



EDMUND G. BROWN JR.  
GOVERNOR

MATTHEW RODRIGUEZ  
SECRETARY FOR  
ENVIRONMENTAL PROTECTION

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## State Water Resources Control Board

Division of Drinking Water

June 14, 2016

System No. 3500505

Ms. Shannon Roberts  
Interim Resort Manager  
16225 Cienega Road  
Paicines, CA 95043

Attention: Equity Lifestyle Properties, Incorporated  
Two North Riverside Plaza, Suite 800  
Chicago, IL 60606

### **CITATION NO. 02\_05\_16C\_011 GROUNDWATER RULE MONITORING AND REPORTING VIOLATION FOR APRIL 2016**

Enclosed is a Citation issued to the Thousand Trails San Benito Preserve (hereinafter "Thousand Trails") public water system.

The Thousand Trails water system will be billed at the State Water Resources Control Board's (hereinafter "State Board") hourly rate (currently estimated at \$153.00) for the time spent on issuing this Citation. California Health and Safety Code, Section 116577, provides that a public water system must reimburse the State Board for actual costs incurred by the State Board for specified enforcement actions, including but not limited to, preparing, issuing and monitoring compliance with a citation. At this time, the State Board has spent approximately three hours on enforcement activities associated with this violation.

The Thousand Trails water system will receive a bill sent from the State Board in August of the next fiscal year. This bill will contain fees for any enforcement time spent on the Thousand Trails water system for the current fiscal year.

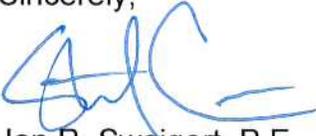
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FELICIA MARCUS, CHAIR | THOMAS HOWARD, EXECUTIVE DIRECTOR

1 Lower Ragsdale, Bldg. 1, Suite 120, Monterey, CA 93940 | [www.waterboards.ca.gov](http://www.waterboards.ca.gov)

If you have any questions regarding this matter, please contact Shaminder Kler of my staff at (831) 655-6938 or me at (831) 655-6934.

Sincerely,

  
for

Jan R. Sweigert, P.E.  
District Engineer, Monterey District Office  
Northern California Field Operations Branch  
Division of Drinking Water

Enclosures

Certified Mail No. 7008-1830-0004-5435-0929

cc: San Benito County Environmental Health Department

STATE OF CALIFORNIA  
STATE WATER RESOURCES CONTROL BOARD  
DIVISION OF DRINKING WATER

**Name of Public Water System:** Thousand Trails San Benito Preserve

**Water System No:** 3500505

**To:** Ms. Shannon Roberts  
Interim Resort Manager  
16225 Cienega Road  
Paicines, CA 95043

**Attention:** Equity Lifestyle Properties, Incorporated  
Two North Riverside Plaza, Suite 800  
Chicago, IL 60606

**Issued:** June 14, 2016

**CITATION FOR NONCOMPLIANCE**  
**GROUND WATER RULE MONITORING AND REPORTING VIOLATION**  
**CALIFORNIA CODE OF REGULATIONS, TITLE 22**  
**CHAPTER 15, ARTICLE 3.5, SECTION 64430**  
**APRIL 2016**

The California Health and Safety Code (hereinafter "CHSC"), Section 116650 authorizes the State Water Resources Control Board (hereinafter "State Board") to issue a citation to a public water system when the State Board determines that the public water system has violated or is violating

1 the California Safe Drinking Water Act (hereinafter "California SDWA"),  
2 (CHSC, Division 104, Part 12, Chapter 4, commencing with Section  
3 116270), or any regulation, standard, permit, or order issued or adopted  
4 thereunder.

5  
6 The State Board, acting by and through its Division of Drinking Water  
7 (hereinafter "Division") and the Deputy Director for the Division, hereby  
8 issues this citation pursuant to Section 116650 of the CHSC to the  
9 Thousand Trails San Benito Preserve (hereinafter "Thousand Trails") water  
10 system for violation of CHSC, Section 116555(a)(1) and California Code of  
11 Regulations (hereinafter "CCR"), Title 22, Chapter 15, Article 3.5, Section  
12 64430.

13  
14 A copy of the applicable statutes and regulations are included in Appendix 1,  
15 which is attached hereto and incorporated by reference. Appendix 2  
16 includes excerpts from Citation No. 02\_05\_15C\_009 and Citation No.  
17 02\_05\_15C\_010, issued to the Thousand Trails water system on July 17,  
18 2015 and November 20, 2015, respectively. Citation 02\_05\_15C\_009  
19 referenced failure to comply with the Groundwater Rule (GWR) while  
20 Citation 02\_05\_15C\_010 cited the Thousand Trails water system for failure  
21 to comply with the GWR.

22  
23 **STATEMENT OF FACTS**

24 The Thousand Trails water system is classified as a non-community water  
25 system that serves domestic water to RV and tent campers in the Thousand  
26 Trails facility. The Thousand Trails water system serves an approximate  
27 population of 1,000 individuals through 160 service connections. On April  
28 22, 2016, Mr. Fred Yukic, Water Treatment Operator for the Thousand Trails

1 water system, notified Division staff that one of three samples collected on  
2 April 12, 2016, tested positive for total coliform bacteria. The total coliform  
3 positive sample did not show the presence of *Escherichia coli* (*E. coli*)  
4 bacteria. On April 14, 2016, four repeat distribution bacteriological samples  
5 were collected. All repeat samples tested negative for total coliform.  
6 However, Division staff noted that triggered source monitoring samples were  
7 not collected from Well B (Primary Station Code: 3500923-001) and Well A  
8 (Primary Station Code: 3500923-002), within the required 24 hour  
9 compliance period following notification of the total coliform-positive routine  
10 distribution sample for compliance with the GWR. Following instructions  
11 from Division staff, Mr. Yukic collected bacteriological samples from Well B  
12 and Well A on April 20, 2016. Well A tested positive for total coliform and  
13 negative for *E. coli*. Therefore, Well A was placed offline, disinfected,  
14 flushed to waste until no chlorine was present in the well discharge and  
15 resampled on April 22, 2016. The follow-up sample from Well A tested  
16 negative for total coliform.

