash/litter and pesticides.

Place an **X** in the appropriate box below:

X	Survey report attached See the Fiscal Year 2010/11 Group Program Annual Report, Section C.7, for a report summarizing the Pre-Campaign Trash Survey conducted by the Program on our behalf.
<input type="checkbox"/>	Reference to regional submittal:

C.7.c ▶ Media Relations

Summarize the media relations effort. Include the following details for each media pitch in the space below, AND/OR refer to a regional report that includes these details:

- Topic and content of pitch
- Medium (TV, radio, print, online)
- Date of publication/broadcast

Summary:

The City of Concord ran as a PSA on the local Comcast station the Video “Creek Without a Voice”. The video was run 174 times from April through June 2011.

The following separate report developed by BASMAA summarizes media relations efforts conducted during FY 10-11:
 • BASMAA Media Relations Final Report
 This report and any other media relations efforts conducted countywide is included within the C.7 Public Information and Outreach section of Program's FY 10-11 Annual Report."

C.7.d ► Stormwater Point of Contact

Summary of Any Changes Made during FY 10-11:
The City of Concord did not participate in Concord on the Green in FY 10-11 and that would then no longer be a resource for Point of Contact.

C.7.e ► Public Outreach Events

Describe general approach to event selection. Provide a list of outreach materials and giveaways distributed.
 Use the following table for reporting and evaluating public outreach events

Event Details	Description (messages, audience)	Evaluation of Effectiveness
Provide event name, date, and location. Indicate if event is local, countywide or regional.	Identify type of event (e.g., school fair, farmers market etc.), type of audience (school children, gardeners, homeowners etc.) and outreach messages (e.g., Enviroscene presentation, pesticides, stormwater awareness)	Provide general staff feedback on the event (e.g., success at reaching a broad spectrum of the community, well attended, good opportunity to talk to gardeners etc.). Provide other details such as: <ul style="list-style-type: none"> • Estimated overall attendance at the event. • Number of people that visited the booth, comparison with previous years • Number of brochures and giveaways distributed • Results of any spot surveys conducted
Bringing Back the Natives Garden Tour, May 2011, Countywide	Tour to encourage landscaping using native plants, minimizing pesticide and fertilizer use, water conservation, mulching and composting, etc... for countywide residents.	See the Fiscal Year 2010/11 Group Program Annual Report, Section C.7, for further details regarding the effectiveness of this event.
Live Nation Anti-Litter Campaign, August 2010,	The message "Litter Travels But It Can Stop	See the Fiscal Year 2010/11 Group Program

Concord Pavilion	with You” was broadcast using a variety of means to concert goers. A booth with outreach information and education was provided where residents were encouraged to sign-up and participate in a creek clean-up event.	Annual Report, Section C.7, for further details regarding the effectiveness of this event.
National Take Back, April 30, 2011	The message for this program implemented by the Concord Police in affiliation with the DEA is to properly dispose of prescription drugs to reduce drug exposure and risk to the environment with improperly disposed of drugs	Five disposal bins of unused prescription drugs were turned over to the DEA.
Bike to Work, May 12, 2011	This regional event was used as an opportunity to present literature about the clean water program at the rest stop.	121 bikers stopped at the booth to see literature
National Night Out, August 3, 2010	The national event date was used as an opportunity to hand out clean water program material.	As part of the family recreational aspect and neighborhood safety the city passed out Clean Water Frisbees.
Lead Paint Hazard Control, 2010	The City through a grant was able to institute a program to abate lead paint from residences in the poorer and older parts of the community thereby ensuring that the pollutant will not reach the waters of the state	50 apartment units were tested and found to be lead free, 59 single family residences were abated of lead paints.
City of Concord Website Environmental Page	The Environmental Page of the Website has links to multiple resources such as water conservation, Master Gardeners, pharmaceutical recycling as well as pdf's of all the construction and commercial/industrial BMP's	The page had 592 hits in FY 10-11
Our Water Our world	Tabling/Outreach events at sores	Refer to Program report for details

C.7.f. ► Watershed Stewardship Collaborative Efforts

Summarize watershed stewardship collaborative efforts and/or refer to a regional report that provides details. Describe the level of effort and support given (e.g., funding only, active participation etc.). State efforts undertaken and the results of these efforts. If this activity is done regionally refer to a regional report.

Evaluate effectiveness by describing the following:

- Efforts undertaken
- Major accomplishments

Summary:

See the Fiscal Year 2010/11 Group Program Annual Report, Section C.7, for a detailed report on BASMAA and the Program's encouragement and support of various "Watershed Stewardship Collaborative Efforts" on our behalf.

C.7.g. ► Citizen Involvement Events		
List the types of events conducted (e.g., creek clean up, storm drain inlet marking, native gardening etc.). Use the following table for reporting and evaluating citizen involvement events.		
Event Details	Description	Evaluation of effectiveness
Provide event name, date, and location. Indicate if event is local, countywide or regional	Describe activity (e.g., creek clean-up, storm drain marking etc.)	Provide general staff feedback on the event. Provide other evaluation details such as: <ul style="list-style-type: none"> • Number of participants. Any change in participation from previous years. • Distance of creek or water body cleaned • Quantity of trash/recyclables collected (weight or volume). • Number of inlets marked. • Data trends
Volunteer Creek Monitoring Program, Spring 2011, Alhambra, Walnut, Kirker, Marsh, Mount Diablo, Pinole and San Pablo Creeks.	The Program's Volunteer Creek Monitoring Program involves interested citizens and creek advocates to assist with creek bioassessment monitoring.	See the Program's Fiscal Year 2010/11 Group Program Annual Report, Section C.8, for further details.
Newhall Park Monthly Litter Cleanup	Youth from the community monthly volunteer to collect litter from Newhall Park	5 youth on average participate and collect on average 5-35 gallon bags of trash per month
Live Nation	This provides an opportunity for volunteers to have a direct participation in water quality and habitat improvement through "clean-ups" and monitoring volunteering	12 volunteers from Concord participated in this region wide volunteer program

C.7.h. ► School-Age Children Outreach

Summarize school-age children outreach programs implemented. A detailed report may be included as an attachment. Use the following table for reporting school-age children outreach efforts.

Program Details	Focus & Short Description	Number of Students/Teachers reached	Evaluation of Effectiveness
Provide the following information: Name Grade or level (elementary/ middle/ high) Refer to the C.7 Section of the countywide program's FY 10-11 Annual Report for a description of School-age Children Outreach efforts conducted at the countywide level.	Brief description, messages, methods of outreach used	Provide number or participants	Provide agency staff feedback. Report any other evaluation methods used (quiz, teacher feedback etc.). Attach evaluation summary if applicable.

Section 8 - Provision C.8 Water Quality Monitoring

C.8 ► Water Quality Monitoring

State below if information is reported in a separate regional report. Municipalities can also describe below any Water Quality Monitoring activities in which they participate directly, e.g. participation in RMP workgroups, fieldwork within their jurisdictions, etc.

Summary

“During FY 10-11, we contributed through the countywide Program to the BASMAA Regional Monitoring Coalition (RMC). In addition, we contributed financially to the Regional Monitoring Program for Water Quality in the San Francisco Estuary (RMP) and were represented at RMP committees and work groups. For additional information on monitoring activities conducted by the Program, BASMAA RMC and the RMP, see the C.8 Water Quality Monitoring section of the Program’s FY 10-11 Annual Report and/or BASMAA’s Regional Monitoring Report.”

Section 9 – Provision C.9 Pesticides Toxicity Controls

C.9.a ▶ Adopt an Integrated Pest Management (IPM) Policy or Ordinance

(Water Board staff requested resubmittal for FY 10-11) Attach a copy of your individual IPM ordinance or policy.	<input checked="" type="checkbox"/>	Attached	<input type="checkbox"/>	Not attached , explain below
If Not attached , explain: Describe mechanism for adopting/formalizing IPM ordinance or policy (e.g., department head approval, integration into SOPs, staff training). The City adopts the IPM Policy under the authority of the City Engineer to adopt and implant technical standards and guidance documents				

C.9.b ▶ Implement IPM Policy or Ordinance

Report implementation of IPM BMPs by showing trends in quantities and types of pesticides used, and suggest reasons for increases in use of pesticides that threaten water quality, specifically organophosphates, pyrethroids, carbaryl, and fipronil. A separate report can be attached as evidence of your implementation.

Trends in Quantities and Types of Pesticides Used⁴⁷

Pesticide Category and Specific Pesticide Used	Amount ⁴⁸				
	FY 09-10	FY 10-11	FY 11-12	FY 12-13	FY 13-14
Organophosphates	0	0			
Pyrethroids	0	0			
Carbaryl	0	0			
Fipronil	0	0			

⁴⁷ Includes all municipal structural and landscape pesticide usage by employees and contractors.
⁴⁸ Weight or volume of the product or preferably its active ingredient, using same units for the product each year.

C.9.c ▶ Train Municipal Employees	
Enter the number of employees that applied or used pesticides (including herbicides) within the scope of their duties this reporting year.	15
Enter the number of these employees who received training on your IPM policy and IPM standard operating procedures within the last 3 years.	15
Enter the percentage of municipal employees who apply pesticides who have received training in the IPM policy and IPM standard operating procedures within the last three years.	100

C.9.d ▶ Require Contractors to Implement IPM			
Did your municipality contract with any pesticide service provider in the reporting year?	<input checked="" type="checkbox"/>	Yes	<input type="checkbox"/> No
If yes, attach one of the following:			
<input checked="" type="checkbox"/>	Contract specifications that require adherence to your IPM policy and standard operating procedures, OR		
<input type="checkbox"/>	Copy(ies) of the contractors' IPM certification(s) or equivalent, OR		
<input type="checkbox"/>	Equivalent documentation.		
If Not attached , explain:			

C.9.e ▶ Track and Participate in Relevant Regulatory Processes
Summarize participation efforts, information submitted, and how regulatory actions were affected OR reference a regional report that summarizes regional participation efforts, information submitted, and how regulatory actions were affected.
Summary: During FY 10-11, we participated in regulatory processes related to pesticides through contributions to the countywide Program, BASMAA and CASQA. For additional information, see the Regional Pollutants of Concern Report submitted by BASMAA on behalf of all MRP Permittees.

C.9.f ▶ Interface with County Agricultural Commissioners

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Did your municipal staff observe any improper pesticide usage or evidence of improper usage (e.g., pesticides in storm drain systems, along street curbs, or in receiving waters) during this fiscal year?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
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If yes, provide a summary of improper pesticide usage reported to the County Agricultural Commissioner and follow-up actions taken to correct any violations. A separate report can be attached as your summary.

C.9.h.ii ▶ Public Outreach: Point of Purchase

Provide a summary of public outreach at point of purchase, and any measurable awareness and behavior changes resulting from outreach (here or in a separate report); **OR** reference a report of a regional effort for public outreach in which your agency participates.

Summary:
See the C.9 Pesticides Toxicity Control section of Program's FY 10-11 Annual Report for information on point of purchase public outreach conducted countywide and regionally."

C.9.h.vi ▶ Public Outreach: Pest Control Operators

Provide a summary of public outreach to pest control operators and landscapers and reduced pesticide use (here or in a separate report); **OR** reference a report of a regional effort for outreach to pest control operators and landscapers in which your agency participates.

Summary:
See the C.9 Pesticides Toxicity Control section of Program's FY 10-11 Annual Report for a summary of our participation in and contributions towards countywide and regional public outreach to pest control operators and landscapers to reduce pesticide use.

Section 10 - Provision C.10 Trash Load Reduction

C.10.a.i ▶ Short-Term Trash Loading Reduction Plan

Provide description of actions/tasks initiated/conducted/completed in developing a Short-Term Trash Loading Reduction Plan (due February 1, 2012).

Description:

See the C.10 Trash Load Reduction section of Program's FY 10-11 Annual Report for information on countywide and regional activities conducted on behalf of co-permittees.

C.10.a.ii ▶ Baseline Trash Load and Trash Load Reduction Tracking Method

(For FY 10-11 Annual Report only) Provide description of actions/tasks initiated/conducted/completed to gather trash loading data and in developing a Baseline Trash Load and Trash Load Reduction Tracking Method (due February 1, 2012).

Description:

See the C.10 Trash Load Reduction section of Program's FY 10-11 Annual Report for information on countywide and regional activities conducted on behalf of co-permittees.

C.10.a.iii ▶ Minimum Full Trash Capture

(For FY 10-11 Annual Report and Each Annual Report Thereafter) Provide description of actions/tasks initiated/conducted/completed in implementing Minimum Full Trash Capture Devices (due July 1, 2014) within individual jurisdictions. Include information on Full Trash Capture Devices installed under Bay-area Wide Trash Capture Demonstration Project administered by San Francisco Estuary Partnership.

Description:

See the C.10 Trash Load Reduction section of Program's FY 10-11 Annual Report for information on countywide and regional activities conducted on behalf of co-permittees.

C.10.b.iii ► Trash Hot Spot Assessment

Provide volume of material removed from each Trash Hot Spot cleanup, and the dominant types of trash (e.g., glass, plastics, paper) removed and their sources to the extent possible.

Fill out the following table or attach a summary of the following information:

Trash Hot Spot	Cleanup Date	Volume of Material Removed	Dominant Type of Trash	Trash Sources (where possible)
Galindo Creek CONC01	6/8/11	165 gallons	Plastic Bags	Residential areas
Galindo Creek CONC02	6/7/11	55 gallons	Plastic Bags	Residential areas
Galindo Creek CONC03	6/7/11	110 Gallons	Other Plastic Products	Residential areas
Mt Diablo Creek CONC04	6/3/11	55 Gallons	Plastic Bags	Residential areas
Mt Diablo creek CONC05	6/6/11	55 Gallons	Other Plastic Products	Residential areas
Clayton Valley Drain CONC06	6/6/11	55 Gallons	Other Plastic Products	Residential areas
Galindo Creek CONC 07	6/6/11	55 Gallons	Other Plastic Products	Residential areas
Galindo Creek CONC08	6/6/11	55 Gallons	Other Plastic Products	Residential areas

C.10.d ► Summary of Trash Load Reduction Actions

Provide summary of new trash load reduction actions or increased levels of implementation of existing actions that were implemented after adoption of the MRP (control measures and best management practices) including the types of actions and levels of implementation, and the total trash loads and dominant types of trash removed from each type of action.

Suggested trash load reduction actions to track and report may include:

- Anti-litter Campaigns
- Anti-litter/Dumping Enforcement Activities
- Curbside Recycling Programs
- Education and Outreach Efforts
- Free Trash Pickup/Drop-off Days
- County HHW Program Activities
- Improved Trash Bin Management
- Inspection/Maintenance of Storm Drain Outfalls
- Litter Pickup and Control
- Removal of Homeless Encampments
- Solid Waste Recycling Efforts
- Source Controls/Bans/Prohibitions
- Storm Drain Operation and Maintenance
- Storm Drain Signage/Marking
- Street Sweeping Activities
- Trash Removal from Receptacles
- Volunteer Creek Cleanups

Type of Trash Load Reduction Action	Date of First Implementation	Level of Implementation (specify if level was increased after MRP adoption)	Total Trash Load Removed by Action	Dominant Types of Trash Removed by Action
“Trash loads removed” were not tracked for all trash load reduction actions this fiscal year. Once the Trash Load Reduction Tracking Method is developed (see Provision C.10.a.ii), trash loads removed will be documented for each load reduction action. See the Program’s FY10-11 Annual Report for schedule.				
Trash hotspot cleanup	May 11, 2010	Eight Spots Cleaned	3.5 cubic yards	Food wrappers, beverage containers
Streetlight pole banners	Ongoing	250 banners	Unknown	Litter
Curbside recycling	Ongoing	Weekly	Unknown	Paper, cardboard, yard waste
Free HHW drop-off	Ongoing	Six days a week	Unknown	Hazardous waste
Free E-waste drop-off	Ongoing	Six days a week	Unknown	Electronic waste
Street Sweeping	Ongoing	Monthly	10,000 cubic yards	Leaves, pine needles

FY 2010-2011 Annual Report
Permittee Name: City of Concord

C.10 – Trash Load Reduction

Inspect & Maintain Storm Drains	Ongoing	Annually	25 cubic yards	Leaves, dirt
Volunteer Creek Cleanups	Ongoing	Monthly	500 lbs	Cigarette butts, paper cups, trash,
Removal of Homeless Encampments	Ongoing	As needed	40 cubic yards	Bedding, construction materials
Free Trash Pickup Days	Ongoing	Three per year	Unknown	Unknown
Neighborhood Cleanup Days	Ongoing	9 per year	38 dumpsters	Misc household and yard trash

Section 11 - Provision C.11 Mercury Controls

C.11.a.i ► Mercury Recycling Efforts

List below or attach lists of efforts to promote, facilitate, and/or participate in collection and recycling of mercury containing devices and equipment at the consumer level (e.g., thermometers, thermostats, switches, bulbs).

Refer to FY 10-11 Program Annual Report for a list of mercury collection and recycling efforts conducted countywide and regionally.

C.11.a.ii ► Mercury Collection

Provide an estimate of the mass of mercury collected through these efforts, or provide a reference to a report containing this estimate.

Amount collected:

Not all mercury and PCB load reduction actions were tracked using “loads removed” methods this fiscal year. In the Program’s FY 09-10 Annual Report and/or the BASMAA Regional POC Report, an initial Mercury and PCB Load Reduction Tracking Method was presented (see Provision C.11.g). Based on Water Board staff comments, a revised method will be presented in the Program’s FY 10-11 Annual Report and/or the BASMAA Regional POC Report. Based on this methodology, loads removed via the collection/recycling of mercury-containing products will be documented beginning in FY 11-12.

- C.11.b ▶ Monitor Methylmercury**
- C.11.c ▶ Pilot Projects to Investigate and Abate Mercury Sources in Drainages**
- C.11.d ▶ Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices**
- C.11.e ▶ Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit**
- C.11.f ▶ Diversion of Dry Weather and First Flush Flows to POTWs**
- C.11.g ▶ Monitor Stormwater Mercury Pollutant Loads and Loads Reduced**
- C.11.h ▶ Fate and Transport Study of Mercury In Urban Runoff**
- C.11.i ▶ Development of a Risk Reduction Program Implemented Throughout the Region**
- C.11.j ▶ Develop Allocation Sharing Scheme with Caltrans**

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Summary

A summary of countywide Program and regional accomplishments for these sub-provisions are included within the C.11 Mercury Controls section of Program's FY 10-11 Annual Report and/or the BASMAA Regional POC Report.

Section 12 - Provision C.12 PCBs Controls

C.12.a.i.iii ► Municipal Inspectors Training

(For FY 09-10 Annual Report only) List below or attach description of results of training municipal industrial inspectors to identify, in the course of their existing inspections, PCBs or PCB-containing equipment.

Description:

In FY 09-10, inspector training materials were developed by BASMAA and provided in the FY 09-10 BASMAA Regional POC Report. A description of efforts to train municipal industrial inspectors was provided in FY 09-10 permittee and/or Program Annual Reports.

C.12.a.ii.iii ► Ongoing Training

(For FY 10-11 Annual Report and Each Annual Report Thereafter) List below or attach description of ongoing training development and inspections for PCB identification, including documentation and referral to appropriate regulatory agencies (e.g. county health departments, Department of Toxic Substances Control, California Department of Public Health, and the Water Board) as necessary.

Description:

See the FY 10-11 Program Annual Report for a description of training provided countywide and/or regionally, and report on any local training efforts, if applicable.

- C.12.b ▶ Conduct Pilot Projects to Evaluate Managing PCB-Containing Materials and Wastes during Building Demolition and Renovation Activities**
- C.12.c ▶ Pilot Projects to Investigate and Abate On-land Locations with Elevated PCB Concentrations**
- C.12.d ▶ Conduct Pilot Projects to Evaluate and Enhance Municipal Sediment Removal and Management Practices**
- C.12.e ▶ Conduct Pilot Projects to Evaluate On-Site Stormwater Treatment via Retrofit**
- C.12.f ▶ Diversion of Dry Weather and First Flush Flows to POTWs**
- C.12.g ▶ Monitor Stormwater PCB Pollutant Loads and Loads Reduced**
- C.12.h ▶ Fate and Transport Study of PCBs In Urban Runoff**
- C.12.i ▶ Development of a Risk Reduction Program Implemented Throughout the Region**

State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below.

Summary

A summary of countywide Program and regional accomplishments for these sub-provisions are included within the C.12 PCB Controls section of Program's FY 10-11 Annual Report and/or the BASMAA Regional POC Report.

Section 13 - Provision C.13 Copper Controls

C.13.a.i and iii ► Legal Authority: Architectural Copper

Do you have adequate legal authority to prohibit discharge of wastewater to storm drains generated from the installation, cleaning, treating, and washing of the surface of copper architectural features, including copper roofs to storm drains?	X	Yes		No
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If **No**, explain and provide schedule for obtaining authority within 1 year:

C.13.b.i and iii ► Legal Authority: Pools, Spas, and Fountains

Do you have adequate legal authority to prohibit discharges to storm drains from pools, spas, and fountains that contain copper-based chemicals?	X	Yes		No
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If **No**, explain and provide schedule for obtaining authority within 1 year:

C.13.c ► Vehicle Brake Pads

Reported in a separate regional report.
A summary of the countywide Program's participation with the Brake Pad Partnership (BPP) is included within the C.13 Copper Controls section of Program's FY 10-11 Annual Report and/or the BASMAA Regional POC Report."

C.13.d.iii ► Industrial Sources Copper Reduction Results

Based upon inspection activities conducted under Provision C.4, highlight copper reduction results achieved among the facilities identified as potential users or sources of copper, facilities inspected, and BMPs addressed.

