



# CALIFORNIA WATER & WASTEWATER ARREARAGE PAYMENT PROGRAM

## Program Application FAQs for the Extended Arrearage Program

1. **How do community water systems, wastewater treatment providers, and wastewater billing entities apply for the Extended Arrearages Program?**
  - a. The State Water Board will consider the Guidelines for the Extended Arrearage Program at its Board Meeting on October 3, 2023. The online application portal will open after the State Water Board adopts the Extended Arrearage Program Guidelines, no later than the end of November 2023.
  - b. When the online application portal opens, an email will be sent to the Extended Arrearage Payment Program (COVID Relief) electronic subscription list. Be sure to [sign up](#) to receive this communication.
  - c. In addition to the online application, applicants must submit the following original signed forms by mail:
    - i. Disbursement form: This form is signed by the entity's authorized representative and identifies the amount of funding for which the entity is requesting.
    - ii. Conditions of Payment form: This form is signed by the entity's authorized representative and contains the conditions with which the entity must comply to receive payment from the program.
  - d. The application period will close 60-days after the online application portal opens. Applicants are encouraged to apply as soon as possible.
2. **What information will I need to provide on the application?**
  - a. All applicants will need the following information:
    - i. Taxpayer ID Number for the organization receiving potential payment.
    - ii. Unique Entity ID (UEI) number issued from [SAM.gov](#) for the organization receiving potential payment.
    - iii. Total number and amount in dollars of arrearages separated by:
      1. Drinking water residential customer accounts;
      2. Drinking water commercial customer accounts;
      3. Wastewater residential customer accounts; and
      4. Wastewater commercial customer accounts.

- iv. Contact information for the applicant's authorized representative.
  - b. If the applicant is a billing entity, the entity will need to provide the names of the water or wastewater treatment provider.
- 3. If a provider does not bill customers directly, who should apply?**

The entity that can directly credit customer accounts should apply for the funding. In many cases, this will be the entity that does the billing. Please coordinate with the entity that does your billing and encourage the entity to apply. If you bill through multiple entities, they each should file an application.
- 4. Can a billing entity that bills customers on behalf of multiple providers submit all its arrearages in one application?**

Yes. A billing entity can submit one aggregate application for arrearages for all the providers for which it bills. The billing entity will need to provide the names of the water or wastewater treatment providers for the arrearages that are included in the application.
- 5. Can I get support to complete the application?**
  - a. Yes. State Water Board staff are available to support and answer questions and can be contacted at [DFA-WaterArrearages@waterboards.ca.gov](mailto:DFA-WaterArrearages@waterboards.ca.gov) or 916-322-6227.
  - b. In addition, you can request technical assistance with completing the application by emailing [DFA-WaterArrearages@waterboards.ca.gov](mailto:DFA-WaterArrearages@waterboards.ca.gov).

*For support with additional questions, please contact:*  
[DFA-WaterArrearages@waterboards.ca.gov](mailto:DFA-WaterArrearages@waterboards.ca.gov)