17  
18 By electronic mail dated June 2, 2016, the Thousand Trails water system  
19 submitted a total of five distribution bacteriological sample results, collected  
20 on May 24, 2016. All samples tested negative for coliform bacteria.  
21 Therefore, the Thousand Trails water system has returned to compliance  
22 with bacteriological monitoring and reporting requirements pursuant to CCR,  
23 Title 22, Section 64424.

#### 24 25 **DETERMINATION**

26 CCR, Title 22, Chapter 15, Article 3.5, Section 64430, further refers to  
27 California Ground Water Rule, Section 141.402(2), which states that a  
28 ground water system must collect, within 24 hours of notification of the total

1 coliform-positive sample, at least one ground water source sample from  
2 each ground water source in use at the time the total coliform-positive  
3 sample was collected under CCR, Title 22, Sections 64422 and 64423.

4  
5 The results of one out of three distribution samples for April 2016 tested  
6 positive for total coliform bacteria. Triggered source samples were not  
7 collected within the 24 hour compliance period following notification to the  
8 Thousand Trails water system of the total coliform-positive routine  
9 distribution sample, analyzed on April 12, 2016.

10  
11 Therefore, the Division has determined that the Thousand Trails water  
12 system violated CCR, Title 22, Chapter 15, Article 3.5, Section 64430.  
13 during April 2016.

14  
15 **PENALTY PURSANT TO HEALTH AND SAFETY CODE SECTION 116650**

16 The State Board hereby assesses upon the Thousand Trails water system  
17 an administrative penalty in the amount of \$200.00. The Thousand Trails  
18 water system is directed to pay this penalty in accordance with the  
19 requirements set forth in Directive 5 of this citation.

20  
21 **DIRECTIVES**

22 The Thousand Trails water system is hereby directed to take the following  
23 actions:

- 24  
25 1. Comply with CCR, Title 22, Chapter 15, Article 3.5, Section 64430, in  
26 all future monitoring periods.

1 2. On or before **June 30, 2016**, notify all persons served by the  
2 Thousand Trails water system of the violation of Section 64430, in  
3 conformance with CCR, Title 22, Sections 64463.4(b)&(c) and  
4 64465. Copies of Sections 64463.4 and 64465 are included in  
5 Appendix 1. Appendix 3: Notification Template shall be used to fulfill  
6 this directive. The notice shall be distributed by posting in  
7 conspicuous locations throughout the area served by the Thousand  
8 Trails water system. Notice must be posted for a minimum of seven  
9 (7) days. The notice shall also be distributed by one of the following  
10 secondary methods to reach persons not likely to be reached by  
11 posting:

- 12
- 13 ➤ By publication in a local newspaper or newsletter distributed to  
14 customers, by electronic mail to employees, by internet posting of  
15 the notice or by direct delivery to each customer. If the Thousand  
16 Trails water system opts to issue the notice via internet website,  
17 the public notice shall remain posted for a minimum of seven (7)  
18 days. The Thousand Trails water system must determine which  
19 option will be used to conduct the secondary distribution of the  
20 notice and notify the Division of their decision no later than **June**  
21 **24, 2016**.
- 22

23 3. Complete Appendix 3: Compliance Certification Form. Submit it  
24 together with a copy of the public notification to the Division on or  
25 before **July 8, 2016**.

26

27 4. Submit to the State Board by **June 30, 2016**, a check for the  
28 administrative penalty of \$200.00 imposed by this Citation and a  
29 copy of the form which is attached as Appendix 5, hereto entitled

1 "Notice of Administrative Penalty." The Citation number shall be  
2 written on the check. The check shall be made payable to the State  
3 Water Resources Control Board and submitted to:

4  
5 SWRCB Accounting Office  
6 ATTN: Drinking Water Program Fees  
7 P.O. Box 1888  
8 Sacramento, CA 95812-1888  
9

- 10 5. By **June 30, 2016**, submit certification that all staff and operators  
11 responsible for monitoring have reviewed the Bacteriological Sample  
12 Siting Plan, dated December 28, 2015, and understand the  
13 requirements.
- 14
- 15 6. If any routine distribution sample tests positive for total coliform but  
16 *E. coli* negative, the Thousand Trails water system shall collect  
17 follow up repeat distribution samples and for compliance with the  
18 Groundwater Rule, collect raw water samples from the system's  
19 active sources. All samples shall be collected within 24 hours after  
20 receiving notification from the laboratory of a positive result. If any  
21 raw water sample tests positive for coliform, the Thousand Trails  
22 water system must notify the Division immediately after receiving  
23 notification from the laboratory of the positive result.  
24

1 All submittals required by this Citation, shall be submitted to the Division at  
2 the following address:

3  
4 Jan Sweigert, P.E.  
5 District Engineer, Monterey District Office  
6 State Water Resources Control Board  
7 Division of Drinking Water  
8 1 Lower Ragsdale Drive, Building 1, Suite 120  
9 Monterey, CA 93940  
10

11 The State Board reserves the right to make such modifications to this  
12 Citation as it may deem necessary to protect public health and safety. Such  
13 modifications may be issued as amendments to this Citation and shall be  
14 effective upon issuance.

15  
16 Nothing in this Citation relieves the Thousand Trails water system of its  
17 obligation to meet the requirements of the California SDWA (CHSC, Division  
18 104, Part 12, Chapter 4, commencing with Section 116270), or any  
19 regulation, standard, permit or order issued or adopted thereunder.