Summary

No specific sources of copper were identified but several potential sources remain to be investigated:

1. Vehicle service facilities are potential copper sources because of the copper in brake pads.
2. Large swimming pool facilities are required to test their water for copper before discharge, and even then the water must go to the POTW.
3. The City of Concord no longer uses algacides containing copper as an active ingredient if discharges could ultimately reach watercourses or the San Francisco Bay-San Joaquin Delta.

C.13.e ► Studies to Reduce Copper Pollutant Impact Uncertainties

Revised. Description reads "State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities to can provide descriptions below."

Summary

A summary of the countywide Program and/or regional efforts to develop regional studies to reduce copper pollutant impact uncertainties is included within the C.13 Copper Controls section of Program's FY 10-11 Annual Report and/or BASMAA Regional POC Report.

Section 14 - Provision C.14 PBDE, Legacy Pesticides and Selenium Controls

C.14.a ► Control Programs for PBDEs, Legacy Pesticides and Selenium Controls

Revised. Description reads "State below if information is reported in a separate regional report. Municipalities that participate directly in regional activities can provide descriptions below."

Summary

A summary of the countywide Program and regional efforts related to the Control Program for PBDEs, Legacy Pesticides and Selenium is included within the C.14 PBDE, Legacy Pesticides and Selenium section of Program's FY 10-11 Annual Report and/or BASMAA Regional POC Report.

Section 15 - Provision C.15 Exempted and Conditionally Exempted Discharges

C.15.b.iii.(1), C.15.b.iii.(2) ► Planned and Unplanned Discharges of Potable Water

Is your agency a water purveyor?	<input type="checkbox"/>	Yes	<input checked="" type="checkbox"/>	No
If No , skip to C.15.b.vi.(2):				
If Yes , Complete the attached reporting tables or attach your own table with the same information. Provide any clarifying comments below.				
Comments:				

C.15.b.vi.(2) ► Irrigation Water, Landscape Irrigation, and Lawn or Garden Watering

<p>Provide implementation summaries of the required BMPs to promote measures that minimize runoff and pollutant loading from excess irrigation. Generally the categories are:</p> <ul style="list-style-type: none"> • Promote conservation programs. The city implements the new State requirements relating to landscaping and irrigation and review project applications for compliance • Promote outreach for less toxic pest control and landscape management. The city supports the countywide Program efforts in pesticide outreach and has staff trained in Bay Friendly Landscaping and structural pesticide application (See Program trainings lists) • Promote use of drought tolerant and native vegetation. The city imposes the requirement of the state landscaping and irrigation guidelines • Promote outreach messages to encourage appropriate watering/irrigation practices. The City participates in the countywide Program Outreach efforts • Implement Illicit Discharge Enforcement Response Plan for ongoing, large volume landscape irrigation runoff. The City has adopted and implements an Enforcement Response Plan to address non-storm water discharges.
<p>Summary: Refer to the C.3 New Development and Redevelopment, C.7. Public Information and Outreach and C.9. Pesticide Toxicity Control sections of Program’s FY 10-11 Annual Report as needed.</p>

Concord

Name	Address	City	Program Cat
Aegis of Concord	4756 CLAYTON Road	Concord	Assisted Living
Concord Royale Assisted Living	4230 CLAYTON Road	Concord	Assisted Living
Courtyards at Pine Creek	1081 MOHR Lane	Concord	Assisted Living
Stonebrook Convalescent	4367 CONCORD Blvd	Concord	Assisted Living
Captain's Chest Lounge	785 OAK GROVE Road	Concord	Bar Only
Catfish Charlies Bar	1114 MEADOW Lane	Concord	Bar Only
Office Cocktail Lounge	1796 WILLOW PASS Road	Concord	Bar Only
Old Hangout	1950 CONCORD Ave	Concord	Bar Only
Time Out	1822 GRANT Street	Concord	Bar Only
Bay Auto Body	1915 ARNOLD INDUSTRIAL Way F	Concord	Body Shop
Car West Auto Body - Concord	165 MASON Circle	Concord	Body Shop
Concord Collision Care Centers	2291 VIA DE MERCADOS	Concord	Body Shop
Contra Costa Auto Body & Paint	1122 LANDINI Lane	Concord	Body Shop
Cooks Collision	1260 DIAMOND Way	Concord	Body Shop
Custom Auto Body & Collision	1150 ERICKSON Road A	Concord	Body Shop
Earl Scheib Paint and Body #543	2130 MARKET Street	Concord	Body Shop
Elite Auto Body	2180 MARKET Street	Concord	Body Shop
European Auto Body	2575 MONUMENT Blvd P	Concord	Body Shop
Federal Auto Body, Inc.	1410 CONCORD Ave B	Concord	Body Shop
Haw's Auto Body, Inc.	1812 ARNOLD INDUSTRIAL Place	Concord	Body Shop
J & C Body Shop, Inc.	1124 ERICKSON Road	Concord	Body Shop
Jim's California Auto Body, Inc.	1080 DETROIT Ave	Concord	Body Shop
Jim's California Auto Body, Inc.	2520 MONUMENT Blvd	Concord	Body Shop
JJ's Auto Painting	1915 ARNOLD INDUSTRIAL Way C	Concord	Body Shop
Kee's Auto Body	2171 MONUMENT Blvd	Concord	Body Shop
Mike Rose's Auto Body, Inc.	2001 FREMONT Street	Concord	Body Shop
Mike Rose's Auto Body, Inc.	2260 VIA DE MERCADOS	Concord	Body Shop
Mirage Auto Craft	2241 MONUMENT Blvd N	Concord	Body Shop
Nu Image Auto Body	2308 BATES Ave A	Concord	Body Shop
Precision Paint & Collision	1932 ARNOLD INDUSTRIAL Place	Concord	Body Shop
Rainbow Auto Body & Paint Shop	2780 CLOVERDALE Ave	Concord	Body Shop
Simply Superior Auto Body	2110 MARKET Street	Concord	Body Shop
Toy Works Autobody	2316 BATES Ave A	Concord	Body Shop
Vintage Color Studio	2330 BATES Ave B 1	Concord	Body Shop
AVIS EAJ., Inc.	1001 SUN VALLEY Blvd	Concord	Car Rental
Enterprise Rent-A-Car	1790 CONCORD Ave	Concord	Car Rental
Enterprise Rent-A-Car	2550 MONUMENT Blvd	Concord	Car Rental
Hertz Local Edition	1800 MONUMENT Blvd N	Concord	Car Rental
Arco Carwash	2490 MONUMENT Blvd	Concord	Car Wash/Det.
Autopia Car Wash	4524 CLAYTON Road	Concord	Car Wash/Det.
Brothers Detail Center	1840 MONUMENT	Concord	Car Wash/Det.
Clayton Car Wash	4748 CLAYTON Road	Concord	Car Wash/Det.
Diablo Car Wash & Detail Center	1024 ALBERTA Way	Concord	Car Wash/Det.

Gold Coin Car Wash	2191 MONUMENT Blvd	Concord	Car Wash/Det.
Kwik-N-Easy Carwash	1305 GALINDO Street	Concord	Car Wash/Det.
Rain & Shine Car Wash	4595 CLAYTON Road	Concord	Car Wash/Det.
So Kwik Carwash	1551 MATHESON Road	Concord	Car Wash/Det.
Sunrise House working at Willow Pass Union 76	2380 WILLOW PASS Road	Concord	Car Wash/Det.
Stanley Steamer	150 MASON Circle A-D	Concord	Carpet Cleaner
El Rancho Catering	1109 LANDINI Lane	Concord	Catering-Bus.
International Foods Catering	1044 SHARY Circle	Concord	Catering-Bus.
A-1 Self Storage	5296 CONCORD Blvd	Concord	Commercial
AAA New-N-Used Shelfracks (A M O T)	4055 INDUSTRIAL Way	Concord	Commercial
ABBA Self and RV Storage	1850 SOLANO Way	Concord	Commercial
Advanced Office Systems	4060 PIKE Lane	Concord	Commercial
Aim Computers	1819 WILLOW PASS Road	Concord	Commercial
All Aboard Mini Storage - Concord	1599 SOLANO Way A	Concord	Commercial
All Pro Roofing Company	3975 INDUSTRIAL Way F	Concord	Commercial
Altaquip	5159 COMMERCIAL Circle D & E	Concord	Commercial
A-Mailing & Printing, Inc.	1717 SOLANO Way 43	Concord	Commercial
AT&T Wireless (in process of change to Cingular Wireless)			
	2299 PIKE Court	Concord	Commercial
ATCO	4025 NELSON	Concord	Commercial
Bank of America Concord Tech Ctr	2000 CLAYTON Road	Concord	Commercial
Bank of the West	2655 STANWELL Drive	Concord	Commercial
Bedrosians	1001 SHARY Circle 4	Concord	Commercial
Biomed	2354 STANWELL Drive	Concord	Commercial
Blue Devils Bingo Hall (BD Performing Arts)	4065 NELSON Ave	Concord	Commercial
Boyd Coffee Company	125 MASON Circle J & K	Concord	Commercial
Brenden Theater	1985 WILLOW PASS Road C	Concord	Commercial
C&M Party Props (Warehouse)	2350 WHITMAN	Concord	Commercial
Cabinet Coats	1836 ARNOLD INDUSTRIAL Place 1	Concord	Commercial
Cal Neva Environmental Systems	1053 SHARY Circle	Concord	Commercial
California Shingle & Shake	2279 PIKE Court	Concord	Commercial
Calscience Environmental Laboratories	5063 COMMERCIAL H	Concord	Commercial
Carpet One	1650 CONCORD Ave	Concord	Commercial
CBC Mechanical, Inc.	1045 SHARY Court F	Concord	Commercial
CCC Department of Agriculture	2366 STANWELL Circle A	Concord	Commercial
Chevron Business and Real Estate Services	2003 DIAMOND Blvd	Concord	Commercial
Chimes Printing	1038 SHARY Circle 6	Concord	Commercial
Chisel It Ice	2465 VISTA DEL MONTE Drive C	Concord	Commercial
City of Concord Printing Services	2730 PARKSIDE Circle	Concord	Commercial
Clayton Flowers	4666 CLAYTON Road	Concord	Commercial
Clayton Road Mini Storage	5115 CLAYTON Road	Concord	Commercial
Clayton Valley Bowl	5300 CLAYTON Road	Concord	Commercial
Clayton Valley Shopping Center	5400 YGNACIO VALLEY Road	Concord	Commercial
Clip-N-Clean	4375 CLAYTON Road K	Concord	Commercial
Commerce RV Storage	2040 COMMERCE Ave	Concord	Commercial

Concord Fellowship	1591 BROADWAY Street	Concord	Commercial
Concord Self Storage	1597 MARKET Street A	Concord	Commercial
Concord Sheet Metal	140 MASON Circle J	Concord	Commercial
Concord Wig Design	1765 WILLOW PASS Road	Concord	Commercial
Contra Costa Metal Fabricators	1126 LANDINI Lane	Concord	Commercial
Cost Plus World Market	1975 DIAMOND Blvd G	Concord	Commercial
Cygnnet Enterprises	5040 COMMERCIAL Circle E	Concord	Commercial
Dana Plaza	4115 CONCORD Blvd	Concord	Commercial
David NG, OD	1755 WILLOW PASS Road	Concord	Commercial
Economy Rubber	1930 ARNOLD INDUSTRIAL Place B	Concord	Commercial
EMG Home Supply Fabrication	1016 SHARY Circle C	Concord	Commercial
EMG Home Supply Inc.	1089 SHARY Circle	Concord	Commercial
Equipment Services	4050 PIKE Lane B	Concord	Commercial
Far West Sanitation (Main Office)	5600 IMHOFF Drive D	Concord	Commercial
G.G.F. Marble & G.M. Marble	1375 FRANQUETTE Ave G	Concord	Commercial
Galaxy Press	1300 GALAXY Way 3	Concord	Commercial
Gateway Fund Raising Service, Inc.	959 DETROIT Ave	Concord	Commercial
Golden State Granite	1001 SHARY Circle 9	Concord	Commercial
Goodwill Industries	3495 CLAYTON Road	Concord	Commercial
Grainger Industrial Supply	2288 PIKE Court	Concord	Commercial
Graphic Reproduction	1381 FRANQUETTE Ave	Concord	Commercial
Groundwater & Environmental Services	5046 COMMERCIAL Circle F	Concord	Commercial
Hair Systems	5100 CLAYTON Road 32	Concord	Commercial
Hauling Pros	1990 OLIVERA Road F	Concord	Commercial
Home Medical Equipment	5046 COMMERCIAL Circle G	Concord	Commercial
Industrial Electric Cable & Wire	1062 SHARY Circle	Concord	Commercial
Industrial Valco	4064 PIKE Lane B	Concord	Commercial
J & S Equipment	1776 ARNOLD INDUSTRIAL Way N	Concord	Commercial
JK Cleaning Company	1680 WILLOW PASS Road F	Concord	Commercial
JM Squared Inc.	3975 INDUSTRIAL Way D	Concord	Commercial
JMT Mechanical	150 MASON Circle K	Concord	Commercial
John Crane	4054 PIKE Lane	Concord	Commercial
John Muir Home Health	2298 PIKE Court	Concord	Commercial
Latino's Cuts	1750 SALVIO Street	Concord	Commercial
Life Style Furnishings	995 DETROIT Ave F	Concord	Commercial
Mail Stream/ Irland Direct Mail	125 MASON Circle K	Concord	Commercial
Mavericks Athletic Club	5294 CLAYTON Road	Concord	Commercial
Molenda Machining	1717 SOLANO Way 21	Concord	Commercial
Monument Court Mini-Storage	2730 MONUMENT Court	Concord	Commercial
More Flavor	995 DETROIT Ave H&G	Concord	Commercial
MS Environmental Solutions	1900 BATES Ave	Concord	Commercial
Pacific Gas and Electric Company	1201 FRANQUETTE Street	Concord	Commercial
Pacific Stone, Inc.	1375 FRANQUETTE Ave F	Concord	Commercial
Phoenix Enterprises	936 DETROIT Ave H	Concord	Commercial
Pool Water Products	1940 ARNOLD INDUSTRIAL Place	Concord	Commercial

Public Storage	4415 TREAT Blvd A	Concord	Commercial
Public Storage Inc.	2350 MONUMENT Blvd	Concord	Commercial
Public Storage, Inc.	1350 CONCORD Ave A	Concord	Commercial
Rack Em Up Billiards	2395 MONUMENT Blvd K2	Concord	Commercial
Rann Valdez Stone	1015 SHARY Circle 2	Concord	Commercial
Roadway Specialties	150 MASON Circle H	Concord	Commercial
Roto Rooter	195 MASON Circle	Concord	Commercial
San Miguel Mini Storage	1021 SAN MIGUEL Road	Concord	Commercial
SCP Distributors	1848 ARNOLD INDUSTRIAL Place	Concord	Commercial
Shaw Environmental	4005 PORT CHICAGO HWY	Concord	Commercial
Shred - It	5159 COMMERCIAL Circle A	Concord	Commercial
Siemens Industrial Services	1915 MARK Court 100	Concord	Commercial
Skill Supply Company	1818 ARNOLD INDUSTRIAL Place A	Concord	Commercial
Subtronic Corporation	2430 SPRIG Court C &D	Concord	Commercial
Superior Stone & Cabinet Inc.	1650 CHALLENGE Drive	Concord	Commercial
Taylor Made Water Systems	185 MASON Circle A - C	Concord	Commercial
The Best Workshop	2565 CLOVERDALE Ave F	Concord	Commercial
Thunderbird Automart	2440 SALVIO Street	Concord	Commercial
UPS	1647 WILLOW PASS Road	Concord	Commercial
UPS Store # 190	5100 CLAYTON Road B1	Concord	Commercial
Valley Relocation & Storage, Inc.	4020 NELSON Ave	Concord	Commercial
W.K. Hydraulics	1820 ARNOLD INDUSTRIAL Way	Concord	Commercial
Walgreens	1800 CONCORD Ave	Concord	Commercial
Walker's Hydraulics, Inc.	2322 BATES Ave N	Concord	Commercial
Watersavers Irrigation Inc.	1818 ARNOLD INDUSTRIAL Place	Concord	Commercial
West Coast Powder Coating	1090 SHARY Circle C	Concord	Commercial
Wine Concepts	135 MASON Circle K	Concord	Commercial
Winning Ticket Auto Sales	2521 MONUMENT Blvd	Concord	Commercial
Ygnacio Valley Mini Storage	1705 KIRKER PASS Road	Concord	Commercial
Astound Cable	215 MASON Circle	Concord	Contractor
Carrier	1001 SHARY Circle #10	Concord	Contractor
Certified Coatings	1045 DETROIT Ave	Concord	Contractor
D.C. Taylor Company	5060 FORNI Drive B	Concord	Contractor
Golden State Carpet Service	1930 OLIVEIRA Road	Concord	Contractor
High End Development Inc.	5056 COMMERCIAL Circle C	Concord	Contractor
J. Darden Painting	3975 INDUSTRIAL Way E	Concord	Contractor
JANUS CORPORATION	1081 SHARY Circle	Concord	Contractor
Manos Construction	2655 CLOVERDALE Ave N	Concord	Contractor
Pro - Tech Abatement	1717 SOLANO Way 33	Concord	Contractor
Raymond Construction	2430 SPRIG Court A	Concord	Contractor
Raymond Northern CA, Inc.	2440 SPRIG Court	Concord	Contractor
Venegas Company	1045 SHARY Court E	Concord	Contractor
Wilcox & Company	1825 ARNOLD INDUSTRIAL Way	Concord	Contractor
Cal-West Dental Laboratory	2975 TREAT Blvd D8	Concord	Dental Lab
Concord Dental Laboratory	2929 SALVIO Street	Concord	Dental Lab

Crown Dental Studio	1425 HERNDON Ave C	Concord	Dental Lab
Fine Arts Dental Studio	3556 CONCORD Blvd	Concord	Dental Lab
Jochin Chrome Lab	1027 DETROIT Ave C	Concord	Dental Lab
Lafayette Denture Lab	2975 TREAT Blvd E1	Concord	Dental Lab
Summit Full Service Dental Laboratory	2221 COMMERCE Ave C1	Concord	Dental Lab
Sun Valley Dental Studio	2231 COMMERCE Ave	Concord	Dental Lab
Travis Dental Laboratory	3143 CLAYTON Road	Concord	Dental Lab
Trust Dental Lab	5017 CLAYTON Road	Concord	Dental Lab
Venetian Smile Prosthodontic Dental Lab	1953 PARKSIDE Drive B	Concord	Dental Lab
Best Cleaners	3456 CLAYTON Road	Concord	Dry Cleaner
Blessed Cleaners	4691 CLAYTON Road F	Concord	Dry Cleaner
Classy Cleaners	4305 CLAYTON Road C	Concord	Dry Cleaner
Dana Cleaners	32 DANA Plaza	Concord	Dry Cleaner
Fashion Cleaners	5420 YGNACIO VALLEY Road 60	Concord	Dry Cleaner
Fashion Cleaners	785 OAK GROVE Road F	Concord	Dry Cleaner
Marshall Steel Drycleaners	5280 CLAYTON Road A	Concord	Dry Cleaner
Monument Cleaners	2250 MONUMENT Blvd	Concord	Dry Cleaner
Norge Village Cleaner	4701 CLAYTON Road D	Concord	Dry Cleaner
One Hour Cleaners	1823 WILLOW PASS Road	Concord	Dry Cleaner
Park Place Discount Cleaner	1735 WILLOW PASS Road	Concord	Dry Cleaner
Parkway Cleaners	2482 SALVIO Street	Concord	Dry Cleaner
Peshon's Cleaning Specialists	1381 FRANQUETTE Ave C-1	Concord	Dry Cleaner
Royale Cleaners	4583 CLAYTON Road	Concord	Dry Cleaner
Swan Cleaners	1803 MONUMENT Blvd A	Concord	Dry Cleaner
Treat Cleaners	4475 TREAT Blvd I	Concord	Dry Cleaner
PPG Industries - Automotive Training School	5750 IMHOFF Drive A	Concord	Education
American Medical Response	5151 PORT CHICAGO HWY Ave A	Concord	Fleet Operations
American Stage Tours	2352 BATES Ave C	Concord	Fleet Operations
Apria Health Care	4095 PIKE Lane	Concord	Fleet Operations
Bay Point Tow	2151 ARNOLD INDUSTRIAL Way	Concord	Fleet Operations
Chipman Relocations	5060 FORNI Drive C	Concord	Fleet Operations
Cintas Laundry Services	4020 NELSON Ave 140	Concord	Fleet Operations
Concord Auto Rental & Leasing	960 DETROIT Ave G	Concord	Fleet Operations
Contra Costa Water District - Maintenance Yard	2401 BISSO Lane	Concord	Fleet Operations
Durham School Services	1025 SHARY Circle	Concord	Fleet Operations
East Bay Connection, Inc.	1970 ARNOLD INDUSTRIAL Place	Concord	Fleet Operations
E-N-G Mobile Systems	2245 VIA DE MERCADOS	Concord	Fleet Operations
Enterprise Roofing	2400 BATES Ave	Concord	Fleet Operations
First Student, Inc.	2368 BATES Ave	Concord	Fleet Operations
First Transit	2477 ARNOLD INDUSTRIAL Way	Concord	Fleet Operations
L.H. Voss Materials Fleet Repair	2427 VISTA DEL MONTE C	Concord	Fleet Operations
Pacific Bell FMOCC Concord	2745 CLOVERDALE Ave	Concord	Fleet Operations
Pacific Gas and Electric	1030 DETROIT Ave	Concord	Fleet Operations
Royal Trucking	1420 ROYAL INDUSTRIAL Way	Concord	Fleet Operations
Seeno Construction	4021 PORT CHICAGO HWY	Concord	Fleet Operations

