



RON CHAPMAN, MD, MPH
Director & State Health Officer

State of California—Health and Human Services Agency
CALIFORNIA DEPARTMENT OF PUBLIC HEALTH



EDMUND G. BROWN JR.
Governor

June 6, 2013
Certified Mail/Return
Receipt Requested
7009 1680 0001 3113 3094

Artois CSD
P.O. Box 130
Artois, CA 95913

Attention: Jack Cavier, President

**Subject: Public Water System No. 1100203 – Citation No. 21-13C-004 for May 2013
Exceedance of the Bacteriological Maximum Contaminant Level**

Enclosed is a citation issued to the Artois Community Services District (District). The citation is being issued because the District failed to comply with the drinking water standard for total coliform bacteria during May 2013. Please be aware that the Directives section of the citation contains required actions that must be taken by the District to return to compliance.

Note that Section 116577 of the California Safe Drinking Water Act provides for our Department to be reimbursed by the public water system for costs incurred for preparing and issuing a citation to that system. In accordance with Section 116577, the District will be billed for the preparation and issuance of this citation. Our current costs are approximately \$126 per hour. The estimated time to prepare the citation is one hour.

If you have any questions regarding this matter, please call staff engineer Ray Bruun at (530) 224-3252 or me at (530) 224-4800.


Reese B. Crenshaw, P.E.
Valley District Engineer
DRINKING WATER FIELD
OPERATIONS BRANCH

Enclosures

cc: Glenn County Environmental Health Department

1 **Citation No. 21-13C-005**

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STATE OF CALIFORNIA

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DEPARTMENT OF PUBLIC HEALTH

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6 **Public Water System:** Artois Community Services District

7 **Water System No.:** 1100203

8

9 **To:** Artois Community Services District

10 Attention: Jack Cavier, President

11 P.O. Box 130

12 Artois, CA 95913

13

14 **Issued:** June 6, 2013

15 VIA CERTIFIED MAIL

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17

CITATION FOR NONCOMPLIANCE

18

With Title 22 California Code of Regulations

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Section 64426.1(b)

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21 Section 116650 of the California Health and Safety Code (CHSC) authorizes the
22 issuance of a citation for failure to comply with a requirement of the California Safe
23 Drinking Water Act (CHSC, Division 104, Part 12, Chapter 4, commencing with
24 Section 116270), or any regulation, standard, permit, or order issued thereunder.

25

26 The Division of Drinking Water and Environmental Management of the California
27 Department of Public Health (Department) hereby issues a citation to the Artois



1 Community Services District (District) for failure to comply with Section 64426.1(b),
2 Title 22, of the California Code of Regulations (CCR).

3

4 **APPLICABLE AUTHORITIES**

5 Section 116650 of the CHSC states in relevant part:

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7 (a) If the department determines that a public water system is in
8 violation of this chapter or any regulation, permit, standard, citation,
9 or order issued or adopted thereunder, the department may issue a
10 citation to the public water system. The citation shall be served upon
11 the public water system personally or by certified mail. Service shall
12 be deemed effective as of the date of personal service or the date of
13 receipt of the certified mail. If a person to whom a citation is directed
14 refuses to accept delivery of the certified mail, the date of service
15 shall be deemed to be the date of mailing.

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17 (b) Each citation shall be in writing and shall describe the nature of the
18 violation or violations, including a reference to the statutory
19 provision, standard, order, citation, permit, or regulation alleged to
20 have been violated.

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22 (c) A citation may specify a date for elimination or correction of the
23 condition constituting the violation.

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25 (d) A citation may include the assessment of a penalty as specified in
26 subdivision (e).

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(e) The department may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation.

Section 64426.1(b), Title 22, of the CCR states in relevant part:

(b) A public water system is in violation of the total coliform MCL [maximum contaminant level] when any of the following occurs:

(1) For a public water system which collects at least 40 samples per month, more than 5.0 percent of the samples collected during any month are total coliform-positive; or

(2) For a public water system which collects fewer than 40 samples per month, more than one sample collected during any month is total coliform-positive; or

(3) Any repeat sample is fecal coliform-positive or E. coli-positive; or

(4) Any repeat sample following a fecal coliform-positive or E. coli-positive routine sample is total coliform-positive.

1 **STATEMENT OF FACTS**

2 The Artois Community Services District (District) domestic water system is classified
3 as a community water system serving approximately 100 year-round residents
4 through 53 service connections. As such, the District is required to collect one
5 routine bacteriological sample per month according to Section 64423 of Title 22. On
6 May 8, 2013, the District collected five routine samples (five routine samples—
7 instead of the usual one—were required as a follow-up to one total coliform detection
8 in April 2013) from the distribution system, two of which contained total coliform
9 bacteria. On May 9, 2013, five repeat samples were collected from the distribution
10 system, one of which contained total coliform bacteria. The source of the
11 contamination is not known at this time, but an investigation is ongoing to resolve the
12 issue. None of the samples that contained total coliform bacteria tested positive for
13 E. coli.

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15 **DETERMINATIONS**

16 The Department has determined that the District violated Section 64426.1(b)(2), Title
17 22, of the CCR, in that the District exceeded the total coliform MCL during the month
18 of May 2013

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20 **DIRECTIVES**

21 The District is hereby directed to take the following actions:

- 22
- 23 1. Comply with Section 64426.1, Title 22, of the CCR in all future monitoring
24 periods.
 - 25
 - 26 2. Within 30 days of the issuance of this Citation, notify all persons served by the
27 District of the MCL violation as required by Section 64463.4 and Section



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64465, Title 22, of the CCR. Notification shall be completed in accordance with each of the following:

- a. Mail or direct delivery of the notice contained in Attachment 'A' to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the District.
- b. Provide the notice contained in Attachment 'A' to customers using one or more of the following methods to reach persons not likely to be reached by a public posting:
 - i. Publication in a local newspaper,
 - ii. Posting in conspicuous public places within the service area,
 - iii. Posting on the Internet, or
 - iv. Delivery to community organizations.

