

From: <daronbanks@aol.com>
To: <hsinger@waterboards.ca.gov>
Date: 6/28/2011 8:55 AM
Subject: Hinkley water replacement

Dear Sir, I spoke to lauri last week about getting more water so I could run my swamp cooler. Mrs. Kemper called PG&E and asked them if I could get more water in order to cool my home she told me that someone from PG&E would make contact about the situation no one from PG&E has called and this morning the Culligan delivery driver said that I could not have any water because PG&E told them not to deliver to me because I had taken to much. Living in the high desert having a working swamp cooler is vital because it works the best in cooling my house once the weather got hotter I started up my central air system first of all this system does not work nearly as well as a swamp cooler and the cost of running central air is tremendously more then a swamp cooler. I was using the culligan H2O to run the swamp cooler so my water use went up because of this they did not deliver any to my house. I actually only ran it a couple of days because because of the amount it took to have it running was more than I expected. I am concerned about my family it is incredibly hot here especially during the next few months the swamp cooler works better and costs a lot less to run. Also PG&E refuses to fill my mother in laws pool which is a normal necessity in the Mojave desert I realize not everyone has one but it makes it nice to get some relief from the heat. I am concerned that by the time the total water replacement takes affect the hottest months will have come and gone and why should I have to use central air that does not work as well and will end up costing me in the thousands on electrical bill by the time summer is over. It is necessary to use a cooling system nearly 24 hours a day to keep the house at a comfortable level.

Thanks, Daron Banks
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