Thrifty Moving	3240 MONUMENT Way B	Concord	Fleet Operations
U.S. Post Office, Concord	2121 MERIDIAN Blvd	Concord	Fleet Operations
United Parcel Service	1970 OLIVERA Road	Concord	Fleet Operations
1/4 lb. Big Burger	3399 CLAYTON Road	Concord	Food Service
360 Gourmet Burritos	1975 DIAMOND Blvd C160	Concord	Food Service
54 Mint Roticceria & Formaggi	785 OAK GROVE Road E4	Concord	Food Service
7 Eleven	1611 MONUMENT Blvd	Concord	Food Service
Agave	1985 WILLOW PASS Road E	Concord	Food Service
Alpine Pastry and Coffee Shop	2693 CLAYTON Road	Concord	Food Service
Amoo Restaurant	1909 SALVIO Street	Concord	Food Service
Anderson Bakery & Café	115 SUN VALLEY Mall A	Concord	Food Service
Asia Express Chinese Foods	1803 MONUMENT Blvd	Concord	Food Service
Auntie Ann's Pretzels	472 SUN VALLEY Mall	Concord	Food Service
Baja Fresh Mexican Grill	901 SUN VALLEY Blvd	Concord	Food Service
Bambino's	1895 FARM BUREAU Road G	Concord	Food Service
Bangkok Kitchen	1980 GALINDO Street	Concord	Food Service
Baraka Diner Fish & Chips	4436 CLAYTON Road	Concord	Food Service
Barney's Hickory Pit, Inc.	3446 CLAYTON Road	Concord	Food Service
Baskin Robbins	1924 GRANT Street	Concord	Food Service
Baskin Robbins Ice Cream	5100 CLAYTON Road D-28	Concord	Food Service
Baskin Robbins Ice Cream	785 OAK GROVE Road C	Concord	Food Service
Bay Leaf Cafe	2123 PACHECO Street	Concord	Food Service
BD Café (inside Blue Devil Bingo Hall)	4065 NELSON Ave	Concord	Food Service
Bella Ristorante	5458 YGNACIO VALLEY Road 60	Concord	Food Service
Benihana of Tokyo	1989 DIAMOND Blvd	Concord	Food Service
Bentelino's Deli & Catering	785 OAK GROVE Road	Concord	Food Service
Best Burger	1991 MONUMENT Blvd A	Concord	Food Service
Best Little Donut House	1821 EAST Street	Concord	Food Service
Big C Athletic Club	1381 GALAXY Way	Concord	Food Service
Bimbo's Bakery	4020 NELSON Ave 210	Concord	Food Service
Biryani Mania Indian Fast Food	2118 WILLOW PASS Road 400	Concord	Food Service
Bistro	1855 GATEWAY Blvd	Concord	Food Service
BJ's Restaurant and Brewhouse	385 SUN VALLEY Mall	Concord	Food Service
Bourbon Street Bar and Grill	2765 CLAYTON Road	Concord	Food Service
Bronze Buddha Thai Fusion	5434 YGNACIO VALLEY Road 90	Concord	Food Service
Buffet City	1400 WILLOW PASS Road	Concord	Food Service
Burger King #11765	4320 CLAYTON Road	Concord	Food Service
Burger King #2568	5450 YGNACIO VALLEY Road	Concord	Food Service
Burger King #3482	1651 WILLOW PASS Road	Concord	Food Service
Buttercup Grill	4301 CLAYTON Road	Concord	Food Service
Cactus Cafe	1390 WILLOW PASS Road 110	Concord	Food Service
Café Oasis	2520 STANWELL Drive 148	Concord	Food Service
Caffe Moda	1657 WILLOW PASS Road	Concord	Food Service
Caffino	4411 TREAT Blvd	Concord	Food Service
Cal Wok	4635 CLAYTON Road	Concord	Food Service
California Internet Café	3700 PORT CHICAGO HWY	Concord	Food Service

Cheese Steak Shop Inc.	3478 CLAYTON Road	Concord	Food Service
Chick's Donuts	1801 WILLOW PASS Road	Concord	Food Service
Chili's Grill & Bar	1501 CONCORD Ave	Concord	Food Service
China Chef	1200 CONTRA COSTA Blvd	Concord	Food Service
China Wall Buffet	1673 WILLOW PASS Road	Concord	Food Service
Chinese Kitchen	3426 CLAYTON Road	Concord	Food Service
Chipotle	785 OAK GROVE Road E1	Concord	Food Service
Chopan Kabob	2699 MONUMENT Blvd	Concord	Food Service
Chow King	2030 DIAMOND Blvd	Concord	Food Service
Chuck E. Cheese's	1611 WILLOW PASS Road	Concord	Food Service
Cinco de Mayo	4115 CONCORD Blvd 22	Concord	Food Service
Cinnabon, Inc. #86	110 SUN VALLEY Mall	Concord	Food Service
Claim Jumper	1981 DIAMOND Blvd	Concord	Food Service
Coco's Bakery Restaurant	4391 TREAT Blvd	Concord	Food Service
Concord Fish Market	2521 MONUMENT Blvd	Concord	Food Service
Concord Police Association	5060 AVILA Road	Concord	Food Service
Cotija Market & Restaurant	1895 FARM BUREAU Road E	Concord	Food Service
Courtney's Deli	2190 MERIDIAN PARK Blvd D	Concord	Food Service
Culinary Excellence	950 DETROIT Ave 9-11	Concord	Food Service
Dairy Queen Creamery	4463 CLAYTON Road	Concord	Food Service
Denny's #6699	1313 WILLOW PASS Road	Concord	Food Service
Diablo Lanes	1500 MONUMENT Blvd	Concord	Food Service
Dickey's Barbeque Pit	5434 YGNACIO VALLEY Road 220	Concord	Food Service
Didar Persian Cuisine	4436 CLAYTON Road A	Concord	Food Service
Digger's Diner	1895 FARM BUREAU Road B	Concord	Food Service
DJ's Bistro	1825 SUTTER Street	Concord	Food Service
Domino's Pizza	2490 SALVIO Street	Concord	Food Service
Domino's Pizza	3544 CLAYTON Road	Concord	Food Service
Donut Time	1500 MONUMENT Blvd A2A	Concord	Food Service
DQ Orange Julius	171 SUN VALLEY Mall A	Concord	Food Service
Eden Plaza Café	2300 CLAYTON Road	Concord	Food Service
El Comal Taqueria	2186 SOLANO Way	Concord	Food Service
El Faro Mexican Food dba El Pepper Inc.	2280 MONUMENT Blvd	Concord	Food Service
El Farolito Taqueria	1844 GRANT Street	Concord	Food Service
El Pollo Loco	4401 CLAYTON Road	Concord	Food Service
El Rancho of Concord, Inc.	1450 MONUMENT Blvd	Concord	Food Service
El Tapatio	4633 CLAYTON Road	Concord	Food Service
El Tapatio Mexican Restaurant	4475 TREAT Blvd D	Concord	Food Service
El Torito Restaurant	1961 DIAMOND Blvd	Concord	Food Service
El Yahualica Tacos	2699 MONUMENT Blvd	Concord	Food Service
Elephant Bar Restaurant	1225 WILLOW PASS Road	Concord	Food Service
Empress Pavilion	480 SUNVALLEY Mall	Concord	Food Service
Englund's Deli Cafe	4061 Port Chicago Hwy J	Concord	Food Service
Fiore Restaurant	5100 CLAYTON Road A-14	Concord	Food Service
Five Guys	5442 YGNACIO VALLEY Road 120	Concord	Food Service

Food For Thought Catering	1717 SOLANO Way 12 -14	Concord	Food Service
Fresh Choice, Inc.	486 SUN VALLEY Mall	Concord	Food Service
Fritz's Quality Meats	3495 CLAYTON Road	Concord	Food Service
Fuddruckers dba Daratel Ltd.	1975 DIAMOND Blvd 260	Concord	Food Service
Gateway Cafe	1850 GATEWAY Blvd 140	Concord	Food Service
Golden Willow Restaurant	1848 WILLOW PASS Road 100	Concord	Food Service
Goldilock's	2030 DIAMOND Blvd 30	Concord	Food Service
Great Khan Mongolian BBQ	290 SUN VALLEY Mall	Concord	Food Service
Guadalajara Grill	5446 YGNACIO VALLEY Road	Concord	Food Service
Happy Roll	2118 WILLOW PASS Road	Concord	Food Service
Hollywood Pizza pasta and More	1985 WILLOW PASS Road D	Concord	Food Service
Hometown Buffet	2050 DIAMOND Blvd	Concord	Food Service
Honey Baked Ham Co.	1910 CONCORD Ave	Concord	Food Service
Hot Basil Café	790 OAK GROVE Road D	Concord	Food Service
Hot Dog Palace	1990 GRANT Street	Concord	Food Service
House of Bagels	2151 SALVIO Street H	Concord	Food Service
Hunan Express Restaurant	4484 TREAT Blvd	Concord	Food Service
Hunan Restaurant	4804 CLAYTON Road	Concord	Food Service
I love Ramen & Noodles	1930 SALVIO Street	Concord	Food Service
I Love Teriyaki	1950 SALVIO Street	Concord	Food Service
Imperial Seafood Restaurant	1680 WILLOW PASS Road G	Concord	Food Service
Incas Grill Restaurant	4669 CLAYTON Road D	Concord	Food Service
International Foods	1106 MEADOW Lane	Concord	Food Service
International House of Pancakes	4619 CLAYTON Road	Concord	Food Service
Jack in the Box dba Paul & Bel Enterprise	1710 MONUMENT Blvd	Concord	Food Service
Jack in the Box dba Paul & Bel Enterprise	4740 CLAYTON Road	Concord	Food Service
Jamba Juice	1975 DIAMOND Blvd D - 5	Concord	Food Service
Jamba Juice	5442 YGNACIO VALLEY Road 190	Concord	Food Service
Japan House	1819 COLFAX Street	Concord	Food Service
Jaripeo's	970 DETROIT Ave A	Concord	Food Service
Johnny Rockets Group, Inc.	301 SUN VALLEY Mall B	Concord	Food Service
Jollibee	2030 DIAMOND Blvd 45	Concord	Food Service
Kasper's Hot Dogs	3474 CLAYTON Road	Concord	Food Service
Kentucky Fried Chicken dba Harman Inc.	2160 MONUMENT Blvd	Concord	Food Service
Kentucky Fried Chicken dba Harman Inc.	4660 CLAYTON Road	Concord	Food Service
Kinder's Custom Meats	1820 ARNOLD INDUSTRIAL Way E	Concord	Food Service
Kinders Meats, Deli, BBQ	1776 ARNOLD INDUSTRIAL Way Q	Concord	Food Service
King's Donuts	3413 CHESTNUT Ave	Concord	Food Service
Korea House	1835 WILLOW PASS Road	Concord	Food Service
Korean BBQ Plus	1450 MONUMENT Blvd E	Concord	Food Service
Korean Bulgogi House	2035 SALVIO Street	Concord	Food Service
La Cabana Bar & Grill	1500 MONUMENT Blvd B	Concord	Food Service
La Fondita	1500 MONUMENT Blvd F13	Concord	Food Service
La Mer Café	1825 SUTTER Street	Concord	Food Service
La Pinata	2301 WILLOW PASS Road	Concord	Food Service

La Tapatia	1802 WILLOW PASS Road	Concord	Food Service
Las Montanas Restaurant	1841 WILLOW PASS Road	Concord	Food Service
Le Cafe	2485 HIGH SCHOOL Ave 116	Concord	Food Service
Legends & Heroes Sports Bar & Grill	4050 PORT CHICAGO HWY	Concord	Food Service
Lisa's Hotdogs & Burritos	5100 CLAYTON Road	Concord	Food Service
Little Caesars Pizza	1500 MONUMENT Blvd C160	Concord	Food Service
Little Caesars Pizza	4475 TREAT Blvd	Concord	Food Service
Lok Tao China Gourmet	1847 WILLOW PASS Road D	Concord	Food Service
Los Altos Taqueria	1747 WILLOW PASS Road	Concord	Food Service
Los Gallos Taqueria	2118 WILLOW PASS Road	Concord	Food Service
Los Pinos	1955 MONUMENT Blvd 4E	Concord	Food Service
Los Pinos	3375 PORT CHICAGO HWY 21	Concord	Food Service
Los Primos Supermarket & Taqueria	1120 MEADOW Lane	Concord	Food Service
Los Toros	1140 MEADOW Lane	Concord	Food Service
Lucky Start	1140 MEADOW Lane	Concord	Food Service
Luigi's Italian Deli	2709 CLAYTON Road	Concord	Food Service
Luna Ristorante	2118 WILLOW PASS Road	Concord	Food Service
Makiya Sushi	1950 MARKET Street C	Concord	Food Service
Manchu Wok	288 SUN VALLEY Mall	Concord	Food Service
Mandarin Garden	1740 MONUMENT Blvd	Concord	Food Service
Manila Sunset	2030 DIAMOND Blvd	Concord	Food Service
Mann's Chinese Cuisine	4115 CONCORD Blvd	Concord	Food Service
Marcello's Pizza	4115 CONCORD Blvd 70	Concord	Food Service
Maxi Burger	2699 MONUMENT Blvd	Concord	Food Service
McDonald's	107 SUN VALLEY Mall	Concord	Food Service
McDonald's	1691 MONUMENT Blvd	Concord	Food Service
McDonald's	4550 CLAYTON Road	Concord	Food Service
McDonald's (Park N' Shop)	1847 WILLOW PASS Road	Concord	Food Service
Mega Bytes Café	2000 CLAYTON Road	Concord	Food Service
Memo's Cocina Mexicana	2118 MT DIABLO Blvd	Concord	Food Service
Mercado Del Sol	1450 MONUMENT Blvd B	Concord	Food Service
Metro Cafe	1470 ENEA Circle	Concord	Food Service
Mexican Burritos	1500 MONUMENT Blvd	Concord	Food Service
Mi Oficina Computer Café	1500 MONUMENT Blvd	Concord	Food Service
Mimi's Café	1631 WILLOW PASS Road	Concord	Food Service
Min's Kitchen	3505 CLAYTON Road	Concord	Food Service
Morning Star Café	4673 CLAYTON Road G	Concord	Food Service
Mountain Mikes Pizza	3501 CLAYTON Road	Concord	Food Service
Mountain Mike's Pizza	5358 CLAYTON Road	Concord	Food Service
Mrs. Fields Cookies	109 SUN VALLEY Mall	Concord	Food Service
Mt. Diablo Unified School District Central Kitchen	1266 SAN CARLOS Ave	Concord	Food Service
Nation's Food Service	4600 CLAYTON Road	Concord	Food Service
New Lim's Garden	4340 CLAYTON Road	Concord	Food Service
New York Pizza	4743 CLAYTON Road	Concord	Food Service
Old South Bar-B-Que	4115 CONCORD Blvd 54	Concord	Food Service

Oriental Food Market	3428 CLAYTON Road	Concord	Food Service
Orina Café	1401 WILLOW PASS Road 130	Concord	Food Service
Ozora Sushi Restaurant	785 OAK GROVE Road 3C	Concord	Food Service
Panama Bay Coffee Company	2151 SALVIO Street #K&J	Concord	Food Service
Pancho Villa	1500 MONUMENT Blvd F13	Concord	Food Service
Panera Bread	1975 DIAMOND Blvd E200	Concord	Food Service
Papa Murphy's	2705 CLAYTON Road	Concord	Food Service
Paradise 33	1100 CONCORD Ave	Concord	Food Service
Parma Delicatessen	3521 CLAYTON Road	Concord	Food Service
Pasta Primavera Cafe	4425 TREAT Blvd	Concord	Food Service
Peet's Coffee & Tea	2072 SALVIO Street	Concord	Food Service
Peet's Coffee & Tea	5458 YGNACIO VALLEY Road 10	Concord	Food Service
Pho Huynh Hiep	1833 WILLOW PASS Road	Concord	Food Service
Pizza Guys	1919 SALVIO Street	Concord	Food Service
Plaza café	1200 CONCORD Ave	Concord	Food Service
Quickly	1657 WILLOW PASS Road B	Concord	Food Service
Quiznos	1850 MT DIABLO Blvd	Concord	Food Service
Quiznos Sub	108 SUN VALLEY A136	Concord	Food Service
Quiznos Subs	1975 DIAMOND Blvd D150	Concord	Food Service
Rachel Dunn Chocolates	1021 DETROIT Ave	Concord	Food Service
Red Dragon	3491 CLAYTON Road	Concord	Food Service
Red Ribbon Bakeshop	2030 DIAMOND Blvd 50	Concord	Food Service
Red Robin	404 SUN VALLEY Mall	Concord	Food Service
Restaurante El Salvador	2118 WILLOW PASS 300	Concord	Food Service
Round Table Pizza	1743 WILLOW PASS Road	Concord	Food Service
Round Table Pizza	2960 TREAT Blvd	Concord	Food Service
Round Table Pizza	3375 PORT CHICAGO HWY 57	Concord	Food Service
Round Table Pizza	5100 CLAYTON Road B-3	Concord	Food Service
Saigon Bistro	1701 WILLOW PASS Road F	Concord	Food Service
Salsa Mexican Grill	1680 WILLOW PASS Road	Concord	Food Service
Sbarro, Inc.	284 SUN VALLEY Mall A	Concord	Food Service
Scrumpy's Sandwich Shoppe and Café	1035 DETROIT Ave	Concord	Food Service
Serendipity	2450 GRANT Street	Concord	Food Service
Shan Shan Low	1731 WILLOW PASS Road	Concord	Food Service
Sizzler Restaurant	1353 WILLOW PASS Road	Concord	Food Service
Skipolini's Pizza	2001 SALVIO Street	Concord	Food Service
Sorabol Korean BBQ	282 SUN VALLEY Mall A	Concord	Food Service
South West Concessions, Inc.	2090 MERIDIAN PARK Blvd	Concord	Food Service
Spring Garden Restaurant	785 OAK GROVE Road	Concord	Food Service
Starbucks	1701 WILLOW PASS E	Concord	Food Service
Starbucks	2348 CONCORD Blvd	Concord	Food Service
Starbucks	3375 PORT CHICAGO HWY 3	Concord	Food Service
Starbucks Coffee	1170 CONCORD Ave	Concord	Food Service
Starbucks Coffee	4375 CLAYTON Road # A	Concord	Food Service
Starbucks Coffee #5263	2118 WILLOW PASS Road 100A	Concord	Food Service
Starbucks Coffee #6728	790 OAK GROVE Road C1	Concord	Food Service

Strictly To Go Pizza	4702 CLAYTON Road	Concord	Food Service
Subway	1751 WILLOW PASS Road	Concord	Food Service
Subway	2030 DIAMOND Blvd 27	Concord	Food Service
Subway	286 SUN VALLEY Mall	Concord	Food Service
Subway	301 SUN VALLEY Mall A	Concord	Food Service
Subway	3375 PORT CHICAGO HWY 12	Concord	Food Service
Subway	4115 CONCORD Blvd	Concord	Food Service
Subway Sandwiches	4701 CLAYTON Road	Concord	Food Service
Subway Sandwiches #26253	790 OAK GROVE Road # C2	Concord	Food Service
Subway Sandwiches & Salads	1701 MONUMENT Blvd A	Concord	Food Service
Sugar Plum	1815 COLFAX Street	Concord	Food Service
Sunrise Bagels and Café	1701 WILLOW PASS Road D	Concord	Food Service
Super Suppers	1170 CONCORD Ave 140	Concord	Food Service
Super Tehran	1112 MEADOW Lane	Concord	Food Service
Surf City Squeeze	282 SUN VALLEY Mall	Concord	Food Service
Sushi Momoyama	1800 MONUMENT Blvd D	Concord	Food Service
Sushiya	2002 SALVIO Street B	Concord	Food Service
Suwa's Japanese Restaurant	2151 SALVIO Street E	Concord	Food Service
Swagat Indian Cuisine	1901 SALVIO Street	Concord	Food Service
Tachi Sushi Bar	5458 YGNACIO VALLEY Road	Concord	Food Service
Taco Bell	1698 MONUMENT Blvd	Concord	Food Service
Taco Bell	2475 OLIVERA Road	Concord	Food Service
Taco Bell	4674 CLAYTON Road	Concord	Food Service
Tacos Panchos	2699 CLAYTON Road	Concord	Food Service
Taqueria La Plaza	1801 SUTTER Street H	Concord	Food Service
Taqueria La Soledad	1758 SALVIO Street	Concord	Food Service
Taqueria Las Aguilas	2995 MONUMENT Blvd	Concord	Food Service
Taqueria Las Palmas	4787 CLAYTON Road A	Concord	Food Service
Taqueria Los Gallos	1950 GRANT Street A	Concord	Food Service
Taqueria Los Gallos	4530 CLAYTON Road A	Concord	Food Service
Taqueria Los toros	1800 MONUMENT Blvd A-B	Concord	Food Service
Tavo's	5434 YGNACIO VALLEY Road 10	Concord	Food Service
Teriyaki Plus	1991 MONUMENT Blvd B	Concord	Food Service
The Alehouse	2151 SALVIO Street L	Concord	Food Service
The Jungle	1975 DIAMOND Blvd C-100	Concord	Food Service
The Mediterranean	1847 WILLOW PASS Road B	Concord	Food Service
The Old Spaghetti Factory	1955 MT DIABLO Street	Concord	Food Service
Togo's Eatery	4475 TREAT Blvd	Concord	Food Service
Togo's Eatery of Willow Pass	1768 WILLOW PASS Road	Concord	Food Service
Tokyo Tokyo	2030 DIAMOND Blvd H	Concord	Food Service
Tortilleria El Molino	1500 MONUMENT Blvd	Concord	Food Service
Toscano Restaurante	2151 SALVIO Street	Concord	Food Service
Tower Grill	1950 GRANT Street B	Concord	Food Service
Tutti Frutti Frozen Yogurt	1 SUN VALLEY A-136B	Concord	Food Service
Valerio's Tropical Bakeshop	2030 DIAMOND Blvd 60	Concord	Food Service
Waikiki Hawaiian BBQ	1680 WILLOW PASS Road E	Concord	Food Service

