County of Riverside
DEPARTMENT OF ENVIRONMENTAL HEALTH
P.O. BOX 7909 • RIVERSIDE, CA 92513-7909
STEVE VAN STOCKUM, DIRECTOR

CITATION FOR NON COMPLIANCE – WATER SYSTEM NO. 3301267
NO. 05_63_16C_028

Re: Fisherman's Retreat
System No. 3301267

Date: November 22, 2016

To: Fisherman's Retreat
32300 San Timoteo Canyon RD
Redlands CA, 92373-7980

VIOLATION

The Department of Environmental Health (Department), hereby issues a citation to Fisherman's Retreat for the following violations:

1. Title 22 of the California Code of Regulations (CCR), Section 64426.1 (b) (4). Specifically, Fisherman's Retreat failed the Total Coliform Maximum Contaminant Level (MCL) during the months of August and September 2016. For a public water system which collects fewer than 40 samples per month, more than one sample collected during any month is total coliform-positive; or any repeat sample is fecal coliform-positive or E.coli-positive; or any repeat sample following a fecal coliform-positive or E.coli-positive routine sample is total coliform-positive.

CHRONOLOGY OF EVENTS

On August 1st, 2016, Stan Owens from Clear Water Operations collected a routine sample from the distribution system (site 63) as per laboratory report dated 8/10/2016 on 8/2/2016, 2016, Stan Owens was notified of the incident. On 8/2/ 2016 Mr. Owens with Clearwater Operations collected one repeat sample at site 63. This sample was also present for total coliform and absent for E. coli. The lab provided notification to Mr. Owens on 8/3/2016. He informed this department of the incident and was instructed to run a complete resample set. A level 1 Assessment was triggered. The report was submitted on 9/6/2016. Summary indicated that contaminated hose bibs might had been the issues. The sample sites would be replaced. On 8/4/2016 Mr. Owens collected 4 resamples and a sample from the well. (Site 89, 69, 63, 105 and

well #1). On 8/5/2016 Mr. Owens was notified that two locations site 89 and 63 were present for total coliform and absent for E. coli. Mr. Owens contacted this department and stated there were issues with some of the sample taps. He stated that they would be installing new sample taps and disinfecting the system. On 8/7/2016 Mr. Buffington collected two resamples at site 63 and 89. Both were reported to be absent for bacteria on 8/18/2016. On 9/7/2016 Mr. Owens collected 5 routine samples from the distribution (site 7,37, 69, 89 and 105) On 9/8/2016 Mr. Owens was notified by the lab that site 105 and 7 were present for total coliform and absent for E. coli, he collected two resamples at the affected sites. On 9/9/206 Mr. Owens notified this department of the incident. He stated that he was concerned about iron and magnesium. The system is quite old and he would be discussing possible chlorination with owners. On 9/10/2016 Mr. Owens was notified by the lab that site # 7 was present for total coliform and absent for E.coli. site #105 was absent for both. A Level 2 assessment was triggered and conducted by D. Ciudad Real on 9/20/2016. The report was issued on 10/5/2016. Pending response with corrective actions from the operator. On 9/12/2016 Mr. Buffington collected four resamples and one special sample at the well. (site 7, 16, 47, 87 and well 1) All samples were reported to be absent for total coliform and E. coli on 9/20/2016 by the lab.

DIRECTIVES

All consumers served by this water system must be notified of this violation, as required in Section 64426.1 (c). A tier 2 Public Notice must be delivered to all customers serviced by the water system within 30 days after learning of the occurrence of the violation.

Your public water system must be maintained so that the total coliform MCL is not violated. Consult with this Department, or other qualified water professional, to correct and/or prevent reoccurrence of this violation.

The required coliform bacteria follow-up sampling to an unsatisfactory routine sample is described below. This must be completed each and every time that a routine coliform bacteria sampling if unsatisfactory.

1. Within 24 hours of being notified of an unsatisfactory coliform bacteria result by your laboratory, collect four resamples. If you are unable to collect the resamples within 24 hours, contact this Department. Collect the resamples at the sample tap where the unsatisfactory sample was taken, an upstream sample within 5 service connections of the unsatisfactory site, a downstream sample within 5 service connections of the unsatisfactory site, and a sample at the source(s) of water for the distribution system. All active wells must be sampled. If the direction of flow in the distribution system is not known, or if the distribution system is quite small, contact this Department for guidance.

2. If any of the resamples are unsatisfactory, additional sets of resamples must be taken. Contact this Department for guidance.

3. In the month following the unsatisfactory sample collect five coliform bacteria samples.

FURTHER ENFORCEMENT ACTION

Failure to comply with this notice and/or failure to comply with Title 22 of the California Code of Regulations may result in assessment of administrative penalties. This Department does not waive any further enforcement action by issuance of this citation.

If you have any questions, please contact Daisy Ciudad Real at (951) 955-8980.

Daisy E. Ciudad Real

Daisy Ciudad Real, MPH, REHS

CERTIFIED MAIL: 70150640000607672863

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Fishermans Retreat Has Levels of Coliform Bacteria Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We routinely monitor for drinking water contaminants. We took 11 samples to test for the presence of coliform bacteria during September 2016. 3/ 27% of those samples showed the presence of total coliform bacteria. The standard is that no more than [1 sample per month/5.0 percent of samples] may do so.

What should I do?

- **You do not need to boil your water or take other corrective actions.**
- This is not an emergency. If it had been, you would have been notified immediately. Total coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.*
- Usually, coliforms are a sign that there could be a problem with the system's treatment or distribution system (pipes). Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or *E. coli*, are present. **We did not find any of these bacteria in our subsequent testing, and further testing shows that this problem has been resolved.**
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from U.S. EPA's Safe Drinking Water Hotline at 1(800) 426-4791.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

PROOF OF NOTIFICATION

NAME OF WATER SYSTEM Fishermans Retreat

WATER SYSTEM NUMBER 3301267

As required by the California Health and Safety Code, this acknowledges that I have notified the users of this water system that the water supplied by Fishermans Retreat has an existing MCL (maximum contamination level) for Coliform which is a violation of the California Safe Drinking Water Standards.

This compliance notice is for the period (circle one) 1st 2nd 3rd 4th quarter of 2016 (year).

This notification was made using the following method(s);

Verbal, to each customer/connection Date completed _____

Public Posting of Notice Date completed Dec 7 2016

Mail or Hand Delivery of a Written Notice Date completed _____

Public Newspaper or Media Date completed _____

Constance Hampton
Print Name

Constance Hampton
Signature of Water System Representative

THIS FORM MUST BE COMPLETED AND RETURNED TO THIS DEPARTMENT QUARTERLY AS LONG AS THE VIOLATION CONTINUES

What happened? What was done?

Positive coliform sample collected. The system was flushed and resampled. Coliform was not present in the resamples.

For more information, please contact Connie Hamptom at 909-797-0171

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by Fishermans Retreat.

State Water System ID#: __3301267__. Date distributed: _11/24/2016_____.