Changes and/or modifications to Attachment 'A' shall be not be made unless approved by the Department.

3. Complete and return Attachment 'B' "Certification of Completion of Public Notification" form within 10 days of giving public notice. A copy of the notice used to provide public notification shall be attached to the form.

All documents required by this Citation to be submitted to the Department shall be submitted to the following address:



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Reese B. Crenshaw, P. E.
Valley District Engineer
Drinking Water Field Operations
Division of Drinking Water and Environmental Management
Department of Public Health
364 Knollcrest Drive, Suite 101
Redding, CA 96002
(530) 224-4800

Nothing in this Citation relieves the District of its obligation to meet the requirements of Health and Safety Code, Division 104, Part 12, Chapter 4 (California Safe Drinking Water Act), or any regulation, permit, standard or order issued or adopted thereunder.

The Department reserves the right to make such modifications to this Citation, as it may deem necessary to protect public health and safety. Such modifications may be issued as amendments to this Citation and shall be effective upon issuance.

FURTHER ENFORCEMENT ACTION

Division 104, Part 12, Chapter 4, (commencing with section 116270) of the California Health and Safety Code authorizes the Department to: issue additional citations with assessment of penalties if the District continues to fail to correct a violation identified in a citation; take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with orders of the Department; and petition the superior court to take various enforcement measures against a public water system that has failed to



1 comply with orders of the Department. The Department does not waive any further
2 enforcement action by issuance of this Citation.

3

4 **PARTIES BOUND**

5 This Citation shall apply to and be binding upon the District, its officers, directors,
6 agents, employees, contractors, successors, and assignees.

7

8 **SEVERABILITY**

9 The directives of this Citation are severable, and the District shall comply with each
10 and every provision thereof notwithstanding the effectiveness of any other provision.

11

12 R. Crenshaw

5/5/13

13 Reese B. Crenshaw, P.E., District Engineer
14 Valley District
15 Drinking Water Field Operations Branch

Date

16 Attachments:

17 'A' Public Notification Template

18 'B' Certification of Completion

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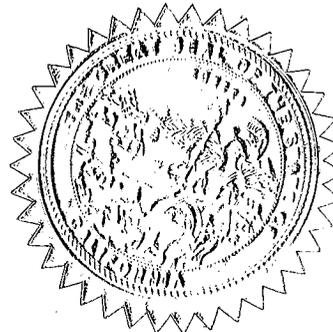
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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

Tests Showed Coliform Bacteria in the Artois CSD Domestic Water System

Our water system recently violated a drinking water standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct the situation.

We routinely monitor for drinking water contaminants in the water system. For May 2013, we collected 10 samples from our water system to test for the presence of total coliform bacteria. Three (3) of these samples showed the presence of total coliform bacteria. The standard is that no more than one sample per month may show the presence of total coliform bacteria.

What Should You Do?

You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

What Does This Mean?

This is not an emergency. If it were, you would have been notified immediately. Coliform bacteria are generally not harmful themselves. *Coliforms are bacteria which are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.*

Usually, coliform bacteria are a signal that there may be a problem with our source of supply, storage, or distribution systems. Whenever we detect coliform bacteria in any sample, we do follow-up testing to see if other bacteria of greater concern, such as fecal coliform or E. coli, are present. We did not find any of these bacteria in our testing.

What Happened? What Was Done?

On May 8, 2013, the District collected five (5) routine samples from the distribution system, two (2) of which contained total coliform bacteria. On May 9, 2013, five (5) repeat samples were collected from the distribution system, one (1) of which were found to contain total coliform bacteria. Sample results are inconclusive as to cause but may be related to faulty sampling or low levels of total coliform bacteria in the water distribution system. We are currently working with the California Department of Public Health to resolve the situation.

For more information please contact Jack Cavier, President of the CSD, at 934-4025.

This notice is being provided to you by the Artois CSD in compliance with the California Domestic Water Quality and Monitoring Regulations as a means of keeping the public informed.

CERTIFICATION OF COMPLETION OF PUBLIC NOTIFICATION

This form when completed and returned to the Division of Drinking Water and Environmental Management (364 Knollcrest Drive, Suite 101, Redding, CA 96002 or fax to 530-224-4844), serves as certification that public notification to water users was completed as required by the California Water Quality and Monitoring Regulations. Completing public notification and providing the Department with certification is important. Failure to do so will result in additional hourly time charges to your water utility and may result in a formal enforcement action with monetary penalties.

Public Water System Name Artois CSD

Public Water System No. 1100203

Public notification for the May 2013 bacteriological failure was performed by the following method(s):

(CHECK AND COMPLETE ONLY THOSE THAT APPLY)

The notice was published in the local newspaper on _____. A copy of the newspaper notice is attached.

The notice was mailed to users on _____. A copy of the notice is attached.

The notice hand delivered to water customers on _____. A copy of the notice is attached.

The attached notice was posted in the following conspicuous places:

For this method, provide the date (or dates) that the notice was posted _____.

I hereby certify that the above information is factual.

Printed Name

Signature

Date