Wat Phou Thai Cuisine	1823 BROADWAY Street	Concord	Food Service
Wendy's Old Fashioned Hamburgers	1551 MONUMENT Blvd	Concord	Food Service
Wetzel's Pretzels	292 SUN VALLEY Mall F-106	Concord	Food Service
Whole Enchilada	280 SUN VALLEY Drive c	Concord	Food Service
Wild Chicken Rotisserie	1960 CONCORD Ave	Concord	Food Service
Woung Luang Thai Cuisine	1965 MT DIABLO Street	Concord	Food Service
Yogurt Peak	4115 CONCORD Blvd 62	Concord	Food Service
Yogurt Shack	2151 SALVIO	Concord	Food Service
Yogurt Shack	5438 YGNACIO VALLEY Road 10	Concord	Food Service
Zaiqa Indian & Pakistani Cuisine	1975 DIAMOND Blvd B140	Concord	Food Service
All Star Gasoline, Inc.	1791 PINE Street	Concord	Gas Station
Arco/ AMPM	3400 WILLOW PASS Road	Concord	Gas Station
Shell	1500 KIRKER PASS Road	Concord	Gas Station
Beacon Service Station	2900 WILLOW PASS Road	Concord	Gas Station
Bonfare Market Liguor & Gas	3598 WILLOW PASS Road	Concord	Gas Station
BonFareMarket	2800 GRANT Street	Concord	Gas Station
Chevron	3180 WILLOW PASS Road	Concord	Gas Station
Chevron	4295 CLAYTON Road	Concord	Gas Station
Chevron Gas Sation 7-Eleven	4101 CONCORD Blvd	Concord	Gas Station
Concord Avenue Shell	1500 CONCORD Ave	Concord	Gas Station
Concord Chevron	2001 WILLOW PASS Road	Concord	Gas Station
Concord Spirit Gas	2898 WILLOW PASS Road	Concord	Gas Station
Falcon Gas Station	4300 CLAYTON Road	Concord	Gas Station
Gas Max	2799 CLAYTON Road	Concord	Gas Station
Gasco	4323 CLAYTON Road	Concord	Gas Station
Grand Gasoline	605 CONTRA COSTA Blvd	Concord	Gas Station
Nella Oil - Flyers # 447	2560 BATES Ave	Concord	Gas Station
Oak Grove Chevron #9-4306	795 OAK GROVE Road	Concord	Gas Station
Ramos Oil	2807 PORT CHICAGO HWY Blvd	Concord	Gas Station
Rani Shell dba Gupta Oil Corp.	2484 OLIVERA Road	Concord	Gas Station
Rino Blue Gas	4321 CLAYTON Road	Concord	Gas Station
Rotten Robbie Service Station	1090 CONTRA COSTA Blvd	Concord	Gas Station
Suburban Propane	1765 ARNOLD INDUSTRIAL Way	Concord	Gas Station
Super Gas & Liquor	2714 WILLOW PASS Road	Concord	Gas Station
Unocal 76	4190 TREAT Blvd	Concord	Gas Station
Valero	2200 SOLANO Way	Concord	Gas Station
Valero Gas station & Food shop	5399 CLAYTON Road	Concord	Gas Station
Willow Pass Union 76	2380 WILLOW PASS Road	Concord	Gas Station
World Oil, Station #30	3550 CLAYTON Road	Concord	Gas Station
Diablo Creek Golf Course	4050 Port Chicago Hwy	Concord	Golf Course
99 Ranch Market	1795 WILLOW PASS Road	Concord	Grocery Store
Afghan Market	1500 MONUMENT Blvd F12	Concord	Grocery Store
Concord Korean Market	1450 MONUMENT Blvd	Concord	Grocery Store
Concord Produce	2511 MONUMENT Blvd	Concord	Grocery Store
Del Valle Supermarket	1651 MONUMENT Blvd	Concord	Grocery Store
Don Pepe's Market	4425 TREAT Blvd	Concord	Grocery Store

Food Maxx	4505 CLAYTON Road	Concord	Grocery Store
Guadalajara Market	1500 MONUMENT Blvd F10	Concord	Grocery Store
Hankook Market	1450 MONUMENT Blvd c/d	Concord	Grocery Store
La Costena Market	1500 MONUMENT Blvd	Concord	Grocery Store
Las Montanas Supermarket	1725 WILLOW PASS Road N	Concord	Grocery Store
Las Montanas Supermarket	2691 MONUMENT Blvd B	Concord	Grocery Store
Los Rancheros	1099 REGANTI Drive A-B	Concord	Grocery Store
Lucky	5190 CLAYTON Road	Concord	Grocery Store
Pacifico Foods	2691 MONUMENT Blvd	Concord	Grocery Store
Safeway	2600 WILLOW PASS Road	Concord	Grocery Store
Safeway	4309 CLAYTON Road	Concord	Grocery Store
Safeway Stores	2250 MONUMENT Blvd F	Concord	Grocery Store
Seafood City Supermarket	2030 DIAMOND Blvd	Concord	Grocery Store
Solano Foods	2191 SOLANO Way	Concord	Grocery Store
Super Liquor & Food	1511 MONUMENT Blvd	Concord	Grocery Store
Trader Joe's	1150 CONCORD Ave	Concord	Grocery Store
Trader Joe's	785 OAK GROVE Road	Concord	Grocery Store
Zenith Food Market	4530 CLAYTON Road B	Concord	Grocery Store
Concord Health Center - Contra Costa Health Services	3052 WILLOW PASS Road	Concord	Healthcare
John Muir Behavioral Health Center - Concord Campus	2740 GRANT Street	Concord	Healthcare
Muir Diablo Occupational Medicine Clinic	2231 GALAXY Court	Concord	Healthcare
Americas Best Value Inn	3555 CLAYTON Road	Concord	Hotel
Best Western Heritage Inn	4600 CLAYTON Road	Concord	Hotel
Days Inn	5370 CLAYTON Road	Concord	Hotel
Hilton Concord / Grissini Italian Restaurant	1970 DIAMOND Blvd	Concord	Hotel
Holiday Inn	1050 BURNETT Ave	Concord	Hotel
Motel 6 Concord	3606 CLAYTON Road	Concord	Hotel
Premier Inns Concord	1581 CONCORD Ave	Concord	Hotel
Valley Motel	3590 CLAYTON Road	Concord	Hotel
Welcome Building Maintenance	150 MASON Circle L	Concord	Janitorial Srvc
Windowsmith Window Cleaning	1130 BURNETT Ave O	Concord	Janitorial Srvc
Biocare Medical	4040 PIKE Lane	Concord	Laboratory
Construction Materials Testing	2278 PIKE Court F	Concord	Laboratory
DIABLO ANALYTICAL, INC	1110 BURNETT Ave C	Concord	Laboratory
March Plasma Systems	2470 BATES Ave A	Concord	Laboratory
Muir Lab	5003 COMMERCIAL Circle	Concord	Laboratory
PG&E Test Laboratory	2490 ARNOLD INDUSTRIAL Way F	Concord	Laboratory
PSI Control Systems	5099 COMMERCIAL Circle	Concord	Laboratory
City of Concord Parks Department	1445 GASOLINE ALLEY	Concord	Landscape
Eisenstaedt Landscaping & Maintenance	1130 LANDINI Lane B	Concord	Landscape
Lava Dora Laundry	3423 CHESTNUT Ave	Concord	Laundry-Com.
Accurate Manufacturing Company	1073 SHARY Circle A	Concord	Machine Shop
Applied Lasers	2565 CLOVERDALE Ave J	Concord	Machine Shop

East Bay Machine & Sheet Metal	1030 SHARY Court 2	Concord	Machine Shop
Main Machine	2803 MAIN Ave B	Concord	Machine Shop
O'Brien Iron Works	2043 ARNOLD INDUSTRIAL Way	Concord	Machine Shop
RCM Industries	110 MASON Circle D	Concord	Machine Shop
Silva Manufacturing Services	1015 SHARY Circle 11	Concord	Machine Shop
Six Elements, Inc. dba Brett Machining	3241 MONUMENT Way K & L	Concord	Machine Shop
Stellar Grinding	970 DETROIT Ave #B	Concord	Machine Shop
Systron Donner Inertial Division Machine Shop	5165 COMMERCIAL Circle B	Concord	Machine Shop
Tap Removal Service	2681 CLOVERDALE Ave N	Concord	Machine Shop
Tosca Machining	3241 MONUMENT Way K&L	Concord	Machine Shop
Acree Technologies, Inc.	1980 OLIVERA Road D	Concord	Manufacturing
Acro Associates	1990 OLIVERA Road A	Concord	Manufacturing
Advanced Design Manufacturing	1281 FRANQUETTE Ave	Concord	Manufacturing
Aqua Graphics Technology	1085 SHARY Circle	Concord	Manufacturing
Bazell Technologies	5066 COMMERCIAL Circle D	Concord	Manufacturing
Beko Radiator Cores	2322 BATES Ave A	Concord	Manufacturing
Calex Manufacturing Co., Inc.	2401 STANWELL Drive	Concord	Manufacturing
California Lithographers	2312 STANWELL Drive	Concord	Manufacturing
Cemex (formerly RMC Pacific Materials)	3951 LAURA ALICE Way	Concord	Manufacturing
CPN International Inc	4057 PORT CHICAGO HWY 100	Concord	Manufacturing
Custom Coils	1045 SHARY Circle A	Concord	Manufacturing
DiNucci Corporation	1057 SHARY Circle	Concord	Manufacturing
Force Flow	2430 STANWELL Drive	Concord	Manufacturing
Gaunt Machine & Iron Works, Inc.	2241 COMMERCE Ave	Concord	Manufacturing
Grandt Line Products	1040 SHARY Court B	Concord	Manufacturing
H. S. International	5040 COMMERCIAL Circle A	Concord	Manufacturing
JKC Manufacturing	1990 OLIVERA Road D	Concord	Manufacturing
Life Measurement	1850 BATES Ave	Concord	Manufacturing
MICROBIOLOGICAL MEDIA	1045 SHARY Circle B	Concord	Manufacturing
More Flavor	975 DETROIT Ave D	Concord	Manufacturing
Nyad Inc	200 MASON Circle #A	Concord	Manufacturing
PT Systems	1980 OLIVERA Road	Concord	Manufacturing
Renaissance Precision Manufacturing	1990 OLIVERA Road E	Concord	Manufacturing
Revel Environmental Manufacturing	960 DETROIT Ave B	Concord	Manufacturing
Sartorius Stedim Biosystems	1910 MARK Court 110	Concord	Manufacturing
Sea Tel	4030 NELSON Ave	Concord	Manufacturing
SFIC Corporation	3241 MONUMENT Way I	Concord	Manufacturing
Sunshade Awning Company	1037 SHARY Circle B	Concord	Manufacturing
Technologies for Applied Instrumentation	2565 CLOVERDALE I	Concord	Manufacturing
Cork N' Bottle Liquors	2970 TREAT Blvd D	Concord	Mini-Market
One Stop Mini Market	2119 PACHECO Street	Concord	Mini-Market
Super 8 Liquor & Food	4765 CLAYTON Road	Concord	Mini-Market
Peter Pan Auto Glass	2316 BATES Ave B	Concord	Mobile Service
Navlet's Garden Centers	1555 KIRKER PASS Road	Concord	Nursery
Dunn - Edwards Paints	1460 CONCORD Ave	Concord	Paint Shop
Kelly Moore Paint Company	5100 CLAYTON Road F35	Concord	Paint Shop

Sherwin - Williams	1241 DIAMOND Way	Concord	Paint Shop
Ale Industries	975 DETROIT Ave E	Concord	Permitted IU
BART Concord Shop	1045 SAN MIGUEL Road	Concord	Permitted IU
Benchmark Electronics - Precision Technologies (formerly Oviso)	4021 PIKE Lane	Concord	Permitted IU
Black Diamond Brewing Co.	2470 BATES Ave C	Concord	Permitted IU
CC Mosquito & Vector Control District	155 MASON Circle	Concord	Permitted IU
Central Contra Costa Transit Authority	2477 ARNOLD INDUSTRIAL Way	Concord	Permitted IU
Cerus	2550 STANWELL Drive	Concord	Permitted IU
Contra Costa Newspapers	2505 DEAN LESHER Drive	Concord	Permitted IU
Crown Sweeping	1975 DIAMOND Blvd	Concord	Permitted IU
Far West Sanitation	3911 LAURA ALICE Way B	Concord	Permitted IU
G. Hartzell & Son	2372 STANWELL Circle	Concord	Permitted IU
Independent Construction	3911 LAURA ALICE Way A	Concord	Permitted IU
John Muir Medical Center- Concord Campus	2540 EAST Street	Concord	Permitted IU
Mel & Sons, Inc.	1780 MONUMENT Blvd	Concord	Permitted IU
Metallurgical Laboratories	1717 SOLANO Way 39	Concord	Permitted IU
MOTCO	410 NORMAN Ave	Concord	Permitted IU
Mt. Diablo Unified School District	1490 GASOLINE ALLEY	Concord	Permitted IU
Nu West Textile Group, LLC	1990 OLIVERA Road C	Concord	Permitted IU
Olin Wines	975 DETROIT Ave Unit B	Concord	Permitted IU
Pulse Systems Corporation LLC.	4090 NELSON Drive J	Concord	Permitted IU
SEG Trucking	4050 MALLARD Drive	Concord	Permitted IU
Siemens Medical Systems	4040 NELSON Ave	Concord	Permitted IU
Sterling Albert Winery	150 MASON Circle G	Concord	Permitted IU
Systron Donner Automotive Division	2700 SYSTRON Drive	Concord	Permitted IU
The Super Station (Allterra Environmental)	1650 MONUMENT Blvd	Concord	Permitted IU
Tru Green Chem Lawn	3950 LAURA ALICE Way	Concord	Permitted IU
Vironex, Inc.	1641 CHALLENGE Drive A	Concord	Permitted IU
WaterWorld	1950 WATERWORLD Parkway	Concord	Permitted IU
World Oil #26 (The Source Group)	2211 MONUMENT Blvd	Concord	Permitted IU
World Oil, Station #30 (The Source Group)	3550 CLAYTON Road	Concord	Permitted IU
Clark Pest Control	4045 NELSON Ave	Concord	Pest Control
Concord Termite Control	1866 CLAYTON Road 111	Concord	Pest Control
GNG Termite Control, Inc.	3498 CLAYTON Road 201	Concord	Pest Control
J Spray Pest and Weed Control	2710 MONUMENT Court	Concord	Pest Control
Concord Community Pool	3501 COWELL Road	Concord	Pool
Mountain View Apartments	1220 MONUMENT Blvd	Concord	Pool
ANB Property Corporation - Clayton Plaza	4436 CLAYTON Road	Concord	Property Mngt
C&H Development Co.	790 OAK GROVE Road	Concord	Property Mngt
Chestnut Plaza	3429 CHESTNUT Plaza	Concord	Property Mngt
Clayton Valley Shopping Center	5400 YGNACIO VALLEY Road	Concord	Property Mngt
Concord Terminal Center	2677 CLAYTON Road	Concord	Property Mngt
Contra Costa Properties	950 DETROIT Ave	Concord	Property Mngt
Equity Office Properties Trust	1390 WILLOW PASS Road 1020	Concord	Property Mngt

Friedkin Investment Co.	1500 MONUMENT Blvd F16	Concord	Property Mngt
Fuji Nega Management	4375 CLAYTON Road	Concord	Property Mngt
Hall Equities Group	2693 CLAYTON Road	Concord	Property Mngt
Hidden Creek Townhomes	1032 MOHR Lane	Concord	Property Mngt
JCM Partners LLC	2151 SALVIO Street 325	Concord	Property Mngt
Jim Payne Realty	2655 MONUMENT Blvd	Concord	Property Mngt
RCR Property Management	1124 ERICKSON Road	Concord	Property Mngt
RCR Property Management	2575 MONUMENT Blvd	Concord	Property Mngt
RMS	2118 EAST Street	Concord	Property Mngt
Stephens Property Management	3622 WILLOW PASS Road	Concord	Property Mngt
Sun Valley Mall	1 SUN VALLEY Mall	Concord	Property Mngt
Willows Shopping Center	1975 DIAMOND Blvd E-160	Concord	Property Mngt
Contra Costa Water District - Headquarters	1331 CONCORD Ave	Concord	Property Owner
El Monte Shopping Center	3500 CLAYTON Road	Concord	Property Owner
Scranton Law Firm	2450 STANWELL Drive B	Concord	Property Owner
Sierra Pacific Properties	1855 GATEWAY Blvd	Concord	Property Owner
TJ Maxx Shopping Center	4673 CLAYTON Road	Concord	Property Owner
Pleasant Hill Recycling Concord Recycling Center	1320 GALAXY Way	Concord	Recycling
TOMRA Pacific, Inc.	1600 CONCORD Ave	Concord	Recycling
2000 Bath & Kitchen	1238 DIAMOND Way	Concord	Retail
Ashby Lumber	2295 ARNOLD INDUSTRIAL Way	Concord	Retail
Ayala Western Wear	1845 WILLOW PASS Road	Concord	Retail
Big Lots #4311	2050 MONUMENT Blvd	Concord	Retail
Burlington Coat Factory	1675 WILLOW PASS Road A	Concord	Retail
California Auto Stores	3458 CLAYTON Road	Concord	Retail
Candy Elyse	173 SUN VALLEY Mall	Concord	Retail
Cellular	1701 WILLOW PASS Road C	Concord	Retail
Choice Fashions	1691 WILLOW PASS Road	Concord	Retail
Costco	2400 MONUMENT Blvd	Concord	Retail
CVS Pharmacy	4424 TREAT Blvd	Concord	Retail
Fashion 4 All	1683 WILLOW PASS Road	Concord	Retail
Fry's	1695 WILLOW PASS Road	Concord	Retail
Korean Video	1818 SALVIO Street	Concord	Retail
Kragen Auto Parts	4375 CLAYTON Road B	Concord	Retail
Kragen Auto Parts # 1393	1500 MONUMENT Blvd	Concord	Retail
Kragens	1775 WILLOW PASS Road	Concord	Retail
Lee's Custom Tailor	1759 WILLOW PASS Road	Concord	Retail
Lincoln Equipment	2051 COMMERCE Ave	Concord	Retail
Monument Car Parts	1055 DETROIT Ave	Concord	Retail
Monument Car Parts dba Trimon, Inc.	5280 CLAYTON Road	Concord	Retail
Ned's Auto Body Supply, Inc.	1939 MARKET Street	Concord	Retail
Payless Shoes	1679 WILLOW PASS Road	Concord	Retail
Red Wing Shoes	1847 WILLOW PASS Road C	Concord	Retail
The Avenue	1809 WILLOW PASS Road	Concord	Retail
Carondelet High School	1133 WINTON Drive	Concord	School/College
CSU East Bay - Contra Costa campus	4700 YGNACIO VALLEY Road	Concord	School/College

De La Salle High School	1130 WINTON Drive	Concord	School/College
Diablo Valley School	2924 CLAYTON Road #B	Concord	School/College
Heald College	5130 COMMERCIAL Circle	Concord	School/College
Kings Valley Christian School	4255 CLAYTON Road	Concord	School/College
Queen of All Saints School	2391 GRANT Street	Concord	School/College
St. Agnes School	3886 CHESTNUT Ave	Concord	School/College
St. Francis of Assisi School	866 OAK GROVE Road	Concord	School/College
Tabernacle Baptist School	4380 CONCORD Blvd	Concord	School/College
Wood Rose Academy	3037 BONIFACIO Street	Concord	School/College
Ygnacio Valley Christian School	4977 CONCORD Blvd	Concord	School/College
Bayside Smog	2849 WILLOW PASS Road B	Concord	Smog Test Center
Smog Center, The	2241 MONUMENT Blvd U	Concord	Smog Test Center
Auto Import	1757 CONCORD Ave	Concord	Vehicle Sales
Carstige Motors	2551 STANWELL Drive C	Concord	Vehicle Sales
Concord Mini	1961 MARKET Street	Concord	Vehicle Sales
Favorite Motors	1118 LANDINI Lane	Concord	Vehicle Sales
First Choice Auto Sale	1120 DETROIT Ave	Concord	Vehicle Sales
Sounds & Scooters	1775 CONCORD Ave	Concord	Vehicle Sales
4 Wheel Drive Specialties	1820 ARNOLD INDUSTRIAL Way C	Concord	Vehicle Service
A & R Automotive	2849 WILLOW PASS Road A	Concord	Vehicle Service
A Better Smog Station	2142 MARKET Street	Concord	Vehicle Service
A Perfect Smog & Lube	1777 CONCORD Ave	Concord	Vehicle Service
A-1 Auto Repair	4353 ROSE Lane	Concord	Vehicle Service
AA Automotive Repair	2170 MARKET Street C	Concord	Vehicle Service
AAAAA Smog Center Inc.	2134 MARKET Street	Concord	Vehicle Service
AAMCO Transmissions	2096 MARKET Street	Concord	Vehicle Service
Ace Motorsports	1931 MARKET Street A	Concord	Vehicle Service
Acme Auto Repair	2825 THE ALAMEDA	Concord	Vehicle Service
Action Glass	1301 GALAXY Way B	Concord	Vehicle Service
Acura of Concord	1340 CONCORD Ave	Concord	Vehicle Service
Acu-Vac	1130 LANDINI Way	Concord	Vehicle Service
Advanced Auto Services	1115 LANDINI Lane	Concord	Vehicle Service
Aguilar Tires	2655 MONUMENT Blvd #F	Concord	Vehicle Service
All Bay Cities Tow	2449 VISTA DEL MONTE Ave	Concord	Vehicle Service
All Glass	1440 FRANQUETTE Ave A	Concord	Vehicle Service
Alltech Muffler and Brake	2655 MONUMENT Blvd E-1	Concord	Vehicle Service
AM Alban Motors	2655 MONUMENT Blvd E-2	Concord	Vehicle Service
American Custom Motorcycle Parts	2395 MONUMENT Blvd H	Concord	Vehicle Service
America's Tire Company	2575 MONUMENT Blvd W	Concord	Vehicle Service
Anywhere Automotive	1150 ERICKSON Road E	Concord	Vehicle Service
Aquatic Environments, Inc.	4000 INDUSTRIAL Way	Concord	Vehicle Service
Area Surveillance	0000 FOLSOM Court	Concord	Vehicle Service
Atco Towing	2655 CLOVERDALE Ave R	Concord	Vehicle Service
Audi Concord	1945 MARKET Street	Concord	Vehicle Service
Auto Electric & Fuel	2655 MONUMENT Blvd B	Concord	Vehicle Service