20  
21 **PARTIES BOUND**

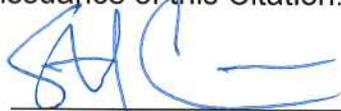
22 This Citation shall apply to and be binding upon the Thousand Trails water  
23 system its owners, shareholders, officers, directors, agents, employees,  
24 contractors, successors, and assignees.

25  
26 **SEVERABILITY**

27 The directives of this Citation are severable, and the Thousand Trails water  
28 system shall comply with each and every provision thereof notwithstanding  
29 the effectiveness of any provision.  
30

**FURTHER ENFORCEMENT ACTION**

The California SDWA authorizes the State Board to: issue a citation with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California SDWA or any regulation, permit, standard, citation, or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the State Board to take action to suspend or revoke a permit that has been issued to a public water system if the public water system has violated applicable law or regulations or has failed to comply with an order of the State Board, and to petition the superior court to take various enforcement measures against a public water system that has failed to comply with an order of the State Board. The State Board does not waive any further enforcement action by issuance of this Citation.



Stefan Cajina, P.E., Chief  
North Coastal Section  
State Water Resources Control Board  
Division of Drinking Water

June 14, 2016

Date



Appendices (5):

1. Applicable Statutes and Regulations
2. Applicable Excerpts from Citation No. 02\_05\_15C\_009 and Citation No. 02\_05\_15C\_010
3. Notification Template
4. Compliance Certification Form
5. Notice of Administrative Penalty Form

Certified Mail No. 7008-1830-0004-5435-0929

## APPENDIX 1. APPLICABLE STATUTES AND REGULATIONS FOR Violations of the Groundwater Rule

### California Health and Safety Code (CHSC):

#### **Section 116271 states in relevant part:**

(a) The State Water Resources Control Board succeeds to and is vested with all of the authority, duties, powers, purposes, functions, responsibilities, and jurisdiction of the State Department of Public Health, its predecessors, and its director for purposes of all of the following:

- (1) The Environmental Laboratory Accreditation Act (Article 3 (commencing with Section 100825) of Chapter 4 of Part 1 of Division 101).
- (2) Article 3 (commencing with Section 106875) of Chapter 4 of Part 1.
- (3) Article 1 (commencing with Section 115825) of Chapter 5 of Part 10.
- (4) This chapter and the Safe Drinking Water State Revolving Fund Law of 1997 (Chapter 4.5 (commencing with Section 116760)).
- (5) Article 2 (commencing with Section 116800), Article 3 (commencing with Section 116825), and Article 4 (commencing with Section 116875) of Chapter 5.
- (6) Chapter 7 (commencing with Section 116975).
- (7) The Safe Drinking Water, Water Quality and Supply, Flood Control, River and Coastal Protection Bond Act of 2006 (Division 43 (commencing with Section 75001) of the Public Resources Code).
- (8) The Water Recycling Law (Chapter 7 (commencing with Section 13500) of Division 7 of the Water Code).
- (9) Chapter 7.3 (commencing with Section 13560) of Division 7 of the Water Code.
- (10) The California Safe Drinking Water Bond Law of 1976 (Chapter 10.5 (commencing with Section 13850) of Division 7 of the Water Code).
- (11) Wholesale Regional Water System Security and Reliability Act (Division 20.5 (commencing with Section 73500) of the Water Code).
- (12) Water Security, Clean Drinking Water, Coastal and Beach Protection Act of 2002 (Division 26.5 (commencing with Section 79500) of the Water Code).

(b) The State Water Resources Control Board shall maintain a drinking water program and carry out the duties, responsibilities, and functions described in this section. Statutory reference to "department," "state department," or "director" regarding a function transferred to the State Water Resources Control Board shall refer to the State Water Resources Control Board. This section does not impair the authority of a local health officer to enforce this chapter or a county's election not to enforce this chapter, as provided in Section 116500...

- (k) (1) The State Water Resources Control Board shall appoint a deputy director who reports to the executive director to oversee the issuance and enforcement of public water system permits and other duties as appropriate. The deputy director shall have public health expertise.
- (2) The deputy director is delegated the State Water Resources Control Board's authority to provide notice, approve notice content, approve emergency notification plans, and take other action pursuant to Article 5 (commencing with Section 116450), to issue, renew, reissue, revise, amend, or deny any public water system permits pursuant to Article 7 (commencing with Section 116525), to suspend or revoke any public water system permit pursuant to Article 8 (commencing with Section 116625), and to issue citations, assess penalties, or issue orders pursuant to Article 9 (commencing with Section 116650). Decisions and actions of the deputy director taken pursuant to Article 5 (commencing with Section 116450) or Article 7 (commencing with Section 116525) are deemed decisions and actions taken, but are not subject to reconsideration, by the State Water Resources Control Board. Decisions and actions of the deputy director taken pursuant to Article 8 (commencing with Section 116625) and Article 9 (commencing with Section 116650) are deemed decisions and actions taken by the State Water Resources Control Board, but any aggrieved person may petition the State Water Resources Control Board for reconsideration of the decision or action. This subdivision is not a limitation on the State Water Resources Control Board's authority to delegate any other powers and duties.

#### **Section 116555 states in relevant part:**

- (a) Any person who owns a public water system shall ensure that the system does all of the following:
- (1) Complies with primary and secondary drinking water standards.
  - (2) Will not be subject to backflow under normal operating conditions.
  - (3) Provides a reliable and adequate supply of pure, wholesome, healthful, and potable water.

**Section 116650 states in relevant part:**

- (a) If the department determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the department may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.
- (b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.
- (c) A citation may specify a date for elimination or correction of the condition constituting the violation.
- (d) A citation may include the assessment of a penalty as specified in subdivision (e).
- (e) The department may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.