Auto Risen	1138 ERICKSON Road	Concord	Vehicle Service
Auto World Automotive	2094 MARKET Street	Concord	Vehicle Service
Autohaus Automotive, Inc.	2575 MONUMENT Blvd A	Concord	Vehicle Service
Autos International	2201 COMMERCE Ave	Concord	Vehicle Service
B & C Auto Care	2900 WILLOW PASS Road	Concord	Vehicle Service
B and B Oil Changers	1717 SOLANO Way 6	Concord	Vehicle Service
B&C Auto Care and Tire Center	4746 CLAYTON Road	Concord	Vehicle Service
B&D Auto Parts	4000 INDUSTRIAL Way	Concord	Vehicle Service
Bay Area Smog	2575 MONUMENT Blvd F	Concord	Vehicle Service
Bayside Smog	2898 WILLOW PASS Road	Concord	Vehicle Service
Big O Tires #16	3572 CLAYTON Road	Concord	Vehicle Service
Big O Tires #27	1440 CONCORD Ave A	Concord	Vehicle Service
Bill Swank Automotive	1919 ARNOLD INDUSTRIAL Way I	Concord	Vehicle Service
BMW Concord	1967 MARKET Street	Concord	Vehicle Service
BMW Performance	1090 DETROIT Ave D	Concord	Vehicle Service
Broken Wing Thunderbird Restoration	1842 ARNOLD INDUSTRIAL Place 6	Concord	Vehicle Service
Bryrich, Inc., Road One dba B&D Towing, Sundown Towing	2250 VIA DE MERCADOS	Concord	Vehicle Service
Bud's Bugs, Inc.	4055 FOLSOM Court	Concord	Vehicle Service
Cars For Less	1090 DETROIT Ave C	Concord	Vehicle Service
Certified Tire & Service Centers	5288 CLAYTON Road	Concord	Vehicle Service
Clayton Treat Test Only	4300 CLAYTON Road	Concord	Vehicle Service
Clayton Valley Auto Service	1505 RISHHELL Drive	Concord	Vehicle Service
Clayton-Treat Automotives	4300 CLAYTON Road	Concord	Vehicle Service
Complete Auto Service	2610 MONUMENT Court E	Concord	Vehicle Service
Complete Auto Works	2180 MARKET Street C	Concord	Vehicle Service
Concord Auto & Paint	2241 MONUMENT Blvd	Concord	Vehicle Service
Concord Auto Dismantlers	2211 ARNOLD INDUSTRIAL Way	Concord	Vehicle Service
Concord Auto Service	1090 DETROIT Ave E	Concord	Vehicle Service
Concord Castrol Lube and Tune	3405 CLAYTON Road	Concord	Vehicle Service
Concord Chevrolet / Saturn of Concord	1330 CONCORD Ave	Concord	Vehicle Service
Concord Fleet Maintenance Operations	2360 BISSO Lane	Concord	Vehicle Service
Concord Garden Equipment and Sport Center	2451 MONUMENT Blvd	Concord	Vehicle Service
Concord Honda	1300 CONCORD Ave	Concord	Vehicle Service
Concord Mitsubishi	2199 MERIDIAN PARK Blvd	Concord	Vehicle Service
Concord Safety Center, Inc.	1130 DETROIT Ave	Concord	Vehicle Service
Concord Smog, Tire & Brakes	2510 MONUMENT Blvd	Concord	Vehicle Service
Concord Tow World	1490 FRANQUETTE Ave	Concord	Vehicle Service
Concord Toyota Sales	1090 CONCORD Ave	Concord	Vehicle Service
Contra Costa Auto Service	1410 CONCORD Ave E	Concord	Vehicle Service
Contra Costa Carburetor	1930 ARNOLD INDUSTRIAL Place C	Concord	Vehicle Service
Contra Costa Powersports	1651 CONCORD Ave	Concord	Vehicle Service
Cruz's Auto Repair	2570 CLOVERDALE Ave 15	Concord	Vehicle Service
D & D Auto Repair	2241 MONUMENT Blvd L	Concord	Vehicle Service
D & H Enterprises	2689 MONUMENT Blvd	Concord	Vehicle Service

Dan's Contra Costa Glass	1325 GALINDO Street	Concord	Vehicle Service
DentPro Colors performing work at	2101 MARKET Street	Concord	Vehicle Service
Diablo Transmissions	1410 CONCORD Ave C	Concord	Vehicle Service
Dirito Brothers Concord Nissan	1290 CONCORD Ave	Concord	Vehicle Service
Discount Tire & Wheel	2241 MONUMENT Blvd A	Concord	Vehicle Service
Discovery Tint	1621 MONUMENT Blvd B	Concord	Vehicle Service
East Bay Regional Park District	2355 WHITMAN Road B	Concord	Vehicle Service
El Monte Auto Service	2610 MONUMENT Court A	Concord	Vehicle Service
Euroclassic	2170 COMMERCE Ave F	Concord	Vehicle Service
F & H Motors	2510 MONUMENT Blvd B	Concord	Vehicle Service
Faster Auto Service	2655 MONUMENT Blvd J	Concord	Vehicle Service
Five Star Automotive	1440 CONCORD Ave C	Concord	Vehicle Service
Foreign Auto Care	2535 MONUMENT	Concord	Vehicle Service
Four Corners Union Service	2025 MONUMENT Blvd	Concord	Vehicle Service
Future Ford of Concord	2285 DIAMOND Blvd	Concord	Vehicle Service
Future Hyundai of Concord	1051 BURNETT Ave	Concord	Vehicle Service
Grand Prix Auto Sales, Inc.	2311 SALVIO Street	Concord	Vehicle Service
GSJ Auto Import	2575 MONUMENT Blvd O	Concord	Vehicle Service
Hitchcock's Auto Service	4321 ROSE Lane	Concord	Vehicle Service
Jiffy Lube #510	4500 CLAYTON Road	Concord	Vehicle Service
Jim's Auto Repair	1135 ERICKSON Road C	Concord	Vehicle Service
Joe's Engine Shop	1303 GALINDO Street	Concord	Vehicle Service
John Swenson Enterprises	1084 SHARY Circle D	Concord	Vehicle Service
Johnny's Automotive	2655 MONUMENT Blvd D	Concord	Vehicle Service
Jose's Auto Service	1919 ARNOLD INDUSTRIAL Way M	Concord	Vehicle Service
Just Joe's Automotive	1110 ERICKSON Road	Concord	Vehicle Service
La Vere's Volkswagen	1121 LANDINI Lane	Concord	Vehicle Service
Left Coast Diesel	1905 ARNOLD INDUSTRIAL Way A	Concord	Vehicle Service
Lehmer's Buick - Pontiac - GMC	1905 MARKET Street	Concord	Vehicle Service
Les Schwab Tire Center	625 CONTRA COSTA Blvd	Concord	Vehicle Service
Lexus of Concord	2001 MARKET Street	Concord	Vehicle Service
Lexus of Concord	2101 MARKET Street	Concord	Vehicle Service
Lithia Dodge of Concord	4901 MARSH Drive	Concord	Vehicle Service
Lucky Smog Test Station	2655 MONUMENT Blvd H	Concord	Vehicle Service
M & N Auto Repair	2308 BATES Ave C	Concord	Vehicle Service
Marc's Auto Service	2764 CLOVERDALE Ave F	Concord	Vehicle Service
MBS Motors - High Tech Diagnostic	2570 CLOVERDALE Ave 16	Concord	Vehicle Service
MBZ	2575 MONUMENT Blvd A	Concord	Vehicle Service
McHugh's Auto Wreckers and Towing	2297 ARNOLD INDUSTRIAL Way D	Concord	Vehicle Service
Meineke Car Care Center	2151 MONUMENT Blvd	Concord	Vehicle Service
Mekatron Premier Automotive Service	1771 CONCORD Ave	Concord	Vehicle Service
Midas Mufler dba Pisces Investment	2525 MONUMENT Blvd	Concord	Vehicle Service
Mini-Part	1915 ARNOLD INDUSTRIAL Way A	Concord	Vehicle Service
Mobile Living	1420 CONCORD Ave	Concord	Vehicle Service
Monument Auto Masters	2655 MONUMENT Blvd A	Concord	Vehicle Service
Mostly Honda	1090 DETROIT Ave B	Concord	Vehicle Service

Moto Maddness Motorsports	2849 WILLOW PASS Road A	Concord	Vehicle Service
Motor Concepts	2655 MONUMENT Blvd G	Concord	Vehicle Service
My Bad Boys	1115 LANDINI Lane #D	Concord	Vehicle Service
Nemesis Motors	1891 MARKET Street	Concord	Vehicle Service
Niello Infiniti	1001 BURNETT Ave	Concord	Vehicle Service
Oil Changers #625	796 OAK GROVE Road	Concord	Vehicle Service
Oil Express	1935 MARKET Street	Concord	Vehicle Service
One Way Auto Repair	1150 ERICKSON Road E	Concord	Vehicle Service
Pacific Power Motorsports	2330 BATES Ave D5	Concord	Vehicle Service
Pape Material Handling	210 MASON Circle	Concord	Vehicle Service
Pro Automotive	2801 MAIN Ave	Concord	Vehicle Service
Professional Automotive Enterprises	1160 ERICKSON Road	Concord	Vehicle Service
Quality Auto Repair Inc.	2241 MONUMENT Blvd	Concord	Vehicle Service
Quality Tune-up Shop #21	2602 MONUMENT Blvd	Concord	Vehicle Service
R&M Enterprise	1905 ARNOLD INDUSTRIAL Way C	Concord	Vehicle Service
Randy's Mobile Mechanical Service	2750 CLOVERDALE Ave	Concord	Vehicle Service
Redline Automotive	2241 MONUMENT Blvd M	Concord	Vehicle Service
RG Motors	2241 MONUMENT Blvd 5	Concord	Vehicle Service
Rodriguez Auto Detailing	1000 DETROIT Ave N	Concord	Vehicle Service
Ro-Sal Auto Wreckers & Towing	4030 FOLSOM Court	Concord	Vehicle Service
Safelite Auto Glass	2098 MARKET Street	Concord	Vehicle Service
Sam's Automotive	2694 MONUMENT Blvd A	Concord	Vehicle Service
Save Tow/Bay Point Tow/Contra Costa Tow	4075 FOLSOM Court	Concord	Vehicle Service
Sears Auto Center #6831	1001 SUNVALLEY Blvd	Concord	Vehicle Service
Solano Way Auto Repair	2197 SOLANO Way	Concord	Vehicle Service
Speed-O-Tach	4090 PIKE Lane	Concord	Vehicle Service
Speedy Auto & Window Glass	1931 MARKET Street #A	Concord	Vehicle Service
Sun Valley Transmission	1135 ERICKSON Road	Concord	Vehicle Service
Super Station	1650 MONUMENT Blvd	Concord	Vehicle Service
Superior Auto Care Inc.	2111 FREMONT Street	Concord	Vehicle Service
Superior Upholstery	1128 ERICKSON Road	Concord	Vehicle Service
Terry's Auto Repair	1150 ERICKSON Road A	Concord	Vehicle Service
The Pit Crew, Inc.	1930 ARNOLD INDUSTRIAL Place A	Concord	Vehicle Service
The Repair Shop	1131 LANDINI Lane	Concord	Vehicle Service
The Smog Shop	1122 ERICKSON Road	Concord	Vehicle Service
Toyota Pro	1700 CONCORD Ave	Concord	Vehicle Service
Twin Cam Motorsports	1436 ROYAL INDUSTRIAL Way	Concord	Vehicle Service
U S Kustoms	2570 CLOVERDALE Ave 5	Concord	Vehicle Service
U.S. Army Reserve Center	3225 WILLOW PASS Road	Concord	Vehicle Service
Vallejo Tires & Wheels	2655 MONUMENT Blvd #C	Concord	Vehicle Service
Valley Hydramatic Service Roesbery Car Care	2807 MAIN Ave	Concord	Vehicle Service
Vic's Auto Service	1140 ERICKSON Road	Concord	Vehicle Service
Victor Auto Repair & Victor Auto Sales	1115 LANDINI Lane C	Concord	Vehicle Service
Wally's Rental Center	4286 CLAYTON Road	Concord	Vehicle Service
Warner Transmission	1112 ERICKSON Road	Concord	Vehicle Service

Watson Racing	1221 FRANQUETTE Ave	Concord	Vehicle Service
West Coast Muffler & Tire, Inc.	2090 MARKET Street	Concord	Vehicle Service
Wheel Works	1410 CONCORD Ave A	Concord	Vehicle Service
All Bay Animal Hospital	1739 WILLOW PASS Road	Concord	Veterinary
1 800 Radiator	1025 SHARY Court	Concord	Warehouse
Evidence and Property Repository - Sheriff's Department	2099 ARNOLD INDUSTRIAL Way D	Concord	Warehouse
Food Bank of Contra Costa & Solano Counties	4010 NELSON Ave	Concord	Warehouse
Mission Foods	5159 COMMERCIAL Circle J	Concord	Warehouse
San Joaquin Chemicals Inc	1021 SHARY Court	Concord	Warehouse
Sun's Pad and Foam Recycling	4057 PORT CHICAGO HWY	Concord	Warehouse

**Planned Inspections for Concord
(7/1/2011 to 6/30/2012)**

Name	Address	Facility Type
Inspection Cycle		
Advanced Office Systems	4060 PIKE Lane	Commercial
Aqua Graphics Technology	1085 SHARY Circle	Manufacturing
Audi Concord	1945 MARKET Street	Vehicle Service
Biryani Mania Indian Fast Food	2118 WILLOW PASS Road 400	Food Service
Chipotle	785 OAK GROVE Road E1	Food Service
Contra Costa Powersports	1651 CONCORD Ave	Vehicle Service
Diablo Valley School	2924 CLAYTON Road #B	School/College
Dickey's Barbeque Pit	5434 YGNACIO VALLEY Road 220	Food Service
Fine Arts Dental Studio	3556 CONCORD Blvd	Dental Lab
Five Guys	5442 YGNACIO VALLEY Road 120	Food Service
Gateway Fund Raising Service, Inc.	959 DETROIT Ave	Commercial
Jollibee	2030 DIAMOND Blvd 45	Food Service
Kings Valley Christian School	4255 CLAYTON Road	School/College
La Vere's Volkswagen	1121 LANDINI Lane	Vehicle Service
Los Pinos	1955 MONUMENT Blvd 4E	Food Service
Manila Sunset	2030 DIAMOND Blvd	Food Service
Mercado Del Sol	1450 MONUMENT Blvd B	Food Service
Nyad Inc	200 MASON Circle #A	Manufacturing
Old South Bar-B-Que	4115 CONCORD Blvd 54	Food Service
Queen of All Saints School	2391 GRANT Street	School/College
Rack Em Up Billiards	2395 MONUMENT Blvd K2	Commercial
Red Dragon	3491 CLAYTON Road	Food Service
Revel Environmental Manufacturing, Inc.	960 DETROIT Ave B	Manufacturing
RG Motors	2241 MONUMENT Blvd 5	Vehicle Service
St. Agnes School	3886 CHESTNUT Ave	School/College
St. Francis of Assisi School	866 OAK GROVE Road	School/College
Subway	2030 DIAMOND Blvd 27	Food Service
Summit Full Service Dental Laboratory	2221 COMMERCE Ave C1	Dental Lab
Tabernacle Baptist School	4380 CONCORD Blvd	School/College
Taylor Made Water Systems	185 MASON Circle A - C	Commercial
Tower Grill	1950 GRANT Street B	Food Service
Travis Dental Laboratory	3143 CLAYTON Road	Dental Lab
Trust Dental Lab	5017 CLAYTON Road	Dental Lab
Tutti Frutti Frozen Yogurt	1 SUN VALLEY A-136B	Food Service
Wood Rose Academy	3037 BONIFACIO Street	School/College
Ygnacio Valley Christian School	4977 CONCORD Blvd	School/College
Yogurt Peak	4115 CONCORD Blvd 62	Food Service
Zaiqa Indian & Pakistani Cuisine	1975 DIAMOND Blvd B140	Food Service
Bank of America Concord Tech Ctr	2000 CLAYTON Road	Commercial
Acu-Vac	1130 LANDINI Way	Vehicle Service
Rolo Rooter	195 MASON Circle	Commercial
La Tapatia	1802 WILLOW PASS Road	Food Service
CCC Department of Agriculture	2366 STANWELL Circle A	Commercial
Golden Willow Restaurant	1848 WILLOW PASS Road 100	Food Service
Pacific Bell FMOCC Concord	2745 CLOVERDALE Ave	Fleet Operations
Spring Garden Restaurant	785 OAK GROVE Road	Food Service
New Lim's Garden	4340 CLAYTON Road	Food Service
Culinary Excellence	950 DETROIT Ave 9-11	Food Service
Auntie Ann's Pretzels	472 SUN VALLEY Mall	Food Service
Manos Construction	2655 CLOVERDALE Ave N	Contractor
Togo's Eatery of Willow Pass	1768 WILLOW PASS Road	Food Service
Randy's Mobile Mechanical Service	2750 CLOVERDALE Ave	Vehicle Service
China Chef	1200 CONTRA COSTA Blvd	Food Service
John Swenson Enterprises	1084 SHARY Circle D	Vehicle Service
The Old Spaghetti Factory	1955 MT DIABLO Street	Food Service
Woung Luang Thai Cuisine	1965 MT DIABLO Street	Food Service
Walgreens	1800 CONCORD Ave	Commercial
Super Gas & Liquor	2714 WILLOW PASS Road	Gas Station
Raymond Northern CA, Inc.	2440 SPRIG Court	Contractor
City of Concord Parks Department	1445 GASOLINE ALLEY	Landscape
Candy Elyse	173 SUN VALLEY Mall	Retail
Manchu Wok	288 SUN VALLEY Mall	Food Service
Elite Auto Body	2180 MARKET Street	Body Shop
Buttercup Grill	4301 CLAYTON Road	Food Service
Clayton Flowers	4666 CLAYTON Road	Commercial
Claim Jumper	1981 DIAMOND Blvd	Food Service
Wilcox & Company	1825 ARNOLD INDUSTRIAL Way	Contractor
Diablo Creek Golf Course	4050 Port Chicago Hwy	Golf Course
Welcome Building Maintenance	150 MASON Circle L	Janitorial Srvc
Buffet City	1400 WILLOW PASS Road	Food Service
Main Machine	2803 MAIN Ave B	Machine Shop
Subway	286 SUN VALLEY Mall	Food Service
El Farolito Taqueria	1844 GRANT Street	Food Service
ABBA Self and RV Storage	1850 SOLANO Way	Commercial
Lithia Dodge of Concord	4901 MARSH Drive	Vehicle Service

W. K. Hydraulics	1820 ARNOLD INDUSTRIAL Way	Commercial
Starbucks	2348 CONCORD Blvd	Food Service
J Spray Pest and Weed Control	2710 MONUMENT Court	Pest Control
AVIS EAJ, Inc.	1001 SUN VALLEY Blvd	Car Rental
Lucky Start	1140 MEADOW Lane	Food Service
AAA New-N-Used Shellracks (A M O T)	4055 INDUSTRIAL Way	Commercial
Valley Relocation & Storage, Inc.	4020 NELSON Ave	Commercial
Mega Bytes Café	2000 CLAYTON Road	Food Service
Toy Works Autobody	2316 BATES Ave A	Body Shop
Roadway Specialties	150 MASON Circle H	Commercial
Los Primos Supermarket & Taqueria	1120 MEADOW Lane	Food Service
Biocare Medical	4040 PIKE Lane	Laboratory
California Shingle & Shake	2279 PIKE Court	Commercial
Concord Fleet Maintenance Operations	2360 BISSO Lane	Vehicle Service
Coco's Bakery Restaurant	4391 TREAT Blvd	Food Service
J. Darden Painting	3975 INDUSTRIAL Way E	Contractor
McHugh's Auto Wreckers and Towing	2297 ARNOLD INDUSTRIAL Way D	Vehicle Service
Walker's Hydraulics, Inc.	2322 BATES Ave N	Commercial
Bimbo's Bakery	4020 NELSON Ave 210	Food Service
Cintas Laundry Services	4020 NELSON Ave 140	Fleet Operations
RCM Industries	110 MASON Circle D	Machine Shop
Pape Material Handling	210 MASON Circle	Vehicle Service
Tortilleria El Molino	1500 MONUMENT Blvd	Food Service
B and B Oil Changers	1717 SOLANO Way 6	Vehicle Service
Johnny's Automotive	2655 MONUMENT Blvd D	Vehicle Service
J & S Equipment	1776 ARNOLD INDUSTRIAL Way N	Commercial
JMT Mechanical	150 MASON Circle K	Commercial
Lehmer's Buick - Pontiac - GMC	1905 MARKET Street	Vehicle Service
The Mediterranean	1847 WILLOW PASS Road B	Food Service
All Bay Cities Tow	2449 VISTA DEL MONTE Ave	Vehicle Service
Applied Lasers	2565 CLOVERDALE Ave J	Machine Shop
Technologies for Applied Instrumentation	2565 CLOVERDALE I	Manufacturing
Force Flow	2430 STANWELL Drive	Manufacturing
Trader Joe's	785 OAK GROVE Road	Grocery Store
Trader Joe's	1150 CONCORD Ave	Grocery Store
Bryrich, Inc., Road One dba B&D Towing, Sundown Towing	2250 VIA DE MERCADOS	Vehicle Service
F & H Motors	2510 MONUMENT Blvd B	Vehicle Service
Englund's Deli Cafe	4061 Port Chicago Hwy J	Food Service
Advanced Auto Services	1115 LANDINI Lane	Vehicle Service
Custom Auto Body & Collision	1150 ERICKSON Road A	Body Shop
Professional Automotive Enterprises	1160 ERICKSON Road	Vehicle Service
Tacos Panchos	2699 CLAYTON Road	Food Service
Grand Gasoline	605 CONTRA COSTA Blvd	Gas Station
The Alehouse	2151 SALVIO Street L	Food Service
Equipment Services	4050 PIKE Lane B	Commercial
Alltech Muffler and Brake	2655 MONUMENT Blvd E-1	Vehicle Service
Lucky Smog Test Station	2655 MONUMENT Blvd H	Vehicle Service
Monument Auto Masters	2655 MONUMENT Blvd A	Vehicle Service
Red Robin	404 SUN VALLEY Mall	Food Service
Tachi Sushi Bar	5458 YGNACIO VALLEY Road	Food Service
Cars For Less	1090 DETROIT Ave C	Vehicle Service
Concord Safety Center, Inc.	1130 DETROIT Ave	Vehicle Service
Jim's California Auto Body, Inc.	1080 DETROIT Ave	Body Shop
Jim's California Auto Body, Inc.	2520 MONUMENT Blvd	Body Shop
U.S. Army Reserve Center	3225 WILLOW PASS Road	Vehicle Service
Vic's Auto Service	1140 ERICKSON Road	Vehicle Service
Empress Pavilion	480 SUNVALLEY Mall	Food Service
Foreign Auto Care	2535 MONUMENT	Vehicle Service
Thunderbird Automart	2440 SALVIO Street	Commercial
Gateway Cafe	1850 GATEWAY Blvd 140	Food Service
Quiznos	1850 MT DIABLO Blvd	Food Service
7 Eleven	1611 MONUMENT Blvd	Food Service
BonFareMarket	2800 GRANT Street	Gas Station
Arco Carwash	2490 MONUMENT Blvd	Car Wash/Det.
Chopan Kabob	2699 MONUMENT Blvd	Food Service
Domino's Pizza	2490 SALVIO Street	Food Service
Five Star Automotive	1440 CONCORD Ave C	Vehicle Service
Bayside Smog	2898 WILLOW PASS Road	Vehicle Service
Big O Tires #27	1440 CONCORD Ave A	Vehicle Service
Concord Spirit Gas	2898 WILLOW PASS Road	Gas Station
Rotten Robbie Service Station	1090 CONTRA COSTA Blvd	Gas Station
AAAAA Smog Center Inc.	2134 MARKET Street	Vehicle Service
Complete Auto Works	2180 MARKET Street C	Vehicle Service
American Medical Response	5151 PORT CHICAGO HWY Ave A	Fleet Operations
Groundwater & Environmental Services	5046 COMMERCIAL Circle F	Commercial
Taco Bell	1698 MONUMENT Blvd	Food Service
Diablo Transmissions	1410 CONCORD Ave C	Vehicle Service
Navlet's Garden Centers	1555 KIRKER PASS Road	Nursery
Pro Automotive	2801 MAIN Ave	Vehicle Service
Suwa's Japanese Restaurant	2151 SALVIO Street E	Food Service

Los Altos Taqueria	1747 WILLOW PASS Road	Food Service
World Oil, Station #30	3550 CLAYTON Road	Gas Station
Winning Ticket Auto Sales	2521 MONUMENT Blvd	Commercial
Warner Transmission	1112 ERICKSON Road	Vehicle Service
Enterprise Rent-A-Car	1790 CONCORD Ave	Car Rental
Concord Smog, Tire & Brakes	2510 MONUMENT Blvd	Vehicle Service
Bambino's	1895 FARM BUREAU Road G	Food Service
Chevron	3180 WILLOW PASS Road	Gas Station
Concord Mitsubishi	2199 MERIDIAN PARK Blvd	Vehicle Service
Subtotal: 164		

Enforcement Reinspections

Guadalajara Grill	5446 YGNACIO VALLEY Road	Food Service
Saigon Bistro	1701 WILLOW PASS Road F	Food Service
Bay Leaf Cafe	2123 PACHECO Street	Food Service
Memo's Cocina Mexicana	2118 MT DIABLO Blvd	Food Service
Swagat Indian Cuisine	1901 SALVIO Street	Food Service
El Faro Mexican Food dba El Pepper Inc.	2280 MONUMENT Blvd	Food Service
Pancho Villa	1500 MONUMENT Blvd F13	Food Service
Del Valle Supermarket	1651 MONUMENT Blvd	Grocery Store
Concord Tow World	1490 FRANQUETTE Ave	Vehicle Service
Chili's Grill & Bar	1501 CONCORD Ave	Food Service
Federal Auto Body, Inc.	1410 CONCORD Ave B	Body Shop
Nella Oil - Flyers # 447	2560 BATES Ave	Gas Station
Los Rancheros	1099 REGANTI Drive A-B	Grocery Store
John Muir Behavioral Health Center - Concord Campus	2740 GRANT Street	Healthcare
Aguilar Tires	2655 MONUMENT Blvd #F	Vehicle Service
Nu Image Auto Body	2308 BATES Ave A	Body Shop
Bangkok Kitchen	1980 GALINDO Street	Food Service
Pro - Tech Abatement	1717 SOLANO Way 33	Contractor
Blue Devils Bingo Hall (BD Performing Arts)	4065 NELSON Ave	Commercial
Denny's #6699	1313 WILLOW PASS Road	Food Service
Big C Athletic Club	1381 GALAXY Way	Food Service
Altaquip	5159 COMMERCIAL Circle D & E	Commercial
Subtotal: 22		

Permitted IUs

Contra Costa Newspapers	2505 DEAN LESHER Drive	Permitted IU
Mel & Sons, Inc.	1780 MONUMENT Blvd	Permitted IU
Sterling Albert Winery	150 MASON Circle G	Permitted IU
Independent Construction	3911 LAURA ALICE Way A	Permitted IU
MOTCO	410 NORMAN Ave	Permitted IU
Ale Industries	975 DETROIT Ave E	Permitted IU
World Oil #26 (The Source Group)	2211 MONUMENT Blvd	Permitted IU
Siemens Medical Systems	4040 NELSON Ave	Permitted IU
Systron Donner Automotive Division	2700 SYSTRON Drive	Permitted IU
Far West Sanitation	3911 LAURA ALICE Way B	Permitted IU
Pulse Systems Corporation LLC.	4090 NELSON Drive J	Permitted IU
John Muir Medical Center- Concord Campus	2540 EAST Street	Permitted IU
BART Concord Shop	1045 SAN MIGUEL Road	Permitted IU
Olin Wines	975 DETROIT Ave Unit B	Permitted IU
CC Mosquito & Vector Control District	155 MASON Circle	Permitted IU
Nu West Textile Group, LLC	1990 OLIVERA Road C	Permitted IU
Cerus	2550 STANWELL Drive	Permitted IU
Tru Green Chem Lawn	3950 LAURA ALICE Way	Permitted IU
Metallurgical Laboratories	1717 SOLANO Way 39	Permitted IU
SEG Trucking	4050 MALLARD Drive	Permitted IU
G. Hartzell & Son	2372 STANWELL Circle	Permitted IU
WaterWorld	1950 WATERWORLD Parkway	Permitted IU
Mt. Diablo Unified School District	1490 GASOLINE ALLEY	Permitted IU
World Oil, Station #30 (The Source Group)	3550 CLAYTON Road	Permitted IU
Benchmark Electronics - Precision Technologies	4021 PIKE Lane	Permitted IU
Vironex, Inc.	1641 CHALLENGE Drive A	Permitted IU
Black Diamond Brewing Co.	2470 BATES Ave C	Permitted IU
Central Contra Costa Transit Authority	2477 ARNOLD INDUSTRIAL Way	Permitted IU
Subtotal: 28		

Total Planned Inspections=

2010-11 Illicit Discharges/Dumpings			
Date	Company	Items	Address
7/1/10	City Crew	Refrigerator doors, rug, wood	San Miguel Road
7/1/10	City Crew	3 mattresses	1260 Redwood Dr
7/1/10	City Crew	Mattress	1845 Robin Ln
7/6/10	City Crew	Toilet and several doors	Oak Road and Whitman
7/7/10	City Crew	Trash	913 San Miguel Road
7/7/10	City Crew	Futon	Guadalupe Ct
7/8/10	City Crew	Mattress	Lynwood Dr
7/12/10	City Crew	Glass	Farm Bureau @ Willow Pass-
7/12/10	City Crew	Piano	142 Roslyn Dr
7/13/10	City Crew	2 mattresses	2213 Mountain View Dr
7/14/10	City Crew	Couch	Bailey Rd @ Wilson Ln
7/14/10	City Crew	Bicycle	Overhill Rd @ Hillside Ave
7/14/10	City Crew	Couch	Alameda @ Parkside
7/15/10	City Crew	Shrubbery	Oak Grove @ Rockne Dr
7/15/10	City Crew	Battery	Galindo St
7/15/10	City Crew	Tree Branch	Kirker Pass Rd nr Myrtle
7/21/10	City Crew	Miscellaneous debris	End of Boxer Blvd
7/26/10	City Crew	Carpet	Monument Blvd @ Monument Ct
7/26/10	City Crew	Mattress	Cranbrook Dr nr Balsa
7/26/10	City Crew	Mattresses	2200 Blackfield Dr
7/26/10	City Crew	Miscellaneous debris	Sinclair Ave @ First St
7/26/10	City Crew	Trash	Michigan Ave Median
7/28/10	City Crew	Tree Branches	Concord Blvd @ Thornwood
7/31/10	City Crew	Trash	Michigan Blvd nr YVR
8/5/10	City Crew	Broken glass	2020 Highland Blvd
8/6/10	City Crew	Regulatory sing knock down	Willow Pass @ 680
8/10/10	City Crew	Oil spill	Port Chicago @ N Sixth St
8/10/10	City Crew	Mattress and trash	2827 Monument Blvd
8/11/10	City Crew	Trash	Clayton Rd @ Farm Bureau
8/12/10	City Crew	Debris	2243 Hillsborough Ct
8/12/10	City Crew	Debris	Laguna @ Carlton Dr
8/17/10	City Crew	Vehicle motor	Farm Bureau @ Lombardo
8/17/10	City Crew	Trash	Michigan nr YVR-
8/19/10	City Crew	Trash and Furniture	Walters Way
8/23/10	City Crew	Couch	5109 Garaventa Dr
8/23/10	City Crew	Couch	1761 Oakmead Dr
8/24/10	City Crew	Debris	1045 Shary Cir
8/25/10	City Crew	Auto bumper	Grant St @ Pacheco St
8/26/10	City Crew	Glass	Bancroft Rd N of Stimel
8/27/10	City Crew	Couch and Debris	Willow Pass Rd nr Lynwood
8/30/10	City Crew	Debris	1825 Scott Rd
9/1/10	Debris Tech	Homeless encampment	Diamond Blvd OP Walnut Creek
9/2/10	City Crew	Cardboard bale	Pine Cr @ Detroit Ave
9/3/10	City Crew	Cabinet and bucket	Marilyn Way @ san Miguel
9/5/10	City Crew	Cardboard Debris	Arnold Industrial @ Pike Ln
9/7/10	City Crew	BBQ lid	YVR
9/7/10	City Crew	garbage	Michigan nr YVR-
9/13/10	City Crew	TV	1310 Magnolia Dr
9/14/10	City Crew	Broken glass	1650 Adelaide St
9/14/10	Debris Tech	Mattress and shopping cart	Monument @ Oak Grove Rd

9/15/10	City Crew	Metal cabinet	850 San Miguel
9/16/10	City Crew	Debris and mattress	1001 Shary Cir
9/20/10	City Crew	Carpet and pad	2940 Mt Diablo St
9/20/10	City Crew	Debris	Concord Blvd @ Thornwood
9/21/10	City Crew	Couch	Northwood Dr off Oliviera Rd
9/22/10	City Crew	Mattress Blanket and Pillow	1012 Shary Cir
9/27/10	City Crew	Broken glass	Sunset Ave @ Pt Chicago
9/28/10	City Crew	Debris	Treat Blvd @ San Miguel
9/28/10	Debris Tech	Homeless encampment debris	Various
9/28/10	City Crew	Misc furniture	Oak Grove Rd @ Sierra
9/29/10	City Crew	Couch	Grove Way @ Walnut Ave
10/1/10	City Crew	Trash	1364 Ray Anne
10/7/10	City Crew	furniture	Balhan Ct
10/11/10	City Crew	Mattress	912 Helix Dr
10/11/10	City Crew	Glass and debris	Denkinger Rd @ Calvares Dr
10/12/10	City Crew	Trash	Michigan nr YVR-
10/14/10	City Crew	TV	Melody Dr
10/18/10	City Crew	Couch	Walnut Ave
10/21/10	City Crew	Crib	San Simeon nr Treat
10/25/10	City Crew	BBQ lid	Bishell Ct
10/25/10	City Crew	Mattress	Joan Ave nr Jeff Ct
10/25/10	City Crew	Couch	Brookview Dr
10/27/10	City Crew	Couch	2500 Anna Lisa Dr
10/28/10	City Crew	Mattress	YVR
10/29/10	City Crew	CRT monitor	Shakespeare Dr @ Windemere Way
11/1/10	City Crew	Couch	1006 Shary cir
11/2/10	City Crew	Couch	Mohr Ln @ Soccer Ct
11/3/10	City Crew	Furniture	Wharton Way @ Newhall Park
11/5/10	City Crew	Dirt pile	1940 Arnold Industrial Way
11/8/10	City Crew	Garbage	Marietta Court
11/8/10	City Crew	Garbage	4008 Treat Blvd
11/8/10	City Crew	Vacuum	1511 Darlene Dr
11/8/10	City Crew	Couch	1069 Mohr Ln
11/9/10	City Crew	Broken glass	Sunshine Dr nr Haven Ct
11/9/10	City Crew	Debris	Lynn Ave @ Detroit
11/15/10	City Crew	Dishwasher and paint sprayer	4997 Olive Dr
11/15/10	City Crew	2-5 gallon buckers of paint	Bassett Dr nr Newhall Park
11/16/10	City Crew	Bags of Garbage	3550 Chestnut Ave
11/16/10	City Crew	Recliner chair	1400 Indian Ln
11/17/10	City Crew	Couch	1845 robin Ln
11/17/10	City Crew	Couch	West St @ Clayton Rd
11/18/11	City Crew	Bag and rocks	Acacia Dr @ Ponderosas Dr
11/18/10	City Crew	Debris	Bahlan Ct
11/27/10	City Crew	TV	Galaxy Ct
11/29/10	City Crew	Broken glass	Darlene Dr @ Florence
11/29/10	City Crew	Tree limbs, refrigerator and bed	Alberta Way @ Valmar Dr
12/1/10	City Crew	Air mattress in creek	Galindo Creek
12/1/10	City Crew	Oil on pavement	1788 Landana Dr
12/1/10	City Crew	Furniture	2006 Sierra Rd
12/3/10	City Crew	Couch	Hillsborough Ct
12/7/10	City Crew	2 - Couches	Clyde Dr
12/9/10	City Crew	Broken concrete - k-rail damage	Kirker Pass Rd nr Myrtle

12/9/10	City Crew	Automotive fluids - accident	Concord Ave @ Salvio
12/9/10	City Crew	Broken timber	Kirker Pass @ Pavilion
12/9/10	City Crew	Bag of garbage	YV @ Alberta
12/9/10	City Crew	furniture	5289 Balhan Ct
12/10/10	City Crew	Oil spill	Pt Chicago Hwy @ Panoramic Dr
12/10/10	City Crew	Trash bag	2000 Fir St
12/14/10	City Crew	Couch and Shopping cart	2398 Walters Way
12/16/10	City Crew	Miscellaneous junk	1431 Nicholas Dr
12/17/10	Junk Pros	Homeless encampment	Concord Ct Bridge
12/21/10	City Crew	Tree branches	Sierra Rd @ Fox Way
12/22/10	Junk Pros	Couch	Noemi Drive nr Sattler Dr
1/4/11	Junk Pros	TV, Couch, clothes	1440 Franquette Ave
1/20/11	City Crew	Garbage	Oakmead Dr
1/24/11	Junk Pros	Homeless encampment	Monument Bridge nr Mohr Ln
1/27/11	City Crew	Mattress	
2/12/11	City Crew	Mattress	Pt Chicago Hwy
2/15/11	City Crew	furniture and car parts	Browning @ Kaski Ln
2/16/11	City Crew	Chair	Walnut Ave @ Garnet Ln
2/18/11	City Crew	Palm branches	Arnold Ind Pl @ HW 4
2/20/11	City Crew	Metal	Pt Chicago Hwy @ Arnold Ind
2/23/11	City Crew	Food container in gutter	3455 Teton Pl
3/15/11	City Crew	Trash	Treat blvd @ Pembroke
3/28/11	City Crew	Gravel spill	Cowell Rd @ Larwin Ave
3/29/11	City Crew	Trash	Altura Dr @ Hacienda
4/4/11	City Crew	Debris and dirt	Bailey Rd
4/6/11	City Crew	Mattress and recliner	Hillsborough Dr
4/12/11	City Crew	Couch and recliner	Labrador St @ Cranbrook Way
4/14/11	City Crew	Concrete rubble	Near 2950 Ryan Rd
4/18/11	City Crew	Oil container in gutter	Navaronne Way
4/27/11	City Crew	Couch	Euclid @ Farm Bureau
4/29/11	City Crew	Couch	Pacheco @ galindo St
4/29/11	City Crew	Mattress and box spring	Marylin way
5/2/11	City Crew	Dirt and tree branches	850 San Miguel Rd
5/3/11	City Crew	Couch	Euclid nr Parkside Dr
5/4/11	City Crew	Debris	West St @ Clayton Rd
5/4/11	City Crew	TV and furniture	Hillsborough
5/11/11	City Crew	Freezer	Wren Ave
5/16/11	Junk Pros	Debris	Concord Ave @ Diamond Blvd
5/21/11	City Crew	Garbage	4808 Cherokee Dr
5/21/11	City Crew	garbage	Solano Way nr 242
5/23/11	City Crew	TV	Plum Ln @ Pear Dr
5/31/11	City Crew	Carpet and debris	1671 Pear dr
6/1/11	City Crew	Couch and mattress	2030 Riley Ct
6/6/11	City Crew	Desk	3633 Concord Blvd
6/6/11	City Crew	Garbage	1449 Marclair Dr
6/10/11	City Crew	Debris	Arnold Industrial Way
6/10/11	City Crew	Debris	Pine Hollow Rd @ Rollingwood
6/13/11	Junk Pros	Bags of Garbage	Arnold Industrial Way

6/14/11	City Crew	Debris	1280 Monument	
6/21/11	City Crew	Mattress	1882 Queens Rd	
6/23/11	Junk Pros	Homeless encampment	Behind 56 Adobe Dr	
6/23/11	Junk Pros	Homeless encampment	Concord Ct Bridge	
6/27/11	City Crew	3-mattresses	1600 Laguna St	
6/29/11	City Crew	Barricades	Floyd Ln	
6/29/11	City Crew	Furniture	Walters Way	

CITY OF CONCORD

IPM Program

Draft Revision Packet

6/24/11

1.1. IPM PROGRAM PURPOSE

The purpose of this IPM Program is to establish the procedures, plans and actions for the an IPM program for the City of Concord that will manage pests and vegetation on public lands, rights-of-ways, and bodies of water in an environmentally sensitive manner while addressing public health, safety, economic, legal, and aesthetic requirements. The IPM Program provides guidelines for pest management, which adhere to stormwater regulations, reduces pesticide use and in turn reduces pollution associated with pesticide runoff. This IPM Program applies to Building and Parks Maintenance staff plus contracted services, but not to residents or businesses within the City of Concord. This IPM Program will suggest Best Management Practices (BMPs) to encourage IPM methods for private businesses and residents under Section 1.9 entitled 'Outreach to the Public'.

1.2. IPM STORMWATER PERMIT GUIDELINES

The City of Concord current NPDES permit is the San Francisco Bay Region, Municipal Regional Stormwater NPDES Permit, No. CAS612008 Order Number R2-2009-0074, issued on October 14, 2009. Provision C.9 Pesticides Toxicity Control (Appendix A) states all Permittees shall prevent the impairment of urban streams by pesticide-related toxicity and implement a pesticide toxicity control program that addresses their own and others' use of pesticides within their jurisdiction that pose a threat to water quality and that have the potential to enter the municipal conveyance system. Provision C.9 also includes requirements such as adoption and implementation of an IPM Policy or Ordinance, training of municipal employees to implement IPM, tracking, and participation in regulatory processes for pesticides, interface with county agricultural commissioners, evaluating source control actions relating to pesticides, public outreach for pesticides, and outreach to pest control contractors.