**California Code of Regulations, Title 22 (CCR):****Section 64421 (General Requirements) states:**

- (a) Each water supplier shall:
- (1) Develop a routine sample siting plan as required in section 64422;
  - (2) Collect routine, repeat and replacement samples as required in Sections 64423, 64424, and 64425;
  - (3) Have all samples analyzed by laboratories approved to perform those analyses by the State Board and report results as required in section 64423.1;
  - (4) Notify the State Board when there is an increase in coliform bacteria in bacteriological samples as required in section 64426; and
  - (5) Comply with the Maximum Contaminant Level as required in section 64426.1.
- (b) Water suppliers shall perform additional bacteriological monitoring as follows:
- (1) After construction or repair of wells;
  - (2) After main installation or repair;
  - (3) After construction, repair, or maintenance of storage facilities; and
  - (4) After any system pressure loss to less than five psi. Samples collected shall represent the water quality in the affected portions of the system.

**Section 64422 (Routine Sample Siting Plan) states:**

- (a) By September 1, 1992, each water supplier shall develop and submit to the State Board a siting plan for the routine collection of samples for total coliform analysis, subject to the following:
- (1) The sample sites chosen shall be representative of water throughout the distribution system including all pressure zones, and areas supplied by each water source and distribution reservoir.
  - (2) The water supplier may rotate sampling among the sample sites if the total number of sites needed to comply with (a)(1) above exceeds the number of samples required according to Table 64423-A. The rotation plan shall be described in the sample siting plan.
- (b) If personnel other than certified operators will be performing field tests and/or collecting samples, the sample siting plan shall include a declaration that such personnel have been trained, pursuant to §64415 (b).
- (c) The supplier shall submit an updated plan to the State Board at least once every ten years and at any time the plan no longer ensures representative monitoring of the system.

**Section 64423 (Routine Sampling) states:**

- (a) Each water supplier shall collect routine bacteriological water samples as follows:
- (1) The minimum number of samples for community water systems shall be based on the known population served or the total number of service connections, whichever results in the greater number of samples, as shown in Table 64423-A. A community water system using groundwater which serves 25-1000 persons may request from the State Board a reduction in monitoring frequency. The minimum reduced frequency shall not be less than one sample per quarter.
  - (2) The minimum number of samples for nontransient-noncommunity water systems shall be based on the known population served as shown in Table 64423-A during those months when the system is operating. A nontransient-noncommunity water system using groundwater which serves 25-1000 persons may request from the State Board a reduction in monitoring frequency if it has not violated the requirements in this article during the past twelve months. The minimum reduced frequency shall not be less than one sample per quarter.
  - (3) The minimum number of samples for transient-noncommunity water systems using groundwater and serving 1000 or fewer persons a month shall be one in each calendar quarter during which the system provides water to the public.
  - (4) The minimum number of samples for transient-noncommunity water systems using groundwater and serving more than 1000 persons during any month shall be based on the known population served as shown in Table 64423-A, except that the water supplier may request from the State Board a reduction in monitoring

for any month the system serves 1000 persons or fewer. The minimum reduced frequency shall not be less than one sample in each calendar quarter during which the system provides water to the public.

(5) The minimum number of samples for transient-noncommunity water systems using approved surface water shall be based on the population served as shown in Table 64423-A. A system using groundwater under the direct influence of surface water shall begin monitoring at this frequency by the end of the sixth month after the State Board has designated the source to be approved surface water.

(6) A public water system shall collect samples at regular time intervals throughout the month, except that a system using groundwater which serves 4,900 persons or fewer may collect all required samples on a single day if they are taken from different sites.

(b) In addition to the minimum sampling requirements, all water suppliers using approved surface water which do not practice treatment in compliance with Sections 64650 through 64666, shall collect a minimum of one sample before or at the first service connection each day during which the turbidity level of the water delivered to the system exceeds 1 NTU. The sample shall be collected within 24 hours of the exceedance and shall be analyzed for total coliforms. If the water supplier is unable to collect and/or analyze the sample within the 24-hour time period because of extenuating circumstances beyond its control, the supplier shall notify the State Board within the 24-hour time period and may request an extension. Sample results shall be included in determining compliance with the MCL for total coliforms in Section 64426.1.

(c) If any routine, repeat, or replacement sample is total coliform-positive, then the water supplier shall collect repeat samples in accordance with Section 64424 and comply with the reporting requirements specified in Sections 64426 and 64426.1.

**Table 64423-A**  
Minimum Number of Routine Total Coliform Samples

Monthly Population Served	Service Connections	Minimum Number of Samples
25 to 1000	15 to 400	1 per month
1,001 to 2,500	401 to 890	2 per month
2,501 to 3,300	891 to 1,180	3 per month
3,301 to 4,100	1,181 to 1,460	4 per month
4,101 to 4,900	1,461 to 1,750	5 per month
4,901 to 5,800	1,751 to 2,100	6 per month
5,801 to 6,700	2,101 to 2,400	7 per month
6,701 to 7,600	2,401 to 2,700	2 per week
7,601 to 12,900	2,701 to 4,600	3 per week
12,901 to 17,200	4,601 to 6,100	4 per week
17,201 to 21,500	6,101 to 7,700	5 per week
21,501 to 25,000	7,701 to 8,900	6 per week
25,001 to 33,000	8,901 to 11,800	8 per week
33,001 to 41,000	11,801 to 14,600	10 per week
41,001 to 50,000	14,601 to 17,900	12 per week
50,001 to 59,000	17,901 to 21,100	15 per week
59,001 to 70,000	21,101 to 25,000	18 per week
70,001 to 83,000	25,001 to 29,600	20 per week
83,001 to 96,000	29,601 to 34,300	23 per week
96,001 to 130,000	34,301 to 46,400	25 per week
130,001 to 220,000	46,401 to 78,600	30 per week
220,001 to 320,000	78,601 to 114,300	38 per week
320,001 to 450,000	114,301 to 160,700	50 per week
450,001 to 600,000	160,701 to 214,300	55 per week
600,001 to 780,000	214,301 to 278,600	60 per week
780,001 to 970,000	278,601 to 346,400	70 per week
970,001 to 1,230,000	346,401 to 439,300	75 per week
1,230,001 to 1,520,000	439,301 to 542,900	85 per week
1,520,001 to 1,850,000	542,901 to 660,700	90 per week
1,850,001 to 2,270,000	660,701 to 810,700	98 per week
2,270,001 to 3,020,000	810,701 to 1,078,600	105 per week
3,020,001 to 3,960,000	1,078,601 to 1,414,300	110 per week
3,960,001 or more	1,414,301 or more	120 per week

**Section 64423.1 (Sample Analysis and Reporting of Results) states:**

(a) The water supplier shall designate (label) each sample as routine, repeat, replacement, or "other" pursuant to Section 64421(b), and have each sample analyzed for total coliforms. The supplier also shall require the laboratory to analyze the same sample for fecal coliforms or *Escherichia coli* (*E. coli*) whenever the presence of total coliforms is indicated. As a minimum, the analytical results shall be reported in terms of the presence or absence of total or fecal coliforms, or *E. coli* in the sample, whichever is appropriate.

(b) The water supplier shall require the laboratory to notify the supplier within 24 hours, whenever the presence of total coliforms, fecal coliforms or E. coli is demonstrated in a sample or a sample is invalidated due to interference problems, pursuant to Section 64425(b), and shall ensure that a contact person is available to receive these analytical results 24-hours a day. The water supplier shall also require the laboratory to immediately notify the State Board of any positive bacteriological results if the laboratory cannot make direct contact with the designated contact person within 24 hours.

(c) Analytical results of all required samples collected for a system in a calendar month shall be reported to the State Board not later than the tenth day of the following month, as follows:

(1) The water supplier shall submit a monthly summary of the bacteriological monitoring results to the State Board.

(2) For systems serving fewer than 10,000 service connections or 33,000 persons, the water supplier shall require the laboratory to submit copies of all required bacteriological monitoring results directly to the State Board.

(3) For systems serving more than 10,000 service connections, or 33,000 persons, the water supplier shall require the laboratory to submit copies of bacteriological monitoring results for all positive routine samples and all repeat samples directly to the State Board.

(d) Laboratory reports shall be retained by the water supplier for a period of at least five years and shall be made available to the State Board upon request.

**Section 64424 (Repeat Sampling) states in relevant part:**

(a) If a routine sample is total coliform-positive, the water supplier shall collect a repeat sample set as described in paragraph (1) within 24 hours of being notified of the positive result. The repeat samples shall all be collected within the same 24 hour time period. A single service connection system may request that the State Board allow the collection of the repeat sample set over a four-day period.

(1) For a water supplier that normally collects more than one routine sample a month, a repeat sample set shall be at least three samples for each total coliform-positive sample. For a water supplier that normally collects one or fewer samples per month, a repeat sample set shall be at least four samples for each total coliform-positive sample.

(2) If the water supplier is unable to collect the samples within the 24-hour time period specified in subsection (a) or deliver the samples to the laboratory within 24 hours after collection because of circumstances beyond its control, the water supplier shall notify the State Board within 24 hours. The State Board will then determine how much time the supplier will have to collect the repeat samples.

(b) When collecting the repeat sample set, the water supplier shall collect at least one repeat sample from the sampling tap where the original total coliform-positive sample was taken. Other repeat samples shall be collected within five service connections upstream or downstream of the original site. At least one sample shall be from upstream and one from downstream unless there is no upstream and/or downstream service connection.

(c) If one or more samples in the repeat sample set is total coliform-positive, the water supplier shall collect and have analyzed an additional set of repeat samples as specified in subsections (a) and (b). The supplier shall repeat this process until either no coliforms are detected in one complete repeat sample set or the supplier determines that the MCL for total coliforms specified in Section 64426.1 has been exceeded and notifies the State Board.

(d) If a public water system for which fewer than five routine samples/month are collected has one or more total coliform-positive samples, the water supplier shall collect at least five routine samples the following month. If the supplier stops supplying water during the month after the total coliform-positive(s), at least five samples shall be collected during the first month the system resumes operation. A water supplier may request the State Board waive the requirement to collect at least five routine samples the following month, but a waiver will not be granted solely on the basis that all repeat samples are total coliform-negative. To request a waiver, one of the following conditions shall be met:

(1) The State Board conducts a site visit before the end of the next month the system provides water to the public to determine whether additional monitoring and/or corrective action is necessary to protect public health.

(2) The State Board determines why the sample was total coliform-positive and establishes that the system has corrected the problem or will correct the problem before the end of the next month the system serves water to the public. If a waiver is granted, a system shall collect at least one routine sample before the end of the next month it serves water to the public and use it to determine compliance with Section 64426.1.

**Section 64430 Requirements (Groundwater Rule) states:**

A public water system that uses ground water shall comply with the following provisions of 40 Code of Federal Regulations as they appear in the Ground Water Rule published in 71 Federal Register 65574 (November 8, 2006) and amended in 71 Federal Register 67427 (November 21, 2006) and 74 Federal Register 30953 (June 29, 2009), which are hereby incorporated by reference: Sections 141.21(d)(3), 141.28(a), 141.153(h)(6), Appendix A to Subpart O (Consumer Confidence Reports), 141.202(a)(8), 141.203(a)(4), Appendices A and B to Subpart Q (Public Notification), and 141.400 through 141.405, except that in:

(a) sections 141.402(a)(1)(ii), (a)(2), (a)(2)(ii), (a)(4), (a)(4)(ii)(A), (a)(5)(i), and (a)(5)(ii), the phrase "§141.21(a)" is replaced by "22 California Code of Regulations sections 64422 and 64423",

(b) sections 141.402(a)(1)(ii) and 141.405(b)(4), the phrase "§141.21(c)" is replaced by "22 California Code of Regulations section 64425", and

(c) section 141.402(a)(2)(iii), the phrase "§141.21(b)" is replaced by "22 California Code of Regulations section 64424".