The additional requirements of Provision C.9, such as tracking and participation in regulatory processes for pesticides, interfacing with county agricultural commissioners, and public outreach for pesticides will be done in conjunction with the Contra Costa Clean Water Program.

This IPM Program will incorporate all current IPM requirements in the MRP.

1.3. IPM POLICY

The IPM policy included herein as Appendix “B” serves as a guideline to implement this IPM program. The City of Concord IPM policy has been written and reviewed by the appropriate municipal authorities and approved by the City Engineer/Public Works Director who is responsible for adopting and implementing the main components of the IPM program-

1.4. ROLES AND RESPONSIBILITIES

In order to establish an effective IPM program, individual tasks are delegated to City of Concord staff representatives who are responsible for implementing the main components of an IPM program. The following are the designated municipal staff to oversee the IPM program:

- Public Works Director/City Engineer
- Stormwater Program Coordinator/IPM Coordinator

The Public Works Director/City Engineer shall be responsible for:

1. Ensuring that department procedures, budget and staffing decisions support implementation of the IPM program;
2. Providing training to building and grounds management staff in the requirements of the IPM program;
3. Selecting an IPM Committee to include representatives that use pesticides;
4. Designating an IPM Coordinator to ensure products used by the Department meet the standards outlined in the IPM program and represents the Department on the IPM Committee; and,

5. At least annually and in conjunction with the IPM Coordinator, report to the City Manager and/or City Council on the Department's implementation of the IPM program.

The Stormwater Program Coordinator/IPM Coordinator shall be responsible for:

1. Coordinating efforts to adopt IPM techniques;
2. Communicating with all staff on the goals and guidelines of the program;
3. Coordinating training programs for staff;
4. Facilitating meetings with the IPM Committee;
5. Tracking all pesticide use and ensuring that the information if available to the public;

1.5. PESTICIDE SELECTION AND APPROVAL

The IPM Coordinator will make product recommendations based on a tiered risk assessment of pesticides. The IPM Coordinator will develop this tiered risk assessment of pesticides. A prioritized list of products will be developed to identify products that may be targeted for future phase-out based on review of the product's contents, precautions, need for the product, and adverse health and environmental effects. The list shall be submitted as part of the annual report. The list may be used if determined appropriate by the IPM Coordinator in compliance with the emergency exemption process (see Section 1.5.d).

Criteria for developing the product list shall be based on acute and chronic toxicity of products and chemicals known to cause cancer and known to cause reproductive toxicity. Environmental impacts of the products shall also be considered. Pesticides listed in C.9 as pesticides of concern will go through a more rigorous process for use and approval than pesticides that are not on the approved list but are not considered pesticides of concern by the Water Board.

Products on the Tiered Product List will be divided into three classifications:

- Approved Use
- Limited Use
- Banned Use

If the use of a material that is not on the Approved Use or Limited Use tier list is deemed necessary, the IPM Coordinator may grant an emergency exemption (see Section 1.5.d).

a. Approved Use Products

The first tier classification of pesticides is the Approved Use Product tier. These pesticides have been approved for use by the IPM Coordinator, along with any restrictions for such use. The Approved Use Products list shall include but are not limited to:

- Insecticides, rodenticide baits and traps
- Caulking agents and crack sealants
- Borates, silicates, and diatomaceous earth
- Soap-based products
- Natural products on the FIFRA's 23(b) list (40 DFR part 152.25 (g)(1))¹
- Natural products on the California Certified Organic Farmers' organic list
- EPA GRAS-generally recognized as safe products pursuant to Federal EPA
- Cryogenics, electronic products, heat and light
- Biological controls such as parasites and predators
- Physical barriers

¹ In 1996, EPA exempted certain minimum risk pesticides from FIFRA requirements if they satisfy certain conditions. EPA exempted the products described in 40 CFR section 152.25(g) in part to reduce the cost and regulatory burdens on businesses as well as the public for pesticides posing little or no risk, and to focus EPA's limited resources on pesticides which pose greater risk to humans and the environment. This exemption provision is located in section 152.25(g) of Title 40 of the Code of Federal Regulations.

- Sluggo
- Pheromones and attractants for traps

b. Limited Use Products

The IPM Coordinator may grant a request that particular pesticides not classified as the Approved Use be approved for a specific purpose. Limited use products may not be a pesticide on the Banned Use Product. The request to use a product on the Limited Use list must be reviewed and approved by the IPM Committee. The IPM Committee may grant a limited use exemption upon a finding that the requestor has:

1. Identified a compelling need to use the pesticide.
2. Made a good faith effort to find alternatives to the particular pesticide.
3. Demonstrated that effective, economic alternatives to the particular pesticide do not exist for the particular use.
4. Developed a reasonable plan for investigating alternatives to the pesticide in question during the exemption period.

c. Banned Use Products

The following high health-risk pest management products are completely banned from use in Contra Costa:

1. Pesticides linked to cancer (US EPA Class A, B and C carcinogens and chemicals known to the State of California to cause cancer under Proposition 65).
2. Pesticides that cause birth defects, reproductive, or development harm (identified by the US EPA or known to the State of California under Proposition 65 as reproductive or development toxins).

3. Pesticides classified as Toxicity Category I and II pesticide products by the US EPA, (carbonate, and organophosphate pesticides).
4. Foggers, bombs, fumigants, or sprays that contain pesticides identified by the State of California as potentially hazardous to human health (CFR 6198.5).
5. Pesticides that interfere with human hormones.

d. Emergency Exemption

The Building or Parks Maintenance staff may apply to the IPM Coordinator for an emergency exemption to use a Banned Use product in the event that an emergency pest outbreak poses an immediate threat to public health or significant economic damage will result from failure to use a pesticide. The IPM Coordinator will have a list of products phased out from prior use based on their product tier system.

1.6. PESTICIDE APPLICATOR/IPM PROVIDER SELECTION AND APPROVAL

The City of Concord will implement a process to ensure that any contractor employed to conduct pest control and pesticide application on municipal property engages in pest control methods consistent with this IPM program. Contractors will be required to follow the agency's IPM policy, SOPs, and BMPs; provide evidence to the City of Concord of having received training on current IPM techniques when feasible; and, provide documentation of pesticide use on agency property to the agency in a timely manner. In the process of hiring a contractor for IPM, the contractor may be required to provide a statement of qualifications for IPM services. In addition, the contractor shall submit to the City of Concord an IPM implementation plan that includes:

- Types and estimated quantities of pesticides that the contractor may need to apply to during it's the contracted work;
- Outline actions the contractor will take to meet the IPM program to the maximum extent practicable; and
- Identify the primary IPM contact for the contractor.

The City of Concord shall require IPM certification from an approved IPM program such as Ecowise for structural pesticide application, Bay Friendly for landscape pesticide application, or another program approved by the Regional Board. In addition, the contractor will sign a contract for pesticide application services that includes the IPM implementation plan detailed above that has been approved by the City of Concord and contractor prior to start of application services. A model contract for IPM services has been included in this document as Appendix "C."

A contractor, or department/operating unit on behalf of a contractor, may apply for any material application exemption authorized under the exemptions section 1.5.d of this IPM program.

1.7. IPM APPLICATION

Only persons specifically appointed by the IPM Coordinator as Pesticide Applicators will be permitted to use pesticides on municipal facilities. Use of pesticides by pesticide applicators is limited to Approved Use and Limited Use Products. Pesticide applicators must follow regulations and label precautions.

Pesticide applicators and municipal employees that could potentially be exposed to pesticides will receive IPM training and hazard materials training for the safe use of pesticides and other grounds maintenance hazardous materials in the workplace by their supervisor or designee. As each municipal IPM program is updated and its objectives reviewed, the program staff will be trained accordingly

to understand the program's periodic changes. Education will include formal classroom training, on-site informal meetings for those employees responsible for providing pest control at least once per year. No pesticides may be used at facilities except in accordance with this IPM Program.

1.8. EDUCATION AND TRAINING

All staff associated with planning, design, construction and maintenance of buildings and landscapes shall receive an orientation to this IPM program and their roles and responsibilities in implementing it in a written or verbal format.

All municipal employees who handle pesticides should be familiar with the most recent material safety data sheet (MSDS) files.

The IPM Coordinator will be responsible for coordinating training events for all pesticide applicators and municipal staff involved with buildings and grounds maintenance. IPM training may be coordinated through the Contra Costa Clean Water Program or other through regional efforts with other Bay Area Stormwater Agencies Association (BASMAA) members. The IPM Coordinator shall invite speakers and arrange for other educational opportunities to assist implementing the IPM program each year. The IPM Coordinator shall inform employees on Department policies and procedures relevant to this IPM Program and keep staff current with best landscape-management practices and technologies that utilize IPM. Employee shall also be involved in identifying and implementing strategies to minimize the use of pesticides and in evaluating replacements for chemicals targeted for phase-out.

Each department that uses pesticides shall keep records of all pest management activities (see Appendix D).

1.9. OUTREACH TO THE PUBLIC

The MRP requirements for public outreach include point of purchase outreach (outreach to consumers at the point of purchase), outreach to residents who use or contract for structural or landscape pest control, and outreach to pest control operators and landscapers. These outreach activities can be coordinated through the Contra Costa Clean Water Program and other members of BASMAA.

1.10. STRUCTURAL IPM

Structural maintenance includes the management of pests in and around building structures such as office complexes, libraries, correctional facilities, hospitals, schools, yards, animal shelters etc. Pest management in and around buildings typically involve a combination of chemical (insecticide) application and/or mechanical methods of removing pests. All of these maintenance practices have the potential to harm the environment and human health.

The common pest concerns for buildings include ants, rodents, spiders, and other organisms. These organisms usually enter buildings for shelter and food but are unwanted near human inhabitants.

The City of Concord will assess the current pest problems in and around their public buildings to develop a site-specific pesticide and grounds maintenance plan for all public sites as needed. These plans will include a management strategy for pests incorporating IPM practices for inside and outside all public buildings.

Many of the IPM protocols for removing such organisms from buildings involve prevention strategies.

1.11. LANDSCAPE IPM

Landscape maintenance includes the management of pest in and around medians, rights of ways, airports, parks, plazas, open space, creek areas, country clubs, gardens, and golf courses. Landscape maintenance activities include vegetation removal; herbicide and insecticide application; fertilizer application; watering; and other gardening and lawn and landscape care practices. Vegetation control typically involves a combination of chemical (herbicide) application and mechanical methods. All of these maintenance practices have the potential to contribute pollutants to the storm drain system.

The common pest concerns for landscape and turf include noxious weeds, rodents, ground squirrels, and other invasive animals that destroy the health of the landscaping.

The major objectives of this BMP are to minimize the discharge of pesticides, herbicides, and fertilizers to the storm drain system and receiving waters; prevent the disposal of landscape waste into the storm drain system by collecting and properly disposing of clippings and cuttings, and educating employees and the public.

Many of the IPM protocols for turf and landscape management include:

- Protection of the storm drain system from contaminated runoff;
- Proper disposal of removed vegetation;
- Smart irrigation management to control runoff from overwatering;
- Manual weeding rather than use of chemicals/herbicides;
- Manual removal of pests of vegetation (i.e. birds, insects, etc.);
- Composting and mulching practices;
- Alternative landscaping other than turf;

- Alternative fertilization practices and products;
- Erosion control;
- Planting of native, drought resistant plants;
- Reducing pesticide/herbicide/insecticide use;
- Removal and replacement of plants laden with bacteria, parasites, and fungi;
- Prevention practices to ward off pests from landscaped areas;
- Promoting beneficial organisms to feed on pests;
- Understanding of current pests problems that exist rather than relying on a preventative schedule of applying chemicals;
- Testing of soils for proper additive application;
- Education of employees on IPM methods and inspection of contracted employees for IPM practices; and,
- Documentation and monitoring of all pesticide use.

Section 2. References

King County Stormwater Pollution Control Manual. Best Management Practices for Businesses. 1995. King County Surface Water Management. July. On-line:

<http://dnr.metroke.gov/wlr/dss/spcm.htm>

Los Angeles County Stormwater Quality Model Programs. Public Agency Activities:

http://ladpw.org/wbmd/npdes/model_links.cfm

Model Urban Runoff Program: A How-To Guide for Developing Urban Runoff Programs for Small Municipalities. Prepared by City of Monterey, City of Santa Cruz, California Coastal Commission, Monterey Bay National Marine Sanctuary, Association of Monterey Bay Area Governments, Woodward-Clyde, Central Coast Regional Water Quality Control Board. July. 1998.

Orange County Stormwater Program:

http://www.ocwatersheds.com/StormWater/swp_introduction.asp

Santa Clara Valley Urban Runoff Pollution Prevention Program. 1997 Urban Runoff Management Plan. September 1997, updated 2000.

United States Environmental Protection Agency (USEPA). 2002. Pollution Prevention/Good Housekeeping for Municipal Operations Landscaping and Lawn Care. Office of Water. Office of Wastewater Management. On-line:

http://www.epa.gov/npdes/menuofbmpps/poll_8.htm

California's Nonpoint Source Program Plan: <http://www.swrcb.ca.gov/nps/index.html>

King's County: <ftp://dnr.metrokc.gov/elr/dss/spcm/Chapter%203.pdf>

Orange County Stormwater Program:

http://www.ocwatersheds.com/StormWater/smp_introduction.asp

Mobile Cleaners Pilot Program: Final Report. 1997. Bay Area Stormwater Management Agencies Association (BASMAA): <http://www.basmaa.org/>

Pollution from Surface Cleaning Folder. 1996. Bay Area Stormwater Management Agencies Association (BASMAA): <http://www.basmaa.org/>

San Diego Stormwater Co-permittees Jurisdictional Urban Runoff Management Program

(URMP): <http://www.projectcleanwater.org/pdf/Model%20Program%20Municipal%20Facilities.pdf>

C.9. Pesticides Toxicity Control

To prevent the impairment of urban streams by pesticide-related toxicity, the Permittees shall implement a pesticide toxicity control program that addresses their own and others' use of pesticides within their jurisdictions that pose a threat to water quality and that have the potential to enter the municipal conveyance system. This provision implements requirements of the TMDL for Diazinon and Pesticide related Toxicity for Urban Creeks in the region. The TMDL includes urban runoff allocations for Diazinon of 100 ng/l and for pesticide related toxicity of 1.0 Acute Toxicity Units (TUa) and 1.0 Chronic Toxicity Units (TUc) to be met in urban creek waters. However, urban runoff management agencies (i.e., the Permittees) are not solely responsible for attaining the allocations because their authority to regulate pesticide use is constrained by federal and State law. Accordingly, the Permittees' requirements for addressing the allocations are set forth in the TMDL implementation plan and are included in this provision.

Pesticides of concern include: organophosphorous pesticides (chlorpyrifos, diazinon, and malathion); pyrethroids (bifenthrin, cyfluthrin, beta-cyfluthrin, cypermethrin, deltamethrin, esfenvalerate, lambda-cyhalothrin, permethrin, and tralomethrin); carbamates (e.g., carbaryl); and fipronil. The Permittees may coordinate with BASMAA, the Urban Pesticide Pollution Prevention Project, the Urban Pesticide Committee, the Bay-Friendly Landscaping and Gardening Coalition, and other agencies and organizations in carrying out these activities.

C.9.a. Adopt an Integrated Pest Management (IPM) Policy or Ordinance

- i. **Task Description** – In their IPM policies or ordinances, the Permittees shall include provisions to minimize reliance on pesticides that threaten water quality and to require the use of IPM in municipal operations and on municipal property.
- ii. **Implementation Level** – If not already in place, the Permittees shall adopt IPM policies or ordinances no later than July 1, 2010.
- iii. **Reporting** – The Permittees shall submit a copy of their IPM ordinance(s) or policy(s) in their 2010 Annual Report.

C.9.b. Implement IPM Policy or Ordinance

- i. **Task Description** – The Permittees shall establish written standard operating procedures for pesticide use that ensure implementation of the IPM policy or ordinance and require municipal employees and contractors to adhere to the IPM standard operating procedures.
- ii. **Reporting**
 - (1) In their Annual Reports, the Permittees shall report on IPM implementation by showing trends in quantities and types of pesticide used, and suggest reasons for increases in use of pesticides that threaten water quality, specifically organophosphorous pesticides, pyrethroids, carbaryl, and fipronil.

- (2) The Permittees shall maintain pesticide application standard operating procedures and submit them upon request.

C.9.c. Train Municipal Employees

- i. Task Description** – The Permittees shall ensure that all municipal employees who, within the scope of their duties, apply or use pesticides that threaten water quality are trained in IPM practices and the Permittee’s IPM policy. This training may also include other training opportunities such as Bay-Friendly Landscape Maintenance Training & Qualification Program and EcoWise Certified.
- ii. Reporting**
 - (1) In their Annual Reports, the Permittees shall report the percentage of municipal employees who apply pesticides who have received training in IPM policy and IPM standard operating procedures within the last three years.
 - (2) The Permittees shall submit training materials (e.g., course outline, date, attendees) upon request.

C.9.d. Require Contractors to Implement IPM

- i. Task Description** – The Permittees shall hire IPM-certified contractors or include contract specifications requiring contractors to implement IPM no later than July 1, 2010.
- ii. Reporting** – In their Annual Reports, the Permittees shall submit documentation to confirm compliance, such as the Permittee’s standard contract specification or copy of contractors’ certification(s).

C.9.e. Track and Participate in Relevant Regulatory Processes (may be done jointly with other Permittees, such as through CASQA or BASMAA and/or the Urban Pesticide Pollution Prevention Project)

- i. Task Description**
 - (1) The Permittees shall track USEPA pesticide evaluation and registration activities as they relate to surface water quality, and when necessary, encourage USEPA to coordinate implementation of the Federal Insecticide, Fungicide, and Rodenticide Act and the CWA and to accommodate water quality concerns within its pesticide registration process;
 - (2) The Permittees shall track California Department of Pesticide Regulation (DPR) pesticide evaluation activities as they relate to surface water quality, and when necessary, encourage DPR to coordinate implementation of the California Food and Agriculture Code with the California Water Code and to accommodate water quality concerns within its pesticide evaluation process;
 - (3) The Permittees shall assemble and submit information (such as monitoring data) as needed to assist DPR and County Agricultural Commissioners in

ensuring that pesticide applications comply with water quality standards;
and

- (4) As appropriate, the Permittees shall submit comment letters on USEPA and DPR re-registration, re-evaluation, and other actions relating to pesticides of concern for water quality.

- ii. **Reporting** – In their Annual Reports, the Permittees who participate in a regional effort to comply with C.9.e. may reference a regional report that summarizes regional participation efforts, information submitted, and how regulatory actions were affected. All other Permittees shall list their specific participation efforts, information submitted, and how regulatory actions were affected.

C.9.f. Interface with County Agricultural Commissioners

- i. **Task Description** – The Permittees shall maintain regular communications with county agricultural commissioners (or other appropriate State and/or local agencies) to (1) get input and assistance on urban pest management practices and use of pesticides, (2) inform them of water quality issues related to pesticides, and (3) report violations of pesticide regulations (e.g., illegal handling) associated with stormwater management.
- ii. **Reporting** – In their Annual Reports, the Permittees shall summarize improper pesticide usage reported to county agricultural commissioners and report follow-up actions to correct violations.

C.9.g. Evaluate Implementation of Source Control Actions Relating to Pesticides

- i. **Task Description** – The Permittees shall evaluate the effectiveness of the control measures implemented, evaluate attainment of pesticide concentration and toxicity targets for water and sediment from monitoring data (Provision C.8.), and identify improvements to existing control measures and/or additional control measures, if needed, to attain targets with an implementation time schedule.
- ii. **Reporting** – In their 2013 Annual Reports, the Permittees shall report the evaluation results, and if needed, submit a plan to implement improved and/or new control measures.

C.9.h. Public Outreach (may be done jointly with other Permittees, such as through CASQA or BASMAA and/or the Urban Pesticide Pollution Prevention Project or the Bay-Friendly Landscaping and Gardening Coalition).

- i. **Point of Purchase Outreach:** The Permittees shall:
 - (1) Conduct outreach to consumers at the point of purchase;
 - (2) Provide targeted information on proper pesticide use and disposal, potential adverse impacts on water quality, and less toxic methods of pest prevention and control; and

- (3) Participate in and provide resources for the “Our Water, Our World” program or a functionally equivalent pesticide use reduction outreach program.
- ii. **Reporting** – In their Annual Reports, the Permittees who participate in a regional effort to comply with C.9.h.i. may reference a report that summarizes these actions. All other Permittees shall summarize activities completed and document any measurable awareness and behavior changes resulting from outreach.
- iii. **Pest Control Contracting Outreach:** The Permittees shall conduct outreach to residents who use or contract for structural or landscape pest control and shall:
 - (1) Provide targeted information on proper pesticide use and disposal, potential adverse impacts on water quality, and less toxic methods of pest prevention and control, including IPM;
 - (2) Incorporate IPM messages into general outreach;
 - (3) Provide information to residents about “Our Water, Our World” or functionally equivalent program;
 - (4) Provide information to residents about EcoWise Certified IPM certification in Structural Pest Management, or functionally equivalent certification program; and
 - (5) Coordinate with household hazardous-waste programs to facilitate appropriate pesticide waste disposal, conduct education and outreach, and promote appropriate disposal.
- iv. **Reporting** – In their 2013 Annual Reports, the Permittees who participate in a regional effort to comply with C.9.h.iii. may reference a report that summarizes these actions. All other Permittees shall document the effectiveness of their actions in their 2013 Annual Reports. This documentation may include percentages of residents hiring certified IPM providers and the change in this percentage.
- v. **Outreach to Pest Control Operators:** The Permittees shall conduct outreach to pest control operators (PCOs) and landscapers; Permittees are encouraged to work with DPR, county agricultural commissioners, UC-IPM, BASMAA, the Urban Pesticide Committee, the EcoWise Certified Program (or functionally equivalent certification program), the Bio-integral Resource Center and others to promote IPM to PCOs and landscapers.
- vi. **Reporting** – In each Annual Report, the Permittees who participate in a regional effort to comply with C.9.h.v. may reference a report that summarizes these actions. All other Permittees shall summarize how they reached PCOs and landscapers and reduced pesticide use.

Appendix B. IPM Policy



City of Concord Park and Recreation Integrated Pest Management Program

I. Purpose

The mission is to promote the combined use of physical, cultural, biological, and chemical control methods to effectively manage pests with minimal risk to humans and the environment.

II. Integrated Pest Management Program

The Park Maintenance Division, in carrying out its pest management operations, shall assume pesticides are potentially hazardous to human and environmental health. Park operations shall give preference to reasonably available non-pesticide alternatives when considering the use of pesticides on City property. Park Maintenance Division will maintain an active IPM plan in order to ensure the long-term prevention or suppression of pest problems with minimal impact on human health, non-target organisms, and the environment. For pest problems on City property, the Park Maintenance Division shall follow the IPM approach outlined below.

1. Where practicable, monitor each pest ecosystem to determine pest population, size, occurrence, and natural enemy population, if present. Designated personnel or contractor knowledgeable in IPM methods should perform monitoring. Keep records of such monitoring.
2. Establish general guidelines for unacceptable pest tolerance levels that shall be used for evaluating treatment needs, based on how much biological, aesthetic or economic damage the site can tolerate (tolerance levels) and pest population levels (action levels) at which corrective action should be taken to ensure that pests do not exceed tolerance levels.
3. Determine corrective actions when an action threshold is reached. Consider a range of potential treatments for the pest problem. Employ non-pesticide management tactics first where practicable. Pesticides are used only after evaluation indicates they are needed according to established guidelines, and treatments are made with the goal of removing only the target organism.
 - a) Determine the most effective treatment method, based on pest biology, and other variables, such as weather, seasonal changes in wildlife use and local conditions,
 - b) Design, construct, or modify indoor and outdoor areas to reduce or eliminate pest habitats where practicable,
 - c) Recommend modifications to management practices, including watering, mulching, waste management, and food storage to reduce pest populations,

- d) Use physical controls such as hand weeding, traps and barriers where practicable,
 - e) Use biological controls whenever possible (introducing or enhancing pest's natural enemies)
4. Establish and maintain an accurate record-keeping system to catalog monitoring information and all non-pesticide management tactics used. Document and evaluate effectiveness of pest management procedures;
 5. Purchase and use of any pesticide, including over the counter pesticides, by Park staff is prohibited unless they are qualified and properly trained in the application of pesticides. Structural pest management actions will be managed and overseen by Facilities Maintenance staff, or staff designated at remote buildings by the Manager of Facilities Maintenance or his/her designee.
 6. The following pesticides shall not be applied on City property: diazinon, chlorpyrifos, clopyralid or any other pesticide which is not registered and approved for use by the State of California Department of Pesticide Regulation and the United States Environmental Protection Agency or whose use has been prohibited by local regulation;
 7. Minimize pesticide use, particularly organophosphate and copper-based pesticides. Organophosphate and copper-based pesticides may be used only when their use is justified and adverse water quality impacts are minimized. The use of pesticides that cause impairment of surface waters will be reduced, phased out, and ultimately eliminated;
 8. An inventory of City pesticide storage areas shall be conducted annually. Any unwanted or prohibited pesticides will be properly disposed of in accordance with all Federal, State and local regulations. Records shall be maintained for all inventories conducted.
 9. When pesticides are applied to City property, Park Maintenance Division and City contractors shall:
 - a) Select and use pesticides in accordance with federal, State, and local law and in accordance with this IPM Program, whichever is most restrictive.
 - b) Comply with all required Federal, State, and local pesticide use notification requirements.
 - c) Maintain pesticide application records and report according to Federal, State and local requirements.
 10. Education and training of Park Staff:
 - a) Training shall be provided to Park staff that apply, prescribe, or supervise pesticide application. Maintain records on all training required and received for each employee. Training will include:

1. Department of Pesticide Regulations pesticide training requirements as outlined in the California code of Regulations Title 3, Division 6 for pesticide applicators and advisors.
 2. Annual IPM training for all staff who apply any pesticides on the job.
- b) Park staff that are not applying pesticides as part of their regular job shall receive annual outreach about the IPM Program and appropriate procedures for controlling pests.
11. Park Division contractors shall follow all elements of the IPM Program.
 12. The Park Division shall attempt to reduce pesticide use through public outreach programs and shall respond to questions from the public about the Park Division's pest management practices;
 13. Evaluate the effectiveness of the IPM Program and make adjustments as needed. A Pest Management review will be conducted by Park staff using pesticides. The review's results will be used to discuss revisions and updates to IPM plans based on regulatory changes, chemicals of concern, or improved best management practices. Park staff shall conduct an annual evaluation of pesticide use on City property.

Nothing in this program is intended to apply to pesticide applications that are required to comply with Federal, State or local laws or regulations.

III. Definitions

1. For the purpose of this program the Park Division adopts the "Integrated Pest Management" definition provided by the University of California State wide IPM Project: Integrated Pest Management is an ecosystem-based strategy that focuses on long-term prevention of pests or their damage through a combination of techniques such as biological control, habitat manipulation, modification of cultural practices, and the use of resistant varieties. Pesticides are used only after monitoring indicates that they are needed according to established guidelines, and treatments are made with the goal of removing only target organisms. Pest control materials are selected and applied in a manner that minimizes risks to human health, to beneficial and non – target organisms, and to the environment
2. "Pesticide" means pesticide as defined in Section 12753 of Chapter 2 of Division 7 of the California food and Agriculture Code.
3. "Contractor" means a person, firm corporation or entity that enters into a contract with the City

Appendix C. Example of Pesticide Applicator Contract

**Structural Integrated Pest Management Program:
Contract Specifications for INSERT YOUR FACILITY NAME HERE**

*(Draft September 8, 2006, developed by the IPM Institute from a model authored by Dr. Albert Greene,
U.S. General Services Agency)*

Premises covered by this specification:

1. _____
2. _____
3. _____
4. _____
5. _____

(Attach additional list if necessary)

1. GENERAL

- A. Description of Program: This specification is part of a comprehensive Integrated Pest Management (IPM) program for the premises listed above. IPM is a process for achieving long-term, environmentally sound pest suppression and prevention through the use of a wide variety of technological and management practices. Control strategies in an IPM program include:
- Structural and procedural modifications to reduce food, water, harborage and access used by pests.
 - Non-pesticide technologies such as trapping and monitoring devices.
 - Coordination among all facilities management programs that have a bearing on the pest control effort.
 - As a last resort, pesticide compounds, formulations and application methods that present the lowest potential hazard to humans and the environment.
- B. IPM Service Requirements: The Service Provider shall furnish all supervision, labor, materials, and equipment necessary to accomplish the monitoring, trapping, pesticide application, pest removal and pest prevention components of this IPM program. Any deviations from this program must be approved by the Chief Operating Officer (COO).

2. PESTS INCLUDED

The Service Provider shall adequately suppress all pest species that have the potential to affect public health, impede operations or damage property, including but not limited to:

- Indoor populations and invading individuals of rodents, insects, arachnids, and other arthropods.
 - Outdoor populations of potentially indoor-infesting species that are within the property boundaries of the specified buildings.
 - Nests of stinging insects within the property boundaries of the specified buildings.
 - Termites and other wood-destroying organisms.
 - Birds, bats, small mammals, and all other vertebrates.
-

- Mosquitoes.

3. PEST CONTROL PERSONNEL

Throughout the term of this contract, all personnel providing on-site pest control service must maintain certification as commercial pesticide applicators in the appropriate categories for the facilities listed above. Uncertified individuals working under the supervision of a certified applicator will not be permitted to provide service under this contract.

4. SERVICE PROVIDER IPM PLAN

The Service Provider shall submit to the COO an IPM Plan at least five (5) working days prior to the starting date of the contract. If aspects of the Plan are incomplete or disapproved by the COO, the Contractor shall have two (2) working days to submit revisions. The IPM Plan shall consist of three parts as follows:

- A. Pesticide Labels and MSD Sheets: The Service Provider shall provide current Labels and Material Safety Data Sheets for all pesticides that will potentially be used in the pest control program.
- B. Service Schedule(s): The Service Provider shall provide a schedule of routine pest control inspections for each building serviced under this contract, including frequencies of inspections, areas at each facility to be given special attention (e.g., food storage, preparation and serving areas; washrooms; custodial closets; mechanical rooms; entryways) and specific day(s) of the week on which the inspections will be performed.
- C. Commercial Pesticide Applicator Licenses and Certificates: The Service Provider shall provide a photocopy of the State-issued Commercial Pesticide Applicator License for every Contractor performing on-site pest control service under this contract, and a photocopy of the State-issued Commercial Pesticide Applicator Certificate for every pest management professional (PMP) performing on-site pest control service.

The Service Provider shall receive the approval of the COO prior to implementing any subsequent changes to the approved Service Provider IPM Plan, including additional or replacement pest control products. The Service Provider will review and update the Service Provider IPM Plan annually, including updating MSDS/labels as needed.

4. RECORD KEEPING

The Service Provider shall be responsible for maintaining an IPM logbook or file for each building specified in this contract. These records shall be kept on-site and maintained on each visit by the PMP performing pest control service. Each logbook or file shall contain at least the following items:

- A. IPM Plan: A copy of the Service Provider's approved IPM Plan, including pesticide Labels and MSDS sheets for all pesticides that will be potentially used in the building, service schedule for routine pest control inspections, and photocopies of the relevant Commercial Pesticide Applicator Licenses and Certificates.
- B. Building Occupant Log Form: These forms will be used to advise the Service Provider of routine service requests and pest sightings by building occupants.
- C. Service Provider's Report Forms: Customer copies of the Service Provider's signed and dated Service Report Form, documenting all information on services provided including pesticide applications required by State and local statute. This form must also indicate any recommendations made by the Service Provider for additional action advisable by the customer, e.g., structural or plumbing repairs required to limit pest access to the building or to food and water resources; improvements in sanitation, etc. A copy of this form must also be provided to the COO within one week of the service.

- D. Service Provider Products and Devices: All bait stations, snap traps and glue boards or other devices left behind by the Service Provider are to be dated, numbered and listed on the Service Provider Report Form and checked on each subsequent visit until removed. All such devices shall be removed when full, dirty and no longer effective, or no longer needed.

5. MANNER AND TIME TO CONDUCT SERVICE

- A. Time Frame of Service Visits: Frequent and complete communication between the Service Provider and the facility manager is critical for a successful outcome. Routine pest control services that do not adversely affect staff or patient health or productivity shall be performed during the regular building hours of operation. When it is necessary to perform work outside of the regularly scheduled service time set forth in the Service Provider IPM Plan, the Contractor shall notify the COO and/or facility manager at least one day in advance.
- B. Safety and Health: All pest control work shall be in strict accordance with all applicable Federal, State, and local safety and health requirements. Where there is a conflict between applicable regulations, the most stringent will apply.
- C. Special Entrance: Certain areas within some buildings may require special instructions for persons entering them. Any restrictions associated with these special areas will be explained by the COO. The Service Provider shall adhere to these restrictions and incorporate them into the Service Provider IPM Plan.
- E. Uniforms: All Service Provider representatives working in or around the buildings specified in this contract shall wear distinctive uniforms identifying the name of their employer.
- F. Vehicles: Vehicles used by the Service Provider shall be identified in accordance with State and local regulations.

6. SPECIAL REQUESTS AND EMERGENCY SERVICE

On occasion, the COO may request that the Service Provider perform corrective, special or emergency service(s) that are beyond routine service requests such as removal of a stinging insect nest. The Service Provider shall respond to these exceptional circumstances and complete the necessary work within twenty-four (24) hours after receipt of the request.

7. INSECT CONTROL

- A. Emphasis on Non-Pesticide Methods: Non-pesticide methods of control shall be used wherever possible. For example:
1. Portable vacuums rather than pesticide sprays shall be the standard method for initial cleanouts of cockroach infestations, for swarming (winged) ants and termites, and for control of spiders in webs.
 2. Trapping devices rather than pesticide sprays shall be the standard method for indoor fly control.
- B. Application of Insecticides to Cracks and Crevices: As a general rule, all insecticides shall be applied as "crack and crevice" treatments only, defined in this contract as treatments in which the formulated insecticide is not visible to a bystander or accessible to children during or after the application process.
- C. Application of Insecticides to Exposed Surfaces or as Space Sprays: Application of insecticides to exposed surfaces or as space sprays ("fogging") shall be restricted to exceptional circumstances where no alternative measures are practical. The Service Provider

shall obtain approval of the COO prior to any application of insecticide to an exposed surface or any space spray treatment. No surface application or space spray shall be made while staff, patients or visitors are present. The Service Provider shall take all necessary precautions to ensure staff, patient and visitor safety, and all necessary steps to ensure the containment of the pesticide to the site of application.

- D. Insecticide Bait Formulations: Bait formulations shall be the standard pesticide technology for cockroach and ant control, with alternate formulations restricted to unique situations where baits are not practical.
- E. Monitoring: Sticky traps shall be used to guide and evaluate indoor insect control efforts wherever necessary.

8. RODENT CONTROL

- A. Indoor Trapping: As a general rule, rodent control inside buildings shall be accomplished with trapping devices only. All such devices shall be concealed out of the general view and in protected areas so as not to be affected by routine cleaning and other operations. Trapping devices shall be checked on a schedule approved by the COO. The Service Provider shall be responsible for disposing of all trapped rodents and all rodent carcasses in an appropriate manner.
- B. Use of Rodenticides: In exceptional circumstances, when rodenticides are deemed essential for adequate rodent control inside buildings, the Service Provider shall obtain approval of the COO prior to making any interior rodenticide treatment. All rodenticides, regardless of packaging, shall be placed either in locations not accessible to children, pets, wildlife and domestic animals, or in EPA-approved tamper-resistant bait boxes. As a general rule, rodenticide application outside buildings shall emphasize the direct treatment of rodent burrows wherever feasible.
- C. Use of Bait Boxes: All bait boxes shall be maintained in accordance with EPA regulations, with an emphasis on the safety of non-target organisms. The Service Provider shall adhere to the following five points:
 - 1. All bait boxes shall be placed out of the general view, in locations where they will not be disturbed by routine operations.
 - 2. The lids of all bait boxes shall be securely locked or fastened shut.
 - 3. All bait boxes shall be securely attached or anchored to floor, ground, wall, or other immovable surface, so that the box cannot be picked up or moved.
 - 4. Bait shall always be secured in the feeding chamber of the box and never placed in the runway or entryways of the box.
 - 5. All bait boxes shall be labeled on the inside with the Service Provider's business name and address, and dated by the Service Provider at the time of installation and each servicing.

10. USE OF PESTICIDES

The Service Provider shall be responsible for application of pesticides according to the label and all applicable regulations. All pesticides must be registered with the U.S. Environmental Protection Agency (EPA), State and /or local jurisdiction unless prior approval is given by the COO. Transport, handling, and use of all pesticides shall be in strict accordance with the manufacturer's label instructions and all applicable Federal, state, and local laws and regulations.

The Service Provider shall adhere to the following rules for pesticide use:

- A. Rentry Time, Posting and Notification: Pesticides may not be applied where staff, patients or visitors will be present within seven hours after the application. At least seventy-two hours prior to a pesticide application, the Service Provider shall post an 8 ½ x 11" pest control information sign both at the site of the application and near the facility reception area where it will be seen by visitors entering the facility. This posting shall include the date, time and location of the application, the product applied, potential adverse effects from the Material Safety Data Sheet (MSDS) and the pesticide label, and include the Service Provider name, address and telephone. Service Provider shall also provide this information to the facility director who will use this information to notify staff and patients who have requested notification. Emergency applications, where pests pose an immediate threat to the health and safety of patients, visitors or employees, disinfectants, anti-microbials and self-contained or gel-type pesticide baits applied in inaccessible areas are exempt from posting, notification and the 7-hour reentry requirement.
- B. Approved Products: No pesticide product shall be applied that has not been included in the Service Provider IPM Plan or approved in writing by the COO.
- C. Pesticide Storage: The Service Provider shall not store any pesticide product in the buildings specified in this contract.
- D. Application by Need: Pesticide application shall be according to need and not by schedule. As a general rule, application of pesticides in any inside or outside area shall not occur unless visual inspection or monitoring devices indicate the presence of pests in that specific area, and only after all non-toxic means have been exhausted and shown to be unsuccessful. Requests for preventive pesticide treatments in areas where surveillance indicates a potential insect or rodent infestation will be evaluated by the COO on a case-by-case basis. Written approval must be granted by the COO prior to any preventive pesticide application.
- E. Minimization of Risk: When pesticide use is necessary, as a last resort the Service Provider shall employ the least hazardous material, most precise application technique and minimum quantity of pesticide necessary to achieve control.

11. SUMMARY

Service Provider agrees to the following:

- ___ 1. Review the INSERT YOUR FACILITY NAME HERE IPM Policy, IPM Plan and Contractions Specifications and discuss any deviations from these documents with the COO.
- ___ 2. Provide training for all employees serving facilities consistent with the INSERT YOUR FACILITY NAME HERE IPM Policy, IPM Plan and Contract Specifications.
- ___ 3. Provide a Service Provider IPM Plan including MSDS, labels, inspection schedule and applicator certifications and licenses to the COO for approval at least five days before the contract start date. Update the Service Provider IPM Plan annually.
- ___ 4. Provide a binder for each facility serviced including the IPM Plan, a pest sightings log and a section for service records.
- ___ 5. Provide service consistent with the INSERT YOUR FACILITY NAME HERE IPM Policy, Plan and Specifications, and obtain written approval from the COO before deviating from these documents.

CONTRACT ATTACHMENT A. PRE-APPROVED PEST CONTROL PRODUCT LIST

The following products may be used with justification and according to the specifications above:

NOTE TO USER: THE IPM INSTITUTE CAN HELP YOU PUT THIS LIST TOGETHER, CONTACT US FOR MORE INFORMATION.

Appendix D. Pest Management Record

Pest Management Record

Location	Supervisor	Month	Year
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Target Pest	Type/Quality of Pesticide used	Location of application	Date of pesticide application	Equipment used	Alternative methods used	Application exemptions	Personnel Time/Hours	Comments
[Redacted]								
[Redacted]								
[Redacted]								
[Redacted]								

Appendix E. Resources

www.stopwaste.org or 510-444-SOIL

UCCE Cooperative Extension Alameda 1131 Harbor Bay Parkway, Suite 131 Alameda CA 94502

Alameda County Master Gardener Program 510-639-1275 <http://acmg.ucdavis.edu>

Useful Gardening Websites:

Pests, Diseases, and Weeds:

www.ipm.ucdavis.edu

UC Guide to Healthy Lawns:

www.imp.usdavis.edu/tools/turf

UC Home Orchard Information:

<http://homeorchard.ucdavis.edu/>

UC Vegetable and Research Information:

<http://vric.ucdavis.edu/>

4. The Contractor shall supply to the City Inspector two emergency telephone numbers for on-call emergencies, 24 hours per day, 7 days a week.
5. Spraying for insect, plant disease, and/or weed control shall be done by qualified, trained personnel, under the direction of a Qualified Applicators License (QAL) or Qualified Applicators Certificate (QAC) with a written recommendation from a State licensed Pest Control Advisor.

3.02 MATERIALS

FERTILITY ANALYSIS: Soil samples shall be taken in selected areas in October for fertility analysis. The fertilizer program that's recommended as a result of the analysis for each sampled area should be followed. A Contractor's representative shall assist the City Inspector in obtaining the soil samples which shall be forwarded to a soils and plant laboratory by the Contractor, who will furnish the City Inspector with a copy of the report.

FERTILIZER: Shall furnish the required percentage of nitrogen, phosphoric acid and potash to keep lawns, trees, shrubs and other plants in a healthy and vigorous growing condition. Applications shall be made at recommended rates.

If the application of iron, zinc or other trace minerals is required to correct a specific soil deficiency, it shall also be applied at recommended rates.

INSECTICIDES, FUNGICIDES, HERBICIDES, AND RODENTICIDES: To protect public health, city resources and the environment, it will be the Standard Operating Procedure of the City of Concord to manage pests in and on city maintained properties and facilities using Integrated Pest Management (IPM) principles and techniques. For the purpose of this contract, the City of Concord adopts the Integrated Pest Management definition provided by the University of California Statewide IPM Project.

Insecticides, Fungicides, Herbicides, and Rodenticides shall be brought to the job site in the original manufacturer's containers, properly labeled with guaranteed analysis.

Spraying for insect, plant disease, and/or weed control shall be done only by qualified, trained personnel, under the direction of a Qualified Applicator's License (QAL) or Qualified Applicators Certificate (QAC) with a written recommendation from a State License Pest Control Advisor (PCA). The spraying shall be done with extreme care to avoid any hazard to any person or pet in the area or adjacent areas, or any property damage. The Contractor shall submit monthly reports of materials used and their locations to the City Inspector by the 10th of each month. All work to be done under written recommendation of a P.C.A., with copies to the City Inspector before spraying. Send a duplicate copy of the State Pesticide Report to the City Inspector by the 10th of each month.

TREE STAKES, TREE TIES AND GUY WIRES: Shall be of materials to match those existing on the site or as directed by the City Inspector.