**Section 141.402 (Groundwater source microbial monitoring and analytical methods) states in relevant part:**

(a) *Triggered source water monitoring* —

(1) *General requirements.* A ground water system must conduct triggered source water monitoring if the conditions identified in paragraphs (a)(1)(i) and (a)(1)(ii) of this section exist.

(i) The system does not provide at least 4-log treatment of viruses (using inactivation, removal, or a State-approved combination of 4-log virus inactivation and removal) before or at the first customer for each ground water source; and

(ii) The system is notified that a sample collected under 22 California Code of Regulations sections 64422 and 64423 is total coliform-positive and the sample is not invalidated under 22 California Code of Regulations section 64425.

(2) *Sampling requirements.* A ground water system must collect, within 24 hours of notification of the total coliform-positive sample, at least one ground water source sample from each ground water source in use at the time the total coliform-positive sample was collected under 22 California Code of Regulations sections 64422 and 64423, except as provided in paragraph (a)(2)(ii) of this section.

(i) The State may extend the 24-hour time limit on a case-by-case basis if the system cannot collect the ground water source water sample within 24 hours due to circumstances beyond its control. In the case of an extension, the State must specify how much time the system has to collect the sample.

(ii) If approved by the State, systems with more than one ground water source may meet the requirements of this paragraph (a)(2) by sampling a representative ground water source or sources. If directed by the State, systems must submit for State approval a triggered source water monitoring plan that identifies one or more ground water sources that are representative of each monitoring site in the system's sample siting plan under 22 California Code of Regulations sections 64422 and 64423 and that the system intends to use for representative sampling under this paragraph.

(iii) A ground water system serving 1,000 people or fewer may use a repeat sample collected from a ground water source to meet both the requirements of 22 California Code of Regulations section 64424 and to satisfy the monitoring requirements of paragraph (a)(2) of this section for that ground water source only if the State approves the use of *E. coli* as a fecal indicator for source water monitoring under this paragraph (a). If the repeat sample collected from the ground water source is *E. coli* positive, the system must comply with paragraph (a)(3) of this section.

(3) *Additional requirements.* If the State does not require corrective action under §141.403(a)(2) for a fecal indicator-positive source water sample collected under paragraph (a)(2) of this section that is not invalidated under paragraph (d) of this section, the system must collect five additional source water samples from the same source within 24 hours of being notified of the fecal indicator-positive sample.

(4) *Consecutive and wholesale systems* —

(i) In addition to the other requirements of this paragraph (a), a consecutive ground water system that has a total coliform-positive sample collected under 22 California Code of Regulations sections 64422 and 64423 must notify the wholesale system(s) within 24 hours of being notified of the total coliform-positive sample.

(ii) In addition to the other requirements of this paragraph (a), a wholesale ground water system must comply with paragraphs (a)(4)(ii)(A) and (a)(4)(ii)(B) of this section.

(A) A wholesale ground water system that receives notice from a consecutive system it serves that a sample collected under 22 California Code of Regulations sections 64422 and 64423 is total coliform-positive must, within 24 hours of being notified, collect a sample from its ground water source(s) under paragraph (a)(2) of this section and analyze it for a fecal indicator under paragraph (c) of this section.

(B) If the sample collected under paragraph (a)(4)(ii)(A) of this section is fecal indicator-positive, the wholesale ground water system must notify all consecutive systems served by that ground water source of the fecal indicator source water positive within 24 hours of being notified of the ground water source sample monitoring result and must meet the requirements of paragraph (a)(3) of this section.

(5) *Exceptions to the triggered source water monitoring requirements.* A ground water system is not required to comply with the source water monitoring requirements of paragraph (a) of this section if either of the following conditions exists:

(i) The State determines, and documents in writing, that the total coliform-positive sample collected under 22 California Code of Regulations sections 64422 and 64423 is caused by a distribution system deficiency; or

(ii) The total coliform-positive sample collected under 22 California Code of Regulations sections 64422 and 64423 is collected at a location that meets State criteria for distribution system conditions that will cause total coliform-positive samples.

**Section 64463.4 (Tier 2 Public Notice) states:**

(a) A water system shall give public notice pursuant to this section if any of the following occurs:

(1) Any violation of the MCL, MRDL, and treatment technique requirements, except:

(A) Where a Tier 1 public notice is required under section 64463.1; or

- (B) Where the State Board determines that a Tier 1 public notice is required, based on potential health impacts and persistence of the violations;
- (2) All violations of the monitoring and testing procedure requirements in sections 64421 through 64426.1, article 3 (Primary Standards – Bacteriological Quality), for which the State Board determines that a Tier 2 rather than a Tier 3 public notice is required, based on potential health impacts and persistence of the violations;
- (3) Other violations of the monitoring and testing procedure requirements in this chapter, and chapters 15.5, 17 and 17.5, for which the State Board determines that a Tier 2 rather than a Tier 3 public notice is required, based on potential health impacts and persistence of the violations; or
- (4) Failure to comply with the terms and conditions of any variance or exemption in place.
- (b) A water system shall give the notice as soon as possible within 30 days after it learns of a violation or occurrence specified in subsection (a), except that the water system may request an extension of up to 60 days for providing the notice. This extension would be subject to the State Board's written approval based on the violation or occurrence having been resolved and the State Board's determination that public health and welfare would in no way be adversely affected. In addition, the water system shall:
- (1) Maintain posted notices in place for as long as the violation or occurrence continues, but in no case less than seven days;
  - (2) Repeat the notice every three months as long as the violation or occurrence continues. Subject to the State Board's written approval based on its determination that public health would in no way be adversely affected, the water system may be allowed to notice less frequently but in no case less than once per year. No allowance for reduced frequency of notice shall be given in the case of a total coliform MCL violation or violation of a Chapter 17 treatment technique requirement; and
  - (3) For turbidity violations pursuant to sections 64652.5(c)(2) and 64653(c), (d) and (f), as applicable, a water system shall consult with the State Board as soon as possible within 24 hours after the water system learns of the violation to determine whether a Tier 1 public notice is required. If consultation does not take place within 24 hours, the water system shall give Tier 1 public notice within 48 hours after learning of the violation.
- (c) A water system shall deliver the notice, in a manner designed to reach persons served, within the required time period as follows:
- (1) Unless otherwise directed by the State Board in writing based on its assessment of the violation or occurrence and the potential for adverse effects on public health and welfare, community water systems shall give public notice by:
    - (A) Mail or direct delivery to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the water system; and
    - (B) Use of one or more of the following methods to reach persons not likely to be reached by a mailing or direct delivery (renters, university students, nursing home patients, prison inmates, etc.):
      1. Publication in a local newspaper;
      2. Posting in conspicuous public places served by the water system, or on the Internet; or
      3. Delivery to community organizations.
  - (2) Unless otherwise directed by the State Board in writing based on its assessment of the violation or occurrence and the potential for adverse effects on public health and welfare, noncommunity water systems shall give the public notice by:
    - (A) Posting in conspicuous locations throughout the area served by the water system; and
    - (B) Using one or more of the following methods to reach persons not likely to be reached by a public posting:
      1. Publication in a local newspaper or newsletter distributed to customers;
      2. E-mail message to employees or students;
      3. Posting on the Internet or intranet; or
      4. Direct delivery to each customer.

**Section 64465 (Public Notice Content and Format) states in relevant part:**

- (a) Each public notice given pursuant to this article, except Tier 3 public notices for variances and exemptions pursuant to subsection (b), shall contain the following:
- (1) A description of the violation or occurrence, including the contaminant(s) of concern, and (as applicable) the contaminant level(s);
  - (2) The date(s) of the violation or occurrence;
  - (3) Any potential adverse health effects from the violation or occurrence, including the appropriate standard health effects language from appendices 64465-A through G;
  - (4) The population at risk, including subpopulations particularly vulnerable if exposed to the contaminant in drinking water;
  - (5) Whether alternative water supplies should be used;
  - (6) What actions consumers should take, including when they should seek medical help, if known;

- (7) What the water system is doing to correct the violation or occurrence;
- (8) When the water system expects to return to compliance or resolve the occurrence;
- (9) The name, business address, and phone number of the water system owner, operator, or designee of the water system as a source of additional information concerning the public notice;
- (10) A statement to encourage the public notice recipient to distribute the public notice to other persons served, using the following standard language: —Please share this information with all the other people who drink this water, especially those who may not have received this public notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail; and
- (11) For a water system with a monitoring and testing procedure violation, this language shall be included: "We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During [compliance period dates], we ['did not monitor or test' or 'did not complete all monitoring or testing'] for [contaminant(s)], and therefore, cannot be sure of the quality of your drinking water during that time." ...

(c) A public water system providing notice pursuant to this article shall comply with the following multilingual-related requirements:

(2) For a Tier 2 or Tier 3 public notice:

(A) The notice shall contain information in Spanish regarding the importance of the notice, or contain a telephone number or address where Spanish-speaking residents may contact the public water system to obtain a translated copy of the notice or assistance in Spanish; and

(B) When a non-English speaking group other than Spanish-speaking exceeds 1,000 residents or 10 percent of the residents served by the public water system, the notice shall include:

- 1. Information in the appropriate language(s) regarding the importance of the notice; or
- 2. A telephone number or address where such residents may contact the public water system to obtain a translated copy of the notice or assistance in the appropriate language; and

(3) For a public water system subject to the Dymally-Alatorre Bilingual Services Act, Chapter 17.5, Division 7, of the Government Code (commencing with section 7290), meeting the requirements of this Article may not ensure compliance with the Dymally-Alatorre Bilingual Services Act.

(d) Each public notice given pursuant to this article shall:

- (1) Be displayed such that it catches people's attention when printed or posted and be formatted in such a way that the message in the public notice can be understood at the eighth-grade level;
- (2) Not contain technical language beyond an eighth-grade level or print smaller than 12 point; and
- (3) Not contain language that minimizes or contradicts the information being given in the public notice.

**Appendix 64465-A. Health Effects Language - Microbiological Contaminants.**

Contaminant	Health Effects Language
Total Coliform	Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.
Fecal coliform/E. coli	Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.
Turbidity	Turbidity has no health effects. However, high levels of turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

**Section 64469 (Reporting Requirements) states in relevant part:**

- (d) Within 10 days of giving initial or repeat public notice pursuant to Article 18 of this Chapter, except for notice given under section 64463.7(d), each water system shall submit a certification to the State Board that it has done so, along with a representative copy of each type of public notice given.

**Section 64481 (Content of the Consumer Confidence Report) states in relevant part:**

- (g) For the year covered by the report, the Consumer Confidence Report shall note any violations of paragraphs (1) through (7) and give related information, including any potential adverse health effects, and the steps the system has taken to correct the violation.

- (1) Monitoring and reporting of compliance data.

## APPENDIX 2. EXCERPTS FROM CITATIONS

### Citation 02\_05\_15C\_009, Dated July 17, 2015:

#### Pages 5-6, (Directive 7):

7. *If any routine distribution sample tests positive for total coliform but E. coli negative, the System shall collect follow up repeat distribution samples and for compliance with the Groundwater Rule, collect raw water samples from the system's active sources. All samples shall be collected within 24 hours after receiving notification from the laboratory of a positive result. If any raw water sample tests positive for coliform, the System must notify the Division immediately after receiving notification from the laboratory of the positive result.*

### Citation 02\_05\_15C\_010, Dated November 20, 2015:

#### Page 2:

*The State Board, acting by and through its Division of Drinking Water (hereinafter "Division") and the Deputy Director for the Division, hereby issues this citation pursuant to Section 116650 of the CHSC to the Thousand Trails San Benito Preserve (hereinafter "System") for violation of CHSC, Section 116555(a)(1) and Title 22, California Code of Regulations (hereinafter "CCR"), Section 64426.1 and Chapter 15, Article 3.5, Section 64430.*

#### Page 3:

*Title 22, CCR, Chapter 15, Article 3.5, Section 64430, further refers to California Ground Water Rule, Section 141.402(2), which states that a ground water system must collect, within 24 hours of notification of the total coliform-positive sample, at least one ground water source sample from each ground water source in use at the time the total coliform-positive sample was collected under 22, CCR, Sections 64422 and 64423...*

*The results of two out of eleven distribution samples tested positive for total coliform bacteria and raw water samples were not collected from the system's active groundwater sources, Wells A and B, until November 6, 2015. Both well samples tested negative for total coliform. All repeat distribution samples and the well samples were not collected within the required 24 hour compliance period following notification from Soil Control Laboratory to the System of the total coliform-positive routine distribution samples, analyzed on October 29, 2015.*

#### Pages 5 & 6, (Directive 7):

7. *If any routine distribution sample tests positive for total coliform but E. coli negative, the System shall collect follow up repeat distribution samples and for compliance with the Groundwater Rule, collect raw water samples from the system's active sources. All samples shall be collected within 24 hours after receiving notification from the laboratory of a positive result. If any raw water sample tests positive for coliform, the System must notify the Division immediately after receiving notification from the laboratory of the positive result.*

## APPENDIX 3. NOTIFICATION TEMPLATE

### **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

**Este informe contiene información muy importante sobre su agua potable.  
Por favor hable con alguien que lo pueda traducir.**

### **Groundwater Rule Bacteriological Monitoring and Reporting Requirements Not Met by the Thousand Trails San Benito Preserve Water System During April 2016**

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

#### **What happened?**

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We collected three distribution water samples to test for the presence of coliform bacteria on April 12, 2016. One out of three samples tested positive for total coliform and negative for *E. coli*. Four follow up repeat distribution samples showed no presence of coliform bacteria. However, triggered groundwater samples from Wells A and B were not collected within 24 hours of notification of the routine distribution total coliform-positive sample as required for compliance with the Groundwater Rule. Raw water samples were not collected until April 20, 2016, resulting in violation of California Code of Regulations, Title 22, Chapter 15, Article 3.5, Section 64430.

#### **What do this mean?**

The State Water Resources Control Board sets drinking water standards and has determined that the presence of total coliform bacteria is a possible health concern. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, bacteria may be present. Coliforms were found in more drinking water samples than allowed. This was a warning of potential problems and a violation of the regulations.

#### **What should I do?**

This is not an emergency. If it had been, you would have been notified immediately.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at (800) 426-4791.

If you have other health concerns related to the consumption of this water, you may wish to consult your doctor.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

### **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Thousand Trails San Benito Preserve water system.

State Water System ID: 3500505

Date distributed: \_\_\_\_\_

## APPENDIX 4. COMPLIANCE CERTIFICATION

**Citation Number:** 02\_05\_16C\_011

**Name of Water System:** Thousand Trails San Benito Preserve

**System Number:** 3500505

### Certification

I certify that the users of the water supplied by this water system were notified of the bacteriological violation of California Code of Regulations, Title 22, Chapter 15, Article 3.5, Section 64430 for the compliance period of April 2016 and the required actions listed below were completed.

Required Action	Date Completed
<i>(Citation Directive 2) Public Notification - posted in conspicuous locations throughout the area served by the System and by Secondary Notification Method completed.</i>	
<i>List Secondary Method Used:</i> _____	
<i>(Citation Directive 5) Submit Administrative Penalty to the State Board</i>	

\_\_\_\_\_  
Signature of Water System Representative

\_\_\_\_\_  
Date

**Attach a copy of the public notice distributed to the water system's customers.**

**THIS FORM MUST BE COMPLETED AND RETURNED TO THE STATE BOARD, DIVISION OF DRINKING WATER, NO LATER THAN JULY 8, 2016**

**Disclosure:** Be advised that the California Health and Safety Code, Sections 116725 and 116730 state that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the Safe Drinking Water Act may be liable for, respectively, a civil penalty not to exceed five thousand dollars (\$5,000) for each separate violation or, for continuing violations, for each day that violation continues, or be punished by a fine of not more than \$25,000 for each day of violation, or by imprisonment in the county jail not to exceed one year, or by both the fine and imprisonment.

APPENDIX 5. NOTICE OF ADMINISTRATIVE PENALTY FORM

STATE OF CALIFORNIA  
DIVISION OF DRINKING WATER

STATE WATER RESOURCES CONTROL BOARD

Notice of Administrative Penalty

**System Name:** Thousand Trails San Benito Preserve

**System Number:** 3500505

**Background**

During the month of June 2016, the Division of Drinking Water issued Citation Number 02\_05\_16C\_011 to the Thousand Trails San Benito Preserve water system. The citation carried a civil penalty in the amount of \$200.00.

**Method of Payment**

A check for the total amount of the civil penalty and a copy of this form shall be submitted to the Division by **June 30, 2016**. The citation number shall be written on the check, the check made payable to the **State Water Resources Control Board**, and submitted to:

SWRCB Accounting Office  
ATTN: Drinking Water Program Fees  
P.O. Box 1888  
Sacramento, CA 95812-1888

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Attach check below: